Shorewood
ILLINOIS

How To Enroll in Electronic Utility Bills

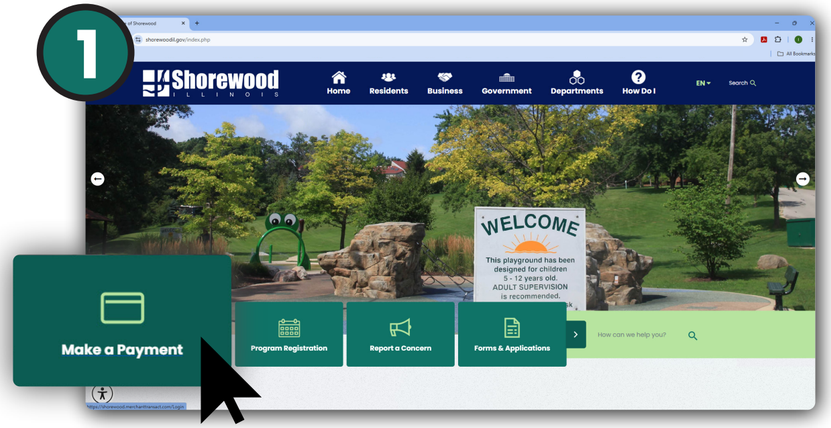
To enroll in e-bills, please visit **shorewoodil.gov**

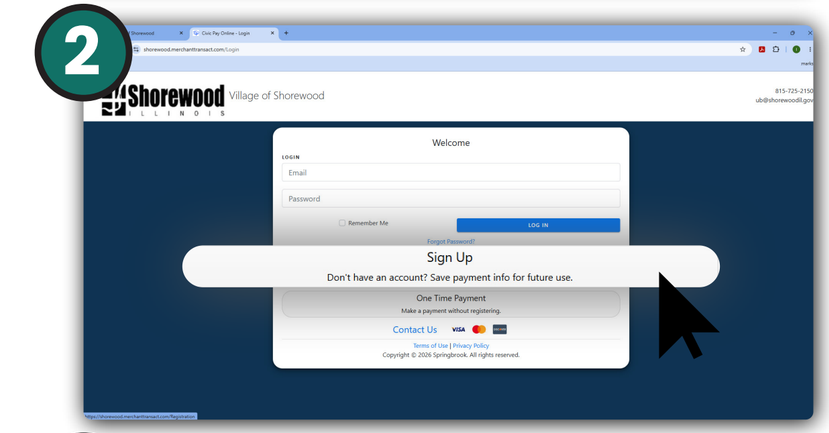
1. Select “make a payment”
2. Select “sign up”
3. Follow the instructions on the screen, entering your email address and password. You will need the last name and account number as it appears on your utility bill

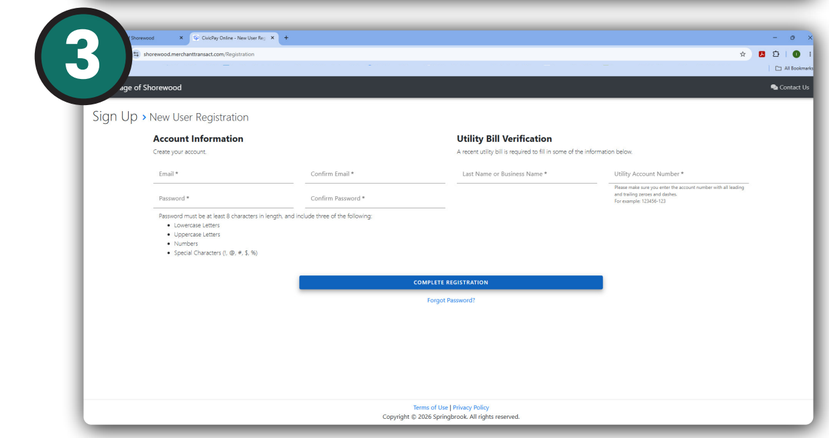
Online bills offer a lot of enhanced functionality, including:

- Ability to select e-bills to either replace or accompany your bill in the mail
- One-time payments
- Automatic payments
- Usage history

Please call the finance dept at **815-207-4631** for assistance.







Shorewood ILLINOIS

How To Read Electronic Utility Bill

1. This is your account number. It follows the format of ######-###. You will need your account number to pay online at **shorewoodil.gov**.

2. The service period represents the time between meter readings. Your water meter is read on or about the 15th of each month, then the bill is generated on the 1st of the following month.

3. This is the date of the previous water reading and the amount, in thousands of gallons.

4. This is the date of the current water reading and the amount, in thousands of gallons.

5. The difference between items 4 and 3 is your current water consumption, in thousands of gallons. In this example, the consumption is 2,000 gallons.

6. Refuse – Monthly – This is the monthly charge for garbage and recycling. A $3.00/month discount is available for senior citizens. Please visit our website at **shorewoodil.gov** to sign up, or call (815) 207-4631.

Sewer Rates

The calculation for residential sewer service includes a flat fee and a volumetric charge. Since the Village is required to pay for sewer treatment on all metered water usage, we do not have the ability to waive sewer charges on water used for irrigation or recreation. The sewer rate is calculated by the charges the village pays to the City of Joliet for sewer treatment plus the amount necessary to fund sewer operations within the Village. The sewer rate was last adjusted on 4/1/26. The sewer charges are broken out in items 7-8 as follows:

7. This is the sewer flat fee of $12.55/month charged to all residential accounts.

8. The volumetric sewer rate is calculated at $10.71 per 1,000 gallons. In this case (10.71 x 2) = $21.42.

9. This is the Water and Sewer Rehabilitation Charge. It has been effective since 4/1/2013. The fee is $10 per month, which was last adjusted on 4/1/25. These funds are used for capital repairs and maintenance on the water and sewer system.

Water Rates

The Village's water rates include a flat monthly fee charged to all accounts, a volumetric rate to fund costs associated with the Village's future Lake Michigan Water Connection, and a volumetric rate for the Village's day-to-day operations. Water rates are broken out in items 10-12 as follows:

10. This is the volumetric charge to fund the Village's Lake Michigan Water Connection. The current rate is $6.40 per 1,000 gallons (6.40 x 2) = $12.80. The rate was last adjusted on 4/1/26

11. This is a flat fee of $3.88 per month charged to all water customers. The rate was last adjusted on 4/1/26.

12. This is the volumetric charge to fund day-to-day operations of the Village's water system. The rate is $4.89 per 1,000 gallons. The rate was last adjusted on 4/1/26.

13. Total current charges on this bill.

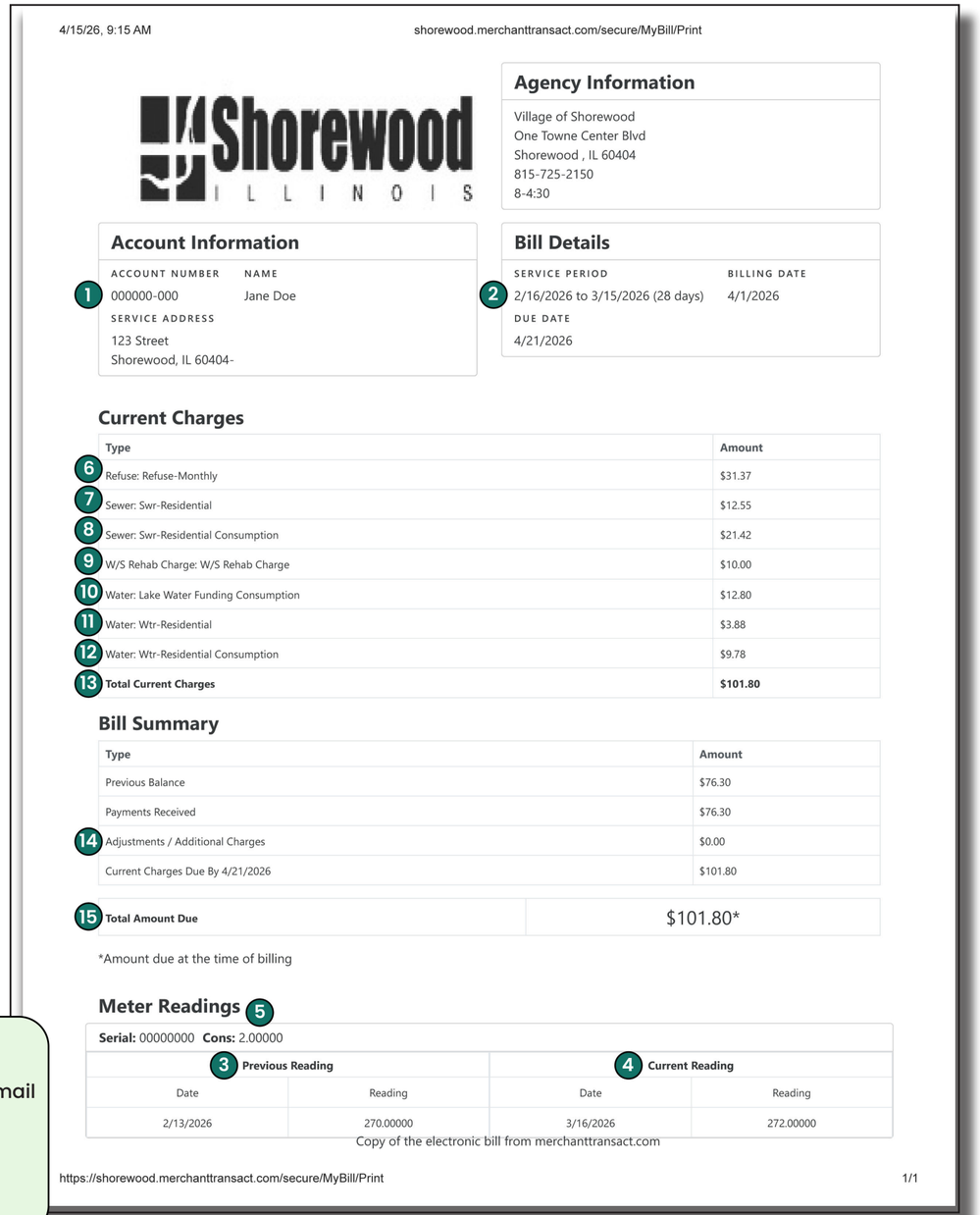
14. Adjustments are any amendment to your previously billed amount. If a penalty has been applied to your account, it will be displayed here.

15. This is the total amount due by the due date. It includes any remaining previous balance or credit plus the current charges.

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4/15/26, 9:15 AM shorewood.merchanttransact.com/secure/MyBill/Print

Shorewood ILLINOIS

Agency Information

Village of Shorewood
One Towne Center Blvd
Shorewood , IL 60404
815-725-2150
8-4:30

Account Information

ACCOUNT NUMBER: 000000-000 (1)
NAME: Jane Doe
SERVICE ADDRESS: 123 Street, Shorewood, IL 60404-

Bill Details

SERVICE PERIOD: 2/16/2026 to 3/15/2026 (28 days) (2)
BILLING DATE: 4/1/2026
DUE DATE: 4/21/2026

Current Charges

	Type	Amount
6	Refuse: Refuse-Monthly	$31.37
7	Sewer: Swr-Residential	$12.55
8	Sewer: Swr-Residential Consumption	$21.42
9	W/S Rehab Charge: W/S Rehab Charge	$10.00
10	Water: Lake Water Funding Consumption	$12.80
11	Water: Wtr-Residential	$3.88
12	Water: Wtr-Residential Consumption	$9.78
13	**Total Current Charges**	**$101.80**

Bill Summary

Type	Amount
Previous Balance	$76.30
Payments Received	$76.30
14 Adjustments / Additional Charges	$0.00
Current Charges Due By 4/21/2026	$101.80

15 **Total Amount Due** $101.80*

*Amount due at the time of billing

Meter Readings (5)

Serial: 00000000 **Cons:** 2.00000

3 Previous Reading		4 Current Reading	
Date	Reading	Date	Reading
2/13/2026	270.00000	3/16/2026	272.00000

Copy of the electronic bill from merchanttransact.com

https://shorewood.merchanttransact.com/secure/MyBill/Print 1/1