



City of Willoughby Hills

E-NEWSLETTER

VOLUME 20 FRIDAY, MARCH 11, 2021

A YEAR AGO, THIS WAS OUR LAST NORMAL WEEK AND NOBODY KNEW IT!

WELCOME TO OUR NEW E-NEWSLETTER SUBSCRIBERS!!!

THANK YOU FOR YOUR INTEREST IN THE CITY OF WILLOUGHBY HILLS. THIS WEEKLY E-NEWSLETTER IS INTENDED TO PROVIDE UP-TO-DATE INFORMATION TO ITS READERS. PLEASE ENCOURAGE OTHERS TO JOIN BY SENDING AN EMAIL REQUEST TO:

NEWSLETTER@WILLOUGHBYHILLS-OH.GOV

DURING THE COVID-19 PANDEMIC, THE CITY IS COMMITTED TO CONTINUE COMMUNICATIONS WITH OUR RESIDENTS WITH THE HELPFUL INFORMATION CONTAINED IN THIS NEWSLETTER AND ON THE CITY WEBSITE:

<http://www.willoughbyhills-oh.gov/index.php>

SCHOOL NEWS:

WILLOUGHBY-EASTLAKE SCHOOLS CONTINUE VIRTUAL LEARNING:

CLICK ON THE FOLLOWING LINK TO THE WILLOUGHBY-EASTLAKE SCHOOLS TO KEEP UP TO DATE ON VIRTUAL AND IN-PERSON LEARNING

<https://www.weschools.org/protected/ArticleView.aspx?iid=6GUPUYY&dasi=2G2>



TEACHERS DON'T TEACH FOR THE INCOME....TEACHERS TEACH FOR THE OUTCOME.

THANKING ALL TEACHERS FOR THEIR HARD WORK!

UPCOMING MEETINGS AND EVENTS:

WEDNESDAY, MARCH 17, 2021 7:00 P.M.

CHARTER REVIEW COMMISSION MEETING VIA ZOOM

Zoom ID# 854 5331 7928 ~ Zoom Password 647729

HAPPY ST. PATRICK'S DAY!!!



THURSDAY, MARCH 18, 2021 7:00 P.M.

PC-ABR MEETING VIA ZOOM

Zoom ID# 813 2132 5854 ~ Zoom Password 967728

ACCESS LINKS MAY BE FOUND ON THE CITY WEBSITE FOR ALL OF THESE MEETINGS.

JUST A REMINDER THAT ALL COUNCIL ORDINANCES & RESOLUTIONS
MAY BE FOUND ON THE CITY WEBSITE AT:

http://www.willoughbyhills-oh.gov/government/city_council/records/prior_years.php

VOLUNTEER NEEDED.....

COUNCIL IS LOOKING FOR A VOLUNTEER (PERHAPS A STUDENT MAJORING IN AUDIO VISUAL OR COMPUTER SCIENCE OR A RETIRED INDIVIDUAL LOOKING TO VOLUNTEER THEIR TIME AND TALENT) TO:

- OPERATE THE CAMERA SYSTEM IN COUNCIL CHAMBERS DURING REGULAR COUNCIL MEETINGS, COMMITTEE MEETINGS AND BOARDS & COMMISSION MEETINGS

ONCE IN-PERSON MEETINGS RESUME IN COUNCIL CHAMBERS, WE WILL BE ABLE TO USE OUR NEWLY INSTALLED AUDIO VISUAL SYSTEM WHICH PROVIDES ENHANCEMENTS TO THE CAMERA SYSTEM IN COUNCIL CHAMBERS. WE LOOK FORWARD TO A BETTER CAMERA VIEW OF THE PERSON SPEAKING, AS WELL AS THE ABILITY TO REVIEW MAPS AND IMPORTANT DOCUMENTS ONSCREEN DURING THE MEETINGS.

IF YOU OR SOMEONE YOU KNOW MAY BE INTERESTED IN OPERATING THIS SYSTEM DURING MEETINGS, PLEASE CONTACT COUNCIL PRESIDENT HALLUM AT 440-840-6710. THANK YOU.

YARD WASTE NOTICE:

Yard waste service in Willoughby Hills starts again on April 1st 2021

Grass clipping must be in a brown kraft bag or personal container marked YW.

Branches must be tied/bundled and no longer than 4ft. Please contact Republic Services at 216-441-6300 with any questions.



RESIDENT NEWS:

HAPPY 55TH ANNIVERSARY TO RESIDENTS ADELIA AND FILOMENA COLETTA ON MARCH 12, 2021. HOPE YOU CAN DO SOMETHING FUN!

SYMPATHY TO THE FAMILY OF MICHAEL STANLEY GEE WHO PASSED AWAY LAST WEEK. "OUR TOWN" WILL CERTAINLY MISS THIS MUSIC LEGEND. PRAYERS TO HIS FAMILY.



EMPLOYEE NEWS:

CONGRATULATIONS TO OUR COUNCILMAN JOE JARMUSKIEWICZ AND HIS WIFE DENISE ON THE BIRTH OF THEIR FIRST GRANDSON, CARSON! BEST WISHES...WE KNOW YOU WILL BE A GREAT GRANDPARENTS!



NEWS FROM MAYOR GARDNER'S OFFICE:

A SECOND REMINDER....IN CASE YOU MISSED THIS LAST WEEK...

CHANGES COMING TO THE 440 AREA CODE:

TEN DIGIT DIALING BEGINS ON APRIL 24, 2021

& WILL BE MANDATORY BY OCTOBER 24, 2021!

THE CITY HAS BEEN MADE AWARE OF A NEW POLICY THAT WILL AFFECT OUR PERSONAL PHONES, EMERGENCY CONTACT NUMBERS, AND OTHER ASPECTS WHEN DIALING ANY NUMBER IN THE 440 AREA CODE.

THE FEDERAL COMMUNICATIONS COMMISSION (FCC) HAS ADOPTED "988" AS A NEW THREE-DIGIT NUMBER TO BE USED NATIONWIDE TO REACH THE NATIONAL SUICIDE PREVENTION & MENTAL HEALTH CRISIS LIFELINE, STARTING JULY 16, 2022. IN ORDER FOR "988" TO WORK IN CERTAIN AREA CODES, 10-DIGIT LOCAL DIALING MUST FIRST BE IMPLEMENTED. THE 440 AREA CODE HERE IN OHIO HAS BEEN IDENTIFIED AS ONE OF THE TWO AREA CODES WHERE YOU WILL NEED TO CHANGE THE WAY YOU DIAL LOCAL CALLS.

WHAT WILL BE THE NEW DIALING PROCEDURE?

TO COMPLETE ALL LOCAL CALLS, YOU WILL NOW NEED TO DIAL AREA CODE + TELEPHONE NUMBER. THIS APPLIES TO ALL CALLS WITHIN OUR 440 AREA CODE THAT ARE CURRENTLY DIALED WITH SEVEN DIGITS.

WHEN WILL THE CHANGE BEGIN?

BEGINNING APRIL 24, 2021, YOU SHOULD BEGIN DIALING 10 DIGITS (AREA CODE + TELEPHONE NUMBER) FOR ALL LOCAL CALLS. IF YOU FORGET AND DIAL JUST 7 DIGITS, YOUR CALL WILL STILL BE COMPLETED.

BEGINNING OCTOBER 24, 2021, YOU MUST DIAL 10-DIGITS (AREA CODE + TELEPHONE NUMBER) FOR ALL LOCAL CALLS. ON & AFTER THIS DATE, LOCAL CALLS WITH ONLY 7 DIGITS MAY NOT BE COMPLETED AND A RECORDING WILL INFORM YOU THAT YOUR CALL CANNOT BE COMPLETED AS DIALED!

GET READY FOR THIS IMPORTANT CHANGE!



IMPORTANT INFORMATION REGARDING REGISTRATION FOR COVID VACCINE:

How do I get an appointment?

On Friday mornings, vaccine appointments for the following week will be available in ArmorVax. Notice of available appointments will also be posted on the Lake County General Health District website (www.lcghd.org) on LCGHD's Facebook and Twitter accounts, and announced via LCGHD's weekly Situation Report. Lake County residents who currently qualify to receive the COVID-19 vaccine should create an account with the ArmorVax scheduling system by visiting www.armorvax.com. Once an account is created, eligible users will be able to search for available vaccine appointments.

- [ArmorVax Instruction Guide](#)
- [ArmorVax FAQ](#)
- Important tips for creating an ArmorVax account include the following:
 - Use a unique email address for each person creating an account.
 - Be certain to select your eligible occupation and/or condition when creating account.
 - You must first answer the screening questions before you will be able to schedule an appointment time.
 - Do not attempt to create an ArmorVax account until your eligibility is announced – you will not be able to schedule an appointment.
 - Individual identification and proof of occupation is required for all vaccine appts.

Those without email addresses, and/or needing assistance with making appointments may call (440) 350-2684 on Mondays and Tuesdays, between from 8 am to 4:30 pm.

MANY OF OUR RESIDENTS HAVE BEEN SUCCESSFUL IN GETTING APPOINTMENTS. WE HAVE ALSO BEEN ADVISED BY AN E-NEWSLETTER READER THAT VACCINE IS CURRENTLY AVAILABLE AT WALGREENS IN MENTOR ON THE LAKE AND DRUG MART ON VINE STREET IN EASTLAKE. ONCE YOUR AGE GROUP BECOMES ELIGIBLE, BE SURE TO SIGN UP AND YOU WILL BE SCHEDULED.



MORE COVID VACCINE INFORMATION:

To support the response, Lake County is also utilizing the WENS system which has the ability to send out text notifications to update residents about important changes to the LCGHD's COVID-19 Vaccine website, <https://www.lcghd.org/2019-novel-coronavirus-ncov/covid-19-vaccination>. This system will be one of several resources available for residents to have easy access to the most up-to-date information. Residents are invited to text the keyword **LAKEOHVAX** to **69310** to sign-up to receive messages from the WENS system. This is an optional service, and residents do not need to sign up for this service to be receive notifications when vaccine is available.

Signature Health <https://www.signaturehealthinc.org/> (440) 440-578-8203

The following Lake County retail pharmacies are also receiving doses:

Discount Drug Mart

34100 Vine Street, Eastlake (440) 942-3330

8500 Mentor Avenue, Mentor (440) 255-0040

8023 Crile Road, Concord Township (440) 853-2542

Discount Drug Mart will have appointment windows that align with their normal pharmacy hours, seven days a week. Patients should call the store, and press "1" for the pharmacy to schedule an appointment.

Giant Eagle Pharmacy

36475 Euclid Avenue, Willoughby (440) 946-7714

6556 N. Ridge Road, Madison (440) 428-6111

30320 Lakeshore Boulevard, Willowick (440) 944-6963

8383 Tyler Boulevard, Mentor (440) 701-1004

1201 Mentor Avenue, Painesville (440) 358-7769

6079 Andrews Road, Mentor-on-the-Lake (440) 306-0011

Marc's Pharmacy

9700 Lakeshore Boulevard, Willowick (440) 944-2801

7353 Mentor Avenue, Mentor (440) 951-1721

LAKE COUNTY GENERAL HEALTH DISTRICT

CLARIFIES FACE MASK EXEMPTIONS

To reduce confusion and unnecessary animosity amongst our residents, the Lake County General Health District (LCGHD) is issuing this clarification regarding recognized exemptions to the mandatory face mask requirement for businesses in Lake County, Ohio.

The Ohio Department of Health orders addressing face mask usage have several exemptions that may not have been universally recognized by all businesses and patrons within Lake County.

Specifically, the requirement to wear a facial covering does not apply: When the individual is under 10 years of age; or

- If an individual has a medical condition, including respiratory conditions that restrict breathing, a mental health condition or a disability that makes wearing a facial covering unsafe; or
- If the individual is communicating or seeking to communicate with someone who is hearing impaired or has another disability for which the ability to see the mouth is essential for communication.

With these exemptions in mind, LCGHD respectfully asks all citizens NOT to confront individuals seen entering a Lake County business without a face covering; but to instead respect their privacy. Any questions regarding the individuals' authorized exemption(s) should be directed to the business owner or representative. Health Commissioner Ron Graham had this to say, "There have been so many challenges in the path Ohio has taken to combat the COVID-19 pandemic. I am proud of Lake County's response, as we have come together despite different views to protect our communities. I'm fearful that this long journey has taken its toll on our residents. I am hopeful we can be successful and respectful as we head into the final chapter of our journey." Commissioner Graham also went on to say, "It is critical that we show our youth that we can be respectful and successful despite different views if we take the time to work together. The normalcy that we all seek is very near, as more individuals accept the vaccine, and help us to be successful in accomplishing our goal."

We are all in this together, and the LCGHD encourages all businesses and customers to acknowledge these exemptions, and avoid misunderstandings and associated potential confrontations. Additionally, the LCGHD is working with local volunteers to help spread the word to businesses throughout Lake County about the face mask exemptions, and to encourage them to place the official LCGHD flyer at their entranceway. This flyer can also be downloaded and printed at www.LCGHD.org. During a trial run of the volunteers working with local businesses, the initial feedback was positive, and businesses were appreciative of the clarification regarding face mask exemptions. The flyer is located at [Facial Coverings Clarification](#)

If you have any questions, please contact the LCGHD at **440-350-2188** or by email at covid19@lcghd.org.

POLICE DEPARTMENT NEWS FROM CHIEF NAEGELE:

Chief Matthew A. Naegele

Beware of Scammers Claiming to be Ohio Homeland Security

OHS Phone Number Spoofed; Don't Fall for Telephone Scams

The Ohio Department of Public Safety has received reports of a possible scam being perpetrated on Ohioans today from scammers claiming to be from Ohio Homeland Security (OHS).

Ohio residents have reported receiving phone calls from scammers claiming to be from OHS and informing the call recipients that their identity had been stolen. Caller ID on these calls indicate the calls originated from the OHS main line 614-387-6171, but they did not; the Ohio Homeland Security main line was spoofed. Spoofing is when a caller deliberately falsifies the information transmitted to your caller ID display to disguise their identity.

"If you receive these calls, don't fall for this scam," said Ohio Homeland Security Executive Director Brian Quinn. "Hang up immediately and report it to either your local law enforcement or the Statewide Terrorism Analysis and Crime Center (STACC) at 1-877-647-4683."

Ohio Homeland Security, a division of the Ohio Department of Public Safety, does not investigate personal identity theft and would not make these kinds of phone calls to Ohio residents.

Do not fall victim to telephone scams. Tips to protect yourself from telephone scams include:

- Register your phone number with the National Do Not Call Registry.
- Be wary of callers claiming that you've won a prize or vacation package.
- Hang up on suspicious phone calls.
- Be cautious of caller ID.



CRIME PREVENTION IS *EVERYONE'S BUSINESS*

MORE ADVICE FROM POLICE CHIEF NAEGELE RE. FRAUD ALERT:

UNEMPLOYMENT FRAUD ASSISTANCE

By: Chief Matthew A. Naegele

In today's modern environment, fraud poses a significant problem to all of us in terms of its monetary losses and the devastating impact on victims. It also poses significant challenges to law enforcement agencies, regarding their ability to investigate crimes which are complex, oftentimes occur in a virtual environment, incorporate multiple (often international) jurisdictions, and have a very low reporting rate. With that said, there are certain things that we can do to ensure that we are protecting ourselves and our loved ones from fraud related crimes; especially during a pandemic when victimization is at an all-time high.

The Ohio Attorney General's office website recently uploaded important information to the Coronavirus Resources and Guidance webpage that addresses unemployment fraud help. Upon visiting the below link, you will find answers on what to do if one suspects that someone has fraudulently filed for unemployment benefits in their name (contact ODJFS immediately) and other related information on identity theft.

<https://www.ohioattorneygeneral.gov/Media/Coronavirus-Resources-Guidance#faq>

We are also including the below link to the Fraud Reporting Portal at the Ohio Department of Jobs and Family Services(ODJFS).

<https://odjfs2.secure.force.com/OUIOFraudReportingPortal>



DIRECT DIAL: 1-833-658-0394

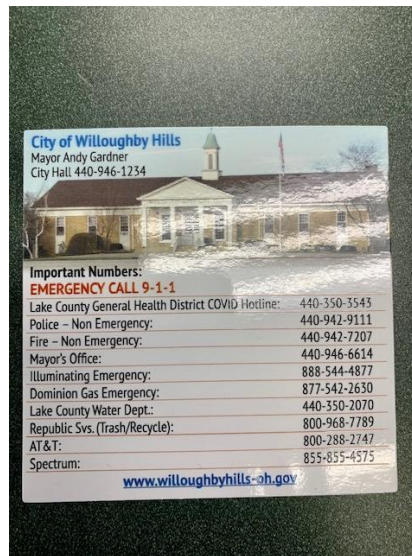


OOPS ON OUR MAGNET MAILING.....

**SO SORRY THAT THE PHONE NUMBER FOR THE
LAKE COUNTY GENERAL HEALTH DISTRICT WAS ERRONEOUSLY LISTED ON
OUR MAGNET AS 440-350-3543!
THE CORRECT NUMBER IS:**

440-350-2543

**PLEASE CORRECT THAT ON YOUR MAGNET SO YOU DIAL THE RIGHT
NUMBER IF YOU NEED COVID-19 UPDATES OR LAKE COUNTY GENERAL
HEALTH INFORMATION. WE APOLOGIZE FOR THE INCONVENIENCE!**



**PLEASE CONTACT MAYOR GARDNER'S OFFICE IF YOU NEED ADDITIONAL MAGNETS OR
WANT TO SHARE WITH OTHERS!**

CAMPBELL PARK NEWS...

**LOOKING FORWARD TO OPENING THE PARK SOON...WE WILL
LET YOU KNOW WHEN CAMPBELL PARK BOOKINGS RESUME!**

THE OFFICIAL SPORTS DRINK WHEN I WAS A KID.....



TAX ASSISTANCE:

AARP ANNOUNCED THAT THEY NO LONGER HAVE IN-PERSON APPOINTMENTS AVAILABLE FOR TAX PREPARATION. WITH COVID-19, ALL ASSISTANCE WILL BE ON-LINE.

CALL 1-888-227-7669 OR VISIT THE AARP TAX ASSISTANCE WEBSITE AT:

WWW.AARPFUNDATION.ORG/TAXAIDE

LIFELIFE – FREE TAX PREP IN PARTNERSHIP WITH THE IRS VITA PROGRAM

CALL 2-1-1 FOR MORE INFORMATION AND SCREENING:

WHAT: FREE TAX PREP FOR LAKE COUNTY RESIDENTS WHO MEET INCOME QUALIFICATIONS

WHEN: TAX CLINICS ARE OFFERED WEEKLY MONDAY – THURSDAY & SATURDAYS

DAYTIME AND EVENING APPOINTMENTS ARE AVAILABLE.

WHERE: CLINICS WILL BE HELD WEEKLY IN PAINESVILLE, PERRY, WICKLIFFE AND NEWBURY.

ALL FILINGS ARE PREPARED BY IRS TRAINED AND CERTIFIED VOLUNTEERS.

BASEBALL & SOFTBALL SIGNUPS:

BASEBALL & SOFTBALL SIGNUPS HAVE BEGUN:
CLICK ON THE LINK BELOW TO GET THE APPLICATIONS:

<http://cms2.revize.com/revize/willoughbyhills/departments/services/recreation/index.php>



RECREATION:

CITY OF WILLOUGHBY HILLS COMMUNITY GARAGE SALE DAY – SPRING CLEAN UP!
SATURDAY, APRIL 24, 2021.

YOU ARE INVITED TO JOIN US FOR AN ADDITIONAL WILLOUGHBY HILL COMMUNITY GARAGE SALE DAY (WE WILL STILL BE HAVING OUR AUGUST SALE)! WE WILL HELP PROMOTE YOUR SALE THROUGH THE COMMUNITY CHANNEL, WEBSITE, FACEBOOK, FLYERS AND RADIO. GET EVERYTHING TURNED IN BEFORE THE DEADLINE SO YOUR GARAGE SALE CAN BE PROMOTED AS PART OF THIS SPECIAL DAY!

HURRY.....REGISTRATION ENDS APRIL 16, 2021.

VISIT THE CITY WEBSITE AT WWW.WILLOUGHBYHILLS-OH.GOV FOR A FILLABLE APPLICATION, OR CLICK ON THE LINK BELOW:

<http://www.willoughbyhills-oh.gov/departments/services/recreation/index.php>



A NOTE FROM CITY ENGINEER PETE DIFRANCO:

CONSTRUCTION UPDATE:

REHABILITATION OF BISHOP ROAD BRIDGE OVER EAST BRANCH OF EUCLID CREEK IN THE CITY OF HIGHLAND HTS.
BEGINNING MARCH 2021, COMPLETION DATE OCTOBER 2021.

DETOUR DESCRIPTION:

SOUTHBOUND MOTORISTS WILL BE DIRECTED TO UTILIZED THE DESIGNATED DETOUR ROUTES OF WHITE ROAD AND HIGHLAND ROAD TO AVOID CONSTRUCTION. ONE-WAY TRAFFIC WILL BE MAINTAINED NORTHBOUND.



CONGRATULATIONS ARE IN ORDER.....

CONGRATULATIONS TO KARL TORP OF OAK STREET....

OUR 400TH E-NEWSLETTER SUBSCRIBER!!! THANK YOU FOR HELPING US ACHIEVE OUR FIRST GOAL!!! MAYOR GARDNER WANTS 1600 E-NEWSLETTER SUBSCRIBERS BY DECEMBER 31ST!! CAN WE DO IT? FEEL FREE TO TELL YOUR FRIENDS AND NEIGHBORS TO SIGN UP!



STAY SAFE!!! CALL CITY HALL IF YOU HAVE ANY QUESTIONS OR CONCERNS
AT 440-946-1234

OR VISIT

OUR WEBSITE AT:

WWW.WILLOUGHBYHILLS-OH.GOV