

Village of LINDENHURST

BRINGING V.A.L.U.E. TO OUR COMMUNITY

Lindenhurst Enhanced 9-1-1 Services and Emergency Notification with Smart911



Public Safety Officials encourage residents to sign up for the free service that provides Emergency Responders with more infor-

mation in the event of an emergency.

Smart911 saves critical time in an emergency and has proven to save lives nationwide. The additional information provided in a Smart911 Safety Profile enables emergency responders to know exactly where they are going and who they are looking for in a house fire, or at the scene of a vehicle accident; those details can help quicken their response time.

Smart911 allows residents to create a Safety Profile on-line at www.smart911.com for their entire household that includes any information they want 9-1-1 telecommunicators and response teams to have in the event of an emergency. When a citizen makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 telecommunicator, allowing them to send the right response teams to the right location with the right information.

“Residents that create a Safety Profile will be better prepared in all towns and counties across the country that support Smart911,” said Lindenhurst Police Chief Thomas Jones. “The Safety Profile travels with you, and the additional information provided allows public safety dispatchers to send the right response teams faster.”

With Smart911, citizens can link both home and work addresses to mobile phones, which can be passed on to responders in the field for more a detailed, rapid response. Additional information including pets in the home, vehicle details in the event of an accident, and even emergency contacts can all be included in a Safety Profile. All information is optional, and the citizen has the ability to choose what details they would like to include.

Community Calendar

Visit www.lindenhurstil.org for more details about all Village events:

- Check out www.lindenhurstparks.org for additional Park District family and adult events and information
- **Friday, February 14: Park District's Active Adults Valentine's Day Party; registration required**
- **Monday, February 17: Village Hall closed in honor of Presidents Day**
- **Thurs, March 12: Engle Junction Preschool Art Show/Book Fair, 2300 E Grass Lake Rd.**
- **Sunday, March 29: Lindenhurst-Lake Villa Chamber of Commerce Spring Craft & Business EXPO 9AM - 4PM, Lakes Community High School; www.llvchamber.com**
- **Saturday, April 4 (rain date: Sunday, April 5): Park District Easter Egg Hunt & Easter Bunny Meet at Millennium Park; www.lindenhurstparks.org**

The benefits of this information on a 9-1-1 call from a cell phone are immeasurable. Mobile phones do not provide an address to the 9-1-1 telecommunicator. These emergency situations are often the worst of a person's life, and the Safety Profile can speak for you when you might be unable.

Smart911 is currently available in 40 states and more than 1,500 municipalities across the country, and has been credited with positively impacting emergency outcomes. In the case of one missing child, the girl's photo and physical description were immediately available to 9-1-1 telecommunicators and responders. For one heart attack victim, an address and medical notes allowed responders to be dispatched to his location quickly.

Residents are encouraged to create their Safety Profile with Smart911 today using the easy tab at www.lindenhurstil.org, making their information immediately available to 9-1-1, and to receive emergency notifications. Smart911 is private and secure, is only used for emergency responses, and only made available to the 9-1-1 system in the event of an emergency call.

From the Mayor's Desk

2019: Year in Review

It's 2020, and here are some random thoughts and comments:

- Under the heading 'Good News/Bad News' - it's nice to have the Millburn Bypass open and substantially complete. Unfortunately, Grand Avenue reconstruction is months behind schedule. Hopefully Mother Nature will give us an early Spring!
- With the Grand Avenue construction, many are avoiding the area, and thereby avoiding our Grand Avenue businesses. These businesses (actually all of our businesses) need our support. If we don't support our local businesses, how long can they survive?
- The Village is working on updating its Strategic Plan. Focus groups (staff, residents, and business members) met in December. The Village Board will review feedback from these Focus groups in January to formulate Village priorities.

- We continue work on finishing up engineering tasks for improvements to the Lake Shore Drive area. We hope to be approved to use Federal funding for this project, just as we used to improve Beck Road.
- We anticipate construction will begin soon on Briargate, the age-restricted (55 years plus) single-family home subdivision located on Route 45 just south of Falling Waters Boulevard.
- Just a heads up - Grass Lake Road is scheduled to be resurfaced from Deep Lake Road to McDonalds Woods this year.

Stay tuned for updates to the projects I've mentioned here.

If you have any comments or concerns, please email me at mayormarturano@lindenhurstil.org.

Here's hoping for a short and uneventful Winter, and a healthy and fulfilling 2020!



L.C.A. 2019

Congratulations to the 2019 graduating class of the Lindenhurst Citizens' Academy. These residents successfully completed a ten-week workshop delving into a series of topics related to the various functional areas of the Village; such as budget preparation, water/sewer distribution, patrol operations, and many others. Thanks for your interest!

Applications for the 2020 Lindenhurst Citizens' Academy can be found at https://www.lindenhurstil.org/egov/documents/1528745544_58508.pdf.

VILLAGE CODE REMINDER: Snowmobile Regulations

- Snowmobiles can only be operated on private property with the permission of the owner.
- Snowmobiles are not permitted on any public right of way or roadway, school grounds, Village or Park District property.
- Special rules apply for Lake Linden and snowmobile equipment requirements. Please call the Village Hall at (847) 356-8252 for more information.



Winter is Here... Which means it's time to remove snow. Please remember that the **Illinois Department of Transportation (IDOT) plows Grand Avenue and Route 45**, and the **Lake County Department of Transportation plows Sand Lake, Gelden and Grass Lake roads**. All other public roads in Lindenhurst are maintained by Village snow removal crews.

Snowfall parking restrictions: To assist our snow plow crews, there is no parking on any Village street when there is 1" or more of accumulated snow. The restriction applies until the streets have been cleared of snow. Violators may be towed. And please don't deposit additional snow onto the roadway from your shoveling or snow-blowing efforts. Following this procedure allows snow plow operators to quickly and efficiently remove snow.

Road Hazards: Though basketball nets are never allowed adjacent to our roadways, they pose a particular hazard to our plow drivers as they clear our streets. Please also remove your garbage cans from the roadside as soon as possible; do not place in the roadway, and leave out no earlier than 6PM the night before pick-up.

Linden Notes

Utility Bill Payment Options

Residents can take advantage of the Village's on-line utility bill system at no additional cost. Residents can use the My Utility Account to pay or view their utility bill. To register, visit www.linden-hurstil.org and select the link "pay utilities" on the homepage. Visa, Mastercard and Discover credit cards are all accepted. To receive paperless billing through the e-bill program, contact the Village Hall at (847) 356-8252. Or, residents can download the Village of Lindenhurst app on iTunes or Google Play.

Tree Replacement Program

The Village offers a program to assist residents who wish to plant a tree. Under this 50/50 tree replacement program, the Village will

reimburse residents who wish to purchase a new tree for their property or parkway area. The program parameters are as follows:

- Residents will be reimbursed 50% of the cost of a single, acceptable tree, excluding sales tax, delivery, installation, etc. up to \$200
- Program dollars would be dispersed by the Village to the homeowner after the purchase and planting of a new tree
- Households could participate once per year
- Residents can submit a receipt to Village Hall for reimbursement
- First-come, first-served basis as budgeted funds are available
- A list of acceptable trees is available on the Village website

Shoreline Stabilization Program

The Village offers a lake-shore sta-

bilization program for residents who own lake-shore property. Through this program, the Village will reimburse residents who plant acceptable shrubs and plantings that help to preserve the shoreline and water quality of the lakes. The list of acceptable plantings is taken from the Illinois Environmental Protection Agency. This list is also located at www.linden-hurstlakes.com. Other guidelines include the following:

- First-come, first-served basis as budgeted funds are available
- Eligible residents may be reimbursed 50% of their expenditure up to \$100
- Residents must submit a receipt to Village Hall that itemizes the acceptable purchase
- A list of acceptable shrubs and plantings is available on the Village website www.linden-hurstil.org.



Living with Wildlife: Coyotes *(courtesy of lcfpd.org)*

Human development in urban areas has replaced natural areas that were once habitat for wildlife. Open fields, forests and wetlands have been replaced by lawns, gardens and neighborhoods. Many animals are adapting to this new environment, sometimes at the expense of their human neighbors, by creating a disturbance or causing damage to property.

The best way to prevent common wildlife issues is to avoid providing them potential sources for food and shelter. Following are recommendations for how to prevent common wildlife conflicts:

- Do not encourage wildlife to come in or near your home by feeding them.
- Keep pet food and water dishes indoors.
- Turn on outside lights, make noise and observe the area for any signs of wildlife before letting your pet outdoors.
- Do not allow spilled seed to accumulate around bird feeders.
- If possible, do not keep garbage cans outside.
- Keep grills and barbecues clean.

Coyotes cannot tell the difference between their natural prey and pets. Therefore, they have been known to occasionally prey on cats. Coyotes, which are dogs themselves, do not think of dogs as prey and usually will not attack a dog for food. However, coyotes do view dogs as competition for territory, food and mates. Therefore, if a dog is within a coyote's territory, the coyotes will attack it if they are unable to chase it away. If you are approached by a coyote or it comes into your yard, scare it away by shouting at it and waving your arms over your head. These actions will reinforce the coyote's natural fear of people, and teach it that your yard is not available territory.

Even though it may be tempting to trap and remove a nuisance animal, removal typically does not provide a permanent solution. Trapping and removing animals only creates an opening for another animal to occupy. The best solution is to focus on removing the attraction, not the animal. (Please remember that it is illegal for homeowners to discharge any type of projectile weapon or firearm within Village limits.) Coyotes play an important role in maintaining healthy ecosystems and species diversity. By preying on smaller predator species, coyotes also help protect our bird populations.

Lake County organizations and HOAs can book a free informational presentation about coyotes, or request a brochure by contacting Lake County Forest Preserves' Public Affairs office at 847-367-6640, or e-mailing afrederick@lcfpd.org.

PROTECT YOURSELF FROM SCAMS

The **Lindenhurst Police Department** strives to create more awareness on current scams to prevent residents, their friends and families, from becoming victims.

If you are aware of any scams, pass your knowledge on to others!!

AWARENESS = PREVENTION

Tip #1 **The Gift Card Scams** – No business, utility company, bank, IRS, Treasury Department, Social Security Administration, etc. is going to request payment via gift cards. These are scams.

If you are in doubt, whether it is a person at your door, on your phone, or on the internet: **STOP!!**

Before divulging any personal or sensitive information, let the Lindenhurst Police Department help identify whether it is a legitimate request or a scam.

Tip #2 **The Grandparent Scam** – Preying on the seniors, plucking at their heartstrings and creating a sense of urgency are the ways scamsters become successful with the Grandparent Scam. The “grandchild” calls you from an unknown number claiming they’ve been in a crash, or arrested for some shameful reason....but please don’t tell Mom or Dad!!! They need money wired via Western Union or gift cards (see Tip #1). They use common names that very well could be your grandchild’s name. **DON’T FALL FOR IT!** Instead, ask for a phone number and tell them you’ll call them back!!

Verify with family your grandchild’s location, or call the Lindenhurst Police Department.

NEVER SEND MONEY TO SOMEONE YOU DO NOT KNOW!!!

****If you do send money, you will receive additional calls explaining why they need more and more money. Once the money is wired or the gift card numbers exposed and given to the scamster, the money is gone. Technology has made it easier to scam people; and unfortunately, more difficult to track the offenders!****

For information on fraud prevention, visit:

<https://www.isp.state.il.us/crime/citizenscam.cfm>

<https://www.consumer.ftc.gov/features/scam-alerts>

https://www.lindenhurstil.org/egov/documents/1529529644_93263.pdf

PASS IT ON!

VILLAGE OF LINDENHURST • 2301 SAND LAKE ROAD • LINDENHURST, IL • 60046
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Mayor Dominic Marturano
Trustee Bill Anderson
Trustee Patty Chybowski
Trustee Dawn Czarny
Trustee Patrick Dunham
Trustee Dawn Suchy
Trustee Heath Rosten
Village Clerk Jody Stoughtenger

Village Board meetings are scheduled on the second and fourth Monday of every month at 7:00 p.m. at the Village Hall, 2301 E. Sand Lake Road. Please visit www.lindenhurstil.org for more information.

