

ELKO COUNTY JUVENILE PROBATION DEPARTMENT FAMILY HANDBOOK



*Strengthening Our Community by
Supporting Youth and Families*

January 2026

Excellence in Juvenile Justice

Under the direction of the of the 4th Judicial District Court, Elko County Juvenile Services provides community probation supervision, case management, detention, and community services to court wards and youth ages 10 to 18 in Elko County. Our juvenile justice approach is balanced by supporting positive youth and family development, community safety, and offender accountability.

Mission Statement

It is the mission of the Elko County Juvenile Probation Department to enhance community safety and strengthen families by providing education, treatment, accountability, and personal responsibility to rehabilitate youth through evidence-based intervention services, sanctions, and community supervision.

The Department is dedicated to the development of effective and cost efficient evidence based programming in the areas of prevention and treatment, at the same time protecting the community from delinquent behavior and affording juveniles the opportunity to learn, grow and become responsible for their actions.

We hold these values to a high standard: Integrity, Excellence, Compassion, Creativity, Respect, and Fairness.

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INTRODUCTION

Welcome to the Family Handbook for Elko County Juvenile Services. The Department provides probation supervision, innovative case management strategies, accountability, public safety, and a safe & secure detention center to meet the interests of the juvenile, families, and community we serve. If you are reading this, your child has been referred to us. We hope this handbook will serve as a guide and answer many of your questions and concerns.

We understand that when your child is arrested or referred to us, it initiates many different types of feelings. We understand that this may be a difficult time in your life, and our goal is to provide information directly to you to aid you in understanding the juvenile justice system and your rights and responsibilities.

We understand that no one knows your child better than you do. Therefore, we want to work directly with you to provide the most effective, respectful services possible. With your active participation, we can address the needs of your child and family with the least intrusive level of involvement possible.

We acknowledge that having more knowledge and information can help you navigate our system, support your child, and provide feedback and information throughout the process.

We are here for you as part of your team and are committed to your child's success.

ELKO COUNTY JUVENILE PROBATION SERVICES
Business Hours: 8 a.m. to 5 p.m., Monday through Friday
(775) 753-4603
Detention Center Hours: 24-hours a day, 7 days a week
(775) 753-4608

INTERVENTION/PREVENTION PROGRAMS

These programs are available to Non-Court and Court Involved Youth

Walk-In and Crisis Intervention

Families needing immediate family or youth intervention can call or walk-in to set an appointment with the on-call probation staff (usually that day or the next) in hopes of offering immediate family support.

Parenting Classes

This program is an activity-based curriculum designed to empower parents with the skills necessary to transform adolescent destructive behavior and to teach behavior management techniques. There is no cost to parents to complete this program and all materials necessary to complete the course are provided.

Girls Circle

A structured support group for girls from 9-18 years which integrates relational theory, resiliency practices, and skills training in a format designed to increase positive connection, personal and collective strengths and competence in girls. Also, offered under the model is Mother-Daughter Circle, for mothers or female caregivers and their daughters.

Forward Thinking Journal Programming

This series consists of 9 workbooks which use evidence-based strategies to assist youth involved with the Criminal Justice System in making positive changes to their thoughts, feelings, and behaviors. The probation department offers groups for 5 of the 9 journals. The youth start with the "What Got Me Here" workbook and progress through the series utilizing workbooks appropriate to their situation. The workbooks used include: What Got Me Here, Substance Abuse, Responsible Behavior, Individual Change Plan, Family, Handling Difficult Feelings, Relationships and Communication, Victim Awareness, and Reentry Planning.

Alternatives Journal programming

The Alternatives Youth Diversion Program is designed for individuals under 21 years of age who have been arrested for alcohol and other drug-related violations. This program is designed not only to give you facts, but also the tools and support to help you make positive changes to your behavior every day. This program will work best if you are willing to explore the choices that led to your offense, and openly express your thoughts and feelings about your current situation. Your time here can have a positive impact on your life. It is up to you to make the most of it.

Anger Management

Anger management encourages individuals to think about how and when they experience and express anger in different situations. Identification and self-awareness are the foundations of this program. The curriculum then transitions into acknowledging how thought processes and self-talk affect the expression of the more difficult emotions. It guides individuals through different strategies to cope with anger in a healthy way.

Parent Project

This program is a parent-lead, experiential support group. The program encourages a safe environment where parents who feel overwhelmed while raising their children can share their experiences and receive feedback to restore their confidence as a parent while simultaneously improving their relationship with their child. It offers strategies to discipline and correct negative behaviors exhibited by the child. These behaviors include issues with substance use, poor academic performance, childhood trauma, arguing and family conflict, early teen sexuality, teen violence, runaways, etc.

Life Skills/Boundaries

This is an evidence-based series that consists of four workbooks: Core Skills, Feelings, Healthy Relationships, and Daily Life. This series assists the youth to think critically about different areas in their life they lack the skills. Communication skills, anger management skills, accepting feedback, and stress reduction skills are some of the many life skills that are addressed. The youth are in a group setting and offered constructive feedback on their thought processes along with roll playing hypothetical situations.

Community Service

Performing various community service projects enables a youth to engage in the community and repair the harm caused to it from the offense committed. This gives youth the opportunity to redeem themselves for their unacceptable behavior. This program is only available to Court ordered youth.

Positive Action

Positive Action is a hands-on program that encourages critical thinking, self-awareness, and self-discovery through various discussion topics and art projects. The main focuses of Positive Action are appropriate boundary setting, self-confidence, family engagement, positive interactions with our peers through prosocial activities, and communication skills. This program lasts for a minimum of 8-10 weeks, meeting once a week, and is open to youth ages 10-18.

Drug Testing

Drug testing is available to parents wanting to know if their child is using substances. There is a cost for the test and we are not able to prosecute youth based on the results. There is no cost to families for drug testing when required for youth under Court jurisdiction.

Community Supervision

Court supervision, including informal supervision or supervision consent decrees, where Probation Officers monitor compliance with Court orders and supervision requirements.

Electronic Monitoring/GPS

Many youths require different levels of supervision depending on their risk. Often electronic devices help in monitoring our highest risk offenders while providing additional safety for the public. This program is only available to Court ordered youth.

Restitution

Making victims whole is paramount in our day to day dealing with offenders. Whenever possible, restitution is collected and given back to victims of juvenile crime. There are limits as younger juveniles do not have access to jobs. In those cases, we can assist in informing victims how to collect restitution through civil court proceedings. Restitution is a program that must be ordered by the Court.

Juvenile Treatment Court

Juvenile Treatment Court is a program of treatment for adolescents that have problems with drugs or alcohol. The program differs from traditional substance abuse treatment in that the Juvenile Treatment Court supervises the program. A "Team" consists of a substance abuse treatment provider, deputy public defender, deputy district attorney, juvenile drug court coordinator, juvenile probation officer, and Court Master. This team establishes the treatment plan for the youth and tracks progress in the program. A youth must be Court ordered into this program.

Detention Refocus Program

A program run in the detention center. Youth complete the MEE (Motivational-Educational-Experiential) Journal program while in custody. MEE journals include Substance Using Behaviors, Feelings, Anger, Self-Worth, Family and Other Relationships, Life Management, Coping Skills, Successful Living with Co-occurring Disorder, The Power of Self-Talk, and Recovery Maintenance. Youth complete a minimum of 6 journals that are tailored to the risk/needs of the participants. After completing this program, youth then complete 12 steps of a Core Beliefs program after returning to the community. Youth must be Court ordered into this program.

China Springs Youth Camp/Aurora Pines Girls Facility

Correctional residential services for youth who require removal from the community due to continued delinquent activity and are failing probation services. Generally, youth are placed for a period of 4-6 months and then reintegrated back into the community under court supervision.

Residential Treatment Facilities

Various residential treatment programming is available for youth whose treatment concerns cannot be safely managed in the community. These can include sex offense specific treatment, substance abuse treatment, mental health treatment, and treatment for co-occurring disorders. The treatment options include both in state and out of state facilities based on the specific needs of the youth.

Commitment to State Correctional Facility

Occasionally the youth's behavior and delinquent activity rises to the level that there are no appropriate community or residential services to address their risk to the community. A commitment to a State Correctional facility is then recommended. These programs are part of the State Juvenile Justice system.

All program curriculum is evidence based

Visit us on the web at

https://cms2.revize.com/revize/elkocounty/new_page/probation/index.php

MY CHILD HAS BEEN ARRESTED OR RECEIVED A REFERRAL/CITATION- NOW WHAT?

The following are the events that occur immediately following your child's arrest or citation/referral:

- ☐ If arrested, a risk assessment is conducted to determine if your child can be released or if a detention hearing will be set.
 - A detention hearing will be scheduled within 72 hours of booking, excluding weekends and holidays. We will notify you as soon as the hearing time and date are confirmed. Unless you choose to hire a private attorney, your juvenile will be represented at this hearing by the Public Defender's Office. At the detention hearing the Judicial Officer will determine if your juvenile will be detained, released, or released on house arrest with or without electronic monitoring, or with special conditions pending further court appearances.
 - Your child will receive an intake call once the booking process is complete. Your child has the right to refuse this call; however, a Detention Officer will notify you of your child's arrest.
 - Your child will also receive the Massachusetts Youth Screening Inventory (MAYSI-2), a brief screening tool designed to identify potential mental health needs of adolescents involved in the juvenile justice system and is required by NRS 62C.035. If your child reports current suicidal thoughts, an emergency mental health evaluation will be completed to ensure the safety of your child.
 - In Nevada, unlike in the adult system, your child cannot be bailed out of detention.
 - We know this is a difficult time for your child and their family. We are committed to providing care and supervision during their time in custody.
- ☐ If your child receives a citation or a police referral is received, you will be notified as soon as it is assigned to a Juvenile Probation Officer. We provide a variety of services to help your child and their families. Contact by a Juvenile Probation Officer does not mean your child will be placed on probation. The citation or referral begins the intake process.
- ☐ Elko County Juvenile Services are committed to handling your child's case with the least restriction and intrusion. Therefore, a validated, reliable risk and need assessment will be conducted to determine if we can handle the citation/referral informally or if it needs to be referred to the District Attorney's Office for review. Parents and the child are allowed to consent to this assessment process. A Juvenile Probation Officer will meet with you and your child to administer the Youth Level of Service/Case Management Inventory (YLS/CMI 2.0). The citation/referral will be forwarded to the District Attorney's Office for review if you do not consent to this assessment. If you consent to participate in this process, a YLS/CMI 2.0 will be conducted within 20 days of receiving the citation and contacting the family.

- ☐ Once the YLS/CMI 2.0 is completed and scored, the Juvenile Probation Officer will meet with you and your child to review the results and the department's recommendation.
- ☐ Some of the available options include diversion informal supervision consent or sending the case to the District Attorney's office for formal charging. The formal charging document for juveniles is referred to as a petition. Once a formal petition has been filed there are other options available including deferred prosecution (agreement with District Attorney's office), formal probation, or placement in a higher level of care.
 - If a formal petition is filed, your child has the right to an attorney through any proceedings. If you cannot afford an attorney, one will be appointed by the court.
- ☐ Diversion Informal supervision consent may include attendance in evidence-informed groups, community service, check-ins with a Juvenile Probation Officer, referral to substance use and mental health services, and alcohol and drug urine screening if appropriate. The period of Informal Supervision must not exceed 180 days per NRS 62C.210. Once completed, the case will be closed. Guidance for supervision and consent can be found in NRS 62C.230 and 62C.240.
- ☐ Deferred prosecution occurs when the District Attorney files a petition and makes an agreement with your child's attorney that if your child completes certain requirements then they will not formally prosecute your child. Once completed, the petition is dismissed and the case will be closed.
- ☐ Formal probation occurs when the District Attorney files a petition, a court hearing is scheduled, a plea is entered, disposition occurs, and your child is adjudicated on the offense and placed on formal probation.
- ☐ We understand that the cost of services and other factors can add unnecessary stress to your family. Therefore, we will work diligently to ensure that fines, fees, and costs for services do not become a barrier for your child or you.
 - You will not be asked to reimburse or pay for any services required through formal Court requirements. Formal Court requirements are not part of an Informal/Supervision Consent contract or a Deferred prosecution case. You may be asked to pay for services required in these situations.

You may be required to reimburse a victim for any financial losses as a result of the adjudicated delinquent act or your child may be ordered to pay a fine.
- ☐ Juvenile records are confidential and cannot be accessed by others. Juvenile records can be sealed under certain circumstances and are automatically sealed

at age 18 or at age 30 for juvenile sex offenders.

- Due to confidentiality, police reports cannot be released by the Elko County Juvenile Probation Services Department per NRS 62H.025.

HOW CAN I GET INVOLVED?

Educate Yourself

Reading this handbook is the first step. We will strive to be your partners throughout this process, but you should learn as much as possible and ask questions to prepare you to support your child and the rest of your family.

Educate Us

While we will learn a lot about your child throughout this process, you know your child better than we do, and your input will be invaluable. Your input may include some of the following items:

- Treatment history
- Medications
- Strengths & needs
- Their pattern of responding to people
- Culture
- Educational history
- Transition and support services essential for successful reentry
- General history (i.e., learning disabilities, trauma history)
- Capacity to participate in processes and services
- The environment into which the child will transition back after the release
- Current peers
- Leisure activities

We encourage you to educate juvenile justice professionals on how the system impacts your child, family, and the services and treatment your child receives.

Participate

You will have opportunities to participate throughout the process to provide input relevant to your child and family, including your values, culture, and history.

While it may feel awkward or intimidating, you are encouraged to speak up at meetings to provide information and give input on your child's needs. In court, be prepared to participate by providing vital information. Please make sure we always have your current contact information.

Keep all paperwork in a folder (reports, letters, and notices). Ask for copies of anything in writing about your child. Also, keep good notes regarding people you speak with, any meetings or hearings scheduled, and other important dates and appointments.

We must keep an open line of communication. This will ensure we establish a foundation of honesty, respect, and trust among all parties involved. Your child's and family's strengths are essential in helping your child build a promising future. Be open and honest about the challenges that may have contributed to your child's juvenile justice involvement. In turn, feel free to ask questions to clarify the process as your child moves through juvenile services. Share your concerns, fears, and positive aspects of your child's

life, and offer suggestions to aid in successful programming, treatment planning, and return to the community.

Advocate

You can help. We ask that you encourage your child to participate in their programming and treatment actively. We find that youth whose parents are actively involved increases the child's success with Juvenile Services.

If at any time you feel your child is being treated unfairly you can make a formal complaint in writing. The Assistant Chief Juvenile Probation Officer will contact you and try and help resolve the issue.

JUVENILE DETENTION

Northeastern Nevada Juvenile Detention Center is a secure holding facility for the temporary detention of juvenile offenders. NRS 62B.210 mandates that the facility be "constructed and conducted as nearly like a home as possible." Within this framework, our mission is twofold:

1. Protecting the community by securely housing juveniles who may be or have been involved in activities injurious to the public.
2. Providing for the safe, secure, and healthy detention of juveniles detained within the facility.

The goals of the facility are:

- To provide basic needs including shelter, food, clothing, and medical care;
- To protect juvenile's rights during residence;
- To provide for their educational, physical, emotional, and social needs;
- To administer programs, rules, discipline, and controls in a fair and consistent manner; and,
- To nurture and encourage acceptable behavior.

While your juvenile is detained, your juvenile will participate in the following programs:

- Education
- Recreation
- Medical Services
- Mental Health Services

There is no cost to families while your child is detained.

Medical services are provided to every child who is detained if necessary. Medical personnel visit the detention center Monday through Friday (excluding holidays) that allows for general sick call as well as follow ups for preexisting medical issues.

If at any time you feel your child is being treated unfairly you can make a formal complaint in writing. The Juvenile Detention Director will contact you and try and help resolve the issue.

IMPORTANT NOTICES TO PARENTS

Prison Rape Elimination Act (PREA)

PREA is a federal law signed on September 4, 2003, and became effective on August 20, 2012. The PREA Standards provide rules to prevent, detect and respond to sexual abuse and sexual harassment within correctional systems. PREA applies to all federal and state prisons, jails, police lockups, private facilities, and community correctional settings that

house male and female adults and juveniles.

Northeastern Nevada Juvenile Detention Center has zero tolerance towards all forms of sexual abuse and sexual harassment of your child in our custody.

If you suspect your child has experienced sexual abuse or sexual harassment while in a correctional/detention facility, there are multiple ways to report this:

- Tell any facility staff member
- Call the Director/PREA Coordinator at 775-753-4608
- Report it to local law enforcement (Elko County Sheriff's Department) at 775-738-3421
- Write a letter to the PREA Coordinator at 665 W. Silver Street, Elko, NV 89801

Education

Your child will receive educational services during their stay at the Northeastern Nevada Juvenile Detention Center. These services are provided within the facility in a classroom setting. The Elko County School District provides academic services at Leighton Hall.

Education in our juvenile detention center is delivered by the Elko County School District, which operates independently within the facility. Juveniles are entitled to receive education that meets their individualized educational needs, ensuring continuity of learning and alignment with their existing academic plans. This partnership upholds their educational rights and supports strong academic engagement while they are in custody. It is the goal of the detention center to work with your juvenile to provide a safe and secure setting. If your juvenile is detained and you have any questions, please contact your Probation Officer.

Visitation and Communication

NRS 62B.510 requires detained youth to have regular communication with biological children, parents, guardians, attorneys, and other adults with whom the child has established a familial or mentoring relationship, including clergy, caseworkers, teachers, mentors and other persons, upon approval of the detention facility.

If your child has been detained, you may communicate with him/her in one of three ways

Phone Calls:

A juvenile is allowed an initial phone call at the time of booking, and then may have a call every-other day. All phone calls will be placed to a parent or guardian only. While detained, every juvenile has the opportunity to earn special privileges based on behaviors. One of those privileges is daily phone calls.

Mailed Letters:

All written correspondence must be sent through the postal service. Address mail to the juvenile at the Elko County Juvenile Detention Center 665 West Silver Street, Elko

Nevada 89801. Letters sent from other probationers or other correctional facilities (juvenile or adult) will be rejected. Detained juveniles are allowed to write letters several times a week, and receive mail daily.

Visitation:

Detained juveniles are allowed one visit every other day, Monday thru Sunday (including holidays). You must have a photo ID. You must call the facility to make an appointment 24 hours in advance. Visits by anyone other than biological children, parents, guardians, or attorneys must obtain permission from the juvenile's Probation Officer AND the Detention Manager prior to scheduling. Plan to arrive 10-15 minutes prior to your scheduled visit. Visits begin exactly at the scheduled time, late arrivals (even only 1-2 minutes) may be turned away. Please be aware that you may not bring any items into the visit with you including purses, wallets, etc. Lockers are provided if needed. If a child is being sent to a residential mental health or correctional program, a family visit that includes the biological children, parents, guardians and to include siblings on a case-by-case basis (up to 6 people) will be allowed prior to the child leaving with adequate scheduling.

If you want to bring any items for your child (i.e. – book, movie, puzzles, games, etc), you must receive prior approval, and the item must be considered a donation to the facility and will not be returned.

Visiting Times:

Monday through Sunday (including holidays) 6:00 p.m. to 8:00 p.m.

Sunday (including holidays) 8:30 a.m. to 10:30 a.m.

Medical Services including prescribed medications

The Northeastern Nevada Juvenile Detention Center contracts with nurses and physicians for medical needs of detained youth. If the nursing staff or physician believes further treatment is required, the youth may be transported to off grounds doctors offices or the emergency room if necessary. Parents will be notified if there is a medical concern for their child. If your child has prescribed medication, please inform the staff when you are notified at the time of detainment. Staff will instruct you as to the protocol for dropping off medication.

Juvenile Justice Bill of Rights

NRS 62B.510- Rights of a child placed in a detention facility. Except as otherwise provided in NRS 62B.520, a child who is placed in the care and custody of a detention facility within this state has the right:

1. To receive information concerning their rights outlined in this title.
2. To be treated with basic human dignity and respect, without intentional infliction of humiliation.
3. Have fair and equal access to services, placement, care, treatment, and benefits.
4. A program of education that meets the requirements of the law and is appropriate for the child's developmental maturity.
5. To receive adequate, healthy, and appropriate food.
6. To receive adequate, appropriate, and accessible necessities, including, without limitation, shelter, clean clothing, and personal hygiene products and facilities.
7. To have access to necessary medical and behavioral health care services, including, without limitation:
 - (a) Dental, vision, and mental health services;
 - (b) Medical and psychological screening, assessment, and testing; and
 - (c) Referral to and receipt of medical, emotional, psychological, or psychiatric evaluation and treatment as soon as practicable after the need for such services has been identified.
8. To be free from:
 - (a) Abuse or neglect, as defined in NRS 432B.020.
 - (b) Corporal punishment, as defined in NRS 388.478, except the reasonable use of force necessary to preserve the order, security or safety of the child, the public, the detention facility staff, or other children who are detained in the detention facility.
 - (c) The administration of psychotropic medication unless the administration is consistent with the policies established pursuant to NRS 62B.530.
 - (d) Discrimination or harassment on the basis of their actual or perceived race, ethnicity, ancestry, national origin, color, religion, sex, sexual orientation, gender identity or expression, mental or physical disability, or exposure to any communicable disease.
 - (e) The deprivation of food, sleep, exercise, education, pillows, blankets, or personal hygiene products as a form of punishment or discipline.
 - (f) Being searched for the purpose of harassment or as a form of punishment or discipline.
 - (g) Being restricted from a daily shower, clean clothing, drinking water, a toilet, or reading materials relating to the education or detention of the child as a form of punishment or discipline.
9. To have reasonable access and accommodations to participate in religious

services of their choice when reasonably available on the premises of the detention facility or to refuse to participate in religious services.

10. To communicate with other persons, including, without limitation, the right:

(a) To have regular contact through visits, telephone calls, and mail with:

(1) Biological children;

(2) Parents;

(3) Guardians;

(4) Attorneys; and

(5) Other adults with whom the child has established a familial or mentoring relationship, including, without limitation, clergy, caseworkers, teachers, mentors, and other persons, upon approval of the detention facility.

(b) To communicate confidentially with:

(1) Any agency which provides child welfare services to the child concerning their care;

(2) Attorneys, legal services organizations, and their employees and staff;

(3) Ombudspersons and other advocates;

(4) Members of the clergy; and

(5) Holders of public office and people who work at a state or federal court.

Except as otherwise provided by specific statute, a communication made pursuant to this paragraph is not a privileged communication.

(c) To report any alleged violation of their rights pursuant to NRS 62B.525 without being threatened or punished.

11. To participate, in person, by telephone, or by videoconference, in all court hearings pertaining to the circumstances which led to the detention of the child. (Added to NRS by 2017, 744).

NRS 62B.520- Reasonable restrictions on exercise of rights by the child. A detention facility may impose reasonable restrictions on the time, place and manner in which a child may exercise their rights set forth in NRS 62B.510 if such restrictions are necessary to preserve the order, security, or safety of the child, the public, the staff of the detention facility or other children who are detained in the detention facility. (Added to NRS by 2017, 746).

FREQUENTLY ASKED QUESTIONS

How long will my child be involved with juvenile services?

The closure of your child's case depends on their behavior, progress and how quickly they complete their court or informal requirements.

Will you contact me if something happens to my child?

Elko County Juvenile Services will have open communication with families. We intend to immediately contact parents or guardians in case of an emergency in detention. An emergency may include a serious medical condition requiring hospitalization or emergency room treatment, attempted escape, or an incident requiring a criminal investigation. You must have a current phone number to ensure we can contact you when needed.

How do I get in touch with my child in an emergency?

In an emergency, call the facility at 775-753-4608

What happens if my child has mental health or substance abuse issues?

Many children with emotional, behavioral, mental health, and/or substance abuse issues become involved in the juvenile justice system. Information sharing with community-based agencies will be crucial in providing the needed services to your child.

If your child has a mental health or substance abuse disorder, you should:

- Make all those involved aware of your child's mental health and substance abuse history and if your child is taking medication for mental health or substance abuse reasons.
- Provide prior psychiatric, psychological, neurological, behavioral, social, and/or educational evaluations to the Juvenile Probation Officer.
- Work with juvenile justice professionals to help develop case plans for your child or present your plan to them for review.

Who do I talk to about getting general updates?

We welcome open communication if you have questions about how your child is doing or what needs to be worked on. Juvenile Probation Officers or the Chief Juvenile Probation Officer can serve as a resource for information and services in the community. They can link you to services in your community that can provide you with assistance and support, such as:

- Counseling, including substance abuse and mental health counseling;
- Workforce preparedness programs;
- Parenting programs;
- Educational opportunities in the community; and
- Vocational opportunities in the community

What do I do if I move?

If you move or change phone numbers, contact Elko County Juvenile Probation at 775-753-4603 as soon as you know the new address and phone number.

What if I am moving out of state?

Nevada participates in the Interstate Compact for Juveniles, a cooperative supervision between states. This allows families who need to move their child while on probation to have a continuum of care by offering similar services in the other state. Please notify your child's Juvenile Probation Officer if you plan to move out of Nevada.

What if our family has an emergency after hours or over the weekend?

Elko County Juvenile Services has a Juvenile Probation Officer on-call in cases of emergency. Please call 775-7534608, inform staff about the emergency, and request the on-call Juvenile Probation Officer return your call. If it is a medical or criminal emergency, please call 911.

RESOURCES & OTHER SERVICES

Nevada 2-1-1 is a free service that provides information about health and human service programs throughout the state. Professionals are available any time, day or night, to assist you with locating the services you need within your zip code area.

- Dial 2-1-1 from anywhere in Nevada (or call 1-866-535-5654 from anywhere)
- Text your 5-digit zip code to 898-211 to "chat" with a specialist via text
- Search online at www.nevada211.org to access the 2-1-1 database directly

Nevada 2-1-1 has information about the following:

- Housing and shelter
- Resources for infants, children, and young adults
- Health Insurance
- Victims of Crime
- Food, utility, and transportation assistance
- Crisis hotlines
- Mental health, addiction, and disability resources

Mental Health Services

Juvenile Probation Officers have a list of private counselors in the community that you can request.

Rural Mental Health, Division of Public and Behavioral Health, provides outpatient behavioral health services for adults and children.

For children statewide, age 17 and under, you may call the Children's Mobile Crisis Response Team. This service provides crisis intervention and support to Nevada families dealing with a behavioral or mental health crisis. They provide telephone triage, mobile crisis response, as necessary, crisis stabilization, and aftercare. For more information, visit the following website: <http://knowcrisis.com>. To access services in rural Nevada, please call 775-688-1670.

Suicide Prevention

National Suicide Prevention Lifeline

1-800-273-8255 or 9-8-8

<https://suicidepreventionlifeline.org/>

If your child is struggling with thoughts of suicide, help is available. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

Crisis Call Center

1-800-273-8255

24 hours a day, 365 days a year

or

Text CARE to 83986

Trevor Project

1-866-488-7386

The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, and questioning (LGBTQ) young people under 25.

Spanish National Suicide Prevention Lifeline

1-888-628-9454

Domestic Violence

National Domestic Violence Hotline

1-800-799-7233

General Assistance

Nevada Division of Welfare and Supportive Services

Northern Nevada-775-684-0800

Southern Nevada-702-486-1646

Apply for energy, medical, food, and childcare assistance.

Provides food and emergency shelter.

Lifeline NV

1-844-330-1867

eligibility@nvlifeline.org

Provides discounts on telephone or broadband services for low-income households.

LGBTQI Advocates

Our Center

1745 South Wells Ave., Reno, Nevada 89502

775-624-3720 www.ourcentereno.org

Northern Nevada HOPES

580 West 5th Street Reno, Nevada 89503

775- 786-4673 www.nnhopes.org

Crisis Text Line

Text HOME to 741741 from anywhere in the US to talk with a trained Crisis Counselor.

Crisis Text Line is free, with 24/7 support for those in crisis.

Crisis Call Line-Reno

775-784-8090

Text "ANSWER" to 839863

Northern Nevada Crisis Call Line is a 24/7 number where skilled counselors can assist you.

Sexual Assault Survivor Advocates

National Child Abuse Hotline

800-4-A-CHILD (422-4453), anytime, 24/7.

National Sexual Assault Hotline

800-656-HOPE (4673) or chat online at online.rainn.org.

Victims of Crime Services

State of Nevada Victims of Crime Office

702-486-2740

Check eligibility, complete an application, and find other victim assistance resources.

<http://voc.nv.gov/>

Substance Use Treatment

Vitality Unlimited

A private-not-for-profit community-based, outpatient mental health and addiction services agency. Mental Health Therapy and Addiction Treatment services are provided to children, adolescents, adults, and families.

3740 Idaho Street, Elko, Nevada 89801

215 Bluffs Avenue, Suites 100-200, Elko, Nevada 89801

775-738-8004

775-777-8477

Bristlecone Family Resources: Adult Services

704 Mill Street Reno, NV 89502

775-954-1400 <https://www.bristleconereno.com/>

Quest Counseling: Youth Services

3500 Lakeside Court, Suite 101, Reno, NV 89509

775-786-6880 <https://questreno.com/>

Community Counseling Services

714 E. Sahara Ave. Las Vegas, NV 89104

702-369-8700 <https://www.cccofsn.org/>

A full list of certified providers can be found here:

<http://dpbh.nv.gov/Programs/ClinicalSAPTA/dta/Providers/SAPTAProviders/>

CONTACT INFORMATION

Mailing Address
665 W. Silver Street
Elko, NV 89801

Juvenile Probation/Services
775-753-4603

jvprobation@elkocountynv.net
https://cms2.revize.com/revize/elkocounty/new_page/probation/index.php

Northeastern Nevada Juvenile Detention Center
775-753-4608

https://cms2.revize.com/revize/elkocounty/new_page/detention/index.php

CONCLUSION

We know this time may be difficult, but we will do our best to make it effective and respectful. We will work in collaboration with you and your child to assist your child in being successful at home, at school, and in the community.

We hope you ask questions, participate whenever you can, and feel confident advocating for your child. We look forward to partnering with you and using our shared time and resources most effectively for you and your family.