

Our vision is to

- Provide psychosocial rehabilitation services to consumers to reduce symptoms, restore optimum level of functioning stability and independence;
- Provide access to supportive services (jobs, housing, transportation, health education, social, spiritual and recreational resources);
- Have meaningful participation of consumers, their chosen supports and advocates;
- Be family & consumer centered;
- Have collaboration across systems/ team approach;
- Have gender/age/culturally responsive treatment; and
- Be based on hope and empowerment.

Mission Statement

Providing quality services for individuals and families in a safe, supportive, respectful partnership by promoting health, well-being, and self-sufficiency.

Vision Statement

To promote safety, well-being, and self-sufficiency for the individuals of Juneau County. We strive to do so by remaining open-minded to the ideas and suggestions of others; provide person-centered services in the least intrusive and least restrictive way possible; collaborate with our departments and community partners; to function with integrity in all matters, manage public resources responsibly; and acknowledge the values and beliefs of others in a courteous and respectful manner.

**Juneau County
Department of Human Services**

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Mauston, WI 53948

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Office Hours

Monday through Friday
8:00am - 4:30pm

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**Juneau County
Department of
Human Services**

**Comprehensive
Community
Services**

Comprehensive Community Services

What is CCS?

Comprehensive Community Services (CCS) is a voluntary strength based, recovery orientated program that serves youth and adults with mental health and/or addictions. These individuals are in need of ongoing services due to impairments that interfere with or limit healthy functioning.

CCS is designed to include the individual as an equal partner in their treatment plan by identifying and working towards their goals and needs such as assistance with independent living, making new friends, rejoining a spiritual community, etc.

Who is eligible?

CCS is available to youth and adults who meet the following criteria:

- Juneau County resident
- Eligible for Medical Assistance, Badger Care, or another Medicaid program
- Have a mental health or substance use diagnosis; and
- Are determined to need psychosocial rehabilitation services

What can you expect?

A service facilitator will be assigned to meet with you and explain the program. CCS is voluntary so you get to decide whether you want to participate. The service facilitator will complete an assessment, develop a Recovery Plan, and develop a Recovery Team.

In order to get to know you better, you will meet with your service facilitator and discuss your background influences that have made you the person you are today in our Comprehensive Assessment process. The Comprehensive Assessment will help your Recovery Team understand your background, provide needed services, and aid in the development of your Recovery Plan.

Recovery Team

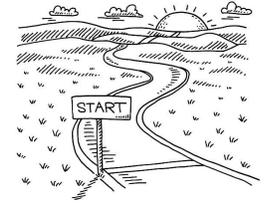
The idea is to bring supports together who can help you to reach your goals. At a minimum, your recovery team will include you, the service facilitator, and a mental health professional. You can also choose to include service providers, family members, and other individuals that you deem helpful and wish to include for support and advocacy.



A Path to Recovery

The final step is developing a "Recovery Plan." This is the plan you create with your recovery team on how you would like to move towards meeting your goals. It is reviewed every 6 months and changes as your goals and services change. The plan assists with identifying:

- Goals important to you.
- Actions you need to take to make progress toward your goals.
- Types of services and supports your recovery team can offer to help achieve your goals.



Participant Rights

In addition to the rights granted under HFS 94, participants involved in CCS have the right to:

- Select recovery team members, services, and service providers.
- Be informed about services as specifically, completely and accurately as possible.
- Appeal decisions regarding CCS determinations.

Appeals regarding programming may be made in writing to:

Division of Care and Treatment Services
Attn: The Client Rights Office
1 West Wilson St., Room 433,
PO Box 7851
Madison, WI 53707-7851