



## Press Release

City of Redondo Beach  
Police Department

401 Diamond Street  
Redondo Beach, CA 90277  
(310) 379-2477 x3652

08/24/2024

FOR IMMEDIATE RELEASE

**Subject :** CITY OF REDONDO BEACH WARNS PUBLIC ABOUT  
FRAUDULENT QR CODES ON PARKING METERS

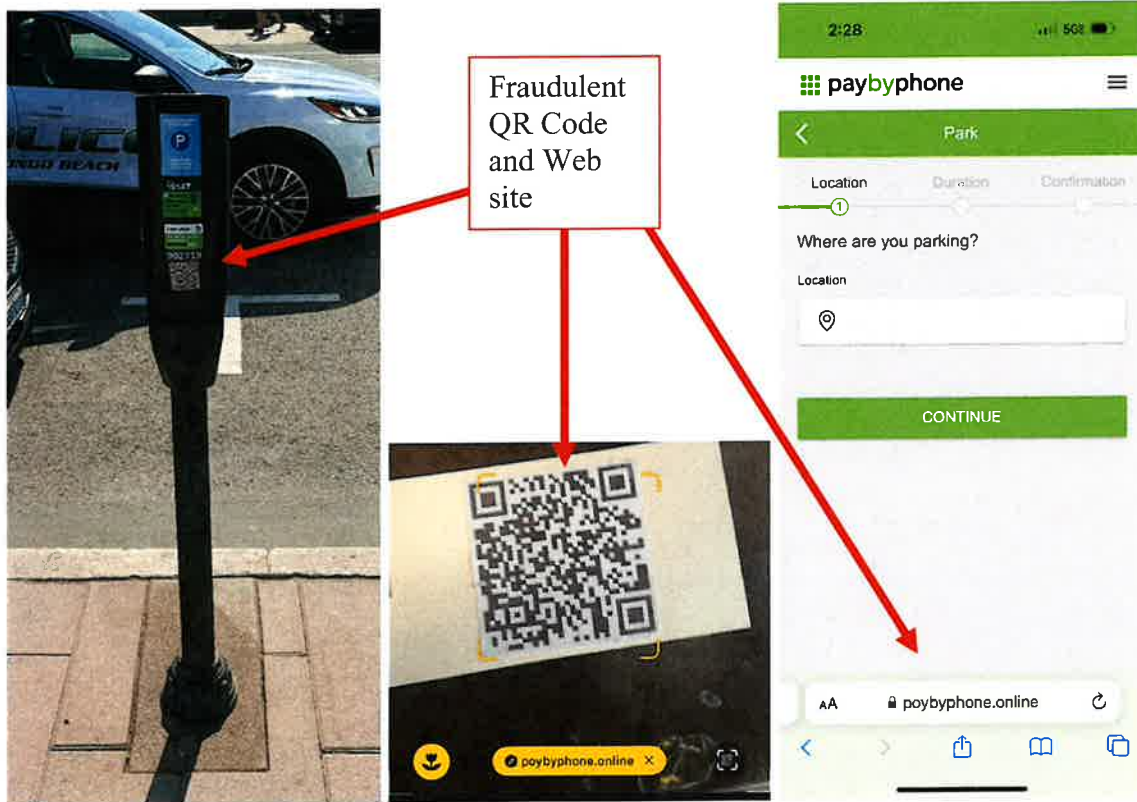
REDONDO BEACH, CA

August 24, 2024 – The City of Redondo Beach is alerting residents and visitors to a recent scam involving fraudulent QR Codes placed on parking meters along the Esplanade and the Riviera Village areas. These QR codes redirect individuals to a fraudulent website that is not affiliated with the City of Redondo Beach or its official parking meter system.

The City of Redondo Beach contracts with two companies for parking fee payments, ParkMobile and paybyphone. ParkMobile uses a legitimate QR code that directs users to the ParkMobile App. PayByPhone is an App that is downloaded to the user's phone or takes payment online at the paybyphone website. Images for ParkMobile and PayByPhone are as follows:



The fraudulent QR codes that were discovered on approximately 150 parking meters along Esplanade and in the Riviera Village were affixed adjacent to the ParkMobile and PayByPhone labels. The fraudulent QR code directed users to a “poybyphone” website where users were prompted to input their location and payment information. The fraudulent QR codes appeared as follows:



The Redondo Beach Police Department inspected all of the parking meters in the City and removed all of the fraudulent QR codes that were located. If anyone feels that they have been defrauded, please contact the Redondo Beach Police Department at your earliest convenience to file a report.

Anyone who believes that they received a parking citation after making payment on the fraudulent QR code should call the Redondo Beach Police Department at (310) 379-2477. Additional information to contest the citation can be found at [https://redondo.org/departments/police/services/parking\\_enforcement/](https://redondo.org/departments/police/services/parking_enforcement/).

For official parking payments, visitors should continue to use the payment options available directly on the meters or through the City’s authorized mobile payment app.

This incident is currently under investigation by the Redondo Beach Police Department. To report suspicious activity or provide information about the persons responsible for the placement of the fraudulent QR codes please contact the Redondo Beach Police Department at 310-379-2477 extension 3652.