

Trash and Recycling Cart Placement Guide

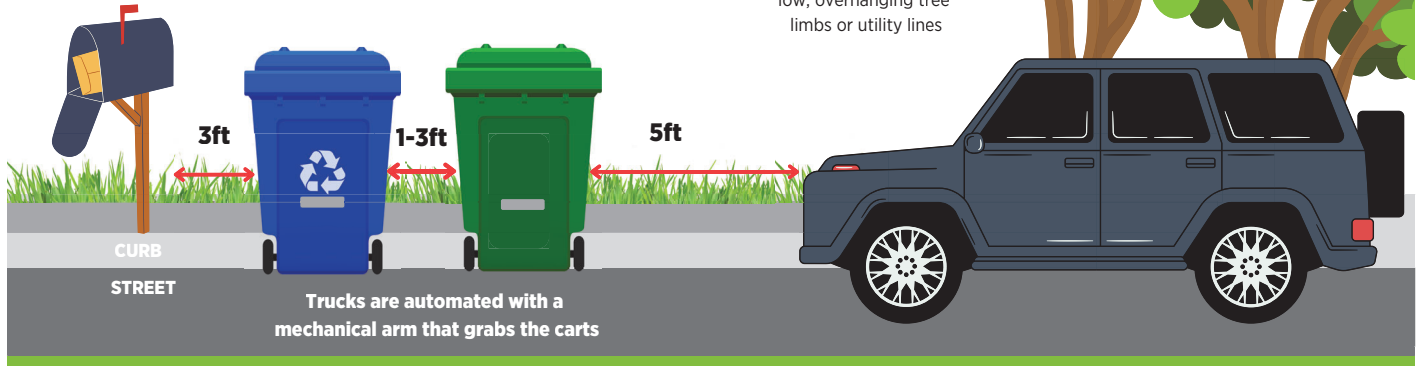
TIPS ON HOW TO POSITION YOUR CARTS CORRECTLY

Allow 1-3 feet between carts and structures such as mail boxes, lamp posts, and 5 feet from parked cars

Ensure the cart is facing forward- wheels and handle are located on the **back** of the cart.

Make sure the lid is closed

Do not place cart underneath low, overhanging tree limbs or utility lines



YOU MAY NOTICE...

Casella staff will be out on route ahead of the truck for the first couple of weeks of automated collection

This is to ensure that carts are correctly placed for the ASL truck to successfully pick them up. If a cart is in an incorrect position or location, a Casella staff member will move the cart to the correct spot and attach a fluorescent orange "OOPS!" tag to explain why the cart was moved. Please place your cart in the area where it was moved going forward for all future collections.

IMPORTANT: CART LOCATION FOR CERTAIN AREAS

Your road may not be a road the truck is safely able to travel down.

For safety reasons, Casella only services roads that are safe to travel. Roads need to meet certain requirements, such as being wide enough, well-maintained, free from obstructions like low-hanging branches or wires, and have a proper turn around at the end to service as normal. To find out if your road has special cart placement instructions, scan the QR code and find your road name with instructions on the Kennebunkport Town website. The next page contains a visual that will help with placement.



TIPS FOR WINTER CART PLACEMENT AND HANDLING



PROPERLY TREAT ROADS DURING THE WINTER MONTHS

For safety reasons, Casella only services roads that have been plowed and treated appropriately. If you live on a private road, please ensure the road is plowed and treated prior to 6:00 am. Casella's drivers work long hours to serve hundreds of customers. Please be patient and avoid calling in a missed collection before 3:00 pm. Winter weather can cause delays, resulting in the truck being in any given area later than normal.



TREAT YOUR CART LOCATION LIKE YOUR MAIL BOX

If there is snow on the ground, dig out a spot for your cart where it is typically placed. Avoid placing your cart on snow piles. Melting or shifting snow could cause the carts to fall over and spill out their contents. The uneven ground will make it difficult for the truck to set the carts back down.



STORE CARTS WITH THE LIDS CLOSED

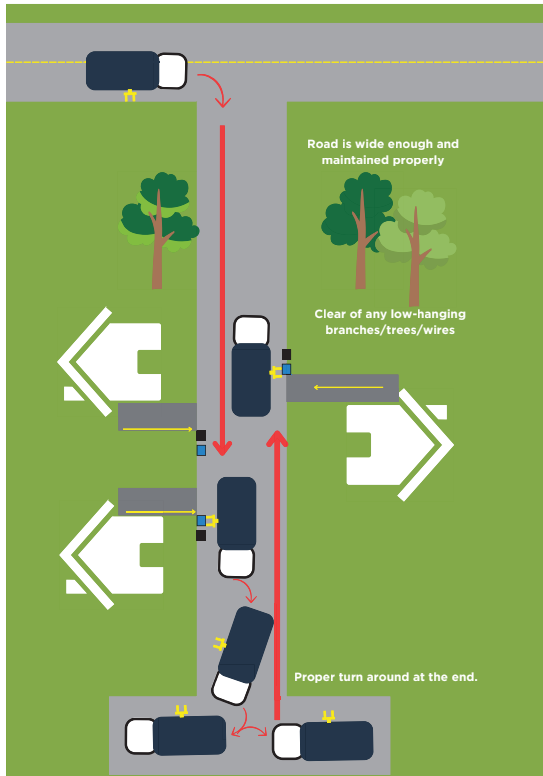
Keep cart lids closed to prevent water from entering and freezing at the bottom. Store carts indoors or covered if you can.

BE MINDFUL OF YOUR TOWN'S WINTER OPERATIONS

Avoid placing your carts in the street when there is a winter storm. This creates a hazard to vehicles, including the town's plow trucks.

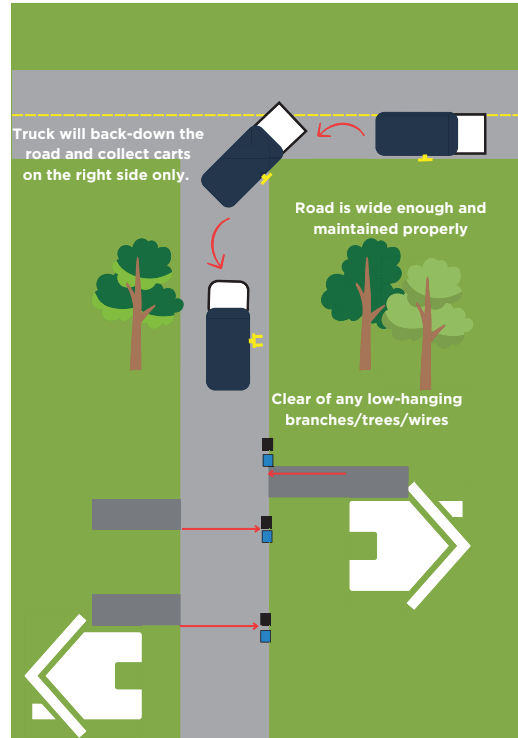
1. ROADS SERVICED AS NORMAL

Casella has specific requirements to ensure safe service on Town roads. If a road is wide enough, well-maintained, free from obstructions like low-hanging branches or wires, and has a proper turnaround at the end, Casella will proceed down one side of the street, turn around, and collect carts from both sides. Residents can place their carts curbside in front of their homes or driveways normally.



2. BACK-DOWN ROADS

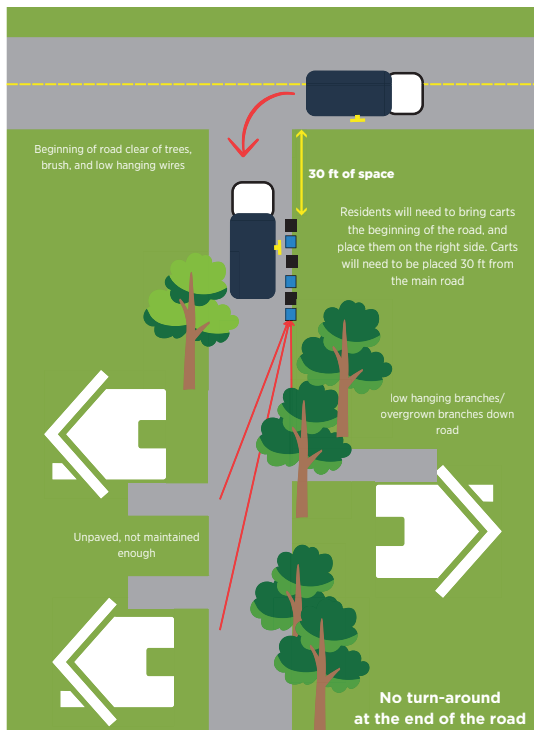
If there isn't a safe turnaround at the end of a road, Casella will have to reverse the truck back to a designated point. In such cases, residents must place their carts on the right side of the road for collection, as the truck's automated arm is located exclusively on that side.



3. BACK-IN ROADS

Small Roads/Dirt Roads/Private Roads that Casella can't go down, but can back in to beginning of road.

If there isn't a safe turnaround at the end of a road, Casella will have to reverse the truck back to a designated point. In such cases, residents must place their carts on the right side of the road for collection, as the truck's automated arm is located exclusively on that side.



4. GROUP PILES

Small Roads/Dirt Roads/Private Roads that Casella can't go down

Casella has specific requirements to ensure safe service on Town roads. If a road is too narrow, poorly maintained, obstructed by low hanging branches or wires, lacks a turnaround, or for any other reason Casella cannot access it, they will collect trash and recycling carts at the nearest main road. In cases where a road is private, residents may need to sign a damage waiver to permit Casella to enter and provide service only if Casella is able to.

