

CITY OF NORTH POLE Alaska

REGULAR CITY COUNCIL MEETING Monday, March 6, 2017 Committee of the Whole – 6:30 p.m. Regular City Council Meeting – 7:00 p.m.

MAYOR

<u>CITY CLERK</u>

Bryce Ward – Borough Rep 888-4444 Kathy Weber, MMC 488-8583

COUNCIL MEMBERS

Kevin McCarthy- Alt Dep Mayor Pro Tem	590-0800
Avery Thompson	388-5351
David Skipps	750-5106
Santa Claus	388-3836
Thomas McGhee – Mayor Pro Tem	455-0010
Doug Isaacson - Deputy Mayor Pro Tem	322-3133

- 1. Call to Order/Roll Call
- 2. Pledge of Allegiance to the US Flag
- 3. Invocation
- 4. Approval of the Agenda
- 5. Approval of the Minutes
- 6. Communications from the Mayor
 - Proclamation Women's History Month
- 7. Council Member Questions of the Mayor
- 8. Communications from Department Heads, Borough Representative and the City Clerk
- 9. Ongoing Projects Report
- 10. Citizens Comments (Limited to Five (5) minutes per Citizen)

11. Old Business

None

12. New Business

- a. Request from Otis Elevator Company to change sales tax filing from monthly to annually.
- b. Request by Sommers & Associates to appeal the January billing from North Pole Utilities in the amount of \$6,047.36 for 831 Minuteman Loop
- c. Approval of the 2017 cooperative agreement between the U.S. Army Corps of Engineers and the City of North Pole, Alaska for the provision of law enforcement services
- d. Resolution 17-03, A Resolution for incentive program to assist new water system customers who connect to the water system extension being constructed in response to sulfolane groundwater contamination funded by Flint Hills Resources and administered by the North Pole Utility

13. Council Comments

14. Adjournment

The City of North Pole will provide an interpreter at City Council meetings for hearing impaired individuals. The City does require at least 48 hours' notice to arrange for this service. All such requests are subject to the availability of an interpreter. All City Council meetings are recorded on CD. These CD's are available for listening or duplication at the City Clerk's Office during regular business hours, Monday through Friday, 8:00 a.m. to 5:00 p.m. or can be purchased for \$10.00 per CD. The City Clerk's Office is located in City Hall, 125 Snowman Lane, North Pole, Alaska.



Committee of the Whole – 6:30 P.M. Regular City Council Meeting – 7:00 P.M.

A regular meeting of the North Pole City Council was held on Tuesday, February 21, 2017 in the Council Chambers of City Hall, 125 Snowman Lane, North Pole, Alaska.

CALL TO ORDER/ROLL CALL

Mayor Ward called the regular City Council meeting of Tuesday, February 21, 2017 to order at 7:00 p.m.

There were present: Absent/Excused

Mr. McCarthy – Alt Dep Mayor Pro TemExcusedMr. Isaacson - Deputy Mayor Pro TemExcused

Mr. Thompson

Mr. McGhee - Mayor Pro Tem

Mr. Claus Mr. Skipps

Mayor Ward – Borough Rep Excused

PLEDGE OF ALLEGIANCE TO THE U.S. FLAG

Led by Mayor Pro Tem McGhee

INVOCATION

Invocation was given by Mayor Pro Tem McGhee

APPROVAL OF AGENDA

Mr. Thompson moved to approve the agenda of February 21, 2017

Seconded by Mr. Claus

DISCUSSION

None

Mr. Thompson moved to consent the following items under Old Business

- a. Ordinance 17-03, An Ordinance of the City of North Pole, Alaska to amend Chapter 8.04, Nuisances.
- b. Ordinance 17-04, An Ordinance of the City of North Pole, Alaska to amend 2017 Budget

by transferring \$148,160 to the Mixing Zone Compliance Project for amendment #4 to the professional services agreement with Stantec Consulting Services, Inc.

- c. Ordinance 17-05, An Ordinance of the City of North Pole, Alaska to amend 2017 Budget by transferring \$17,000 from the general fund to replace the boiler at the Public Works shop.
- d. Ordinance 17-06, An Ordinance of the City of North Pole, Alaska to amend the 2017 Budget by accepting the Bryne Jag Grant and adjusting the Police Department Budget.

And items a - e under New Business

- a. Request from Burkhart Dental Supply Co. to change sales tax filing status from monthly to quarterly.
- b. Request from Amerigas Propane Parts & Service to change filing status from monthly to quarterly.
- c. Request from Verizon Select Services to change sales tax filing status from monthly to annual.
- d. Recommendation to accept Long building Technologies Bid Proposal for City Facilities Access Control Project IFB 17-01
- e. Resolution 17-02, a Resolution of the North Pole City Council in support of legislation to facilitate implementation of an Alaska Ground Emergency Medical Transport supplemental reimbursement program in Alaska

Seconded by Mr. Claus

On the amendment

Discussion

None

PASSED

Yes: 4– McGhee, Claus, Thompson, Skipps

No: 0

Absent: 3– Isaacson, McCarthy, Ward

On the Agenda as amended

Discussion

None

PASSED

Yes: 4– McGhee, Claus, Thompson, Skipps

No: 0

Absent: 3– Isaacson, McCarthy, Ward

APPROVAL OF MINUTES

Mr. Thompson moved to approve the Minutes of February 6, 2017

Seconded by Mr. Skipps

Discussion

None

PASSED

Yes: 4- McGhee, Claus, Thompson, Skipps

No: (

Absent: 3- Isaacson, McCarthy, Ward

COMMUNICATIONS FROM THE MAYOR

Students of the Month
 Brady Brooks – NPHS, January
 Linda Anderson – NPMS, February

COUNCIL MEMBER QUESTIONS OF THE MAYOR

None

COMMUNICATIONS FROM DEPARTMENT HEADS, BOROUGH REPRESENTATIVE AND THE CITY CLERK

Police Dept., Chief Dutra

• Recognized Roger Morrow for assisting Officer McBroom in an arrest.

- The last of the cameras have been installed in the entry way processing area for dui's.
- Tomorrow I will be attending Colonel Crupcheck, he is in charge of emergency services at Fort Wainwright. He is retiring after 25 years in the military.
- Applied for the 2017 Homeland Security grant for new radios
- Applied for funding for planning sessions for 2019 Alaska Shield Exercise and also the 2018 Earthquake Exercise.

Fire Dept., Chief Coon

- Just attended the leadership meeting, Summit, in Anchorage. It's an honor to be on the board with other Alaska State Fire Chiefs.
- Met with the Interior Delegation and talked about the importance of the GEMT, we also talked about Survivor Benefits for Police and Fire.
- EMT starts next week and we have four members taking EMT at NS Volunteer Fire Dept. and will then transition over to the NP Fire Dept. to finish. We also have several new volunteers.
- The new Lieutenant Hamlin came on duty yesterday and we are fully staffed.

Director of City Services, Bill Butler

Building Department

• No new projects have submitted permit applications to the Building Dept.

Public Works

- Public Works had the contractor do some hardpack removal around the City last week.
- Cody Lougee is on leave through mid-March, so we have just a single employee in Public works till then.
- City has come to an agreement with GVEA for the charges for our unmetered streetlight. The formal contract is being written.
- A request is before the City Council this evening to amend the 2017 budget to replace the Public Works shop boiler.

Utility Department

- A request is before the city Council this evening to approve an amendment to the professional services agreement with Stantec, the engineering firm working on the sewer outfall project.
 - Amendment is intended to keep the project progressing forward an expectation of ADEC Compliance Division.
 - ADEC is working with the Utility to "divide" the loan where they will approve funds sufficient to continue engineering and when the engineering is complete issue the balance of the funds.

- Lawsuit settlement agreement
 - Has potential to more than double the size of the water division of the Utility.
 - Community meeting is scheduled for this Saturday from 2:30 to 4:00 pm at the North Pole Plaza Mall
 - There is an engineering kickoff meeting this Thursday to get the water system project officially started.
 - FHR is working with the Utility to provide "bridge" funding for new utility customers. Looking for Council's opinions on the proposed plan:
 - 1. On January 1, 2018 FHRA will provide an initial deposit of \$400,000 for the City to draw against as new customers on the water line extension (hereinafter extension) open a water account with the City.
 - 2. Each new extension customer will receive a \$2,000.00 credit, to be drawn on by the City as water charges are incurred by the customer, and a \$74 security deposit drawn from the initial FHRA deposit. The credit is in favor of the served property and is nontransferable. The deposit will be renewed as needed to stay 30 days ahead of new extension customer accounts. The maximum deposit from FHRA over time would be \$1,361,200.00 (656 x 2000=\$1,312,000.00 + \$49,200 for security deposits).
 - 3. The City would waive FRR and base charges through 2022.

Natural Gas Utility Board

• Nothing new to report on IGU – negotiations still pending with gas supplier.

COUNCIL COMMENTS

Mr. Thompson asked if the building on Kit Blvd had their business license yet.

Mr. Butler stated that they got their foundation permit and are working on getting additional documents to submit to get the framing permit.

Mr. Thompson stated that they already have framing done and are working on the second story.

Mr. Butler stated that he was not aware and thank you for bringing that to his attention.

Finance, Tricia Fogarty

 Bill Butler and Jaime Duncan have been working very hard to get the utilities and assessments collected.

- We contacted the people that handle our credit card fees. We did decide to go with them and have filled out the application and it will take a month or so to switch from the old company to the new company. The savings will be around \$1,200 a month.
- We are getting ready to close the year of 2016 as far as payables go, so we can start our audit. We are going to do that this week.

COUNCIL COMMENTS

Mr. McGhee asked when the scheduled audits for the companies that do business with the City, within the City.

Ms. Fogarty stated that we have the ability to do that but in the twelve years she has been with the City they have only audited one business.

Mr. McGhee stated he noticed on a bill he received from a certain company that services his house did not charge sales tax. He asked if these companies, companies outside the City limits, but do business within the City, are actually audited to see if they are collecting the taxes.

Ms. Fogarty stated they have not been.

Borough Representative

None

City Clerk's Office, Kathy Weber

- Received a phone call today from a resident wanting to get the Alaska Railroad to participate in a Polar Express Christmas train.
- Met with FNSB Emergency Management today along with other department heads to start working together and training together.
- Attended Santa's Senior Luncheon with Chief Dutra. He asked them for help in researching those who had passed in the line of duty that we have not been able to locate.
- Job fair on March 8th with FNSB at Pioneer Park.

ONGOING PROJECTS

None

CITIZENS COMMENTS – (Limited to Five (5) minutes per Citizen)

None

COUNCIL COMMENTS Mr. Thompson – no comment	
Mr. Claus – Safe driving, stay warm.	
Mr. Skipps – no comment	
Mr. McGhee – thanked students of the month.	
Mr. Claus moved to adjourn the meeting at 7:33 p.m.	
Seconded by Mr. Skipps	
The regular meeting of Tuesday, February 21, 2017 adjourned	ed at 7:33 p.m.
These minutes passed and approved by a duly constituted q on Monday, March 6, 2017.	uorum of the North Pole City Council
	Bryce J. Ward, Mayor
ATTEST:	
Kathryn M. Weber, MMC North Pole City Clerk	



Memo

To:

Kathy Weber and City Council

From:

Stephanie DeCristo, Sales Tax Administrator/AP/Business License Admin

CC:

Date:

02/28/2017

Re:

Change of sales tax filing status Acct # 2359

Good Morning Kathy,

I received a letter from Otis Elevator Company and they are requesting that their sales tax filing status be changed from Monthly to Annually.

Their account is current and has been current with no issues for the past 6 years. They typically remit around \$136.00 annually and I recommend that their status be changed to annual filing pending council approval.

Respectfully,

Stephanie DeCristo
Business License/Sales Tax Admin
City of North Pole

Stephanie Decristo

From:

Flynn, Louise E

UTCHQ <Louise.Flynn@utc.com>

Sent:

Thursday, February 16, 2017 1:11 PM

To:

Stephanie Decristo

Cc:

Jaffry, Shayan

Subject:

UTCHQ Request for North Pole, AK change in Sales tax filing frequency from monthly to Annual

for Otis Elevator Co. (2359)

Stephanie,

Please accept this email as a formal request to change Otis' filing frequency to Annual. The request is being made in part to lower the rising costs associated with the preparation and filing of returns in your jurisdiction. We are also requesting this change because we believe it would be more efficient for both parties since Otis' tax collection in your jurisdiction is minimal.

Please review Otis' account to determine if the company qualifies for a reduction in filing frequency.

If you have any questions, or prefer to respond by phone, please feel free to call me at 860-728-6448.

Thank you in advance for your assistance in this matter.

Lou Flynn | Senior Tax Analyst, Compliance | United Technologies Corporation

8 Farm Springs Rd | Farmington, CT 06032 | 2: 860.728.6448 | 3: 860.660.8880 | : louise_flynn@utc.com

Account #:

6069.04

Property Address:

831 Minuteman Loop, North Pole AK 99705

Tenant:

Katie St. Pierre

North Pole City Council Members,

The January billing from the City of North Pole Utilities indicated that this property used 170,279 of water/sewer charges from 12/1 - 12/18, with usage over 400 gallons of water per day for the 18 day period. The total of the bill is \$6,047.36 (Attached Water profile report)

We were contacted by the city of North Pole in regards to the high bill, and immediately contacted the tenant afterward. The tenant was unaware of the bill, and reported they had not increased their water usage in the month of December, and there were no active leaks in the home that they were aware of. We were assisted with information regarding the water profile, and the City of North Pole also went to the property and conducted an inspection, on 1/9/17. At that time, it was concluded by their investigation that the exterior back faucet had been leaking (see attached photo), and sewer charges for the billing were removed for a total owing of \$3,339.92. At that time they graciously offered a payment plan for the outstanding bill.

After the inspection by the City of North Pole, we sent out our contractor, to perform an inspection of the property and the exterior of the property. They concluded after a whole home inspection that in his professional opinion there is no way a leak of that stature could have occurred anywhere in the interior or exterior of the home, also stating that a release of that much water out the exterior of the property would have formed a considerable ice sheet in the yard and the exterior spigot only showed signs of a release of 1-2 gallons of water and the ground did not have ice (see attached photo and contractor explanation).

After emails to the City of North Pole with our findings, they returned the billing to the \$6,047.36 per their guidelines and gave us information to appeal the utility bill.

We have to agree that the home had no substantial leaks, and with water usage of over 400 gallons per day, they would have to be running every fixture in their residence, all day to possibly get usage that was indicated in the billing, we respectfully request a review and revision of this billing to reflect normal usage for this property. We failed to have the appeal ready for the 2/21/17 agenda and the bill is past due at this point, and I would like to pay the late fees for that based on the \$6,047.36 billing.

We appreciate your communication and help during this process and your understanding,

Angie M. Tallant

Somers & Associates REALTORS, Inc. Property Management Division

Broker / Owner

angie@mysomers.net / (907) 456-7653 Main office

480545					
170565	0	0	0	0	11/29/2016 22:23
170566	1	0	0	0	11/29/2016 23:23
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170592	0	0	0	0	11/30/2016 16:23
170601	9	0	0	0	11/30/2016 17:23
170665	64	0	0	0	11/30/2016 18:23
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170676	3	0	0	0	11/30/2016 21:23
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171559	411	0	0	0	12/1/2016 1:23
171971	412	0	0	0	12/1/2016 2:23
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172793	411	0	0	0	12/1/2016 4:23
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179755	419	0	1	0	12/1/2016 21:23
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186746	410	0	1	0	12/2/2016 14:23
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192907	409	0	1	0	12/3/2016 5:23
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194948	407	0	1	0	12/3/2016 10:23
195356	408	0	1	0	12/3/2016 11:23
195783	427	0	1	0	12/3/2016 12:23
196192	409	0	1	0	12/3/2016 13:23
196597	405	0	1	0	12/3/2016 14:23
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209667	406	0	1	0	12/4/2016 22:23
210074	407	0	1	0	12/4/2016 23:23
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217408	405	0	1	0	12/5/2016 17:23
217813	405	0	1	0	12/5/2016 18:23
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219836	405	0	1	0	12/5/2016 23:23
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223099	405	0	1	0	12/6/2016 7:23
223503	404	0	1	0	12/6/2016 8:23
223908	405	0	1	0	12/6/2016 9:23
224312	404	0	1	0	12/6/2016 10:23
224716	404	0	1	0	12/6/2016 11:23
225120	404	0	1	0	12/6/2016 12:23
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225928	404	0	1	0	12/6/2016 14:23
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227962	403	0	1	0	12/6/2016 19:23
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229174	405	0	1	0	12/6/2016 22:23
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236456	406	0	1	0	12/7/2016 16:23
236873	417	0	1	0	12/7/2016 17:23
237277	404	0	1	0	12/7/2016 18:23
237680	403	0	1	0	12/7/2016 19:23
238084	404	0	1	0	12/7/2016 20:23
238487	403	0	1	0	12/7/2016 21:23
238892	405	0	1	0	12/7/2016 22:23
239297	405	0	1	0	12/7/2016 23:23
239703	406	0	1	0	12/8/2016 0:23
240109	406	0	1	0	12/8/2016 1:23
240515	406	0	1	0	12/8/2016 2:23
240921	406	0	1	0	12/8/2016 3:23
241328	407	0	1	0	12/8/2016 4:23
241734	406	0	1	0	12/8/2016 5:23
242141	407	0	1	0	12/8/2016 6:23
242544	403	0	1	0	12/8/2016 7:23
242948	404	0	1	0	12/8/2016 8:23
243351	403	0	1	0	12/8/2016 9:23

243755	404	0	1	0	12/8/2016 10:23
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245372	403	0	1	0	12/8/2016 14:23
245777	405	0	1	0	12/8/2016 15:23
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246991	406	0	1	0	12/8/2016 18:23
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248211	402	0	1	0	12/8/2016 21:23
248619	408	0	1	0	12/8/2016 22:23
249023	404	0	1	0	12/8/2016 23:23
249431	408	0	1	0	12/9/2016 0:23
249838	407	0	1	0	12/9/2016 1:23
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250655	408	0	1	0	12/9/2016 3:23
251062	407	0	1	0	12/9/2016 4:23
251470	408	0	1	0	12/9/2016 5:23
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252285	408	0	1	0	12/9/2016 7:23
252691	406	0	1	0	12/9/2016 8:23
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254714	404	0	1	0	12/9/2016 13:23
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255551	432	0	1	0	12/9/2016 15:23
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257993	406	0	1	0	12/9/2016 21:23	
258399	406	0	1	0	12/9/2016 22:23	
258809	410	0	1	0	12/9/2016 23:23	
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262891	405	0	1	0	12/10/2016 9:23	
263294	403	0	1	0	12/10/2016 10:23	
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264099	403	0	1	0	12/10/2016 12:23	
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264904	403	0	1	0	12/10/2016 14:23	
265307	403	0	1	0	12/10/2016 15:23	
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266111	402	0	1	0	12/10/2016 17:23	
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267736	405	0	1	0	12/10/2016 21:23	
268140	404	0	1	0	12/10/2016 22:23	
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270167	405	0	1	0	12/11/2016 3:23	
270575	408	0	1	0	12/11/2016 4:23	
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271799	406	0	1	0	12/11/2016 7:23
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272612	407	0	1	0	12/11/2016 9:23
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273832	401	0	1	0	12/11/2016 12:23
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275039	403	0	1	0	12/11/2016 15:23
275440	401	0	1	0	12/11/2016 16:23
275841	401	0	1	0	12/11/2016 17:23
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277 873	402	0	1	0	12/11/2016 22:23
278288	415	0	1	0	12/11/2016 23:23
278692	404	0	1	0	12/12/2016 0:23
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279514	415	0	1	0	12/12/2016 2:23
279920	406	0	1	0	12/12/2016 3:23
280328	408	0	1	0	12/12/2016 4:23
280738	410	0	1	0	12/12/2016 5:23
281142	404	0	1	0	12/12/2016 6:23
281549	407	0	1	0	12/12/2016 7:23
281952	403	0	1	0	12/12/2016 8:23
282356	404	0	1	0	12/12/2016 9:23
282770	414	0	1	0	12/12/2016 10:23
283174	404	0	1	0	12/12/2016 11:23
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283981	403	0	1	0	12/12/2016 13:23
284385	404	0	1	0	12/12/2016 14:23
284789	404	0	1	0	12/12/2016 15:23
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286804	402	0	1	0	12/12/2016 20:23	
287210	406	0	1	0	12/12/2016 21:23	
287614	404	0	1	0	12/12/2016 22:23	
288019	405	0	1	0	12/12/2016 23:23	
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288831	406	0	1	0	12/13/2016 1:23	
289239	408	0	1	0	12/13/2016 2:23	
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290463	408	0	1	0	12/13/2016 5:23	
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291273	404	0	1	0	12/13/2016 7:23	
291676	403	0	1	0	12/13/2016 8:23	
292081	405	0	1	0	12/13/2016 9:23	
292485	404	0	1	0	12/13/2016 10:23	
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293289	401	0	1	0	12/13/2016 12:23	
293691	402	0	1	0	12/13/2016 13:23	
294092	401	0	1	0	12/13/2016 14:23	
294496	404	0	1	0	12/13/2016 15:23	
294898	402	0	1	0	12/13/2016 16:23	
295302	404	0	1	0	12/13/2016 17:23	
295727	425	0	1	0	12/13/2016 18:23	
296143	416	0	1	0	12/13/2016 19:23	
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297755	404	0	1	0	12/13/2016 23:23	
298159	404	0	1	0	12/14/2016 0:23	
298563	404	0	1	0	12/14/2016 1:23	

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299372	405	0	1	0	12/14/2016 3:23
299776	404	0	1	0	12/14/2016 4:23
300180	404	0	1	0	12/14/2016 5:23
300582	402	0	1	0	12/14/2016 6:23
300985	403	0	1	0	12/14/2016 7:23
301389	404	0	1	0	12/14/2016 8:23
301793	404	0	1	0	12/14/2016 9:23
302198	405	0	1	0	12/14/2016 10:23
302600	402	0	1	0	12/14/2016 11:23
303003	403	0	1	0	12/14/2016 12:23
303407	404	0	1	0	12/14/2016 13:23
303809	402	0	1	0	12/14/2016 14:23
304211	402	0	1	0	12/14/2016 15:23
304611	400	0	1	0	12/14/2016 16:23
305010	399	0	1	0	12/14/2016 17:23
305426	416	0	1	0	12/14/2016 18:23
305828	402	0	1	0	12/14/2016 19:23
306230	402	0	1	0	12/14/2016 20:23
306632	402	0	1	0	12/14/2016 21:23
307034	402	0	1	0	12/14/2016 22:23
307436	402	0	1	0	12/14/2016 23:23
307840	404	0	1	0	12/15/2016 0:23
308244	404	0	1	0	12/15/2016 1:23
308649	405	0	1	0	12/15/2016 2:23
309053	404	0	1	0	12/15/2016 3:23
309458	405	0	1	0	12/15/2016 4:23
309862	404	0	1	0	12/15/2016 5:23
310265	403	0	1	0	12/15/2016 6:23
310667	402	0	1	0	12/15/2016 7:23
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311469	401	0	1	0	12/15/2016 9:23
311879	410	0	1	0	12/15/2016 10:23
312295	416	0	1	0	12/15/2016 11:23
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312697	402	0	1	0	12/15/2016 12:23
313099	402	0	1	0	12/15/2016 13:23
313501	402	0	1	0	12/15/2016 14:23
313903	402	0	1	0	12/15/2016 15:23
314302	399	0	1	0	12/15/2016 16:23
314705	403	0	1	0	12/15/2016 17:23
315130	425	0	1	0	12/15/2016 18:23
315536	406	0	1	0	12/15/2016 19:23
315938	402	0	1	0	12/15/2016 20:23
316339	401	0	1	0	12/15/2016 21:23
316742	403	0	1	0	12/15/2016 22:23
317144	402	0	1	0	12/15/2016 23:23
317548	404	0	1	0	12/16/2016 0:23
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318356	404	0	1	0	12/16/2016 2:23
318761	405	0	1	0	12/16/2016 3:23
319165	404	0	1	0	12/16/2016 4:23
319570	405	0	1	0	12/16/2016 5:23
319973	403	0	1	0	12/16/2016 6:23
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321185	406	0	1	0	12/16/2016 9:23
321590	405	0	1	0	12/16/2016 10:23
321993	403	0	1	0	12/16/2016 11:23
322395	402	0	1	0	12/16/2016 12:23
322800	405	0	1	0	12/16/2016 13:23
323203	403	0	1	0	12/16/2016 14:23
323605	402	0	1	0	12/16/2016 15:23
324008	403	0	1	0	12/16/2016 16:23
324411	403	0	1	0	12/16/2016 17:23
324842	431	0	1	0	12/16/2016 18:23
325245	403	0	1	0	12/16/2016 19:23
325648	403	0	1	0	12/16/2016 20:23
326051	403	0	1	0	12/16/2016 21:23

326454	403	0	1	0	12/16/2016 22:23
326862	408	0	1	0	12/16/2016 23:23
327267	405	0	1	0	12/17/2016 0:23
327683	416	0	1	0	12/17/2016 1:23
328101	418	0	1	0	12/17/2016 2:23
328517	416	0	1	0	12/17/2016 3:23
328936	419	0	1	0	12/17/2016 4:23
329354	418	0	1	0	12/17/2016 5:23
329773	419	0	1	0	12/17/2016 6:23
330192	419	0	1	0	12/17/2016 7:23
330604	412	0	1	0	12/17/2016 8:23
331015	411	0	1	0	12/17/2016 9:23
331427	412	0	1	0	12/17/2016 10:23
331840	413	0	1	0	12/17/2016 11:23
332252	412	0	1	0	12/17/2016 12:23
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333076	410	0	1	0	12/17/2016 14:23
333488	412	0	1	0	12/17/2016 15:23
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335133	410	0	1	0	12/17/2016 19:23
335545	412	0	1	0	12/17/2016 20:23
335957	412	0	1	0	12/17/2016 21:23
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337212	411	0	1	0	12/18/2016 0:23
337623	411	0	1	0	12/18/2016 1:23
338035	412	0	1	0	12/18/2016 2:23
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338746	20	0	1	0	12/18/2016 7:23

338767	21	0	1	0	12/18/2016 8:23
338785	18	0	1	0	12/18/2016 9:23
338803	18	0	1	0	12/18/2016 10:23
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338857	18	0	1	0	12/18/2016 13:23
338875	18	0	1	0	12/18/2016 14:23
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338911	18	0	1	0	12/18/2016 16:23
338928	17	0	1	0	12/18/2016 17:23
338946	18	0	1	0	12/18/2016 18:23
338987	41	0	1	0	12/18/2016 19:23
339007	20	0	1	0	12/18/2016 20:23
339024	17	0	1	0	12/18/2016 21:23
339042	18	0	1	0	12/18/2016 22:23
339059	17	0	1	0	12/18/2016 23:23
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339069	2	0	1	0	12/19/2016 2:23
339071	2	0	1	0	12/19/2016 3:23
339073	2	0	1	0	12/19/2016 4:23
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339134	2	0	1	0	12/19/2016 12:23
339136	2	0	1	0	12/19/2016 13:23
339139	3	0	1	0	12/19/2016 14:23
339143	4	0	1	0	12/19/2016 15:23
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339149	4	0	1	0	12/19/2016 17:23

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339182	14	0	1	0	12/19/2016 19:23
339184	2	0	1	0	12/19/2016 20:23
339186	2	0	1	0	12/19/2016 21:23
339188	2	0	1	0	12/19/2016 22:23
339190	2	0	1	0	12/19/2016 23:23
339192	2	0	1	0	12/20/2016 0:23
339194	2	0	1	0	12/20/2016 1:23
339200	6	0	1	0	12/20/2016 2:23
339204	4	0	1	0	12/20/2016 3:23
339207	3	0	1	0	12/20/2016 4:23
339212	5	0	1	0	12/20/2016 5:23
339226	14	0	1	0	12/20/2016 6:23
339241	15	0	1	0	12/20/2016 7:23
339244	3	0	1	0	12/20/2016 8:23
339246	2	0	1	0	12/20/2016 9:23
339256	10	0	1	0	12/20/2016 10:23
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339295	2	0	1	0	12/20/2016 12:23
339297	2	0	1	0	12/20/2016 13:23
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339303	4	0	1	0	12/20/2016 15:23
339309	6	0	1	0	12/20/2016 16:23
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339315	4	0	1	0	12/20/2016 18:23
339317	2	0	1	0	12/20/2016 19:23
339323	6	0	1	0	12/20/2016 20:23
339325	2	0	1	0	12/20/2016 21:23
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339329	2	0	1	0	12/20/2016 23:23
339331	2	0	1	0	12/21/2016 0:23
339333	2	0	1	0	12/21/2016 1:23
339335	2	0	1	0	12/21/2016 2:23
339337	2	0	1	0	12/21/2016 3:23
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339345	2	0	1	0	12/21/2016 6:23
339374	29	0	1	0	12/21/2016 7:23
339381	7	0	1	0	12/21/2016 8:23
339405	24	0	1	0	12/21/2016 9:23
339407	2	0	1	0	12/21/2016 10:23
339409	2	0	1	0	12/21/2016 11:23
339411	2	0	1	0	12/21/2016 12:23
339415	4	0	1	0	12/21/2016 13:23
339417	2	0	1	0	12/21/2016 14:23
339419	2	0	1	0	12/21/2016 15:23
339420	1	0	1	0	12/21/2016 16:23
339422	2	0	1	0	12/21/2016 17:23
339424	2	0	1	0	12/21/2016 18:23
339426	2	0	1	0	12/21/2016 19:23
339427	1	0	1	0	12/21/2016 20:23
339429	2	0	1	0	12/21/2016 21:23
339431	2	0	1	0	12/21/2016 22:23
339433	2	0	1	0	12/21/2016 23:23
339434	1	0	1	0	12/22/2016 0:23
339441	7	0	1	0	12/22/2016 1:23
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339446	4	0	1	0	12/22/2016 3:23
339452	6	0	1	0	12/22/2016 4:23
339453	1	0	ĺ	0	12/22/2016 5:23
339455	2	0	1	0	12/22/2016 6:23
339457	2	0	1	0	12/22/2016 7:23
339461	4	0	1	0	12/22/2016 8:23
339467	6	0	1	0	12/22/2016 9:23
339470	3	0	1	0	12/22/2016 10:23
339472	2	0	1	0	12/22/2016 11:23
339477	5	0	1	0	12/22/2016 12:23
339478	1	0	1	0	12/22/2016 13:23

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339480	1	0	0	0	12/22/2016 15:23
339480	0	0	0	0	12/22/2016 16:23
339481	1	0	0	0	12/22/2016 17:23
339482	1	0	0	0	12/22/2016 18:23
339483	1	0	0	0	12/22/2016 19:23
339484	1	0	0	0	12/22/2016 20:23
339489	5	0	0	0	12/22/2016 21:23
339492	3	0	0	0	12/22/2016 22:23
339492	0	0	0	0	12/22/2016 23:23
	14	0	0	0	12/23/2016 0:23
	66	0	0	0	12/23/2016 1:23
339573	1	0	0	0	12/23/2016 2:23
339576	3	0	0	0	12/23/2016 3:23
339577	1	0	0	0	12/23/2016 4:23
339585	8	0	0	0	12/23/2016 5:23
339586	1 ×	0	0	0	12/23/2016 6:23
339588	2	0	0	0	12/23/2016 7:23
339590	2	0	0	0	12/23/2016 8:23
339593	3	0	0	0	12/23/2016 9:23
339594	1	0	0	0	12/23/2016 10:23
339595	1	0	0	0	12/23/2016 11:23
339595	0	0	0	0	12/23/2016 12:23
339599	4	0	0	0	12/23/2016 13:23
339600	1	0	0	0	12/23/2016 14:23
339600	0	0	0	0	12/23/2016 15:23
339601	1	0	0	0	12/23/2016 16:23
339606	5	0	0	0	12/23/2016 17:23
339606	0	0	0	0	12/23/2016 18:23
339607	1	0	0	0	12/23/2016 19:23
339608	1	0	0	0	12/23/2016 20:23
339611	3	0	0	0	12/23/2016 21:23
339612	1	0	0	0	12/23/2016 22:23
339620	8	0	0	0	12/23/2016 23:23
					-

339623	3	0	0	0	12/24/2016 0:23
339627	4	0	0	0	12/24/2016 1:23
339636	9	0	0	0	12/24/2016 2:23
339638	2	0	0	0	12/24/2016 3:23
339639	1	0	0	0	12/24/2016 4:23
339639	0	0	0	0	12/24/2016 5:23
339640	1	0	0	0	12/24/2016 6:23
339641	1	0	0	0	12/24/2016 7:23
339645	4	0	0	0	12/24/2016 8:23
339648	3	0	0	0	12/24/2016 9:23
339651	3	0	0	0	12/24/2016 10:23
339684	33	0	0	0	12/24/2016 11:23
339694	10	0	0	0	12/24/2016 12:23
339695	1	0	0	0	12/24/2016 13:23
339696	1	0	0	0	12/24/2016 14:23
339697	1	0	0	0	12/24/2016 15:23
339697	0	0	0	0	12/24/2016 16:23
339700	3	0	0	0	12/24/2016 17:23
339733	33	0	0	0	12/24/2016 18:23
339774	41	0	0	0	12/24/2016 19:23
339775	1	0	0	0	12/24/2016 20:23
339788	13	0	0	0	12/24/2016 21:23
339789	1	0	0	0	12/24/2016 22:23
339794	5	0	0	0	12/24/2016 23:23
339796	2	0	0	0	12/25/2016 0:23
339797	1	0	0	0	12/25/2016 1:23
339798	1	0	0	0	12/25/2016 2:23
339799	1	0	0	0	12/25/2016 3:23
339800	1	0	0	0	12/25/2016 4:23
339801	1	0	0	0	12/25/2016 5:23
339840	39	0	0	0	12/25/2016 6:23
339841	1	0	0	0	12/25/2016 7:23
339846	5	0	0	0	12/25/2016 8:23
339848	2	0	0	0	12/25/2016 9:23

339849	1	0	0	0	12/25/2016 10:23
339850	1	0	0	0	12/25/2016 11:23
339853	3	0	0	0	12/25/2016 12:23
339854	1	0	0	0	12/25/2016 13:23
339855	1	0	0	0	12/25/2016 14:23
339856	1	0	0	0	12/25/2016 15:23
339883	^{**} 27	0	0	0	12/25/2016 16:23
339883	0	0	0	0	12/25/2016 17:23
339884	1	0	0	0	12/25/2016 18:23
339885	1	0	0	0	12/25/2016 19:23
339890	5	0	0	0	12/25/2016 20:23
339890	0	0	0	0	12/25/2016 21:23
339895	5	0	0	0	12/25/2016 22:23
339896	1	0	0	0	12/25/2016 23:23
339897	1	0	0	0	12/26/2016 0:23
339903	6	0	0	0	12/26/2016 1:23
339904	1	0	0	0	12/26/2016 2:23
339910	6	0	0	0	12/26/2016 3:23
339913	3	0	0	0	12/26/2016 4:23
339914	1	0	0	0	12/26/2016 5:23
339915	1	0	0	0	12/26/2016 6:23
339916	1	0	0	0	12/26/2016 7:23
339917	1	0	0	0	12/26/2016 8:23
339921	4	0	0	0	12/26/2016 9:23
339924	3	0	0	0	12/26/2016 10:23
339926	2	0	0	0	12/26/2016 11:23
339929	3	0	0	0	12/26/2016 12:23
339930	1	0	0	0	12/26/2016 13:23
339930	0	0	0	0	12/26/2016 14:23
339935	5	0	0	0	12/26/2016 15:23
339957	22	0	0	0	12/26/2016 16:23
339958	1	0	0	0	12/26/2016 17:23
339967	9	0	0	0	12/26/2016 18:23
339978	11	0	0	0	12/26/2016 19:23
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339978	0	0	0	0	12/26/2016 20:23
339981	3	0	0	0	12/26/2016 21:23
339985	4	0	0	0	12/26/2016 22:23
339986	1	0	0	0	12/26/2016 23:23
339987	1	0	0	0	12/27/2016 0:23
339992	5	0	0	0	12/27/2016 1:23
339994	2	0	0	0	12/27/2016 2:23
339997	3	0	0	0	12/27/2016 3:23
339 9 98	1	0	0	0	12/27/2016 4:23
339999	1	0	0	0	12/27/2016 5:23
339999	0	0	0	0	12/27/2016 6:23
340000	1	0	0	0	12/27/2016 7:23
340001	1	0	0	0	12/27/2016 8:23
340002	1	0	0	0	12/27/2016 9:23
340010	8	0	0	0	12/27/2016 10:23
340011	1	0	0	0	12/27/2016 11:23
340016	5	0	0	0	12/27/2016 12:23
340019	3	0	0	0	12/27/2016 13:23
340021	2	0	0	0	12/27/2016 14:23
340031	10	0	0	0	12/27/2016 15:23
340034	3	0	0	0	12/27/2016 16:23
340055	21	0	0	0	12/27/2016 17:23
340105	50	0	0	0	12/27/2016 18:23
340128	23	0	0	0	12/27/2016 19:23
340129	1	0	0	0	12/27/2016 20:23
340129	0	0	0	0	12/27/2016 21:23
340130	1	0	0	0	12/27/2016 22:23
340131	1	0	0	0	12/27/2016 23:23
340132	1	0	0	0	12/28/2016 0:23
340135	3	0	0	0	12/28/2016 1:23
340136	1	0	0	0	12/28/2016 2:23
340136	0	0	0	0	12/28/2016 3:23
340137	1	0	0	0	12/28/2016 4:23
340138	1	0	0	0	12/28/2016 5:23

340201	63	0	0	0	12/28/2016 6:23
340202	1	0	0	0	12/28/2016 7:23
340202	0	0	0	0	12/28/2016 8:23
340203	1	0	0	0	12/28/2016 9:23
340229	26	0	0	0	12/28/2016 10:23
340229	0	0	0	0	12/28/2016 11:23
340230	1	0	0	0	12/28/2016 12:23
340231	1	0	0	0	12/28/2016 13:23
340232	1	0	0	0	12/28/2016 14:23
340235	3	0	0	0	12/28/2016 15:23
340235	0	0	0	0	12/28/2016 16:23
340236	1	0	0	0	12/28/2016 17:23
340238	2	0	0	0	12/28/2016 18:23
340239	1	0	0	0	12/28/2016 19:23
340242	3	0	0	0	12/28/2016 20:23
340248	6	0	0	0	12/28/2016 21:23
340249	1	0	0	0	12/28/2016 22:23
340250	1	0	0	0	12/28/2016 23:23
340250	0	0	0	0	12/29/2016 0:23
340251	1	0	0	0	12/29/2016 1:23
340252	1	0	0	0	12/29/2016 2:23
340253	1	0	0	0	12/29/2016 3:23
340253	0	0	0	0	12/29/2016 4:23
340258	5	0	0	0	12/29/2016 5:23
340350	92	0	0	0	12/29/2016 6:23
340350	0	0	0	0	12/29/2016 7:23
340353	3	0	0	0	12/29/2016 8:23
340354	1	0	0	0	12/29/2016 9:23
340354	0	0	0	0	12/29/2016 10:23
340355	1	0	0	0	12/29/2016 11:23
340356	1	0	0	0	12/29/2016 12:23
340356	0	0	0	0	12/29/2016 13:23
340357	1	0	0	0	12/29/2016 14:23
340358	1	0	0	0	12/29/2016 15:23
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City of North Pole 125 Snowman lane North Pole AK 98705-7708

DELINGUENT

Please call (807) 488-6111

151 1°2°°° «« SCH 6-DIGI1 99702 ընդիրիցինինիի իրիրիչնումի իրիկիրութ

KATIE STPIERRIE 831 MINUTEMAN LOOP NORTH POLE, AK 92706-6076

Account Vo	Bill Onts	Districtly	One of the
BONO 04	12/31/2016	6, 167, 64	6, 211 62
Mari Pay	Enfor Pay	ment Amount	W. S. I. M.Z.
M Check	City	of North Finte	S S
4.5 Classed	CONTRACTOR CO.	VIRA	Masser Card
		(C)	10.00000 12.0010
		79. =	things from County

City of North Pole 125 Snowmen lenn North Pole AK 08705-7706



Pay This Amount

On or Before 01/31/2017

6,157.64

Reminder: For the winter season, please remember to turn or your circulation pumps.

After 01/31/2017

6,211,52

Account Summary		Service Detail					
revious Balance	110.28	Description	Meter Re	eadings	Muit	Usage	Amount
Payments & Credits	0.00		Previous	Present			
aymones a croales		Water Base					5.00
Charges	6,047.36	Water Usage	170,591	340,870	1	170279	2.903.26
New Balance	6,157.64	FRR Water					425.70
Service Summary		Sewer Base					5.00
Account No 6069.04		Sewer Usage					2,281.74
ACCOUNT NO CUCO.O4		FRR Sewer	. T				425.70
Period 12/31/2016		Late Fees					0.96
Days 34							
Rate Class Residential							
Address 831 Minutem	an Loop						
Billing Cycle Dates 12/01/2	016 to 12/31/2016						
Water Usage History In The	usands of Sallons	Aging					
80		You ca	in pay your b Click o	n Pay My U	northpor tility Bill	Baiaska.cui	11
75 70 65		0 - 30 DAYS					110.28
555		31 - 60 DAYS					0.00
45		61 - 90 DAYS					0.00
150		OVER 90 DAYS					0.00
25 20 20 20 20 20 20 20 20 20 20 20 20 20							0.00
J F M A M J J	T C O N D						

Angie Tallant

From:

Emilia Monroe <emilia@mysomers.net>

Sent:

Sunday, January 22, 2017 1:17 PM

To:

Angie Tallant

Subject:

Fwd: 831 Minuteman Loop

Attachments:

image1.JPG

Richard's write-up for 831 Minuteman.

----- Forwarded message -----

From: Richard Tallant < t interiors@yahoo.com>

Date: Fri, Jan 20, 2017 at 5:19 PM Subject: 831 Minuteman Loop

To: Emilia Monroe < emilia@mysomers.net >

To whom this may concern-

I have inspected the property at 831 Minuteman Loop thoroughly and could not find any active leaks, nor could I find any evidence that a huge volume of water could have been released either in or outside the structure. The toilets, the go to bad actor in these types of situations, filled after flushing with a positive shut off at the set water level. The tank water was not over flowing into the bowl fill tube. All other fixtures inside the home shut off completely after being used.

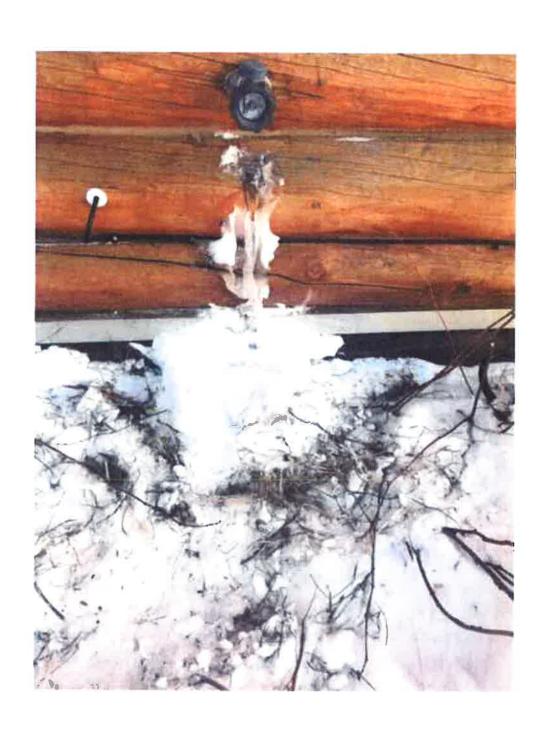
In the crawl space there was no sound of constantly running water when the fixtures were shut off. The was no condensation on the water lines (typically accompanies water that is constantly running).

The property manager at Somers asked me to take a closer look at the hose bib on the exterior of the home. While yes the frost-free bib has a failed seal, it was a drip when it was flowing, it currently is not. If this fixture had leaked the amount of water that is being stated the back yard would surely be an ice rink. Please refer to the picture attached to this email. The fixture leaked out no more than gallon, two at the very most.

I hope this information is found to be helpful,

Richard Tallant President/ Owner RT Interiors, LLC General Contractors 907-347-9898

Emília Monroe



Kathy Weber

From:

Angie M. Tallant <angie@mysomers.net>

Sent:

Monday, February 20, 2017 4:11 PM

To:

Kathy Weber; 'Kari Nations'; jeramie@mysomers.net; emilia@mysomers.net

Subject:

831 Minuteman Appeal Letter

Attachments:

831 Minuteman Appeal Letter.docx; 831 Minuteman Water Profile.pdf; 831 Minuteman Billing.pdf; 831 Minuteman Contractor Investigation.pdf; 831 Minuteman Ext Spigot

Photo.pdf

Hello Mrs. Weber, I hope you are doing well!!!

Attached you will find the appeal letter for this property and supporting documentation for the NP City Council Meeting March 6th, thank you!! Angie

Angie M. Tallant Broker / Owner Somers & Associates REALTORS, Inc.



angie@mysomers.net (907) 456-7653 Main (907) 347-3622 Cell

711 Gaffney Road, Suite #100 Fairbanks AK 99701

125 Snowman Lane North Pole, Alaska 99705 (907) 488-8593 (907) 488-3002 (fax) bill.butler@northpolealaska.org

City of North Pole Director of City Services

Memo

To: North Pole City Council

From: Bill Butler

Date: March 1, 2017

Subject: Appeal for relief for high utility bill

The North Pole City Council has set a precedent that when water is spilled or wasted after passing through a customer's meter, the customer is responsible for the cost of that water. If the water did not enter the sewer system, the Council has placed in Code that the Utility has the authority to forgive sewer charges for the spilled water. In this case, the Utility offered to forgive the sewer charge for this 831 Minuteman Loop. Our inspection of the property suggested that there may have been some leakage from an outdoor hose spigot. The property manager sought the advice of a plumber who said there was no evidence of the magnitude of a water discharge at the spigot that reflected the utility bill. Based upon the plumber's assessment, it appears that the property manager's position is there was no leak. I informed the property manager by email that if her position was that no leak occurred, that the Utility's offer to forgive the sewer charge had to be withdrawn and the tenant was liable for the total charges in the utility bill. Further, that according to the Municipal Code the tenant is responsible to pay the utility bill in full even if they chose to appeal the bill pending any action by the City Council. The property manager was offered the opportunity to have the meter replaced, but as according to Utility practice if the meter is removed and tested and found to be accurate, the customer will be liable for the utility bill, the cost of a new meter and the staff time to replace the meter. The property manager did not avail themselves to the option of having the meter replaced. (See attached email dated January 12 from Bill Butler emilia@mysomers.net.)

The Utility's position is that the water meter reading is in default accurate unless the customer can prove otherwise. If a meter generates an inaccurate reading it defaults to under reporting water usage—the meter's mechanical mechanism can spin no faster than the water that passes through it. The Utility's inspection documented that there was no physical damage to the meter and the physical reading of the meter and the electronic reading were identical. In addition, the Utility generated a water usage profile that documents an hour-by-hour record of water usage. The profile documented high water flow through the meter beginning on December 1, 2016 at 0:23 hours (23 minutes after midnight) and continuing at a rate of approximately 410 gallons per hour until December 18 at 3:23 (am).

Attached are the emails between the Utility staff and the customer and property manager documenting the Utility's efforts to notify and work with them to resolve this issue. There were also several telephone calls between Utility staff and the customer.

Kathy Weber

From:

Angie Tallant <angie@mysomers.net>

Sent:

Sunday, February 05, 2017 6:57 PM

To:

Kathy Weber

Subject:

Re: 831 Minuteman Loop Dispute

Thank you, will do!

Angie M. Tallant
Broker / Owner
Somers & Associates REALTORS, Inc.
Licensed in the State of Alaska
Angie@mysomers.net
Sent from my iPhone

On Feb 5, 2017, at 6:13 PM, Kathy Weber < Kathy. Weber@northpolealaska.org > wrote:

You will need to write a letter to the city council explaining exactly what happened and what the solution to the problem is. It is too late to go the agenda for Feb 21st so it will go on the march 6th agenda. Please make sure that all paperwork is turned in to my office the week before.

Sent from my iPhone

On Feb 4, 2017, at 2:02 PM, Angie M. Tallant angie@mysomers.net> wrote:

Acct No. # 6069.04

Charges for \$6,047.36 Water and Sewer (170,279 gallons of water usage)

We would like to challenge the utility bill for this property please Kathy. How do I start the process, I have all the backup documentation that is needed at this time.

Angie M. Tallant
Broker / Owner
Somers & Associates REALTORS, Inc.
<image001.jpg>
angie@mysomers.net
(907) 456-7653 Main
(907) 347-3622 Cell

711 Gaffney Road, Suite #100 Fairbanks AK 99701

Kathy Weber

From:

Angie M. Tallant <angie@mysomers.net>

Sent:

Saturday, February 04, 2017 11:03 AM

To:

Kathy Weber

Subject:

831 Minuteman Loop Dispute

Acct No. # 6069.04

Charges for \$6,047.36 Water and Sewer (170,279 gallons of water usage)

We would like to challenge the utility bill for this property please Kathy. How do I start the process, I have all the backup documentation that is needed at this time.

Angie M. Tallant Broker / Owner Somers & Associates REALTORS, Inc.



angie@mysomers.net (907) 456-7653 Main (907) 347-3622 Cell

711 Gaffney Road, Suite #100 Fairbanks AK 99701

Jamie Duncan

From:

Jeramie Laughlin <jeramie@mysomers.net>

Sent:

Wednesday, February 08, 2017 10:13 AM

To:

Jamie Duncan

Subject:

Re: 831 Minuteman Loop utility charge

Jamie,

As it stands now the issue has been handed over to our Broker, Angie Tallant, who has arranged a dispute scheduled to be heard at the next City Counsel meeting on March 6th. Yes, it's on the agenda for March 6th. Your company knows this because they added the \$3k sewage charge back on the bill bringing up to \$6k.

Very respectfully, Jeramie Laughlin

Property Manager/ AK Realtor Somers & Associates REALTORS Inc. 711 Gaffney Rd. STE 100 Fairbanks, AK 99701 O:907-456-7653 C:907-978-6335

F: 907-456-7650

Looking for a property to rent? check out our website.

Somersrentals.com

On Wed, Feb 8, 2017 at 10:03 AM, Jamie Duncan < Jamie. Duncan@northpolealaska.org > wrote:

Thank you for letting me know. Kathy, our City Clerk who is in charge of adding items to the agenda, is currently out of the office, have you completed your request to be added for the March 6th council meeting?

Jamie Duncan

Utility Billing Clerk

125 Snowman Lane

North Pole, Alaska 99705

P: 907-488-6111

F: 907-488-3002

From: Jeramie Laughlin [mailto:jeramie@mysomers.net]

Sent: Wednesday, February 08, 2017 9:40 AM

To: Jamie Duncan

Subject: 831 Minuteman Loop utility charge

Hi Jamie,

I'm Jeramie Laughlin and I recently took over for Emilia as Property Manager. As it stands now the issue has been handed over to our Broker, Angie Tallant, who has arranged a dispute scheduled to be heard at the next City Counsel meeting on March 6th. I will be there as well as our Lead Property Manager.

If you have any questions please direct them to me. Thank you

Very respectfully, Jeramie Laughlin

Property Manager/ AK Realtor Somers & Associates REALTORS Inc.

711 Gaffney Rd. STE 100 Fairbanks, AK 99701

O:<u>907-456-7653</u>

C:907-978-6335

F: <u>907-456-7650</u>

Looking for a property to rent? check out our website.

Somersrentals.com

Bill Butler

From:

Bill Butler

Sent:

Thursday, January 12, 2017 11:30 AM

To:

'emilia@mysomers.net'

Cc:

Kathy Weber; Jamie Duncan

Subject:

831 Minuteman Loop utility charges

Ms. Monroe:

At the North Pole Utility, we understand your concern related to a large unexpected water bill. The Utility Department can only forgive sewer charges if there is adequate evidence that water from a leak was not discharged to the sewer. Only the North Pole City Council can modify a customer's utility charges based upon an appeal. Based upon the electronic and mechanical meter readings, the Utility's position is that the water went through the meter and the account holder is responsible for the charges. The water usage profile also documents the meter reading. The construction of the meters are such that they can only read water as it passes through the meter. Think of a pinwheel, it only spins if you blow on it. The water meters function in a similar fashion. If you are claiming the water meter is faulty, you do have an option to request a new meter; however, if we replace the meter and upon testing of the removed meter the meter proves to be functioning properly, you will be charged for the cost of a new meter and an installation charge plus the full charges for the previous meter reading will still apply.

Since you are claiming that there was not a leak, the Utility Department must charge you the full amount for water and sewer as according to the meter reading. You can make a formal appeal to the City Council to forgive some or all of the charges. Even during an appeal, the customer is required to pay the utility charges until the issue is resolved. If you wish to challenge the utility bill, you will need to contact the City Clerk, Kathy Weber at 907-488-8584; <Kathy.Weber@northpolealaska.org> to arrange for an appeal.

The section of the City of North Pole Municipal Code related to appealing a utility bill reads as follows:

13.12.110 Appeal of utility billings.

- A. Any North Pole Utility customer who believes his utility billing is unjust and inequitable as applied to his property may make written application to the City Council requesting a review of his utility billing. The application shall include the facts and data upon which the appeal is based.
- B. While awaiting Council review of his appeal, the customer shall pay the amount of the disputed bill to the City within thirty days from the mailing date to avoid becoming delinquent. Subsequent bills shall be paid in full within the prescribed time limit.
- C. Payment of disputed bills as required by this section shall not be deemed to prejudice an otherwise valid contest.
- D. Review of the request shall be made by the City Council who shall determine if it is substantiated or not, including recommending further study of the matter by a designated representative.
- E. If the request is determined to be substantiated, the charges for the customer shall be recomputed based on the Council approved terms, and the new charges thus recomputed shall be applicable retroactively up to one year.
- F. In instances where a utility customer billing appeal relates to a situation limited to forgiveness of sewer service and associated charges where the customer can document the water upon which the charges are calculated was not discharged into the sewer system, the Mayor or his designee may waive these charges without the appeal proceeding to the City Council for approval. Should such an appeal be granted by the Mayor or his designee, he shall report the waiver of these charges to the City Council. (Ord. 16-16 § 2, 2016; Ord. 12-02 § 2, 2012; Ord. 00-16 § 2, 2000; Ord. 82-8 § 2.L, 1982)

Sincerely,

William Butler
Director of City Services
City of North Pole
125 Snowman Lane
North Pole, AK 99705

Tel. 907-488-8593 Fax. 907-488-3002

From: Emilia Monroe [mailto:emilia@mysomers.net]

Sent: Wednesday, January 11, 2017 4:20 PM

To: Jamie Duncan

Subject: Re: 831 Minuteman Update

Hi Jamie,

I'm sorry to keep bogging you down with questions regarding 831 Minuteman, and I do appreciate all your help. But we had Richard Tallant, from RT Interiors stop by the property to inspect the whole home for leaks (interior, crawlspace, etc.), as well as the back faucet and after he thoroughly inspected the property, he reported that in his professional opinion there is no way a leak of that stature could have occurred anywhere in the interior or exterior of the home. Would it be possible for me to speak to Marty to get more information regarding his findings?

Best,

Emilia

On Mon, Jan 9, 2017 at 12:59 PM, Jamie Duncan < <u>Jamie.Duncan@northpolealaska.org</u>> wrote:

Jamie Duncan

From:

Jamie Duncan

Sent:

Monday, January 09, 2017 12:59 PM

To:

'Emilia Monroe'

Cc:

Bill Butler

Subject:

RE: 831 Minuteman Update

Attachments:

Meter # 82004829 831 Minuteman.csv

Hello,

Attached is the water profile report. Thank you!

Jamie Duncan

Utility Billing Clerk 125 Snowman Lane North Pole, Alaska 99705

P: 907-488-6111 F: 907-488-3002

From: Emilia Monroe [mailto:emilia@mysomers.net]

Sent: Monday, January 09, 2017 11:07 AM

To: Jamie Duncan **Cc:** Bill Butler

Subject: Re: 831 Minuteman Update

Hi Jamie,

Thank you so much for your fast and thorough response. If you could send me the the report that would be great. In an effort to make sure I have all bases covered for the owner/tenant, I will be sending another plumber and general contractor over there again to inspect the back spigot, but I do really appreciate that you have conducted an investigation as well.

When you have a moment, can you tell me how payment plans typically work on your end?

Best,

Emilia

On Mon, Jan 9, 2017 at 10:54 AM, Jamie Duncan < <u>Jamie Duncan@northpolealaska.org</u> wrote:

Good Morning,

The tenant called me Friday afternoon after she received her bill. I sent our tech Marty over and he did a water profile. The profile showed a 400gallon/hr leak for 18 straight days. He did some investigating around the property and found an outside spicket that looks like it failed and water had been flowing out of it. It created what he described as an ice dam. There was no water coming from the spicket during our walk around. With that evidence, we were able to forgive the sewer portion of the bill since the water did not go down the drain. Her new bill is \$3339.92. I can work with whoever

will be paying this bill and can do a payment plan to assist since it is such a large amount. Please feel free for you or the landlord to conduct your own investigation. The purpose of our water profile is to show when the water flowed through the meter, additionally, we looked around the property for the reason of seeing if we could confirm that whatever happened went down the sewer or not for billing purposes. If you would like a copy of the report that we ran, please let us know.

Please let me know if you have any questions, I would be more than happy to assist you.

Jamie Duncan

Utility Billing Clerk

125 Snowman Lane

North Pole, Alaska 99705

P: <u>907-488-6111</u>

F: 907-488-3002

From: Emilia Monroe [mailto:emilia@mysomers.net]

Sent: Monday, January 09, 2017 10:32 AM

To: Jamie Duncan

Subject: 831 Minuteman Update

Hi Jamie,

I hope your Monday is off to a good start! I was recently contacted by the tenant at 831 Minuteman and she told me there have been some recent updates in regards to the water bill at 831 Minuteman, and that somebody from the City of North Pole had stopped by the property last week to discuss the issue with her. When you have a moment, do you mind please sending me the updated findings/information?

Thank you for all your help with this, I really appreciate it.

Best,

Emilia

Emilia Monroe

Property Management Division

Somers & Associates Realtors, Inc.

711 Gaffney Road, Suite 100

Fairbanks, Alaska 99701

Office: (907) 456-7653

Fax: (907) 456-7650

Website: www.SomersAndAssociates.net

Emilia Monroe

Property Management Division

Somers & Associates Realtors, Inc.

711 Gaffney Road, Suite 100

Fairbanks, Alaska 99701

Office: (907) 456-7653

Fax: (907) 456-7650

Website: www.SomersAndAssociates.net

Jamie Duncan

From:

Jamie Duncan

Sent:

Wednesday, February 08, 2017 9:06 AM

To:

katie.l.stpierre@gmail.com

Subject:

FW: 831 Minuteman Loop utility charges

Below is the last correspondence that we have had with the property manager, we did not receive a response back. Please let me know if you have any questions.

Jamie Duncan

Utility Billing Clerk 125 Snowman Lane North Pole, Alaska 99705

P: 907-488-6111 F: 907-488-3002

From: Bill Butler

Sent: Thursday, January 12, 2017 11:30 AM

To: emilia@mysomers.net **Cc:** Kathy Weber; Jamie Duncan

Subject: 831 Minuteman Loop utility charges

Ms. Monroe:

At the North Pole Utility, we understand your concern related to a large unexpected water bill. The Utility Department can only forgive sewer charges if there is adequate evidence that water from a leak was not discharged to the sewer. Only the North Pole City Council can modify a customer's utility charges based upon an appeal. Based upon the electronic and mechanical meter readings, the Utility's position is that the water went through the meter and the account holder is responsible for the charges. The water usage profile also documents the meter reading. The construction of the meters are such that they can only read water as it passes through the meter. Think of a pinwheel, it only spins if you blow on it. The water meters function in a similar fashion. If you are claiming the water meter is faulty, you do have an option to request a new meter; however, if we replace the meter and upon testing of the removed meter the meter proves to be functioning properly, you will be charged for the cost of a new meter and an installation charge plus the full charges for the previous meter reading will still apply.

Since you are claiming that there was not a leak, the Utility Department must charge you the full amount for water and sewer as according to the meter reading. You can make a formal appeal to the City Council to forgive some or all of the charges. Even during an appeal, the customer is required to pay the utility charges until the issue is resolved. If you wish to challenge the utility bill, you will need to contact the City Clerk, Kathy Weber at 907-488-8584; < Kathy.Weber@northpolealaska.org > to arrange for an appeal.

The section of the City of North Pole Municipal Code related to appealing a utility bill reads as follows:

13.12.110 Appeal of utility billings.

- A. Any North Pole Utility customer who believes his utility billing is unjust and inequitable as applied to his property may make written application to the City Council requesting a review of his utility billing. The application shall include the facts and data upon which the appeal is based.
- B. While awaiting Council review of his appeal, the customer shall pay the amount of the disputed bill to the City within thirty days from the mailing date to avoid becoming delinquent. Subsequent bills shall be paid in full within the prescribed time limit.
- C. Payment of disputed bills as required by this section shall not be deemed to prejudice an otherwise valid contest.

- D. Review of the request shall be made by the City Council who shall determine if it is substantiated or not, including recommending further study of the matter by a designated representative.
 - E. If the request is determined to be substantiated, the charges for the customer shall be recomputed based on the Council approved terms, and the new charges thus recomputed shall be applicable retroactively up to one year.
 - F. In instances where a utility customer billing appeal relates to a situation limited to forgiveness of sewer service and associated charges where the customer can document the water upon which the charges are calculated was not discharged into the sewer system, the Mayor or his designee may waive these charges without the appeal proceeding to the City Council for approval. Should such an appeal be granted by the Mayor or his designee, he shall report the waiver of these charges to the City Council. (Ord. 16-16 § 2, 2016; Ord. 12-02 § 2, 2012; Ord. 00-16 § 2, 2000; Ord. 82-8 § 2.L, 1982)

Sincerely,

William Butler Director of City Services City of North Pole 125 Snowman Lane North Pole, AK 99705 Tel. 907-488-8593 Fax. 907-488-3002

From: Emilia Monroe [mailto:emilia@mysomers.net]

Sent: Wednesday, January 11, 2017 4:20 PM

To: Jamie Duncan

Subject: Re: 831 Minuteman Update

Hi Jamie,

I'm sorry to keep bogging you down with questions regarding 831 Minuteman, and I do appreciate all your help. But we had Richard Tallant, from RT Interiors stop by the property to inspect the whole home for leaks (interior, crawlspace, etc.), as well as the back faucet and after he thoroughly inspected the property, he reported that in his professional opinion there is no way a leak of that stature could have occurred anywhere in the interior or exterior of the home. Would it be possible for me to speak to get more information regarding his findings?

Best,

Emilia

On Mon, Jan 9, 2017 at 12:59 PM, Jamie Duncan < <u>Jamie.Duncan@northpolealaska.org</u>> wrote:

Jamie Duncan

From:

Jamie Duncan

Sent:

Monday, January 09, 2017 11:18 AM

To:

'Emilia Monroe'

Cc:

Bill Butler

Subject:

RE: 831 Minuteman Update

Payments are done by a case by case basis. We ask that the amount be paid off within a year from starting the plan. 3339.92/12 would be around a \$278.33 payment each month in addition to the monthly utility bill dues. I will reach out to Marty to have him send me the report. Thank you!

Jamie Duncan

Utility Billing Clerk 125 Snowman Lane North Pole, Alaska 99705 P: 907-488-6111

From: Emilia Monroe [mailto:emilia@mysomers.net]

Sent: Monday, January 09, 2017 11:07 AM

To: Jamie Duncan **Cc:** Bill Butler

F: 907-488-3002

Subject: Re: 831 Minuteman Update

Hi Jamie,

Thank you so much for your fast and thorough response. If you could send me the the report that would be great. In an effort to make sure I have all bases covered for the owner/tenant, I will be sending another plumber and general contractor over there again to inspect the back spigot, but I do really appreciate that you have conducted an investigation as well.

When you have a moment, can you tell me how payment plans typically work on your end?

Best.

Emilia

On Mon, Jan 9, 2017 at 10:54 AM, Jamie Duncan < Jamie. Duncan @northpolealaska.org > wrote:

Good Morning,

The profile showed a 400gallon/hr leak for 18 straight days. He did some investigating around the property and found an outside spicket that looks like it failed and water had been flowing out of it. It created what he described as an ice dam. There was no water coming from the spicket during our walk around. With that evidence, we were able to forgive the sewer portion of the bill since the water did not go down the drain. Her new bill is \$3339.92. I can work with whoever

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Please let me know if you have any questions, I would be more than happy to assist you.

Jamie Duncan

Utility Billing Clerk

125 Snowman Lane

North Pole, Alaska 99705

P: 907-488-6111

F: 907-488-3002

From: Emilia Monroe [mailto:emilia@mysomers.net]

Sent: Monday, January 09, 2017 10:32 AM

To: Jamie Duncan

Subject: 831 Minuteman Update

Hi Jamie,

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Thank you for all your help with this, I really appreciate it.

Best,

Emilia

Emília Monroe

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Website: www.SomersAndAssociates.net

Emília Monroe

Property Management Division

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711 Gaffney Road, Suite 100

Fairbanks, Alaska 99701

Office: (907) 456-7653

Fax: (907) 456-7650

Website: www.SomersAndAssociates.net



North Pole Police Dept. 125 Snowman Ln. North Pole, AK 99705

Chief Steve Dutra Phone: 907-488-8459 Fax: 907-488-5299

February 24, 2017

Mayor Bryce Ward Honorable City Council

I would like to formally request that you consider and adopt the 2017 Cooperative Agreement between the U.S. Army Corps of Engineers and the City of North Pole for law enforcement services.

The City of North Pole has had a long standing agreement with Corps of Engineers since the early 1990's. This year's contract is the same as last years. The City of North Pole will provide law enforcement services to the U.S. Corps of Engineers for the period beginning May 1, 2017 through September 30, 2017.

The North Pole Police Department will supply law enforcement services to protect the assets contained within the Chena Lakes Flood Control project excluding the Chena Lakes Recreational Area unless requested to do so. The compensation to the City of North Pole could be up to \$83,106.08. Please review the attached agreement.

I would ask that the City Council approve this contract to see the details.

Thank you,

Chief Steve Dutra

COOPERATIVE AGREEMENT BETWEEN THE U.S. ARMY CORPS OF ENGINEERS AND THE CITY OF NORTH POLE, ALASKA FOR THE PROVISION OF LAW ENFORCEMENT SERVICES

APPENDIX A 2017 PLAN OF OPERATION FOR LAW ENFORCEMENT SERVICES AT THE CHENA RIVER FLOOD CONTROL PROJECT

TASK ORDER 01-2017

1. INTRODUCTION

In the interest of public safety and security, the City of North Pole, Alaska (Cooperator) will provide law enforcement services on U.S. Army Corps of Engineers (Corps) managed lands and waters within the Chena River Flood Control Project as described below. The Corps has proprietary jurisdiction over all Project lands and waters in accordance with Federal regulations contained within Title 36, Code of Federal Regulations, Part 327. Law enforcement cooperative agreements (LECA) with states or their political subdivisions are authorized by Engineer Regulation 1130-2-550, Chapter 7, to help provide a safe and healthful environment for public use at Corps water resource development projects. Concurrent patrol and enforcement by both the Corps and the Cooperator is the most effective means of assuring a safe environment for public use at the Chena River Flood Control Project.

2. DESCRIPTION OF WORK AREA

The work area covered by this task order includes all accessible Corps managed public lands and waters contained within the boundaries of the Project (Attachment 1). Most, but not all, patrol work will be in those areas receiving the greatest use to maximize visibility and effectiveness. These areas include the Project entrance road corridor, dam structure and outlet works, bicycle trail, visitor kiosk, Piledriver Slough access areas, Bathing Beauty Hole, Moose Creek Bluff, Tanana groin road and silt blanket portion of the floodway.

The Chena Lakes Recreation Area (Lake Park and River Park), leased to and managed by the Fairbanks North Star Borough (FNSB), is not included in this Task Order; however, this will not preclude the Cooperator from independently entering these areas in extreme emergencies. The Cooperator may, at no expense to the Corps, provide backup support to the Alaska State Troopers (AST) responding to other than extreme emergencies in the leased parks pursuant to state or local authority. The FNSB is expected to call AST for all law enforcement within the Chena Lakes Recreation Area since they (the FNSB) are not a party to the original LECA or this Task Order.

3. PERIOD OF SERVICES

Regularly scheduled patrols shall begin no earlier than May 1, 2017 and shall end no later than September 30, 2017. This period covers approximately 22 weeks of continuous service from the Cooperator.

4. NORMAL LEVEL OF SERVICE

There is currently no scheduled law enforcement service provided at the Project. The Alaska State Troopers make infrequent visits to the Project and respond to emergencies if available. The FNSB has no law enforcement powers or organization.

5. TASKS

- a. The Cooperator shall provide one or more state certified law enforcement officers, with jurisdictional authority to enforce State laws on the Project, to perform an average of 40 hours of patrol work each week during the service period. The total number of hours worked under this task order shall not exceed 880 hours, regular time; 40 hours, overtime; and 24 hours, holiday time.
- 1. Patrol work will be performed by one law enforcement officer using the Cooperator's law enforcement vehicle (s), the Corps' all-terrain vehicles, patrol boat and by foot. The primary emphasis of these patrols will be on accident prevention, emergency services to Project visitors, and the enforcement of state laws. Maximum visibility of the Cooperator is desired to encourage voluntary compliance with laws and regulations. Liberal use of verbal and written warnings for minor infractions is encouraged; enforcement actions are to be undertaken as necessary.
- 2. The Cooperator shall generally provide services from Thursday through Monday each week. Service on Tuesday and Wednesday will generally not be required except for holidays falling on these days for which holiday wages will be paid. If Corps requested work for individual officer exceeds 40 hours in one week, overtime will be paid.
- 3. Patrol work shall usually coincide with the daily period of greatest use of the Project by visitors. Except for special circumstances or as otherwise directed by the Corps, the Cooperator is expected to begin work no earlier than 1000 and finish no later than 2400 each day. Within this general coverage window, the Corps will allow maximum flexibility in the Cooperator's daily schedule. Should inclement weather, equipment down time or other conditions beyond the control of the Cooperator reduce the patrol on a particular day, the lost time may be made up on another day when additional work is considered necessary. The cooperator is encouraged to rotate starting points and work hours so as not establish a predictable patrol pattern.
- 4. LECA Officer will supply the Project Manager with their weekly work schedule. The Officer will stop at the office or call the On Duty Ranger at the beginning of each shift to give notice they are on duty.

b. The Cooperator shall operate traffic radar on the primary Project access road as necessary to measure and control traffic speed along the road and prevent accidents.

6. DAILY LAW ENFORCEMENT LOG

The Cooperator shall maintain a daily activity log recording all incidents, accidents, visitor assists and public contacts, including warnings (written & verbal) or citations issued. It is particularly important that any work (to include emergency responses and assists to AST) performed within the Chena Lakes Recreation Area (Lake and River Parks), that is leased to and operated by the FNSB, be noted separately for statistical purposes. A summation of the activity log shall be submitted to the Corps at the end of each month. Detailed written reports of major incidents such as traffic accidents, fatalities, theft, property damage, assaults and other such incidents shall be submitted to the Corps no later than the following scheduled workday. Time spent during Project Duty Hours off-project responding to emergency calls, involvement in Parades, Special Events, and trainings outside the scope of this contract will be recorded on the monthly log. Documentation will include incident/event, location, and total time spent off-project. Any time spent off-project in excess of 30 minutes per incident will be added up each month, rounded to the nearest 1 hour, and deducted from the total hours worked for the month as based on the monthly law enforcement logs. If authorized by Project Manager, time logged off the project may be offset to another day within the invoice period. If the time is offset the payment of overtime by the USACE is not permitted when on duty for offset time. Monthly reports supplied to Chena from NPPD need to be submitted by the end of the second week of the following month.

Any emergency involving a fatality, serious injury, major property damage or credible physical security threat involving the dam shall be reported immediately to the Corps' Project Manager or Senior Park Ranger regardless of time of day.

7. COST OF SERVICES

The hourly rate for law enforcement services shall be as follows:

<u>Item</u>	Cost/Hour	Estimated Hours	Estimated Cost
Officer's Total Hourly Rate*	\$ 54.84	872	\$ 47,820.48
Vehicle Rate**	\$ 34.47	912***	\$ 31,436.64
Overtime (Officer/)	\$ 68.90	40	\$ 2,756.00
Holiday (Officer/)	\$ 45.54	24	\$ 1,092.96

TOTAL COST \$83,106.08

^{*} To include all insurance costs

^{**} Vehicle rate is cost for depreciation and maintenance only and not for purchase costs.

^{***} Includes overtime hours

8. COMPENSATION TO THE COOPERATOR

The Cooperator shall be paid for services listed in this task order performed over the agreement period. No legal liability on the part of the Corps for payment of any money for performance outside of this task order shall arise. Additional work, if necessary, will be covered under separate task orders.

9. BILLINGS

The Cooperator shall submit monthly invoices to the Corps, itemizing the hours of services actually performed and the hourly rates listed previously in Section 7. The Cooperator's log will be used as one method of verifying performance. Invoices shall be submitted by the end of the second week of the following month.

Invoices shall be submitted directly to the following:

U.S. Army Corps of Engineers Chena River Flood Control Project PO Box 55270 North Pole, AK 99705

10. PAYMENTS

Monthly invoices will be reviewed for accuracy and forwarded to the Alaska District Office in Anchorage for payment. The Cooperator will be paid only for those services received and approved by the District Engineer's Representative at the Project. The total cost of services performed during the term of this agreement may not exceed \$ 83,106.08 .

11. CORPS AND COOPERATOR REPRESENTATIVES

- 1. Mr. Tim Feavel, Project Manager, Chena River Flood Control Project, P.O. Box 55270, North Pole, AK 99705, telephone 488-2748, is designated as the District Engineer's Representative and Point of Contact for all matters relating to this task order.
- 2. Mr. Steve Dutra, Chief, North Pole Police Department, 125 Snowman Lane, North Pole, AK 99705, telephone 488-8459, is designated the Cooperator's Representative and Point of Contact for all matters relating to this task order.

12. <u>APPROVAL</u>

The date of approval for this annual task order shall be the date on which it is signed by the Chief, Construction-Operations Division, U.S. Army Corps of Engineers, Alaska District. This Plan of Operation shall remain in effect until modified or terminated for convenience by either party.

U.S. ARMY CORPS OF ENGINEERS (To be signed after negotiations)

Julie Anderson.	DATE
Chief, Operations Branch	
U.S. Army Engineer District, Alaska	
CITY OF NORTH POLE, ALASKA (To be signed after negotiations)	
Bryce Ward Mayor, City of North Pole, Alaska	DATE

Sponsored by: Mayor Bryce J. Ward Intorduced & Adopted: March 6, 2017

CITY OF NORTH POLE 1 2 **RESOLUTION 17-03** 3 4 INCENTIVE PROGRAM TO ASSIST NEW WATER SYSTEM 5 CUSTOMERS WHO CONNECT TO THE WATER SYSTEM EXTENSION 6 BEING CONSTRUCTED IN RESPONSE TO SULFOLANE 7 GROUNDWATER CONTAMINATION FUNDED BY FLINT HILLS 8 RESOURCES AND ADMINISTERED BY THE NORTH POLE UTILITY 9 10 WHEREAS, the City of North Pole created its utility system to provide residents with the 11 sanitation, protection and convenience afforded by a municipal utility system and to promote an 12 improved community environment; and 13 14 WHEREAS, the industrial compound sulfolane has been released into the environment and 15 contaminated the ground water under the City of North Pole and in properties outside of the city 16 limits: and 17 18 WHEREAS, the City filed a lawsuit against Williams Petroleum and Flint Hills Resources for 19 the release of sulfolane that has contaminated the groundwater under the City; and 20 21 WHEREAS, the City of North Pole, State of Alaska, and Flint Hills Resources have achieved a 22 mutually agreeable settlement that partially resolves the City's concerns related to sulfolane 23 contamination in the groundwater under the city limits; and 24 25 WHEREAS, the settlement provides for the extension of the City's municipal water system to 26 affected properties within the city limits; and 27 28 WHEREAS, the settlement also provides for the extension of the City's municipal water system 29 to properties outside of the city limits and to a buffer zone beyond the perimeter of the sulfolane 30 plume; and 31 32 WHEREAS, Flint Hills Resources has proposed to create and Incentive Program that will 33 provide property owners in the areas to be served by the water system extension with an 34 incentive that will assist as they transition from their existing water source to the water system 35 extension. The incentive program includes the following elements: 36 37 • On January 1, 2018, Flint Hills Resources will provide an initial deposit of \$400,000 for 38 the City to draw against as new customers on the water system extension open a water 39 account with the City. 40 • Each new extension customer will receive a \$2000 credit, to be drawn on by the City as 41 water charges are incurred by the customer, and to pay the new customer's \$75 security 42 deposit to also be drawn from the initial Flint Hills Resources deposit. The credit is in 43 favor of the served property and is nontransferable. The deposit will be renewed by Flint 44 Hills Resources as needed to stay 30 days ahead of new water system extension customer 45 accounts. The maximum deposit from Flint Hills Resources over time will be 46 \$1,361,200. 47 • The City will waive the Facility Repair and Replacement and base charges for customers who tie in to the water system extension through December 31, 2022. 48

Sponsored by: Mayor Bryce J. Ward Intorduced & Adopted: March 6, 2017

ASSED AND APPROVED By a	
•	duly constituted quorum of the North Pole City Council this
oth day of March, 2017.	
	Bryce J. Ward, Mayor
ATTECT.	
111E31:	
ATTEST:	
ATTEST:	
Kathryn M. Weber, MMC	PASSED/FAILED
Kathryn M. Weber, MMC	PASSED/FAILED Yes:
ATTEST: Kathryn M. Weber, MMC North Pole City Clerk	