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Update on Broadband Internet Installation in Tabernacle

Dear Resident-

October 9, 2018

We are writing to provide an update on the continued progress of Verizon's requirement to provide broadband service to Tabernacle's qualified residents under the BFRR program. Verizon received deposit checks and Service Commitment Forms from 42 residents and businesses on or about June 21, 2018. At that point, Verizon advised us that the submitted applications met the requirements of the Bona Fide Retail Request (BFRR) program and began planning on how to provide the new broadband service to the approved addresses.

Throughout the summer, we have continued to request more specific information from Verizon about how and when they will complete the installation. In response to our repeated requests, Verizon has written directly to the Township indicating that "it has taken longer than expected to determine how broadband will be provided."

Keep in mind that Verizon is required by the NJ Board of Public Utilities (BPU) to complete the installation here in Tabernacle within nine months of receiving qualified applications. In the next day or so, you should receive a written update from Verizon which also includes an opportunity to "to rescind your application and receive a refund prior to the implementation of broadband service".

Please keep in mind that if enough of the qualified residents withdraw their applications and ask for refunds, it runs the risk falling below the 35 application requirement which would then disqualify the entire group of approvals and we would likely never receive broadband service under the current program.

After many years of collectively working towards the goal of broadband service, we have successfully satisfied all of our obligations as residents under the BFRR program. It is now Verizon's responsibility to install the service and for us to maintain our commitment under the requirements of the program.

Thank you for your continued patience and support of this project. If you have any questions, please do not hesitate to contact us.

Joseph W. Barton, Mayor

Stephen V. Lee IV, Deputy Mayor