

Dear Community Partner:

At Astound Broadband Powered by RCN, we believe it's more important than ever that people have access to affordable internet, so they can stay connected to family, friends, work and school.

### What is the Affordable Connectivity Program?

The Affordable Connectivity Program (ACP) is a government program operated by the Federal Communications Commission that reduces one eligible household's broadband internet access service bill by up to \$30 per month. The ACP benefit is available only to eligible low-income consumers who qualify for participation.

We are a provider in the ACP and offer a variety of internet packages – including plans with no out of pocket costs with the ACP benefit – all with no contracts required and no early termination fees on all plans. Eligible customers may apply the ACP benefit to one of our current internet packages available in their area at the same terms available to non-ACP households, and may transfer the ACP benefit to another provider at any time. Eligible households can learn more about how to enroll in the ACP by visiting [astound.com/acp](http://astound.com/acp) or [ACPBenefit.org](http://ACPBenefit.org).

### Your Help to Raise Awareness

Organizations like yours can assist in raising awareness about the ACP. Consumer materials are available for public use, which can be downloaded and customized to meet your needs. A sample flyer in English and Spanish is included in this mailing.

- Outreach Toolkit (available in multiple languages): [fcc.gov/acp-consumer-outreach-toolkit](http://fcc.gov/acp-consumer-outreach-toolkit)
- To learn more about the program or to become a partner, visit [fcc.gov/acp](http://fcc.gov/acp).

### How a Household May Qualify

A household may qualify based on income (if 200% or less than federal poverty guidelines), or if enrolled in one of the following government assistance programs:

- Free or Reduced lunch through the National School Lunch Program (NSLP) or Free or Reduced school breakfast through the School Breakfast Program
- Supplemental Nutrition Assistance Program (SNAP)
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Federal Public Housing (including Section 8, Multi-family units, and Public Housing Authorities)
- Pell Grant recipient for current academic year
- Tribal Programs (and proof of living on tribal lands)
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension & Survivors Benefits

Astound Broadband offers exceptional customer care along with reliable products and services to meet our customers' needs – whether it be working from home, schooling from home, or even playing at home. Please feel free to reach out with questions or if you require additional information: [Meagan.Ryer@astound.com](mailto:Meagan.Ryer@astound.com), Marketing/Event Coordinator.

Sincerely,



Sanford Ames, Jr.

Sr. Vice President/General Manager

\* Proof of eligibility to participate in the ACP is required. The ACP is a federal government benefit program benefit which may be transferred to any provider or any available Internet plan. If the benefit ends or is transferred, the full, undiscounted retail rate and general terms and conditions of service apply at the same terms available to households not eligible for ACP. Standard terms, conditions of service, and acceptable use policy apply. The ACP benefit and all referenced promotional credits only apply to a single internet speed plan, standard modem/router, taxes and fees, and select fees and surcharges that are assessed and retained. Other services, equipment, taxes, fees, and surcharges are not included. Even with the ACP benefit and promotional credits, a monthly payment may be required, which will be reflected on a customer's billing statement. Not all services available in all areas.





# AFFORDABLE CONNECTIVITY PROGRAM

## WHAT IS IT?

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

### The benefit provides:

- Up to \$30/month discount for internet service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

## WHO IS ELIGIBLE?

**A household is eligible if one member of the household meets at least one of the criteria below:**

- Has an income that is at or below 200% of the Federal Poverty Guide lines;
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Participates in Tribal specific programs, such as Bureau of Indian Affairs General Assistance, Tribal TANF, or Food Distribution Program on Indian Reservations;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income program.

## TWO STEPS TO ENROLL

# 1

Go to **ACPBenefit.org** to submit an application or print out a mail-in application.

# 2

Contact your preferred participating provider to select an eligible plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

## LEARN MORE



Call **877-384-2575**, or



Visit **[fcc.gov/acp](https://www.fcc.gov/acp)**

