

Juneau County
Department of Human Services

2022 Annual Report



Providing quality services for individuals and families in a safe, supportive, respectful partnership by promoting health, well-being and self-sufficiency.

TABLE OF CONTENTS

Introduction	1
ADULT DRUG COURT	3
BEHAVIORAL HEALTH SERVICES	4
Adult Protective Services	4
Crisis Services	5
Community Support Program	5
Comprehensive Community Services	6
Coordinated Services Team	7
Outpatient Mental Health	8
Psychiatric and Nursing	8
Substance Use Treatment	9
CHILD SUPPORT	9
CHILDREN, YOUTH, AND FAMILY SERVICES	11
Child Protective Services	11
Children with Disabilities Programs	12
Youth Justice	13
CLERICAL SUPPORT	13
ECONOMIC SUPPORT	14
Appendix A – DHS Program Descriptions	15

Introduction

Welcome to the Juneau County Department of Human Services 2022 Annual Report! 2022 proved to be another exciting year of providing crucial, life-saving, essential services to the citizens of Juneau County.

Thanks to the hard work of Juneau County’s Finance Director, we were able to utilize specialized COVID related funding to start **providing child psychiatric services in Juneau County for the first time ever in late 2022**. This same source of funding payed for training and technological enhancements and improvements, in addition to solidifying Human Services ending our 2022 budget cycle in the black for the fourth year in a row.

With COVID came many challenges, but also some opportunities for enhancing how we provide our services. We started offering some limited, flexible and remote work options, which proved to benefit consumers, employees, and taxpayers. **Since September of 2022, the productivity of all our Medicaid/waiver programs increased (1.38% - 8.21%, with an average increase of a 4.08%), bringing even more funding into Juneau County.**

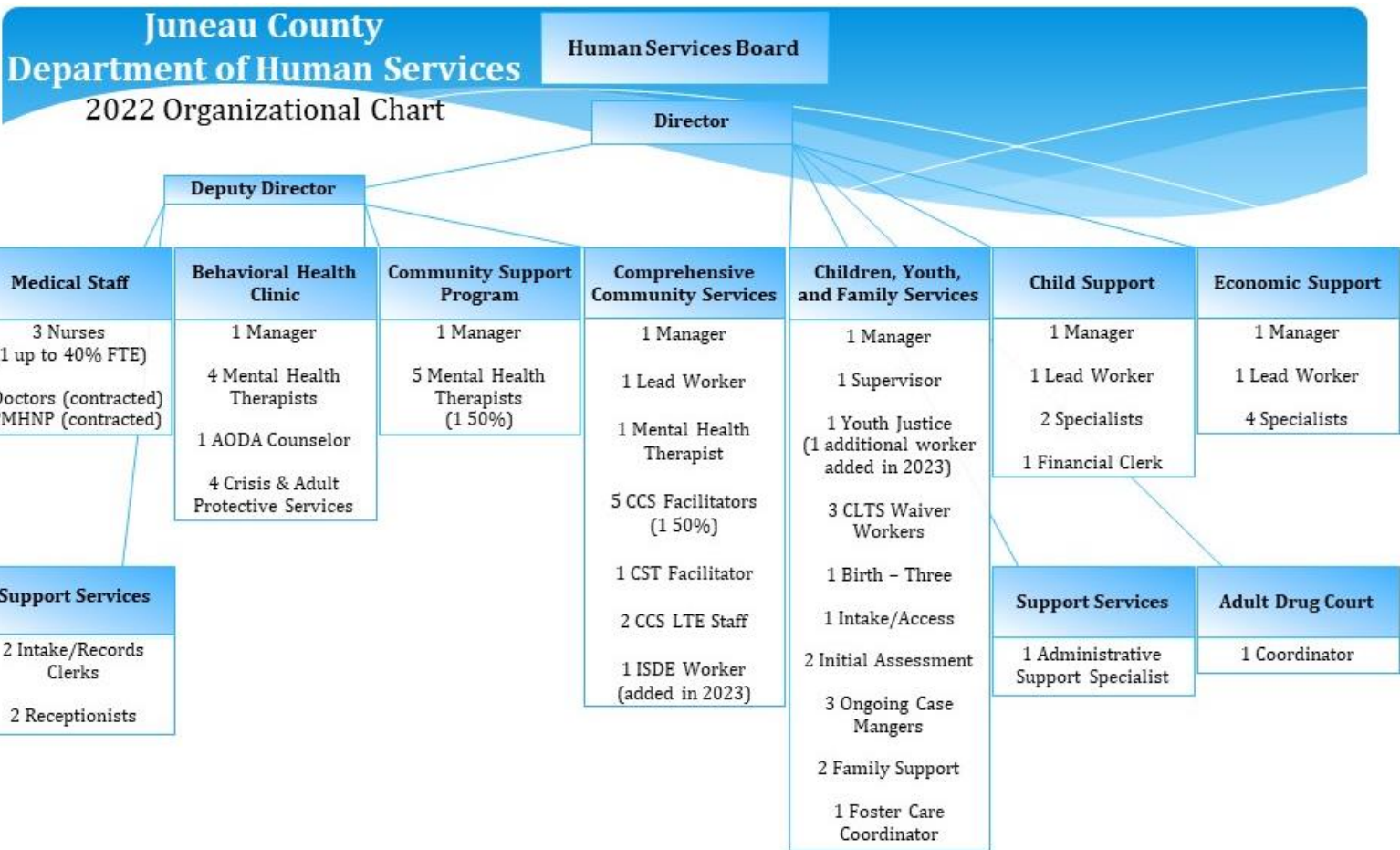
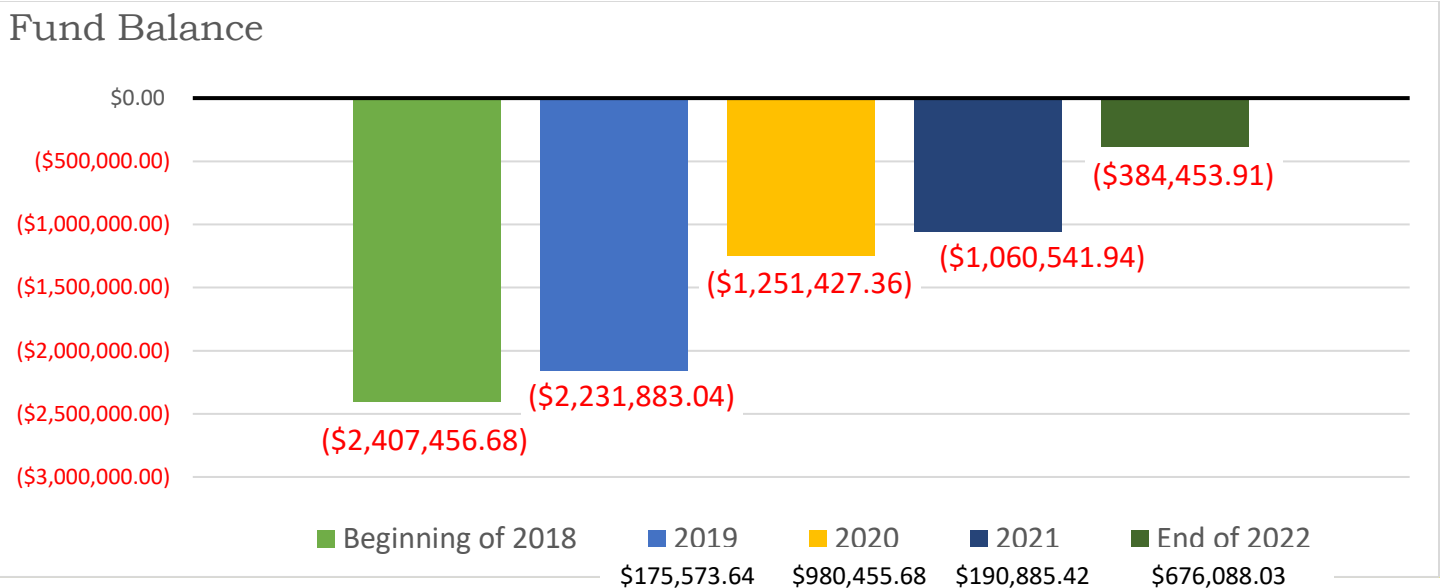
Special thanks to our County and Human Services Board members who make all things possible.

Specifically:

Chairpersons Tim Cottingham and James Ryczek

Joe Lally, Judith Kennedy, Richard Kilmer, John McGinley (current Vice Chair)

Carl Wildes, Julie Quist, and Peg Saylor (replaced by Betty Kryka in 2023)



ADULT DRUG COURT

Supervised by Dawn Buchholz, Director of Human Services

Team: Honorable Judge Stacy A. Smith
District Attorney Kenneth Hamm
Attorney Gene Cisewski
Captain Colleen Beier
Probation Agent Kianna Brown
Coordinators Jo Havlik and Kristina Wheeland (currently Julia Habelman)
Substance Abuse Counselor Lynne Jindrick

Juneau County Adult Drug Court is fully funded by a federal grant. The required match for the grant is obtained by capturing the time above team members (minus the Coordinator and Supervisor) spend collaborating to run the court. The goals of drug courts are to reduce recidivism, reduce substance use, reduce the costs of drug-involved crimes, and decrease prison crowding.

The objectives of Drug Court include:

- Utilize evidence-based practices and principles as set by the National Association of Drug Court Professionals (NADCP).
- Build and maximize our capacity to ensure that all potential participants are identified and assessed for risk and need.
- Ensure all participants receive targeted, evidenced-based services.
- Enhance the provisions of recovery support services, including transitional, clean and sober housing assistance, in order to reduce recidivism.
- Reduce obstacles to successful recovery.

Drug Courts combat opioid and methamphetamine addiction, help restore families, and ensure rule compliance. **Wisconsin's Treatment Alternatives and Diversion (TAD) court program reduced arrest recidivism by 8.2% from 2014-2018, in addition to saving the Wisconsin criminal justice system \$4.17 for every \$1 spent on the program (see "Wisconsin Treatment Courts; Producing Results and Saving Money" in the August, 2022 edition of Wisconsin Counties magazine).**

In 2022, 11 participants enrolled, with 2 successfully graduated, 1 withdrew, and 8 are still enrolled.

BEHAVIORAL HEALTH SERVICES

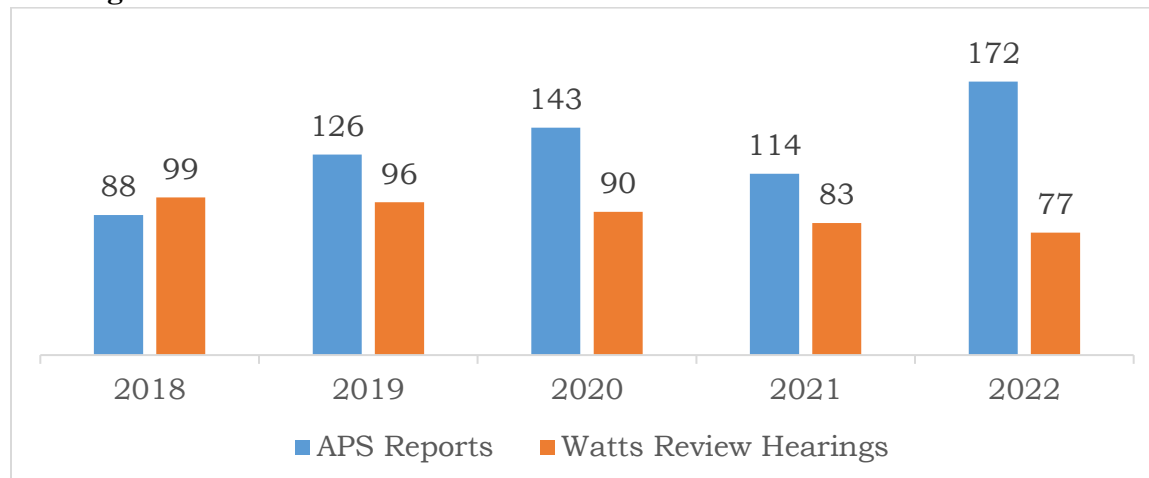
Adult Protective Services

Adult Protective Service (APS) works in collaboration with:

- Corporation Counsel, Sheriff’s Offices, and Police Departments
- Aging and Disability Resource Center (ADRC), Community Support Program, Outpatient Mental Health, Economic Support, and Veteran’s Office
- Inclusa and My Choice Wisconsin (Family Managed Care Organizations)
- IRIS Family Care Program, Social Security Administration (SSA)
- Financial institutions in the area as well as throughout Wisconsin and other states
- Mile Bluff Medical Center, Medical Centers in Madison, La Crosse, and Marshfield
- Wisconsin Veterans Hospitals, Area Home-Health Agencies
- Local and out of county law offices
- Central Wisconsin Community Action Council
- Local and out of county nursing homes, adult family homes, assisted living facilities and group homes
- Vernon Area Rehabilitation Center (VARC) and Handishop Programs

APS staff complete adult guardianship studies and reports for the Juneau County Circuit Court. Juneau County residents who meet financial eligibility standards and may be in need of an adult guardianship have their situations reviewed by an APS worker. Specifically, they are looking to determine whether the person is competent and if not, are they in need of a protective placement and/or a court appointed guardian. Information is gathered from the individual, family members, and collaterals. The assigned worker then requests evaluations from medical doctors, psychiatrists, and/or psychologists to assess the individual’s competency level as set by Wisconsin State Statute. In some cases, there may be a recommendation for a person to be protectively placed in a nursing home, group home, assisted living facility, etc. These cases require Annual Protective Placement Court Reviews, also known as Watts Review Hearings. The reports completed by the workers update the court on the appropriateness of placement and ensure the individual is living in the least restrictive, most integrated place possible.

In 2022, 233 APS reports were made, 172 unduplicated, and 77 Annual Review (Watts) Hearings occurred.

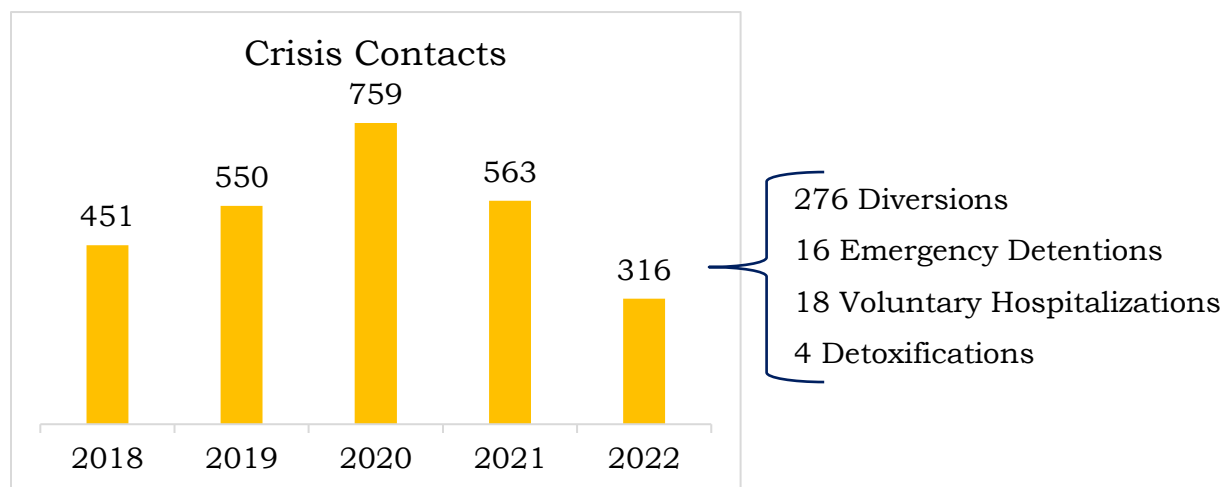


Crisis Services

The Crisis team works in collaboration with:

- Juneau County’s Corporation Counsel and other Juneau County departments/divisions
- Local and out of county medical facilities
- Local and out of county law offices
- Local and out of county law enforcement agencies

Agency staff provide crisis services during business hours, while a contracted agency/agencies provides after hours and weekend crisis services. **In 2022, there were 316 crisis contacts.** Of those, law enforcement was involved in 158 cases, there were 16 emergency detentions, and 276 were diverted from inpatient stays by utilizing family supports and implementing clinic services immediately. **Our staff continued to utilize their skills and supports to maintain a high level of crisis diversions, resulting in significant cost savings, given Emergency Detentions generally cost the county approximately \$1,500/day.**



Community Support Program

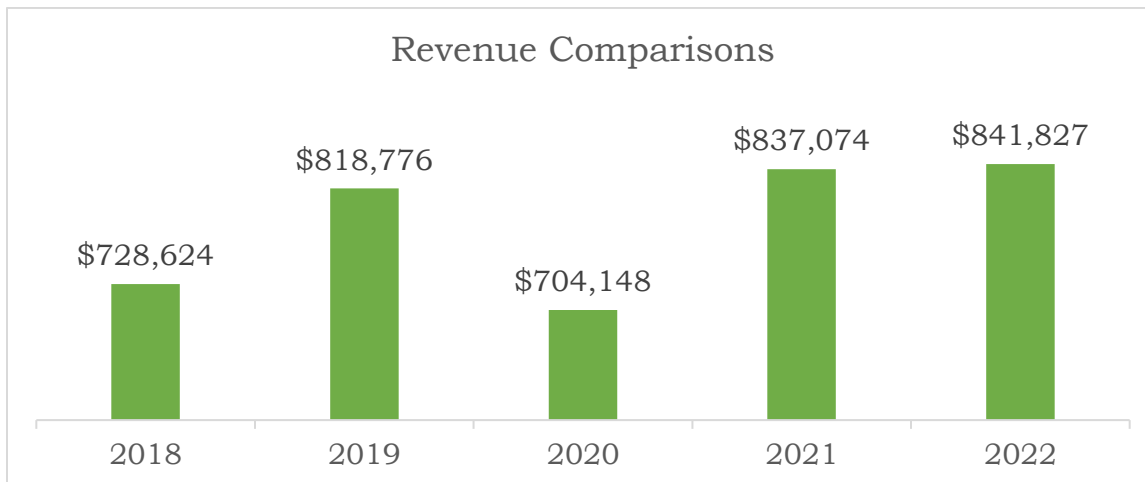
In 2022, the Community Support Program (CSP) served 53 consumers with a severe and persistent mental illness. Severe and persistent mental illnesses include schizophrenia, bi-polar disorder, schizoaffective disorder and severe mood disorder.

The purpose of CSP is to assist the consumer to live independently and focus on their recovery. Recovery focus is person centered with each individual functioning at a different level. CSP assists consumers in reaching their own identified goals. This includes providing transportation, psychosocial rehabilitation, medication management, symptom management, and case management. People with severe mental illness can be very costly to the county levy with placements in hospitals, institutions, or group homes. Juneau County CSP strives to keep consumers in the least expensive and least restrictive living arrangement as possible. In the beginning of 2022, we had three consumers in placement. Two of these individuals receive Community Recovery Services (CRS) at their placements, which funds most of the treatment related costs while consumers pay for their own room and board. The other consumer found housing and transitioned to independent living in April of 2022.

Currently 17 CSP consumers are also enrolled in Family Care, which covers 100% of our Medicaid reimbursable CSP costs, as opposed to only 60% for our non-Family Care CSP consumers. As individuals age and their needs for medical services increase, they will be referred to the Aging and Disability Resource Center (ADRC) to be screened for Family Care eligibility.

CSP staff are responsible for maintaining treatment plans, monitoring symptoms, and providing case managing. If a consumer is hospitalized, staff consult with the hospital and help develop discharge plans. If court proceedings are involved, the assigned CSP staff member is responsible to follow through with any necessary legal documentation and consult with Corporation Counsel. Agency nurses are responsible for administering injections (currently 23), setting up medication boxes (currently 33), and coordinating our psychiatrist's schedule. CSP Mental Health Therapists also observe consumers set up medications and monitor for symptoms and side effects.

CSP continues to assist consumers to live as independently as possible and utilize additional funding sources to help offset county costs. Consumers are encouraged to take an active role in their recovery and learn to manage their illnesses. CSP staff bill the majority of their services to Medical Assistance for reimbursement. **CSP's revenue for 2022 was \$841,827.01, which is an increase from previous years.**



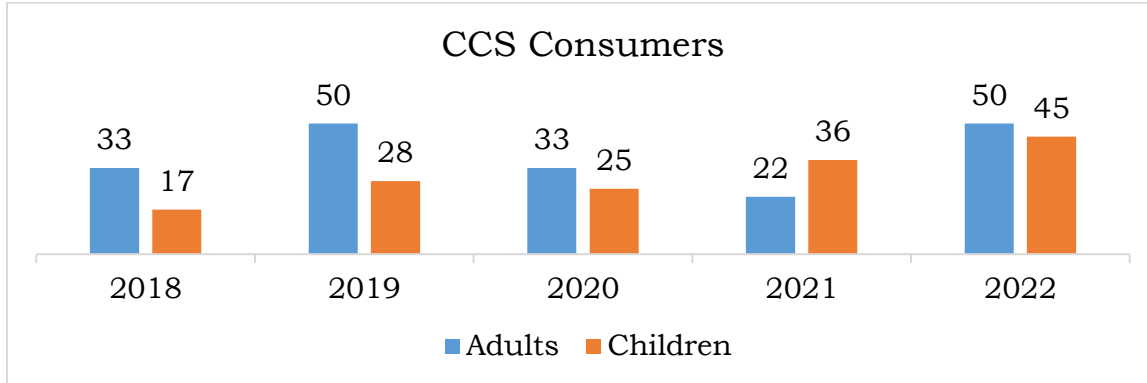
Comprehensive Community Services

Comprehensive Community Services (CCS) is a community-based program that provides or arranges for psychosocial rehabilitation services for eligible adult and child consumers. It is designed to assist individuals of all age groups who have a psychiatric illness, a serious emotional disorder, or a substance abuse problem and who need ongoing, comprehensive services to help them manage, and ultimately recover from, that disabling condition.

The CCS vision is based on hope and empowerment. The CCS team provides access to supportive services while being family and consumer centered. Our hope is to have meaningful participation by consumers, their chosen supports, and advocates while collaborating across systems in order to meet the needs of the consumers. Each consumer establishes a team consisting of a service facilitator and a mental health professional (MHP), as well as natural/community supports and other providers as needed/appropriate. The primary goal of the

service facilitator is to ensure that the consumer’s recovery plan is coordinated, monitored, and designed to support the consumer in a manner that helps the consumer achieve the highest possible level of independent functioning. The role of the MHP is to review and have oversight of all CCS related documentation and work, ensure that there is a clinical, medical need for all approved services, and confirm that the mental health and recovery needs of the consumers are being met.

In 2022, a total of 95 consumers were either served through the CCS program. Over the past several years, Juneau County has seen an increase in the number of children served. In 2022, staff were able to directly bill \$1,328,053.47 to Medical Assistance.

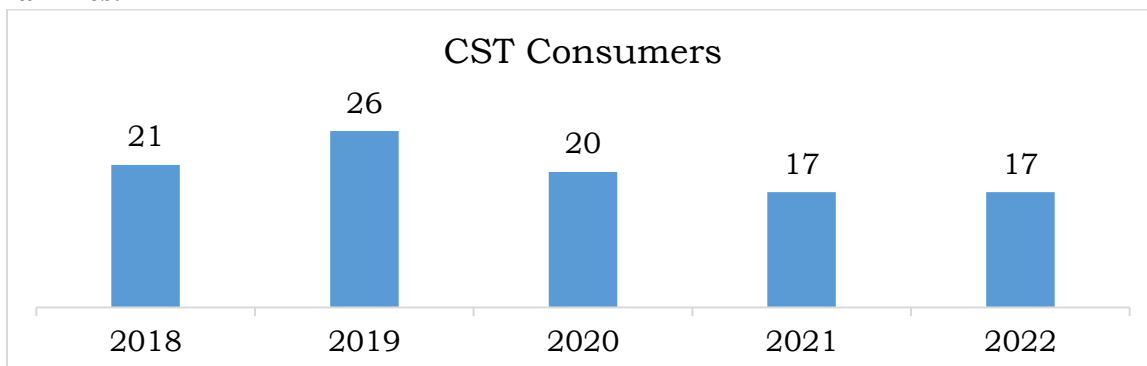


Coordinated Services Team

The Coordinated Services Team (CST) program is a family-centered, strength-based, wraparound approach to help address the complex needs of children and youth involved in multiple systems of care. CST utilizes 13 core values to develop a plan which builds from the unique and holistic needs of children, youth and their families.

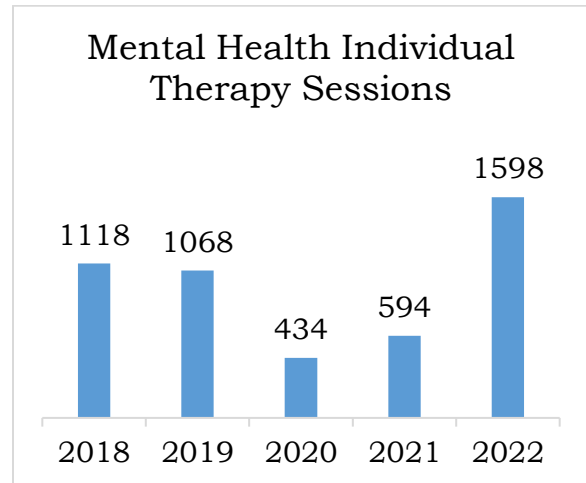
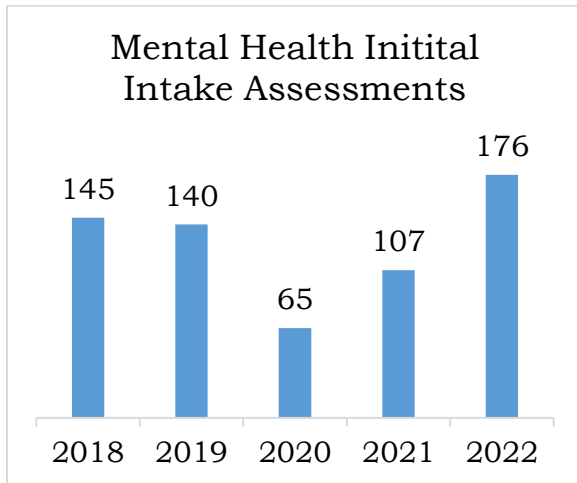
The CST program became a grant allocation from the State in 2015 to serve children struggling in several areas of functioning. All Human Services staff have the ability to make CST referrals and be members of CST teams. Juneau County schools, Law Enforcement and other professionals, as well as parents themselves, also have the ability to make CST referrals and are often team participants.

In 2022, 17 youth were served through the CST program, six of which were dually enrolled in CST and CCS. Dual enrollment allows for a vast increase of services available to the families.



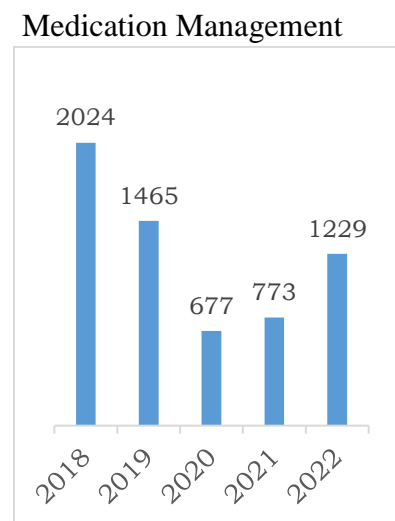
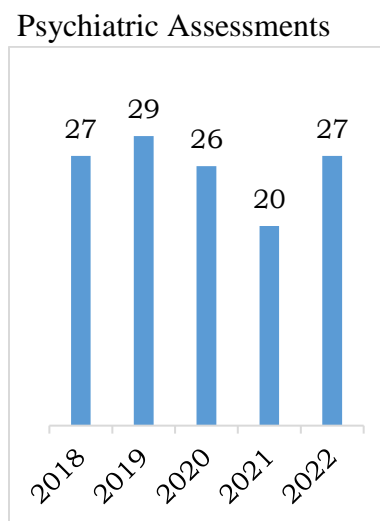
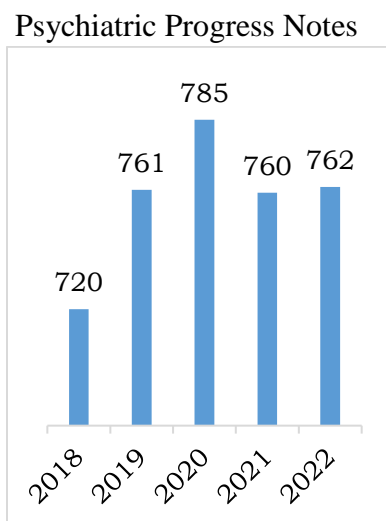
Outpatient Mental Health

In 2022, the mental health clinic completed 176 initial assessments and 1,598 individual therapy sessions (office, in-home, e-visit, or telephone). Referrals for Behavioral Health Services come from a variety of sources, including Human Services staff, schools, families, community providers, law enforcement, and other agencies. **In 2022, our contracted psychologist completed 14 evaluations for Juneau County consumers at a reduced rate, in addition to providing extensive case consultation and court testimony as needed.**



Psychiatric and Nursing

In 2022, our mental health clinic psychiatrist completed 27 intake evaluations. The nursing team completed 1,229 client contacts for medication and case management. The psychiatrist completed 762 psychiatric progress notes (including office and telephone appointments). Nursing staff give injections for our consumers and preps them for their office visit, collecting vitals and other needed information, before seeing the doctor. They also do the prior authorizations for medications and work with the pharmacies to make sure consumers are able to obtain their prescribed medications.

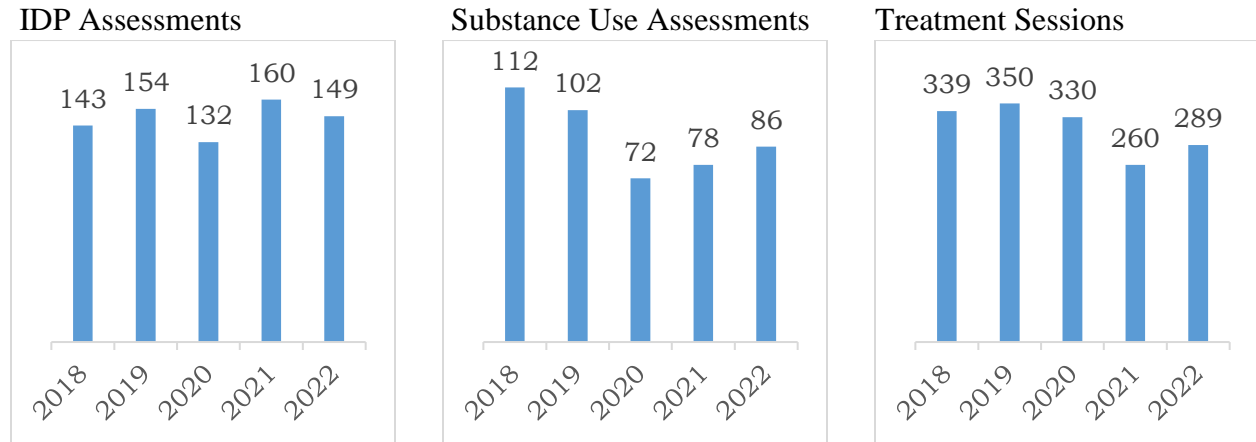


When a person is no longer seeing a therapist or involved in a Human Services program, but continues to see the psychiatrist, a nurse provides them with case management services. **As of this report, our nurses are providing case management to 88 psychiatric patients.**

Substance Use Treatment

In 2022, Human Services completed 149 Intoxicated Driver Program (IDP) assessments. IDP assessments are cash only services (\$275 per assessment).

In 2022, we completed 86 adult substance use assessments and 289 traditional substance use counseling sessions.



CHILD SUPPORT

Child Support serves families that are on public assistance, such as W-2, Badger Care, Child Care, Foster care, Kinship Care, and Food Share, by a referral from the Economic Support Unit to the Child Support Unit. We also serve families that have an open divorce/maintenance case and are not on assistance, through a referral by the Clerk of Courts office or customer application. Examples of services provided include: support establishment, paternity establishment, location of absent parent, income withholding, administrative enforcement of orders, and judicial enforcement of orders.

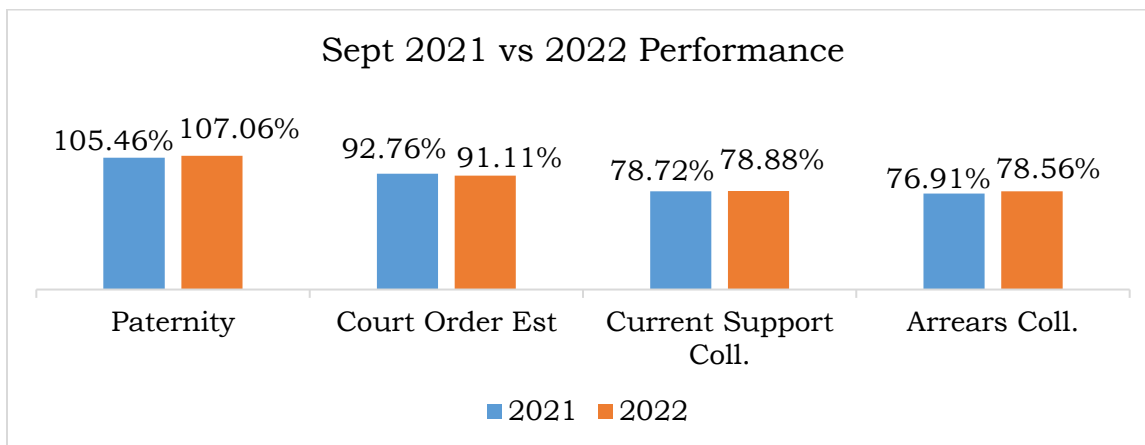
The Child Support team continues to present the current “What’s the Rush” program to Mauston High School students. This program reveals the true costs involved in raising a child and encourages teenagers to wait to become parents until they are financially and emotionally stable. It is our hope that we can continue with this program in the future and present to all schools in Juneau County. The Bureau of Child Support currently has a committee working to modernize the program and we look forward to receiving updated statistics.

The Child Support team continues to meet with and refer cases for criminal charges to the District Attorney’s office. The meetings take place quarterly and the D.A. typically files on three cases per quarter. The outcome is generally three years of probation and has proven to be effective in obtaining child support payments for most cases.

For the year 2022, the Juneau County Child Support Unit had collections of current child support of over \$16.5 million dollars, considerably reducing child poverty within our County. Child support money paid covers some or all of a child’s basic needs, such as food, clothing, housing, utilities, transportation, personal care, education, and health insurance. Furthermore, according to a study conducted by the University of Wisconsin Institute for Research on Poverty, child support receipt was associated with an increase in adult earnings (<https://www.irp.wisc.edu/wp/wp-content/uploads/2023/01/W98-2023-Kong-Slides.pdf>).

In February 2022, we introduced a new website called Allpaid.com, formerly govpay.com, as a new way for consumers to pay their child support and bonds. There were 295 Allpaid transactions totaling \$71,626.93, compared to \$47,549 collected in 2021.

Our agency continues to collaborate with Workforce Connections, Northwest Business CEP, Forward Service Corporation, and the State’s Child Support Liaisons to assist consumers in obtaining vocational services. Child Support staff make referrals to staff in the above agencies for non-custodial parents who are seeking employment. Staff assist non-custodial parents find employment and provide many other program benefits.



Child support is funded based on performance. The graph above shows the four Federal performance standards: paternity establishment, court order establishment, current support collected, and arrears collected. The federally established target for each performance standard is 80%. As you can see, Juneau County is near or well above the eighty percentile for each performance measure. Furthermore, **Juneau County exceeds all Statewide averages for 2022 performance (statewide averages are: 98.09% for paternity establishment, 85.33% for court order establishment, 73.66% for current support collection, and 69.43% for arrears collection).**

We often get asked how the Paternity Establishment performance measure can be over 100%. Ratios can be greater than 100% because the standard is calculated by dividing the number of paternity cases established in a current year by the number of non-marital births in a prior year. We also establish paternity for children born in other states, which are not included in the number of Wisconsin births in prior years. Another factor is that some children are born during a marriage and the marital presumption is overturned so that paternity can be established with someone else.

CHILDREN, YOUTH, AND FAMILY SERVICES

Child Protective Services

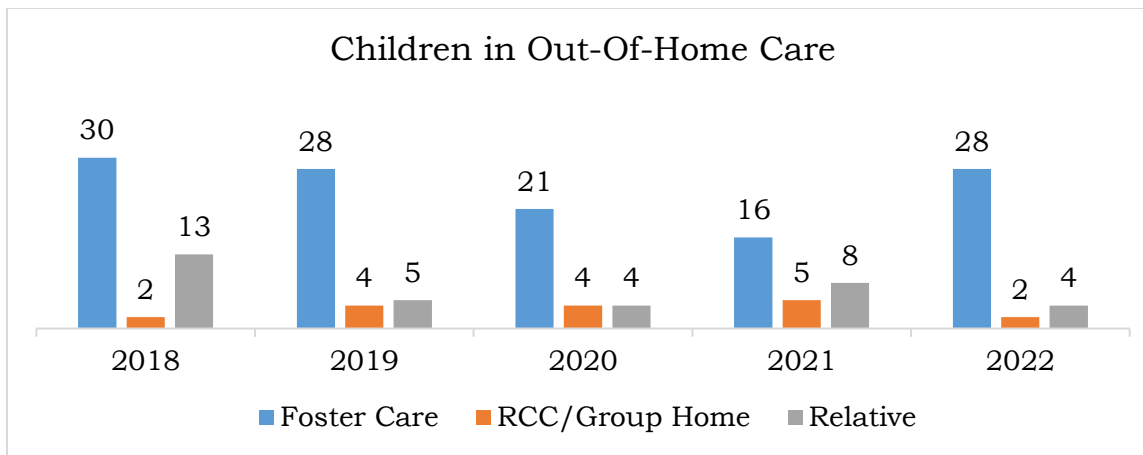
The Child Protective Services (CPS) unit continues to focus on moving children to permanence, preferably via reunification with parents however we also had children find permanence through placement with relatives, guardianships, Termination of Parental Rights, and adoptions. **In 2022 we moved 21 children to permanence through reunification and relative placement/adoption/guardianship.** We continue to work with families after reunification to provide services to decrease the likelihood that these families reenter the foster care system in the future. Juneau County CPS utilizes State issued Targeted Safety Services Funding and Promoting Safe and Stable Families funding to support families with additional supports and case management.

We have continued to benefit from having two Family Support workers. We have been able to utilize the workers to do more prevention work and assist case managers in providing services to safely keep children in their parental homes. The Family Support Workers also provide supervision for family visitations at the department and in the community, including transporting children to and/or from visits. They also provide parenting education and assistance with housing, jobs, etc. They conduct home visits and are an extension of case managers in supporting families.

In 2022, the Juneau County Foster Care Program has been able to maintain 14 foster homes and license 6 new foster homes. The complexity of care required for some children has led to the need to place several children in homes out of the county or into Residential Care Centers. **We had 18 children placed outside the county at the end of 2022, 16 in treatment level foster homes and 2 in a Residential Care Center. These out of county placements are managed by private agencies at a significantly increased cost to Juneau County.** Placement in Juneau County Foster Homes is preferred for cost savings as well as allowing children to have more frequent contact with their families, assisting with quicker reunification, and keeping children in their school districts and near their friends and communities. The majority of our county licensed foster homes are full or unable to accommodate the high needs of these children.

At the end of 2022, 4 Juneau County children remained placed with relatives through CPS involvement. Of those 4 homes, all were licensed as foster homes specific to the needs of those children. Additionally, the Kinship Care program provides a monthly stipend to relatives caring for children through a voluntary agreement between the relatives and children's parents. This program is funded by the State and administered by counties. **At the end of 2022, 22 Juneau County children were being served by the voluntary Kinship Care program, with each relative family receiving a State stipend of approximately \$300/month/child.**

CPS, one of the most very difficult jobs within the County, continues to receive a high number of reports alleging maltreatment to Juneau County children, generally caused by the ongoing drug use/abuse and/or mental health issues of their primary caregivers. If children cannot safely remain in their homes, Human Services workers must remove them and place them in other safe settings.



Children with Disabilities Programs

The Children with Disabilities Programs are responsible for the three programs that serve children and youth with disabilities in Juneau County. The programs are Birth to 3, Children’s Community Options Program, and Children’s Long Term Support waivers. It is the belief of this unit that if children can be served at younger ages, we will prevent/decrease the need for services as they get older and become adults. Children served by these programs range in age from birth to age 22.

Birth to 3 is Wisconsin’s early intervention program for infants and toddlers from ages birth up to 3 years’ old who have developmental delays and disabilities. This program assists families in supporting their children’s development through in-home Physical Therapy, Occupational Therapy, Speech Therapy, and Teaching services. Birth to 3 is an entitlement program, meaning that eligibility is not affected by income, however some parents may need to contribute to the cost of services based on their income. Birth to 3 is a federally mandated program that is overseen by the Wisconsin Department of Health Services and is run by the individual counties. **In 2022, the Birth to 3 program served 55 Juneau County children. In addition, 33 other children were offered screening or evaluation to determine eligibility for services. The Birth to 3 Program carries an average caseload of 34 throughout the year, which includes ongoing cases and new referrals.**

The Children’s Community Options Program (CCOP) is a state funded program which provides individual services and supports to families who have a child with severe disabilities. The program offers information and assistance in finding services and maximizing community resources. It also offers limited funding to buy needed services and goods that can’t be bought through other sources, and links families with other families to strengthen natural supports. Most children served by CCOP are also enrolled in the CLTS waiver program.

Children’s Long Term Support Home and Community Based waivers (CLTS), is the third program in the unit. This program is designed to provide resources and services to children under the age of 22 who have long term needs. The program is supported by Federal and State dollars. This program serves children who are physically disabled, developmentally disabled, autistic, and/or have a severe emotional disturbance. **Through the CLTS program, the cost to the county for some foster care and other services has been off set. The State of Wisconsin has recently started requiring counties to move toward eliminating waiting lists for CLTS**

services. At the end of 2022, the total number of Juneau County children enrolled in CLTS was 86. This was up from 63 at the end of 2021. There were still 5 children on the waiting list and more new referrals being received. In addition to providing ongoing case management, CLTS workers are required to complete assessments for new referrals within 45 days of receipt.

Youth Justice

Referrals to the youth justice program in 2022 were up from 2021 (42 referrals compared to 29 referrals the previous year). Of the 42 referrals in 2022, 11 resulted in some form of formal supervision, including court orders.

The Youth Justice program continued to have just one worker administering the program in 2022. However, we have added another worker as of January 2023. We continue to utilize the State's Youth Aids and Community Intervention Program grants to offset costs. We also continue to work closely with the District Attorney's Office. Youth Justice did utilize secure detention in 2022 for short term detentions only. **Youth Justice did not have any juveniles in an extended out of home placement in a group home or residential care center as of the end of 2022.**

CLERICAL SUPPORT

The Clerical Support unit is made up of two Receptionists, two Intake and Record Clerks, and one Administrative Support Specialist. With cross-training, each worker has a vast knowledge of the programs and services offered in Juneau County and our surrounding communities.

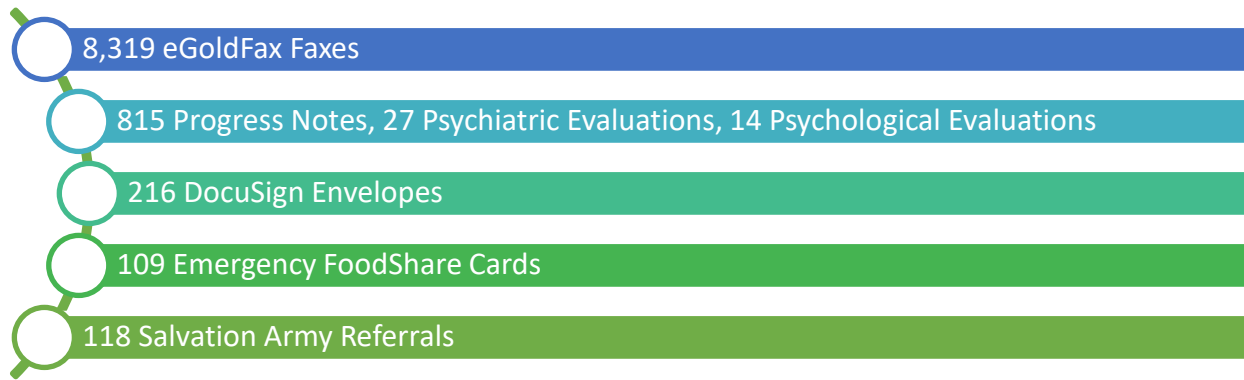
Receptionists perform a variety of tasks, including scheduling appointments, updating brochures and business cards, and completing conference and hotel registrations. They also distribute the mail, reserve county vehicles and meeting rooms, upload documents to our electronic record systems, and maintain office supplies.

The Intake and Records Clerks are the hub for our electronic health records as they receive and field initial requests for Mental Health Treatment, Substance Abuse Treatment, and Crisis services, as well as taking initial Adult Protective Services reports. They transcribe the evaluations and progress notes for the psychiatrist and psychologist, as well as receive and manage all daytime emergency Salvation Army referrals.

Administrative Support Specialist is responsible for:

- Electronic health records system
- Creating and monitoring Purchase of Services Contracts and Agreements (in conjunction with the agency Director)
- Updating agency's website, Facebook page, and View Sonic
- Preparing mailed correspondences and taking Human Services Board minutes
- Troubleshooting and assisting staff with internal computer issues
- Helping orient and onboard new staff

In 2022, Human Services Clerical Support staff processed:



ECONOMIC SUPPORT

Juneau County is one of 8 counties in the Capital Consortium with Adams, Columbia, Dane, Dodge, Richland, Sauk, and Sheboygan. Consumers served are looking for information regarding Healthcare (Family, Elderly/Blind/Disabled and Long-Term Care/Nursing Home), FoodShare, or Child Care.

Wisconsin Shares Child Care:

In 2022, the Economic Support unit served 67 Juneau County families in need of childcare assistance, consisting of 113 children.

Medical Assistance Program:

In 2022, 5,059 Juneau County Medical Assistance program recipients were served, with an average of 3,197 family cases per month and 1,862 Elderly, Blind and Disabled cases per month.

FoodShare Program:

In 2022, 6,065 Juneau County FoodShare program recipients were served (4,084 adults and 2,054 children). Please note that adults and children do not sum to recipient total because children becoming adults during the year are counted in both categories.

* During the COVID-19 Public Health Emergency, emergency FoodShare allotments have been issued. These emergency allotments take FoodShare households to their maximum allowable amount, and can increase the statewide monthly issuance of FoodShare benefits by more than 50%.

WISCONSIN UNDUPLICATED FOOD STAMP/FOOD SHARE RECIPIENTS SERVED BY COUNTY - CY 2022				
	ALL RECIPIENTS	ELIGIBLE ADULTS	ELIGIBLE CHILDREN	ASSISTANCE GROUPS
CAPITAL CONSORTIUM	125,235	80,275	46,271	68,726
ADAMS	4889	3487	1441	2787
COLUMBIA	7415	4936	2548	4035
DANE	63563	40801	23421	36589
DODGE	11732	7439	4409	6137
JUNEAU	6065	4084	2054	3224
RICHLAND	3248	2128	1158	1679
SAUK	10611	6666	4058	5439
SHEBOYGAN	17712	10734	7182	8836
UNDUPLICATED STATE TOTALS	938,312	586,082	362,638	495,543

* County counts do not sum to State total because clients/cases served in two counties are counted in both counties but only once in State total.

** Adults and Children do not sum to Recipient Total because children becoming adults during year are counted in both.

*** Tribal members are counted in the county that administers services regardless of their county of residence.

Appendix A – DHS Program Descriptions



Juneau County Department of Human Services

200 Hickory Street
Mauston, WI 53948

Ph 608-847-2400

Fax 608-847-9421

DHS Program Descriptions

Substance Use Counseling Services – 2nd floor, Insurances billed***

- Chemical Use Assessments for adults and adolescents
- Individual counseling for adults and adolescents
- Assistance in locating residential treatment programs, transitional housing, and aftercare services
- Community prevention and educational services such as providing speakers for public organizations and schools
- Assistance in finding local support groups such as Alcoholics Anonymous, Narcotics Anonymous and Al Anon meetings.
- Counseling for those struggling with codependence
- Evening sessions available to accommodate work schedules
- Referral to county mental health services such as individual psychotherapy or psychiatry, if warranted
- Education for family members and concerned others in order to better understand addiction and substance abuse
- Court-ordered substance use assessments

Adult Protective Services (APS) – 1st floor- Mandated Service <https://dhs.wisconsin.gov/aps/definitions.htm>

- Receive and investigate reports of elder abuse (physical and financial) and/or self-neglect
- Receive and investigate reports of vulnerable adults (Mentally Ill, Developmentally Disabled or Physically Disabled)
- Guardianship
- Protective placement
- Community service referrals
- Step-parent Adoption Studies

Birth to 3 (0-3) – 2nd floor- Mandated Service <https://dhs.wisconsin.gov/birthto3/county.htm>

- Provide developmental evaluations for children aged 0 to 3
- Provide services to children with developmental delays

Behavioral Health Clinic – 2nd floor, Insurances billed***

- Counseling treatment of children, adults, couples and families
- Crisis intervention
- Adult Psychiatric Services
- Assessment/Diagnostics
- Medication management

Comprehensive Community Service Program (CCS)* – 2nd floor --100% Medicaid funded, including administrative costs** CCS is a recovery oriented program that serves children and adults with mental health and/or addiction who are in need of ongoing services due to impairments that interfere with or limit healthy functioning. CCS is designed to include you as an equal partner in your treatment plan by identifying and working towards your goals such as getting your own apartment, making new friends, rejoining a spiritual community, etc.

***"Wisconsin's 72 counties are responsible for delivering services and providing for the well-being, treatment, and care of individuals living with mental health concerns."

<https://www.dhs.wisconsin.gov/mh/hccindex.htm> "Wisconsin's 72 counties are responsible for delivering services and providing for the well-being, treatment, and care of individuals living with substance use concerns." <https://dhs.wisconsin.gov/aoda/hccindex.htm>

Children's Long Term Support Waiver (CLTS) – 2nd floor--Mandated, 100% State funded Medicaid Waiver program <https://dhs.wisconsin.gov/clts/index.htm>

- Eligibility determination for children with disabilities
- Use of Medicaid funds for community supports and services
- Develop and implement case plans to maintain children within the community

Children's Protective Services (CPS) – 2nd floor—Mandated

<https://dcf.wisconsin.gov/cps/process->

- Receive and investigate reports of abuse and/or neglect
- Provide support services to children and families
- Community service referrals

Child Support (CS) – 1st floor--Mandated, 66% of administrative costs paid by the State and Federal governments

<https://dcf.wisconsin.gov/cs/roles#:~:text=State%20Bureau%20of%20Child%20Support,to%20provide%20child%20support%20services>

- Paternity Determinations
- Child Support orders
- Enforcement Orders
- Common Acronyms:
 - CSA – Child Support Agency
 - POTF – Potential Father
 - CP – Custodial Parent
 - NCP – Non Custodial Parent

Community Support Program (CSP) – 2nd floor, 60% of costs paid by Medicaid (100% for Family Care consumers)***

- Assist people who have severe and persistent mental illness live as independently as possible
- Provide transportation to appointments
- Assist with daily living skills
- Provide socialization opportunities
- Provide counseling services
- Monitor medication and symptoms

- Provide regular psychiatric appointments with a CSP psychiatrist
- Coordinate with community agencies such as Vocational Rehabilitation, ContinuUs and VARC
- Provide crisis intervention

Coordinated Services Team (CST) – 2nd floor --100% grant funded

The CST team structure joins with families by using community agencies to provide comprehensive services. The team is child-centered, family focused and works together to develop a plan that will support positive change. The plan is based on the family identified strengths and needs. Key community agencies and natural supports are included to assist in forming a voluntary support system for the family.

Economic Support (ES) – 1st floor--Mandated, 50% State funded

<https://docs.legis.wisconsin.gov/statutes/statutes/49/v/78/11>

- Badger Care Plus - A Medicaid program to provide health care coverage for uninsured and low-income families.
- Food Share (formerly Food Stamps) - Assistance for individuals and families in purchasing food
- Elderly, Blind, or Disabled (EBD) Medicaid - Health care for individuals 65+, blind, or disabled
- WI Shares - Child Care Subsidy Program - Helps families pay for child care. If the parent is eligible, child care can be subsidized for children under the age of 13 (up to 19 if special needs)

Foster Home Licensing – 2nd floor--Cost effective to have County run homes

- Licensing of relatives at Level 1
- Licensing of non-relatives at Level 2
- Respite care certification
- Education and training

Intoxicated Driver Program (IDP) – 2nd floor--Revenue Producing Program***

Juneau County is responsible for completing Intoxicated Driver Program (IDP) assessments for Juneau County residents arrested for operating while intoxicated (OWI) or driving under the influence (DUI).

Youth Justice Services (YJ) – 2nd floor--Grant funded, mandated program-

<https://dcf.wisconsin.gov/files/cwportal/policy/pdf/yj-standards.pdf>

- Juvenile court intake assessments for minors referred by law enforcement
- Provide court ordered supervision

Juneau County Adult Drug Court--Grant funded partnership with Judge Stacy Smith and community stakeholders

Approximately 70% of Human Services Budget is funded with non-county dollars

- ADA/DA – Assistant District Attorney/District Attorney
- AFCARS – Adoption and Foster Care Analysis and Reporting System
- ASFA – Adoption and Safe Families Act
- AWOL – Absent without Leave (Runaway)
- CANS – Child and Adolescent Needs and Strengths tool
- CAPTA – Child Abuse Prevention and Treatment Act
- CARES – Client Assistance re-employment economic support
- CASA – Court appointed special advocate
- CHIPS – Child in need of protection or services
- CM/OCM – Case manager/Ongoing case manager
- CPS – Child Protective Services
- DCF – Department of Children and Families
- DCF 56 – WI Administrative Code for the Licensing of Foster Homes
- Dispo - Dispositional hearings may determine where the children will live for the time being, who will have legal custody of them, and what services the children and family will need
- DOC – Department of Corrections
- DSP – Division of Safety and Permanence
- DV – Domestic Violence
- DWD – Department of Workforce Development
- eWISACWIS – WI statewide automated child welfare info system
- FCARC – Foster Care and Adoption Resource Center
- FH – Foster Home
- FP – Foster Parent
- GAL – Guardian ad Litem (Attorney for a child under the age of 12)
- ICPC – Interstate Compact on the Placement of Children (Out of State placements)
- WICWA – WI Indian Child Welfare Act
- IEP – Individualized Education Program
- KIDS – Kids Information Data System
- Kinship Care - Occurs when a public child welfare agency has legal custody and places a child with relatives or kin in a foster care arrangement. Kinship foster homes may be either licensed or unlicensed.
- LOC – Level of Care
- LON – Level of Need
- OHC – Out of Home Care
- PP – Permanency Plan provides long-term continuity in a dependent child's care, as an alternative to temporary foster placements. This might be done by facilitating adoption, establishing clear guidelines for remaining in foster care, or helping the child's family become capable of meeting the child's needs.
- RPPS – Reasonable and Prudent Parent Standard
- SAFE – Structured Analysis Family Evaluation Home Study Assessment
- SMRF - Six Month Report Form (Food Share)
- SNAP - Special Needs Adoption Program or Supplemental Nutrition Assistance Program
- SSI – Supplemental Security Income
- (Specials Needs Children and Adults) Substantiated - Credible evidence exists that child abuse or neglect has occurred
- TFC – Treatment Foster Care
- TFH – Treatment Foster Home
- TPC - Temporary physical custody
- TPR – Termination of Parental Rights Voluntary or involuntary legal severance of the rights of a parent to the care, custody, and control of a child and to any benefits
- Unsubstantiated - Not sufficient or credible evidence to conclude that the child has been maltreated or is at serious risk of maltreatment.
- W2 – Welfare to Work Program