

**THE CONDITION AND MANAGEMENT
OF
CORRECTIONAL FACILITIES
WITHIN
JACKSON COUNTY, OREGON**

By
2024 Special Corrections Grand Jury

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I. EXECUTIVE SUMMARY

The 2024 Special Corrections Grand Jury inspected the Jackson County Juvenile Detention and Residential Facility, the Community Justice Work Center and the Jackson County Jail. The Grand Jury's overall observation of the Jackson County Correctional Facilities is that they are well-run, given the resources available. Recommendations will be addressed in the following report.

II. INTRODUCTION

Oregon Revised Statutes requires that at least once yearly, a Grand Jury shall inquire into the condition and management of every correctional facility and youth correction facility in the county.

On March 1st, 2024, the Grand Jury attended their first meeting with Deputy District Attorney Katie Zerkel to begin orientation of their duties and line-up of interviewees. Based on the requests made by the Grand Jury, Katie Zerkel drafted a tentative schedule for the facilities' tours and interviewees and facilitated all subsequent tours and interviews.

The Grand Jury visited three correctional facilities which are operated within Jackson County:

- Jackson County Jail (JCJ)
- Juvenile Detention Facility (JDF)
- Community Justice Work Center (CJWC)

This report addresses the facilities and operations of each of these agencies. The Grand Jury was able to complete the task asked of them and found no barriers to inspection and interviews in all three facilities.

III. SYNOPSIS OF GRAND JURY INTERVIEWS AND FACILITY TOURS

Jackson County Jail:

On Friday, March 8, 2024 the Grand Jury toured the County Jail and completed interviews from the following:

1. Capt. Josh Aldrich
2. Cpl. Lebel
3. K9 Officer Koda
4. Robert Woodhouse, Mental Health, LCSW
5. Jacob Griffith, facility maintenance
6. Female AIC; S. C.
7. Male AIC; J.H.

Juvenile Detention Center

On Friday, March 15, 2024, the Grand Jury toured the Jackson County Juvenile Detention and Residential Facility, and completed interviews from the following:

1. Deputy Director Joe Ferguson
2. Mental Health Provider Serena Hoke
3. Teacher Gabrielle Heading, Medford School District
4. Male Juvenile in Placement- T
5. Female Juvenile in Placement- R
6. Amber, Juvenile Justice Specialist
7. Nurse Holly Christian
8. Building Maintenance Provider- Bryan Stubbs
9. Karey Casebier- Juvenile Probation Officer

Work/Transition Center

On Friday, March 22, 2024, the Grand Jury toured the Work Center Facility in Talent, Oregon and interviewed the following:

1. Deputy Director Bobby Devine
2. Johnny Espino, Community Justice Coordinator
3. Male Client- Lin
4. Female Client- Jennifer
5. Lee Hollingsworth, Facilities

Additional Interviews

On Friday, April 5 & Friday, April 12, 2024 the Grand Jury completed interviews with the following:

April 5, 2024

1. Honorable Judge Cromwell
2. Clint Oborne, Executive Director, Southern Oregon Public Defenders
3. Lindsay Auzenne, Sage Bosch, & Cyrus Irigoyen, Jackson County Parole & Probation

April 12, 2024

1. Danny Jordan, County Administrator
2. Sheriff Nate Sickler, Jackson County Sheriff
3. Beth Heckert, District Attorney

1. IV. GRAND JURY RECOMMENDATIONS

Friday, April 19, 2024, the Grand Jury reviewed previous interviews and Grand Jury reports and formulated their recommendations, as follows:

Jackson County Jail Recommendations

- The Grand Jury found that Jackson County is experiencing an ongoing jail space crisis. The current facility that was constructed in 1981 is now outdated and fails to meet the growing county's needs. The Grand Jury's number one recommendation is for a larger and more modern County Jail. A larger and more modern facility should help the county alleviate its chronic Failure To Appear (FTA) problem, Forced Releases, and to facilitate delivery of expanded drug and alcohol treatment programs, as well as health, mental health, and dental services to AIC's.
- The Grand Jury recommends that Jackson County increase its efforts in educating the public on the jail space crisis and its impact on community safety and livability. We suggest stronger social media presence, public outreach and a targeted marketing effort.
- The Grand Jury supports the County Administrators efforts to pursue different health service providers as deemed appropriate.
- The Grand Jury recommends ongoing access to Narcotics and Alcoholics Anonymous meetings, in-person and/or via video conferencing, and other programs be made available through community resources that would help AICs, ie: Medication Assisted Treatment, Pathfinders, Recovery Café, ARC, and On Track.
- The Grand Jury recommends review of the dietary and nutritional standards and quality of the meals being offered.
- The Grand Jury recommends improving the library selection and access to library carts.
- The Grand Jury recommends development and implementation of a release coordination team.

Juvenile Detention Facility Recommendations

- The Grand Jury recommends an addition of a kitchen to maximize potential growth in youth services.
- The Grand Jury recommends continuing the search for a Career & Technical Education teacher.
- The Grand Jury recommends replacing or updating the vacuum sewer system.

- The Grand Jury recommends exploring collaboration with the Safe Family Program in Jackson County.
- The Grand Jury recommends (having eaten a meal) more access to fresh fruits and vegetables for the juvenile clients.

Work Transition Center Recommendations

- The Grand Jury recommends that the county increase the number of transitional housing units, both on site and in the community, available for persons leaving the facility and transitioning back into the community.
- The Grand Jury recommends continuance of training programs for staff:
 - Mental Health Training
 - CR2 Training
 - Naloxone Training
 - In-house MANT Master Trainers
- The Grand Jury recommends that the facility continue promoting all available programs to clients, ie: job skills and employment services.
- The Grand Jury encourages Voices of Success in staff meetings.
- The Grand Jury recommends increasing the availability of mental health services.

V. ACKNOWLEDGMENT

The Grand Jury acknowledges the professional courtesy and cooperation we received from all agency managers, staff and witnesses we interviewed during this inquiry. We appreciate their dedication and commitment to serving their facilities and our community.

We would also like to acknowledge the level of professionalism shown to clients and co-workers. We would also like to acknowledge their creative use of limited funds; it is evident all three facilities are doing a lot with the resources available.

VI. APPENDIX OF ADDITIONAL INFORMATION AND RESOURCES

Jackson County Jail Capacity Crisis video link https://youtu.be/WY0a_MNOGOQ
https://www.jacksoncountyor.gov/departments/sheriff/jackson_county_jail/new_jail_project.php

Reports

- Jail Information Packet

- Jail Incident Report Log
- Jackson County Transition Center Handout



District Attorney
Criminal Division

Katie Zerkel
Deputy District Attorney

815 W. 10th
Medford, OR 97501
Phone: 541-608-2912
Fax: 541-608-2982
zerkelkm@jacksoncounty.org

To: Sheriff Nate Sickler, Captain Josh Aldrich
From: Katie Zerkel, Deputy District Attorney on behalf of the 2024 Corrections Grand Jury
Subject: 2024 Corrections Grand Jury Recommendations
Date: April 29, 2024

I've listed below the recommendations made by the 2024 Special Corrections Grand Jury which are applicable to the Jackson County Jail. Please provide responses to these recommendations in the format set forth below. I would like to have your responses published as soon as possible so if you could provide your response by Friday, May 17, 2024, that would be greatly appreciated.

Your written response to each recommendation should be made in the following format:

- A. Agreed and Completed: The agency/ department affect agrees with, and has implemented the recommendation.
- B. Partial Agreement and Completed: There is partial agreement, which has been completed, and partial rejection. Reasons for the rejection are solicited.
- C. Disagreed and Rejected: Reasons for the rejection are solicited.
- D. Agreed but Unable to Implement at this time: Reasons for the inability to implement are solicited.
- E. Unanswered: The agency or department has not responded to the recommendation.
- F. Pending: Partial or full acceptance has occurred, but implementation is either incomplete or has yet to be initiated.

Jackson County Jail Recommendations

- The Grand Jury found that Jackson County is experiencing an ongoing jail space crisis. The current facility that was constructed in 1981 is now outdated and fails to meet the growing county's needs. The Grand Jury's number one recommendation is for a larger and more modern County Jail. A larger and more modern facility should help the county alleviate its chronic Failure To Appear (FTA) problem, Forced Releases, and to facilitate delivery of expanded drug and alcohol treatment programs, as well as health, mental health, and dental services to AIC's.

Agreed but Unable to Implement at this time – See Comments Below

- The Grand Jury recommends that Jackson County increase its efforts in educating the public on the jail space crisis and its impact on community safety and livability. We suggest stronger social media presence, public outreach and a targeted marketing effort.

Agreed in part/disagree in part – I held numerous public meetings during the efforts to state the need for a new correctional facility. While effective to those who attended, the community is very large and the majority of individuals will not attend such meetings. However, I do believe a well-crafted public engagement plan would accomplish what the Grand Jury is intending through this recommendation and once a plan is developed for a new facility, if it is approved at the Board of Commissioner level, then public meetings to explain the plan in detail, gather community input, and ideas would be more appropriate.

- The Grand Jury supports the County Administrators efforts to pursue different health service providers as deemed appropriate.

Pending – Jackson County is currently evaluating options for jail health services. While the Sheriff's Office is a partner in this project, Jackson County Health and Human Services is the primary point of contact.

- The Grand Jury recommends ongoing access to Narcotics and Alcoholics Anonymous meetings, in-person and/or via video conferencing, and other programs be made available through community resources that would help AICs, ie: Medication Assisted Treatment, Pathfinders, Recovery Café, ARC, and On Track.

Pending – Narcotics and Alcoholics Anonymous meetings have begun occurring inside the AIC housing units. These programs, which were reduced due to the Covid-19 pandemic, have been occurring since early 2023.

- The Grand Jury recommends review of the dietary and nutritional standards and quality of the meals being offered.

Agreed and Completed – The Sheriff's Office regularly evaluates AIC meals and works together with the vendor to evaluate and implement any recommended changes.

- The Grand Jury recommends improving the library selection and access to library carts.

Pending – Jackson Count Jail Administration seeks opportunities to add to the library selection through a variety of community volunteer efforts.

- The Grand Jury recommends development and implementation of a release coordination team.

Pending – As a result of cooperation between the Sheriff, Community Justice, and Health and Human Services, the jail has begun implementation of this team. The first team members have recently begun work inside the jail, and the plan is to continue growing efforts in this area of the jail’s relationship with the community.

Comments: In May 2020 the Jackson County Sheriff’s Office proposed a new jail solution which was presented to the voters (Measure 15-190). This proposal was designed as a multi-faceted solution, specific to Corrections in Jackson County. The proposal not only increased the number of beds available to support the community, but additionally provided the physical and financial support needed to increase mental health, jail medical, and programming for Adults-In-Custody. Unfortunately, this proposal was rejected by the voters. The Jackson County Sheriff continues to work with community partners to look for a solution for expansion, including finding a method to meet the budgetary demands of a larger, and more supportive facility.



JACKSON COUNTY

Community Justice

COMMUNITY JUSTICE

Joe Ferguson

*Juvenile Department
Deputy Director*

609 West 10th St.
Medford, Oregon,
97501

Phone: (541) 774-4833
Fax: (541) 774-4868
Fergusjw@JacksonCountyOR.gov

To: Katie Zerkel, Deputy District Attorney on behalf of the 2024 Corrections Grand Jury
From: Joe Ferguson, Deputy Director Juvenile Department
Subject: 2024 Corrections Grand Jury Recommendations
Date: May 3, 2024

Please find the juvenile department responses to the current Grand Jury recommendations below:

1. The Grand Jury recommends an addition of a kitchen to maximize potential growth in youth services.

Agreed but Unable to Implement at this time: The costs to remodel and add a kitchen to the juvenile services building will require researching overall costs with county facility maintenance and if feasible, finding grants and additional department funding to not only complete the remodel but to also hire the needed employees to oversee the ordering, storing, menus, preparing, cooking and cleaning.

2. The Grand Jury recommends continuing the search for a Career & Technical Education teacher.

Pending: The department will continue to partner with the Medford School District, who is responsible for the educational program, in hiring for a CTE teacher for the beginning of the new school year in September of 2024.

3. The Grand Jury recommends replacing or updating the vacuum sewer system.

Pending: This concern is with our residential program unit and not the entire system. Facility maintenance has been working on a solution of continuing to utilize the

vacuum system or removing this from this unit. There is a cost associated with this but it is agreed that on-going problems must be addressed and a long-term solution found.

4. The Grand Jury recommends exploring collaboration with the Safe Family Program in Jackson County.

Pending: The department will reach out to Hearts with a Mission – Safe Family Program to identify any partnership that may be able to be made for youth served.

5. The Grand Jury recommends (having eaten a meal) more access to fresh fruits and vegetables for the juvenile clients.

Pending: The department will review the current approved menus provided by the food service vendor, Aramark, as to the amount of fresh fruits and vegetables offered. Review and discussions on ensuring age appropriate amounts are provided will occur.



JACKSON COUNTY

Community Justice

COMMUNITY JUSTICE

Bobby Divine

Transition Center Deputy Director

5505 South Pacific Highway
Phoenix, Oregon,
97535

Phone: (541) 774-6603
Fax: (541) 774-6628
Bobby.divine@JacksonCountyOR.gov

To: Katie Zerkel, Deputy District Attorney on behalf of the 2024 Corrections Grand Jury
From: Bobby Divine, Transition Center Deputy Director
Subject: 2024 Corrections Grand Jury Recommendations
Date: May 1, 2024

Please find the Transition Center department responses to the current Grand Jury recommendations below:

6. The Grand Jury recommends that the county increase the number of transitional housing units, both on site and in the community, available for persons leaving the facility and transitioning back into the community

Agreed but Unable to Implement at this time: To add more transitional housing beds to the current facility would be an expensive project and finding funding for this would be difficult with the current budget. The same goes for adding more transitional housing sites within the community. The Transition Center is however creating partnerships with community organizations that provide low barrier housing within the community that would allow for individuals to transition back into the community with an independent living resource.

7. The Grand jury recommends continuance of training programs for staff.
 - a. Mental Health Training
 - b. CR2 Training
 - c. Naloxone Training
 - d. In-house MANDT Master Trainers

Partial: The Transition Center has made it a priority for 2024 to provide more trainings for staff with several staff becoming certified trainers in effective curriculums regarding communication/collaborative problem solving and de-escalation skills. The Transition Center is confident that in the year 2024, both a communication/collaborative problem solving and de-escalation training will be provided to staff by our certified trainers.

Naloxone training is a consistent and on-going training that is already provided for Transition Center staff and this will continue in 2024. The Transition Center Leadership Team has identified a need for scenario-based trainings where scenarios would be created for staff to go through a realistic experience of utilizing Naloxone to a role player who is simulating an overdose. Scenario based trainings are essential for staff to feel competent and comfortable in handling difficult situations.

8. The Grand Jury recommends that the facility continue promoting all available programs to clients, i.e. job skills and employment services.

Agreed and Completed: Community Justice Officers and Transition Center Coordinators continue to inform and educate the Adults on Supervision that we serve about all of the available programs, skills training, resources, treatment, etc. that is available to them through the Transition Center and the community partners that we partner with.

A good example of these efforts being made is the Transition Center's partnership with Goodwill's GoodWorks program. This program works with our population by giving them access to a virtual training program that offers job skills, soft skills communication, and variety of other helpful training topics that benefit Adults on Supervision. This program has been very successful since implementation and many Adults on Supervision have taken advantage of this imbedded resource.

9. The Grand Jury encourages Voices of Success in staff meetings.

Agreed and Completed: The Transition Center recently had an all staff meeting in March of 2024 where Voices of Lived Experiences were present. We had two individuals with lived experience who are prominent and successful figures within our community share their stories with staff and specifically share how the Transition Center was a helpful resource to them on their journey.

The Transition Center Leadership Team continues to get positive feedback from staff attending these trainings stating that Voices of Lived Experience is very powerful and meaningful to them. The plan for the Transition Center is to continue to provide Voices of Lived Experience as a training opportunity for all future quarterly staff meetings.

10. The Grand Jury recommends increasing the availability of mental health services.

Pending: The Transition Center has worked hard at getting several staff trained as Oregon Health Plan Assisters. OHP Assisters are able to sign up/turn on OHP benefits for the Adults on Supervision residing at the Transition Center. Once an adult on supervision has OHP, community mental health resources become available to them and they are able to make appointments, participate in therapy, receive medication management, etc.

The Transition Center will continue to work with community mental health agencies in an attempt to get more mental health resources to be onsite. This decision ultimately will be made by the community mental health agencies; however, the Transition Center will continue to advocate for more imbedded mental health resources.



JACKSON COUNTY

Sheriff

**Jackson County Sheriff's Office
Corrections Division**

Josh Aldrich
Captain

787 W 8th St.
Medford, OR 97501
Phone: 541-774-6707
aldricJM@jacksoncountyyor.gov

To: Special Corrections Grand Jury
From: Captain Josh Aldrich
Subject: Jail Information
Date: March 8th, 2024

The Jackson County jail provides services to all of the agencies within the county's 2801 square miles. The county has a total population of 223,734 (estimated) (U.S. Census Bureau 2021). This includes 11 incorporated cities: Ashland, Butte Falls, Central Point, Eagle Point, Gold Hill, Jacksonville, Medford, Phoenix, Rogue River, Shady Cove and Talent. We also accept lodgings from the Oregon State Police (OSP), Drug Enforcement Administration (DEA), US Marshals, Immigration and Customs Enforcement (ICE), National Forest Service, Parole and Probation (P&P), and Military Police.

The Jackson County Jail was built in 1981. When initially constructed, the jail was designed to house 156 Adults-In-Custody (AIC), with a long-term plan to add flooring levels as needed to increase housing. Shortly thereafter, building code changes limited ability for growth to the existing structure. By maximizing space and remodeling certain areas of the building, there are currently 346 beds available within the facility. Although there are physically 346 beds, we currently have a self-imposed AIC population capacity of 285 during daytime hours and 300 overnight. These numbers were imposed after considering a variety of factors including the jail's design, staffing levels, staff and AIC safety. During normal operating conditions, when the jail population reaches 285, AIC's are then "forced released." In 2023 there were 2,785 AIC forced released due to overcrowding. We also have had an additional 1,359 releases due to Senate Bill 48.

Staffing at the Jackson County Jail looks like this:

- 1 Captain
- 2 Lieutenants
- 5 Sergeants
- 4 Corrections Corporals
- 1 Records Supervisor
- 2 Lead Clerks
- 2 Administrative Assistants
- 52 Corrections Deputies (1 Assigned to Court Support, 1 Assigned to Training)
- 2 Transport Deputies
- 15 Records Specialists (1 Assigned to Classification/Transport)

Since 2020, the Covid-19 pandemic has drastically changed the operations of the Jackson County Jail. While the Jackson County Jail's mission, to support the Community and the Criminal Justice System, remains the same, the daily operations of the facility experienced significant changes as the health and safety of the Staff and Adults-In-Custody became a constant focus. To

best protect all individuals who are served by the Jackson County Jail, significant reductions in overall population had to be implemented in every service area.

In 2023 the jail lodged 9,988 people, an increase of approximately 4% from 2022. The total lodging number includes process only's and court commitments. A process only is someone who has been charged with a crime but has not been lodged in jail and needs to be photographed and fingerprinted. A commitment is someone who is ordered to jail by the court. The Judge has ordered them to turn themselves in, to the custody of the Sheriff (Jail) on a specific date and time to serve their sentence. Due to a reduction in court operations, and limited facility use, these processes also saw significant reductions.

The makeup of the Jackson County Jail population includes AIC who are housed for a variety of reasons. The majority of our jail population is in a Pre-Trial Status, meaning they have been lodged for allegedly committing a crime and are awaiting court proceedings. Sentenced AIC, those who have been found guilty of a crime, may serve their time in the jail or if they are eligible they can be transferred to the Community Justice Work Center (CJWC). Additionally, Parole and Probation Violators are often housed in the jail while awaiting or serving sanctions. While all of these categories are represented to some degree in our facility, the vast majority of our AIC population is made up of people who are in a pre-trial status. A review of our population shows that only 17 AIC are currently housed without pending charges, meaning they have been sanctioned or sentenced; 12 of these are sanctioned to Parole or Probation Holds and 1 is a Municipal Charge. There are currently 88 AIC housed in the Jackson County Jail awaiting trial for Measure 11 charges.

Our budget for the current year 2023-2024 is \$15,682,671.

The Jail's kitchen is contracted out to Aramark Corporation which provides meals for the jail, Juvenile facility and the Community Justice Work Center (CJWC). The kitchen provides between 1200-1300 meals a day for the three facilities. The jail's laundry provides services for both the jail and Juvenile facility. The inmates in the jail receive a diet that is an average of 2800 calories per day. The Jail will pay approximately \$1.33 per meal in the coming year. Additionally, the Jail kitchen has been preparing meals which are distributed to the unhoused population during the Covid-19 pandemic.

We currently contract for medical coverage with Wellpath. They provide onsite medical staff from 7:00 a.m. until 11:00 p.m. There is a doctor who oversees medical services and performs sick call once per week. A Nurse Practitioner also holds sick call once per week. Wellpath also provides an on call after hours service. A portion of our Wellpath contract also addresses Mental Health Care. In 2019 we were able to double our efforts in this area, adding a second full-time social worker. In 2020, labor costs in the medical field saw significant increases. This resulted in a difficulty finding qualified professionals to work with the jail medical team, and ultimately led to the need to temporarily reduce available medical hours. We have renegotiated our contract with Wellpath and they are working diligently to fulfill the contracted obligation.

AIC with mental health issues also pose a huge risk for the jail. The risk of suicide is higher in jail and those with significant mental health issues can consume a lot of jail resources such as

Medical, Mental Health and Deputy time. As community resources for mental health dwindle, the jail has become a secondary mental health facility. With no available resources, the officer on the street is forced to lodge them in jail in an effort to keep the peace and the community safe.

Our highest areas of risk (liability) are AIC who require special observation (checks). These types of checks require a deputy to observe the AIC, assure they are ok and document their observations at a minimum of every 15 minutes. The most significant of these would be intoxicated AIC and those on suicide prevention checks. These checks can take a significant amount of the deputies' time depending on how many AIC are on these special checks.

The Jail is frequently inspected by many different agencies and groups including: Fire Marshall, Health Department, Oregon Department of Corrections, Federal Bureau of Prisoners, United States Marshalls, and a variety of other special interest groups. The most thorough of the inspections is the Oregon State Sheriff's Association Oregon Jail Standard Inspection. This process welcomes a group of jail leaders from throughout the state who inspect and verify 318 standards which are based on best practice and law governing jail operations. This inspection takes place every two years. Our jail was inspected in 2023 and was found to be performing well.

In 2020 Corrections Records assumed responsibility of all 24-hour records coverage for the Sheriff's Office. These duties were previously assigned to the Criminal Records Division of the Sheriff's Office, who for efficiency reasons reduced their operational hours. These additional duties primarily focus on answering after-hour phone calls and requests from criminal justice professionals. We also perform all Criminal Data System entries which require timely submission.

2023 Improvements and Significant Issues:

- Narcan Release Program
- Narcan Being Placed in Housing Units
- Multiple Fentanyl Overdose occurrences
- Additional Leadership Position Added
- Continued improvement of air filtration within facility
- Continued Sanitation Equipment throughout facility
- Approximately 90% of jail records scanned into electronic storage database
- Added another Lead Clerk position to enhance supervision of Corrections Records
- Revamped our Release and Risk Assessment Tools

Future Issues:

- Continue efforts to recruit and retain staffing at optimal levels
- Re-Implement Medication Assisted Treatment
- Additional medical costs due to contract re-negotiation
- Expansion of office space within Corrections Records
- Develop and Implement Release Coordination Team
- Break Room Remodel
- Clothing Room Remodel
- Future planning of Jackson County Corrections

Jackson County Jail

Jail Incident Report Log

Printed on March 5, 2024

Facility	Jackson County Jail	Incident Date	for all dates	Status	All Statuses
Incident #		Reporting Officer	All COs	Location	All Locations
Incident Type	Attempted Escape	Inmate #		Name	
SO#		Other			

Incident Date	Incident #	Reporting Officer	Location	Incident Type
08/22/23 12:45	2308-0054	FEYERHARM, KELLAN	103	Attempted Escape
10/24/22 15:35	2210-0069	HAMILTON, TROY	221	Attempted Escape
02/19/22 12:00	2202-0022	HONER, PAUL	Holding	Attempted Escape
08/18/21 16:20	2108-0033	BEANE, RUSSELL	321	Attempted Escape
09/15/20 21:03	2009-0036	TLASCALA, MARTY	222	Attempted Escape



Transition Center (CJTC)

CJTC Programs

Sanction/Work Crew

How many beds?

25 Males 15 Females

2022 Sanction Pop Stats

7,196 service days

2023 Sanction Pop Stats

7,604 service days

2022 Work Crew Stats

3171 clients participated

2023 Work Crew Stats

2034 clients participated

905 work crews deployed

557 work crews deployed

Transitional Housing

How many beds?

50 Males 15 Females

2022 Trans Housing Stats

11,680 days of transitional housing for clients who would otherwise be unhoused

2023 Trans Housing Stats

16,935 days of transitional housing for clients who would otherwise be unhoused

Transitional Care Program (TCP)

How many beds?

9 Males 6 Females

Curriculum Targets —

*Criminogenic Needs and Risks

*Substance Use Disorder

*Cognitive Behavioral Skills

*Employment Services

Federal Clients

How many beds?

10 beds for IT and Public Law clients

5 beds for home confinement (outside the facility)

10 beds for Pre-trial clients

CJTC Services/Resources

All Clients

- Case Management
 - OHP enrollment
 - Food Stamps
 - Oregon ID / Drivers License
 - Birth Certificate / Social Security
 - Healthcare appointments / assistance
 - Medication Management — Partner with Genoa Pharmacy
- Housing Resources
 - Partner with Access and Oxford Housing
- Employment Services
 - Collaboration with Cutting Edge Job Development with Nathan Beard
 - Partnerships with — Goodwill, WorkSource, and WorkForce
- Medicated Assisted Treatment
 - Partner with Boulder Care
 - 102 individuals in 2022 and 139 individuals in 2023, were enrolled in this program
 - Staff trained how to administer Naloxone
 - Clients offered naloxone upon release
- Peer Support Services
 - Partnership with The Pathfinder Network
 - Peers meet with clients one on one for support
 - Peers lead substance use treatment groups
 - Peers will lead activities onsite and offsite for clients to teach life skills
- Treatment Referrals for —
 - Substance Use Disorder
 - Mental Health Treatment