

## **WHISPER DEEDS – RECAP 2011**

The following tasks were undertaken by WHISPER volunteers:

- Problem: Transportation for lab work and physician appointments  
Resolution: Provided transportation (multiple times)
- Problem: Homebound/ill residents – meal deliveries instituted  
Resolution: Delivered meals (multiple times)
- Problem: Housekeeping  
Resolution: Took out trash on a regular basis.
- Problem: Home repairs  
Resolution: Did various tasks at various homes including cleaning chimney flu, shingle repair, gutter cleaning and handrail installation
- Problem: Yard/Lawn care  
Resolution: Did various tasks at various homes including leaf raking, hedge trimming
- Problem: Resident needed furniture moved from Bishop Park to new apartment in Euclid.  
Resolution: Moved furniture for resident to desired location.
- Problem: Residents needed snow plow assistance (multiple)  
Resolution: Snow plow services provided
- Problem: Various administrative-type items, including WHISPER assessment for resident who was grieving the loss of her son, a resident's grandson needing assistance with paperwork for foster care and application for food stamps and social security benefits for elderly resident.  
Resolution: Assisted with all tasks listed above.

### **MAJOR IMPACT ITEMS:**

- Resident's daughter on Chardon Road needed major clean up of home and to have items transported to the church to be donated or to trash. She had lived out of state. Her dad passed away and her mother was put in a nursing home. This was a major undertaking but was accomplished by WHISPER.

### **United Way Day of Caring Projects:**

House Painting on Marcum Blvd.  
Installation of Snow Fence on Tall Tree  
Installation of Vegetable Garden on Evergreen  
Installation of Fence for Horse Barn on Dodd Road