



## LADUE FIRE DEPARTMENT

### Office of the Fire Chief

9213 Clayton Road  
St. Louis, MO 63124  
314-993-0181

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|                                             |                               |
|---------------------------------------------|-------------------------------|
| <b>To:</b> Mayor Spewak and Council Members | <b>Date:</b> October 21, 2024 |
| <b>From:</b> Fire Chief Steve Lynn<br>SL    | <b>Re:</b> Council Agenda     |

Stacey,

I have the following items to present during the council meeting.

1. Review Monthly Incident Report and activity report
2. Seek Approval for Resolution 2024-54
3. Seek Approval for Capital purchase of two LifePak 1000 monitors

Respectfully submitted,

Fire Chief Steven E. Lynn



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| <b>To:</b> Mayor Spewak and Council Members | <b>Date:</b> October 21, 2024 |
| <b>From:</b> Fire Chief Steve Lynn<br>SL    | <b>Re:</b> Resolution 2024-54 |

Prior to January 1, 2024, the Ladue Fire Department utilized two separate software programs to manage department operations. The first software was ESO Solutions which managed our patient care reports. The second software was Emergency Reporting (ER) which managed daily operations. In early 2023, ESO acquired ER in order to gain the customer base. They informed us that ESO will be terminated in the future leaving us a choice to continue with ESO for our entire operations or explore different platforms. It was decided in late 2023 to move all operations to ESO. Over the last 10 months, we have determined that ESO platform is not the right software for the Ladue Fire Department.

To solve this problem, several members of the command staff vetted several products, concluding that First Due would be the best option to manage all aspects of the fire department operations except patient care reporting. Due to our medical control and the quality assurance program established through ESO, it was recommended that Ladue stay with ESO for patient care reporting.

This resolution seeks approval for the Mayor to sign into contract with Locality Media, Inc. dba First Due for the purchase of First Due fire operations platform. The annual cost for this produce is \$11,250.00 with a \$2000.00 implementation fee that is reimbursable through Central County Dispatch.

Please let me know if you have any questions or concerns Respectfully submitted,

Fire Chief Steven E. Lynn



### **Agreement for Services**

This Agreement for Services (this "Agreement") dated as of **October 31, 2024** (the "Effective Date") is made by and between Locality Media, Inc dba First Due a Delaware corporation, having offices at 107 7th St, Garden City, NY, 11530 ("Locality Media" or "First Due") and the **Ladue Fire Department** located at **9213 Clayton Rd, Saint Louis, MO 63124** (the "Customer").

1. Locality Media maintains a website through which Customer members may access Locality Media's **First Due Size-Up™** Community Connect™, Mobile Responder™ and/or other software-as-a-service platforms and solutions identified in Exhibit A (collectively, the "Service") in connection with the performance of their Customer duties. Locality Media agrees to grant the Customer access to the Service pursuant to the terms and conditions set forth below and in Exhibit A, and the Customer agrees to use the Service only in strict conformity with and subject to such terms and conditions.
2. Locality Media may provide the Customer with one or more user ID's, initial passwords, digital certificates and/or other devices (collectively, "Credentials") and/or application programming interfaces ("APIs") to access the Service. The Customer shall access the Service only by using such Credentials and APIs. The Customer authorizes Locality Media to act on any instructions Locality Media receives from users of the Service who present valid Credentials and such individuals shall be deemed authorized to act on behalf of the Customer, including, without limitation, to change such Credentials. It is the Customer's sole responsibility to keep all Credentials and other means of access within the Customer's direct or indirect possession or control both confidential and secure from unauthorized use. The Customer understands the utility of the First Due Size Up Service depends on the availability of data and information relating to Locations and structures in the Customer's jurisdiction, including but not limited to building system and structural information, building inspection codes and incident report data (collectively, "Location Data"). Locality Media also may process and furnish through the Service, in addition to Location Data, other data regarding residents and roadways within the Customer's jurisdiction ("Community Data"). Location Data and Community Data are referred to collectively herein as "Data". Locality Media may acquire Data from third party public and/or private sources in Locality Media's discretion. In addition, the Customer will upload to the Service or otherwise provide to Locality Media in such form and using such methods as Locality Media reasonably may require from time to time, any and all Data from the Customer's records and systems which the parties mutually designate for inclusion in the Service database. The Customer agrees not to filter or alter such records except to conform such Data to the formats reasonably required by Locality Media. Subject to any third-party license restrictions identified expressly in writing by the Customer, the Customer grants to Locality Media a perpetual, non-exclusive, worldwide, royalty-free right and license to process, use and disclose the Data furnished to Locality Media by the Customer in connection with the development, operation, and performance of Locality Media's business, including but not limited to the Service. Customer shall own all Customer data and upon termination or written request, Locality Media shall provide Customer data to Customer.
3. As between the parties, the Customer and its employees, contractors, members, users, agents, and representatives (collectively, "Customer Users") are solely responsible for determining whether and how to use Data accessed through the Service. The Customer acknowledges that Locality Media, through the Service, provides an interface for viewing Data compiled from the Customer and other sources over which Locality Media has no control and for which Locality Media assumes no responsibility. Locality Media makes no representations or warranties regarding any Location or structure (including but not limited to a Location's safety, construction, occupancy, materials, hazards, water supply, contents, location, surrounding structures, exposures, size, layout, compliance, condition or history), residents, roadways, or any actual or expected outcome from use of the Data, nor does Locality Media make any representation or warranty regarding the accuracy or reliability of the Data received by Locality Media. Locality Media provides administrative and information technology services only and does not advise, recommend, or render an opinion with respect to any information communicated through the Service and shall not be responsible for the Customer's or any third party's use of any information obtained through the Service.

4. The Customer shall obtain and maintain, at its own expense, computers, operating systems, Internet browsers, tablets, phones, telecommunications equipment, third-party application services and other equipment and software ("Equipment") required for the Customer to access and use the Service (the Service being accessible to users through standard Internet browsers subject to third party network availability and signal strength). Locality Media shall not be responsible for any problem, error or malfunction relating to the Service resulting from Customer error, data entry errors or malfeasance by the Customer or any third party, or the performance or failure of Equipment or any telecommunications service, cellular or Wi-Fi network, Internet connection, Internet service provider, or any other third-party communications provider, or any other failure or problem not attributable to Locality Media ("Technical Problems").
5. This Agreement will be effective for an initial term of **14 months** (the "Initial Term") commencing on the Effective Date. After the Initial Term, this Agreement will automatically renew for successive terms of **12 months** each (a "Renewal Term"), subject to the right of either party to cancel renewal at any time upon at least 60 days' written notice. Locality Media reserves the right to increase Customer's renewal Service fees by no more than **5%** per annum, applied to the Service fees set forth in the previous term. Either party also may terminate this Agreement immediately upon written notice if the other party: (i) becomes insolvent; (ii) becomes the subject of a petition in bankruptcy which is not withdrawn or dismissed within 60 days thereafter; (iii) makes an assignment for the benefit of creditors; or (iv) materially breaches its obligations under this Agreement and fails to cure such breach within 30 days after the non-breaching party provides written notice thereof.
6. Upon termination, the Customer shall cease use of the Service and all Credentials then in the Customer's possession or control. This Section 6 and Sections 8 through 11 and 15 through 25 hereof shall survive any termination or expiration of this Agreement.
7. The Customer agrees to pay the fees set forth in Exhibit A for use of those Service features described in Exhibit A (as available as of the Effective Date). Locality Media may charge separately for services offered from time to time that are not included in the scope of Exhibit A (such as new Service features, systems integration services and applications of the Service for new purposes), subject to the Customer's written acceptance of the terms of use and fees associated with such services. The Customer shall be responsible for the payment of all taxes associated with provision and use of the Service (other than taxes on Locality Media's income). The Customer represents it has not received and agrees that it shall not collect any fee, payment, or remuneration of any kind from any Data provider, other municipal agency or other third party in connection with the Customer's purchase or use of the Service under this Agreement.
8. Locality Media owns and shall retain all right, title, and interest in and to the Service, all components thereof, including without limitation all related applications, APIs, user interface designs, software and source code (which shall further include without limitation any and all source code furnished by Locality Media to the Customer in connection with the delivery or performance of any services hereunder) and any and all future enhancements or modifications thereto howsoever made and all intellectual property rights therein but not Data furnished by the Customer. Except as expressly provided in this Agreement or as otherwise authorized in advance in writing by Locality Media, the Customer and Customer Users shall not copy, distribute, license, reproduce, decompile, disassemble, reverse engineer, publish, modify, or create derivative works from, the Service; provided, however, that nothing herein shall restrict the Customer's use of the Data that the Customer has provided.
9. "Confidential Information" means any and all information disclosed by either party to the other which is marked "confidential" or "proprietary," including oral information that is designated confidential at the time of disclosure. Without limiting the foregoing, all information relating to the Service and associated software and the terms of this Agreement shall be deemed Locality Media's Confidential Information. Notwithstanding the foregoing, "Confidential Information" does not include any information that the receiving party can demonstrate (i) was known to it prior to its disclosure hereunder; (ii) is or becomes publicly known through no wrongful act of the receiving party; (iii) has been rightfully received from a third party authorized to make such disclosure without restriction; (iv) is independently developed by the receiving party, without the use of any Confidential Information of the other party; (v) has been approved for release by the disclosing party's prior written authorization; or (vi) is required to be disclosed by court order or applicable law, provided that the party required to disclose the information provides prompt advance notice thereof to the other party (except to the extent such notice is prohibited by law). Notwithstanding the foregoing, each party agrees and understands that the Customer is a political subdivision of the State of Missouri and as such must comply with the Missouri Open Meetings and Records Act, Chapter 610, RSMo, also known as the Sunshine Law. Therefore,

each party agrees and understands that a record relating to this Agreement may be closed only if it falls under a State statute that allows the record to be closed.

10. Each party hereby agrees that it shall not use any Confidential Information belonging to the other party other than as expressly permitted under the terms of this Agreement or as expressly authorized in writing by the other party or as required by law including but not limited to the provisions of the Missouri Open Meetings and Records Act, Chapter 610, RSMo, also known as the Sunshine Law. Each party shall use the same degree of care to protect the other party's Confidential Information as it uses to protect its own confidential information of like nature, but in no circumstances with less than reasonable care. Neither party shall disclose the other party's Confidential Information to any person or entity other than its employees, agents or consultants who need access thereto in order to effect the intent of this Agreement and in each case who have been advised of the confidentiality provisions of this Agreement, have been instructed to abide by such confidentiality provisions, entered into written confidentiality agreements consistent with Sections 9-11 or otherwise are bound under substantially similar confidentiality restrictions.
11. Each party acknowledges and agrees that it has been advised that the use or disclosure of the other's Confidential Information inconsistent with this Agreement may cause special, unique, unusual, extraordinary, and irreparable harm to the other party, the extent of which may be difficult to ascertain. Accordingly, each party agrees that, in addition to any other remedies to which the nonbreaching party may be legally entitled, the nonbreaching party shall have the right to seek to obtain immediate injunctive relief, without the necessity of posting a bond, in the event of a breach of Section 9 or 10 by the other party, any of its employees, agents or consultants.
12. LOCALITY MEDIA REPRESENTS AND WARRANTS THAT IT SHALL USE COMMERCIALY REASONABLE EFFORTS TO PROVIDE THE SERVICE WITHOUT INTRODUCING ERRORS OR OTHERWISE CORRUPTING DATA AS SUBMITTED BY THE CUSTOMER. OTHER THAN THE FOREGOING, THE SERVICE, INCLUDING ALL DATA, IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTY OF ANY KIND. WITHOUT LIMITING THE FOREGOING, LOCALITY MEDIA MAKES NO WARRANTY THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR FREE OR AVAILABLE AT ALL TIMES, NOR DOES LOCALITY MEDIA WARRANT THAT THE SERVICE WILL REMAIN COMPATIBLE WITH, OR OPERATE WITHOUT INTERRUPTION ON, ANY EQUIPMENT OF THE CUSTOMER OR CUSTOMER USERS. Locality Media will provide the service on a 24X7X365 basis with an uptime guarantee of 99.5% availability excluding scheduled maintenance. Locality Media will respond to Customer and provide Initial Responses, Temporary Resolutions and Final Resolutions in accordance with the time requirements set forth in the table below.

| <b>Severity Level:</b>                                                                                                                                            | <b>Vendor's Initial Response will be provided within:</b>                               | <b>Vendor's Temporary Resolution will be provided within:</b>                         | <b>Vendor's Final Resolution will be provided within:</b>                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| 1: Mission Critical – Software is down /undiagnosed but feared critical; situation may require a restore and Software use is suspended until a diagnosis is given | 60 minutes from receipt of initial notice from the Customer, or discovery, of the error | 24 hours from receipt of initial notice from the Customer, or discovery, of the error | 2 days from receipt of initial notice from the Customer, or error discovery  |
| 2: Critical Issue – Software is not down, but operations are negatively impacted                                                                                  | 60 minutes from receipt of initial notice from the Customer, or discovery, of the error | 24 hours from receipt of initial notice from the Customer, or discovery, of the error | 2 days from receipt of initial notice from the Customer, or error discovery  |
| 3: Non-Critical Issue – resolution period to be mutually agreed upon                                                                                              | 4 hours from receipt of initial notice from the Customer, or discovery, of the error    | 3 days from receipt of initial notice from the Customer, or discovery, of the error   | 15 days from receipt of initial notice from the Customer, or error discovery |

13. EXCEPT AS SET FORTH ABOVE IN SECTION 12, LOCALITY MEDIA MAKES AND THE CUSTOMER RECEIVES NO WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY REGARDING OR RELATING TO THE SUBJECT MATTER HEREOF. LOCALITY MEDIA SPECIFICALLY DISCLAIMS, TO THE FULLEST EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT WITH RESPECT TO THE SUBJECT MATTER HEREOF, INCLUDING WITHOUT LIMITATION THE SERVICE.

14. The Customer represents and warrants that the Customer is authorized and has all rights necessary to enter into this Agreement, to provide the Data furnished by the Customer to Locality Media, and to use the Service and Data, and Customer will only use the Service and Data, as permitted under this Agreement and in accordance with the laws, regulations, and any third-party agreements applicable to the Customer and Customer Users. Without limiting the generality of the foregoing, Customer shall not cause or permit any Data to be uploaded to the Service or used in connection with the Service in any manner that would violate any third-party intellectual property rights or license between Customer and any third party. Customer agrees not to use or permit the use of the Service and Data in connection with any public or private enterprise other than operation and performance of the Customer's functions and services. In addition, the Customer and the Customer Users shall not copy, distribute, license, reproduce, publish, modify, or otherwise use any Personally Identifiable Information (PII) contained within the Data accessed through the Service for any purpose other than to lawfully carry out the services and duties of the Customer. The Customer shall remain responsible for the performance, acts and omissions of each Customer User as if such activities had been performed by the Customer.
15. Locality Media will indemnify, defend and hold harmless the Customer from and against any and all damages, liabilities, losses, costs and expenses (including, but not limited to, reasonable attorneys' fees) (collectively, "Losses") resulting from any third-party claim, suit, action, investigation or proceeding (each, an "Action") brought against the Customer based on the infringement by Locality Media of any third-party issued patent, copyright or registered trademark, except to the extent such Action is based on Data furnished from the Customer, the Customer's breach of any third party agreement, or any combination or integration of the Service with any Customer- or third-party property, method or system.
16. To the extent permitted by law, the Customer will indemnify, defend and hold Locality Media harmless from and against any and all Losses arising from or relating to: (i) any breach by the Customer of Section 8; or (ii) any Action by a Customer User or third party arising from or relating to the use of the Service or Data accessed through the Service, except to the extent such Losses are subject to Section 15 above or result from the gross negligence or willful misconduct of Locality Media.
17. Such indemnification under Sections 15 and 16 will be provided only on the conditions that: (a) the indemnifying party is given written notice reasonably promptly after the indemnified party receives notice of such Action; (b) the indemnifying party has sole control of the defense and all related settlement negotiations, provided any settlement that would impose any monetary or injunctive obligation upon the indemnified party shall be subject to such party's prior written approval; and (c) the indemnified party provides assistance, information and authority as reasonably required by the indemnifying party.
18. EXCEPT FOR ITS INDEMNIFICATION OBLIGATIONS IN SECTION 15, AND EXCEPT FOR CLAIMS OF GROSS NEGLIGENCE, WILLFUL MISCONDUCT OR FRAUD, LOCALITY MEDIA SHALL NOT BE LIABLE TO THE CUSTOMER OR CUSTOMER USERS FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES ARISING FROM OR RELATING TO THIS AGREEMENT OR THE SERVICES OR DATA, EVEN IF THE CUSTOMER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT FOR ITS INDEMNIFICATION OBLIGATIONS IN SECTION 15, AND EXCEPT FOR CLAIMS OF GROSS NEGLIGENCE, WILLFUL MISCONDUCT OR FRAUD, LOCALITY MEDIA SHALL NOT BE LIABLE TO THE CUSTOMER OR CUSTOMER USERS FOR ANY DAMAGES IN CONNECTION WITH THIS AGREEMENT IN EXCESS OF THE GREATER OF (A) THE AMOUNT OF FEES PAID OR PAYABLE BY THE CUSTOMER TO LOCALITY MEDIA WITHIN THE 12 MONTH PERIOD IMMEDIATELY PRIOR TO THE EVENT GIVING RISE TO SUCH LIABILITY, OR (B) \$5,000.
19. All notices, requests, demands, or consents under this Agreement must be in writing, and be delivered personally, by email or facsimile followed by written confirmation, or by internationally recognized courier service to the addresses of the parties set forth in this Agreement.
20. Except as otherwise provided below, neither party may assign this Agreement or any rights or obligations hereunder without the prior written consent of the other party. Locality Media may assign this Agreement or any rights or obligations hereunder to any Locality Media affiliate or in connection with the merger or acquisition of Locality Media or the sale of all or substantially all of its assets related to this Agreement, without such consent. This Agreement shall be binding upon and inure to the benefit of the parties, their respective successors and permitted assigns.
21. This Agreement shall be governed by and construed in accordance with the laws of the State of Missouri.

22. Any modification, amendment or waiver to this Agreement shall not be effective unless in writing and signed by the party to be charged. No failure or delay by either party in exercising any right, power, or remedy hereunder shall operate as a waiver of such right, power, or remedy.
23. The parties are independent contractors with respect to each other, and neither shall be deemed an employee, agent, partner, or legal representative of the other for any purpose or shall have any authority to create any obligation on behalf of the other. Neither party intends to grant any third-party beneficiary rights as a result of this Agreement.
24. Any delay in or failure of performance by either party under this Agreement will not be considered a breach and will be excused to the extent caused by any event beyond the reasonable control of such party including, but not limited to, acts of God, acts of civil or military authorities, strikes or other labor disputes, fires, interruptions in telecommunications or Internet or network provider services, power outages, and governmental restrictions.
25. This Agreement supersedes all prior agreements, understandings, representations, warranties, requests for proposal and negotiations, if any. Each provision of this Agreement is severable from each other provision for the purpose of determining the enforceability of any specific provision.
26. Agreement Billing Information
- a. **Accounts Payable Contact**
- Name: \_\_\_\_\_
- Email: \_\_\_\_\_
- Phone: \_\_\_\_\_
- b. **Tax Exempt** \_\_\_\_\_ (Yes/No)  
If yes, please email a copy of the Exempt Certificate to [accounting@firstdue.com](mailto:accounting@firstdue.com).
- c. **Purchase Order Required** \_\_\_\_\_ (Yes/No)  
If yes, return a copy of the Purchase Order with the signed agreement or email a copy to [accounting@firstdue.com](mailto:accounting@firstdue.com).

**LOCALITY MEDIA, INC.**

**Ladue Fire Department**

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_



Locality Media, Inc. dba First Due  
107 Seventh St  
Garden City, NY 11530, United States  
Phone: +1 (516) 874-2258  
Website: <https://www.firstdue.com/>

## Exhibit A - Quote

Prepared By: Constantine Stade  
Valid Until: December 31, 2025  
Quote Number: 1545132000322002102

### BILL TO:

Steven Lynn  
Ladue Fire Department  
9213 Clayton Rd  
Saint Louis, MO 63124

**Account:** Ladue Fire Department  
**Subscription Start:** October 31, 2024  
**Initial Term:** 14 Months  
**Annual Subscription:** \$ 11,250.00

| Product Details                                                                                                                                                                                                                                                                                               | Total |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|
| <b>Occupancy Management &amp; Pre-Incident Planning</b><br>Manage Occupancies, Pre-Incident Mapping, ArcGIS Maps, Fire Systems, Hazardous Material, and Contacts.                                                                                                                                             |       |
| <b>Hydrant Management – Advanced</b><br>Manage Hydrants including hydrants visible on pre-plan & response map, hydrant list, hydrant types, hydrant uploads, ArcGIS hydrant layers, hydrant setup, hydrant service checklist, data management, mapping, service inspections, hydrant flow test and reporting. |       |
| <b>Inspections</b><br>Field Inspections, Configurable Checklists, Violation Management, Virtual Inspections, Inspections Scheduler, and Integrated Pre-Incident Planning.                                                                                                                                     |       |
| <b>Incident Reporting – NFIRS</b><br>NFIRS Incident Documentation, State and Federal Compliance with automated submission.                                                                                                                                                                                    |       |
| <b>Scheduling</b><br>Manage staff schedules with an interactive shift board, configurable call shifts module, messaging, time-off and shift trades.                                                                                                                                                           |       |
| <b>Personnel Management</b><br>Store, Manage and Access Employee Records including demographic data, certifications and employment information.                                                                                                                                                               |       |
| <b>Training Records</b><br>Assign Training, Record Completions, View Training Logs, and Manage Certifications.                                                                                                                                                                                                |       |
| <b>Events &amp; Activities</b><br>Create Events, View Global Activity Log, and Access Global Calendar.                                                                                                                                                                                                        |       |
| <b>Assets &amp; Inventory</b><br>Assets, vehicles, equipment and inventory management, assets and equipment checks, and work order management.                                                                                                                                                                |       |
| <b>Central Square Enterprise/TriTech CAD Integration</b><br>Receive CAD Data to support First Due Responder and Incident Reporting modules via sFTP utilizing the CST CAD Enterprise CAD-to-External System Export                                                                                            |       |
| <b>Premium Online Training Package</b><br>Up to 8 Hours Online Training with certified First Due Instructor                                                                                                                                                                                                   |       |



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**Implementation and Configuration Services**

Services related to configuring and customizing the First Due Platform as described in the Statement of Work.

|                                     |                     |
|-------------------------------------|---------------------|
| One-Time Fees Subtotal              | \$ 2,000.00         |
| 14-Month Subscription Fees Subtotal | \$ 13,162.50        |
| First Year Discount                 | \$ -1,912.50        |
| <b>Grand Total</b>                  | <b>\$ 13,250.00</b> |

*\*Excluding Tax*

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**Statement of Work**

Please see attached Statement of Work detailing the Implementation, Training, Data Migration, Integrations, Customer Success Manager, Customer Support, and Assumptions for this Exhibit A – Quote.

**Terms and Conditions**

The above-listed Grand Total will be invoiced on or around January 1, 2025. For subsequent annual periods, the Service fees are due and payable annually in advance on January 1st.

**Payment Terms:** Net 30 days

**For electronic ACH payment:** Wells Fargo Bank | ACH Routing Number: 121000248 | Account #: 4192384907



Locality Media, Inc. dba First Due  
107 Seventh St  
Garden City, NY 11530, United States  
Phone: +1 (516) 874-2258  
Website: <https://www.firstdue.com/>

## Statement of Work

For Quote Number: 1545132000322002102

# Statement of Work | Ladue Fire Department

## 1. Introduction

### 1.1 Purpose

The purpose of this Statement of Work (SoW) document is to clearly define the Implementation, Training, Data Migration, Integrations, Customer Success Manager, Customer Support, and Assumptions for **Ladue Fire Department** ("Customer") from Locality Media, Inc. dba First Due ("First Due") for the purchased product(s) set forth in Exhibit A – Quote ("Purchased Products") attached to the Agreement.

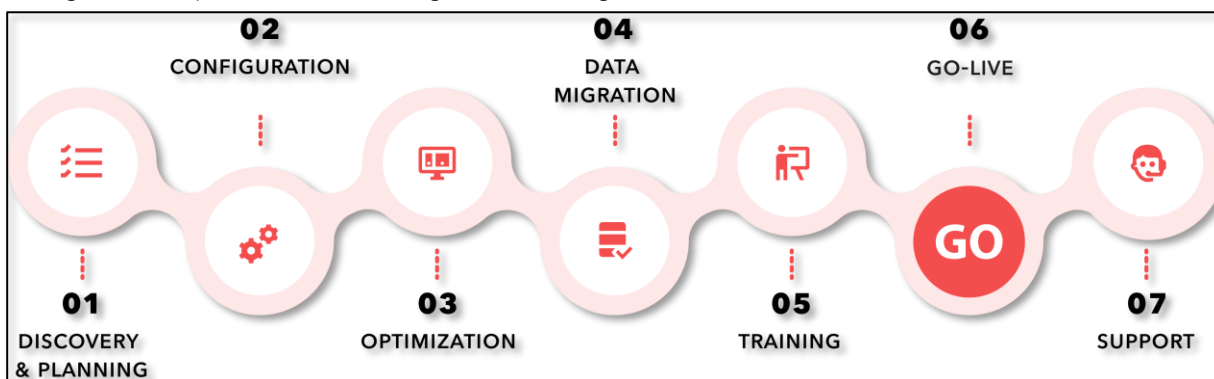
### 1.2 Scope:

This SOW includes the configuration, optimization, and deployment of the Purchased Products with the goal of meeting the organizational needs of the Customer.

## 2. Implementation

### 2.1 Overview

First Due utilizes a combination waterfall and iterative approach to implementation. This includes Discovery, Configuration, Optimization, Data Migration, Training, and Go-Live.



### 2.2 Implementation Resources

- **Implementation Manager:** Project lead and go-to person, acting as the primary liaison between the Customer and the First Due project team. The Implementation Manager will develop and execute the project plan, manage communication, and ensure adherence to predefined timelines and quality standards. This individual is also responsible for helping to configure the core system and some of the more straightforward modules.
- **Implementation Product Specialist(s):** While the Implementation Manager will lead the overall project, Product Specialists will be brought in to help configure and optimize specialty modules such as Fire Prevention, ePCR, Assets & Inventory, Training, Scheduling, and Reporting. They are product experts in First Due and are versed in industry best practices for their specific product specialties. Depending on the modules purchased and complexity, your project may be assigned 1-3 Product Specialists.
- **Technical Implementation Specialist:** Responsible for managing data migration from your current vendor to First Due and the integration between First Due and CAD. The Technical Implementation Specialist

team comes from a diverse background, ranging from database management to public safety software integration.

- **Customer Success Manager:** As the point person after project completion, the Customer Success Manager (CSM) will be part of the implementation as an advocate and to ensure a seamless transition to support post go-live. During the Implementation they will regularly check-in to ensure progress is being made and help with the addition of new modules or scope from a commercial perspective. Post go-live, they will provide regular check-ins to ensure the Customer is adopting the Purchased Products and deriving value from them.
- **Training Manager:** Responsible for developing and executing the training plan, with the goal of effective adoption of the Purchased Products by Customer. The Training Manager will be involved throughout the project to ensure they have the Customer specific knowledge to design the most effective training plan possible.

## 2.3 Implementation Phases

**2.3.1 Discovery & Planning:** Once the Project has been assigned, Customer will receive a set of tailored discovery questionnaires. Once filled out, the Implementation Manager will schedule a Project Kick-Off. During this meeting the Customer will receive access to the First Due platform, meet the project team and receive an initial product tour. The Implementation Manager will also provide an overview of the project plan, decide the meeting cadence, and formalize the next steps. CAD Integration and Data Migration planning meetings are also held during this phase, if required. These meetings will be led by the Technical Implementation Specialist.

- **Key Meeting(s):** Project Kick-Off, CAD Kick-Off, Data Migration Planning
- **Milestone(s):** Project Kick-Off, System Access
- **Customer Task(s):** Fill Discovery Questionnaires
- **Deliverable(s):** Welcome email, Initial Account Set-Up, System Logins Provided

**2.3.2 Configuration:** After planning is complete, the Implementation Manager will begin scheduling the Configuration sessions. Before each configuration session there will be some light prep work for the Customer to complete. Generally, there will generally be one (1) configuration session per module, but in cases where there is more complexity, there may be multiple. These sessions will be either be run by the Implementation Manager or the Implementation Product Specialist, depending on the module.

- **Key Meeting(s):** Module Configuration Sessions (1-2 per module)
- **Milestone(s):** N/A
- **Customer Task(s):** Configuration Prep Work (per module)
- **Deliverable(s):** Initial Module Configuration
- **Scope:** All Purchase Products

**2.3.3 Optimization:** After the configuration is complete, the Customer will be provided with test work (module User Acceptance Testing (UAT)) to complete. Following the completion of the UAT work, Optimization Sessions will be held to review Customer feedback, correct any issues, and finalize the configuration of the module. There will generally be one (1) Optimization session per module, but in cases where there is more complexity, there may be multiple. Once a module is configured and optimized, the Customer will be provided a module sign-off document to review and sign. Note Configuration and Optimization sessions may run interchangeably to ensure the project stays on-track.

- **Key Meeting(s):** Module Optimization Sessions (1-2 per module)
- **Milestone(s):** Module Acceptance and Sign-Off (1 per module)
- **Customer Task(s):** Optimization Prep Work (UAT per module)
- **Deliverable(s):** Module Optimization resulting in Customer Acceptance
- **Scope:** All Purchase Products

**2.3.4 Data Migration:** Data Migration will occur through-out the project and can be summarized in three steps: (1) initial data migration at the beginning of the project required for configuration, (2) import of historical records, usually occurring throughout the project, and (3) final data migration immediately before go-live. First Due's Data Migration team will review your legacy data environment and provide guidance on the best path to extract, map, and import the data into First Due.

- **Key Meeting(s):** Data Migration Planning
- **Milestone(s):** Data Migration Sign-Off
- **Customer Task(s):** Extract or provide access to legacy data based on guidance from First Due Data Migration team, Data Mapping Assistance, review and approve data load.
- **Deliverable(s):** Data Migration Plan, Data Mapping Assistance, Data Import

**2.3.5 Training:** As the project is in the final stages, the Training Manager will work with the Customer to arrange a training plan that will result in the successful adoption of the Purchased Products. Note that while Webinar Administrator training will occur during configuration and optimization sessions, the Training Manager will arrange formal Webinar and/or Onsite Train-the-Trainer and/or End User Training Session(s). Additive to the provided training, Customer will also have access to live weekly training academy sessions as well as on demand online training videos and training guides via the First Due Knowledgebase.

- **Key Meeting(s):** Training Planning, Training Sessions
- **Milestone(s):** Training Completed
- **Customer Task(s):** Coordinate staff to be trained
- **Deliverable(s):** Training Plan and Training Session(s)

**2.3.6 Go-Live:** Once all modules have been signed off and training has been arranged or completed, First Due will work with the Customer to kick-off the Go-live process. This includes: (1) Final System Acceptance, (2) Go-live planning meeting, (3) Final Data Migration, (4) Go-live, and (5) Post go-live implementation support.

- **Key Meeting(s):** Go-live planning, Post Go-live Check-Ins
- **Milestone(s):** System Acceptance, Go-live
- **Customer Task(s):** Final Testing
- **Deliverable(s):** Post Go-live Implementation Support (2-4 weeks)

**2.3.7 Transition to Customer Success:** Following the completion of the post go-live support period and assuming all critical implementation tasks are complete, Customer will be transitioned to their Customer Success Manager (CSM) and to the First Due Support team.

- **Key Meeting(s):** Customer Success Transition Meeting
- **Milestone(s):** Transition to Customer Success and Support
- **Customer Task(s):** N/A
- **Deliverable(s):** N/A

### 3. Training

Training is an integral part of any successful implementation. First Due is focused on providing your agency adequate training to ensure effective user adoption of the platform. As part of this Statement of Work, the Customer shall receive:

- Formal training as outlined in Exhibit A - Quote
- Administrator Training as part of the Configuration / Optimization
- Access to live First Due Academy Webinars
- Access to online recorded training videos and guides via an interactive knowledgebase

Any additional scope or detail related to Training will be listed below.

## 4. Data Migration

First Due understands the importance of data migration to our customers and has extensive experience working to migrate historical records into the platform. First Due will use best efforts to migrate applicable data from Customer's existing systems utilizing data migration best practices. This includes:

- Data Migration Planning Session
- Assistance/Guidance in extracting data from existing system/s
- Mapping extracted data to First Due import workbooks
- Importing of Data into First Due

The Data Migration scope of this Statement of Work will be to import legacy data from Customer existing systems in order for the Purchased Products to be operational. This includes operational data and historic records. Note that there are times when certain data is not seen as valuable to migrate to First Due. First Due and Customer will agree during the planning phase on what data needs to be migrated and priorities around data migration.

## 5. Integrations

As part of this Statement of Work, First Due will Implement all integrations and relevant scope outlined in Exhibit A – Quote. Integrations will be implemented during the configuration and optimization phases outlined above. In most cases, these integrations will be aligned with the module they are related. The only exception to this is the CAD Integration which, if part of scope, will have its own dedicated session at the beginning of an implementation. Customer or complex integrations may follow this same exception and have their own sessions to implement.

First Due will support these integrations post go-live. Note First Due is not responsible for outages, issues, and failures of 3rd Party Vendors. First Due will, however, always endeavor to work with Customer to resolve issues, regardless of responsibility.

Any additional scope or detail related to Integrations will be listed below.

## 6. Customer Success Manager

First Due understands the value of ongoing Customer Success activities post go-live. As part of this Statement of Work, Customer will receive a Customer Success Manager who will be the point person for Customer post go-live. Customer will receive regular check-ins to ensure the adoption of the Purchased Products. As part of the regular check-ins, the Customer Success Manager can help Customer with any major enhancements or issues, new feature updates, interest in other modules and additional training needs.

## 7. Customer Support

A customer's success is important to First Due and we understand having a reliable, knowledgeable Customer Support (or Support) team there to help is vital. Customer Support provides a central point of contact to ensure that all customer support requests are responded to and resolved. Below is a summary of the support components.

### 7.1 Contacting Customer Support

Customer Support is a service provided to our customers when they have questions, requests, or issues with the Services. When Customer submits a support request, a Support Ticket (or Ticket) is created within First Due's Support CRM and a unique ID (or ticket number) is assigned to track and document Customer's support request.

We offer a variety of channels to communicate with our Support team:

- **Online:** <https://support.firstduesizeup.com/portal/en/kb/first-due-community-connect-support>
- **Email:** [support@firstdue.com](mailto:support@firstdue.com)
- **Phone:** (516) 874-5818

## **7.2 Self-Service Resources**

First Due strives to provide useful, empowering self-service resources that are available 24/7 on our [online Support Center](#). Our Knowledgebase contains step-by-step/how-to articles, FAQs, videos, best practices, etc.

## **7.3 Hours of Operation**

Customer Support hours of operation (Business Hours) are:

- Monday to Friday, 9:00am – 6:00pm ET\*\*
- \*\* 24x7 Support available for Sev 1 (Down/Urgent) issues.

# **8. Assumptions**

## **8.1 Customer Participation**

Every successful implementation requires adequate participation from the Customer. Although First Due is ultimately responsible for deliverables in the SoW, Customer agrees to attend the necessary calls and complete required preparatory work in order to help drive the project forward. At a minimum, Customer resources will be required for one (1) hour per week for meetings, and half an hour to one (0.5-1) hour of prep work per week by one or multiple individuals. Customer understands the importance of ensuring the correct Customer resources are available when required.

## **8.2 Statement of Work Expiration**

Excluding significant delays caused by the First Due team, this Statement of Work will expire within twelve (12) months of the Subscription Start Date as detailed in Exhibit A – Quote. In situations where the project is delayed for no fault of either party, First Due agrees to extend the term, only if there is an agreed plan to complete the project within the extension period. Note the term expiration does not apply to section 6 & 7 above and will not impact First Due's ability to support the Customer post go-live.

## **8.3 Best Practice and Standard Workflow**

First Due intends to meet the organizational needs of the Customer and their respective software requirements by configuring the Purchased Products to closely align with existing workflows. Although First Due is incredibly flexible, there may be times when First Due recommends using standard functionality or best practice to ensure a timely implementation, and simplification of current process. These workflows may differ from Customer existing workflows. Customer understands the importance of collaboration to achieve the ultimate goal of successfully adopting the Purchased Products and is aware there may be changes to existing workflow to accomplish this.

## **8.4 Go-live Requirements & Gaps**

Over the course of the Implementation, both parties may uncover functionality gaps in the Purchased Products. Some of these gaps may have a material impact on the ability to implement or adopt the product. Gaps of this nature, deemed Go-Live Requirements, will be prioritized to ensure a timely go-live and project completion. However, in the case that certain features are not complete before go-live, they will be added to module and system signoffs as exceptions and will be completed within an agreed upon timeframe.

Form  
(Rev. March 2024)  
Department of the Treasury  
Internal Revenue Service

**W-9**

**Request for Taxpayer  
Identification Number and Certification**  
Go to [www.irs.gov/FormW9](https://www.irs.gov/FormW9) for instructions and the latest information.

Give form to the  
requester. Do not  
send to the IRS.

Before you begin. For guidance related to the purpose of Form W-9, see *Purpose of Form*, below.

1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.)

Locality Media, Inc.

2 Business name/disregarded entity name, if different from above.

First Due

3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only one of the following seven boxes.

☐ Individual/sole proprietor

☒ C corporation

☐ S corporation

☐ Partnership

☐ Trust/estate

☐ LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) . . . . .

Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner.

☐ Other (see instructions)

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any)

Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any)

(Applies to accounts maintained outside the United States.)

3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions . . . . .

5 Address (number, street, and apt. or suite no.). See instructions.

107 7th Street

6 City, state, and ZIP code

Garden City, NY 11530

7 List account number(s) here (optional)

Requester's name and address (optional)

**Part I Taxpayer Identification Number (TIN)**

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Social security number

or

Employer identification number

8 1 - 1 3 8 8 0 6 2

**Note:** If the account is in more than one name, see the instructions for line 1. See also *What Name and Number To Give the Requester* for guidelines on whose number to enter.

**Part II Certification**

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and

2. I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and

3. I am a U.S. citizen or other U.S. person (defined below); and

4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here

Signature of U.S. person

Andreas Huber

Date

Jun 26 2024 13:47 PDT

**General Instructions**

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](https://www.irs.gov/FormW9).

**What's New**

Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.

**Purpose of Form**

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they

New line 3b has been added to this form. A flow-through entity is required to complete this line to indicate that it has direct or indirect foreign partners, owners, or beneficiaries when it provides the Form W-9 to another flow-through entity in which it has an ownership interest. This change is intended to provide a flow-through entity with information regarding the status of its indirect foreign partners, owners, or beneficiaries, so that it can satisfy any applicable reporting requirements. For example, a partnership that has any indirect foreign partners may be required to complete Schedules K-2 and K-3. See the Partnership Instructions for Schedules K-2 and K-3 (Form 1065).

Cat. No. 10231X

Form **W-9** (Rev. 3-2024)



## LADUE FIRE DEPARTMENT

### Office of the Fire Chief

9213 Clayton Road  
St. Louis, MO 63124  
314-993-0181

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|                                             |                                                 |
|---------------------------------------------|-------------------------------------------------|
| <b>To:</b> Mayor Spewak and Council Members | <b>Date:</b> October 1, 2014                    |
| <b>From:</b> Fire Chief Steve Lynn<br>SL    | <b>Re:</b> Capital Purchase - (2) LifePak 1000s |

I am respectfully requesting the approval to purchase two LifePak 1000 ECG devices to replace two aging LifePak 15's on each engine. These devices are used to analyze cardiac rhythms and deliver electrical shocks if needed. The total cost for the two devices, carrying case, and maintenance agreement is \$10,614.84. This presents a significant savings transitioning from a LifePak 15 to the LifePak 1000. The new devices will still provide life saving cardioversion while providing a significant cost savings. For two LifePak 15's, the estimated cost is \$80,000.00. These new devices will save \$69,385.16.

Please let me know if you have any questions or concerns

Respectfully submitted,

Fire Chief Steven E. Lynn





Ladue LP1000 3Lead x 2

Quote Number:10957279

Version:1

Prepared For:LADUE FIRE DEPT

Attn:

Remit to:Stryker Sales, LLC

21343 NETWORK PLACE

CHICAGO IL 60673-1213

USA

Rep:Katie Spitzer

Email:katie.spitzer@stryker.com

Phone Number:

Quote Date:08/29/2024

Expiration Date:11/27/2024

Contract Start:07/20/2024

Contract End:07/19/2025

| Delivery Address |                     | Sold To - Shipping |                     | Bill To Account |                     |
|------------------|---------------------|--------------------|---------------------|-----------------|---------------------|
| Name:            | LADUE FIRE DEPT     | Name:              | LADUE FIRE DEPT     | Name:           | LADUE FIRE DEPT     |
| Account #:       | 20074418            | Account #:         | 20074418            | Account #:      | 20074418            |
| Address:         | 9213 CLAYTON RD     | Address:           | 9213 CLAYTON RD     | Address:        | 9213 CLAYTON RD     |
|                  | LADUE               |                    | LADUE               |                 | LADUE               |
|                  | Missouri 63124-1509 |                    | Missouri 63124-1509 |                 | Missouri 63124-1509 |

Equipment Products:

| #                | Product      | Description                                                                                                                                                                                                       | U/M | Qty | Sell Price | Total      |
|------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----|------------|------------|
| 1.0              | 99425-000025 | LIFEPAK 1000 ECG Display w/Carry Case. Incl at N/C: Battery 11141-000156, Carry Case Strap 11425-000012, 2 pr/unit QC REDI-PAK Electrodes 11996-000017, 3 Wire Monitor Cable 11111-000016, Acc Pouch 11111-000016 | PCE | 2   | \$3,874.30 | \$7,748.60 |
| 2.0              | 41425-000034 | Ship Kit - Literature, LP1000, W RCHG, English                                                                                                                                                                    | PCE | 2   | \$0.00     | \$0.00     |
| 3.0              | 11101-000017 | Infant/Child Reduced Energy Defibrillation Electrode Starter Kit                                                                                                                                                  | PCE | 2   | \$213.35   | \$426.70   |
| Equipment Total: |              |                                                                                                                                                                                                                   |     |     |            | \$8,175.32 |

ProCare Products:

| #              | Product           | Description                                                                                                                                                                                                                                                                                                             | Qty | Sell Price | Total      |
|----------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|------------|------------|
| 4.1            | AED-FIELD-PROCARE | Lifepak 1000 for LIFEPAK 1000 ECG Display w/Carry Case. Incl at N/C: Battery 11141-000156, Carry Case Strap 11425-000012, 2 pr/unit QC REDI-PAK Electrodes 11996-000017, 3 Wire Monitor Cable 11111-000016, Acc Pouch 11111-000016<br><br>07/21/2024 - 07/20/2027<br><br>√ Preventative Maintenance √ Batteries Service | 2   | \$1,162.80 | \$2,325.60 |
| ProCare Total: |                   |                                                                                                                                                                                                                                                                                                                         |     |            | \$2,325.60 |



Ladue LP1000 3Lead x 2

Quote Number:

10957279

Version:

1

Prepared For:

LADUE FIRE DEPT

Attn:

Remit to:

Stryker Sales, LLC  
21343 NETWORK PLACE  
CHICAGO IL 60673-1213  
USA

Rep:

Katie Spitzer

Email:

katie.spitzer@stryker.com

Phone Number:

Quote Date:

08/29/2024

Expiration Date:

11/27/2024

Contract Start:

07/20/2024

Contract End:

07/19/2025

Price Totals:

|                               |             |
|-------------------------------|-------------|
| Estimated Sales Tax (0.000%): | \$0.00      |
| Freight/Shipping:             | \$113.92    |
| Grand Total:                  | \$10,614.84 |

Prices: In effect for 30 days

Terms: Net 30 Days

**Terms and Conditions:**  
Deal Consummation: This is a quote and not a commitment. This quote is subject to final credit, pricing, and documentation approval. Legal documentation must be signed before your equipment can be delivered. Documentation will be provided upon completion of our review process and your selection of a payment schedule. Confidentiality Notice: Recipient will not disclose to any third party the terms of this quote or any other information, including any pricing or discounts, offered to be provided by Stryker to Recipient in connection with this quote, without Stryker’s prior written approval, except as may be requested by law or by lawful order of any applicable government agency. A copy of Stryker Medical's terms and conditions can be found at [https://techweb.stryker.com/Terms\\_Conditions/index.html](https://techweb.stryker.com/Terms_Conditions/index.html).

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code        | Location Street or Highway Name | Locati... Street Type | Location City | District    |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|------------------------------|---------------------------------|-----------------------|---------------|-------------|
| 24-3901127       | 10:36                                   | 9/1/24        | Assist invalid                                   | 17A4G Fall Assist an Invalid | Lindbergh Blvd Nb               | NVA                   | LADUE         | In District |
| 24-3901128       | 11:47                                   | 9/1/24        | EMS call, excluding vehicle accident with injury | 17D4 Fall Not Alert          | Mcknight                        | Road                  | ROCK HILL     | In District |
| 24-3901129       | 16:22                                   | 9/1/24        | EMS call, excluding vehicle accident with injury | 21B2M Serious Hemorrhage     | Barnes                          | Road                  | LADUE         | In District |
| 24-3901130       | 23:01                                   | 9/1/24        | Motor vehicle accident with no injuries.         | 29 MVA Rescue Per PD         | Highway 40 Eb                   | NVA                   | LADUE         | In District |
| 24-3901131       | 00:30                                   | 9/2/24        | Alarm system sounded due to malfunction          | 52 Alarm Residential         | Tirrill Farms                   | Road                  | LADUE         | In District |
| 24-3901132       | 15:17                                   | 9/2/24        | EMS call, excluding vehicle accident with injury | 31A3 Faint No Cardiac Hx     | Lindbergh Blvd Nb               | NVA                   | LADUE         | In District |
| 24-3901133       | 14:19                                   | 9/3/24        | EMS call, excluding vehicle accident with injury | 45A1k Med Fac Uncon/Fainting | Ladue                           | Road                  | LADUE         | In District |
| 24-3901134       | 18:12                                   | 9/3/24        | Motor vehicle accident with no injuries.         | 29 MVA Per PD                | Ellsworth                       | Lane                  | LADUE         | In District |
| 24-3901135       | 08:51                                   | 9/4/24        | EMS call, excluding vehicle accident with injury | 06D2 Difficulty Breathing    | Magnolia                        | Drive                 | LADUE         | In District |
| 24-3901137       | 07:16                                   | 9/5/24        | Alarm system activation, no fire - unintentional | 52 Alarm Residential         | Rio Vista                       | Drive                 | LADUE         | In District |
| 24-3901138       | 11:37                                   | 9/5/24        | Alarm system activation, no fire - unintentional | 52 Alarm CO Res              | Oakleigh                        | Lane                  | LADUE         | In District |
| 24-3901142       | 18:53                                   | 9/5/24        | EMS call, excluding vehicle accident with injury | 17A2 Fall Not Dangerous      | Clayton                         | Road                  | LADUE         | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code     | Location Street or Highway Name | Locati... Street Type | Location City | District    |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|---------------------------|---------------------------------|-----------------------|---------------|-------------|
| 24-3901143       | 22:10                                   | 9/5/24        | Alarm system sounded due to malfunction          | 52 Alarm Residential      | St Andrews                      | Drive                 | LADUE         | In District |
| 24-3901145       | 10:14                                   | 9/6/24        | EMS call, excluding vehicle accident with injury | 12D2 Continuous Seizures  | Litzsinger                      | Road                  | LADUE         | In District |
| 24-3901146       | 10:39                                   | 9/6/24        | EMS call, excluding vehicle accident with injury | 58 Entrapment Minor       | Conway                          | Road                  | LADUE         | In District |
| 24-3901147       | 13:53                                   | 9/6/24        | EMS call, excluding vehicle accident with injury | 30B1 Accidental Injury    | Old Warson                      | Road                  | LADUE         | In District |
| 24-3901148       | 16:04                                   | 9/6/24        | Smoke scare, odor of smoke                       | 66 Odor Inside            | Ladue                           | Road                  | LADUE         | In District |
| 24-3901150       | 22:20                                   | 9/6/24        | Motor vehicle accident with injuries             | 29D5U MVA Patient Trapped | Highway 40 Eb                   | N/A                   | LADUE         | In District |
| 24-3901151       | 11:44                                   | 9/7/24        | Brush or brush-and-grass mixture fire            | 82 Fire Brush/Grass Small | I 170 Nb                        | N/A                   | LADUE         | In District |
| 24-3901152       | 13:30                                   | 9/7/24        | Carbon monoxide incident                         | 52 Alarm CO Res           | Clermont                        | Lane                  | LADUE         | In District |
| 24-3901154       | 19:47                                   | 9/7/24        | EMS call, excluding vehicle accident with injury | 26D1 Sick Case Not Alert  | Waterbury                       | Drive                 | LADUE         | In District |
| 24-3901156       | 16:47                                   | 9/8/24        | EMS call, excluding vehicle accident with injury | 13C1 Diabetic Not Alert   | Fordyce                         | Lane                  | LADUE         | In District |
| 24-3901157       | 10:33                                   | 9/9/24        | Gas leak (natural gas or LPG)                    | 60 Gas Leak               | Wenneker                        | Drive                 | LADUE         | In District |
| 24-3901158       | 11:45                                   | 9/9/24        | Lock-out                                         | 53 Lock In/Out Veh        | Louwen                          | Drive                 | LADUE         | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code        | Location Street or Highway Name | Locati... Street Type | Location City    | District    |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|------------------------------|---------------------------------|-----------------------|------------------|-------------|
| 24-3901160       | 15:57                                   | 9/9/24        | Assist invalid                                   | 17A4G Fall Assist an Invalid | Wild Deer                       | Road                  | LADUE            | In District |
| 24-3901161       | 16:51                                   | 9/9/24        | EMS call, excluding vehicle accident with injury | 10D1 Chest Pain Not Alert    | Brookside                       | Lane                  | LADUE            | In District |
| 24-3901162       | 13:04                                   | 9/10/24       | EMS call, excluding vehicle accident with injury | 45C2 Med Fac - Acute SOB     | Ladue                           | Road                  | LADUE            | In District |
| 24-3901163       | 13:12                                   | 9/10/24       | EMS call, excluding vehicle accident with injury | 17A2G Fall Not Dangerous     | Ferrand Woods                   | Lane                  | LADUE            | In District |
| 24-3901165       | 22:06                                   | 9/10/24       | Assist invalid                                   | 17A2G Fall Not Dangerous     | Deer Creek Woods                | Drive                 | LADUE            | In District |
| 24-3901166       | 04:28                                   | 9/11/24       | Assist invalid                                   | 17A4G Fall Assist an Invalid | Cedar Crest                     | Street                | LADUE            | In District |
| 24-3901167       | 05:34                                   | 9/11/24       | Outside storage fire                             | 67 Fire Outside Small        | Clayton                         | Road                  | LADUE            | In District |
| 24-3901169       | 08:49                                   | 9/11/24       | EMS call, excluding vehicle accident with injury | 17A2 Fall Not Dangerous      | Cella                           | Road                  | LADUE            | In District |
| 24-3901170       | 12:56                                   | 9/11/24       | Dispatched & canceled en route                   | 26B1 Sick Case Unk Status    | Park                            | Lane                  | LADUE            | In District |
| 24-3901171       | 17:50                                   | 9/11/24       | Motor vehicle accident with injuries             | 26 Sick Case Per PD          | Clayton                         | Road                  | LADUE            | In District |
| 24-3901172       | 10:17                                   | 9/12/24       | Dispatched & canceled en route                   | 52 Alarm Residential         | Clermont                        | Lane                  | LADUE            | In District |
| 24-3901173       | 13:25                                   | 9/12/24       | Motor vehicle accident with injuries             | 29 MVA Per PD                | Clayton                         | Road                  | RICHMOND HEIGHTS | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                      | Initial Dispatch Code        | Location Street or Highway Name | Locati... Street Type | Location City | District    |
|------------------|-----------------------------------------|---------------|----------------------------------------------------|------------------------------|---------------------------------|-----------------------|---------------|-------------|
| 24-3901177       | 10:19                                   | 9/13/24       | Dispatched & canceled en route                     | 52 Alarm Residential         | Upper Ladue                     | Road                  | LADUE         | In District |
| 24-3901178       | 11:00                                   | 9/13/24       | Motor vehicle accident with injuries               | 29 MVA Per PD                | Hunter                          | Avenue                | LADUE         | In District |
| 24-3901179       | 13:15                                   | 9/13/24       | Dispatched & canceled en route                     | 52 Alarm Commercial          | Ladue                           | Road                  | LADUE         | In District |
| 24-3901180       | 13:25                                   | 9/13/24       | Smoke detector activation, no fire - unintentional | 52 Alarm Commercial          | Ladue                           | Road                  | LADUE         | In District |
| 24-3901181       | 13:59                                   | 9/13/24       | Motor vehicle accident with no injuries.           | 29 MVA Per PD                | Clayton                         | Road                  | LADUE         | In District |
| 24-3901182       | 23:10                                   | 9/13/24       | Assist invalid                                     | 17A4G Fall Assist an Invalid | Wild Deer                       | Road                  | LADUE         | In District |
| 24-3901183       | 19:27                                   | 9/14/24       | EMS call, excluding vehicle accident with injury   | 28C1L Stroke Not Alert       | Old Warson                      | Road                  | LADUE         | In District |
| 24-3901187       | 19:13                                   | 9/16/24       | Smoke detector activation due to malfunction       | 52 Alarm Commercial          | Ladue                           | Road                  | LADUE         | In District |
| 24-3901188       | 23:17                                   | 9/16/24       | EMS call, excluding vehicle accident with injury   | 26D1 Sick Case Not Alert     | Clayton                         | Road                  | LADUE         | In District |
| 24-3901189       | 00:10                                   | 9/17/24       | EMS call, excluding vehicle accident with injury   | 01 Abdominal Pain Per PD     | Clayton                         | Road                  | LADUE         | In District |
| 24-3901190       | 12:22                                   | 9/17/24       | Dispatched & canceled en route                     | 52 Alarm Residential         | Greenbriar                      | Drive                 | LADUE         | In District |
| 24-3901193       | 20:12                                   | 9/17/24       | Alarm system activation, no fire - unintentional   | 52 Alarm Residential         | Burroughs                       | Lane                  | LADUE         | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                      | Initial Dispatch Code         | Location Street or Highway Name | Locati... Street Type | Location City | District    |
|------------------|-----------------------------------------|---------------|----------------------------------------------------|-------------------------------|---------------------------------|-----------------------|---------------|-------------|
| 24-3901195       | 07:59                                   | 9/18/24       | EMS call, excluding vehicle accident with injury   | 17A2G Fall Not Dangerous      | Litzsinger                      | Road                  | LADUE         | In District |
| 24-3901196       | 09:14                                   | 9/18/24       | EMS call, excluding vehicle accident with injury   | 17D4 Fall Not Alert           | Tanglewood                      | Drive                 | LADUE         | In District |
| 24-3901200       | 14:32                                   | 9/18/24       | Carbon monoxide incident                           | 52 Alarm CO Res               | Lylewood                        | Drive                 | LADUE         | In District |
| 24-3901204       | 19:48                                   | 9/18/24       | Building fire                                      | 69 Fire Res                   | Warson                          | Road                  | LADUE         | In District |
| 24-3901206       | 01:25                                   | 9/19/24       | Building fire                                      | 69 Fire Res                   | Warson                          | Road                  | LADUE         | In District |
| 24-3901208       | 06:19                                   | 9/19/24       | Alarm system sounded due to malfunction            | 52 Alarm CO Com               | Ladue                           | Road                  | LADUE         | In District |
| 24-3901209       | 10:20                                   | 9/19/24       | Smoke detector activation, no fire - unintentional | 52 Alarm Residential          | Glen Eagles                     | Drive                 | LADUE         | In District |
| 24-3901210       | 12:56                                   | 9/19/24       | EMS call, excluding vehicle accident with injury   | 45A1b Med Fac - Allergies     | Warson                          | Road                  | LADUE         | In District |
| 24-3901212       | 02:24                                   | 9/20/24       | CO detector activation due to malfunction          | 52 Alarm CO Res               | Winding Brook                   | Lane                  | LADUE         | In District |
| 24-3901213       | 05:29                                   | 9/20/24       | EMS call, excluding vehicle accident with injury   | 21 Laceration Per PD          | Clayton                         | Road                  | LADUE         | In District |
| 24-3901214       | 12:08                                   | 9/20/24       | EMS call, excluding vehicle accident with injury   | 45C5 Med Fac - Oth Heart Cond | Ladue                           | Road                  | LADUE         | In District |
| 24-3901215       | 18:06                                   | 9/20/24       | Dispatched & canceled en route                     | 52 Alarm Residential          | Picardy                         | Lane                  | LADUE         | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                      | Initial Dispatch Code     | Location Street or Highway Name | Locati... Street Type | Location City | District    |
|------------------|-----------------------------------------|---------------|----------------------------------------------------|---------------------------|---------------------------------|-----------------------|---------------|-------------|
| 24-3901217       | 12:48                                   | 9/21/24       | Assist invalid                                     | 17 Lift Assist Per PD     | Louwen                          | Drive                 | LADUE         | In District |
| 24-3901218       | 14:19                                   | 9/21/24       | Assist invalid                                     | 17B1G Fall Poss Dangerous | Clayton                         | Road                  | LADUE         | In District |
| 24-3901219       | 14:51                                   | 9/21/24       | EMS call, excluding vehicle accident with injury   | 31A1 Fainting Alert       | Clayton                         | Road                  | LADUE         | In District |
| 24-3901220       | 18:47                                   | 9/21/24       | Animal rescue                                      | 53 Animal Call            | Larkdale                        | Drive                 | LADUE         | In District |
| 24-3901221       | 02:13                                   | 9/22/24       | No incident found on arrival at dispatch address   | 21B2T Serious Hemorrhage  | Wenneker                        | Drive                 | LADUE         | In District |
| 24-3901222       | 06:43                                   | 9/22/24       | Dispatched & canceled en route                     | 29A2 MVA                  | Highway 40 Eb e/o Lindbergh     | N/A                   | LADUE         | In District |
| 24-3901223       | 06:48                                   | 9/22/24       | Alarm system sounded due to malfunction            | 52 Alarm Commercial       | Clayton                         | Road                  | LADUE         | In District |
| 24-3901224       | 07:42                                   | 9/22/24       | Dispatched & canceled en route                     | 52 Alarm Residential      | Dromara                         | Road                  | LADUE         | In District |
| 24-3901225       | 09:34                                   | 9/22/24       | Motor vehicle accident with injuries               | 29 MVA Per PD             | Ladue                           | Road                  | LADUE         | In District |
| 24-3901226       | 10:03                                   | 9/22/24       | EMS call, excluding vehicle accident with injury   | 31A1 Fainting Alert       | Park                            | Lane                  | LADUE         | In District |
| 24-3901227       | 11:02                                   | 9/22/24       | Smoke detector activation, no fire - unintentional | 52 Alarm Residential      | Holliston                       | Court                 | LADUE         | In District |
| 24-3901228       | 15:09                                   | 9/22/24       | EMS call, excluding vehicle accident with injury   | 17A2 Fall Not Dangerous   | Cella                           | Road                  | LADUE         | In District |



## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code          | Location Street or Highway Name | Locati... Street Type | Location City    | District    |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|--------------------------------|---------------------------------|-----------------------|------------------|-------------|
| 24-3901231       | 00:55                                   | 9/23/24       | EMS call, excluding vehicle accident with injury | 05C3 Back Pain Near Fainting   | Meadow Acres                    | Lane                  | LADUE            | In District |
| 24-3901232       | 09:59                                   | 9/23/24       | Motor vehicle accident with injuries             | 29B1 MVA Injuries              | I 170 Sb                        | N/A                   | LADUE            | In District |
| 24-3901234       | 16:01                                   | 9/23/24       | Dispatched & canceled en route                   | 52 Alarm Residential           | Ladue                           | Road                  | LADUE            | In District |
| 24-3901235       | 20:28                                   | 9/23/24       | Assist police or other governmental agency       | 53 Service Call                | Briarcliff                      | Street                | LADUE            | In District |
| 24-3901236       | 21:36                                   | 9/23/24       | Motor vehicle accident with no injuries.         | 29 MVA Per PD                  | I 170 Sb                        | N/A                   | RICHMOND HEIGHTS | In District |
| 24-3901237       | 10:39                                   | 9/24/24       | Dispatched & canceled en route                   | 52 Alarm Residential           | Tirrill Farms                   | Road                  | LADUE            | In District |
| 24-3901238       | 19:43                                   | 9/24/24       | EMS call, excluding vehicle accident with injury | 17A2G Fall Not Dangerous       | Waverton                        | Drive                 | LADUE            | In District |
| 24-3901239       | 20:01                                   | 9/24/24       | Smoke scare, odor of smoke                       | 69 Fire Res                    | Granada                         | Way                   | LADUE            | In District |
| 24-3901241       | 07:55                                   | 9/25/24       | EMS call, excluding vehicle accident with injury | 10D2 Chest Pain Diff Breathing | Picardy                         | Lane                  | LADUE            | In District |
| 24-3901242       | 15:20                                   | 9/25/24       | EMS call, excluding vehicle accident with injury | 03 Animal Bite Per PD          | Litzsinger                      | Road                  | LADUE            | In District |
| 24-3901243       | 15:27                                   | 9/25/24       | Motor vehicle accident with injuries             | 29 MVA Per PD                  | HIGHWAY 40 EB                   | N/A                   | LADUE            | In District |
| 24-3901244       | 15:46                                   | 9/25/24       | Alarm system sounded due to malfunction          | 52 Alarm Commercial            | Warson                          | Road                  | LADUE            | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                      | Initial Dispatch Code        | Location Street or Highway Name | Locati... Street Type | Location City | District    |
|------------------|-----------------------------------------|---------------|----------------------------------------------------|------------------------------|---------------------------------|-----------------------|---------------|-------------|
| 24-3901246       | 16:31                                   | 9/25/24       | EMS call, excluding vehicle accident with injury   | 02D2 Allergy Diff Speaking   | Oakleigh                        | Lane                  | LADUE         | In District |
| 24-3901248       | 19:28                                   | 9/25/24       | Smoke detector activation due to malfunction       | 52 Alarm Residential         | Warson                          | Road                  | LADUE         | In District |
| 24-3901249       | 05:35                                   | 9/26/24       | Smoke detector activation due to malfunction       | 52 Alarm Residential         | Nassau                          | Drive                 | LADUE         | In District |
| 24-3901250       | 16:02                                   | 9/26/24       | EMS call, excluding vehicle accident with injury   | 45C3 Med Fac - Suspected MI  | Clayton                         | Road                  | LADUE         | In District |
| 24-3901251       | 21:42                                   | 9/26/24       | Detector activation, no fire - unintentional       | 52 Alarm Residential         | Whitegate                       | Lane                  | LADUE         | In District |
| 24-3901252       | 00:28                                   | 9/27/24       | Assist police or other governmental agency         | 53 Service Call              | Warson                          | Road                  | LADUE         | In District |
| 24-3901253       | 15:51                                   | 9/27/24       | EMS call, excluding vehicle accident with injury   | 25A2 Psych Case              | Warson                          | Road                  | LADUE         | In District |
| 24-3901254       | 16:08                                   | 9/27/24       | Smoke detector activation, no fire - unintentional | 52 Alarm Residential         | Warson                          | Road                  | LADUE         | In District |
| 24-3901255       | 16:46                                   | 9/27/24       | Dispatched & canceled en route                     | 52 Alarm Residential         | Winding Brook                   | Lane                  | LADUE         | In District |
| 24-3901256       | 21:54                                   | 9/27/24       | EMS call, excluding vehicle accident with injury   | 17B4 Fall UnkStatus          | Deer Creek Woods                | Drive                 | LADUE         | In District |
| 24-3901257       | 17:36                                   | 9/28/24       | EMS call, excluding vehicle accident with injury   | 25 Psych *Not Secure* Per PD | Ladue                           | Road                  | LADUE         | In District |
| 24-3901258       | 11:34                                   | 9/29/24       | Assist invalid                                     | 26A7 Sick Case               | Conway                          | Road                  | LADUE         | In District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code     | Location Street or Highway Name | Locati... Street Type | Location City    | District        |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|---------------------------|---------------------------------|-----------------------|------------------|-----------------|
| 24-3901261       | 01:03                                   | 9/30/24       | Gasoline or other flammable liquid spill         | 59 Fuel Spill Minor       | Lindbergh Blvd Nb               | N/A                   | LADUE            | In District     |
| 24-3901262       | 09:26                                   | 9/30/24       | Dispatched & canceled en route                   | 52 Alarm Residential      | Dunleith                        | Drive                 | LADUE            | In District     |
| 24-3901265       | 17:26                                   | 9/30/24       | EMS call, excluding vehicle accident with injury | 06C1 Difficulty Breathing | Highway 40 Eb                   | N/A                   | LADUE            | In District     |
| 24-3901266       | 19:08                                   | 9/30/24       | EMS call, excluding vehicle accident with injury | 26A8 Sick Case            | Springwood                      | Drive                 | LADUE            | In District     |
| 24-3901267       | 23:51                                   | 9/30/24       | Dispatched & canceled en route                   | 52 Alarm Residential      | Dromara                         | Road                  | LADUE            | In District     |
| 24-3901168       | 07:59                                   | 9/11/24       | N/A                                              | 52 Alarm Commercial       | Price                           | Road                  | LADUE            | N/A             |
| 24-3901202       | 17:41                                   | 9/18/24       | N/A                                              | 29 MVA Per PD             | Ramp I 170 Sb To Highway 40 Eb  | N/A                   | RICHMOND HEIGHTS | N/A             |
| 24-3901203       | 18:18                                   | 9/18/24       | N/A                                              | 26A3 Sick Case            | Clayton                         | Road                  | LADUE            | N/A             |
| 24-3901205       | 19:57                                   | 9/18/24       | N/A                                              | Move Up Pumper            | Clayton                         | Road                  | LADUE            | N/A             |
| 24-3901207       | 01:32                                   | 9/19/24       | N/A                                              | Move Up Pumper            | Clayton                         | Road                  | LADUE            | N/A             |
| 24-3901136       | 16:58                                   | 9/4/24        | Dispatched & canceled en route                   | 17 Fall Per PD            | Clayton                         | Road                  | CLAYTON          | Out of District |
| 24-3901139       | 12:19                                   | 9/5/24        | Dispatched & canceled en route                   | 52 Alarm Commercial       | Lindbergh                       | Boule...              | FRONTENAC        | Out of District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code          | Location Street or Highway Name | Locati... Street Type | Location City    | District        |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|--------------------------------|---------------------------------|-----------------------|------------------|-----------------|
| 24-3901141       | 16:23                                   | 9/5/24        | Dispatched & canceled en route                   | Move Up Pumper                 | Airport                         | Road                  | BERKELEY         | Out of District |
| 24-3901144       | 09:25                                   | 9/6/24        | Dispatched & canceled en route                   | 69 Fire Com                    | Creek Run                       | Drive                 | CREVE COEUR      | Out of District |
| 24-3901149       | 18:52                                   | 9/6/24        | Motor vehicle accident with no injuries.         | 29 MVA Per PD                  | Hanley                          | Road                  | RICHMOND HEIGHTS | Out of District |
| 24-3901153       | 15:38                                   | 9/7/24        | Dispatched & canceled en route                   | 17B1 Fall Poss Dangerous       | Delmar                          | Boule...              | UNIVERSITY CITY  | Out of District |
| 24-3901155       | 22:35                                   | 9/7/24        | Cover assignment, standby, moveup                | Move Up Pumper                 | Airport                         | Road                  | BERKELEY         | Out of District |
| 24-3901164       | 17:47                                   | 9/10/24       | EMS call, excluding vehicle accident with injury | 19FI Heart Problems Unk Status | And South                       | Road                  | UNIVERSITY CITY  | Out of District |
| 24-3901174       | 14:39                                   | 9/12/24       | EMS call, excluding vehicle accident with injury | 18 Headache Per PD             | Brentwood                       | Boule...              | RICHMOND HEIGHTS | Out of District |
| 24-3901175       | 09:13                                   | 9/13/24       | Dispatched & canceled en route                   | 52 Alarm Commercial            | Dink Marler                     | Lane                  | CREVE COEUR      | Out of District |
| 24-3901184       | 00:24                                   | 9/15/24       | Cover assignment, standby, moveup                | Move Up Pumper                 | Chambers                        | Road                  | BELLEFON... NE   | Out of District |
| 24-3901185       | 01:16                                   | 9/15/24       | Alarm system sounded due to malfunction          | 52 Alarm Residential           | Midlothian                      | Road                  | St Louis         | Out of District |
| 24-3901186       | 19:33                                   | 9/15/24       | Overheated motor                                 | 69 Fire Com                    | Ballas Rd S New                 | N/A                   | CREVE COEUR      | Out of District |
| 24-3901191       | 18:09                                   | 9/17/24       | Cover assignment, standby, moveup                | Move Up Pumper                 | Airport                         | Road                  | BERKELEY         | Out of District |

## Incident Details

| Incident Numb... | Time Of Day in PSAP Receiv... DateTi... | Incident Date | Incident Type                                    | Initial Dispatch Code          | Location Street or Highway Name | Locati... Street Type | Location City    | District        |
|------------------|-----------------------------------------|---------------|--------------------------------------------------|--------------------------------|---------------------------------|-----------------------|------------------|-----------------|
| 24-3901197       | 13:20                                   | 9/18/24       | Dispatched & canceled en route                   | 52 Alarm Residential           | Creveling                       | Drive                 | UNIVERSITY CITY  | Out of District |
| 24-3901198       | 13:28                                   | 9/18/24       | Dispatched & canceled en route                   | 10 Chest Pain Per PD           | Clayton                         | Road                  | CLAYTON          | Out of District |
| 24-3901199       | 14:26                                   | 9/18/24       | Dispatched & canceled en route                   | 52 Alarm Commercial            | Lindbergh                       | Boule...              | FRONTENAC        | Out of District |
| 24-3901201       | 15:29                                   | 9/18/24       | EMS call, excluding vehicle accident with injury | 12 Convulsions/Seizures Per PD | Hanley                          | Road                  | RICHMOND HEIGHTS | Out of District |
| 24-3901211       | 17:40                                   | 9/19/24       | Dispatched & canceled en route                   | 01 Abdominal Pain QD           | CLAYTON                         | Road                  | CLAYTON          | Out of District |
| 24-3901230       | 19:13                                   | 9/22/24       | EMS call, excluding vehicle accident with injury | 13C1 Diabetic Not Alert        | Wilner                          | Drive                 | UNIVERSITY CITY  | Out of District |
| 24-3901233       | 12:29                                   | 9/23/24       | EMS call, excluding vehicle accident with injury | 04 Assault *Secure* Per PD     | Hanley                          | Road                  | BRENTWO...       | Out of District |
| 24-3901240       | 07:33                                   | 9/25/24       | Overheated motor                                 | 71 Fire Vehicle                | Ramp Highway 40 Wb To Spoede    | NVA                   | FRONTENAC        | Out of District |
| 24-3901247       | 19:00                                   | 9/25/24       | Smoke detector activation due to malfunction     | 52 Alarm Commercial            | Ballas Rd S New                 | NVA                   | CREVE COEUR      | Out of District |
| 24-3901259       | 15:16                                   | 9/29/24       | Dispatched & canceled en route                   | 52 Alarm Commercial            | Lindbergh                       | Boule...              | FRONTENAC        | Out of District |
| 24-3901263       | 13:26                                   | 9/30/24       | Dispatched & canceled en route                   | 67 Fire Outside Small          | I 170 Nb                        | NVA                   | LADUE            | Out of District |
| 24-3901264       | 13:44                                   | 9/30/24       | Dispatched & canceled en route                   | 69 Fire Res                    | PORTLAND                        | Drive                 | FRONTENAC        | Out of District |

Filter statement

Filters

Alarm Date Range

Last Month

|

Is Locked

true

|

Is Active

true

# Fire Aid Given or Received

Count of Incidents

Count of Incidents

132

Count of Incidents with Aid Given or Received

Aid Given Or Received

45

Percent of Aid Given or Recieved 34.1%

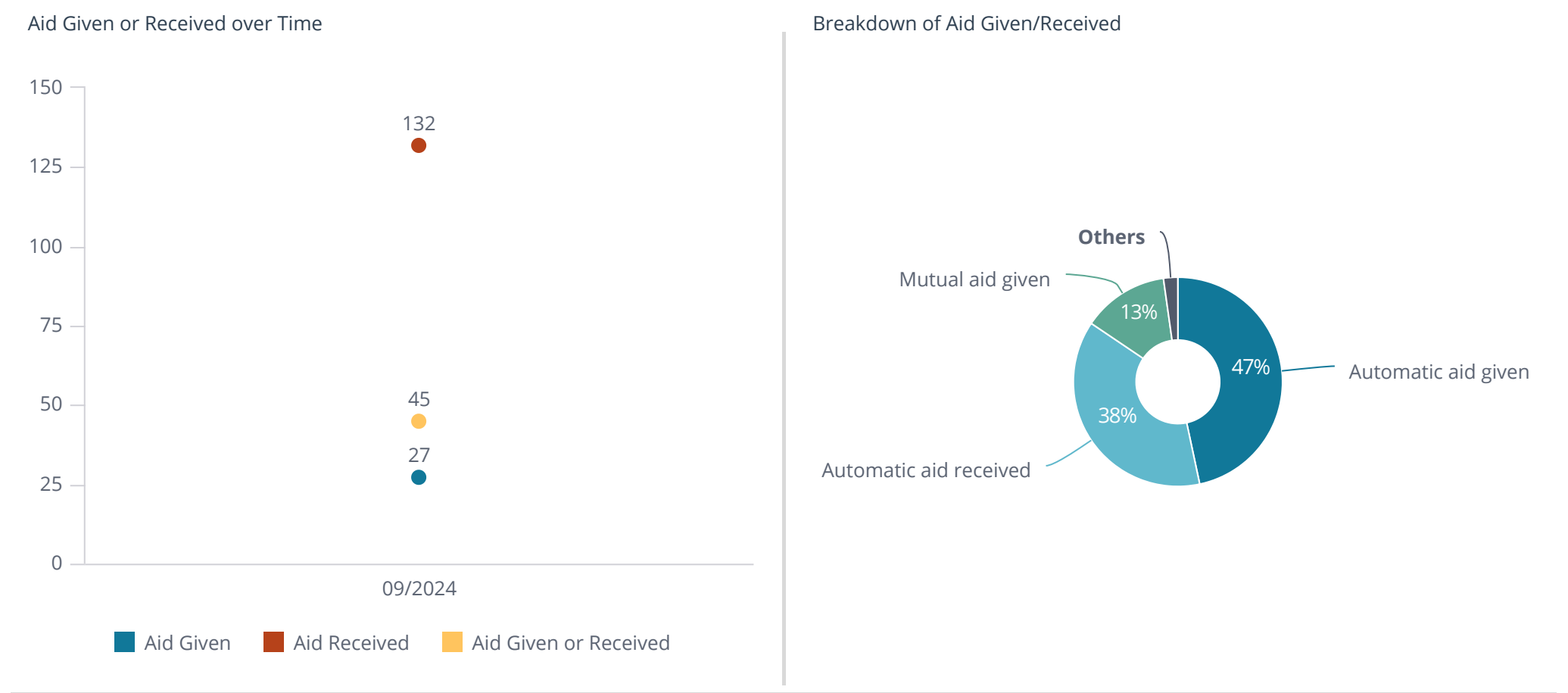
Filter statement

Filters

Alarm Date RangeLast Month

Is Lockedtrue

Is Activetrue



Filter statement

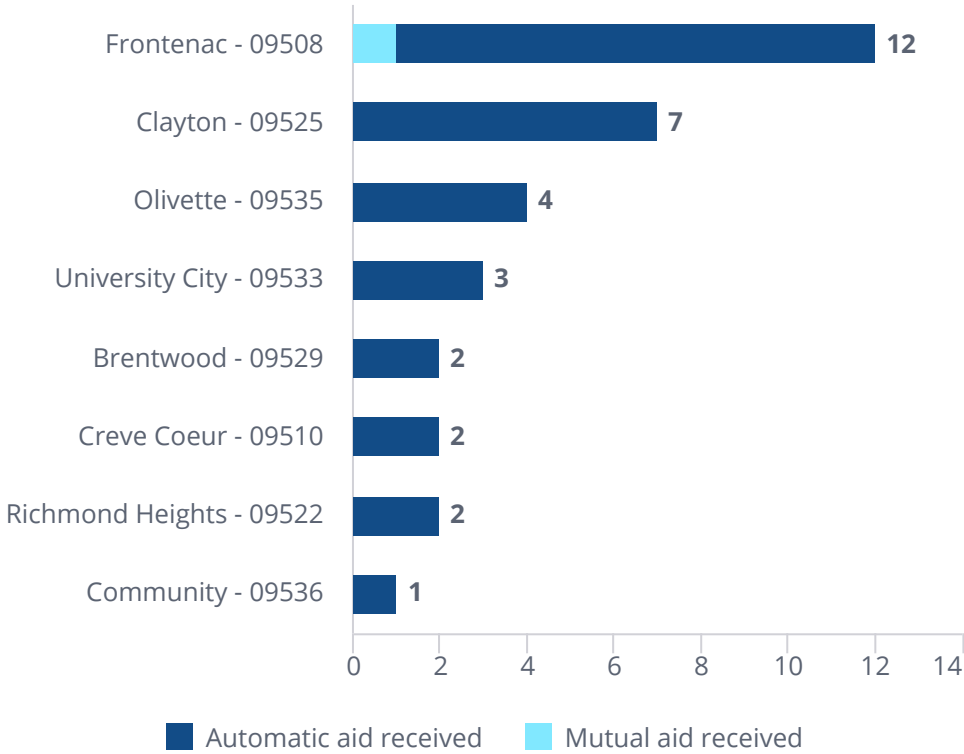
Filters

Alarm Date RangeLast Month

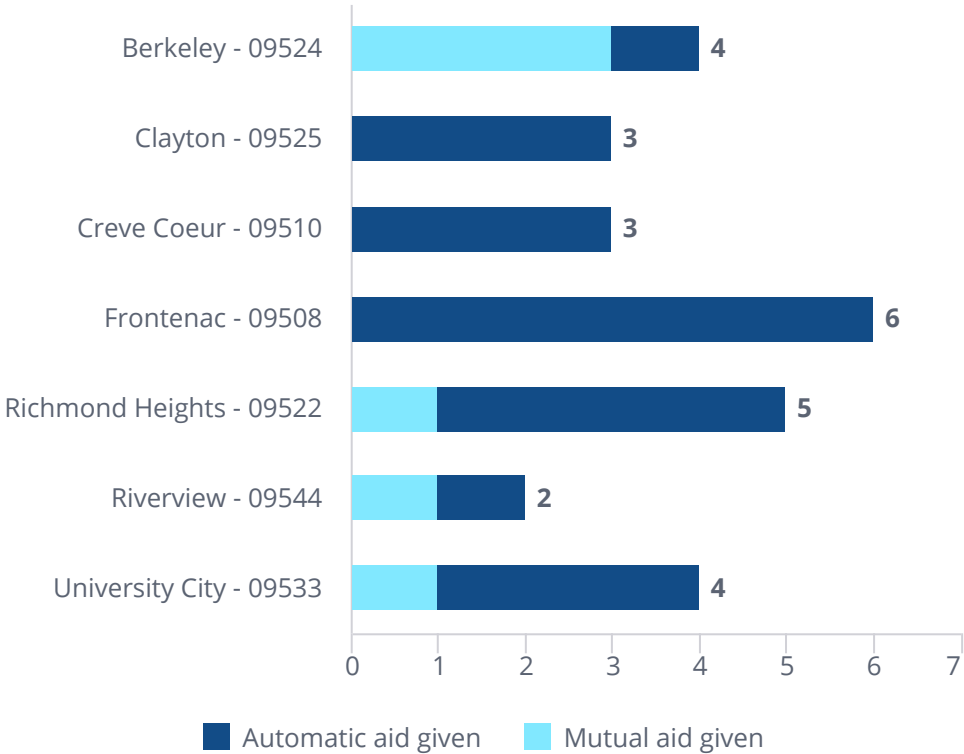
Is Lockedtrue

Is Activetrue

Aid Received Breakdown by Agency



Aid Given Breakdown by Agency

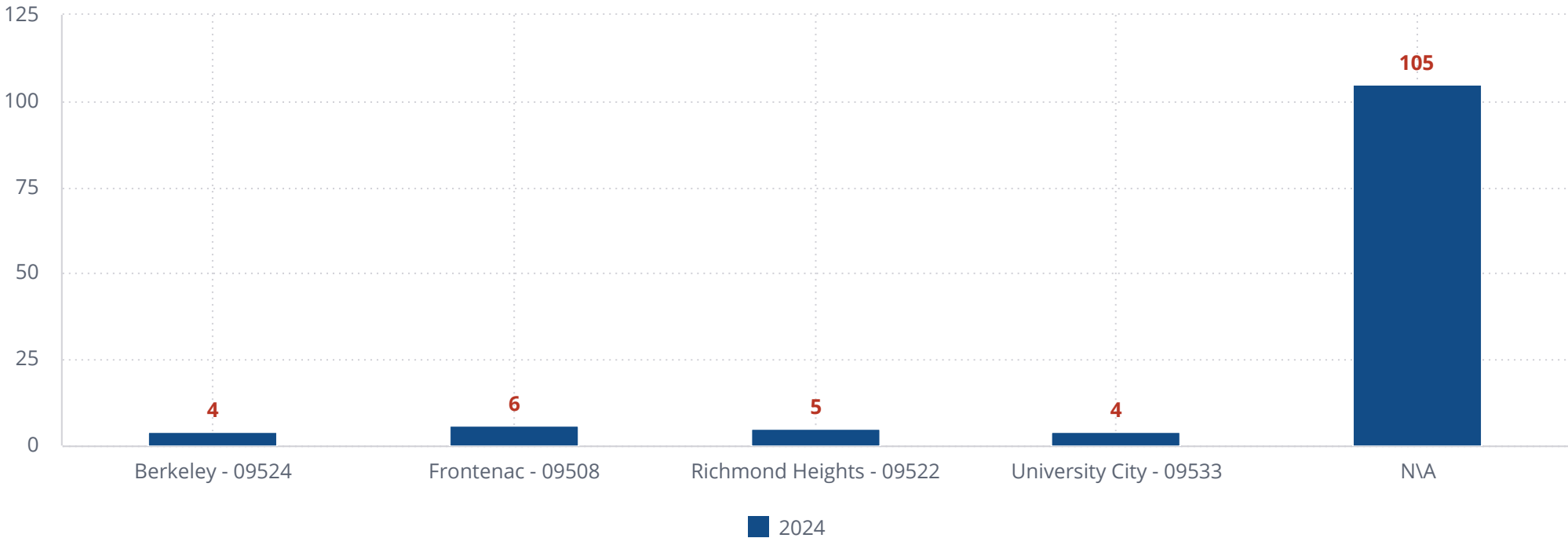




Filter statement

Filters      **Alarm Date Range** Last Month | **Is Locked** true | **Is Active** true

Aid Given By Agency (current year)



Filter statement

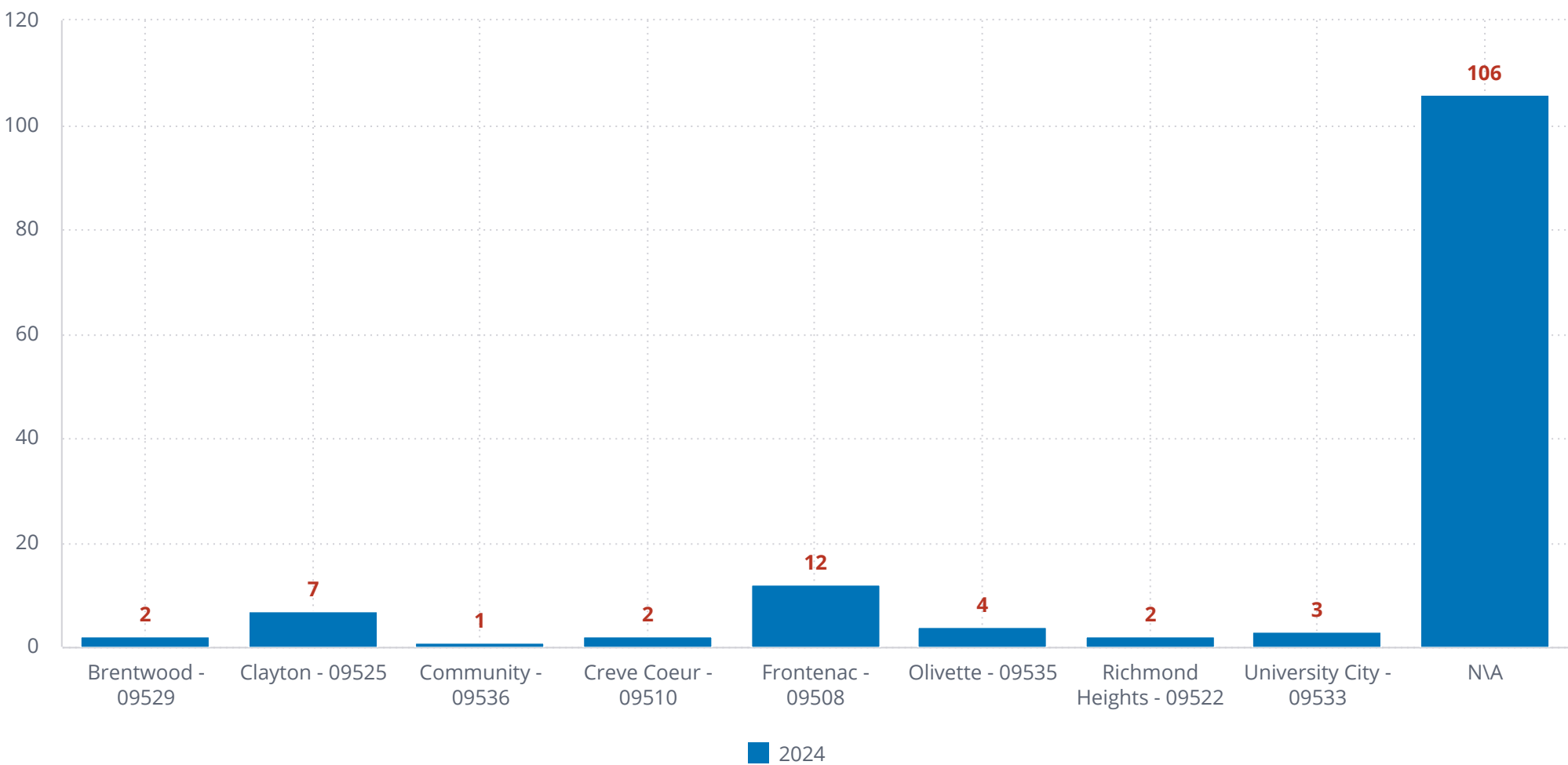
Filters

Alarm Date RangeLast Month

Is Lockedtrue

Is Activetrue

Aid Received By Agency (current year)



|                  |                                                |                                                          |
|------------------|------------------------------------------------|----------------------------------------------------------|
| Filter statement |                                                |                                                          |
| Filters          | Months in Inspection Scheduled Date Last Month | Parent Inspection Number N/A   Property Is Deleted false |

Fire Marshall Report

