

#### CITY OF NORTH POLE

## Regular Meeting January 4, 2021

#### North Pole Council Chambers 125 Snowman Lane, North Pole, Alaska

www.northpolealaska.com

Monday, January 4, 2021 Committee of the Whole: 6:30 PM Regular City Council Meeting: 7:00 PM

<u>MAYOR</u>	<u>CITY CLERK</u>
Michael Welch	Aaron M. Rhoades
488-8584	488-8583

#### **COUNCIL MEMBERS**

Thomas McGhee – Mayor Pro Tem	455-0010
Aino Welch – Deputy Mayor Pro Tem	488-5834
Perry Walley – Alt. Deputy Mayor Pro Tem	347-0135
DeJohn Cromer	347-2808
David Skipps	750-5106
Santa Claus	388-3836

- 1. Call to Order/Roll Call
- 2. Pledge of Allegiance to the US Flag
- 3. Invocation
- 4. Approval of the Agenda
- 5. Approval of the Minutes
  - a. December 14, 2020
- 6. Communications from the Mayor
  - a. Alaska Syngas Project Brent Sheets North Pole Brent Sheets
  - b. Marathon, GVEA
- 7. Council Member Questions of the Mayor
- 8. Communications from Department Heads, Borough Representative and the City Clerk
- 9. Ongoing Projects Report
  - a. CARES Act Update
  - b. Discuss North Pole Police Department Construction Project
  - c. Total Compensation Project David Evertson, Municipal Solutions

#### 10. Citizens Comments (Limited to five (5) minutes per Citizen)

#### 11. Old Business:

a. Reconsideration of Amendment for A Resolution establishing Love Inc. as the contracted provider for distribution of CARES Act Funds and establish the parameters for the Business Interruption Grant for the Business and Non-Profit entities. Also increase the Family and Individual Grant from \$10,000 to a maximum of \$15,000 dollars and move the consideration period from September 30, 2020 to November 30, 2020.

#### 12. New Business:

- a. Request to approve JAG Grant for North Pole Police Department.
- b. Request to approve committees for 2021.
  - a. Code Violations
  - **b.** Ethics
  - **c.** Festivals
  - d. Total Compensation Project
  - e. Bed Tax

#### 13. Executive Session – Motion to go into

a. Motion to go into Executive Session to discuss information that may disparage the reputation of an employee.

#### 14. Council Comments

#### 15. Adjournment

Detailed information and copies of agenda documents may be obtained at the Office of the City Clerk, 125 Snowman Lane or on the City website <a href="www.northpolealaska.com">www.northpolealaska.com</a>. Notice of Council Action is available at City Hall and on the City website following the meeting.

#### **How to Offer Public Testimony at Council Meetings**

In response to the COVID-19 pandemic and local/state regulations requiring residents to stay at home, practice social distancing, and limit gatherings, the City of North Pole has created a process for citizens to stay connected with the Council regarding agenda items.

**Written testimony** is encouraged. You may submit your comments by calling the Clerk's Office at 488-8583 or by sending an email to <a href="mailto:arhoades@northpolealaska.org">arhoades@northpolealaska.org</a> prior to 1:00 p.m. the day of the meeting. Please indicate which agenda item you are providing written testimony for. Examples: Ordinance or Resolution number, agenda item#, or description of subject.

To sign-up for **telephonic testimony** call the Clerk's Office at 488-8583 or email <u>arhoades@northpolealaska.org</u> prior to 1:00 p.m. the day of the meeting. Please indicate that you wished to be called, for what item you will provide testimony on, and what number you can be reached at.

Council Meetings are aired **live via audio streaming** from the City's website at <a href="https://www.northpolealaska.com/citycouncil/page/council-meeting-audio-stream">https://www.northpolealaska.com/citycouncil/page/council-meeting-audio-stream</a>.

Inquiries concerning ADA compliance or accommodations should be directed to the City Clerk.



# NORTH POLE CITY COUNCIL REGULAR MEETING MINUTES, December 14, 2020 NORTH POLE CITY COUNCIL CHAMBERS 125 SNOWMAN LANE, NORTH POLE, ALASKA

Mayor Welch called the regular City Council meeting of Monday, December 14, 2020 to order at 7:00 p.m. with the following Council Members in attendance:

Council Members Present: Mayor Welch – Zooming In

Santa Claus - Zooming In Thomas McGhee - Zooming In David Skipps - Zooming In Aino Welch - Zooming In DeJohn Cromer - Zooming In Perry Walley – Zooming In

Absent:

Excused:

Also Present: Steve Dutra, Police Chief – Zooming In

Chad Heineken, Fire Chief – Zooming In

William Butler, Director of City Services—Zooming In Tricia Fogarty, Chief Financial Officer—Zooming In Aaron M. Rhoades, City Clerk/HR Manager—Zooming In

#### PLEDGE OF ALLEGIANCE TO THE FLAG

Clerk Rhoades asked everyone to join him in the Pledge of Allegiance.

#### **INVOCATION**

The Invocation was given by Mrs. Welch.

#### APPROVAL OF AGENDA

Mr. McGhee moved to approve the agenda of December 14, 2020.

Seconded by Mr. Walley

#### **Discussion**

Mr. McGhee moved to consent the following items:

#### **Old Business:**

- Ordinance 20 26 An Ordinance of the City Of North Pole, Alaska Establishing the 2021 Operating Budget and Levying the Mill Rate.
- Ordinance 20 27 An Ordinance of the City of North Pole, Alaska to Amend Title 13, Public Services Utility Rates for 2021.
- Ordinance 20 28 An Ordinance of the City of North Pole, Alaska to Amend the 2020 Water Utility Operating Budget
- Ordinance 20 29 An Ordinance of the City of North Pole, Alaska to Amend the 2020 General Fund Operating Budget
- Ordinance 20 30 Amending Fire Department Shift Personnel Overtime Payment Time Period

#### **New Business:**

c. Request To Write Off Tupperstuff Sales Tax Account In the Amount of \$3,639.49.

#### Removed

b. Resolution to consider hazardous duty pay for first responders Fire Department and Police Department.

#### Seconded by Mrs. Welch

A ROLL CALL VOTE WAS TAKEN ON THE MOTION TO CONSENT OLD BUSINESS ITEMS A, B, C, D, E AND NEW BUSINESS ITEMS C and REMOVE ITEM B:

YES: 7 – Mr. McGhee, Mr. Skipps, Mr. Claus, Mrs. Welch, Mr. Cromer, Mr. Walley, Mayor Welch

NO: 0

ABSTAIN:

Mayor Welch declared the MOTION CARRIED

On the Agenda as amended.

#### **Discussion**

None

A ROLL CALL VOTE WAS TAKEN ON THE MOTION TO APPROVE THE AGENDA AS AMMENDED:

YES: 7 – Mr. McGhee, Mr. Skipps, Mr. Claus, Mrs. Welch, Mr. Cromer, Mr. Walley, Mayor Welch

NO: 0

ABSTAIN:

Mayor Welch declared the MOTION CARRIED

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City of North Pole Regular Meeting Minutes NOT A VERBATIM TRANSCRIPT

#### APPROVAL OF MINUTES

Mr. McGhee moved to approve the Minutes of November 16, 2020 and December 7, 2020.

#### Seconded by Mr. Walley

A ROLL CALL VOTE WAS TAKEN ON THE MOTION TO APPROVE THE MINUTES FROM NOVEMBER 16, 2020 AND DECEMBER 7, 2020 CITY COUNCIL MEETING:

YES: 7 – Mr. McGhee, Mr. Skipps, Mr. Claus, Mrs. Welch, Mr. Cromer, Mr. Walley, Mayor Welch

NO: 0

ABSTAIN:

Mayor Welch declared the MOTION CARRIED

#### **COMMUNICATIONS FROM THE MAYOR**

- Student of the Month
  - a. Zada Lipari Senior
  - **b.** Shea Gibby Sophomore
  - **c.** Wilson Wade Sophomore
  - **d.** Madison Miller Freshman

#### COUNCIL MEMBER QUESTIONS OF THE MAYOR

None

## COMMUNICATIONS FROM DEPARTMENT HEADS, BOROUGH REPRESENTATIVE AND THE CITY CLERK

#### Fire Department, Chief Heineken

- Things are continuing to run smoothly since Chief Coons retirement, this is largely due to the efforts Chief Coon made prior to leaving.
- As of November 30<sup>th</sup>, the fire department have gone on 1247 emergency calls this year.
- COVID vaccines will arrive in Alaska very soon. Our first responders are within the priority group for receiving vaccination.
- We have added two Lucas Devices to both ambulances. These devices provide continuous compression to a patient being treated for cardiac arrest.
- The open Firefighter position has been offered to Jenni Villarreal. FF Villarreal has been one of our part time staff and will be a welcome addition as she transitions to full time

status. This brings the fire department back to full staffing with exception of the open Fire Chief position.

#### Training:

• Firefighter 1 completed its State testing on November 21<sup>st</sup>. All personnel passed the hands-on portion of the testing and are awaiting written test results.

#### Maintenance Report:

• Engine 22 developed a sever leak in its water tank and has been out of service for several weeks. The tank has now been repaired by Captain Hamlin and the apparatus will be back in service soon. This apparatus is 27 years old and is quickly approaching the end of its serviceable life. NFPA recommends second line apparatus be retired after 30 years.

#### Police Department, Chief Dutra

- Vehicle is ready to be shipped from CA. One last item to be installed.
- Stats Ouestions comments?
- Received JAG funding in the amount of \$96,848. Coming Jan 4, 20201 council
- North Pole Reserve Association donating to \$500 to FMH Toy Drive / Filipe Agency
- Shop with a Cop I will be participating
- Range meeting public outreach 10 sites
- Annual General Membership meeting I was voted in as President again, thankful humbled
- I attended the Annual APSC meeting –

#### **Finance, Tricia Fogarty**

- Sales tax update for October sales tax received in November 2019 \$261,918.69 2020 \$343,528.59. Year to date total \$3,272,683.00 Budgeted 4,114,136.00. We have 2 month left outstanding \$841,453 short.
- Last Thursday our department heads and select staff had a demo preview with Tyler Technologies. We had positive feedback from the staff that attended the demo.
- I have processed 4 administrative budget transfers to date, I attached them to this update if anyone has any questions please give me a call or send me an email.
  - o Mayor asked for a Demo for Tyler Technologies for next December 14, 2020.

#### **Borough Representative**

- 2020-37: claims for refunds of Taxes Passed
  - O Two ways to claim taxes paid to Borough 1 if overpayment was a clerical error (payer or his agent) in error pays too much. Taxpayer error is a typographical, computational, or other similar error but does not include an intentional overpayment by a taxpayer or the taxpayer's agent.

- 2 If tax paid under protest; apparently should have been less A taxpayer pays taxes under protest only if the taxpayer has: 1. Requested the assessor make a correction of the taxpayer's assessment notice as provided by law: and Timely filed any appeal or suit as provided by law: and Timely paid the full amount of the taxes as shown on the applicable tax statement and not more than 30 days after payment filed with the mayor a written protest
- 2020—20-1g Passed ; APPROPRIATING \$3,769,214 IN FEDERAL GRANT FUNDING TO THE TRANSIT ENTERPRISE PROJECTS FUND TO PROVIDE CARES ACT SECTION 5307 OPERATING ASSISTANCE
- 2020-20-1H Passed
  APPROPRIATING \$28,405.40 IN FEDERAL GRANT FUNDING TO THE SPECIAL
  REVENUE FUND TO BE USED TO PREVENT, PREPARE FOR, AND RESPOND
  TO CORONAVIRUS CONCERNS FOR HEALTHCARE PROVIDERS
- 2020-20-1L Passed
  AN ORDINANCE AMENDING THE FY 2020-21 BUDGET BY REALLOCATING
  AN ESTIMATED \$525,000 OF THE CARES ACT FUNDS WITHIN THE SPECIAL
  REVENUE FUND FROM THE BOROUGH RESPONSE FUNDING TO THE
  EXPLORE FAIRBANKS RESPONSE FUNDING
- It was noted that the BIG applicants would come first and only monies left over would be given to the EF. With current applications in the pipeline, Mr. Williams speculated that it would not be a lot of money left.

### Building Department, Bill Butler

#### **Building Department**

• Permits issued since last Council meeting: None.

#### **Public Works**

- Bus shelter project to go to bid and construction in 2021 for three new shelters in North Pole; one in front of Wells Fargo; one at NPHS; one by the Library.
- Snowman Lane and NPHS Boulevard pedestrian paths should go to bid and construction in 2021.

#### **Utility Department**

- Last Thursday I had a meeting with MPC Alaska Terminal Company (Marathon) to discuss their pilot test to reduce discharge of PFAS compounds to wastewater discharge to City sewer system.
  - Using Zeolite and activated carbon filters to remove PFAS.
  - Had positive results reducing PFAS compounds to well below City's discharge limit.
  - They asked about extending the compliance date of February 1, 2021 that is now in City Code. The decision lies with Council, but I told them my recommendation to Council would be to issue a waiver versus changing the deadline.

#### Moose Creek Water System Expansion Project.

- Potentially will achieve substantial completion of the transmission main, pump house, storage tank and northern loop before end of 2020.
  - Substantial completion is when the facility is operational with only minor outstanding items remaining to be completed.
- Will be installing "shut-off" water meters for all residential properties in Moose Creek.
- Only approximately 120 property owners in Moose Creek have not returned environmental covenants.
  - Began a second effort to recruit new water customers.
  - Released a second mailing on December 10 to all non-respondents.
  - Already received a request for first consultation meeting with a property owner as a result of the mailing.

Offer consultation meetings at City Hall and at the Moose Creek Fire House.

#### City Clerk

- City Telephone problem with Verizon and Alasconnect Problem has been solved
- Flexible Spending Accounts working with Broker Plan Summary being used is from 2015.
  - o Mr. McGhee had question?
    - 4.12 Why we don't list the Mill Levy in that ordinance?
    - When you have time find out how we update the archives

#### **ONGOING PROJECTS**

- CARES Act Update.
  - o The City has Elected to contract with Love Inc. to administer both the BIG grant and FIG. The participation has been double what the FNSB has in 7 days which is 10 Businesses and Non-Profits. There is a need and going with Love Inc. appears to be the right choice based on the early results.
  - Mr. Claus discussed the City of Skagway CARES Act Funds going to each of the citizens.

o Mr. McGhee are we going to be able to spend the first batch of money received from the State of Alaska?

#### <u>CITIZEN'S COMMENTS – (Limited to Five (5) minutes per Citizen)</u>

None

MOTION TO INTRODUCE RESOLUTION 20-10 A RESOLUTION ESTABLISHING LOVE INC. AS THE CONTRACTED PROVIDER FOR DISTRIBUTION OF CARES ACT FUNDS AND ESTABLISH THE PARAMETERS FOR THE BUSINESS INTERRUPTION GRANT FOR THE BUSINESS AND NON-PROFIT ENTITIES. ALSO INCREASE THE FAMILY AND INDIVIDUAL GRANT FROM \$10,000 TO A MAXIMUM OF \$15,000 DOLLARS AND MOVE THE CONSIDERATION PERIOD FROM SEPTEMBER 30, 2020 TO NOVEMBER 30, 2020

Mr. McGhee *moved to* Introduce Resolution 20 – 10, A Resolution establishing Love Inc. as the contracted provider for distribution of CARES Act Funds and establish the parameters for the Business Interruption Grant for the Business and Non-Profit entities. Also increase the Family and Individual Grant from \$10,000 to a maximum of \$15,000 dollars and move the consideration period from September 30, 2020 to November 30, 2020.

Seconded by Mrs. Welch

Mr. McGhee move to Amend Resolution 20 – 10

Seconded by Mr. Walley

Add at line 29:

WHEREAS, The City of North Pole desires to distribute the all remaining CARES Act funds to its Citizen's via a stimulus check. Once all encumbered funds are determined the balance of the CARES Act funds will be distributed to each eligible citizen of North Pole equally.

#### **Discussion**

A lengthy discussion took place. (See Audio for Full Transcript.)

A ROLL CALL VOTE WAS TAKEN ON THE MOTION TO AMEND RESOLUTION 20 – 10:

YES: 5 – Mr. McGhee, Mr. Skipps, Mr. Claus, Mr. Walley Mayor Welch

NO: 2 – Mrs. Welch, Mr. Cromer

ABSTAIN:

Mayor Welch declared the MOTION CARRIED

7

MOTION TO APPROVE RESOLUTION 20-10 A RESOLUTION ESTABLISHING
LOVE INC. AS THE CONTRACTED PROVIDER FOR DISTRIBUTION OF CARES
ACT FUNDS AND ESTABLISH THE PARAMETERS FOR THE BUSINESS
INTERRUPTION GRANT FOR THE BUSINESS AND NON-PROFIT ENTITIES. ALSO
INCREASE THE FAMILY AND INDIVIDUAL GRANT FROM \$10,000 TO A
MAXIMUM OF \$15,000 DOLLARS AND MOVE THE CONSIDERATION PERIOD
FROM SEPTEMBER 30, 2020 TO NOVEMBER 30, 2020

Mr. McGhee moved to Approve Resolution 20-10 as Amended, A Resolution establishing Love Inc. as the contracted provider for distribution of CARES Act Funds and establish the parameters for the Business Interruption Grant for the Business and Non-Profit entities. Also increase the Family and Individual Grant from \$10,000 to a maximum of \$15,000 dollars and move the consideration period from September 30, 2020 to November 30, 2020.

#### Seconded by Mr. Walley

A ROLL CALL VOTE WAS TAKEN ON THE MOTION TO APPOVE RESOLITION 20 – 10 A RESOLUTION ESTABLISHING LOVE INC. AS THE CONTRACTED PROVIDER FOR DISTRIBUTION OF CARES ACT FUNDS AND ESTABLISH THE PARAMETERS FOR THE BUSINESS INTERRUPTION GRANT FOR THE BUSINESS AND NON-PROFIT ENTITIES. ALSO INCREASE THE FAMILY AND INDIVIDUAL GRANT FROM \$10,000 TO A MAXIMUM OF \$15,000 DOLLARS AND MOVE THE CONSIDERATION PERIOD FROM SEPTEMBER 30, 2020 TO NOVEMBER 30, 2020:

YES: 7 – Mr. McGhee, Mr. Skipps, Mr. Claus, Mrs. Welch, Mr. Cromer, Mr. Walley Mayor Welch

NO: 0

ABSTAIN:

Mayor Welch declared the MOTION CARRIED

Mr. McGhee moved to adjourn the meeting at 9:56 p.m.

Seconded by Mrs. Welch

The regular meeting of Monday, December 14, 2020 adjourned at 9:57p.m.

	Michael Welch, Mayor
ATTEST:	
Aaron M. Rhoades, City Clerk	

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**Modular Gasification for** 

Syngas/Engine Combine Heat and Power Applications in Challenging Environments

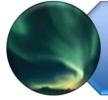
(Funding by DOE/NETL Contract DE-FE0031446)

# MAKING COAL RELEVANT FOR SMALL SCALE APPLICATIONS

UAF is an AA/EO employer and educational institution and prohibits illegal discrimination against any individual: www.alaska.edu/nondiscrimination/.



## PROJECT PARTNERS



SLR & PDC: Permitting and Environmental Assessments



HMI: Intellectual Property Decades Experience



WorleyParsons:
Detailed Engineering
Cost Estimating Service



Others: Chena Power, Aurora Energy, UAF, Sotacarbo, HMI,GVEA, Innio, Western Energy Services



# PROJECT DESCRIPTION AND OBJECTIVE

Demonstrate small scale coal gasification to fuel reciprocating engine generators

- Cost effective coal generating capacity for small applications
- Provides load following services
- Ideal for islanding systems
- Local jobs





## ALIGNMENT WITH DOE GOALS

- ✓ Small—50-350 MW
  - ✓ This project: 18 MWe
  - ✓ First step toward "modularizing"
- ✓ Near Zero Emissions
  - ✓ Built in a "Serious non-Attainment area for PM2.5"
- ✓ Minimize water usage
  - ✓ Water cleaned up for greenhouse use

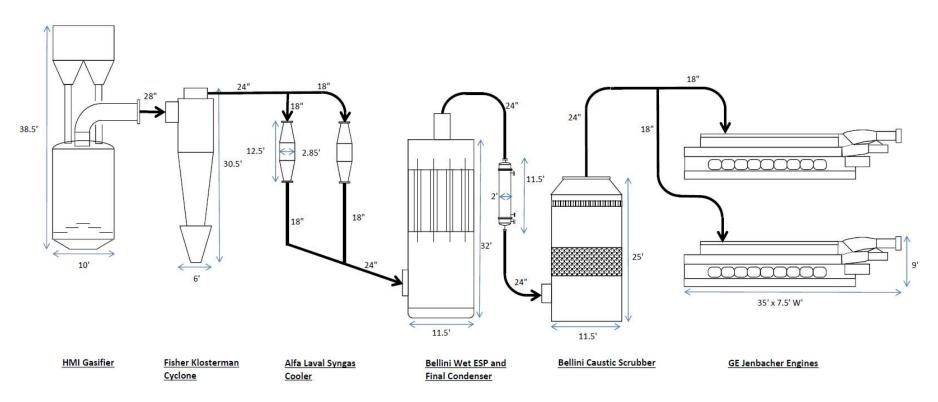
- ✓ Capable of natural gas cofiring
  - Engines are easily convertible to firing natural gas or propane
- ✓ Capable of high ramp rates
  - ✓ Designed for wind regulation

Not specifically part of DOE's stated goals, but noteworthy:

- ✓ Pyrolysis tars/oils can be used in diesel engines
- ✓ Deigned to co-fire biomass

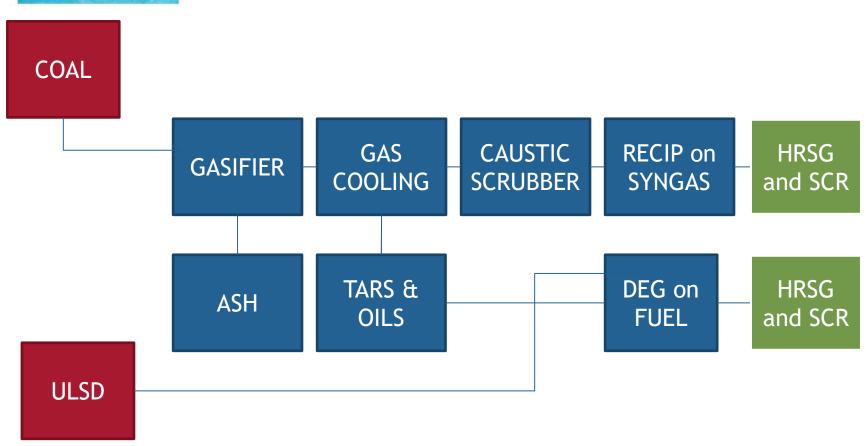


## **UAF'S MODIFIED DESIGN**





## **UAF'S MODIFIED DESIGN**



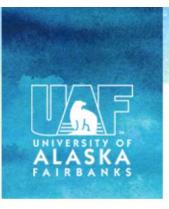


# THE EQUIPMENT









# FOUND A HOME?





## WHY COAL GASIFICATION?

## **COSTS FOR REGULATING 10 MWe OF WIND POWER**

We will have updated numbers by Dec 31	Syngas Project (UAF)	Diesel (GVEA)	Natural Gas (not an option)
Capital Cost (option 3)	\$85 million		
Fuel Costs + other O&M for 18 MWe	\$76.6/MWh (\$10/mmbtu)	\$147.2/MWh (\$15/mmbtu)	\$200/MWh (\$20/mmbtu)
Wind Regulation Costs (10 MWe regulating capacity)	\$3.1 M/yr (GVEA's cost to regulate wind with syngas)	\$6.5 M/yr (avoidable costs)	
Total Generation (syngas and liquid fuels)	18 MW 10.0 MW avg 5 to 18 MW swing	240 MW 43.2 MW avg 35 to 48 MW swing	
Efficiency, HHV	39%	<15% (turbines)	

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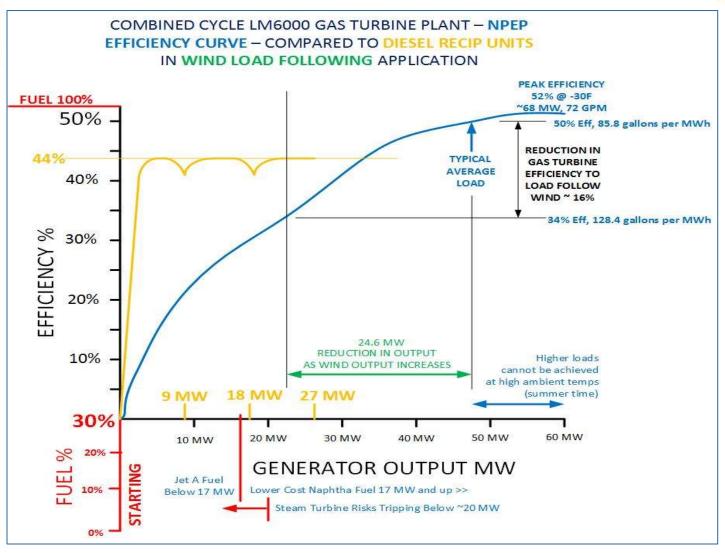
# CITY FUEL USAGE

(FEB 2020)

City of North Pole Heating Fuel Usage (March 2020)	source:CNP & FNSB	calculated	calculated
Location	12 month usage (gallons)	Cost	MMBtu
City Hall, 125 Snowman Lane	5,026	\$ 12,565	704
Eighth Ave. Fire Well, 110 East 8th Avenue	1,599	\$ 3,998	224
Highway Park Pump Station, 2696 Mockler Avenue	1,659	\$ 4,148	232
North Pole Fire Department Garage, 113 Lewis Street	-	\$ -	0
North Pole Fire Station Annex, 243 1st Avenue	3,204	\$ 8,010	449
North Pole Fire Station, 110 Lewis Street	8,922	\$ 22,305	1,249
Police Station, 120 Snowman Lane	2,948	\$ 7,370	413
Public Works Building, 133 Lewis Street	3,761	\$ 9,403	527
Santa's Seniors Center, 101 E. 5th Avenue	3,735	\$ 9,338	523
Stillmeyer Water Pump Station, 810 Refinery Loop	1,474	\$ 3,685	206
Utility Garage, 2389 Homestead Road	4,732	\$ 11,830	662
Wastewater Treatment Plant, 961 Shellinger Street	7,412	\$ 18,530	1,038
Water Treatment Plant, 401 Snowman Lane	10,517	\$ 26,293	1,472
Well House, 791 Clear Water Court	1,273	\$ 3,183	<u>178</u>
Subtotal City of North Pole (reported in gallons)	56,262	\$ 140,655	7,877
Subtotal Westcott, NPHS, NPMS (CY 2019, reported in MMBtu)	85,257	<u>\$ 213,143</u>	11,936
Total Fossil Fuel Usage	141,519	<u>\$ 353,798</u>	19,813
	Assumptions	\$2.50/gallon	0.14 MMBtu/gallon

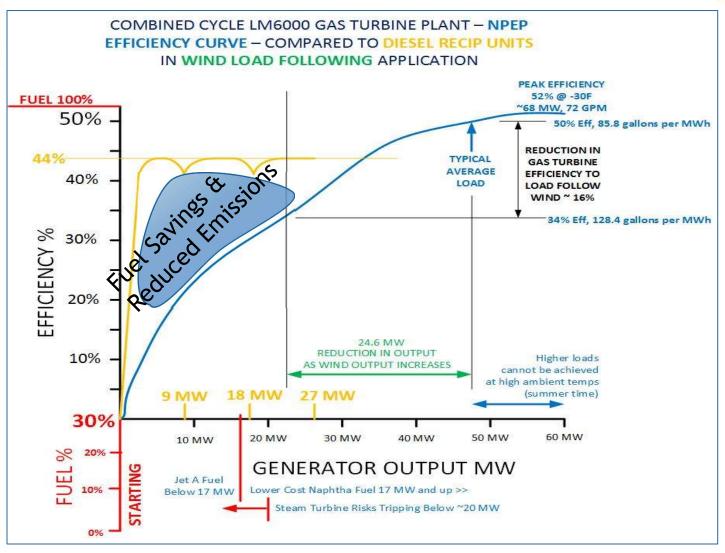


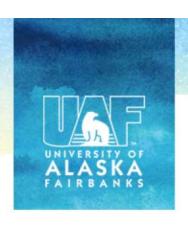
## EFFICIENCY vs. LOAD





## EFFICIENCY vs. LOAD





## REGULATORY/PERMITTING

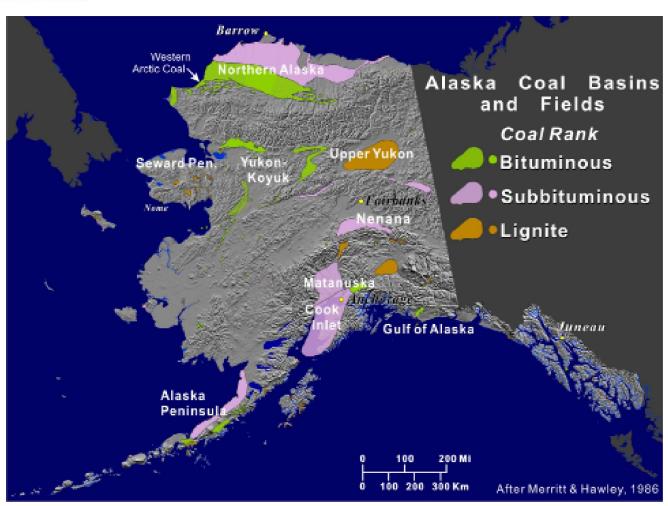
The EPA designated the Fairbanks vicinity as a "serious nonattainment area for PM2.5"

- PM2.5 and precursors (NOx, SO2, volatile organic compounds, and ammonia) will be regulated under the nonattainment New Source Review
- Even with the most expensive emission control technology, this project is economical





# AK-DGGS IDENTIFIED 37 VILLAGES WITH COAL NEARBY





# RADICALLY ENGINEERED SYSTEM



- Make it work at 10 to 18 MWe
  - Economies of Scale working against us
- Make it work at village scale <2MWe</li>
- Integrate with diesel infrastructure
- Make it work with biomass and waste products



## **USEFUL IN LOWER-48, TOO!**



- Coal plants are best suited for baseload operation because it requires a long period to ramp up and to ramp down
- Syngas/Engine combinations has the potential for making coal a cost competitive resource meeting flexible energy demand and fluctuating generation



# BUT MOST IMPORTANTLY ...POWER ALASKA'S INTERIOR











## RISK FACTORS

- Except for the HMI Gasifier, all components are available commercially
  - HMI gasifier components are well understood and documented
- Emission controls could be the key factor to be addressed
  - Fairbanks is in an EPA designated "Serious nonattainment area for PM 2.5"
- Target price for selling to GVEA is 10¢-12¢ per kWhr; \$12/MMBtu for heat.



## MEET THE TEAM

- Diane Revay Madden, NETL
- Brent J Sheets, UAF
- Rolf Maurer & Team, HMI
- Harvey Goldstein & Team, WorleyParsons
- Chilkoot Ward & David Fish, Aurora Energy
- Randy Hobbs, Hobbs Industries
- Alberto Pettinau, Sotacarbo
- Isaac Bertschi & Courtney Kimba SLR
- Erica Betts, PDC





# **QUESTIONS?**



**Brent J Sheets** 907-750-0650

bjsheets2@alaska.edu

http://pdl.uaf.edu/



### **CLASSIFICATION & COMPENSATION STUDY**

### **FINAL REPORT**

- Job Surveys / Job Description Analysis •
- Classification System Analysis Salary & Benefits Research
  - Recommended Changes & Impacts •



City of North Pole, Alaska 125 Snowman Lane North Pole AK 99705 Attn: Mayor Mike Welch



Municipal Solutions LLC
Local Government Services
875 S. Estrella Parkway # 5038
Goodyear (Phoenix), AZ, 85338
David A. Evertsen, CEO & Principal

Prepared for: City of North Pole, Alaska 125 Snowman Lane North Pole AK 99705 Attn: Mayor Mike Welch

Prepared by:

Municipal Solutions LLC

Local Government Services 875 S. Estrella Parkway # 5038 Goodyear (Phoenix), AZ, 85338 David A. Evertsen, CEO & Principal devertsen@municipalsolutions.org 888-545-7333

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Compensation: Regional Market Study

Management Interviews
Review of Job Descriptions

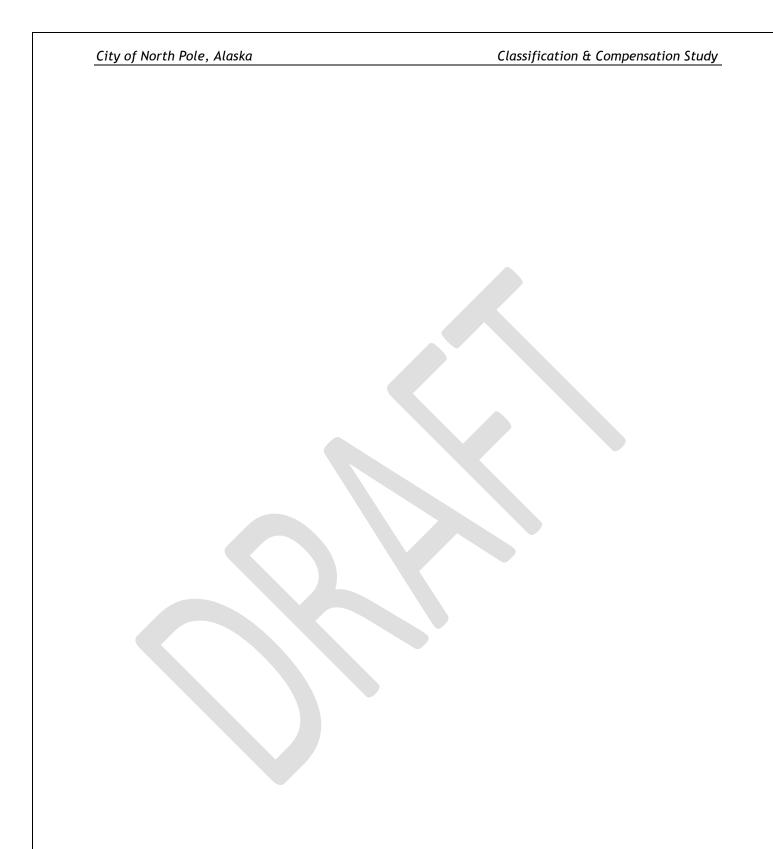
## III. FINDINGS & RECOMMENDATIONS

Job Descriptions
Job Classification

Salaries
Benefits
Incentive Pay
Evaluations
Career Planning
Cost Comparison

## IV. EXHIBITS & APPENDICES

- A. Compensable Factors Classification Guidelines, Job Surveys & Assessment Results
- B. General Fund Personnel Costs vs. Comparable Cities
- C. Salary Survey Results
- D. Recommended New Job Classifications and Proposed Pay Ranges
- E. Benefits Survey Results
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  - 5. Group Insurance Police
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  - 7. Paid Holidays
  - 8. General Employee Retirement
- F. Proposed Incentive Pay Examples
- G. Proposed 360° Performance Evaluation



### **SECTION I: STUDY OVERVIEW & EXECUTIVE SUMMARY**

#### **Study Overview**

Municipal Solutions, Ilc of Goodyear, AZ was hired to review the City of North Pole's employee pay classification and compensation system (salaries and benefits) to recommend improvements in the system. Our work was designed to be the instrument for finding and creating an appropriate baseline for adjusting salaries and compensation and appropriately forecasting and establishing employee salary and compensation expenditures for future years. Our team was tasked with reviewing the existing compensation system, analyzing research provided by other local governments, and discussing findings and recommendations with City administration which may include: proposing a salary and compensation plan that is fair and equitable to employees, fiscally sound, and rewards performance, merit, and further education / training in addition to length of service.

#### Goals of this project were:

- ✓ Review the current pay and classification plan and policies and procedures to analyze strengths and limitations:
- ✓ Determine how well the plan meets organizational objectives and reflects current job content and organizational structure;
- ✓ Evaluate the current pay plan structure (i.e., number of pay grades, including recommenced additions, deletions, and/or consolidations, appropriateness of pay range spread from salary minimum to maximum and percentages between salary grades) against a 'market' of regional comparable public agencies;
- Recommend a strategy for potential improvements including methodologies and estimated costs for implementation and;
- ✓ Propose a professional certification incentive program to encourage career development and merit-based pay.

The following benchmarks / milestones have been completed:

Item		<b>Status Complete</b>
Item 1: Management & Dep	artment Head Orientation; ongoing contact	100%
Item 2: Formal Job Audit of	all Classified Positions	100%
Item 3: Classification Syster	m & Compensable Factors Analysis (internal)	100%
Item 4: Regional Salary & B	enefits Study and Comparative Analysis (external	) 100%
Item 5: Review Policy & Fina	al Report with Management & Staff	75%*
Item 6: Finalization of the Re	eport & Implementation Training	50%**

<sup>\*</sup>To be adjusted after presentation / discussion of the draft Final Report with City Council.

This analysis is nearly complete and is provided as a *draft* Final Report with the recommendations that the City should discuss before adopting.

<sup>\*\*</sup>To be completed after presentation of Final Report.

**Executive Summary** <pending>



Special thanks to the following individuals for developing the necessary personal contacts and for ongoing assistance of:

- **Mike Welch**, *Mayor* for facilitating open access to all employees, and for his patience with the length of the study & report completion process.
- Aaron Rhoades, City Clerk / Human Resources Director for his diligence and success in obtaining necessary salary & benefits data from some local governments.
- **Tricia Fogarty**, *Finance Director* for her patience with the data analysis and frequent financial questions for clarification on policy.
- Suzanne Tungate, Senior Associate, Alan Larson, Senior Analyst and Cristian Morelli, Analyst for their diligence in in contacting, obtaining and analyzing salary and benefits data from public agencies.







## **SECTION II: APPROACH & METHODOLOGY**

## **Essential links in Employee Classification & Compensation Systems**

Every organization has functions which need to be performed. How those functions are organized and assigned are essential questions to any HR / Salary / Organizational Analysis. Once the key functions of an organization have been determined and an organizational structure created and implemented, it is necessary to create job descriptions detailing the work which must be performed to achieve the intended outcomes of an organization. Determining appropriate rates of pay for all job classifications is critical prior to hiring new employees.

## Illustration #1: The Modern Classification & Compensation System

Job Descriptions (quantifyable)

Equitable Pay Classifications (Internal)

Market-based Salaries & Benefits (External)

Modern Classification & Compensation Systems in local government are critically linked by three 'systems': *job descriptions, classification system and market-based salary ranges.* Under these modern systems, job descriptions contain specific (and quantifiable) language to help distinguish one position among all other positions and create an internal hierarchy. This hierarchy becomes the classification system. With a classification system in place, market-based salary range data is obtained and used to provide a basis for assigning salary ranges to the classifications. Once a compensation system is complete, these systems must be managed effectively, or pay inequities will stem from one or more of these three areas.

#### The 4-Phase Analysis

All cities and counties have positions which have equity issues that are not simple to resolve. These issues cannot be addressed with a simply market study. Many issues relating to classification and compensation are complex and interrelated which is why our audit includes <u>4 elements</u>. To avoid potential for error, assure accuracy, and restore any imbalance in existing classification and compensation systems, our four-phase analysis involves: *Pre-assessment, Job Survey and Job Description Audit, Compensable Factors Analysis and Market Wage & Classification Analysis*.

## Illustration #2: Our 4-Phase Analysis



Our approach on this project follows a standard process we have used in more than 50 compensation and classification studies. The steps are:

Analysis Phase 1: Pre-Assessment & Management Orientation

Analysis Phase 2: Job Description Survey & Audit

Analysis Phase 3: Classification Audit: Compensable Factors Analysis (internal)

Analysis Phase 4: Compensation Audit: Regional Salary & Benefits Study (external)

Upon completion of the analysis phases, the following activities work towards completion of the Final Report and Implementation of consultant recommendations

Policy Review & Preliminary review with Management & Staff
Report Finalization & Implementation Training on Phase-in Plan

Each step is explained in detail on the following pages.

#### PHASE 1: PRE-ASSESSMENT & MANAGEMENT ORIENTATION

The consultant team gathered information from City staff and reviewed a wide-range of information to better understand the operations of the City of North Pole, necessary to meet the goals and objectives of the study.

Our project team met *virtually* with the Mayor and Department Managers in early October to review the objectives of the project and to establish an effective timeline for deliverables. Together, they reviewed the purpose of the study, the process to be followed, and the importance of employee their participation in the study.

The initial meeting was followed by job surveys to each employee to clarify appropriate compensable factors and duties, a salary and benefits survey was sent to primary communities, and numerous face-to-face and telephone interviews with staff from these communities were conducted to answer questions and clarify all data. Active participation of Senior Management was essential to the success of the results and recommendations of this report.

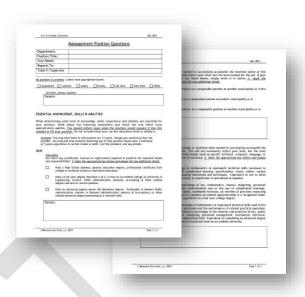
Issues and concerns that were very important to Staff brought up during this initial meeting and in follow-up conversations have been discussed, investigated and considered throughout our work and our analysis to date. Concerns of the City's Management Team regarding this study – including regional factors and characteristics of unique positions - have been incorporated into this Final Report.

### PHASE 2: JOB DESCRIPTION SURVEY & AUDIT

Consultants administered the Job Description surveys and conducted face-to-face (Zoom) interviews with all Department Heads as part of the job description analysis and revision, as well as administering the classification analysis. The Job Surveys / Job Audits are designed to be rapid and complete with minimal imposition from employees' daily routine.

As part of the Compensable Factors analysis, consultants reviewed more than 114 job descriptions (various versions and dates) to obtain a clearer understanding of levels of education, knowledge, experience, reporting relationships, working environment and level of physical and mental effort to be expected. This information was valuable in assuring accuracy of Market Study comparisons but it also extremely valuable for the following reasons:

- 1. Clarifying duties, responsibilities and reporting relationships of each position;
- 2. Providing Management the ability to hold employees accountable;
- 3. Providing Management the ability to take necessary disciplinary actions and reduce risk of legal action; and
- 4. Providing a reliable basis for evaluating the position for salary increases.



Job Survey Results were used to determine which positions performed certain municipal functions to ensure that the most appropriate comparison was used.

We asked employees in those positions to respond to a series of questions regarding the current required levels of knowledge, skills, abilities, education and other factors their *position* requires. This was completed by nearly all employees within 3-4 days.

Job Surveys completed by each employee helped to determine the appropriate levels of education, knowledge, experience for each position. Management employees were asked to identify the position's levels of skill (education, experience, and knowledge), responsibility (budget, operations, and interpersonal work) and community (networking), and non-management employees identified the level of effort (physical and mental demand) and working conditions to be expected in their position. Each job survey was weighted and scored, and the data was used to evaluate whether certain classifications were internally equitable or needing adjustment.

Job audits were necessary to:

- ✓ Create a simulated Classification System of all North Pole positions;
- ✓ Analyze the existing Classification System for inequities;
- ✓ Recommend adjustments and corrections to assure clarity and accountability within an updated Classification System:
- ✓ Establish fair and equitable pay ranges to assure employees are assigned to the most appropriate pay classification; and
- ✓ Reduce the risk the City might otherwise experience in human resource litigation.

We used this information to:

- o Determine if the hierarchical relationships between classified positions are appropriate; and
- Determine which positions are properly and improperly classified.

Revisions to job descriptions – while not part of this assignment – should be completed per the recommendations in this study, and in conjunction with the approval and adoption of the new classification system and pay ranges.

Results of the Job Audit are displayed in the Compensable Factors Analysis in the supplemental documents and Appendices.

#### Phase 3: Classification System Audit: Compensable Factors Analysis

In addition to its future use in creating new job descriptions, data collected from the Job Surveys was used in determining appropriate levels of compensation. A **Compensable Factors** tool was used to allow a comparison of different positions within the City's organization. Each position was evaluated, ratings were assigned and a total score developed for each position. Discussions with Department Heads further clarified the scores. (See Tables 1 & 2 below for illustrations and Appendix A for complete details). Results allowed us to:

- o Determine whether a position's associated salary range was appropriately assigned,
- Determine whether certain changes to existing classifications should be considered,
- o Determine (with the market salary results) whether all positions are correctly compensated, and
- Recommend adjustments to the current Classification System.

Table 1: Compensable Factors: Weighted Factors

	177	1.5			
Factors		Degrees	1st	2nd	3rd
Skill					
1	Education		12.5	25.0	50.0
2	Experienc	e	15.0	30.0	60.0
3	Knowledge		17.5	35.0	70.0
Responsib	ility				
4	Budget		10.0	20.0	40.0
5	Oversee C	perations	6.3	12.5	25.0
6	Work with	others	6.3	12.5	25.0
Communit	y				
7	Networkin	g	12.5	25.0	50.0
		[""	80.0	160.0	320.0

	non-Ma	nagement	Weighted	Factors	
Factors		Degrees	1st	2nd	3rd
Skill					
1	Education		7.5	15.0	30.0
2	Experience	e	12.5	25.0	50.0
3	Knowledge		15.0	30.0	60.0
Effort					
4	Physical D	emand	10.0	20.0	40.0
5	Mental De	m and	7.5	15.0	30.0
Job Condi	tions				
6	Working (	Conditions	12.5	25.0	50.0
			65.0	130.0	260.0

<u>Table 2: Compensable Factors for Comparison & Classification:</u>
<u>Management positions</u> (sample)

		- 10		SI	all	92 V			F	Respon	sibilit	у		Comn	nunity	
Management Range:		Educ	ation	Expe	rience	Know	rledge	1	get & ance	Ove opera	rsee itions	Wor	c w/ ers	Netw	orking	
Position	Total Points	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Total Points
Reserved	320		12.50	56	15.00		17.50		10.00		6.25		6.25		12.50	320
Reserved	310		12.50		15.00		17.50		10.00		6.25		6.25		12.50	310
Reserved	300		12.50		15.00		17.50		10.00		6.25		6.25		12.50	300
City Accountant / CFO	295	3	50.00	3	60.00	3	70.00	3	40.00	3	25.00	3	25.00	2	25.00	295
Police Chief	295	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	3	25.00	3	50.00	295
Fire Chief	295	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	3	25.00	3	50.00	295
Director of City Services	282.50	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	2	12.50	3	50.00	282.50
Deputy City Manager (proposed new)	282.50	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	2	12.50	3	50.00	282.50
Reserved	270		12.50		15.00		17.50		10.00		6.25		6.25		12.50	270
City Clerk / HR Manager / PIO	262.50	2	25.00	3	60.00	3	70.00	2	20.00	2	12.50	3	25.00	3	50.00	262.50
HR Director / PIO (proposed new)	262.50	2	25.00	3	60.00	3	70.00	2	20.00	2	12.50	3	25.00	3	50.00	262.50
Deputy Fire Chief	250	2	25.00	3	60.00	3	70.00	2	20.00	3	25.00	3	25.00	2	25.00	250
Police Lieutenant	250	2	25.00	3	60.00	3	70.00	2	20.00	3	25.00	3	25.00	2	25.00	250
Senior Accountant (proposed new)	245	2	25.00	3	60.00	3	70.00	3	40.00	2	12.50	2	12.50	2	25.00	245
City Clerk (proposed new)	232.50	2	25.00	2	30.00	3	70.00	2	20.00	2	12.50	3	25.00	3	50.00	232.50
Police Sergeant	221.25	2	25.00	3	60.00	3	70.00	1	10.00	1	6.25	3	25.00	2	25.00	221.25
Reserved	210		12.50		15.00		17.50		10.00		6.25		6.25		12.50	210
Reserved	200		12.50		15.00		17.50		10.00		6.25		6.25		12.50	200

Using the common language of the Job Surveys, all job descriptions can be standardized and the Compensable Factors System can be easily understood and maintained by the City staff in the future. The Job Surveys should be used (a) whenever a new or restructured position is considered, and (b) when a position is considered for re-classification.

A more complete explanation of the Job Survey, Classification System, and the Compensable Factors and their application is included in the supplemental information in the Appendix.

#### 4. COMPENSATION AUDIT: REGIONAL SALARY & BENEFITS STUDY

With the necessary evaluation tools in place, our consultants contacted the appropriate comparable communities previously proposed by Municipal Solutions and approved by senior management. Benefit, job classification and salary range information were gathered from the following communities based on:

- a. Regional proximity to the City of North Pole.
- b. Similarity to the City in budget, population size and tax base, and
- c. Similarity in services provided.

Obtaining data from other cities and agencies is always a challenge. Obtaining salary and benefits information requires direct and often constant contact with each of the agencies. Our consultants personally contacted representatives in each of the primary communities and asked them to send a copy of their Pay Classifications / Grades and full details on employee Benefits. Obtaining comparison data for most of the positions was not easy but most communities were able to provide the information while being limited on staff resources.

Some agencies took between 2-3 months to provide us any usable salary or benefits data – despite committing to do so. Due to the timing of budget preparation in Alaska, COVID-19, and the variable nature of data gathering in general, our efforts exhaustive and to ensure that proper comparisons were appropriately identified, and enough comparisons were received for statistical significance. Only in two instances did we encounter an unwillingness to accommodate the request for information. This report reflects the most current salary and benefits data we could acquire.

Initially, consultants and analysts contacted the following communities to be used as primary comparisons which included:

Table 3: Cities, Towns, Counties, and Organizations Surveyed

Primary Cit	<u>ties</u>	Alternate Agencies						
City of Bethel Borough of Bristol Bay City of Homer City of Ketchikan Borough of Kodiak Island City & Borough of Sitka City of Valdez City & Borough of Wrangell	City of Cordova Borough of Haines City of Kenai City of Kodiak City of Palmer City of Soldotna City of Wasilla	City of Fairbanks Central Matsu Fire Dept. UAF Police Department Fort Wainright Clear Air Station	City & Borough of Juneau Borough of Fairbanks North Star Fairbanks International Airport PD Fort Greeley					

Most of the cities and towns we gathered information from had a formalized pay or compensation plans. Their step systems – grades ranges – varied widely among these local governments. Some have multiple pay and compensation plans for collective bargaining units. Some local governments only reported actual pay – which is noted in the 'notes' column of the report. Most communities we observed appeared to distribute key municipal functions in a manner which compare to most positions in North Pole. Most of the local governments had a *very close* comparisons / matches for each of North Pole's. In several instances, some cities job classifications lacked sufficient data, sufficient comparables, or positions didn't appear appropriate to use as a comparison. While all positions don't always clearly align with a counterpart position in North Pole, careful analysis of the materials provided and follow-up with local government representatives – and North Pole Department Heads – helped to assure close apples-to-apples comparisons were used.

In the event that a classified North Pole position lacked fewer than 6 comparables in other communities, data from the alternate communities were examined and relevant information was included from comparable positions as appropriate. If after examining the primary and alternate communities failed to produce a comparable salary position comparison, the Compensable Factors analysis absorbs the rare positions and helps determine a close comparison for internal classification.

Ms. Tungate, Mr. Larson and Mr. Morelli also assisted in direct communication with each comparator municipalities and special agencies. Overall, the consulting team was responsible for:

- 1. obtaining data from each of the participating cities and agencies,
- 2. performing data entry,
- 3. contact with communities to ensure enough accurate data was collected, and
- 4. assisting in the entry of salary and benefits data and analysis.

Some agencies have opted not to provide any information while others provided full policies and collective bargaining agreements and studies – some consisting of more than 500 pages. <u>Data was not received from</u> all agencies.

This report addresses only the analysis of current versus market average salaries for most classified positions. Where consultants were unable to identify enough comparable positions, benchmarking will occur through the use of the Compensable Factors Analysis Tool in recommending an appropriate salary range.

#### Policy Discussion & Preliminary Review with Management & Staff (complete)

Throughout the project, we continued to have ongoing meetings with the City Clerk, Finance Director, Police Chief, Fire Chief, Deputy Fire Chief, City Accountant and Mayor to review the findings of this report and 'dial-in' the accuracy and relevancy of the findings of our analysis. Where verification identified errors in the job descriptions, job classifications, or salary research corrections, these issues were discussed and considered. Where an organizational structure, job description, classification or pay / grade system from another city illustrates an alternative, we have incorporated these changes into our recommendations.

## Policy Discussion & Final Review with Council & Staff (pending)

As with many of our studies, we anticipate a Work Session with the Council upon delivery of the Final Report – whether during a regular meeting or in a special session – to provide Council Members the opportunity to understand what the data is telling us, to allow the public an opportunity to learn about the 'true value' of a public servant, and why we recommended what we recommend.

This *draft* Final Report represents the 'reportable' efforts of the consultant's efforts and is intended for *final* discussion with City Administration before final adoption. After any remaining feedback has been the consultant's presentation to the City Council – either from Councilmembers or Employees, final adjustments will be made to the recommendations and incorporated into the submitted version of the Final Report.

## Report Finalization & Implementation Training (pending)

Final training on the implementation of the new system occurs after the Final Report has been presented and approved. As implementation can be a challenge – particularly if salary adjustments, freezes, increases or changes to benefits plans are recommended - we expect to discuss our recommendations with the Council to put them into context with the current financial and economic conditions of the City.

Once the new system has been determined suitable for the City, key employees will need to be trained on its implementation and sustainability. Training on the new system – including use of all tools, surveys, spreadsheets will be made available to designated key staff who will be designated as custodians of these materials. The HR Director and Finance Director are generally recommended. Consultants will go through all materials and make sure implementation of recommendations is efficient. Effective and sustainable.

Specific employees – most likely the HR Manager and City Accountant will become the custodians and guardians of the new system. We will conduct training of each element to assure the most effective implementation and utilization of the new Classification System and Pay Ranges to assure the highest the benefits to staff and assuring the long-term success.





## **SECTION III: FINDINGS & RECOMMENDATIONS**

- 1. Job Descriptions: Inconsistent, Missing or Obsolete Job Descriptions.
  - a. All positions need current descriptions. Many of the job descriptions for the 26 classifications do not follow a common form or format. Some appear to have been updated in several years. Key functions, duties and relationships in some job descriptions were confusing and unclear to existing employees and managers. Many are not consistent with the duties the employee currently performs, and the necessary skill levels, education, level of knowledge and experience required for the position. This was evidenced by the additional duties and responsibilities provided to us by staff during the Job Survey process. Some descriptions required re-working and/or were out of date with respect to standard terminology.

**Recommendation:** With multiple or redundant versions of some Job Description, consolidation of some descriptions is recommended.

- 2. Job Descriptions: Some are not FLSA / ADA compliant.
  - a. Some of the Job Descriptions appear to have been updated recently and nicely correlate with one another in form and format, many do not appear to have been updated in several years.

Examples:

b. Sections of some job descriptions misinterpret key language of the ADA to include the entire job duties as Essential Job Functions and as a result, many descriptions are not consistent with the requirements of the Fair Labor Standards Act (FLSA) and the American with Disabilities Act (ADA) exposing the City to potential liabilities.

#### Examples:

**Recommendations:** Job descriptions need to be streamlined to avoid unnecessarily complicating the document, providing clarity to employees, accountability in reporting relationships, and minimize risk/exposure to the City.

- 3. Job Descriptions: Duties & Responsibilities vs. Essential Functions.
  - a. Some Job Descriptions contain duties and responsibilities which are not essential, while other job descriptions omit critical data. Cross department assignments or distinguishing characteristics of positions with similar titles are unclear, and in some instances reporting relationships are also unclear.

#### Examples:

**Recommendation:** Same as #2 above.

4. Job Descriptions: Not linked to empirical classification system. Current Job Descriptions are not uniformly tied to compensation with any empirical method. Without a method of tying job descriptions to the classification empirically, human-error and time can cause misclassifications and establishment of inappropriate rates of pay.

**Recommendation:** Adopt the recommended Classification System. See #6 below.

5. Job Classifications: Not Enough unique Pay Classifications.

After careful review, interviews and examination of job descriptions it was determined that some current Job Classifications warrant separate classifications. Creating separate classifications minimizes the potential for narrow-banding some jobs that are uniquely different which creates classification and pay inequity. *Examples*:

Recommendation: Adopt the recommended Classification System. See #6 below.

- 6. Job Classifications: Classification inequities exist.
  - a. The City's current Classification System inequitably bands some of the 24 positions narrowly into 15 separate classifications. There is no clear distinction for Management and non-Management positions, and the existing classification system does not appear allow for easy evaluation of a position according to a common set of 'compensable factors.'

Range 4836 4981 5130 5284 5442 5606 5774 5947 6126 6309 6499 6694 6894 7101 7314 7534 7760 4558 4695 4836 4981 5130 5284 5442 5606 5774 5947 6126 6309 6499 6694 6894 7101 7314 7534 7760 4695 4836 4981 5130 5284 5442 5606 5774 5947 6126 6309 6499 6694 6894 7101 7314 7534 776 4558 4836 4981 5130 5284 5442 5606 5774 5947 6126 6309 6499 6694 6894 7101 7314 7534 7760 27.09 27.90 28.74 29.60 30.49 31.40 32.35 33.32 34.32 35.35 36.41 37.50 38.62 39.78 40.97 42.20 43.47 44.77 26.30 45.12 4455 4588 4726 4868 5014 5164 5319 5479 5643 5812 5987 6166 6351 6542 6738 6940 7149 4455 4588 4726 4868 5014 5164 5319 5479 5643 5812 5987 6166 6351 6542 6738 6940 7149 4455 4588 4726 4868 5014 5164 5319 5479 5643 5812 5987 6166 6351 6542 6738 6940 71 13 4199 4455 4588 4726 4868 5014 5164 5319 5479 5643 5812 5987 6166 6351 6542 6738 6940 7149 25.71 26.48 27.27 28.09 28.98 29.80 30.69 31.61 32.56 33.54 34.55 35.58 36.65 37.75 38.88 40.05 41.25 24.23 4325 4455 4589 4776 4868 5014 5165 5320 5479 5644 5813 5987 6167 6352 6542 6739 6941 23.52 24.23 24.95 25.70 26.47 27.27 28.08 28.93 29.79 30.69 31.61 32.56 33.53 34.54 35.58 36.64 37.74 38.87 40.04 41.24 24.14 24.86 25.61 26.37 27.16 27.98 28.82 29.68 30.57 31.49 32.44 33.41 34.41 35.44 36.51 37.60 38.73 39.89 22.80 23.49 24.19 24.92 25.67 26.44 27.23 28.05 28.89 29.75 30.65 31.57 32.51 33.49 34.49 35.53 36.59 37.69 38.82 3934 4052 4173 4299 4428 4560 4697 4838 4983 5133 5287 5445 5609 5777 5950 6129 6313 22.69 23.37 24.07 24.80 25.54 26.31 27.10 27.91 28.75 29.61 30.50 31.41 32.35 33.32 34.32 35.35 36.42 3515 3620 3729 3841 3956 4075 4197 4323 4453 4586 4724 4866 5012 5162 5317 5476 5641 5810 5984 3956 4075 4197 4323 4453 4586 4724 4866 5012 5162 5317 5476 21.50 22.15 22.81 23.50 24.20 24.93 25.68 26.45 27.24 28.06 28.90 29.77 30.66 31.58 32.53 33.50 34.51 35.54 20.27 3218 3314 3414 3516 3622 3730 3842 3957 4076 4198 4324 4454 4588 4725 4867 5013 5163 5318 5478 3124 nin Asst Evidence 3314 3414 3516 3622 3730 3842 3957 4076 4198 4324 4454 4588 4725 4867 5013 5163 5318 18.02 18.56 19.12 19.69 20.28 20.89 21.52 22.16 22.83 23.51 24.22 24.94 25.69 26.46 27.26 28.07 28.92 29.78 30.68 4325 4455 4589 4726 4868 5014 5165 5320 5479 5644 5813 5987 6167 6352 6542 6739 6941 18.78 19.34 19.92 20.52 21.13 21.77 22.42 23.09 23.79 24.50 25.24 25.99 26.77 27.58 28.40 29.26 30.13 31.04 18.11 18.65 19.21 19.79 20.38 20.99 21.62 22.27 22.94 23.63 24.34 25.07 25.82 26.59 27.39 28.21 29.06 29.93 17.67 18.20 18.75 19.31 19.89 20.49 21.10 21.74 22.39 23.06 23.75 24.47 25.20 25.96 26.73 27.54 28.36 15.41 15.88 16.35 16.84 17.35 17.87 18.41 18.96 19.53 20.11 20.72 21.34 21.98 22.64 23.32 24.02 24.74

Table 4: Existing North Pole Classifications & Grades

- b. Job classifications do not appear to tie directly to a standardized set of 'compensable factors' for management and non-management including: education, experience or knowledge required to perform the position requirements, physical, mental and networking responsibilities, and fiduciary and personnel (management) responsibilities (if any). See Table 5a & 5b (below).
- c. Some employees within the same classification appear to be performing uniquely different work or have significantly different compensable factors (certifications and / or skills, education, etc.) warranting a separate classification.

**Examples:** More than one individual performing the duties of Utility Operator clearly have different functions due to a higher certification and experience with electronics. Utility Assistant is similarly observed.

d. Based on the Compensable Factors Analysis, some of the pre-existing positions appeared to be mis-classified and are either under-classified with the duties actually being performed or over-classified by the duties assigned or being performed. This is illustrated in the Current Class / Grade column of Tables 6a & 6b (below).

**Example:** One management position - the City Clerk has a current class / grade of 14 - similar to Police Chief, Fire Chief, and City Accountant / CFO, however the Compensable Factors Analysis illustrates significant differences which would require it to be classified at a lower classification. Also, several non-Management positions appear grossly misclassified including: Fire Captain, Public Works Assistant, Police Officer Recruit, Firefighter / EMT, Firefighter Recruit, Fire Engineer, Utility Assistant and Evidence Custodian.

Table 5a: Classification Analysis for Management Positions

			SI	cill	10	80 3		F	espons	sibility	y		Comm	nunity	
Management Range:	Educ	ation	Ехрег	ience	Know	l edge		get & ance	Over opera	rsee ations	Wor	k w/ iers	Netw	orking	
Position	Degree	Points	Degree	Points	Degree	Points	Degree	Paints	Degree	Points	Degree	P aints	Degree	Points	Total Points
City Accountant / CFO	3	50.00	3	60.00	3	70.00	3	40.00	3	25.00	3	25.00	2	25,00	295
Police Chief	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	3	25.00	3	50.00	295
Fire Chief	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	3	25.00	3	50.00	295
Director of City Services	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	2	12.50	3	50.00	282.50
Deputy City Manager (proposed new)	2	25.00	3	60.00	3	70.00	3	40.00	3	25.00	2	12.50	3	50.00	282.50
Reserved		12.50		15.00		17.50		10.00		6.25		6.25		12.50	270
City Clerk / HR Manager / PIO	2	25.00	3	60.00	3	70.00	2	20.00	2	12.50	3	25.00	3	50.00	262.50
HR Director / PIO (proposed new)	2	25.00	3	60.00	3	70.00	2	20.00	2	12.50	3	25.00	3	50.00	262.50
Deputy Fire Chief	2	25.00	3	60.00	3	70.00	2	20.00	3	25.00	3	25.00	2	25.00	250
Police Lieutenant	2	25.00	3	60.00	3	70.00	2	20.00	3	25.00	3	25.00	2	25.00	250
Senior Accountant (proposed new)	2	25.00	3	60.00	3	70.00	3	40.00	2	12.50	2	12.50	2	25.00	245
City Clerk (proposed new)	2	25.00	2	30.00	3	70.00	2	20.00	2	12.50	3	25.00	3	50.00	232.50

<u>Table 5b: Classification Analysis for non-Management Positions</u>

		85	Sk	ill		8		Effort (	Demand	)	Job Cor	ditions	
Non-Management Range:	Educ	ation	Exper	ience	Know	ledge	Phys	sical	Mer	ntal	Wor Condi		
Position	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Degree	Points	Total Points
Reserved	3	30,0	3	50.0	3	60,0	3	40.0	3	30.0	3	50.0	260.00
Reserved		7.5		12.5		15.0		10.0		7.5		12.5	250,00
Utility Supervisor	2	15.0	3	50.0	3	60.0	3	40.0	3	30.0	3	50.0	245.00
Police Sergeant	3	30.0	3	50.0	3	60.0	3	40.0	3	30.0	3	50.0	260.00
Reserved		7.5		12.5		15.0		10.0		7.5		12.5	220.00
Public Works Supervisor	2	15.0	3	50.0	2	30.0	3	40.0	3	30.0	3	50.0	215.00
Fire Captain	2	15.0	3	50.0	3	60.0	3	40.0	3	30.0	3	50.0	245,00
Public Works Assistant	2	15.0	2	25.0	2	30.0	3	40.0	3	30.0	3	50.0	190.00
Fire Lieutenant	2	15.0	2	25.0	2	30.0	3	40.0	3	30.0	3	50.0	190.00
Building Technician	2	15.0	3	50.0	3	60.0	2	20.0	2	15.0	2	25.0	185.00
Fire Engineer	2	15.0	2	25.0	2	30.0	2	20.0	3	30.0	3	50.0	170.00
Utility Operator (Operator I & II propos	2	15.0	2	25.0	2	30.0	2	20.0	3	30.0	3	50.0	170,00
City Planner (proposed)	3	30.0	2	25.0	3	60.0	1	10.0	3	30.0	1	12.5	167.50
Firefighter / EMT	1	7.5	2	25.0	2	30.0	2	20.0	3	30.0	3	50.0	162.50
Police Officer	2	15.0	2	25.0	2	30.0	3	40.0	3	30.0	3	50.0	190.00
AP Tax & License Clerk (revised)	2	15.0	3	50.0	2	30.0	1	10.0	2	15.0	2	25.0	145.00
AR / Utility Billing Clerk (revised)	2	15.0	3	50.0	2	30.0	1	10.0	2	15.0	2	25.0	145.00
Police Officer Recruit	2	15.0	1	12.5	2	30.0	3	40.0	3	30.0	3	50.0	177.50
Utility Assistant II (proposed)	1	7.5	1	12.5	1	15.0	3	40.0	2	15.0	3	50.0	140.00
Fiscal Accounting / Fund Accounting	2	15.0	3	50.0	2	30.0	1	10.0	2	15.0	1	12.5	132.50
Deputy Clerk (proposed)	2	15.0	3	50.0	2	30.0	1	10.0	2	15.0	1	12.5	132.50
Firefighter Recruit (proposed)	2	15.0	1	12.5	1	15.0	2	20.0	2	15.0	3	50.0	127.50
Records Manager / Archivist	2	15.0	2	25.0	2	30.0	1	10.0	3	30.0	1	12.5	122.50
Reserved		7.5		12.5		15.0	2	10.0		7.5		12.5	110.00
Executive Assistant (proposed)	2	15.0	2	25.0	2	30.0	1	10.0	2	15.0	1	12.5	107,50
Utility Assistant I	1	7.5	1	12.5	1	15.0	3	40.0	1	7.5	3	50.0	132.50
Administrative Assistant PWD (propo	2	15.0	2	25.0	2	30.0	1	10.0	2	15.0	1	12.5	107.50
Administrative Assistant Police	2	15.0	2	25.0	2	30.0	1	10.0	2	15.0	1	12.5	107.50
Administrative Assistant Fire	2	15.0	2	25.0	2	30.0	1	10.0	2	15.0	1	12.5	107.50
Records Preparation Clerk	2	15.0	2	25.0	2	30.0	1	10.0	2	15.0	1	12.5	107.50
Reserved		7.5		12.5		15.0	2	10.0	\$0 - 3 5	7.5		12.5	90.00
General Laborer (Summer Help)	1	7.5	1	12.5	1	15.0	2	20.0	.1	7.5	2	25.0	87.50
Receptionist Admin	1	7.5	1	12.5	1	15.0	1	10.0	2	15.0	1	12.5	72.50
Reserved		7.5		12.5		15.0		10.0		7.5		12.5	60.00

Without standardized language to be included in Job Descriptions, it is very difficult to maintain pay equity (fairness) among positions and puts the City at risk / exposure. Adopting a 'measurable', transparent and standardized classification system will ultimately allow the City to (a) assign an appropriate pay range for adjusted classifications, (b) assure appropriate compensation for all employees, (c) accurately forecast financial impact of salaries over multiple budget years, and (d) minimize risk / exposure to the City.

Below is the recommended new classification system – which has been tested against the Market (illustrated later).

### Table 6b: Broadbanding of Current & Proposed Pay Grades: Management

(w/ proposed grade changes)

Management Positions	Total Points	PROPOSED Range	Current Class / Grade	PROPOSED Grade
Reserved	320	320		25
Reserved	310	310-319		24
Reserved	300	300-309		23
Police Chief	295		14	
Fire Chief	295	290-299	14	22
City Accountant / CFO	295		14	
Deputy City Manager (proposed new)	282.50	280-289	15	21
Director of City Services	282.50	280-289	14	21
Reserved	270	270-279		20
City Clerk / HR Manager / PIO	262.50	260-269	NEW	19
HR Director / PIO (proposed new)	262.50	200-209	NEW	19
Deputy Fire Chief	250	250 250	13	40
Police Lieutenant	250	250-259	13	18
Senior Accountant (proposed new)	245	240-249	NEW	17
City Clerk (proposed new)	232.50	230-239	14	16
Police Sergeant	221.25	220-229	12	15

### Table 6b: Broadbanding of Current & Proposed Pay Grades: non-Management

(w/ proposed grade changes)

Non-Management Positions	Total Points	PROPOSED Range	Current Class / Grade	PROPOSED Grade
Police Sergeant	260	260	12	21
Reserved	250	250-259		20
Utility Supervisor	245	240-249	13	19
Fire Captain	245	210 217	6	19
Reserved	230	230-239		18
Police Detective	225	220-229	11	17
Public Works Supervisor	215	210-219	13	16
Reserved	200	200-209		15
Utility Operator II (proposed)	195		-	14
Public Works Assistant	190	190-199	8	14
Police Officer	190	190-199	10	14
Fire Lieutenant	190		5	14
Building Technician	185	180-189	-	13
Police Officer Recruit	177.50		3	12
Utility Operator (Operator I & II proposed)	170	170-179	-	12
Fire Engineer	170		4	12
City Planner (proposed)	167.50	160-169		11
Firefighter / EMT	162.50	100-109	2	11
	150	150-159	1	10
AP Tax & License Clerk (revised)	145		7	9
AR / Utility Billing Clerk (revised)	145	140-149	7	9
Utility Assistant II (proposed)	140		ļ <del>.</del>	9
Fiscal Accounting / Fund Accounting Clerk	132.50		7	8
Deputy Clerk (proposed)	132.50	130-139	-	8
Utility Assistant I	132.50		8	8
Firefighter Recruit (proposed)	127.50	120-129	1	7
Evidence Cust / Rec. Mgr / Archivist	122.50	120-129	7	7
Reserved	110	110-119		6
Executive Assistant (proposed)	107.50			5
Administrative Assistant PWD (proposed)	107.50	1	12	5
Administrative Assistant Police	107.50	100-109	-	5
Administrative Assistant Fire	107.50	- introduced	12	5
Records Preparation Clerk	107.50	1	7	5
Reserved	90	90-99		4
General Laborer (Summer Help)	87.50	80-89	-	3
Receptionist Admin	72.50	70-79	-	2
Reserved	60	60-69	8	1

Note: Broadbanding is a practice of creating parity among similar positions to reduce inequity in compensation and number of classifications for easy administration.

#### Recommendations:

- a. Adopt the recommended Classification System based on Compensable Factors Analysis including the new Grades. Classifications should expanded, retitled (and compensated) differently. When uniquely classified positions are classified within the same range, this creates (unfair) inequity in compensation inequity. An equitable classification system minimizes risk / exposure to the City, while also assuring transparency and equity among all positions.
- b. Create separate classifications to reduce the potential and risk of misclassification and salary inequity, AND are valuable in assuring unique positions have been identified and salary ranges affixed – regardless of whether they are budgeted. Specifically, create the following new classifications:
  - Deputy City Manager
  - Utility Operator II
  - Deputy City Clerk
  - Firefighter Recruit
  - General Laborer
- HR Director / PIO
- Utility Operator I
- Utility Assistant II
- Executive Assistant
- Senior Accountant
- City Planner
- Utility Assistant I
- Administrative Asst (PWD)
- Deputy City Manager Classification: used simply as a baseline for the CAO roles. Many communities have an actual salary for their Mayor, and consultants created a baseline for future reference – regardless of the actual final title.
- <u>Utility Operator:</u> appears to be two separate classifications compressed into one, and employee pay demonstrates inequity as a result. Recommending two separate classifications I & II
- City Planner: recommended for classification purposes and future reference.
- Deputy City Clerk: recommended for classification purposes and future use.
- Firefighter Recruit: recommended for classification purposes and future use.
- <u>Executive Assistant</u>: recommended for classification purposes and future use in all departments.
- General Laborer: recommended for classification purposes and future reference
- c. Revise the following classifications to differentiate these positions, reduce risk of misclassification and salary inequity:
  - AP Tax & License Clerk
- AR / Utility Billing Clerk
- <u>AR, AP, Utility Billing Clerk:</u> Currently two employees serving under an aggregated title. Job Surveys and interviews determined that these are there are TWO unique positions and recommend classifications appropriate for what they do.

#### 7. Job Classifications: Positions with difficult-to-observe Comparisons.

Several classified positions in the City of North Pole appear to be unique in that comparable positions in communities, and were difficult to identify or did not exist at all. All cities have unique classifications which emphasizes the need for an internally and externally-based equitable classification system. Without an empirically-based classification system which rank-orders compensable factors such as levels of education, years of experience, and the physical working environment, all positions (not just irregular and new positions) cannot be properly classified and salary disparity is likely to occur.

Positions with difficult to observe comparisons (less than 6 or not exact comparables) include:

- City Clerk / HR Manager / PIO
- Director of City Services
- City Accountant / CFO

Most comparable communities have classifications for City Clerk, HR Manager or Director, and / or Public Information Officer, however most do not have a combined classification with all three key functions. This occurrence in North Pole creates pay compression and inequity.

- <u>City Accountant / CFO</u>: Title listed in the Code, generally has high levels of Compensable Factors (education, experience, knowledge, etc.) which is directly tied to both classification within the pay system AND a high rate of pay. According to the Compensable Factors Analysis and Market Salary Study results a junior CFO position is warranted.
- <u>City Clerk / HR Manager / PIO</u>: Our Job Surveys and Compensable Factors Analysis identified that the City Clerk is performing HR Functions as well as some Public Information duties. The Compensable Factors (levels of education, experience, knowledge, etc.), the need for two separate classifications for HR Manager and City Clerk. Most municipalities have separate classifications, and unique pay ranges for each.
- O Director of City Services is also a unique position in the that City of North Pole combines the functions of Public Works Director with Building Official, Planner, Code Enforcement and more.

Recommendations: See 6b above.

8. Salaries: Current minimum Pay Ranges are consistently *too low* and *too wide* when compared to the Market – more significantly for Management than for non-Management positions.

Results from the market research clearly illustrates that the width of North Pole's salary ranges (between minimum and maximum salary) is much broader than comparable cities, towns and boroughs. On average, North Pole's Management classifications are \$40,000 wide while the comparable communities are much narrower. See Table 7a and 7b below.

**Recommendations:** All recommendations for #8-13 are included at the end of Finding #13.

### **Table 7a: Salary Range Width for Management Positions**

See Appendix \_\_\_\_ for more details.

Management Positions	Existing Salary Range											
management residus	NP Current Minimum	NP Current Maximum	Range Width in \$	Market <i>Minimum</i>	Market Maximum	Range Width in						
Police Chief	\$ 54,704	\$ 95,930	\$41,226	\$96,659	\$131,366	\$34,707						
Fire Chief	\$ 54,704	\$ 95,930	\$41,226	\$86,217	\$120,189	\$33,973						
City Accountant / CFO	\$ 54,704	\$ 95,930	\$41,226	591,651	\$124,959	\$33,308						
Deputy City Manager (proposed new)	\$ 69,000	1.60		94,828	\$133,007	\$38,179						
Director of City Services	\$ 54,704	\$ 95,930	\$41,226	91,383	\$121,703	\$30,319						
Reserved												
City Clerk / HR Manager / PIO												
HR Director / PIO (proposed new)	\$ 54,704	\$ 95,930	\$41,226	379,084	\$107,596	\$28,513						
Deputy Fire Chief	\$ 49,192	\$ 86,258	\$37,066	\$83,030	\$108,382	\$25,352						
Police Lieutenant	\$ 49,192	\$ 86,258	\$37,066	\$79,735	\$105,820	\$26,085						
Senior Accountant (proposed new)	\$ 54,704	\$ 95,930	\$41,226	\$68,898	\$93,233	\$24,335						
City Clerk (proposed new)	\$ 54,704	\$ 95,930	\$41,226	\$75,374	\$108,618	\$33,243						
Police Sergeant	\$ 48,924	\$ 85,788	\$36,864	\$68,083	\$94,935	\$26,852						

Table 7b: Salary Range Width for non-Management Positions

Non-Hannest Backler		Exist	ing Salary Ra	anges		
Non-Management Positions	Current Minimum	Current Maximum	Range Width (in \$)	Market Minimum	Market Maximum	Range Widt (in \$)
Olice Sergeant	\$48,924	\$85,788	\$36,864	\$68,083	\$94,935	\$26,852
Reserved	-		-	-	2	- 1
Jtility Supervisor	\$49,192	\$86,258	\$37,066	\$68,396	592,629	\$24,233
ire Captain	\$48,924	\$85,788	\$36,864	\$70,547	\$95,267	\$24,720
Reserved	-	-	150	5.	-	
Olice Detective	\$47,340	\$83,016	\$35,676	63,779	\$86,510	\$22,731
Public Works Supervisor	\$49,200	\$86,268	\$37,068	967,453	593,797	\$26,344
Reserved	B1	- 8	15	-		•
Itility Operator II (proposed)	-	-	880	-	-	
Oublic Works Assistant	\$42,180	573,968	\$31,788	561,423	582,792	\$21,369
Police Officer	\$46,056	\$80,760	\$34,704	\$59,464	\$83,340	\$23,875
ire Lieutenant	\$47,184	582,740	\$35,556	\$54,825	\$76,205	\$21,380
Building Technician		-		\$55,278	577,384	\$22,105
Police Officer Recruit	\$46,056	580,760	534,704	\$56,024	\$78,757	\$22,733
Jtility Operator (Operator I & II proposed)	\$44,491	578,021	\$33,530	\$56,382	\$77,224	\$20,842
ire Engineer	\$46,056	\$80,760	\$34,704	\$56,257	574,373	\$18,117
City Planner (proposed)	150	2	121	2	. 5	
irefighter / EMT	\$40,164	570,428	\$30,264	\$48,302	\$67,882	\$19,580
	-	-		-	-	-
AP Tax & License Clerk (revised)	\$37,482	\$65,728	\$28,246	\$47,016	\$63,407	\$16,392
AR / Utility Billing Clerk (revised)	\$37,482	\$65,728	\$28,246	\$46,170	\$62,486	\$16,316
Itility Assistant II (proposed)	9	20	12	2	-	- 12
iscal Accounting / Fund Accounting Clerk		-		\$55,004	\$74,525	\$19,521
Deputy Clerk (proposed)	-	-		\$52,273	571,72	519,448
Jtility Assistant I	\$42,180	\$73,968	\$31,788	947,792	\$65,653	\$17,862
irefighter Recruit (proposed)	2	-	-	-	-	-
vidence Cust / Rec. Mgr / Archivist	\$37,482	\$65,728	\$28,246	547,383	\$64,966	\$17,583
Reserved	-	-	0.70		-	-
xecutive Assistant (proposed)		- 1	-	\$51,878	\$70,208	\$18,330
Administrative Assistant PWD (proposed)	\$37,488	\$65,736		\$45,334	\$62,218	\$16,884
Administrative Assistant Police	\$37,488	\$65,736	1	\$44,432	\$61,930	\$17,499
Administrative Assistant Fire	\$37,488	\$65,736	\$28,248	544,432	\$61,930	\$17,499
Records Preparation Clerk	\$37,488	\$65,736	528,248	546,189	562,329	\$16,140

9. Salaries: The City's current minimum and maximum pay ranges for Management and non-Management positions are lower than the market minimum, with some exceptions\*.

Non-Management classification pay ranges slightly are more consistent with the market, but is more pronounced for Management positions. See Tables 8a & 8b below.

#### \*The current maximum pay ranges for the following positions are higher than the market:

- Senior Accountant
- Utility Operator
- AP / Tax & License Clerk
- Evidence Custodian
- Fire Lieutenant
- Police Officer Recruit • Firefighter / EMT
- Fire Engineer
- AR Utility Billing Clerk
   Utility Assistant
- Administrative Assistants

#### \*The current maximum pay ranges for the following positions are significantly under the market:

- Public Works Assistant (significantly under)
- Police Sergeant (significantly under)
- Fire Captain (significantly under)
- Fire Engineer (slightly over)
- Utility Assistant I (significantly over),

Table 8a: Minimum & Maximum Salary Ranges for Management Positions See Appendix \_\_\_\_ for more details.

Management Positions	Existing Salary Range											
Management Positions	NP Current	NP Current Maximum	Range Width in \$	Market Minimum	Market Maximum	Range Width in						
Police Chief	\$ 54,704	\$ 95,930	\$41,226	\$96,659	\$131,366	\$34,707						
Fire Chief	\$ 54,704	\$ 95,930	\$41,226	\$86,217	\$120,189	\$33,973						
City Accountant / CFO	\$ 54,704	\$ 95,930	\$41,226	\$91,651	\$124,959	\$33,308						
Deputy City Manager (proposed new)	\$ 69,000	UES	1	\$94,828	\$133,007	\$38,179						
Director of City Services	\$ 54,704	\$ 95,930	\$41,226	\$91,383	\$121,703	\$30,319						
Reserved												
City Clerk / HR Manager / PIO												
HR Director / PIO (proposed new)	\$ 54,704	\$ 95,930	\$41,226	\$79,084	\$107,596	\$28,513						
Deputy Fire Chief	\$ 49,192	\$ 86,258	\$37,066	\$83,030	\$108,382	\$25,352						
Police Lieutenant	\$ 49,192	\$ 86,258	\$37,066	\$79,735	\$105,820	\$26,085						
Senior Accountant (proposed new)	54,704	\$ 95,930	\$41,226	\$68,898	\$93,233	\$24,335						
City Clerk (proposed new)	\$ 54,704	\$ 95,930	\$41,226	75,374	\$108,618	\$33,243						
Police Sergeant	\$ 48,924	\$ 85,788	\$36,864	\$68,083	\$94,935	\$26,852						

Table 8b: Minimum & Maximum Salary Ranges for non-Management Positions

No. No.		Exist	ing Salary R	anges		
Non-Management Positions	Current Minimum	Current Maximum	Range Width (in \$)	Market Minimum	Market Maximum	Range Width (in \$)
Police Sergeant	\$48,924	\$85,788	\$36,864	\$68,083	\$94,935	\$26,852
Reserved			-	-	-	-
Utility Supervisor	\$49,192	\$86,258	\$37,066	\$68,396	592,629	\$24,233
Fire Captain	\$48,924	\$85,788	\$36,864	\$70,547	\$95,267	\$24,720
Reserved	-	-		-	5	1
Police Detective	\$47,340	\$83,016	\$35,676	\$63,779	\$86,510	\$22,731
Public Works Supervisor	\$49,200	\$86,268	\$37,068	67,453	\$93,797	\$26,344
Reserved	1	-/		1	-/	-

		Exist	ing Salary Ra	anges	_	
Non-Management Positions	Current Minimum	Current Maximum	Range Width (in \$)	Market Minimum	Market Maximum	Range Width (in \$)
Utility Operator II (proposed)	/ -	-	141	/ -	-	-
Public Works Assistant	\$42,180	573,968	\$31,788	561,423	\$82,792	\$21,369
Police Officer	\$46,056	\$80,760	\$34,704	\$59,464	\$83,340	\$23,875
Fire Lieutenant	\$47,184	\$82,740	\$35,556	\$54,825	\$76,205	\$21,380
Building Technician	-	- 51	270	\$55,278	\$77,384	\$22,105
Police Officer Recruit	\$46,056	\$80,760	\$34,704	\$56,024	578,757	\$22,733
Utility Operator (Operator I & II proposed)	\$44,491	578,021	\$33,530	\$56,382	\$77,224	\$20,842
Fire Engineer	\$46,056	\$80,760	\$34,704	\$56,257	574,373	\$18,117
City Planner (proposed)	2)	2	120	2	. 9	- 4
Firefighter / EMT	\$40,164	\$70,428	\$30,264	\$48,302	\$67,882	\$19,580
Reserved	-	-	7.0	+	-	-
AP Tax & License Clerk (revised)	\$37,482	\$65,728	\$28,246	\$47,016	\$63,407	\$16,392
AR / Utility Billing Clerk (revised)	\$37,482	\$65,728	\$28,246	\$46,170	\$62,486	\$16,316
Utility Assistant II (proposed)			12			-
Fiscal Accounting / Fund Accounting Clerk		5		\$55,004	574,525	\$19,521
Deputy Clerk (proposed)		-		\$52,273	571,721	\$19,448
Utility Assistant I	\$42,180	573,968	\$31,788	\$47,792	\$65,653	\$17,862
Firefighter Recruit (proposed)	191	ti				, t
Evidence Cust / Rec. Mgr / Archivist	\$37,482	\$65,728	\$28,246	547,383	\$64,966	\$17,583
Reserved	-	5	950	8	5	-
Executive Assistant (proposed)				\$51,878	\$70,208	\$18,330
Administrative Assistant PWD (proposed)	\$37,488	\$65,736		\$45,334	\$62,218	\$16,884
Administrative Assistant Police	\$37,488	\$65,736		\$44,432	\$61,930	\$17,499
Administrative Assistant Fire	37,488	\$65,736	\$28,248	544,432	\$61,930	\$17,499
Records Preparation Clerk	537,488	\$65,736	528,248	546,189	\$62,329	\$16,140

#### 10. Salaries: Actual Salaries for all employees are above the current pay range minimum\*.

All employees at the highest rate of pay within each classification appear to be receiving pay at or above the minimum level of pay required in the current pay ranges. Some employees may be currently being paid at a rate lower than the minimum. If any employees are paid at a rate lower than the current minimum, their minimum salary should be increased (in the least) to the minimum of the pay grade (and higher if warranted).

See Table 9a & 9b for details – noted classifications are highlighted in RED.

#### 11. Salaries: Actual Salaries for some employees are above the current pay range maximum.

Several Management and non-Management employees within the current pay ranges system are paid in excess of the *current pay range maximum* or at the maximum of the range.

See Table 9a & 9b for details – noted classifications are highlighted in RED.

#### **Management Positions** over the *current maximum salary range* include:

- Director of City Services (significantly over \$68,000)
- Police Chief (significantly over, \$17,000)
- Fire Chief (significantly over \$6,000)
- Deputy Fire Chief (maxed, top of range)
- Police Lieutenant (maxed, top of range)

#### **Non-Management Positions** over the *current maximum salary range* include:

- Utility Supervisor (significantly over \$29,000)
- Police Detective (maxed, top of range)

Utility Operator (over \$9,500)

Police Officer (maxed, top of range)

- AP Tax & License Clerk (over \$4,000)

## Table 9a: Actual Pay vs. Pay Ranges - Management Positions

See Appendix \_\_\_\_ for more details.

Management Positions	Current	Existing Salary Range												
management Positions	Base Salary	NP Curr	7,0,000 190	100	Current ximum	Over Max (X=yes)	Market Minimum	Under Min (X=yes)	Market Maximum	Over Max (X=yes)				
Police Chief	5112,882	\$ 54,7	04	S	95,930	X	\$96,659		\$131,366					
Fire Chief	\$101,700	\$ 54,7	04	5	95,930	Х	\$86,217		\$120,189					
City Accountant / CFO	\$78,000	\$ 54,7	04	5	95,930		\$91,651	X	\$124,959					
Deputy City Manager (proposed new)	\$70,366	\$ 69,0	00		32		\$94,828	X	\$133,007					
Director of City Services	\$164, 154	\$ 54,7	04	5	95,930	X	\$91,383	8	\$121,703	X				
Reserved								2						
City Clerk / HR Manager / PIO	\$61,568				31			3						
HR Director / PIO (proposed new)	\$61,568	\$ 54,7	04	S	95,930		\$79,084	X	\$107,596					
Deputy Fire Chief	\$86,258	5 49,1	92	5	86,258	Х	\$83,030		\$108,382					
Police Lieutenant	\$86,258	5 49,1	92	5	86,258	X	\$79,735		\$105,820					
Senior Accountant (proposed new)	\$78,000	\$ 54,7	04	S	95,930		\$68,898		\$93,233					
City Clerk (proposed new)	\$61,568	\$ 54,7	04	5	95,930		\$75,374	X	\$108,618					
Police Sergeant	578,499	\$ 48,9	24	S	85,788		\$68,083	(A)	\$94,935					

## <u>Table 9b: Actual Pay vs. Pay Ranges – non-Management Positions</u>

No. House Post	Current Base			E	xisting Sa	lary Ran	ges		
Non-Management Positions	Salary	Current Minimum	Under Min (X=yes)	Current Maximum	Over Max (X=yes)	Market Minimum	Under Min (X=yes)	Market Maximum	Over Max (X=yes)
Police Sergeant	\$78,499	\$48,924		\$85,788		\$68,083		\$94,935	
Reserved			-		10			-	
Utility Supervisor	\$115,523	\$49,192		\$86,258	X	\$68,396		\$92,629	X
Fire Captain	\$78,498	\$48,924		\$85,788		\$70,547		\$95,267	
Reserved	-	-	4		2		-	-	
Police Detective	\$88,026	\$47,340		\$83,016	Х	\$63,779		\$86,510	X
Public Works Supervisor	\$81,307	\$49,200		\$86,268		\$67,453		\$93,797	
Reserved	15	*		-	*	16	-	*1	980
Utility Operator II (proposed)					*			•	(*)
Public Works Assistant	\$58,365	\$42,180		\$73,968		\$61,423	Х	\$82,792	
Police Officer	\$80,746	\$46,056		\$80,760	X	\$59,464		\$83,340	
Fire Lieutenant	\$67,276	\$47,184		\$82,740		\$54,825		\$76,205	
Building Technician			s 10°		-	\$55,278		\$77,384	
Police Officer Recruit	- 2	\$46,056		\$80,760		\$56,024		\$78,757	
Utility Operator (Operator I & II proposed)	\$87,526	\$44,491		\$78,021	X	\$56,382		\$77,224	X
Fire Engineer	\$65,313	\$46,056		\$80,760		\$56,257		\$74,373	
City Planner (proposed)		2/	- 1	- 4	2		- 1	- 1	100
Firefighter / EMT	\$55,584	\$40,164		\$70,428		\$48,302		\$67.882	
Reserved		-	-		23		-	-	(4.5)
AP Tax & Licerse Clerk (revised)	\$69,742	537,482		\$65,728	X	\$47,016		\$63,407	х
AR / Utility Billing Clerk (revised)	\$47,487	\$37,482	5	\$65,728		\$46,170	- 6	\$62,486	
Utility Assistant II (proposed)		7 1			-				5.60
Fiscal Accounting / Fund Accounting Clerk	\$60,154		e e			\$55,004		\$74,525	
Deputy Clerk (proposed)		-		-		\$52,273	,	571,721	
Utility Assistant I	\$65,686	\$42,180		\$73,968		\$47,792	19	\$65,653	Х
Firefighter Recruit (proposed)			E			-	- 8	-	8.00
Evidence Cust / Rec. Mgr / Archivist	\$46,093	\$37,482		\$65,728		\$47,383	Х	\$64,966	
Reserved							-	-	
Executive Assistant (proposed)	2 5 2	2 50	s 11 <del>1</del>	-	7.1	\$51,878	-	\$70,208	1157
Administrative Assistant PWD (proposed)		\$37,488		\$65,736		\$45,334		\$62,218	
Administrative Assistant Police	\$46,093	\$37,488	6	\$65,736		\$44,432	12	\$61,930	
Administrative Assistant Fire	\$46.093	\$37,488		\$65,736		\$44,432		\$61.930	
Records Preparation Clerk	510,075	\$37,488		\$65,736		\$46,189	1	562.329	

#### 12. Salaries: Actual Salaries for some employees are below the 'market' maximum.

Several Management and non-Management employees within the market analysis are paid in excess of the current pay range maximum or at the maximum of the range.

See Table 9a & 9b for details – noted classifications are highlighted in RED.

#### **Management Positions** under the *current minimum 'market'* salary range include:

- City Accountant / CFO (under \$13,000 as Finance Director, in range as Senior Accountant)\*
- City Clerk (under \$8,500 as Clerk only, under \$17,500 as City Clerk / HR Manager / PIO.

#### Non-Management Positions under the current maximum 'market' salary range include:

Public Works Assistant (under. \$1,500)

#### 13. Salaries: Actual salaries for some employees are above the 'market' maximum.

Several Management and non-Management employees within the market analysis are paid in excess of the current pay range maximum or at the maximum of the range.

See Table 9a & 9b for details – noted classifications are highlighted in RED.

Management Positions above the current maximum 'market' salary range include:

• Director of City Services (significantly over, \$43,000)

#### **Non-Management Positions** over the *current maximum 'market'* salary range include:

- Utility Supervisor (significantly over, \$23,000)
- Police Detective (slightly over, \$1,500)
- Utility Operator (significantly \$11,500)
- Police Officer (not all, maxed, top of range)
- AP Tax & License Clerk (over \$6,300)
- Utility Assistant (at maximum)

#### Recommendations for #8 - 13:

Employee salaries who exceed the current range should be frozen (until new pay ranges are adopted) to maintain equity within the existing system, assure fair employee compensation and minimize risk / liability to the City. See Tables 10a & 10b below for proposed new pay ranges...

#### Management positions with recommended pay freezes:

- Police Chief
- Fire Chief
- Director of City Services

- Deputy Fire Chief
- Police Lieutenant

#### Non-Management

- Police Detective
- Utility Supervisor\*
- Utility Operator\*

- Police Officer
- Utility Assistant\*
- AP Tax & License Clerk\*
- b. All positions impacted by Moose Creek development should have a Pay Differential (see Recommendation #14).
- c. Adopt the proposed new Pay Scale for Management and Non-Management classifications.

Positions below the new range minimum should be brought to (at the least) the range minimum. Positions exceeding the *new range* maximum should be frozen.

Samples provided below include 1.5% step and 3.0% step options.

Benefits of the new Management Pay Scale:

<sup>\*</sup> appear to be mis-classified. Current classification does not compare to market comparables.

- ✓ Internally equitable & externally competitive ('roughly proportional' with the market),
- ✓ Narrows the pay ranges to more closely align with market best-practices,
- ✓ Increases pay range minimums and maximums for most classifications,
- ✓ 1.05% increase between pay classifications (vertical),
- ✓ No management positions under the range,
- ✓ 1 position *under* the minimum: City Clerk / HR Manager,
- ✓ 2 positions remain over the maximum: Director of City Service (freeze) & Police Lieutenant (reclassify), and
- ✓ Proposed reserved ranges for future use.

Fiscal Impact: \$4,500 to get Clerk / HR Manager to minimum

#### Benefits of the new non-Management Pay Scale:

- Internally equitable & externally competitive ('roughly proportional' with the market),
- Increases pay range minimums for most classifications.
- Increases maximum for some upper-level classifications,
- Narrows the pay ranges to more closely align with market best-practices,
- 1.0375% increase between pay classifications (vertical),
- No positions *under* the minimum,
- 6 positions over the maximum: Utility Supervisor (freeze), Police Detective (freeze or reclassify), Utility Operator (freeze), AP Tax & License Clerk (freeze), Utility Assistant (freeze), and
- Proposed reserved ranges for future use.

Fiscal Impact: \$0.

\*Frozen salaries or re-classification of position if warranted.

Table 10a: Proposed New Pay Ranges - Management Positions w/ 1.5% and 3% steps

See Appendix for more details.

Management Positions	PROPOSED	Current	E	Existing Sala	ary Range	•		Proposed	Salary Range	
management ( ostaoro	Grade	Base Salary	NP Current	NP Current Maximum	Market Minimum	Market Maximum	New Salary Minimum	New Salary Maximum	New Hourly Minimum	New Hourly Maximum
Reserved	25	8			Š	¥	\$88, 386	\$134,013	\$42.49	\$64.43
Reserved	24						\$84, 177	\$127,027	\$40.47	\$61.07
Reserved	23						\$80, 169	\$120,405	\$38.54	\$57.89
Police C hief		\$112,882	\$ 54,704	\$ 95,930	\$96,659	\$131,366	\$76,351	\$114,128	\$36.71	\$54.87
Fire Chief	22	\$101,700	\$ 54,704	\$ 95,930	\$86,217	\$120,189	\$76,351	\$114,128	\$36.71	\$54.87
City Accountant / CFO		\$78,000	\$ 54,704	\$ 95,930	\$91,651	\$124,959	\$76,351	\$114,128	\$36.71	\$54.87
Deputy City Manager (proposed new)		\$70,366	\$ 69,000	9	\$94,828	\$133,007	\$72,715	\$108,178	\$34.96	\$52.01
Director of City Services	21	\$164, 154	\$ 54,704	\$ 95,930	\$91,383	\$121,703	\$72,715	\$108,178	\$34.96	\$52.01
Reserved	20						\$69, 252	\$102,538	\$33.29	\$49.30
City Clerk / HR Manager / PIO	1007	\$61,568					\$65, 954	\$97,192	\$31.71	\$46.73
HR Director / PIO (proposed new)	19	\$61,568	\$ 54,704	\$ 95,930	\$79,084	\$107,596	\$65,954	\$97,192	\$31.71	\$46.73
Deputy Fire Chief	1000	\$86,258	\$ 49,192	\$ 86,258	\$83,030	\$108,382	\$62,813	\$92,125	\$30.20	\$44.29
Police Lieutenant	18	\$86,258	\$ 49,192	\$ 86,258	\$79,735	\$105,820	\$62,813	\$92,125	\$30.20	544.29
Senior Account ant (proposed new)	17	\$78,000	\$ 54,704	\$ 95,930	\$68,898	\$93,233	\$59,822	\$87,322	\$28.76	\$41.98
City Clerk (proposed new)	16	\$61,568	\$ 54,704	\$ 95,930	\$75,374	\$108,618	\$56,973	\$82,770	\$27.39	\$39.79
Police Sergeant	15	\$78,499	\$ 48,924	\$ 85,788	\$68,083	\$94,935	\$54, 260	\$78,455	\$26.09	\$37.72
Reserved	14						\$51,676	\$74,365	\$24.84	\$35.75
Reserved	13						\$49,215	\$70,488	\$23.66	\$33.89
Reserved	12	7		-		- 7	\$46,871	\$66,813	\$22.53	\$32.12
Reserved	11	9	1				\$44,639	\$63,330	\$21.46	\$30.45
Reserved	10						\$42,513	\$60,028	\$20.44	\$28.86
Reserved	9	7					\$40,489	\$56,899	\$19.47	\$27.36
Reserved	8	Y Y				- 7	\$38,561	\$53,933	\$18.54	\$25.93
Reserved	7	3 0	() ()	- 5		- 5	\$36,725	\$51,121	\$17.66	\$24.58
Reserved	6						\$34,976	\$48,456	\$16.82	\$23.30
Reserved	5						\$33,310	\$45,930	\$16.01	\$22.08
Reserved	4					- 1	\$31,724	\$43,536	\$15.25	\$20.93
Reserved	3	00 00					\$30,213	\$41,266	\$14.53	519.84
Reserved	2						\$28,774	\$39,115	\$13.83	\$18.81
Reserved	1						\$27,404	\$37,076	\$13.18	\$17.83

**1.5% Option:** 22 to 29 steps at 1.5% intervals, maximum step varies %.

							Manag	en	nent - 1.	5%	Steps								
Points	Grade	Mi	nimum	457										/85				Maximum	
			1		22		23		24		25		26		27		28	29	
320.00	25	5	88,386	S	120,829	S	122,641	S	124,481	S	126,348	S	128,243	S	130,167	S	132,119	\$ 134,013	1.439
310.00	24	S	84,177	5	115,075	S	116,801	5	118,553	5	120,331	5	122,136	5	123,968	5	125,828	\$ 127,027	0.959
300.00	23	5	80,169	S	109,596	5	111,240	\$	112,908	5	114,602	S	116,321	S	118,066	\$	119,837	\$ 120,405	0.479
290.00	22	S	76,351	5	104,376	S	105,942	5	107,531	S	109,144	5	110,781	S	112,443	5	114,129	1.50%	
280.00	21	S	72,715	S	99,406	\$	100,897	S	102,410	5	103,946	S	105,505	S	107,088	\$	108,178	1.02%	
270.00	20	5	69,252	5	94,671	5	96,092	5	97,533	5	98,996	5	100,481	5	101,988	\$	102,538	0.54%	
260.00	19	S	65,954	S	90, 163	S	91,515	S	92,888	S	94,281	5	95,696	S	97,131	S	97,192	0.06%	
250.00	18	5	62,813	S	85,869	S	87,157	5	88,464	S	89,791	5	91,138	5	92,125	Г	1.08%		
240.00	17	S	59,822	S	81,780	S	83,007	S	84,252	S	85,516	S	86,798	S	87,322		0.60%		
230.00	16	5	56,973	5	77,885	5	79,054	5	80,239	5	81,443	5	82,665	5	82,770		0.13%		
220.00	15	5	54,260	S	74, 177	5	75,289	S	76,419	S	77,565	\$	78,455		1.15%				
210.00	14	5	51,676	S	70,644	5	71,704	5	72,779	5	73,871	\$	74,365		0.67%				
200.00	13	S	49,215	S	67, 280	S	68,289	S	69,313	S	70,353	5	70,488		0.19%				
190.00	12	5	46,871	5	64,075	5	65,036	5	66,012	\$	66,813		1.21%						
180.00	11	S	44,639	S	61,024	S	61,939	S	62,869	\$	63,330		0.73%						
170.00	10	S	42,513	5	58, 118	5	58,989	5	59,874	\$	60,028		0.26%						
160.00	9	5	40,489	5	55, 351	5	56,181	5	56,899	-	1.28%								
150.00	8	S	38,561	5	52,715	5	53,506	5	53,933		0.80%								
140.00	7	5	36,725	S	50, 205	5	50,958	\$	51,121		0.32%								
130.00	6	S	34,976	5	47,814	\$	48,456		1.34%										
120.00	5	S	33,310	S	45, 537	\$	45,930		0.86%										
110.00	4	5	31,724	5	43,369	\$	43,536		0.39%										
100.00	3	S	30,213	5	41,266		1.41%												
90.00	2	S	28,774	5	39,115		0.93%												
80.00	1	S	27,404	S	37,076		0.45%												

**3% Option:** 12 to 16 steps at 3% intervals, last step varies in %

ı					/	Managen	nen	t - 3% St	eps	3				
	Points	Grade	Мі	inimum								М	aximum	
١				1		12		13		14	15		16	
ľ	320.00	25	\$	88,386	\$	122,347	\$	126,017	\$	129,798	\$ 133,692	\$	134,013	0.24%
١	310.00	24	\$	84,177	\$	116,521	\$	120,016	\$	123,617	\$ 127,027		2.76%	
ľ	300.00	23	\$	80,169	\$	110,973	\$	114,302	\$	117,731	\$ 120,405		2.27%	
ı	290.00	22	\$	76,351	\$	105,688	\$	108,858	\$	112,124	\$ 114,129		1.79%	
ľ	280.00	21	\$	72,715	\$	100,655	\$	103,674	\$	106,784	\$ 108, 178		1.31%	
ı	270.00	20	\$	69,252	\$	95,861	\$	98,737	\$	101,699	\$ 102,538		0.83%	
ľ	260.00	19	\$	65,954	\$	91,296	\$	94,035	\$	96,856	\$ 97, 192		0.35%	
١	250.00	18	\$	62,813	\$	86,948	\$	89,556	\$	92,125	2.87%			
ľ	240.00	17	\$	59,822	\$	82,808	\$	85,292	\$	87,322	2.38%			
١	230.00	16	\$	56,973	\$	78,864	\$	81,230	\$	82,770	1.90%			
ľ	220.00	15	\$	54,260	\$	75,109	\$	77,362	\$	78,455	1.41%			
	210.00	14	\$	51,676	\$	71,532	\$	73,678	\$	74,365	0.93%			
l	200.00	13	\$	49,215	\$	68,125	\$	70,169	\$	70,488	0.45%			
	190.00	12	\$	46,871	\$	64,880	\$	66,813		2.98%				
l	180.00	11	\$	44,639	\$	61,791	\$	63,330		2.49%				
	170.00	10	\$	42,513	\$	58,848	\$	60,028		2.01%				
	160.00	9	\$	40,489	\$	56,046	\$	56,899		1.52%				
	150.00	8	\$	38,561	\$	53,377	\$	53,933		1.04%				
ĺ	140.00	7	\$	36,725	\$	50,836	\$	51,121		0.56%				
l	130.00	6	\$	34,976	\$	48,415	\$	48,456		0.08%				
l	120.00	5	\$	33,310	\$	45,930		2.60%						
	110.00	4	\$	31,724	\$	43,536		2.11%						
ľ	100.00	3	\$	30,213	\$	41,266		1.63%						
	90.00	2	\$	28,774	\$	39,115		1.15%						
l	80-89	1	\$	27,404	\$	37,076		0.67%						

## <u>Table 10b: Proposed New Pay Ranges – non-Management Positions</u>

See Appendix \_\_\_\_ for more details.

Non-Management Positions	PROPOSED	PROPOSED	Current Base	Đ	disting Sa	lary Rang	es		Proposed S	alary Range	1
Mon-Management Positions	Range	Grade	Salary	Current Minimum	Current Maximum	Market Minimum	Market Maximum	New Salary Minimum	New Salary Maximum	New Hourly Minimum	New Hourly Maximum
Police Sergeant	260	21	578,499	548,924	\$85,788	\$68,083	594,935	567,424	\$112,375	\$32.42	\$54.03
Reserved	250-259	20	174			24	11	\$64,956	\$108,261	\$31.23	\$52.05
Utility Supervisor	240-249	19	\$115,523	\$49,192	\$86,258	\$68,396	\$92,629	\$62,578	\$104,298	\$30.09	\$50.14
Fire Captain	240-249	19	\$78,498	\$48,924	\$85,788	\$70,547	595,267	\$62,578	\$104,298	\$30.09	\$50.14
Reserved	230-239	18			•	+	+:	\$60,287	\$100,480	\$28.98	\$48.31
Police Detective	220-229	17	588,026	\$47,340	\$83,016	\$63,779	\$86,510	\$58,080	596,802	527.92	\$46.54
Public Works Supervisor	210-219	16	581,307	\$49,200	\$86,268	\$67,453	593,797	\$55,954	\$93,258	\$26.90	\$44.84
Reserved	200-209	15				7	- 7	\$53,906	\$89,844	\$25.92	\$43.19
Utility Operator II (proposed)		14				43	+	\$51,933	\$86,555	\$24.97	\$41.61
Public Works Assistant	190-199	14	\$58,365	\$42,180	\$73,968	561,423	\$82,792	\$51,933	\$86,555	\$24.97	\$41.61
Police Officer	190-199	14	\$80,746	\$46,056	\$80,760	\$59,464	\$83,340	\$51,933	\$86,555	\$24.97	\$41.61
Fire Lieutenant		14	\$67,276	547,184	\$82,740	\$54,825	\$76,205	\$51,933	\$86,555	\$24.97	\$41.61
Building Technician	180-189	13		5.4		\$55,278	\$77,384	\$50,032	\$83,386	\$24.05	\$40.09
Police Officer Recruit		12		\$46,056	\$80,760	\$56,024	\$78,757	\$48,200	\$80,333	523.17	\$38.62
Utility Operator (Operator I & II proposed)	170-179	12	\$87,526	544,491	578,021	\$56,382	577,224	\$48,200	\$80,333	523.17	538.62
Fire Engineer		12	\$65,313	\$46,056	\$80,760	\$56,257	\$74,373	\$48,200	\$80,333	\$23.17	\$38.62
City Planner (proposed)	160-169	11		100		- 5		\$46,435	\$77,392	\$22.32	\$37.21
Firefighter / EMT	100-109	11	\$55,584	\$40,164	\$70,428	\$48,302	\$67,882	\$46,435	\$77,392	522.32	\$37.21
Reserved	150-159	10				+7	-	\$44,735	574,559	\$21.51	\$35.85
AP Tax & License Clerk (revised)	Extended to	9	\$69,742	\$37,482	\$65,728	\$47,016	\$63,407	\$43,097	571,829	520.72	\$34.53
AR / Utility Billing Clerk (revised)	140-149	9	\$47,487	537,482	\$65,728	\$46,170	562,486	\$43,097	571,829	\$20.72	\$34.53
Utility Assistant II (proposed)		9	1000			*		\$43,097	\$71,829	\$20.72	\$34.53
Fiscal Accounting / Fund Accounting Clerk		8	\$60,154	-		\$55,004	574,525	\$41,519	\$69,199	\$19.96	\$33.27
Deputy Clerk (proposed)	130-139	8	+			\$52,273	\$71,721	\$41,519	\$69,199	\$19.96	\$33.27
Utility Assistant I		8	\$65,686	\$42,180	\$73,968	\$47,792	\$65,653	\$41,519	\$69,199	\$19.96	\$33.27
Firefighter Recruit (proposed)	120-129	7				+/.	- allow Condi	\$39,999	\$66,666	\$19.23	532.05
Evidence Cust / Rec. Mgr / Archivist	120-129	7	\$46,093	\$37,482	\$65,728	\$47,383	564,966	\$39,999	566,666	\$19.23	\$32.05
Reserved	110-119	6				T.	-	\$38,535	564,225	\$18.53	530.88
Executive Assistant (proposed)	- 01	5	. 22	. 300	. 68	\$51,878	570,208	537,124	561,874	\$17.85	529.75
Administrative Assistant PWD (proposed)		5		\$37,488	\$65,736	\$45,334	\$62,218	\$37,124	\$61,874	\$17.85	\$29.75
Administrative Assistant Police	100-109	5	\$46,093	\$37,488	\$65,736	544,432	\$61,930	537,124	\$61,874	\$17.85	\$29.75
Administrative Assistant Fire	T C C SON CONTROL CO	5	\$46,093	\$37,488	\$65,736	\$44,432	\$61,930	537,124	\$61,874	\$17.85	529.75
Records Preparation Clerk		5	(4)	537,488	\$65,736	\$46,189	\$62,329	\$37,124	\$61,874	\$17.85	\$29.75
Reserved	90-99	4	74	1/2	7.53	27	18	\$35,765	559,609	\$17.19	528.66
General Laborer (Summer Help)	80-89	3		8.00		¥3.	+	\$34,456	\$57,427	\$16,57	527,61
Receptionist Admin	70-79	2				-	- 3	533.195	\$55,325	\$15.96	526.60
Reserved	60-69	1				20	- 5	\$31,980	553,300	\$15.38	525.63

1.5% Option: 36 steps at 1.5% intervals, last step .46%

	Non-M	ana	gement	1.5	% Steps	5		
Points	Grade	Mi	nimum	Mi	idpoint	М	aximum	
			1		18		36	%
260	21	\$	67,424	\$	86,843	\$	112,375	0.46%
250	20	\$	64,956	\$	83,665	\$	108,261	0.46%
240	19	\$	62,578	\$	80,602	\$	104,298	0.46%
230	18	\$	60,287	\$	77,651	\$	100,480	0.46%
220	17	\$	58,080	\$	74,808	\$	96,802	0.46%
210	16	\$	55,954	\$	72,070	\$	93,258	0.46%
200	15	\$	53,906	\$	69,432	\$	89,844	0.46%
190	14	\$	51,933	\$	66,891	\$	86,555	0.46%
180	13	\$	50,032	\$	64,442	\$	83,386	0.46%
170	12	\$	48,200	\$	62,083	\$	80,333	0.46%
160	11	\$	46,435	\$	59,809	\$	77,392	0.46%
150	10	\$	44,735	\$	57,620	\$	74,559	0.46%
140	9	\$	43,097	\$	55,510	\$	71,829	0.46%
130	8	\$	41,519	\$	53,477	\$	69,199	0.46%
120	7	\$	39,999	\$	51,520	\$	66,666	0.46%
110	6	\$	38,535	\$	49,634	\$	64,225	0.46%
100	5	\$	37,124	\$	47,816	\$	61,874	0.46%
90	4	\$	35,765	\$	46,066	\$	59,609	0.46%
80	3	\$	34,456	\$	44,380	\$	57,427	0.46%
70	2	\$	33,195	\$	42,756	\$	55,325	0.469
60	1	\$	31,980	\$	41,191	\$	53,300	0.46%

non-Management 3% Steps Minimum Midpoint Maximum **Points** Grade 19 260 71 67,424 85.411 112.375 250 20 64,956 82,284 108,261 104.298 240 19 62,578 79,272 230 18 76,370 100.480 96,802 17 220 58,080 73,574 210 55,954 70,881 93 258 53,906 200 15 68,287 89,844 86,555 190 14 51,933 65,787 83,386 180 13 50,032 63,379 80,333 170 12 48,200 61,058 11 46,435 58.822 77 392 150 44,735 56,669 74,559 71,829 140 43.097 54,594 130 52,595 69,199 41,519 120 66,666 39,999 50,670 110 38,535 48,815 64,225 37,124 47,028 61,874 59,609 35,765 90 45,306 80 34,456 43,648 57,427 33,195 42,050 55.325 60 31980 40,511 53.300 3.00% 0.84%

**3% Option:** 19 steps at 3% intervals, last step .85%

# 14. Salaries: Abuse / Inequity of Pay Differentials. Application of 'special conditions' creates pay inequity and opens the City up for litigation if (a) practice is not policy, and (b) if policy is not uniformly applied.

In researching the observed pay inequities of some utility positions, consultants became acquainted with the current practice of paying some employees for additional impact to their position beyond their normal duties - outside the maximum pay range. Consultants are familiar with the significant impact that commercial / residential developments and utility projects can have on a local government, however best-practices in Financial Management AND Risk Management.

#### Positions likely impacted by Moose Creek:

- Administrative / Legal positions: City Attorney & Mayor
- Finance positions: City Accountant / CFO
- Clerical positions: City Clerk / Human Resources, AP License Clerk, AR Utility Billing Clerk, Fiscal / Fund Accounting Clerk, Records Clerk
- Utility positions: Utility Supervisor, Utility Operator, Utility Assistant

#### Recommendations:

- (a) Determine of actual / anticipated general impact on overall municipal resources and services,
- (b) Determine of actual / anticipated specific impact on every position affected,
- (c) Create of a uniform policy regarding compensation such as pay differentials, how they apply, when they are to go into effect and when they are to be discontinued\*, and
- (d) Determine and memorialization of \$ amounts and salary adjustments\*, if any.
- \* Note: IRS guidelines must be followed with regards to Exempt and non-Exempt employees, accumulation of pay-based benefits calculations, overtime, leave, retirement, etc.

## 15. Personnel Budgets: Comparison of Local Government Budgets and distribution of Personnel Expenses illustrates that:

- a. North Pole has more 30% employees per capita than comparable cities,
- b. North Pole spends 2.74% more of its Gen. Fund Budget on Personnel Expenses,
- c. North Pole spends 2.43% *more* of its Gen. Fund Personnel Expenses on Salaries, and 2.43% *less* of its Gen. Fund Personnel Expenses on Benefits

<u>Table 11a: Local Government – General Fund Personnel Expense Comparison</u>
<u>See Appendix \_\_\_\_ for more details.</u>

City / Town	Resident Population	Total FT Employee Equivelant*	Employee per Capita	FY General Operating Budget	Total Personnel Costs	% of Budget as Personnel Costs
Borough of Fairbanks North Star	97,581	405	4.15	\$257,323,148	\$37,563,100	15%
City of Fairbanks	31,516	192	6.09	\$35,898,820	\$24,324,069	68%
City & Borough of Juneau	32,000	1805	56.40	\$369,928,500	\$219,037,600	59%
City of Wasilla	10,529	135	12.80	\$20,582,140	\$14,881,223	72%
City & Borough of Sitka	8,647	95	11.03	\$31,408,943	\$12,889,847	41%
City of Ketchikan	8,289	177	21.35	\$64,362,428	\$23,056,073	36%
City of Kenai	7,778	91	11.74	\$16,873,839	\$12,487,564	74%
City of Palmer	7,306	71	9.65	\$11,612,724	\$8,152,793	70%
City of Bethel	6,600	60	9.09	\$13,165,225	\$8,049,869	61%
City of Kodiak	5,968	134	22.45	\$40,654,886	\$17,981,692	44%
City of Homer	5,810	108	18.59	\$12,874,350	\$8,647,865	67%
City of Soldotna	4,689	73	15.63	\$13,529,340	\$8,297,740	61%
City of Valdez	3,834	134	35.02	\$58,960,000	\$20,100,000	34%
City & Borough of Wrangell	2,503	48	18.98	\$4,906,932	\$3,727,110	76%
Borough of Haines	2,474	54	21.62	\$19,728,710	\$3,310,159	17%
City of Cordova	2,160	58	26.85	\$16,508,435	\$6,521,403	40%
Borough of Bristol Bay	891		27.1		95	23
Borough of Kodiak Island	13,345	46	3.45	\$47,978,722		
Median	6,953	95.37	15.63	\$60,958,655	\$12,688,706	60.18%
City of North Pole	2,200	49	22.27	\$ 6,305,356	\$ 3,967,396	62.92%

Table 11b: Local Government General Fund Budgets - Salary & Benefits Comparison

City / Town	Total Salaries Budget	Salaries as a % of Personnel Costs	Median Employee Salary**	Total Budget Benefits	Benefits as a % of Personnel Costs	Average Benefits Expense per Employee**
Borough of Fairbanks North Star	\$23,990,550	64%	\$59,236	\$13,572,550	36%	\$33,512
City of Fairbanks	\$16,841,522	69%	\$87,716	\$7,482,547	31%	\$38,972
City & Borough of Juneau	\$135,250,100	62%	\$74,941	\$83,787,500	38%	\$46,426
City of Wasilla	\$9,970,419	67%	\$73,992	\$4,910,804	33%	\$36,444
City & Borough of Sitka	\$7,644,283	59%	\$80,154	\$5,245,564	41%	\$55,002
City of Ketchikan	\$15,997,613	69%	\$90,382	\$7,058,460	31%	\$39,878
City of Kenai	\$7,250,506	58%	\$79,371	\$5,237,058	42%	\$57,330
City of Palmer	\$4,827,388	59%	\$68,474	\$3,325,405	41%	\$47,169
City of Bethel	\$4,870,940	61%	\$81,182	\$3,178,929	39%	\$52,982
City of Kodiak	\$9,967,002	55%	\$74,381	\$8,014,690	45%	\$59,811
City of Homer	\$5,721,270	66%	\$52,975	\$2,926,595	34%	\$27,098
City of Soldotna	\$5,823,199	70%	579,433	\$2,474,541	30%	\$33,754
City of Valdez		5	-			
City & Borough of Wrangell	\$2,315,412	62%	\$48,746	\$1,411,698	38%	\$29,720
Borough of Haines	\$2,065,303	62%	\$38,604	\$1,244,856	38%	\$23,268
City of Cordova	\$4,084,917	63%	\$70,430	\$2,436,486	37%	\$42,008
Borough of Bristol Bay		- 2				100
Borough of Kodiak Island	•0	•		-	*	5+.
Median	\$7,250,506	62.39%	\$74,381	\$4,910,804	37.61%	\$39,878
City of North Pole	\$ 2,571,863	64.82%	\$52,487	\$ 1,395,534	35.18%	\$28,480

16. Benefits: Comparable benefits research shows that there are opportunities for City of North Pole to promote its competitiveness and to further the health of the City employees and Council and community. Several Findings are reported below.

a. Salary & Pay Increase Policies: <underway>

b. Vacation & Sick Leave Policies: <underway>

**Unfunded Vacation and Sick Leave: North Pole has a substantial <u>unfunded liabilities</u> -- vacation and sick leave combined is \$278,240. Annual accrual and carry-over limitations and payout amounts of sick and vacation pay is an ongoing burden that is not formally recognized in the budget process.** 

c. Group Insurance: <underway>

i. General Employees: <underway>

ii. Law Enforcement Employees: <underway>

iii. Fire / EMS Employees < underway >

d. Paid Holidays: <underway>

e. Retirement: <underway>

f. Pension & Deferred Compensation: <underway>

#### Recommendations:

a. Form a Council / Employee Benefits Committee to meet regularly and review current benefits, alternatives and recommend potential changes to the Mayor and City Council. Such a committee should consist of one to three (1 - 3) Councilmember, the Human Resources Director, the Finance Director, and two (2) staff representatives from the two largest departments in terms of (a) budget expenditures and (b) # of employees. In North Pole this would likely be the Director of City Services and Chief of Police.

Councilmembers are not generally HR or Finance experts however it is important that elected officials understand the mechanics and details of the City's benefits system, and how it impacts (a) employee attraction, morale and retention, and (b) short and long-term fiscal health of the City. Rather than surprise elected officials with changes to salaries and benefits, elected officials participating in the Benefits Committee will provide long-term continuity and success of the City's budget

Objectives of the Committee would be:

- Discuss what the members of the Committee value in local government.
- Review the benefits details provided by the comparable local governments,
- Identify benefits policies from other comparable local governments which are of particular interest for future consideration to North Pole,
- Set specific goals, milestones and deadlines for research and committee member updates.
- b. <pending>
- c. <pending>

## 17. Policy: No standardized policy guides Department Heads when recommending Pay Increases currently exists.

Pay increases appear to be arbitrary, position-specific, and not based on a rational nexus. Consultants were unable to identify the presence of a **standardized employee salary increase policy** including an easy-to-follow step and grade system for each classification.

## 18. Policy: Personnel Evaluations are not standardized; Pay Increases are not systematically tied to Performance Evaluations.

Consultants were unable to identify a **standardized evaluation format** / **process** which is used by all departments. In fact, it appears that various departments use different tools for evaluation, and these tools do not appear to be comprehensive enough to support either a performance / merit-based salary increases or career planning.

## 19. Employee Retention: Career / Succession Planning and Professional Development appears to be lacking.

Staff retention is not simply a function of salaries and benefits, but also a by-product of a positive work culture which enhances personal and professional growth opportunities. An opportunity exists within North Pole to improve **Succession Planning** and **Career Planning** within the organization for each position to provide employees with knowledge about future job opportunities and value of continued city employment. No succession plans or succession planning or career planning activities were observed during consultations with staff.

Additionally, while employee longevity and start-date information was not collected as part of this study, the City needs to know how many employees will retire within 5 to 10 years, and require department heads to work with staff to develop succession plans for key positions. Often cities are not prepared for the resulting impact as employees leave with vast experience and knowledge.

Attainment of job-related certifications and education have costs. Many of the agencies in the Education Pay Incentives Chart (below) offer, upon degree completion, a monetary amount per year (\$100 to \$250 per year), or an hourly differential.

#### Recommendations for Findings #17 & 19:

- a. Adopt a standard *maximum* 1.5% Merit-based Pay Increase Policy.
- b. Adopt a standard **Performance Evaluation** which involves an *annual* Work Plan with activities (certifications, education, skills development, training, etc.) directly tied to Pay Increases up to 3 x .5% attached is recommended. Pay Increases are thus based on performance and *added value* to the City, not simply COLA or longevity. See Appendix for details.





## **SECTION IV: EXHIBITS & APPENDIX**

Exhibits / Appendices to the Final Report include:

- A. Compensable Factors Classification Guidelines, Job Surveys & Assessment Results
- B. General Fund Personnel Costs vs. Comparable Cities
- C. Salary Survey Results
- D. Recommended New Job Classifications and Proposed Pay Ranges
- E. Benefits Survey Results
  - 1. Salary & Pay Increases
  - 2. Paid Vacation
  - 3. Sick Leave
  - 4. Group Insurance General Employees
  - 5. Group Insurance Police
  - 6. Group Insurance Fire
  - 7. Paid Holidays
  - 8. General Employee Retirement
- F. Proposed Incentive Pay Examples
- G. Proposed 360° Performance Evaluation







## APPENDIX A: COMPENSABLE FACTORS CLASSIFICATION GUIDELINES, JOB SURVEYS & ASSESSMENT RESULTS

The following outlines how and why the consultants used this tool in comparing positions.

Pre-developed Compensable Factors are used as a method of comparing positions that are normally difficult to compare – Police Chief to Library Assistant to Recreation Worker to any other position. Specifically, this tool is used to:

- (a) determine the unique characteristics of a position in the City,
- (b) the unique characteristics of any position in comparison to another,
- (c) to determine common 'bands' or uniquely similar positions and
- (d) to compare these 'common positions' with the existing pay grades to determine whether they are equitable internally and externally.

This tool can be very useful in determining internal and external equity of pay classifications and associated pay grades.

These factors involve quantifying the knowledge, skills, abilities and experience necessary to perform each job. They vary from position to position and depend on supervisory requirements as well as the manual requirements. For example, a mechanic must perform physical labor in a potentially hazardous working environment. It does not require, however, that the position oversee a budget or network with the community. The City Clerk, on the hand, must do the latter but not the former (unless, of course, he has a hostile council creating an environment which is hazardous to his health). An example for how our compensable factor for education works is below. A complete list and a definition for each is listed below.

## Skills Example

**Education:** 

First Degree: High school diploma or equivalent.

Second Degree: Two year degree from an accredited college or junior college.

Third Degree: Bachelor's degree in Public Administration, Business, Accounting or other related

advanced degree pertaining to a relevant field.

If the position required a high school degree, the position would be considered first degree in terms of education. If it required a Bachelors degree, it would be considered a third degree position in terms of education. Note that a full explanation of the compensable factors is provided in this Appendix. Additionally the weighting of the factors varies according to the level of the position. It is, for example, very important for the City Clerk to have a Bachelors Degree while is it not for a mechanic. Differences between Management and non-Management are explained below.

#### Management Compensable Factors

#### Skill

#### Education:

First Degree: Holder of High School Diploma or equivalent education.

Second Degree: Holder of a Bachelors degree in Engineering, Science, Public Administration,

Business, Accounting or other related degree pertaining to a relevant field.

Third Degree: Holder of an *advanced degree* above the Bachelors degree. Preferable in

Masters Public Administration, Masters in Business Administration, Masters of Accountancy or other related advanced degree pertaining to a relevant field.

Experience:

First Degree: Less than 3 years experience in a comparable position at another City or city

or in the private sector.

Second Degree: Three to five years experience in a comparable position at another City or

city or in the private sector.

Third Degree: More than 5 years experience in a comparable position at another City or city

or in the private sector.

Knowledge:

First Degree: Use of mathematics with the use of complicated drawing, specifications,

charts, tables; various types of precision measuring interments. Equivalent to one to three years' applied trades training in a particular or specialized

occupation.

Second Degree: Use of intermediate knowledge of law, mathematics, finance, budgeting,

personnel management and public administration and or the use of

complicated drawings, specifications, charts, tables, handbooks formulas; all varieties of precision measuring instruments. Equivalent to complete accredited apprenticeship in a recognized trade, craft or occupation; or

equivalent to a four-year college.

Third Degree: Use of a high mathematics involved in the application of business principles

and the performance of related practical operation, together with a comprehensive knowledge of the theories and practices of law, public administration, finance, budgeting, personnel management, mechanical,

electrical, chemical, civil, or like engineering field. Equivalent to completing an advanced degree form an accredited university.

Responsibility

Budget:

First Degree: Responsible for general oversight of funds and some distribution to various

entities.

Second Degree: Responsible for oversight of funds, assisting in the writing of grants and

proposals to support the Department's operations budget, and / or facilitating intergovernmental financial support for municipal operations.

Third Degree: Responsible for the oversight of Department funds, evaluating and

recommending rate restructuring, writing grants and proposals as a principal source to the Department's operations budget or the City's General Fund, and / or facilitating intergovernmental financial support for operations.

#### Oversee Operations:

First Degree: General oversight of operation with in a functional area.

Second Degree: Responsibility of an area with moderate control of various staff and resource

support within a functional area.

Third Degree: Major oversight of multiple department operations and / or multiple

functional areas, various staff and resource support within this department

and among other departments within the City.

Work with Others:

First Degree: Works with others within a functional area.

Second Degree: Works with others within functional area and occasionally into other areas,

and coordinates activities that require cross-functional support.

Third Degree: Works in an extensive capacity within other functional areas, including

making recommendations to the City Council (or other Boards and

Commissions) on various issues.

#### Community

#### **Networking:**

First Degree Works with community on various issues and internal matters dealing with

managers in functional area.

Second Degree Work with community on various issues for internal matters and external

matters. Handles all cross-functional interactions as needed. *Occasionally informs* the public or responds to public comment, or informs residents and

groups on City issues.

Third Degree Works with community on various issues in community development and

business issues. *Regularly informs* the public, responds to public comment,

or informs residents and groups on City issues.

### Non-Management Compensable Factors

#### Skill

#### **Education:**

First Degree: Holder of High School Diploma or equivalent education.

Second Degree: Holder of an applied science degree or at least two year of secondary

education at an accredited college.

Third Degree: Holder of a Bachelors degree in Public Administration, Business, Accounting

or other related advanced degree pertaining to a relevant field.

Experience:

First Degree: Less than five years of experience in a similar position.

Second Degree: Five years experience at a related position or at least three years of

experience in the next lower position.

Third Degree: Eight years or more experience at a related position or at least five years of

experience in the next lower position.

Knowledge:

First Degree: Use of reading and writing, adding and subtraction of whole numbers;

following of instructions; use of fixed gauges, direct reading of instruments, and similar devices; where interpretation is not required. Beginner's

knowledge of basic computer and technical skills.

Second Degree: Use of addition, subtraction, multiplication and division of numbers including

decimals and fractions. Simple use of formulas, charts, tables, drawing, specifications, schedules, wiring diagrams, use of adjustable measuring instruments, checking of reports, forms, records and comparable data *where interpretation is required*. Intermediate knowledge of basic computer and

technical skills.

Third Degree: Use of mathematics with the use of complicated drawings, specifications,

charts, tables, and various types of precision measuring instruments. Equivalent to one to three years applied trades training in a particular or specialized occupation. Advanced knowledge of basic computer and technical

skills.

**Effort** 

Physical Demand:

First Degree: Light lifting of objects that are generally less than 20 pounds with assistance.

General office work with limited (organizational) filling of documents.

Minimal standing, walking, crawling or climbing.

Second Degree Medium to heavy lifting of objects that are generally less than 50 pounds

with assistance, occasional climbing and carrying of objects. General office or file and documents maintenance work with recurring movement, lifting or

frequency. Recurring standing, walking, crawling or climbing.

Third Degree Medium to heavy lifting of objects that may exceed more than 50 pounds

with assistance. General office work and medium to heavy file and document maintenance work with movement, lifting or high frequency including operation of office and / or heavy equipment. High frequency of standing,

walking, crawling or climbing.

Mental Demand:

First Degree: Requires little or no decision making for day to day operations of a functional

area. Often takes direction from superiors when performing tasks.

Second Degree: Requires moderate independent decision making / interpretation within

duties or daily operations within a functional area. Superiors have delegated

certain authority over general tasks.

Third Degree: Requires moderate to heavy independent decision making within duties or

daily operations and within in the allocation of resources, time or equipment.

### **Job Conditions**

#### Working Conditions:

First Degree Works in non-hazardous conditions and have general contact with internal

and external customers.

Second Degree Occasionally works in semi-hazardous or occasionally hazardous conditions.

Interfaces with internal and external customers on special projects that require employee to consult external help from other functional areas.

Third Degree Regularly works in hazardous or potentially hazardous conditions with heavy

equipment that is sensitive to over-handling. Frequently works with external

customers on a regular basis.





### **Job Surveys: Management & Non-Management**

# EMPLOYEE JOB DESCRIPTION SURVEY MANAGEMENT POSITIONS - KEY ELEMENTS

#### Introduction & Overview:

Municipal Solutions, Ilc is currently gathering salary and compensation data from other comparable communities throughout the region to ensure employee salaries and benefits in North Pole are competitive and appropriate. As part of this work, revisions to the City's Job Descriptions are being made to ensure that all descriptions meet current legal standards, better correlate with compensation and provide clarity to the individual currently in that position.

This survey is used to determine whether certain key elements are properly identified and contained in current job description to adequately reflect the essential levels of experience, education, skill and effort that distinguish one position from another. Such distinction and similarities help to ensure appropriate levels of compensation between all City staff and among similar positions other communities.

Please take a few minutes to consider your position and suggest appropriate responses for each question.

In order to ensure the results from regional research, they need to clearly understand the KSAs (levels of knowledge, skills and abilities), levels of education, experience, and levels of effort and responsibility that is appropriate for someone in your <u>position</u>. The survey <u>is not an evaluation of the person</u> currently employed in this position, nor should it reflect the current employee's KSAs. Rather this survey is designed to be completed by the person currently employed in this position, and <u>reflect</u> what the position itself requires for anyone filling the position.

NOTE: Whether or not you meet these requirements is not important, They are not changing the functional duties of the job descriptions at this time.

#### **Instructions:**

- 1. All employees, including part-time and seasonal employees, should complete the following survey.
- 2. If the position you are currently in is considered 'Management', please fill out the Management survey only.
- 3. If your position is considered 'non-Management', please fill out the non-Management survey only. Seasonal employees and volunteers are to fill out the non-Management survey
- 4. If you don't know the appropriate answer to a question, leave the box blank and offer a recommendation and comment in the 'Details' box.
- 5. Give the results to Aaron by Friday, October 2<sup>nd</sup> by 5:00 PM.
- 6. Aaron will collect and deliver to Dave Evertsen, Principal.

If you have any questions, please call David Evertsen directly at 623.207.1309 or email at devertsen@municipalsolutions.org.

## **Management Position Questions**

Department				
Position Titl	2:			
Your Name:				
Reports To:				
Total # I Sup	ervise			
My position is cur	rently: (check most appropriate boxes)			
☐ Appointed	Contract Salary Hourly Full-time Part-time Other			
(if other	please explain)			
Details	preuse expraini			
ESSENTIAL KN	OWLEDGE, SKILLS & ABILITIES:			
essential for y which most ap require if the education leve <u>Example</u> : You position. You	ning what level of knowledge, skills, experience and abilities are our position, think about the following statements and check the one propriately applies. You should reflect upon what the position would city needed to fill your position. Do not include what your current l or ability.  I may have been in this position for 12 years, though you worked up into the may feel that someone following you in that position should have a minimum perience in certain trades or skills. List the standard, and any details.			
Education: Are there any certificates, licenses or registrations required to perform the essential duties and responsibilities? X Mark the appropriate box below and please list any additional detail.				
	old a High School diploma, general education degree, professional certificate from ollege or technical school or equivalent education.			
E	old a Four-year degree (Bachelor's (B.A.)) from an accredited college or university in ngineering, Science, Public Administration, Business, Accounting or other related egree relevant to current position.			
	old an advanced degree above the Bachelors degree. Preferable in Masters Public dministration, Masters in Business Administration, Masters of Accountancy or other elated advanced degree pertaining to a relevant field.			

North I	Pole, Alaska Classification & Compensation Stud
Deta	ils:
positio level d	ence: the level of education needed to successfully accomplish the essential duties of the level needed for the job. If your level, but the level needed for the job. If your needed education is not listed below, simply write it in below. X Mark the approprice and please list any additional detail.
	Less than 3 years experience in a comparable position at another municipality or in t private sector.
	3 to 5 years experience in a comparable position at another municipality or in the private sector.
	More than 5 years experience in a comparable position at another municipality or in the private sector.
essent for th skills	edge: select the level of knowledge or technical skills needed to successfully accomplish is select the level of knowledge or technical skills needed to successfully accomplish is ial duties of this position. This will not necessarily reflect your level, but the level need is job. Please provide details (such as specific technical, computer, language, or other knowledge) below if necessary. X Mark the appropriate box below and please list of the conal detail.
	Use of basic knowledge in mathematics or equivalent technical skills necessary to reviand prepare of complicated drawing, specifications, charts, tables; various types precision measuring interments and techniques. Equivalent to one to three year applied trades training in a particular or specialized occupation.
	Use of intermediate knowledge of law, mathematics, finance, budgeting, person management and public administration and or the use of complicated drawin specifications, charts, tables, handbooks formulas; all varieties of precision measur instruments. Equivalent to complete accredited apprenticeship in a recognized traction occupation; or equivalent to a four-year college degree.
	Use of an advanced knowledge of mathematics or equivalent technical skills used in application of business principles and the performance of related practical operati together with a comprehensive knowledge of the theories and practices of law, pul administration, finance, budgeting, personnel management, mechanical, electric chemical, civil, or like engineering field. Equivalent to completing an advanced deg

of North	Pole, Alaska Classification & Compensation Study
Deta	ails:
oonsibil	ity
positi	et: level of finance / budget oversight does this position require? To what degree is the ion responsible for the department's budget, expenses, purchasing, revenue, and rates foces it provides. X Mark the appropriate box below.
	Responsible for limited oversight of funds and some distribution to various entities including purchasing, payroll, and documentation. In this position, such authority generally delegated, infrequent or limited in authority.
	Responsible for moderate oversight of funds, assisting in the writing of grants an proposals to support the Department's operational budget, and / or facilitatin intergovernmental financial support for municipal operations. Moderate oversight of funds & distribution, processing & overseeing purchasing, payroll, & documentation for example.
	Responsible for extensive oversight of department funds, evaluating and recommendin rate restructuring, writing grants and proposals as a principal source to the department's operations budget or the General Fund, and / or facilitating intergovernmental financia support for operations. Principal accountability for the Department's budget and fiscal management falls under this position's responsibility.
Please this p	see Operations:  e select the level of oversight needed to successfully accomplish the essential duties of position. This will not necessarily reflect your level, but the level needed for the job.  ark the appropriate box below and please list any additional detail.
	Requires responsibility for and general oversight over <b>one or two departmenta operations</b> or functional areas with limited control of staff and financial resources within the department.
	Requires an intermediate level of responsibility for and oversight of <b>multipl departmental operations</b> or functional areas with moderate control of various staff an resource support within those functional areas, sometimes requiring interdepartments coordination of staff and resources.
	Requires major oversight of multiple department operations and / or multiple functional areas, various staff and resource support within this department and among other departments within the City.

City of North F	Pole, Alaska Classification & Compensation Study
Detai	ls:
	ng with Others:
this po	select the level of interaction needed to successfully accomplish the essential duties of sition. This will not necessarily reflect your level, but the level needed for the job. It the appropriate box below and please list any additional detail.
	Works with others within a functional area.
	Works with others within functional area and occasionally into other areas, and coordinates activities that require cross-functional support.
	Works in an extensive capacity within other functional areas, including making recommendations to the Commission (or other Boards / Commissions) on various issues.
Detai	ls:
Community:	
	his position require that a person interact with people within and outside of the
netwoi	zation? Select one of the following characteristics that most appropriately describe the king responsibilities and duties of the position. Please mark the appropriate box. Provide anal detail below if necessary.
	Work to resolve various issues and internal matters through managers or supervisors dealing with community residents or businesses only within my department or functional area.
	Work with community residents or businesses, elected officials or other community groups on various issues for internal and external matters and / or handle some cross-departmental or cross-functional interactions as necessary. This position is required to inform the public or responds to public comment, informs residents and groups on City issues.
	Frequently work with community residents or businesses, elected officials or other community groups on various issues for internal and external matters media or press on various issues in community development and business issues. <i>Regularly informs</i> the public, responds to public comment, meets or corresponds with press or media, and informs residents and groups on City issues often in person.

### X Mark all that apply.

Residents (Youth)	Residents (Adults)
Local Elected Officials	Regional & State Elected Officials
Local News Media	Regional & State Media
County Department Heads	State Agency / Department Heads
Local Businesses	Regional Professional Associations
Council of Governments	Community Groups (Rotary, Lions, other)
Others:	Others:

Duti	es: Please comment on or list your duties as currently assigned.
<b>Add</b> requ	itional Comments: Are there any other circumstances or details about this position which major special qualifications, skills or abilities. Please provide additional information below.

Thank you for taking the time to complete this survey.

Please attach a copy of your current job description and return both documents to Klo Abeita immediately. The results from this survey will be used to update all job descriptions and will be available for viewing in the coming weeks.

## Non-Management Position Questions

Department:
Position Title:
Your Name:
Reports To:
Total # I Supervise
My position is currently: (check most appropriate)
Appointed Contract Salary Hourly Full-time Part-time Seasonal Other
(if other, please explain)
Details:
ESSENTIAL KNOWLEDGE, SKILLS & ABILITIES:
When determining what level of knowledge, skills, experience and abilities are
When determining what level of knowledge, skills, experience and abilities are essential for your position, think about the following statements and check the one
which most appropriately applies. You should reflect upon what the position would
require if the City needed to fill your position. Do not include what your current
education level or ability is.
Example: You may have been in this position for 12 years, though you worked up
into the position. You may feel that someone following you in that position
should have a minimum of 5 years experience in certain trades or skills. List the
standard, and any details.
Skill
Education:
Are there any certificates, licenses or registrations required to perform the essential duties and responsibilities? X Mark the appropriate box below and please list any additional
and responsibilities? X Mark the appropriate box below and please list any additional detail.
and responsibilities? X Mark the appropriate box below and please list any additional detail.
<ul> <li>and responsibilities? X Mark the appropriate box below and please list any additional detail.</li> <li>No prior training; less than high school education.</li> </ul>
and responsibilities? X Mark the appropriate box below and please list any additional detail.
and responsibilities? X Mark the appropriate box below and please list any additional detail. No prior training; less than high school education. High school diploma or general education degree (GED); post-high school education or

f North	Pole, Alaska	Classification & Compensation Stud
Deta	ils:	
positi level (	the level of education needed t	
	No prior experience to one year	experience.
	One to three years experience a	t a related or next lower position.
	More than three years experience position.	nce (please detail below) at a related or next lov
Deta	ils:	
essent for th skills	tial duties of this position. This wil	technical skills needed to successfully accomplish I not necessarily reflect your level, but the level need I not necessarily reflect your level, but the level need I not the level need or or ot please list any additional detail.
	instructions; use of fixed gauge	dding and subtraction of whole numbers; following es, direct reading of instruments, and similar devicequired. Beginner's knowledge of basic computer a
	and fractions. Use of simple form wiring diagrams, use of adjustal	ultiplication and division of numbers including decimulas, charts, tables, drawing, specifications, schedul ble measuring instruments, checking of reports, forwhere some interpretation is required. Intermedid technical skills.
	various types of precision mea	of complex drawings, specifications, charts, tables, a suring instruments - where regular interpretation of basic computer and technical skills.
Deta	ils:	
1		

Effort	DI					
	Physical Demand: Does this position require that weight be lifted or force be exerted? If so, how much and hoften? (e.g. once a day, once a week, twice a year, etc.).  X Mark the appropriate box below.					
	Infrequent lifting of heavy objects that generally does not require assistance. General office work with minimal recurring movement including filling of documents, lifting standing, bending, stooping, walking, crawling or climbing.					
Potential for recurring lifting of heavy objects that generally requires assistance office or file and documents maintenance work or work with recurring movemer standing, bending, walking, crawling or climbing.						
		Potential for frequent lifting of objects that often requires assistance. General office work and medium to heavy file and document maintenance work with movement, lifting or high frequency including operation of office and / or heavy equipment, and standing, walking, crawling or climbing.				
	Detai	ls:				
	Mental Demand:					
	Please this po	select the level mental effort needed to successfully accomplish the essential duties of sition. This will not necessarily reflect your level, but the level needed for the job. It the appropriate box below and please list any additional detail.				
		Requires little or no decision making for day to day operations of a functional area. Often receives guidance from superiors when performing tasks.				
		Requires moderate independent decision making / interpretation within duties or daily operations within a functional area. Requires reading and comprehending simple instructions, preparation of simple correspondence and memos, and the ability to effectively present information to the supervisor. Occasionally receives guidance from superiors when performing tasks.				
		Requires moderate to heavy independent decision making within duties or daily operations and within in the allocation of resources, time or equipment. Superiors have delegated certain authority over general tasks. Requires ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Requires ability to write routine reports and correspondence, and the ability to speak effectively before groups of employees or residents. Rarely needs to receive guidance from superiors when performing tasks.				
	Detai	ls:				

### **Job Conditions**

	Working Conditions: Select one of the following characteristics that most appropriately describe the working conditions of the position. Provide additional detail below if necessary.  X Mark the appropriate box below and please list any additional detail.					
	Works in non-hazardous conditions; limited general contact with other employees and / or external customers.					
	Works in semi-hazardous or occasionally hazardous conditions; regular contact with employees and external customers. Position can require attention to special projects that require employee to consult external help from other functional areas.					
	Regularly works in hazardous or potentially hazardous conditions with heavy equipment that is sensitive to over-handling. Frequently works with external customers on a regular basis.					
<u>X</u>	Mark all that ap	oply.				
١	Noise:		Environmental Conditions:	Other Conditions: (describe)		
$\Box$	None		Wet or Humid			
$\overline{\sqcap}$	Low		Work near moving parts			
$\Box$	Moderate		Work in high, precarious places			
	High	15	Fumes or Airborne Particles			
	5		Toxic or Caustic chemicals	i i		
			Outdoor weather conditions			
			Extreme Cold (non-weather)			
			Extreme Heat (non-weather)	П		
			Risk of Electrical Shock			
			Work with Explosives			
			Risk of Radiation			
			Vibration			
D	ontact with Othe loes this position i lease mark the ap	require t	hat a person interact with people te box.	within and outside of the organizatio	n?	
	X Mark all th	at apply	<u>.</u>			
	Residents (Adults, Youth)					
	Developers					
	☐ Vendors					
		Members				
	Other elected officials					
	County or State Agencies Others:					
	_ Others.					

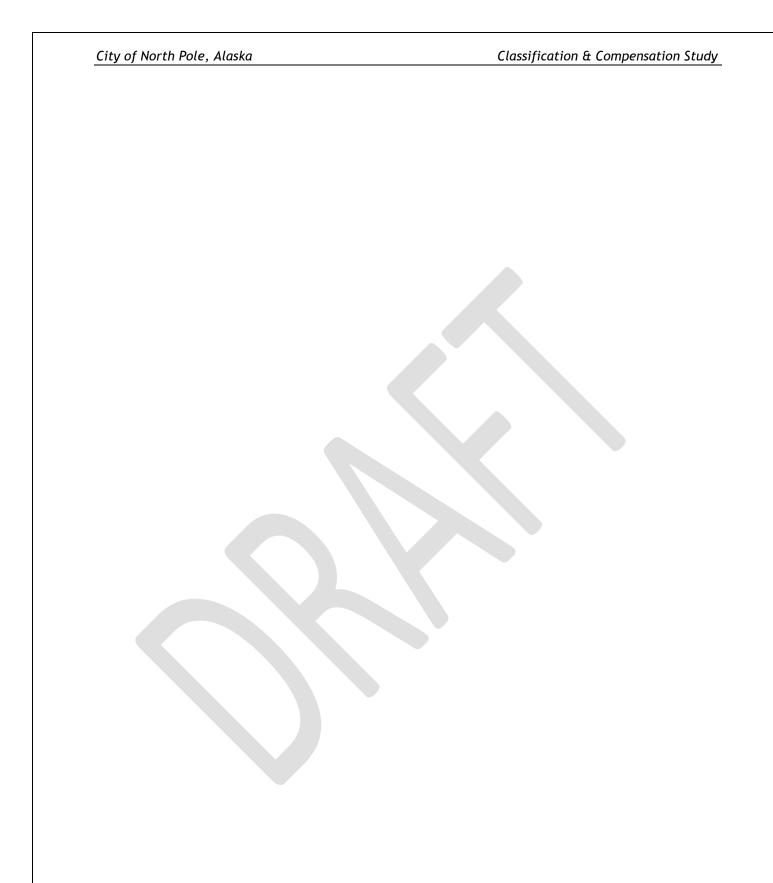
City of North Pole, Alaska	Classification & Compensation Study
Duties: Please comment on or list your duties as	currently assigned.

**Additional Comments:** Are there any other circumstances or details about this position which may require special qualifications, skills or abilities. Please provide additional information below.



Thank you for taking the time to complete this survey.

Please attach a copy of your current job description and return both documents to Klo Abeita immediately. The results from this survey will be used to update all job descriptions and will be available for viewing in the coming weeks.



### RESULTS OF COMPENSABLE FACTORS ANALYSIS

### Compensable Factors for Comparison & Classification: Management

<insert pending>



### Compensable Factors for Comparison & Classification: non-Management

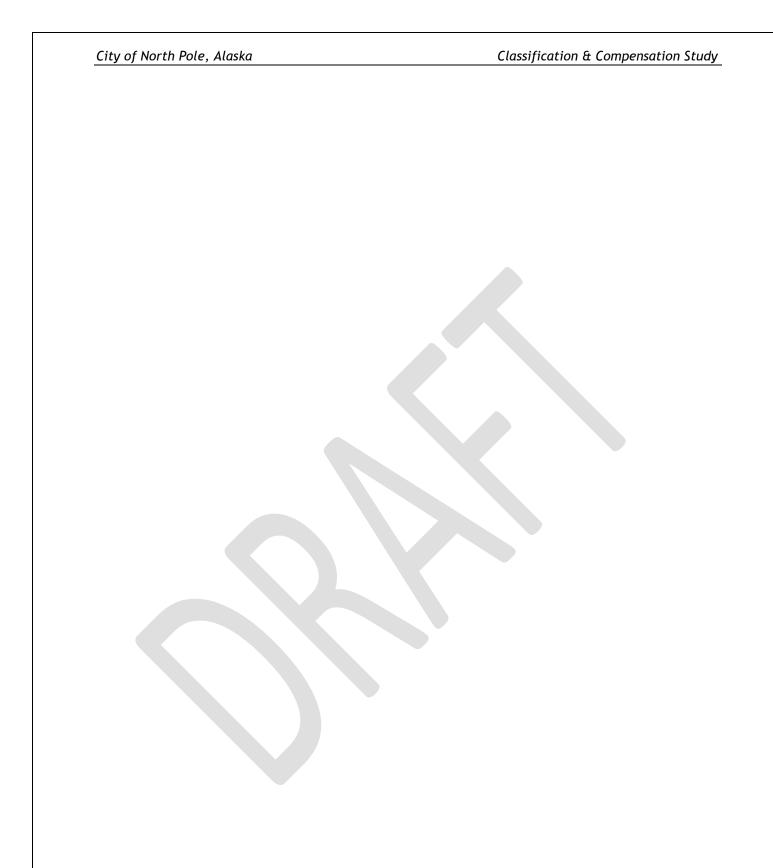
<insert pending>



### APPENDIX B: GENERAL FUND PERSONNEL COSTS VS. COMPARABLE CITIES

<insert tables pending>

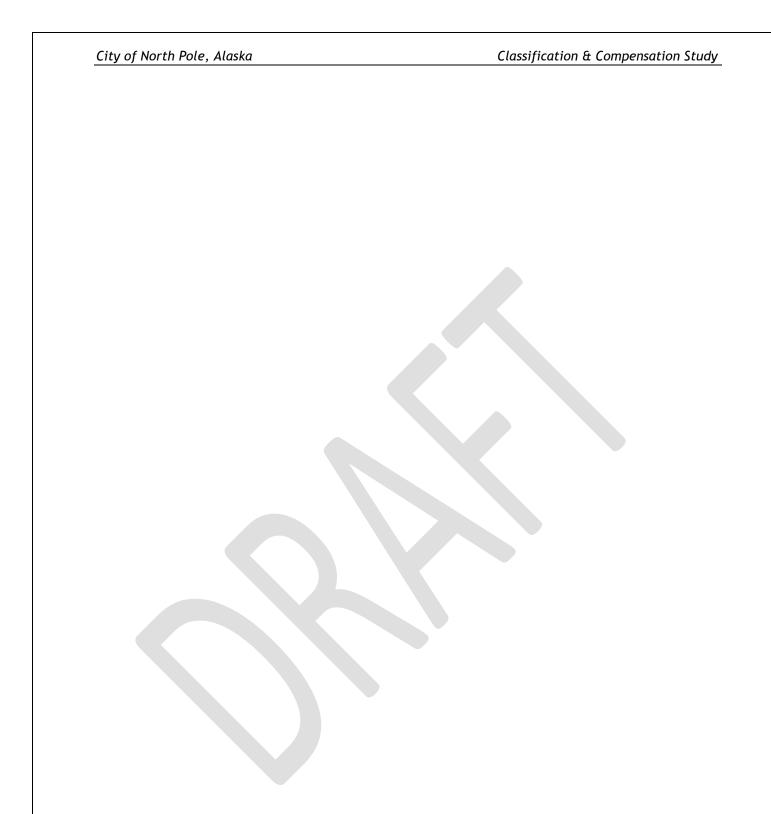




## APPENDIX C: SALARY SURVEY RESULTS

<insert tables pending>

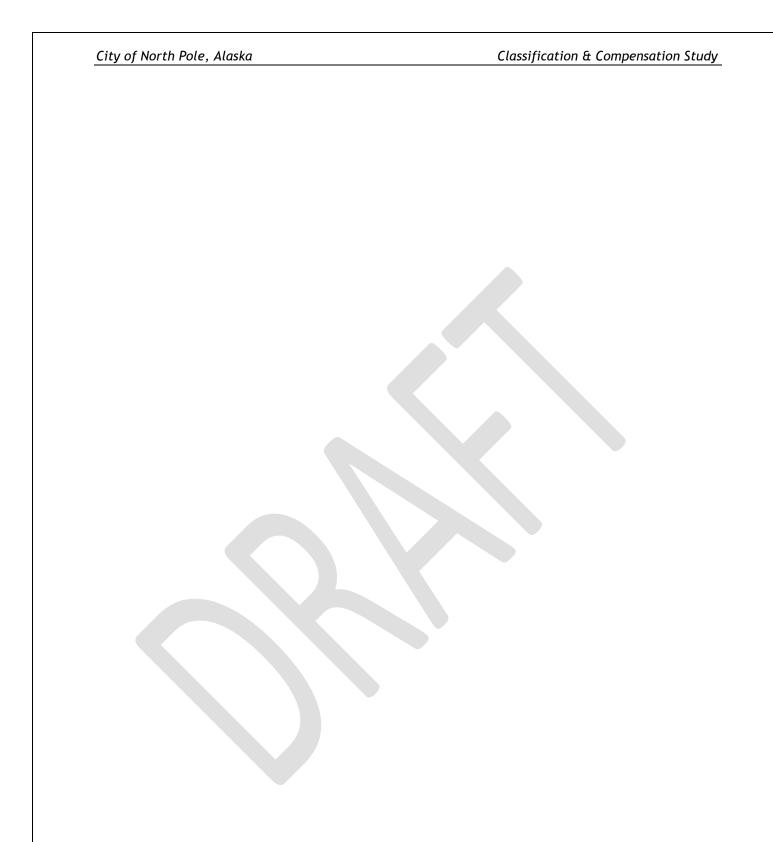




### APPENDIX D: NEW JOB CLASSIFICATIONS AND PROPOSED PAY RANGES

<insert tables pending>





### APPENDIX E: BENEFITS SURVEY RESULTS

Salary & Pay Increases <insert tables pending>

Paid Vacation <insert tables pending>

Sick Leave <insert tables pending>

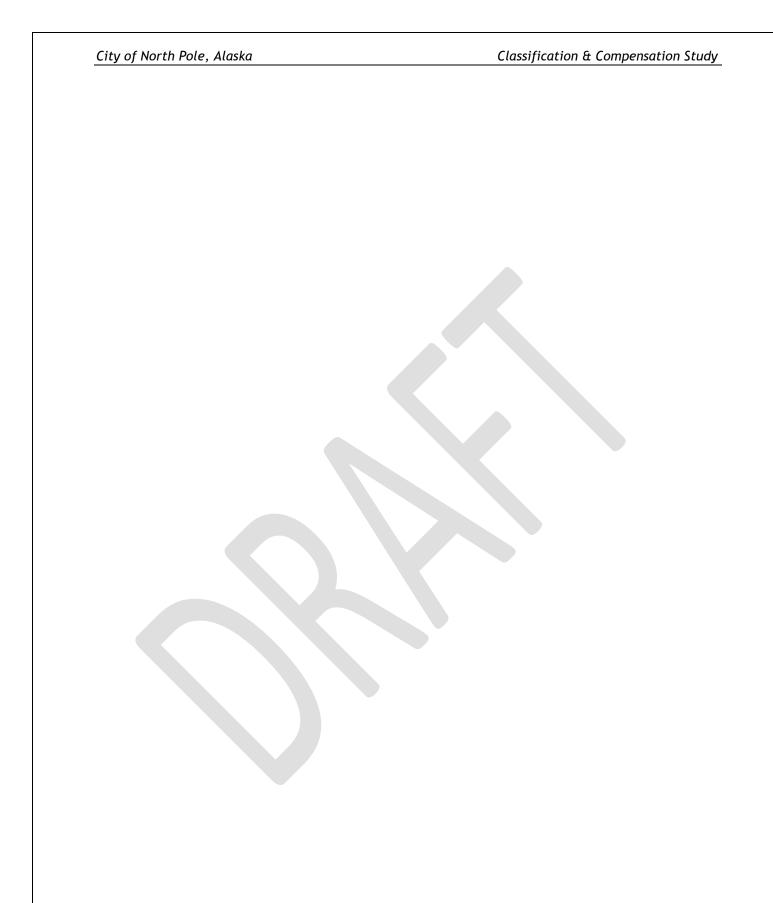
Group Insurance - General Employees <insert tables pending>

Group Insurance – Police <insert tables pending>

Group Insurance – Fire <insert tables pending>

Paid Holidays <insert tables pending>

General Employee Retirement <insert tables pending>



### APPENDIX F. PROPOSED INCENTIVE PAY EXAMPLES

### **Overview**

Career development is an important factor which should be an integral part of any personnel program and budget. Facilitating the career and skills development of staff has the potential to create a better educated staff, making them more qualified and capable to meet a higher quality and quantity of work. As part of the evaluation feedback and work planning process, the City should consider implementing a system for rewarding employees who acquire certain licenses, achieve professional designations, and achieve other specified objectives pertaining to professional development.

The following examples are sited for consideration. Communities with more departments (Fire, Police, Library, etc) should develop similar goals and values for as appropriate.

### (SAMPLE)

<u>ADMINISTRATIVE</u>	Option 1 Hourly Rate Increase	Option 2 % or Step Increase
Clerk or Deputy Clerk		
25 points – Municipal Clerk's Certification	\$0.25	.25%
50 points – Municipal Clerk's Certification	\$0.50	.25%
75 points – Municipal Clerk's Certification	\$0.75	.25%
IIMC Certification	\$1.25	1.5%
Other incentive goals as appropriate.	<b>V</b>	
Finance Director or Accounting Staff		
Certified Public Finance (CPFO) Officer Exams	\$0.50	1.5%
Certified Public Finance Officer (CPFO) Designation	\$1.50	1.5%
Unqualified Audit Opinion	\$0.25	.5%
GFOA Recognized Outstanding Budget	\$0.50	.5%
GFOA Recognized Outstanding Financial Statements	\$0.50	.5%
Training towards Risk Manager Certification	\$0.25	.5%
Risk Manager Certification	\$0.25	1.5%
Other incentive goals as appropriate.		
Administrative Assistants / Secretaries / Office Support		
MOUS Certification – Access	\$0.25	.5%
MOUS Certification - Excel	\$0.25	.5%
MOUS Certification – Word	\$0.25	.5%
MOUS Certification – Power Point	\$0.25	.5%
Other incentive goals as appropriate.	·	
City Administrator / Department Heads		
Accomplishment of Annual Council Goals	\$ undetermine	ed
Expenditures <95% of Budgeted Expenditures	\$ undetermine	ed
Tax Revenues > 20% Above Budgeted Revenue	\$ undetermine	ed
Annual Council Goals Achievement – Bonus	\$ undetermine	ed
Other incentive goals as appropriate.		

GENERAL / WATER / SEWER / STREETS / PARK	Option 1 Hourly Rate Increase % o	Option 2 r Step Increase
General		
Commercial Drivers License (CDL)	\$0.50	.5%
Commercial Pesticide Applicator	\$0.50	.25%
Water		
D Water Treatment License	\$0.25	.5%
C Water Treatment License	\$0.75	.5%
B Water Treatment License	\$1.25	.5%
A Water Treatment License	\$2.00	.5%
Class I Water Distribution Certificate	\$0.25	.5%
Class II Water Distribution Certificate	\$0.50	.5%
Class III Water Distribution Certificate	\$0.75	.5%
Back Flow Testor Certificate	\$0.50	.5%
Waste Water		
D Waste Water Treatment License	\$0.25	.5%
C Waste Water Treatment License	\$0.75	.5%
B Waste Water Treatment License	\$1.25	.5%
A Waster Water Treatment License	\$2.00	.5%
OTHER		
40 hours Continuing Education	\$0.25	.25%
New Service Implementation	\$0.10	.75%
Grant Revenue (\$5,000 to \$12,000) – Bonus	2% of Revenue	.75%
Grant Revenue (>\$12,500) – Bonus	\$250 or % of Rever	nue .50%
Recreation Program Enrollment – 10% Increase Bonus	\$ undetermined	.75%
Building Inspection Inquiry Response Time – 24-hours (month	nly avg) \$ undetermined	.50%
Plan Review – 15 day Average Response Time per planset	\$ undetermined	.50%

### APPENDIX G: PROPOSED 360° PERFORMANCE EVALUATION

#### The 360° Evaluation

360 degree feedback is a method and a tool that provides each employee the opportunity to receive performance feedback from his or her supervisor and four to eight peers, reporting staff members, or co-workers. Most 360 degree feedback tools are also responded to by each individual in a self assessment. 360 degree feedback allows each individual to understand how his or her effectiveness as an employee, co-worker, or staff member is viewed by others. The most effective processes provide feedback that is based on behaviors and performance that other employees can see. The feedback provides insight about the skills, attributes and behaviors desired in the organization to accomplish the mission, vision, and goals and live the values that are important to most any organization. The feedback is firmly planted in behaviors needed to exceed customer and organizational expectations. With that said, this tool has many positive aspects and many proponents which are outlined below.

The 1999 State of the Industry Report, from the American Society for Training and Development (ASTD), reviewed the training practices of more than 750 firms. Fifty-five firms, described by ASTD as leading edge in their training approaches, rely heavily on employee feedback, including 360 degree feedback and peer review, for individual development plans and annual performance reviews. Seventy-five percent of these companies provided individual development plans, and 33 percent provided 360 degree feedback for most of their employees in 1998, compared to 50 percent and 10 percent in 1997, according to ASTD.

### **Using the Evaluation**

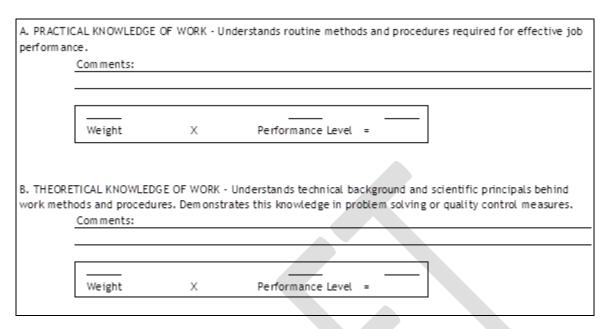
There are four essentials to benefiting from the 360° evaluation method:

- **Selecting the Evaluators:** People who are chosen as Evaluators, usually choices shared by the organization and employee, generally interact routinely with the person receiving feedback.
- The Evaluation Process: One of the key purposes of the 360° Evaluation is the opportunity to address the misperceptions employees and supervisors have regarding the importance a position's skills and attributes requires. The overall purpose of the feedback evaluation tool is to assist each individual to understand his or her strengths and weaknesses, to contribute insights into aspects of his or her work needing professional development, and to facilitate a productive dialogue between employee and supervisor. Each evaluation contains a series of 15 questions, and the evaluator is asked to respond to what he or she feels is the *Relevant Importance* of a certain skill or attribute *to the position*, then respond to what they feel is the *Performance Level* Tables 1 & 2 illustrates how this is done.

**Table 1: Weighted Factors & Performance Rating** 

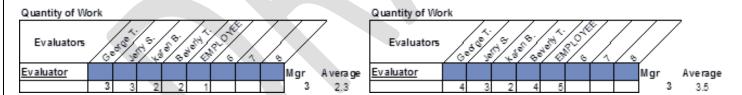
PERFORMANCE RATING		
WEIGHT	LEVEL OF PERFORMANCE	
0=Does not apply to position	1=Unsatisfactory	
1=Relevant to position	2=Needs Improvement	
2=Important to position	3=Good	
3=Crucial to position	4=Very Good	
	5=Excellent	

### Table 2: Evaluating the Position and the Employee



Using / reviewing the feedback report: Employee and manager have the opportunity to discuss
perceived and actual performance, identify areas of excellence and areas of improvement, and
develop a work plan by establishing specific performance expectations and goals that are to be
achieved within a defined timeframe.

Table 3: Evaluation Report: Individual & Supervisor



Managing / integrating the report into performance management: Generally, each organization already has a defined pay and incentive program. Rather than completely modify this system, the 360\* evaluation tool can be integrated into the existing salary and compensation plan with little or no changes whatsoever. It is generally recommended that organizations without a pay-for-performance standard adopt a pay incentive or reward system to increase effectiveness of this tool. See Incentive Pay Goals and Values in the next section.

The following sections will describe the pros and cons of the 360 degree feedback evaluation tool.

### Positive Attributes of the 360° Evaluation Tool

Organizations that are happy with the 360 degree component of their performance management systems identify these positive features of the process. These features will manifest themselves in well-managed, well-integrated 360 degree processes.

- Improved Feedback From More Sources: Provides well-rounded feedback from peers, reporting staff, co-workers, and supervisors. This can be a definite improvement over feedback from a single individual. 360 feedback can also save managers' time in that they can spend less energy providing feedback as more people participate in the process. Co-worker perception is important and the process helps people understand how other employees view their work.
- Team Development: Helps team members learn to work more effectively together. (Teams know
  more about how team members are performing than their supervisor.) Multirater feedback makes
  team members more accountable to each other as they share the knowledge that they will provide
  input on each members' performance. A well-planned process can improve communication and team
  development.

TOTAL MANAGEMENT TEAM 360\* EVALUATION **Evaluators** Department Head Received Finance Dir **2.0** | 3.9 | 4.3 | 3.0 | 3.3 | 3.8 | 4.1 | 3.8 | **4.2** 3.6 City Attorney 3.6 **4.0** | 4.8 | 3.6 | 3.3 | 4.0 | 4.7 | 3.8 | **3.9** 4.0 Public Works Director 2.4 4.2 **4.2** 2.7 3.5 4.7 3.8 **3.3** 3.2 3.6 3.7 Police Chief 4.9 4.7 **3.4** 3.7 4.0 4.9 4.0 **4.1** 4.2 Fire Chief 3.4 4.1 4.7 3.6 **3.1** 3.9 4.5 3.9 3.7 4.0 4.0 Library Director 3.2 3.8 3.0 3.0 **4.3** 3.6 3.5 3.7 3.6 4.0 4.9 3.0 3.5 Planning Director 3.0 2.8 3.0 3.0 4.2 3.5 Recreation Director 3.3 4.0 4.5 3.2 3.9 4.0 3.7 3.1 3.4 Town Manager 3.8 4.0 Χ 3.7 2.6 4.6 3.6 Avg All Evaluations 4.5

**Table 4: Evaluation Report: Team Development** 

- Personal and Organizational Performance Development: 360 degree feedback is one of the best methods for understanding personal and organizational developmental needs.
- Responsibility for Career Development: For many reasons, organizations are no longer responsible for developing the careers of their employees, if they ever were. Multirater feedback can provide excellent information to an individual about what she needs to do to enhance her career. Additionally, many employees feel 360 degree feedback is more accurate, more reflective of their performance, and more validating than prior feedback from the supervisor alone. This makes the information more useful for both career and personal development. See Incentive Pay Goals and Values in the next section.
- Reduced Discrimination Risk: When feedback comes from a number of individuals in various job functions, discrimination because of race, age, gender, and so on, is reduced. The "horns and halo"

effect, in which a supervisor rates performance based on her most recent interactions with the employee, is also minimized.

- **Improved Customer Service:** Especially in feedback processes that involve the internal or external customer, each person receives valuable feedback about the quality of his product or services. This feedback should enable the individual to improve the quality, reliability, promptness, and comprehensiveness of these products and services.
- Training Needs Assessment: Multirater feedback provides comprehensive information about organization training needs and thus allows planning for classes, cross-functional responsibilities, and cross-training.

### Drawbacks of the 360° Evaluation Tool

For every good point about 360 degree feedback systems, detractors and people who have had bad experiences with such systems, can offer the down side. Understanding the down side is important because it gives you a roadmap of the things to avoid when you implement a 360 degree evaluation process. Helping an organization determine if such a tool will be effective in improving the overall performance or an organization and its personnel is important when considering any performance measurement tool.

Following are potential problems with 360 degree feedback processes and a recommended solution for each.

- Exceptional Expectations for the Process: 360 degree feedback is not the same as a performance management system. It is merely a part of the feedback and development that such a system offers within an organization. Additionally, proponents may lead participants to expect too much from this feedback system in their efforts to obtain organizational support for implementation. Make sure the 360 feedback is integrated into a complete performance management system.
- **Design Process Downfalls:** Often, a 360 process arrives as a recommendation from the HR department or is shepherded in by an executive who learned about the process at a seminar or in a book. Just as an organization implements any planned change, the implementation of 360 feedback should follow effective change management guidelines. A cross-section of the people who will have to live with and utilize the process should explore and develop the process for your organization.
- Failure to Connect the Process: For a 360 feedback process to work, it must be connected with the
  overall strategic aims of your organization. If you have identified competencies or have
  comprehensive job descriptions, give people feedback on their performance of the expected
  competencies and job duties. The system will fail if it is an add-on rather than a supporter of your
  organization's fundamental direction and requirements. It must function as a measure of your
  accomplishment of your organization's big and long term picture.
- Insufficient Training and Process Understanding: Employees who will participate in a 360 process need training about the process, how to provide constructive feedback, how to interpret results, and more. Failure to provide the appropriate amount of training and information can sink a process quickly.
- Insufficient Information: Since 360 degree feedback processes are currently usually anonymous, people receiving feedback have no recourse if they want to further understand the feedback. They

have no one to ask for clarification of unclear comments or more information about particular ratings and their basis. For this reason and for the points listed in the several bullet points following this one, developing 360 process coaches is important. Supervisors, HR staff people, interested managers and others are taught to assist people to understand their feedback. They are trained to help people develop action plans based upon the feedback.

- Focus on Negatives and Weaknesses: At least one recent book, First Break All the Rules: What Great Managers Do Differently, advises that great managers focus on employee strengths, not weaknesses. The authors said, "People don't change that much, Don't waste time trying to put in what was left out. Try to draw out what was left in. That is hard enough."
- Rater Inexperience and Ineffectiveness: In addition to the insufficient training organizations provide
  both people receiving feedback and people providing feedback, there are numerous ways raters go
  wrong. They may inflate ratings to make an employee look good. They may deflate ratings to make an
  individual look bad. They may informally band together to make the system artificially inflate
  everyone's performance. Checks and balances must prevent these pitfalls.
- Paperwork / Computer Data Entry Overload: Need I say much more here? Traditional evaluations
  required two people and one form. Multirater feedback ups the sheer number of people participating
  in the process and the consequent organization time invested.

### Conclusion

As with any performance feedback process, it can provide you with a profoundly supportive, organization affirming method for promoting employee growth and development. In rare cases, the results of this type of evaluation process saps morale, destroys motivation, enables disenfranchised employees to go for the jugular or plot and scheme revenge scenarios. Most often, however, it can increase positive, powerful problem solving for customers or set people off on journeys to identify the guilty, the feedback provider who rated their performance less than perfect.

Which scenario will your organization choose? It's all in the details. Think profoundly before you move forward; learn from the mistakes of others; assess your organization's readiness. Apply effective change management strategies to planning and implementation. Do the right things right and you will add a powerful tool to your performance management and enhancement toolkit!

### Performance Evaluation for Professional Development

For 360  $^{\circ}$  Evaluation, see attached information.

Employee Name:	PERFORMAN	PERFORMANCE RATING		
Position Title:	WEIGHT	LEVEL OF PERFORMANCE		
Department:	0=Does not apply to position	1=Unsatisfactory		
In Position Since:	1=Relevant to position	2=Needs Improvement		
Hire Date:	2=Important to position	3=Good		
Evaluator: Date:	3=Crucial to position	4=Very Good		
		5=Excellent		

Hire Date:	2=Important to position	3=Good
Evaluator: Date:	3=Crucial to position	4=Very Good
		5=Excellent
A. PRACTICAL KNOWLEDGE OF WORK - Unders	tands routine methods and proced	lures required for effective
job performance.	,	
Comments:		
NOT 1 1 2		
Weight X	Performance Level =	
B. THEORETICAL KNOWLEDGE OF WORK - Und	erstands technical background and	I scientific principals behind
work methods and procedures. Demonstrates		
Comments:		
-		
West in		
Weight X	Performance Level =	
C HIDCEMENT Understand in	as in advance, includes 41	to which the arreland
<ul> <li>C. JUDGEMENT - Understands impact of action decisions are sound.</li> </ul>	is iii advance; includes the degree	to which the employee's
Comments:		
Comments.		
·		
	55 SS SS SS SS	
Weight X	Performance Level =	
D. QUANTITY OF WORK - Volume of acceptabl	e work produced	
Comments:	e more produced.	
Comments.		
E-		
	1	
Weight X	Performance Level =	

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E. QUALITY OF WORK - Effective application of work knowledge to produce accurate, repeatable results.  Comments:
Weight X Performance Level =
F. FOLLOW-THROUGH - Takes independent action as needed to move assigned projects to completion, constantly monitors work in progress.  Comments:
Weight X Performance Level =
G. INITIATIVE / MOTIVATION - Independantly seeks ways to improve efficiency of unit and its contribution to the goals of the entire organization; works with supervisor on implementation or improvements.  Comments:
-
Weight X Performance Level =
H. PROBLEM SOLVING - Identifies problems, gathers and analyzes facts to determine probable causes; proposes viable solutions to supervisor.  Comments:
·
Weight X Performance Level =
I. COOPERATION - Relates effectively to co-workers and supervisors in all units to maximize efficient achievement of Department and organization-wide goals.  Comments:
Weight X Performance Level =
J. PLANNING / ORGANIZATION - Ability to establish in advancean appropriate course of action to accomplish assigned tasks within the limits of time and budget.  Comments:
Weight X Performance Level =
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K. ORAL COMMUNICATIONS - Ability to effectively express ideas in individual or group situations. Ideas are clear, concise, and easily understood.  Comments:
Weight X Performance Level =
L. WRITTEN COMMUNICATIONS - Written work conveys message in clear, concise language with proper grammatical form.  Comments:
Weight X Performance Level =
M. LEADERSHIP - In a supervisory role, the employee is effective in getting work accomplished through others.  Comments:
Weight X Performance Level =
N. ATTENTION TO SAFETY - Understands and applies safe working practices. Observes work methods to detect and correct unsafe practices.  Comments:
Weight X Performance Level =
O. DEPENDABILITY - Can be relied upon to be punctual to work; is flexible in adjusting to changing priorities and willingly makes self available for extra work at critical times.  Comments:
Weight X Performance Level =

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City of North Pole, Alask	City	of	North	Pole,	Alaska
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Classification & Compensation Study

GRAND TOTAL			
	A	В	
			TOTAL
OVERALL PERFORMANCE (B/A Rounded to the nearest tenth)		e nearest tenth)	

SCORE	OVERALL LEVEL OF PERFORMANCE DEFINED
1	UNSATISFACTORY - Extended unacceptable performance calling for immediate and substantial improvement, or serving as grounds for disciplinary action, up to and including grounds for dismissal
2	NEEDS IMPROVEMENT - Performance which does not meet minimum level of acceptability, and is not good enough to warrant recognition or greater responsibity.
3	GOOD - Consistantly dependable and compotent performance of the job.
4	VERY GOOD - Significant and clearly identifiable contributions to the job. Overall performance is noticeably better than good.
5	EXCELLENT - Demonstrably distinguished performance of all aspects of the job responsibilities. An extremely valuable performer.

Municipal Solutions LLC 2017 Revised: 7/21/2017 Page 4 of 5

Municipal Solutions LLC 2017

## EMPLOYEE POST-EVALUATION PROFESSIONAL DEVELOPMENT PLAN

(TO BE FILLED OUT BY SUPERVISOR & EMPLOYEE)

Appraiser's Comments on Overall Level of Perform	ance:	•	
II. EMPLOYEE'S PRESENT POSITION: Is the employee If no, please explain:	e properly placed?	Υ	N
III. SIGNIFICANT EMPLOYEE ACCOMPLISHMENTS: Incomparison the appraisal period.	dicate any significant o	employee acco	mplishments during
			-
IV. SPECIFIC PERFORMANCE OBJECTIVES: Indicate semployee before the next appraisal.	specific performance o	objectives to b	e accomplished by the
V. DEVELOPMENT PLAN: Indicate formal training a months or Budget Year.	nd / or projects requir	ed of employe	e during the next 12
SI	PECIAL NOTE		
In signing this form, the employee acknowledges or and the supervisor. This signature does not imply to whole or in part.			
EMPLOYEE'S SIGNATURE	DA	W 12	
SUPERVISOR'S SIGNATURE CHIEF ADMINISTRATOR'S SIGNATURE	DA'	ME ==0	
*Employee comments (optional):			_

Revised: 7/21/2017

Page 5 of 5



CITY OF NORTH POLE 1 2 **RESOLUTION 20-10** 3 4 5 A RESOLUTION OF THE NORTH POLE CITY COUNCIL TO SELECT LOVE INC. TO ADMINISTER THE BUSINESS AND NON-PROFIT INTERUPTION GRANT (BIG) AND 6 7 ESTABLISH GRANT AMOUNTS AND TO INCREASE THE FAMILY AND INDIVIDUAL 8 INTERUPTION GRANT MAXIMUM. 9 10 11 WHEREAS, Love Inc. has been administering the Family and Individual Interruption Grant (FIG) for the City of North Pole and getting the desired results in distributing funds the City 12 desires to also have Love Inc. administer the Business and Non-Profit Interruption Grant (BIG) 13 from December 1, 2020 till December 30, 2020. 14 15 WHEREAS, Coronavirus Aid, Relief, and Economic Security Act (CARES Act) was created to 16 provide support for communities impacted by the Covid -19 Pandemic; and, 17 18 19 WHEREAS, the City of North Pole wants to disburse CARES Act funds to the community 20 where needs exist; and, 21 WHEREAS, the Business and Non-Profit Interruption Grant amounts will be minimum \$3,000 22 23 to the maximum \$84,000; and 24 25 WHEREAS, the Family and Individual Grant eligible expenses period end date will be moved from September 30, 2020 to November 30, 2020 and maximum grant amount will be increased 26 from \$10,000 to \$15,000 maximum allowable grant; and 27 28 WHEREAS, The City of North Pole desires to distribute the all remaining CARES Act 29 funds to its Citizen's via a stimulus cheek. Once all encumbered funds are determined the 30 31 balance of the CARES Act funds will be distributed to each citizen of North Pole equally. 32 NOW THEREFORE BE IT RESOLVED, that the North Pole City Council approves of these 33 changes and wishes to help all individuals, families, business and non-profits to endure the 34 financial impacts of this Covid – 19 Pandemic. 35 36 37 PASSED AND APPROVED by a duly constituted quorum of the North Pole City Council this 14th day of December, 2020. 38 39 40 41 Michael W. Welch, Mayor 42 43 ATTEST: 44 45 Aaron M. Rhoades, City Clerk 46 **PASSED** 47 Yes: No: Absent:



# **North Pole Police Department**

Chief Steve Dutra 125 Snowman Ln. North Pole, AK 99705 907-488-6902 Northpolepolice.org



December 14, 2020

To: Honorable Mayor Welch

North Pole Council Members

Re: Council approval to accept 2019 Edward Byrne Memorial Justice Assistance Grant Funds

in the amount of \$96,848.00.

I would like the council to approve the 2018 Edward Byrne Memorial Justice Assistance Grant Funds in the amount of \$96,848.00 for the 2020-2021 grant cycle and authorize the Mayor to sign this grant. This amount covers the period between October 1, 2029 and September 30, 2021.

These funds will cover most of the costs associated with the Detective assigned to the Statewide Drug Enforcement Unit for this period. Our drug enforcement efforts in this unit are vital to the ongoing effort to combat illicit drug and alcohol importation into our communities.

We have been thankful for the council and the state of Alaska's support as we continue our efforts. We have been in this unit since 2008 and we have seen tremendous results over this 12 year period.

Thank you for your time.

Chief Steve Dutra



# Department of Public Safety

DIVISION OF ALASKA STATE TROOPERS
Office of the Director

5700 East Tudor Road Anchorage, Alaska 99507-1225 Main: 907.269.5641 Fax: 907.269.5079

December 7, 2020

Michael Welch, Mayor City of North Pole 125 Snowman Lane North Pole, AK 99705

Dear Mayor Welch,

The Alaska Department of Public Safety has approved your grant application for funding under the FFY19 Edward Byrne Memorial Justice Assistance Grant (JAG) Program in the amount of **\$96,848** to the City of North Pole.

The grant award packet will be provided to you for signature following this notification. This award is subject to all administrative and financial requirements as outlined in the grant agreement and under the JAG Program. Should you not adhere to these requirements, you will be in violation of the terms of the agreement and the award will be subject to termination for cause or other administration action as appropriate.

If your agency chooses not to accept the approved award amount, or if you have any questions regarding this notification, please contact Natalya Fomina, Grants Manager, at 907-269-5082 or by email at <a href="mailto:natalya.fomina@alaska.gov">natalya.fomina@alaska.gov</a>.

Sincerely,

Colonel Bryan Barlow

Director, Alaska State Troopers

Cc: Steve Dutra, Chief of Police Department

Cc: Captain Andrew Gorn, AST



#### U.S. DEPARTMENT OF JUSTICE

# CERTIFICATIONS REGARDING LOBBYING; DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS; AND DRUG-FREE WORKPLACE REQUIREMENTS

Applicants should refer to the regulations cited below to determine the certification to which they are required to attest. Applicants should also review the instructions for certification included in the regulations before completing this form. The certifications shall be treated as a material representation of fact upon which reliance will be placed when the U.S. Department of Justice ("Department") determines to award the covered transaction, grant, or cooperative agreement.

#### 1. LOBBYING

As required by 31 U.S.C. § 1352, as implemented by 28 C.F.R. Part 69, the Applicant certifies and assures (to the extent applicable) the following:

- (a) No Federal appropriated funds have been paid or will be paid, by or on behalf of the Applicant, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the making of any Federal grant, the entering into of any cooperative agreement, or the extension, continuation, renewal, amendment, or modification of any Federal grant or cooperative agreement;
- (b) If the Applicant's request for Federal funds is in excess of \$100,000, and any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this Federal grant or cooperative agreement, the Applicant shall complete and submit Standard Form LLL, "Disclosure of Lobbying Activities" in accordance with its (and any DOJ awarding agency's) instructions; and
- (c) The Applicant shall require that the language of this certification be included in the award documents for all subgrants and procurement contracts (and their subcontracts) funded with Federal award funds and shall ensure that any certifications or lobbying disclosures required of recipients of such subgrants and procurement contracts (or their subcontractors) are made and filed in accordance with 31 U.S.C. § 1352.

#### 2. DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS

A. Pursuant to Department regulations on nonprocurement debarment and suspension implemented at 2 C.F.R. Part 2867, and to other related requirements, the Applicant certifies, with respect to prospective participants in a primary tier "covered transaction," as defined at 2 C.F.R. § 2867.20(a), that neither it nor any of its principals—

- (a) is presently debarred, suspended, proposed for debarment, declared ineligible, sentenced to a denial of Federal benefits by a State or Federal court, or voluntarily excluded from covered transactions by any Federal department or agency;
- (b) has within a three-year period preceding this application been convicted of a felony criminal violation under any Federal law, or been convicted or had a civil judgment rendered against it for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, tribal, or local) transaction or private agreement or transaction;

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- (c) Making it a requirement that each employee to be engaged in the performance of the award be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the award, the employee will—
  - (1) Abide by the terms of the statement; and
  - (2) Notify the employer in writing of the employee's conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the Department, in writing, within 10 calendar days after receiving notice under subparagraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title of any such convicted employee to the Department, as follows:

For COPS award recipients - COPS Office, 145 N Street, NE, Washington, DC, 20530;

For OJP and OVW award recipients - U.S. Department of Justice, Office of Justice Programs, ATTN: Control Desk, 810 7th Street, N.W., Washington, D.C. 20531.

Notice shall include the identification number(s) of each affected award;

- (f) Taking one of the following actions, within 30 calendar days of receiving notice under subparagraph (d)(2), with respect to any employee who is so convicted:
  - (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
  - (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency; and
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e), and (f).

#### COORDINATION REQUIRED UNDER PUBLIC SAFETY AND COMMUNITY POLICING PROGRAMS

As required by the Public Safety Partnership and Community Policing Act of 1994, at 34 U.S.C. § 10382(c)(5), if this application is for a COPS award, the Applicant certifies that there has been appropriate coordination with all agencies that may be affected by its award. Affected agencies may include, among others, Offices of the United States Attorneys; State, local, or tribal prosecutors; or correctional agencies.

I acknowledge that a materially false, fictitious, or fraudulent statement (or concealment or omission of a material fact) in this certification, or in the application that it supports, may be the subject of criminal prosecution (including under 18 U.S.C. §§ 1001 and/or 1621, and/or 34 U.S.C. §§ 10271-10273), and also may subject me and the Applicant to civil penalties and administrative remedies for false claims or otherwise (including under 31 U.S.C. §§ 3729-3730 and 3801-3812). I also acknowledge that the Department's awards, including certifications provided in connection with such awards, are subject to review by the Department, including by its Office of the Inspector General.



#### U.S. DEPARTMENT OF JUSTICE

#### CERTIFIED STANDARD ASSURANCES

On behalf of the Applicant, and in support of this application for a grant or cooperative agreement, I certify under penalty of perjury to the U.S. Department of Justice ("Department"), that all of the following are true and correct:

- (1) I have the authority to make the following representations on behalf of myself and the Applicant. I understand that these representations will be relied upon as material in any Department decision to make an award to the Applicant based on its application.
- (2) I certify that the Applicant has the legal authority to apply for the federal assistance sought by the application, and that it has the institutional, managerial, and financial capability (including funds sufficient to pay any required non-federal share of project costs) to plan, manage, and complete the project described in the application properly.
- (3) I assure that, throughout the period of performance for the award (if any) made by the Department based on the application-
  - a. the Applicant will comply with all award requirements and all federal statutes and regulations applicable to the award:
  - b. the Applicant will require all subrecipients to comply with all applicable award requirements and all applicable federal statutes and regulations; and
  - c. the Applicant will maintain safeguards to address and prevent any organizational conflict of interest, and also to prohibit employees from using their positions in any manner that poses, or appears to pose, a personal or financial conflict of interest.
- (4) The Applicant understands that the federal statutes and regulations applicable to the award (if any) made by the Department based on the application specifically include statutes and regulations pertaining to civil rights and nondiscrimination, and, in addition-
  - a. the Applicant understands that the applicable statutes pertaining to civil rights will include section 601 of the Civil Rights Act of 1964 (42 U.S.C. § 2000d); section 504 of the Rehabilitation Act of 1973 (29 U.S.C. § 794); section 901 of the Education Amendments of 1972 (20 U.S.C. § 1681); and section 303 of the Age Discrimination Act of 1975 (42 U.S.C. § 6102);
  - b. the Applicant understands that the applicable statutes pertaining to nondiscrimination may include section 809(c) of Title I of the Omnibus Crime Control and Safe Streets Act of 1968 (34 U.S.C. § 10228(c)); section 1407(e) of the Victims of Crime Act of 1984 (34 U.S.C. § 20110(e)); section 299A(b) of the Juvenile Justice and Delinquency Prevention Act of 2002 (34 U.S.C. § 11182(b)); and that the grant condition set out at section 40002(b)(13) of the Violence Against Women Act (34 U.S.C. § 12291(b)(13)), which will apply to all awards made by

- the Office on Violence Against Women, also may apply to an award made otherwise;
- c. the Applicant understands that it must require any subrecipient to comply with all such applicable statutes (and associated regulations); and
- d. on behalf of the Applicant, I make the specific assurances set out in 28 C.F.R. §§ 42.105 and 42.204.
- (5) The Applicant also understands that (in addition to any applicable program-specific regulations and to applicable federal regulations that pertain to civil rights and nondiscrimination) the federal regulations applicable to the award (if any) made by the Department based on the application may include, but are not limited to, 2 C.F.R. Part 2800 (the DOJ "Part 200 Uniform Requirements") and 28 C.F.R. Parts 22 (confidentiality research and statistical information), 23 (criminal intelligence systems), 38 (regarding faith-based or religious organizations participating in federal financial assistance programs), and 46 (human subjects protection).
- (6) I assure that the Applicant will assist the Department as necessary (and will require subrecipients and contractors to assist as necessary) with the Department's compliance with section 106 of the National Historic Preservation Act of 1966 (54 U.S.C. § 306108), the Archeological and Historical Preservation Act of 1974 (54 U.S.C. §§ 312501-312508), and the National Environmental Policy Act of 1969 (42 U.S.C. §§ 4321-4335), and 28 C.F.R. Parts 61 (NEPA) and 63 (floodplains and wetlands).
- (7) I assure that the Applicant will give the Department and the Government Accountability Office, through any authorized representative, access to, and opportunity to examine, all paper or electronic records related to the award (if any) made by the Department based on the application.
- (8) If this application is for an award from the National Institute of Justice or the Bureau of Justice Statistics pursuant to which award funds may be made available (whether by the award directly or by any subaward at any tier) to an institution of higher education (as defined at 34 U.S.C. § 10251(a)(17)), I assure that, if any award funds actually are made available to such an institution, the Applicant will require that, throughout the period of performance-
  - a. each such institution comply with any requirements that are imposed on it by the First Amendment to the Constitution of the United States; and
  - b. subject to par. a, each such institution comply with its own representations, if any, concerning academic freedom, freedom of inquiry and debate, research independence, and research integrity, at the institution, that are included in promotional materials, in official statements, in formal policies, in applications for grants (including this award application), for accreditation, or for licensing, or in submissions relating to such grants, accreditation, or licensing, or that otherwise are made or disseminated to students, to faculty, or to the general public.
- (9) I assure that, if the Applicant is a governmental entity, with respect to the award (if any) made by the Department based on the application-
  - a. it will comply with the requirements of the Uniform Relocation Assistance and Real Property Acquisitions Act of 1970 (42 U.S.C.

§\$ 4601-4655), which govern the treatment of persons displaced as a result of federal and federally-assisted programs; and b. it will comply with requirements of 5 U.S.C. §\$ 1501-1508 and 7324-7328, which limit certain political activities of State or local government employees whose principal employment is in connection with an activity financed in whole or in part by federal assistance.

(10) If the Applicant applies for and receives an award from the Office of Community Oriented Policing Services (COPS Office), I assure that as required by 34 U.S.C. § 10382(c)(11), it will, to the extent practicable and consistent with applicable law--including, but not limited to, the Indian Self-Determination and Education Assistance Act--seek, recruit, and hire qualified members of racial and ethnic minority groups and qualified women in order to further effective law enforcement by increasing their ranks within the sworn positions, as provided under 34 U.S.C. § 10382(c)(11).

(11) If the Applicant applies for and receives a DOJ award under the STOP School Violence Act program, I assure as required by 34 U.S.C. § 10552(a)(3), that it will maintain and report such data, records, and information (programmatic and financial) as DOJ may reasonably require.

I acknowledge that a materially false, fictitious, or fraudulent statement (or concealment or omission of a material fact) in this certification, or in the application that it supports, may be the subject of criminal prosecution (including under 18 U.S.C. §§ 1001 and/or 1621, and/or 34 U.S.C. §§ 10271-10273), and also may subject me and the Applicant to civil penalties and administrative remedies for false claims or otherwise (including under 31 U.S.C. §§ 3729-3730 and 3801-3812). I also acknowledge that the Department's awards, including certifications provided in connection with such awards, are subject to review by the Department, including by its Office of the Inspector General.

#### **GRANT AGREEMENT**

#### ARTICLE I - GOVERNING LAW

Statutory Authority: The Edward Byrne Memoria Justice Assistance Grant (JAG) Program statue is Subpart I of Part E of Title I of the Omnibus Crime Control and Safe Streets Act of 1968. Title I of Public Law No. 90-351 (34 U.S.C.10101-10726), including subpart 1 of part E (34 U.S.C. 10151-10158 and 28 U.S.C. 530C(a).

#### ARTICLE II - SCOPE OF WORK

- A. The Grantee agrees that it will implement in all respects the Project Description submitted with the application and is considered a part of this Grant Agreement.
- B. The Grantee agrees to make no change in the project described in the attachment and final approved application without first submitting a written request to the Department and obtaining the Department's written approval of the requested change.
- C. The Grantee shall provide all the necessary qualified personnel, material, and facilities to implement the program described herein.

#### ARTICLE III - PROJECT PERIOD

- A. The term of this Grant Agreement shall be for the period of time described on the Grant Award page of this agreement and SHALL NOT BECOME EFFECTIVE UNTIL THE AGREEMENT IS FULLY SIGNED BY AN AUTHORIZED SIGNER AND RECEIVED BY THE DEPARTMENT.
- B. In the event that, due to unusual circumstances, it becomes apparent that this Grant Agreement cannot be brought to full completion within the time period set forth in the Grant Award, the Grantee shall so notify the Department in writing at least thirty (30) days prior to the termination date of this Grant Agreement. Such notice shall contain a description of the unusual circumstances causing the project to be incomplete.

#### **ARTICLE IV - REPORTS**

#### A. Reports

In order that the Department may adequately determine the progress of the Grant Project, the Grantee shall make Progress Reports to the Department per the schedule herein. The said Reports shall be on the form provided by the Department and contain the following:

- Program Report: A description of the work accomplished to date, the methods and procedures used, and the impact of the project. Semi-annual progress reports shall be submitted to the Department no later than fifteen days following the end of each report period.
- 2. **Reimbursement Requests**: The Grantee shall submit a request for reimbursement to the Department at a minimum quarterly. The Grantee will provide the Department approved documentation supporting the expenses with the request for reimbursement. This may be from the Grantee's accounting system.

3. **Other information** specified by the Department or as may be of assistance to the Department in its evaluation, such as Project Equipment Reports.

## B. Other Reports

1. The Grantee shall report any changes to key personnel to the Department within 30 days of the change.

#### ARTICLE V - FINANCIAL CONSIDERATION

- A. The Grantee must establish and maintain separate accounting for the use of grant funds. The use of funds in any manner contrary to allowable grant activities shall result in the subsequent termination of the grant and any balance of funds. It shall also result in the Grantee being required to return to the State any funds determined not allowed.
- B. The Grantee shall submit a request for reimbursement no later than 15 calendar days after the end of a calendar month. A Final Request for Reimbursement must be submitted no later than 30 calendar days following the end of the grant period.

Reimbursement Requests must be:

- 1. For expenses incurred within the period covered by the grant agreement;
- 2. For expenses incurred and paid by the Grantee within the request period specified on the Grant Award;
- 3. Submitted in a format provided or approved by the Department, and must be provided by a responsible signatory of the Grantee;
- 4. Based upon the Grantee's accounting system, a financial report generated from the accounting system must be attached to the request for reimbursement.
- 5. Supported by appropriate source documentation including, but not limited to: vendor billings, time sheets, travel authorizations, cancelled checks, tickets, payroll records, or other applicable information necessary to substantiate expenditures. Department staff may request copies of source documentation prior to or after payment for any Reimbursement Requests.
- 6. The Grantee must use direct charging on timesheets for all time spent on grant related activity or must use a methodology for the allocation of personal services costs approved by the Department. The Grantee must use a cost allocation methodology approved by the Department for any other shared costs charged to the grant and must provide the Department with appropriate documentation supporting the methodology used. The Grantee shall contact the Department for additional guidance or technical assistance.
- 7. No advance payments are authorized under this Agreement, unless approved by the Department.

#### **ARTICLE VI - BUDGET**

- A. The Department is not liable for Grantee incurred costs or services that exceed the grant agreement budget. The Department will not honor requests for excessive payments. It is the responsibility of the Grantee to secure a properly executed grant budget revision to this grant agreement when the circumstances require changes to the budget. The Grantee will in no case exceed in expenditure or in commitment the total dollar amount agreed upon in the grant agreement. The Grantee is responsible for any and all over-expenditures and for any disallowed costs that it may incur.
- B. Any change to the terms and conditions of this grant agreement must be made through a written amendment. Amendments do not take effect until signed by the Department.

#### ARTICLE VII - FINANCIAL MANAGEMENT SYSTEM

- A. The Grantee and any sub-recipient shall adhere to generally accepted accounting principles. The Grantee's financial management system shall: Provide Accurate, current, and complete accounting of financial activities under this grant;
- B. Adequately identify the source and application of funds for cost reimbursable activities;
- C. Provide effective control over and accountability for all grant funds and real and personal property acquired with grant funds;
- D. Maintain separate financial records for the accounting of funds related to this grant agreement;
- E. Maintain systematic methods to for timely and appropriate resolution of audit findings or recommendations:
- F. Retain source documentation that adequately identifies the nature and use of grant funds; Allow for comparison of actual and budgeted amounts; and,
- G. The Grantee shall comply with all Federal, State, and local laws regarding the collection, deposit, payment and reporting of taxes, including obtaining an employer identification number and providing W-2 forms to employees.

#### **ARTICLE VIII - AUDIT REQUIREMENTS**

- A. An Audit of the Grantee operations may be required by the President's Office of Management and Budget Circular A-133, *Audits of States, Local Governments and Non-Profit Organizations*, or the *State of Alaska Single Audit Regulations at 2 AAC 45.010 45.090*.
- B. A Single Audit is required when an organization is in receipt of State financial assistance that expends a cumulative total equal to or greater than \$500,000 during the entity's fiscal year under the *State of Alaska Single Audit Regulations* at 2 AAC 45.010 45.090.

#### **ARTICLE IX - TERMINATION AND MODIFICATION**

- A. The Department, by written notice to the Grantee, shall have the right to terminate this Grant Agreement if, at any time, in the judgment of the Department the provisions of this Agreement have been violated or the activities described in the Project Description have not progressed satisfactorily. In this regard, the Department may demand refund of all or part of the funds disbursed to the Grantee.
- B. The Parties may modify any and all terms and conditions of the Grant Agreement by mutual agreement between the Grantee and the Department.

#### ARTICLE X - CONDITIONS OF AWARD AND ACCEPTANCE

- A. <u>Acceptance within 45 days.</u> Within 45 days from the issuance date of these documents to the Grantee, if the Grantee does not confirm acceptance that it will utilize the grant by signing and returning the award agreement to the Department, obligation to set aside these federal funds for use by the Grantee shall be terminated without further cause.
- B. <u>Commencement within 60 days.</u> If a project is not operational within 60 days of the original starting date of the grant period, the Grantee must report, by letter, to the Department the steps taken to initiate the project, the reasons for delay, and the expected starting date.
- C. Operational within 90 days. If a project is not operational within 90 days of the original starting date of the grant period, the Grantee must submit a second statement to the Department explaining the implementation delay. Upon receipt of the 90-day letter, the Department may cancel the project and request Grantor Agency approval to distribute the funds to other project areas.

#### **ARTICLE XI - CERTIFICATION**

The Grantee hereby assures and certifies that it will comply with State and Federal regulations, policies, guidelines, and requirements with respect to the acceptance and use of funds for this program. Also, the Grantee hereby assures and certifies with respect to this Grant that:

- A. The Grantee agrees to comply with the financial and administrative requirements set forth in the current edition of the Department of Justice Programs (OJP) Financial Guide, available online at <a href="http://www.ojp.usdoj.gov/FinGuide/">http://www.ojp.usdoj.gov/FinGuide/</a>.
- B. Funds made available under this Grant will not be used to supplant state or local funds but will be used to increase the amounts of such funds that would, in the absence of federal funds, be made available for the same purpose.
- C. The Grantee will submit all project-related contracts, subcontracts, agreements, and subsequent amendments to the Department for review and approval prior to execution.
- D. No member, officer, or employee of the Grantee, or its designees or agents, no member of the governing body of the locality in which the program is situated, and no other public official of such locality or localities who exercises any functions or responsibilities with respect to the program during his or her tenure or for one year thereafter, will have any interest, direct or indirect, in any contract or subcontract, or the process thereof, for work to be performed in connection with the program assisted

under the grant, and the Grantee shall incorporate, in all such contracts or subcontracts, a provision prohibiting such interest pursuant to the purposes of this certification.

- E. The Grantee certifies that the programs contained in its application and Project Description meet all the requirements of the 1988 Anti-Drug Abuse Act, that all information is correct, that the applicant will comply with all provisions of the Act and all other applicable Federal and State laws, regulations, and guidelines.
- F. The Grantee will complete and keep on file, as appropriate, the Immigration and Naturalization Service Employment Eligibility Form (1-9).
- G. The Grantee will, if required, formulate an Equal Employment Opportunity Plan (EEOP) in accordance with 28 CFR 42.301, et. seq., and submit their EEOP or EEOP Short Form directly to the Office for Civil Rights within 60 days of the date of this agreement. If the Grantee is claiming a full or partial exemption from the EEOP requirement, the Grantee must submit an EEOP Certification Form to the Office for Civil Rights.
- H. The Grantee agrees to the following: to forward to the Alaska Department of Public Safety for submission to the Department for Civil Rights, Office of Justice Programs, U.S. Department of Justice any finding of discrimination against the Grantee by a federal or state court or federal or state administrative agency on the grounds of race, color, religion, national origin, or sex and to provide meaningful access to their programs and activities to individuals who are Limited English Proficient.
- I. The Grantee assures that it will comply (and will require any subgrantees or contractors to comply) with any applicable statutorily-imposed nondiscrimination requirements, which may include the Omnibus Crime Control and Safe Streets Act of 1968 (42 U.S.C. § 3789d(c)(1)); the Victims of Crime Act (42 U.S.C. § 10604(e)); the Juvenile Justice and Delinquency Prevention Act of 2002 (42 U.S.C. § 5672(b)); the Civil Rights Act of 1964 (42 U.S.C. § 2000d); the Rehabilitation Act of 1973 (29 U.S.C. § 794); the Americans with Disabilities Act of 1990 (42 U.S.C. § 12132); the Education Amendments of 1972 (20 U.S.C. § 1681); the Age Discrimination Act of 1975 (42 U.S.C. § 6102); and the Department of Justice regulations on the Equal Treatment for Faith-Based Organizations (28 CFR part 38).
- J. The Grantee assures that in accordance with federal civil rights laws, the Grantee shall not retaliate against individuals for taking action or participating in action to secure rights protected by the laws referenced in Article XI O. above.

#### **ARTICLE XII - PROPERTY AND EQUIPMENT**

## A. Management

The Grantee's procedures for managing equipment (including replacement), whether acquired in whole or in part with funds made available through this Grant, will, at a minimum, meet the following requirements:

1. Property records must be maintained which include:

i. Description of the property;

- ii. Serial number or other identification number;
- iii. Source of the property;
- iv. Identification of title holder:
- v. Acquisition date;
- vi. Cost of property;
- vii. Percentage of Federal participation in the cost of the property;
- viii. Location of the property;
- ix. Use and condition of the property; and
- x. Disposition data, including the date of disposal and sale price.
- 2. A physical inventory of the property must be taken and the results reconciled with the property records at least once every two years.
- 3. A control system must exist to ensure adequate safeguards to prevent loss, damage, or theft of the property. Any loss, damage, or theft shall be investigated by the Grantee and the Department, as appropriate.
- 4. Adequate maintenance procedures must exist to keep the property in good condition.
- 5. If authorized or required by the Department to sell the property, proper sales procedures must be established to ensure the highest possible return.

#### B. Disposition

The Grantee shall dispose of equipment when original or replacement acquired with grant funds is no longer needed for the original project or program, or for other activities currently or previously supported by a Federal agency. Disposition of equipment will be made as follows:

- 1. Items with a current per unit fair market value of less than \$5,000 may be retained, sold, or otherwise disposed of with no further obligation to the Department.
- 2. Items with a current per unit fair market value in excess of \$5,000 may be retained or sold, and the Department shall have a right to an amount calculated by multiplying the current market value or proceeds from sale by the Department's share of the equipment. Seller is also eligible for sale costs.
- 3. In cases where the Grantee fails to take appropriate disposition actions, the Department may direct the Grantee to take other disposition actions.

#### ARTICLE XIII - PROJECT RECORD MAINTENANCE, RETENTION, AND ACCESS

- A. The Grantee shall maintain Grant records that disclose the amount and disposition of the total funds from all sources budgeted for the Grant Agreement period, the purpose of undertaking for which such funds were used, the amount and nature of all contributions from other sources, and such other records as the Department shall prescribe. Such records shall be preserved for a period of not less than three (3) years following completion of the project.
- B. The following shall have access to any books, documents, ledgers, papers and records of the Grantee determined to be pertinent to the purpose of making audit, examination, excerpts, and transcripts:

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- 1. The U. S. Department of Justice;
- 2. The Comptroller General of the United States;
- 3. The Department, its agents, or assigns or successors in function; and
- 4. Duly authorized representatives of any of the above.

#### **ARTICLE XIV - MONITORING AND EVALUATION**

Monitoring shall be accomplished by the Department at times deemed reasonable and proper by the Department. The Department shall make every effort not to disturb or disrupt any program or activity beyond that necessary to secure relevant data and make a reasonable assessment of the Grantee's performance.

- A. Monitoring by the Department may be performed on a continuing basis throughout the grant period and may involve telephone contact, written communication, analysis of submitted reports, and on-site visits.
- B. It shall be the purpose of monitoring by the Department to reinforce, improve, and augment the Grantee's capacity to administer this grant by identifying potential problem areas and recommending corrective action to prevent deficiencies.
- C. The Department shall provide a Monitoring Report in writing to the Grantee which outlines review findings, specifies recommendations which reflect corrective action required, if any, and a due date for the corrective action to be in place.
- D. When the Department has confirmed that the appropriate corrective action has been taken, a letter shall be sent to the Grantee stating that the finding(s) has been closed.

#### **ARTICLE XV - PUBLICATION OF PROJECT ACTIVITIES AND RESULTS**

When publicizing project activities and results, the Grantee shall include the following statements:

- A. "The opinions, findings and conclusions or recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Public Safety or the Department of Justice."
- B. "This project was supported by a grant awarded by the Alaska Department of Public Safety, through funding from the U.S. Department of Justice, Office of Justice Programs, Bureau of Justice Statistics"

## **ARTICLE XVI - WRITTEN DESCRIPTIONS OF PROGRAMS**

When issuing statements, press releases, requests for proposals, bid solicitations, and other documents describing projects or programs funded in whole or part with Federal funds, the Grantee shall clearly state the following:

A. The percentage of the total cost of the program or project which is or will be financed with Federal money; and

B. The dollar amount of Federal funds for the project or program.

However, if disclosing this information would in any way imperil the project, the Grantee is exempt from this requirement.

#### **ARTICLE XVII - SPECIAL TERMS, CONDITIONS, AND WAIVERS**

- A. Any funds not properly obligated by the end of the Grant Award will lapse and revert to the Department. The obligation deadline is the last day of the Grant Award period as specified in Section II of the Grant Award page of this agreement.
- B. If the Grantee is a Native Village, Native tribe or another Native tribal entity, the Grantee hereby irrevocably waives any sovereign immunity that it may possess, and consents to suit against itself and its officers, employees and agents, in the courts of the State of Alaska or any other state or federal court of competent jurisdiction, as to all claims or causes of action by the State of Alaska, or the United States or any other person arising out of or in connection with this grant award.

The North Pole Police Department (NPPD) is continually evaluating its efforts and successes to better achieve a proactive approach to law enforcement and meet the demands of the surrounding community and citizens of the City of North Pole. The population of the City of North Pole is 2202¹ which doubles daily due to 5 public schools and numerous shopping centers, restaurants, and businesses. The number of City and area residents is projected to substantially increase of the next two years due to expansion of area military bases. Serious crimes are becoming more common in the City of North Pole. There is a noticeable increase in the complexity of the criminal activity. The criminal element has been emboldened to take advantage of oft-changing State laws and substantially reduced penalties for many criminal behaviors; this has taxed law enforcement's ability to proactively root out criminal behavior and has wearied the area residents.

In 2012, a random study of 375 NPPD cases revealed 88 percent of NPPD arrests are made on perpetrators residing outside the City of North Pole; this trend continues, with a burgeoning population within and immediately surrounding the City.

Numerous high-profile drug cases have spotlighted the City of North Pole through the years. Following is a sampling of those cases. NPPD responded to a burglary of multiple apartments. Investigation revealed the suspects were targeting a drug dealer in the complex, who was using that apartment as a stash house. NPPD and the Statewide Drug Enforcement Unit (SDEU) seized a substantial quantity of a substance suspected to be crack cocaine. The City of North Pole had the first marijuana butane extraction explosion in the State of Alaska. A planned drug exchange took a bad turn and resulted in a strong-armed robbery and a shooting, which left one suspect in the hospital with gunshot wounds.

<sup>&</sup>lt;sup>1</sup> 2009 U.S. Census Bureau

A high volume of traffic passes through the City on the Richardson Highway, with AADT exceeding 17,000 vehicles in 2018, and a substantial upward trend with thousands of new personnel arriving for support operations at Eielson Air Force Base (EAFB). Housing and business construction, in and around the City, substantially leads the Interior in growth. Property crimes which tend to be fueled by the drug trade increased substantially in 2019 over previous years: burglaries in the City increased by an alarming 600% and larcenies by 20%.

Drug possession and distribution cases in North Pole schools were reduced by 30% City-wide in 2018 due to aggressive drug enforcement activities on school properties. Unfortunately, statistics for drugs violations in North Pole schools are nonexistent in 2020 due to the COVID-19 crisis, which shuttered area schools for much of the year. However, the proliferation, trafficking, and abuse of dangerous synthetic drugs, and the chronic scourge of methamphetamine, cocaine, and heroin nationwide make it critically important to keep an aggressive enforcement stance against drugs. The State saw a radical increase in the proliferation of illicit drugs just between the years 2018 and 2019, with the Statewide Drug Enforcement Unit (SDEU) reporting over a 400% increase in heroin seizures (22,943 grams), over a 250% increase in cocaine seizures (1,256 grams), and over a 20% increase in methamphetamine seizures (35,481 grams).<sup>2</sup>

NPPD, through service requests made by the Fairbanks Police Department (FPD) and the Alaska State Troopers (AST), serves not only the City proper but an area surrounding North Pole with a population in excess of 27,000 persons within a 10-mile radius. These service requests are a significant drain on patrol resources and have a significant impact on the quality of investigations and apprehension of suspects.

<sup>&</sup>lt;sup>2</sup> https://dps.alaska.gov/getmedia/da3ade74-8c67-4f00-810f-89ecb460d2c0/2019-Annual-Drug-Report.pdf

The North Pole area, to include the City of North Pole, has already begun to see a population explosion due to the assignment of an F-35 fighter jet squadron to EAFB with military personnel, support staff, and families flooding into the area. Thousands of further personnel arrivals are expected over the next two years as EAFB and its support staff expands. A substantial portion of this population is expected to settle in and directly around the City. NPPD expects the drug and crime rates to continue to soar with the influx of people.

To help address the needs of the community at large, the City of North Pole authorized the creation of a full-time position with the multi-jurisdictional drug unit in 2008 and has dedicated a Detective to this assignment every year since then. NPPD intends to continue this position indefinitely. NPPD's participation with SDEU has proven highly successful with every participating year.

In order to help facilitate this additional position, NPPD is requesting support from the State of Alaska Department of Public Safety pass through JAG sub-grant from Edward Byrne Memorial Justice Assistance Grant (JAG) Program to help fund a portion of the salary and benefits for FY 2021. The continuation of this position greatly enhances the City's ability to meet local law enforcement needs that will impact the criminal elements that plague our area and every community in the State of Alaska.

The goal of this position is to facilitate a joint law enforcement and prosecution effort involving multiple criminal justice agencies across several jurisdictions. These agencies share the common goal of addressing drug enforcement and violent crime problems in and around North Pole, Fairbanks and other interior Alaskan communities. NPPD wishes to enhance its abilities by fostering better communications, intelligence sharing, and coordinate activities with all Federal, State, and local law enforcement agencies in the State.

NPPD has demonstrated the ability to competently manage an annual budget in excess of \$2.2 million and has managed COPS, Homeland Security, Alaska Highway Safety, and JAG grants in the past. NPPD is set up to handle local, state, and federal grants through an internal record keeping system that is filed within the Department and simultaneously in the City Accountant's Office.

Negotiations, awards, contracts, program/progress records/reports, procurements, invoicing, payments, time sheets, and other fiduciary aspects of grant management are in this system.

The City implements internal controls to ensure compliance with applicable laws and regulations related to all its grant-funded programs. The City recognizes grant revenues when qualifying expenditures are incurred. All of this helps the City meet the requirements of grant agreements and corresponding federal and state laws. The City's accounting system records all costs associated with each of its grants in separate, self-balancing accounts. The accounting records are used as a basis for completing required grant reports. Before posting any results, grant costs are reviewed for reasonableness, allowability, and allocability to each grant project. Grant project accounts are broken into sub-accounts by program element and cost objective. Appropriate documentation is maintained for personnel costs, fringe benefits, travel, purchases of professional services/consultants, materials, supplies and equipment, and other costs. The accounting records are subjected to annual independent financial statement and single audit.<sup>3</sup>

The City has formal procurement procedures to assure that professional services, consultants, equipment, materials, and supplies are obtained on a competitive basis and has procedures to assure that the types of contracts unacceptable to the federal government are not utilized. Quotations are reviewed to assure that the proposed price is reasonable to the contractor, the recipient, and the party providing the funding.

<sup>&</sup>lt;sup>3</sup> 2019 Single Audit = <a href="https://www.northpolealaska.com/finance/page/city-north-pole-2019-audit">https://www.northpolealaska.com/finance/page/city-north-pole-2019-audit</a>

#### 3a. Project Overview

An NPPD Detective will be assigned to SDEU and will work fulltime with AST and FPD on a joint task force. Their purpose will be to stop the flow of illegal alcohol and drugs into the State of Alaska, specifically targeting areas in and around Fairbanks and North Pole. The Interior Alaska SDEU team primarily focuses on North Pole, Fairbanks, and surrounding communities, but it also serves the surrounding area north to Utqiagvik and east to the Canadian border. The primary mission of the SDEU is to conduct investigations into the illicit importation, manufacture, and sale of drugs and bootleg alcohol. Because drug and alcohol use are invariably linked to most serious crimes, the problem requires the resources that only a multijurisdictional team can address.

To reach the desired service standard, NPPD developed specific goals and objectives, which are similar to the priorities set forth in the Alaska JAG program. This project is designed to:

1) coordinate efforts and resources from local, state, and Federal agencies through a statewide multi-jurisdictional task force; 2) interdict and seize controlled substances and alcohol that are illegally distributed throughout interior Alaska; and 3) investigate and apprehend distributors of controlled substances and illegal alcohol.

## 3b. Need

In 2008, the City of North Pole and the surrounding communities understood the need to enhance the present drug enforcement efforts through better utilization of available resources, increasing communications, expanding intelligence sharing, and improving coordination by unifying our direction. The City of North Pole also recognized the correlation between illegal substances abuse and incident of crimes. In 2016 two major changes were presented which affected law enforcement, specifically narcotics enforcement: the legalization of Marijuana in the State of Alaska, and the passing of Senate Bill (SB) 91.

SB91 essentially eliminated the ability to run informants and gather intelligence. It also significantly reduced patrol level narcotics enforcement. The entire enforcement cycle relating to narcotics distribution was disrupted. These factors demonstrated an even greater need for full funding of a dedicated narcotics enforcement detectives and cooperation throughout all levels of law enforcement. These new challenges dictated the need for new techniques, including understanding the nexus between many other felony level criminal offenses (such as property crimes) which have a significant historical relationship to narcotics abuse. From 2019-2022, the North Pole area is seeing a dynamic that will likely double its population with the arrival of an F-35 squadron at EAFB. This is anticipated to substantially increase the population and further exacerbate the issues related to drug use and abuse.

Based on these understandings, NPPD has applied for funds through the Edward Byrne Memorial Justice Assistance Grant (JAG) Program. These funds are to be used for a full time detective to augment the SDEU; they will further provide approximately 50 hours of overtime so the assigned Detective will be available for call outs to routinely assist SDEU with illicit drug and alcohol interdiction. NPPD's need to be represented on this team stems from the statewide problem

associated with illegal drug and alcohol importation trade, and the reality that the City of North Pole is a central hub for most of the 27,000+ people who live in and around the North Pole area.

The North Pole community is significantly linked to every community in the interior. These links have been proven through the efforts of the SDEU. Low level drug users frequently move through the City of North Pole and use the City as a hub for illegal activity. NPPD's SDEU Detective has tracked drug users and dealers through the North Pole city limits and is often engaged in surveillance of illicit activity in and around the City.

Since the inception of this grant, NPPD's justification to support funding for a SDEU

Detective was based on observed increases in several areas of violent crimes: particularly,
robberies, burglaries, and assaults. According to Alaska's criminal justice professionals, alcohol,
marijuana, cocaine, methamphetamine, heroin, and pharmaceuticals have been identified as the
primary substances of abuse in Alaska and are the focus of most law enforcement efforts.

According to the Department of Public Safety (DPS), Alaska has one of the highest per capita
abuses of controlled substances. Abusers of controlled substances are known to be linked to violent
crimes. Several high-profile cases brought this reality to the forefront in the City of North Pole.

As previously mentioned, an area wide drug dealer was utilizing an apartment in the City of North Pole as a stash house for cocaine. The apartment complex was burglarized when suspects attempted to determine the location of the stash house.

After the discovery of an outdoor marijuana grow operation in 2013, NPPD Officers maintained surveillance of the site into 2014. NPPD Officers caught the suspects replanting the crop in 2014, which resulted in the seizure of 63 juvenile marijuana plants. Further, with the legalization of marijuana in the State of Alaska, North Pole saw the first confirmed Hash Oil explosion in the State.

A substantial upward trend has been observed in felony drug possession and distribution cases in and around school properties, with the City of North Pole public schools (North Pole High School, North Pole Middle School, and Star of the North) accounting for over 90 percent of all secondary school discipline issues in the Fairbanks North Star Borough in 2019; these cases were nearly all related to illicit drugs and were discovered through the proactive presence of law enforcement engagements in the schools.

In 2020, NPPD Officers investigated an armed robbery and shooting in the City of North Pole. A planned drug transaction had deteriorated into an armed robbery attempt. A subsequent shooting left one suspect hospitalized.

Opioid drug abuse and deaths are substantially on the rise nationwide, leading President

Trump and leaders of his administration to repeatedly declare Public Health Emergencies. On July
6, 2020, U.S. Department of Health and Human Services Director Alex Azar II renewed the Public Health Emergency Declaration, emphasizing that the opioid public health crisis ongoing. A steady increase in opioid deaths in Alaska has brought added urgency to the drug task forces duties.

Since 2017, NPPD and SDEU have identified several areas where statewide drug use has spiked. Afore-mentioned numbers have shown an alarming rise in quantities of illicit drugs seized in recent years. As previously noted, the SDEU saw unprecedented increases of illegal opioid seizures in 2019, with over a 400% increase in heroin seizures over the previous year. Abuse of dangerous synthetic drugs such as fentanyl, hydrocodone, oxycodone, oxymorphone, morphine, and codeine continues to soar.

Changes in the State's laws, notoriously known as SB91, have hindered statewide drug enforcement efforts. The ability to leverage felony drug possession cases to help identify high level

<sup>4</sup> https://www.phe.gov/emergency/news/healthactions/phe/Pages/opioid-6jul2020.aspx

dealers has been greatly reduced and have caused agencies in the State to turn to other tools to combat illicit drug trafficking. This Law was somewhat changed in 2019, but its effects are still keenly felt.

NPPD's SDEU Detective has diligently worked with Federal, State, and local law enforcement, together with State prosecutors, to help combat illicit drug use and alcohol importation. The Fairbanks SDEU Supervisor has continually emphasized that NPPD's SEDU Detective is a vital part of the team and his contributions are important to the continued success of the unit. Historical records of NPPD's SDEU Detectives have indicated that they have not been able to work all assigned cases within normally assigned hours. NPPD seeks to address this issue with a request of 50 hours of overtime for the SDEU Detective.

The City of North Pole recognizes that many illegal activities do not complete their criminal cycle within City boundaries. Many of residents are victimized by offenders who leave the City and conclude their business in outlying jurisdictions. NPPD's ability to penetrate and disrupt these cycles is imperative to their success in protecting its residents. Sharing resources and intelligence with other jurisdictions to infiltrate and disrupt these offenders and their illegal activities is critical. NPPD's mandate to reduce the number of violent crimes within its jurisdiction is of such a need that they must combine efforts with other jurisdictions. SDEU fills this need because it creates the necessary multi-jurisdictional focus on the criminal element in our community. Without such a multi-jurisdictional task force, these cross-jurisdictional crimes, as listed above, will continue with little or no knowledge of bordering agencies infected by the same criminal drug elements.

## 3d. Performance Measures / Evaluation

Goal #1: Participate in the SDEU program and assist with intelligence gathering, undercover operations, case work and arrests.

## Objective:

1. Reaffirm the appointment of NPPD's Detective to the SDEU position and allocate necessary budget monies to fund the position remaining costs for the fiscal year.

#### **Performance Measures:**

- 1. Reaffirm the appointment of one NPPD Detective to SDEU.
- 2. Approval of funds in the FY 2021 budget to offset actual costs.

During the past year, NPPD used the Byrne funds to pay personnel and fringe benefit costs for its SDEU Detective. The SDEU Detective assisted with intelligence gathering and undercover operations, resulting in an increased case load and number of violator arrests. In previous years, NPPD's SDEU Detective was instrumental in bolstering ephedrine monitoring, as it is commonly used in the production of methamphetamine.

Goal #2: Facilitate and improve information sharing between Federal, State, and local law enforcement agencies.

#### **Objectives:**

- Maintain current strategies to increase information sharing abilities between Federal,
   State and local law enforcement to decrease criminal activity involving drugs and alcohol.
- 2. Maintain strong, permanent partnerships with Federal, State, and local law enforcement.

#### Performance Measures:

1. Maintain Memorandums of Agreement (MOAs) with various law enforcement agencies.

- SDEU Detective facilitates training and education of all NPPD personnel. Training
  will be focused on increasing the quality of collection and data entry abilities of patrol
  Officers and Detectives.
- 3. Data sharing between groups will be evaluated for efficiency.

NPPD has maintained the Memorandums of Agreement with all participating agencies.

Improving information sharing is an ongoing process. NPPD has continued to seek ways to improve this process and allow Patrol Officers access to SDEU drug information. The NPPD SDEU Detective conducted numerous briefings with various shifts of NPPD Patrol personnel, discussing what clues to look for during traffic contacts, who the local drug pushers and users were, and better ways to improve data entry procedures for police contacts.

Goal #3: Maintain or increase the number of arrests and successful prosecution of violations of State alcohol and drug laws.

## **Objectives:**

- 1. Facilitate the exposure of underground, illicit drug, and alcohol culture within the Interior of Alaska.
- 2. Reduce illegal alcohol and/or drug use within the North Pole and Fairbanks area.

#### Performance Measure:

1. Increase or maintain the number of arrests of illegal alcohol or drug use, possession, distribution, and or importation.

NPPD's SDEU Detective has had regular exposure to underground illicit drug use through intelligence sharing with other agencies, partnering with agencies to conduct traffic stops on drug buyers trafficking at known drug houses, and targeting known distributors. These activities have resulted in the seizure of guns, drugs, and money.

#### **Deliverables**

- Reaffirm the appointment of NPPD's full time Detective to SDEU.
- Plan routine communications from NPPD SDEU Detective to NPPD Officers.
- Enforce the current policy and procedures for patrol officers to be required to forward all drug related case information to SDEU to help facilitate information sharing, specifically targeting information provided into Alaska Law Enforcement Information Sharing System.

#### **Evaluation**

Evaluation for effectiveness is an ongoing process. The NPPD Lieutenant will review shift logs, reports, statistical compilations from the Records Division, and comments from NPPD meetings. His/her regular meetings with the SDEU Detective will contribute to an ongoing evaluation process.

NPPD's evaluation process includes review of statistical information regarding arrests and incidents (RMS and or APSIN) and a review of the reports from the State of Alaska District Attorney's Office regarding successful prosecutions. NPPD will engage in routine review of available statistics to chart progress toward stated objectives.

The Lieutenant will monitor each performance indicator as detailed in the Evaluation and Performance Measures. All activities will be monitored on a regular basis. Evaluation of the project will also occur through the AST SDEU Sergeant's progress reports (reports prepared for the Chief, the SDEU detective, and the City Accountant).

Time sheets, arrests and any problems will be noted and reported to DPS or other designated persons. The City Accountant will ensure all monetary records are correct and all funds and expenses are accounted for.

## **Project Monitoring**

The analysis components of the evaluation will be represented in required reports prepared and executed for this project. Analysis will include (but is not limited to):

- Documentation of all hours worked by the SDEU Detective. This will be documented on time sheets, reported to the City bi-monthly, and then reported to the DPS designee as required within the grant contract.
- 2. Collaboration with and reports received from the SDEU Sergeant.
- 3. Reports submitted by the SDEU Detective and collected by NPPD. The Chief will include the program and its success and/or problems in his yearly report to the City Council, the Mayor, and the Public. This transparency will enable the City to assess the efficacy of the SDEU program.

## PROJECT ABSTRACT

**APPLICANT AGENCY NAME: City of North Pole** 

AMOUNT REQUESTED: \$ 128,684.80

PROGRAM: FFY19 Edward Byrne Memorial Justice Assistance Grant (JAG) Program

PROJECT TITLE: Statewide Multi-Jurisdictional Task Force Program

PERFORMANCE PERIOD: October 1, 2020 to September 30, 2021

**PROJECT SUMMARY:** Please provide a brief summary of the project in the box below:

The North Pole Police Department is committed to working with Federal, State, and local partners to help combat criminal enterprises which are fixated on the importation and trafficking of illicit drugs and alcohol. The primary objective of this project is to decrease the harm that illicit drugs and alcohol cause to the residents of Alaska, particularly those residing in Interior communities.

The North Pole Police Department will assign one full-time Detective to work in the Statewide Drug Enforcement unit to facilitate a multi-jurisdictional team stationed in Interior Alaska. That team will work to interdict illicit drugs and alcohol, help curb organized drug racketeering, and assist in decreasing the overall drug use in the Interior through active drug interdiction. The end state will be safer communities, punctuated by an overall drop in violent crimes and property crimes.

## PROJECT REVIEW

This form is to be completed only by agencies that were awarded FFY18 JAG grants the previous year from the Alaska Department of Public Safety.

#### APPLICANT AGENCY NAME:

PROGRAM: FFY19 Edward Byrne Memorial Justice Assistance Grant (JAG) Program

PROJECT TITLE: Statewide Multi-Jurisdictional Task Force Program

**PROJECT SUMMARY:** Please provide an overview of your accomplishments.

The North Pole Police Department has provided one full time Detective to work in the Statewide Drug Enforcement Unit which was crucial to the multijurisdictional team stationed in the interior of Alaska. That team worked interdicting illicit drugs and alcohol and helped curb organized drug racketeering and assisted in decreasing the overall drug use in the interior through active drug interdiction.

Throughout 2019 and 2020, the North Pole Police Department remained committed to working with our Federal, State and local partners to help combat criminal enterprises which are fixated on the importation and trafficking of illicit drugs and alcohol. The goal of this project was to decrease the harm that illicit drugs and alcohol cause to the residents of Alaska.

Over the past year, the NPPD SDEU Detective had major drug and alcohol seizures, served arrest warrants, and worked investigations that led to prosecution of significant drug dealers and users. He further supported the efforts of every police agency in the Interior, including federal partners, and fostered solid relationships and information sharing amongst all agencies.

#### PERSONNEL BUDGET DETAIL

**PERSONNEL** - List each position by title and name of employee if available. Show the monthly salary amount, number of months, and percentage of time to be devoted to the project. Compensataion paid for employees engaged in grant activities must be consistent with that paid for similar work within the applicant organization.

POSITION TITLE/NAME	NTHLY NOUNT	QTY	% TIME	TOTAL
Detective Werner -(Regular Wages)	\$ 6,517	12	75%	\$ 58,652
Detective Werner -(Overtime Wages)	\$ 235	12	75%	\$ 2,115
				\$ -
			SUBTOTAL	\$ 60,767.00

**FRINGE BENEFITS** - Fringe benefits should be based on actual known costs or an established formula. Fringe benefits are for the personnel listed above and only for the percentage of time devoted to the project. Fringe benefits on overtime hours are limited to FICA, Workman's Compensation, and Unemployment Compensation.

POSITION TITLE/NAME	AMOUNT	QTY	% TIME	7	TOTAL
Detective Werner (PERS Contribution)	\$ 1,486.00	12	75%	\$	13,374
Detective Werner (Medicare)	\$ 420.00	12	75%	\$	3,780
Detective Werner (Health Care)	\$ 1,733.00	12	75%	\$	15,597
Detective Werner (Worker Comp)	\$ 370.00	12	75%	\$	3,330
				\$	-
				\$	-
			SUBTOTAL	\$	36.081

TOTAL \$ 96,848.00

# **BUDGET SUMMARY**

BUDGET CATEGORY		AMOUNT		
Personnel		\$	60,767.00	
Fringe		\$	36,081.00	
		\$	-	
		\$	-	
		\$	-	
	TOTAL	\$	96,848.00	