

Solid Waste Pickup Times Exception Policy

Purpose: Residents requested the City Commission restrict trash collection hours in a way that avoids emptying dumpsters in early morning to eliminate the beeping and banging that awakens those residents. Waste haulers seek a cost effective method for trash collection based on business necessity, scheduling and dumpster location.

Objective:

Establish an exception policy which would allow waste haulers to collect refuse before 7:00 A.M. for business necessity, scheduling, or dumpster location reasons.

Policy:

Ordinance 50.12 restricts refuse collection hours, including dumpsters, in residential zones and commercially zoned property that directly abuts residential zones that have dwelling units, so that refuse and recycling collection do not occur before 7:00 a.m. or after 8:00 p.m., The following exception procedure is implemented to allow for reasonable and cost effective refuse collection while maintaining reasonable restrictions that reduce disruption to residents.

Procedure:

- A. Refuse haulers, on behalf of businesses that claim undue hardship or unusual circumstance, may apply for an exemption allowing refuse pickup before 7:00 A.M. by providing:
 - 1) Application signed by the business owner establishing a business need for collection before 7:00 A.M.
 - 2) Explanation of why the dumpster location or scheduling will not resolve the issue.
 - 3) The dumpster location and the number of resident dwellings within 300 feet.
 - 4) The time of day the hauler would be collecting if the waiver is granted.
- B. Public works staff will send a notification to residents within 300 feet of the request for an exception and allow ten (10) days for written comment.
- C. The DPW Director will consider the request, the public input received, and the factors listed above keeping in mind the above purpose and make a decision on the request. The exception, if granted, will last for one year. The business owner or waste hauler must re-apply annually if they wish to continue refuse collection outside the City ordinance times.
- D. If the exception is approved by the DPW Director, a letter will be sent to the waste hauler, business owner, and residents within 300 feet advising them of the approved collection time. The affected residents may appeal to the City Commission for reconsideration on a form provided by DPW. The appeal will be placed on the next available City Commission Agenda. The City Commission will decide on the exception request. The decision of the City Commission is final.

- E. If the request is denied by the DPW Director, the business owner or refuse hauler may appeal to the City Commission for reconsideration on a form provided by DPW. The appeal will be placed on the next available City Commission Agenda. The Commission will decide on the exception request. The decision of the City Commission is final.