



Village Implements Innovative Electronic Bill Pay Service

The Village of Lindenhurst has launched a new online billing and payment solution, offering more ways to view and pay your utility bill, plus the addition of 24/7 phone payments and pay by text.

Residents can receive and view bills electronically, make a payment with credit/debit card or e-check, and choose to go paperless. A quick, one-time payment can be made without registering, or you can create an account to enjoy more features; such as, setting up automatic payments, saving payment information for later use, and viewing history. Features include:

- Easy-to-use online portal to access your account and make payments
- Go Paperless – get your bills via email
- Save time with automatic payment options:
 - AutoPay – automatically pay the invoice amount on the due date from your bank account, OR with the newly available option of debit or credit card payment
 - Recurring Scheduled Payments – set up a schedule to pay a fixed amount or the invoice balance on a specific day of the month
- Receive email reminders when your bill is ready, when a scheduled payment is pending and a confirmation after making a payment
- Pay by Phone – check your account balance or make a payment 24/7 by calling (855) 922-1076
- Pay by Text – get text notifications about your bill and have the option to pay through text message with your default payment method (sign up when making an online payment or within your account)

Residents who have previously signed up for paperless billing, will be automatically enrolled in the new online system. Residents who have previously enrolled in automatic payments will have their payments withdrawn in the same manner as previous bills. If you wish to utilize this convenient new service, go to the Village website at <https://www.lindenhurstil.org/> and click on the “Pay Your Utility Bill” button.

If anyone has questions about the new bill payment platform, please contact the Village Hall at (847) 356-8252. We appreciate your patience as we improve our service for our residents.

Event Calendar

Visit www.lindenhurstil.org for more details about all Village events:

- **Monday, April 6:** Yard Waste pick-up begins.
- **Saturday, April 4, 10 a.m. (rain date- Sunday, April 5):** Easter Egg Hunt & Easter Bunny Meet, Millennium Park; see www.lindenhurstparks.org for details on this and other events
- **Saturday, May 9, 9 a.m. - noon:** Pet Vaccination/Microchip Clinic, Public Works Garage, 2301 E. Sand Lake Road; <http://health.lakecountyil.gov>
- **Monday, May 25:** Village Hall & Postal Substation closed for Memorial Day
- **Monday, May 25, 10 a.m.:** Memorial Day Ceremony; Veterans' Memorial/Village Hall, 2301 E. Sand Lake Road
- **Tuesday, June 9, 6 p.m.:** Lindenhurst Park District Kids Concert; Mallard Ridge Park, 110 Robincrest Lane
- **Wednesday, June 10, 7 p.m.:** Lake Villa and Lindenhurst Park District's Live Music in the Parks series begins; check www.lindenhurstparks.org for bands and locations

True or False:

Lindenhurst prohibits the use of fertilizers containing phosphorus.

TRUE!

From the Mayor's Desk



As I write my article for this edition of the Village Voice on Groundhog Day, this morning Punxsutawney Phil has predicted an early Spring. Let's hope he's right because if so, construction can restart on Grand Avenue sooner; which in turn will hopefully mean construction is finished sooner. It will be nice when construction is completed on Grand, and residents and businesses along the construction route can begin to get back to some sense or normalcy. I again thank everyone for their patience on this State project, and will also remind everyone how much better Grand Avenue will be once reconstructed.

Speaking of businesses on Grand Avenue, I stopped by a new business in Linden Plaza - Playtyme Gym and introduced myself to Steve, the owner. A number of kids were there running around and having a good time. If you have little ones, check out this local business!

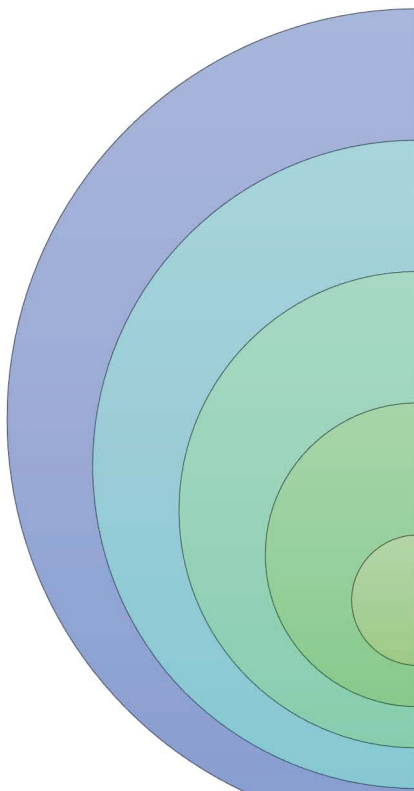
The Village Board and staff are currently working on a Strategic Plan which we will share at a Board meeting soon. We have had Focus Groups of Village employees, community leaders, and residents who have graduated from our Citizens Academy. These Focus Groups provided feedback and comments about what the Village should focus on. Their feedback was consistent with the feedback we obtained from the Village survey we conducted in late 2018. The Village Board met on a Saturday in January to review the comments, and worked with our leadership team to identify some short- and long-term goals.

Wishing you all a Happy Spring!

Donie Martin



CONNECT WITH US!



WebQA

- Place service requests via our mobile app
- Village of Lindenhurst, WebQA

InvoiceCloud

- Pay your Utility Bills Online
- www.invoicecloud.com/lindenhurstil

NIXLE

- Get Important Alerts! To Register:
- Text 60046 to 888777, or
- Sign up at www.nixle.com, or
- Download Nixle Mobile App, or
- Go to www.lindenhurstil.org, sign up via the Nixle Widget

SOCIAL MEDIA

- Facebook@LindenhurstIL
- Instagram@LindenhurstIL
- Twitter@LindenhurstVOL
- LinkedIn@Village of Lindenhurst, IL

E-News

- www.lindenhurstil.org
- (847) 356-8252

Linden Notes

Landscape Collection Starts in April

Spring is just around the corner and so is the start of landscape waste collection with the Village's contracted waste hauler, Groot. Landscape service begins April 6 and runs through November 30. Landscape waste includes grass, shrubbery, small tree limbs and weeds. Sticker service: Each sticker is \$3.35 and one must be affixed to each 32-gallon container or Kraft bag placed curbside each week. There is no limit to the number of containers that may be placed curbside with sticker service. Subscription service: This service is \$160 annually. Residents may place up to four 32-gallon containers or Kraft style bags curbside each week; any additional containers would require a sticker. Stickers can be purchased at the following locations: Groot's website (www.groot.com), at Walgreen's (399 S. Rte. 45), or Butera Finer Foods (1500 W. Grand Avenue). For more information, please contact Groot at (847) 693-2700.

Tree Replacement Program

The Village offers a program to

assist residents who wish to plant a tree. Under this 50/50 tree replacement program, the Village will reimburse residents who wish to purchase a new tree for their property or parkway area. The program parameters are as follows:

- Residents will be reimbursed 50% of the cost of a single, acceptable tree, excluding sales tax, delivery, installation, etc. up to \$200.
- Program dollars would be dispersed by the Village to the homeowner after the purchase and planting of a new tree.
- Households could participate once per year.
- Residents can submit a receipt to Village Hall for reimbursement.
- First come, first serve basis as budgeted funds are available.
- A list of acceptable trees is available on the Village website.

Shoreline Stabilization Program

The Village offers a lake shore stabilization program for residents who own lake shore property. Through this program, the Village will reimburse residents who plant acceptable shrubs and plantings that help to preserve the shoreline and water quality of the lakes. The list of acceptable plantings is taken from the Illinois Environmental

Protection Agency. This list is also located at www.lindenhurstlakes.com. Other guidelines include the following:

- First come, first serve basis as budgeted funds are available.
- Eligible residents may be reimbursed 50% of their expenditure up to \$100.
- Residents must submit a receipt to Village Hall that itemizes the acceptable purchase.
- A list of acceptable plantings is available on the Village website www.lindenhurstil.org.

Utility Bill Payment Options

Residents can take advantage of the Village's on-line utility bill system, at no additional cost. Residents can use the My Utility Account to pay their utility bill, view the bill or receive paperless billing through the e-bill program. To register, visit www.lindenhurstil.org and select the link "pay utilities" on the homepage. Visa, Mastercard and Discover credit cards are all accepted.

Or, residents can download the Village of Lindenhurst app on iTunes or Google Play. Please contact Village Hall at (847) 356-8252 if you have any questions about on-line utility bill payments.

LAKE COUNTY ELECTRONICS RECYCLING FACILITIES

A LIMIT OF UP TO SEVEN ELECTRONIC ITEMS MAY BE DROPPED OFF PER VISIT
(excluding miscellaneous cords and cables)

Year-Around Drop Off Locations - Appointments are Not Required:

Grayslake: Public Works Facility, Recycling Center

585 Berry Ave., Grayslake, IL

Monday - Friday: 7:00 a.m. - 3:30 p.m.

Saturday: 8:00 a.m. - 12:00 p.m.

Also accepts: Cardboard, mixed paper, plastic containers, glass bottles and jars, steel cans, food scraps, shoes, clothing and textiles.

Highland Park: Recycling Center

1180 Half Day Rd., Highland Park, IL

Every Tuesday: 7:00 a.m. - 1:00 p.m.

1st Saturday of the month 7:00 am - 1:00 pm

Excluding holidays

Also accepts: Fluorescent light bulbs (8/visit max), foam containers, polystyrene foam cups and containers, clothing and textiles.

For a full list of Lake County Recycling Facilities, visit www.swalco.org





Don't Be Fooled!

The Lindenhurst Police Department would like to warn our residents about a Burglary Ruse in practice in the Lake County area; especially targeting senior citizens.

A person in construction-type clothing lures a homeowner into their backyard, and then advises that he needs to go back to his truck to retrieve something. While the homeowner waits for his return, the "construction worker" enters the home and burglarizes it.

Whenever in doubt, contact the Lindenhurst Police Department at (847) 356-5400.

Pet Vaccination and Microchip Clinic

The Lake County Health Department/Community Health Center's Animal Care and Control program, in conjunction with the Village of Lindenhurst, will offer a low-cost pet vaccination and microchip clinic on Saturday, May 4th. The event will be held at the Public Works Garage, 2301 E. Sand Lake Road, from 9:00 a.m. to Noon.

All animals brought to the clinic should be at least four months old. In addition, dogs must be leashed and cats placed in carriers. Cash payment only is required at the time of vaccination. For pets that are spayed/neutered, a one-year rabies vaccination and Lake County tag are \$20; a one-year rabies vaccination, Lake County tag and distemper are \$25. For pets that are not spayed/neutered, the one-year rabies and Lake County tag are \$60; a one-year rabies tag and distemper are \$65. A distemper vaccination only is \$10, a microchip only is \$15, and nail trimming is \$5.

For more information, please contact Lake County Animal Control at (847) 377-4700.



Be Aware of Watershed Locations

You may have noticed that the Village has watershed signs throughout the community to notify residents where watershed limits begin. A watershed is an area of land in which all storm water drains to the same location. In Lindenhurst, certain houses reside in watersheds, and collectively this water ultimately drains to the same lake.

This means that it is important for each resident to keep

ENTERING Lake Linden Watershed

ALL WATER FLOWS
TO THE LAKE



harmful materials out of storm drains, and out of the lakes. Please be aware when you see these signs, and take extra care by following these recommendations: mulch or bag grass clippings; pick up pet waste; if you wash cars outside, choose a phosphate-free cleanser; and, use phosphate-free fertilizers.

For more information about Lindenhurst's lakes, and where watersheds are located, please visit www.linden-hurstlakes.com.

VILLAGE OF LINDENHURST • 2301 SAND LAKE ROAD • LINDENHURST, IL • 60046
WWW.LINDENHURSTIL.ORG • (847) 356-8252 • MAIL@LINDENHURSTIL.ORG

Mayor Dominic Marturano

Trustee Bill Anderson

Trustee Patty Chybowski

Trustee Dawn Czarny

Trustee Patrick Dunham

Trustee Dawn Suchy

Trustee Heath Rosten

Village Clerk Jody Stoughtenger

Village Board meetings are scheduled on the second and fourth Monday of every month at 7:00 p.m. at the Village Hall, 2301 E. Sand Lake Road. Please visit www.lindenhurstil.org for more information.

