

## **SUN 'N LAKE OF SEBRING IMPROVEMENT DISTRICT CODE OF CONDUCT FOR RECREATIONAL AMENITIES**

**POLICY:** It is the policy of the Sun 'n Lake of Sebring Improvement District {the "District") to provide safe and enjoyable recreational amenities for its residents and authorized members of the public through the enforcement of a District Code of Conduct.

**PURPOSE:** This policy outlines what conduct is deemed acceptable and unacceptable while utilizing District amenities or participating in District programs.

**AUTHORITY:** Pursuant to Chapter 9, Article V, Highlands County Ordinances, the District Board of Supervisors {the "Board") has authority to operate and maintain recreational amenities within the District.

**CODE OF CONDUCT:** All residents, guests, and authorized members of the public shall comply with this code of conduct and the rules of any specific amenity, activity, or event. District staff shall be the initial determining authority of any potential violation. Appeals shall be directed to the Board in writing and placed on the Board agenda as soon as practicable. Decisions of the Board shall be final. Specifically, all residents, guests, and authorized members of the public shall:

1. Promptly comply with requests from District staff.
2. Respect the rights and privileges of all persons at all times.
3. Refrain from conduct which disrupts or obstructs enjoyment of any amenity, activity, or event.
4. Refrain from conduct which may constitute an attempt or intent to harm and/or inflict injury on others.
5. Refrain from conduct which may result in the damage or theft of District property.
6. Refrain from conduct which may be considered lewd, obscene, or indecent, specifically including profanity, harassment, discrimination, intimidation, threats, or other offensive language or behavior.
7. Refrain from possession of, consumption of, or impairment from, any drugs illegal to possessor and/or user. Impairment from alcohol or legally prescribed drugs may result in rejection of services or removal from District property.
8. Understand and agree a person's appearance, behavior, speech, and/or body odors which provide reasonable suspicion the user may be under the influence of, or impaired by, alcohol or drugs and may constitute a safety risk to themselves or others, may result in rejection of services, removal from District property, and/or contact to law enforcement..
9. Understand and agree possession or use of any weapon is prohibited; provided however this restriction shall not apply to any person in possession of a weapon for which the person holds a valid permit to carry said weapon pursuant to state law, is carrying said weapon in conformance with applicable state or local law, and is not engaging in any unlawful use of

said weapon. Conceal carry permit holders must keep their weapon on their persons and within their control at all times.

10. Provide identification upon request by District staff. Failure to comply with such a request may result in rejection of services or removal from District property.
11. Understand and agree children age 10 and under must be accompanied and supervised by a responsible person age 16 or older at all times on District property. Unaccompanied minors must provide adult contact information upon request, and failure to provide such information may result in rejection of services and/or contact to law enforcement.

**APPLICABILITY:** This Code of Conduct, and any revisions thereof, shall be applicable and enforceable by the District upon adoption by the Board of Supervisors. Posting on the District website and availability on location at the applicable amenity, activity, or event shall be as soon as practicable.

**PROCEDURE & PENALTIES:** District staff shall be the initial determining authority of any potential violation and appropriate penalty. District staff shall notify the general manager as soon as practicable of any violation and actions taken. The general manager shall, after consulting with the District attorney, make a determination regarding the incident and provide written notice to any alleged violator as soon as practicable, including any penalties imposed. Alleged violators shall have thirty (30) days from the date the general manager's determination is delivered to file an appeal in writing to the Board of Supervisors. Decisions by the Board of Supervisors shall be deemed final. Penalties will be determined on a per incident basis with the severity, and number of previous incidents, being factors of consideration.

**ESCALATION PYRAMID:** The District has developed the Code of Conduct to communicate general behavior guidelines and provide staff with tools and procedures as they address customer behaviors. The escalation pyramid designates five (5) violation levels with corresponding action steps. District staff have discretion to raise or lower a violation level based on the severity of the conduct, which can include mitigating or exacerbating circumstances.

<b><u>Definition</u></b>	<b><u>Examples</u></b>	<b><u>Possible Action</u></b>
Minor violations	Horseplay, food/drink, foul language, etc...	Verbal redirection and/or Document violation
Repeat minor violation/ Center specific intervention	Repeat minor violations	2nd verbal redirection Call to parent/guardian Document violation Center Specific action
Significant violation	Theft, fighting, vandalism, harassment, inappropriate language and/or touching	Document violation, Violation letter to customer parent/guardian, center suspension

Serious violation that requires staff intervention to insure safety	Direct or perceived verbal or physical threats, actual violence or theft involving law enforcement	Contact law enforcement, document violation, violation letter to customer parent/guardian, center or <u>all amenity suspension</u>
Very serious violation that requires staff intervention and law enforcement notice	Violence with bodily harm, possession of illegal drugs and/or weapons	Contact law enforcement, document violation, violation letter to customer, extended or <u>permanent suspension</u>