



## Adjustment Request Form

Thunderbolt Utilities adjustment policy is designed to assist a customer with a high sewer bill resulting from a water leak on the customer's side of the service. However, the leak adjustment will still be higher than your normal bill, since Thunderbolt will only share in one-half (1/2) of the cost above your average bill.

In order to receive an adjustment, the following criteria must be met:

- The leak must be repaired within ten (10) business days of discovery or from date of notification in order to qualify for an adjustment.
- Leak adjustments are limited to one (1) per twelve (12) month period.
- In order to receive an adjustment, you must deliver proof of repair. (For Example: receipts for parts, and/or plumbers invoice to:

Town of Thunderbolt  
2821 River Drive  
Thunderbolt, Georgia 31404

Customers Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Account Number: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Inside Repair:

Outside Repair:

Date of Repair: \_\_\_\_\_ Date of Request: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

**PLEASE ATTACH ALL RECEIPTS AND/OR PLUMBERS INVOICE**