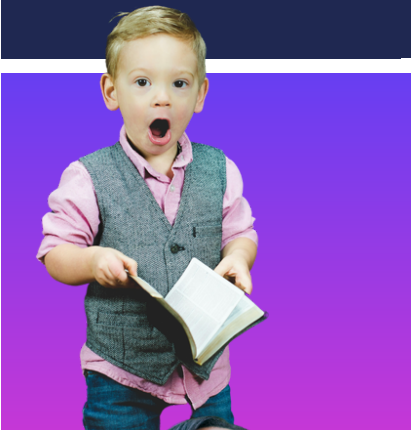


2024 Annual Report



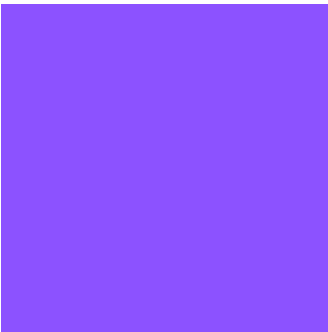
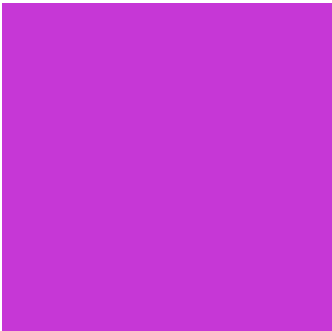
Hamilton County
Job & Family
Services

Helping our
community today for a
better tomorrow.



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Michael Patton

Note from the Director

Hamilton County Job and Family Services (HCJFS) plays a vital role in supporting the well-being and stability of individuals and families in our community.

As a comprehensive social services agency, HCJFS administers a wide range of programs that address essential needs, including child welfare, child support enforcement, food assistance (SNAP), Medicaid, cash assistance, and employment support services. The agency is a crucial safety net for vulnerable populations, helping residents overcome barriers related to poverty, unemployment, health care, and family stability.

HCJFS protects children and strengthens families through its child protective services and foster care programs, **ensuring at-risk children are safe** and have supportive environments. It also helps non-custodial parents meet their financial responsibilities through child support services, **promoting better outcomes for children**. Employment services provided by HCJFS assist job seekers with training, career development, and access to jobs, contributing to **economic self-sufficiency** and workforce development.

By connecting residents with vital resources and supporting them through times of crisis, HCJFS improves quality of life, reduces poverty, and promotes long-term community stability. Its work not only addresses immediate needs but also fosters stronger, healthier, and more resilient families across Hamilton County, making it an essential pillar of community support and development.

**SUPPORTING
FAMILIES**

&

**CHANGING
LIVES**

– Michael Patton, Director

2024 Financial Statement

Expense

State Payments

Financial Assistance	
Cash Assistance (TANF/OWF)	\$ 17,325,577
Food Assistance	\$ 239,229,132
Medicaid	\$ 2,348,314,484
Child Care	\$ 127,122,034
State Payments Subtotal	\$ 2,731,991,227

HCJFS Expenses

Family and Adult Assistance	
Program Delivery / Administration	\$ 55,840,438
Social Services	
Protective Services	\$ 199,118,416
Program Delivery / Administration	\$ 8,111,094
Child Support Enforcement	
Program Delivery / Administration	\$ 18,491,195
Workforce Investment Act	
Program Delivery / Administration	\$ 4,545,732
Local Other	
Program Delivery / Administration	
HCJFS Expenses Subtotal	\$ 286,106,875

TOTAL EXPENDITURES	\$ 3,018,098,102
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Revenue

Federal Government	\$ 99,120,351
State of Ohio	\$ 8,347,634
Hamilton County	\$ 137,788,636
State Payments (Cash, Food, Medicaid and Child Care)	\$ 2,731,991,227
TOTAL REVENUES	\$ 2,977,247,848



Adult Protective Services and Transportation

Adult Protective Services (APS) investigates reports of abuse, neglect, or exploitation of adults 60 and older. Reports can come from anyone and may be made anonymously. APS assesses risk and may coordinate care, legal help, or safer housing. Services are voluntary unless the court finds the person lacks capacity. The goal is to ensure safety while respecting independence.

757

APS investigations

29,4078

Non-emergency transportation
one-way trips



Child Care

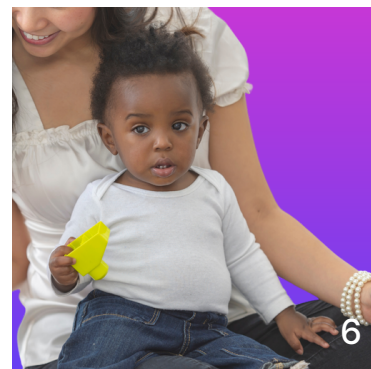
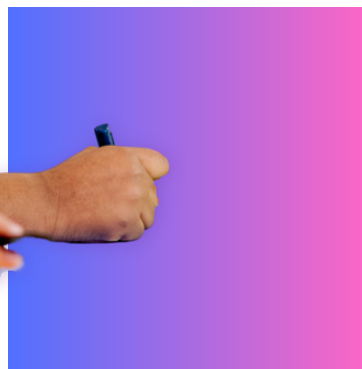
HCJFS offers subsidized child care for low-income families to support work and education. Parents can choose from licensed providers who meet health and safety standards. The program offers full- and part-time care, funded by state and federal grants. Eligibility is based on income (up to 142% of the federal poverty level) and household size, with required re-certifications. Co-payments are set on a sliding scale.

13,059

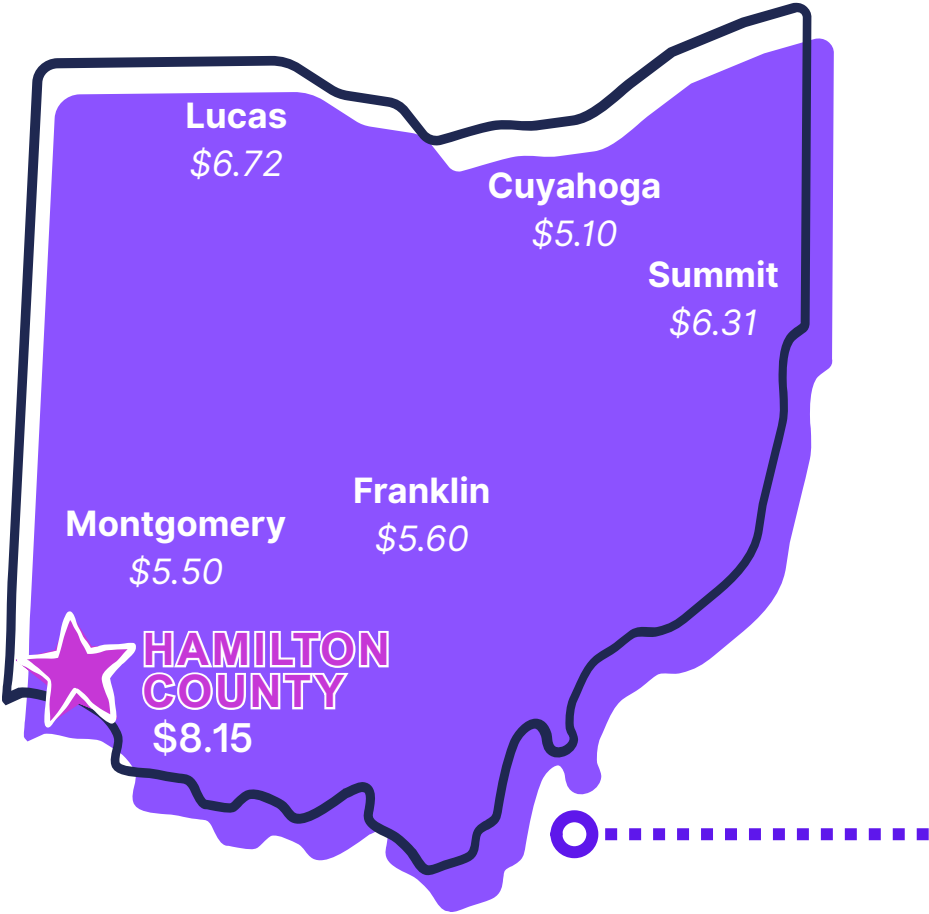
Average number of children receiving
child care each month

\$127,122,034

Paid out to centers and homes



Child Support



Cost Effectiveness

HCJFS Child Support continues to lead the state in cost effectiveness.

Cost effectiveness is calculated based on Collections and Expenses. **For every \$1 expense, Hamilton County collects \$8.15; 1.27 times the state cost effectiveness.**

Child support processes differ by County, with each having its own steps and requirements.

HCJFS Child Support has strong, collaborative relationships with the Prosecutor's Office, Juvenile Court, and Court of Domestic Relations.

Key Metrics

68,261 Calls answered in call center

57,971 Average monthly caseload

17,642 Online queries answered

\$107,419,559 Total collections

Children’s Services

Child Protection + Kinship, Foster and Adoption

Children’s Services investigates child abuse and neglect, providing services or court intervention as needed. If home placement isn’t safe, children may be placed with relatives, foster care, or residential facilities.

Key Metrics

Families Served	6,614
Children Served	14,106
Calls to 241-KIDS	49,781
Total Reports to 241-KIDS Screened-in + Screened-out Intakes*	12,044
Reports Screened-in for Assessment/Investigation Screened-In Intakes*	5,636
*Includes Child Abuse/Neglect, Dependency, and Family In Need of Services (FINS) Intakes.	
Children in HCJFS Custody At any point during the year	2,856



Where Did Children in Custody Reside During the Year?

Foster Care	42.33%
Kinship Care	38.25%
Independent Living	7.65%
Residential Treatment	5.30%
Group Home	4.72%
Adoptive Placement	1.27%
Other (Nursing Home, Detention Facility)	0.48%



Kinship, Adoption, Foster Care

How Did Children Leave Our Custody?

Custody terminations/exits from custody in 2024 as a percent of all terminations

401 Reunification with Parent/Guardian/Custodian 48.49%

163 Adoptions Finalized 17.78%

147 Court Issued Custody to Kin (Relative and Non-Relative) 19.71%

Reunification, Adoption Finalization, and Custody
to Kinship account for 86% of all custody
terminations during 2024.



Economic Sustainability

Ohio Works First offers temporary cash support to families with children, generally for up to 36 months. Recipients must meet work activity requirements like employment or training.

Medicaid provides medical coverage to low-income individuals, including children, seniors, and people with disabilities. Covered services include doctor visits, prescriptions, and hospital care, delivered through managed care plans.

SNAP helps low-income families buy nutritious food using the Ohio Direction Card. Benefits depend on income, family size, and deductions. Emergency food aid is available for urgent needs.

Cash Assistance

Food Assistance

Medical Assistance

2024 Individuals Impacted



Office of Youth

The Hamilton County Office of Youth is a year-round program connecting Hamilton County youth to immediate job opportunities and life-long learning.



Activity	Percent improvement over previous year
Served 2,264 youth in Hamilton County.	+56%
Saturated 77% of Hamilton County neighborhoods.	+8%
Employed 1,289 youth with over 200 businesses.	+5%
Helped 153 youth obtain unsubsidized employment.	+47%
Provided industry-recognized credentials to 173 youth.	+2%
Paid youth over \$2.5M in wages & incentives.	+19%
Provided over \$262K in supportive services and transportation.	+424%



Workforce Development

HCJFS Workforce Development section administers a variety of programs and services to help county residents obtain self-sufficiency by joining the workforce and moving up the economic ladder.

- **Admissions to Community Link** = 6,970
- **Customers in Barrier-Removal Activities** = 3,463
- **Learning, Earning And Parenting (LEAP)** = 21 youth enrolled in the program
- **Able-Bodied Adults Without Dependents (ABAWD)** – Consumers who received assessment, assignment, or review = 9,502
- **Admissions to Comprehensive Case Management and Employment Services**
 - **(CCMEP) TANF** = 1,693
 - **CCMEP WIOA** = 609
- **CCMEP Supportive Services Summary** = \$154,749 in services provided to 2,828 (duplicative) individuals
- **OhioMeansJobs Employments placed in jobs** = 368
- **OhioMeansJobs** Average starting pay:
 - Median monthly earnings:
 - Adults = \$7,608
 - Dislocated Workers = \$9,691
 - Youth = \$3,982
- **OhioMeansJobs** volume of customers visiting OMJ = 13,091

High-quality workforce development services that improve the skill level and value of our diverse workforce while connecting employers with well-prepared and capable employees.



Mission, Vision, Values

Mission

Helping our community today for a better tomorrow.

Vision

Hamilton County Job and Family Services will work passionately and collaboratively toward a community free of abuse, neglect and financial need.

Core Values

We at HCJFS:

Care about Hamilton County's children, families and team members.

Commit to improving the quality of life for those we serve and to value team members who provide that service.

Adapt to the ever-changing needs of Hamilton County, its families and team members.





**We're
Moving
in 2026!**

In January 2026, HCJFS is relocating to a new location!

We'll be in Bond Hill at the Hamilton County Central Campus.

1701 Patricia McCollum Way
Cincinnati, OH 45237

Hamilton County Job and Family Services



513.946.1000



222 East Central Parkway
Cincinnati OH 45202



www.hcjfs.org

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Denise Driehaus
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Stephanie Summerow Dumas
Vice President

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