

# **Benefits Contact Info for Employees and Retirees**

## **Insurance Carriers**

Blue Cross Blue Shield of Massachusetts (Medical Insurance)

- Member Services 1-800-782-3675

Altus Dental (Dental Insurance)

- Customer Service 1-877-223-0588

Maxor Plus (Prescription Coverage for Network Blue and Blue Care Elect members)

- Customer Service 1-800-655-6146

Retiree First / Aetna (Coverage for Medicare Members)

- Customer Service 1-508-300-9697 or 1-855-835-5847

CanaRx / Fall River Meds (Free Prescription Drug Plan for insured members)

- Customer Service 1-866-893-6337

ElectRx (Free Prescription Drug Plan for insured members)

- Customer Service 1-8555-353-2879

Blue2020 (Supplemental Vision Insurance)

- Customer Service 1-855-875-6948

Cafeteria Plan Advisors (Flexible Spending Plan)

- Main Number 781-848-9848

Health Equity (Health Savings Account for members on Access Blue New England)

- Customer Service 1-866-346-5800

Flex (COBRA)

- Main Number 1-847-699-6900

Employee Assistance Program (Southcoast Health)

- Main Number 508-973-7171

## **Retirement (Pension or OBRA)**

Fall River Retirement Board (Pension system for City employees/retirees, School Facilities, Nutrition, Paraprofessionals, etc.)

- Main Number            508-646-9120

MTRS (Pension system for teachers, administrators, etc.)

- Main Number            617-679-6877

BENCOR (Retirement for part-time employees)

- Participant Support    1-866-296-9712

## **City Contacts**

Human Resources (Personnel for City employees, benefits for City, School and Retirees)

- Main Number            508-324-2661
- E-mail                    [humanresources@fallriverma.gov](mailto:humanresources@fallriverma.gov)
- Fax                        508-324-2112

Auditor (Payroll)

- Main Number            508-324-2200
- Fax                        508-324-2204

## **School Contacts**

Human Resources (Personnel for School Employees)

- Main Number            508-675-8420

Payroll

- Main Number            508-676-9854
- Fax                        508-676-9873

## Voluntary Benefits

### AFLAC (Disability and Cancer Insurance)

- Evan Cross                    508-523-3047                    [evan\\_cross@us.aflac.com](mailto:evan_cross@us.aflac.com)
- Chris Cullinan                617-869-1904                    [christopher\\_cullinan@us.aflac.com](mailto:christopher_cullinan@us.aflac.com)

### Nationwide (457b for City Employees)

- Bill Redihan                    617-686-8990                    [w.redihan@nationwide.com](mailto:w.redihan@nationwide.com)

### Smart Plan (457b for City Employees, 403b for School Employees)

- Vito De Simone                401-439-3715                    [vito.desimone@empower-retirement.com](mailto:vito.desimone@empower-retirement.com)

### AXA (403b for School Employees)

- Russell Noonan                781-237-8238                    [russell.noonan@equitable.com](mailto:russell.noonan@equitable.com)
- Joseph McDonald              508-577-5920                    [joseph.mcdonald@equitable.com](mailto:joseph.mcdonald@equitable.com)

### TSA (to withdraw funds from a 403b account)

- Customer Service              850-362-6840 or 888-796-3786

### Colonial Life (Supplemental Life Insurance)

- Maria Usiak                      401-596-1510
- Kimberly Cunningham        401-596-1510