



# It's Great to live in a Public Power Community!

As a resident of this great community, you receive your electricity from a publically-owned utility. You are part of the long tradition of public power in the United States. For more than 130 years, public power cities and towns have been delivering a vital service to the American economy.

## Reliability, Community Needs Come First

You and your neighbors are owners, driving utility policies. Local utility and government officials focus on your priorities—electricity in homes and businesses 24/7 at a reasonable cost, delivered safely on a not-for-profit basis, while protecting the natural environment.

## Rates, Services Set by Local Officials—Not Investors

Public power utilities like ours lead the way in providing low-cost energy for homes and businesses. Our goal is maximizing community value, not profits for distant shareholders.

Based on community input, local government and utility officials set electric rates, invest in technology improvements, offer energy savings programs, determine staffing levels, and maintain a service fleet able to respond quickly to outages.

Decisions are made at the ballot box and by participation in public hearings, citizen advisory committees, task forces and other public forums.

Your vote, your voice, and your trust are what count. The top priority of our public power utility is delivering value to you and the community.

## Neighborly Customer Service

When you contact the utility customer service department, you are reaching a local office staffed by folks dedicated to customer satisfaction.

Our local repair crews know our system and each neighborhood. We work hard to identify and correct problems quickly.

## Innovations for a New Age

Our utility is deploying improvements in metering and grid technology that keep the electric system operational and able to respond to problems faster and more effectively.

## Economic Benefits Stay Here

Revenue to the electric department helps finance other essential city services. The fees you pay for electric service help keep your local taxes low.

Our utility supports the local economy by purchasing from local businesses and hiring local workers. Lower electric rates, a commitment to reliability, and economic development incentives make our community an attractive place to do business.

Our utility offers programs promoting energy savings. Ask for tips on how you can make your home and habits more energy efficient.

## Industry Leaders

Through value provided by local control and a commitment to excellence, public power sets a competitive standard for the electric utility industry.

**Take pride in being a public power community. We take pride in serving you.**