Russell County Solid Waste

56 Silver Run Drive
Seale, Alabama 36875
Phone# 334-291-3232
Fax# 334-291-4232

Application for County Garbage Service

Name _____ Customer Phone #: _____

Spouse's Name _____

Service Address_____

City _____ State_____ Zip_____

E 911 Address (if different): _____

Mailing Address _____

City _____ State _____ Zip _____

Previous Address _____

Email Address _____

Present Employer _____

Alabama law requires all Households and businesses to sign up and pay the fees for garbage service. The Russell County Commission utilizes the Russell County Utilities to provide this service for the residents of Russell County outside city limits, which is governed by the Russell County Commission. Therefore, you must pay the regular scheduled rates and comply with all rules and regulations. Failure to pay for said garbage collection can lead to and include prosecution in the court system.

Enroll me in Paperless Billing: ☐ **Yes** ☐ **No**

Social Security _____ Date of Birth: _____

Driver's License #_____Driver's License Issue State_____

Are you the owner of this residence? ☐ **Yes** ☐ **No**

PROPERTY OWNER'S INFORMATION

Name: _____

Address: _____

Phone #: _____

Residential Fee

$100.00 Enrollment ($78.00 Set-up Fee & $22.00 first Monthly Payment)

BILLING POLICY:

BILLS WILL BE MAILED MONTHLY (in advance)
The first billing will be pro-rated as necessary based on the date of the 1st service pickup provided. Failure to receive a statement shall not relieve a customer from the duty to timely pay the charges on their account.

Enroll me in AutoPay: **Yes** **No**
If Autopay is selected a Sanitation Billing Office Clerk will contact, you for further set-up and instructions.

RATES:	**MONTHLY**	**Annual Rate**
Once-A-Week Pickup		
Residential	$22.00	$264.00
Commercial	$37.50	$450.00
Additional can	$11.00	
Door-to-Door Service	$11.00	

RUSSELL COUNTY SANITATION PROVIDES GARBAGE COLLECTION SERVICE FOR RUSSELL COUNTY PROPERTY OWNERS AND RESIDENTS. PROPERTY OWNERS AND RESIDENTS WILL RECEIVE ONE CART PER GARBAGE ACCOUNT. PLEASE CONTACT RUSSELL COUNTY SANITATION FOR ANY TRASH-RELATED ISSUES OR TO REQUEST ADDITIONAL CARTS OR DOOR-TO-DOOR SERVICE. ADDITIONAL CARTS WILL BE BILLED SEPARATELY TO THE PROPERTY OWNER OR RESIDENT.

PAYMENT POLICY:

Debit/credit card payments can be made in the office, over the phone, or online.

For online payments visit www.russellcountyal.gov Click on Sanitation. Scroll down to "Pay Online Click Here." There will be a fee of 3% or $2.50 minimum, whichever is higher, each time you use your debit/credit card to make a payment.

For phone payments, call 334-291-3232 and select Option #2. There will be a 3% or $2.50 minimum, whichever is higher, each time you use your debit/credit card to make a payment.

Check Payments must be made out to Russell County Sanitation and mailed to P.O. Box 1127, Phenix City, Alabama 36868.

In office payments may be made in cash or by check. Cash is only accepted at the Sanitation Billing Office located at 56 Silver Run Drive, Seale, Alabama. Office hours are from 8:00 a.m. to 5:00 p.m. Monday through Friday.

Payments may be made at the following drop box locations:

Russell County Sanitation
565 Silver Run Drive
Seale, Alabama 36875

Ft. Mitchell Water System, Inc. – inside only during business hours
805 Highway 165
Fort Mitchell, Alabama 36856

Russell County Water Authority – inside only during business hours
4109 Sandfort Road
Phenix City, Alabama 36869

LATE FEE POLICY:

A late fee of 10% will be applied to any account that is not paid in full by the 15th of the month. Any account not paid for in full within 30 days of the date of the bill will be deemed unserviceable.

THIS IS CONSIDERED FAILURE TO COMPLY WITH SOLID WASTE COLLECTION AND DISPOSAL LAW AND CAN NECESSITATE LEGAL ACTION AS PROVIDED BY LAW.

RETURNED CHECK POLICY:

An NSF fee of $30.00 will be added to your account on all returned checks and EFT transactions.

ADDITIONAL DISPOSAL OPTIONS:

Russell County Sanitation will open the Transfer Station located at 101 Poorhouse Road, Seale Alabama 36875, every 2nd and 4th Saturday of each month from 8 A.M. to 1 P.M. for trash, limbs, and yard debris. Picture ID and Current Garbage bill are required to use this service for disposal of items.

NO HOUSEHOLD GARBAGE WILL BE ACCEPTED

One free landfill permit can be issued each month if the account is current. Customers will need to visit the Russell County Sanitation office with a valid driver's license or picture ID. Office hours are 8:00 A.M. - 5:00 P.M.

Non-household garbage placed by the side of the road requires special pick-up. Special pick-up prices start at $32.00. Accounts must be current and special pick up should be paid for before the pickup or it will be billed to the account. Call the Russell County Sanitation office for special pick-up and all items must be out before placing an order.

TERMINATING SERVICE POLICY:

All carts are assigned to a customer/resident at the registered address with the county. **DO NOT TAKE THE CART WITH YOU IF YOU MOVE. ONLY RUSSELL COUNTY SANITATION CAN MOVE CARTS TO A NEW ADDRESS.** Customers need to contact Russell County Sanitation Billing Office immediately if they are moving. Proof of sold property, lease agreement, or certification from landlord will be required to discontinue garbage service. Charges will continue to accrue on the account, and the customer will be held responsible for carts until the Russell County Sanitation Billing Office is notified. Customers must notify the Russell County Sanitation by writing with their current address, forwarding address, a contact phone number, and when your service is to be stopped.

GARBAGE COLLECTION GUIDELINES

- CANS MUST BE OUTSIDE BY THE ROAD BY 7 A.M. E.T.
- ALL HOUSEHOLD GARBAGE MUST BE BAGGED AND IN THE PROVIDED RUSSELL COUNTY SANITATION CONTAINERS
- ONE LANDFILL PERMIT PER MONTH
- NO PICK-UP FOR TRASH CONTAINER FROM OTHER REFUSE COMPANIES
- NOTIFY THE OFFICE AT 334-291-3232 BY 10 A.M. THE NEXT DAY IF GARBAGE IS NOT PICKED UP ON THE SCHEDULED DAY
- FURNITURE, METAL, AND TELEVISIONS PICK-UP ARE AN ADDITIONAL COST
- NO PICK-UP FOR AUTOMOBILE BATTERIES OR HAZARDOUS MATERIALS INCLUDING PAINT, OIL, TRANSMISSION FLUIDS, OR SIMILAR LIQUIDS
- AFTER CANS ARE EMPTIED, REMOVE CANS FROM ROADSIDE

THE RULES FOR RUSSELL COUNTY SANITATION CANS

- THE 96-GALLON RCS CANS MUST BE USED FOR WEEKLY GARBAGE PICK-UP.
- ALL HOUSEHOLD GARBAGE MUST BE BAGGED AND PLACED IN THE RCS CAN.
- RUSSELL COUNTY SANITATION GARBAGE CANS REMAIN WITH THE PROPERTY.
- IN THE EVENT OF A CHANGE IN RESIDENCE, PLEASE LEAVE THE RCS CAN WITH PROPERTY OR A $75.00 FEE WILL BE CHARGED TO THE ACCOUNT.
- IF AN ACCOUNT IS 30 DAYS PAST DUE, IT WILL BE TURNED OVER TO RUSSELL COUNTY COLLECTIONS AND CONSIDERED DELINQUENT.

AGREEMENT TO PAY:

1st Billing

PLEASE REMIT PROMPTLY TO AVOID PENALTIES AND LATE CHARGES

Bills are due when received. Bills paid after the 15th of the month will be assessed a ten (10%) Percent late charge.

If payment is not received on the 30th day after the date of the bill, an additional charge of $25.00 will automatically be charged to your account with any other applicable service charges. Service may be discontinued.

Postmarks on payments will not be considered.

Failure to receive bill will not relieve customer of payment obligation.

DUMPSTER RATES PICK-UPS PER WEEK:

	PICK-UPS PER WEEK				
YARD CAPACITY	1	2	3	4	5
4	$100.00	$180.00	$260.00	$340.00	$420.00
6	$120.00	$220.00	$320.00	$420.00	$520.00
8	$140.00	$260.00	$380.00	$500.00	$620.00

The undersigned accepts the fee charged as a lawful debt and promises to pay said fee including the cost of collection, reasonable attorney fees, and court costs if such are necessary, waiving now and forever the right to claim exemption under the constitution and laws of the State of Alabama, or any other state.
Fees are subject to change upon board and Commission approval.

Applicant's Signature_____ Date_____

**********INTEROFFICE USE ONLY**********

Account # **AutoPay Setup** **Yes** **No**

_____ **ACH** **Credit Card**

Received By: _____ Date: _____

ALL TIMES ARE EASTERN TIME