AGENDA

Eau Claire County Human Services Board Meeting
Date: August 4, 2025
Time: 5:00 pm
Location: Eau Claire County Government Center,
721 Oxford Ave, 1st Floor, Room 1301/1302
Eau Claire, WI 54703

Those wishing to make public comments can submit their name and address no later than 30 minutes prior to the meeting to terri.bohl@eauclairecounty.gov or attend the meeting in person or virtually. Comments are limited to three minutes; you will be called on during the public comment section of the meeting. To attend virtually:

Join From Meeting Link:
https://eauclairecounty.webex.com/eauclairecounty/j.php?MTID=m94c4e26f530a8d6a6f9c8980e71cf3e2

Join From Meeting Number:
Meeting number (access code): 2535 934 8377   Meeting password: SzMTGb8JW28

Join by Phone:
1-415-655-0001 Access Code: 2535 934 8377

1. Welcome and Call to Order – Chair
2. Roll Call – Chair & Committee Clerk
3. Confirmation of Meeting Notice – Chair
4. Public Comment – Chair
5. Review of Meeting Minutes from Human Services Board Meeting on July 7, 2025 – Discussion/Action (pages 2-3) – Chair
6. Proposed Resolution 25-26/041 "Requesting Approval of the 2026 DHS Fee Schedule for the Department of Human Services" – Discussion/Action (pages 4-13) – Director
7. Proposed Resolution 25-26/045 "Creating a Full-Time Limited-Term Juvenile Detention Worker Position to Support the 180 Program in the Eau Claire County Human Services Department" – Discussion/Action (pages 14-17) - Director
8. Proposed Resolution 25-26/046 "Abolishing (1.0) FTE, Resource Specialist – Operations Records Position and Creating (2) – 0.5 Part-time FTE Positions for (0.5) Resource Specialist – Operations Records and (0.5) Resource Specialist – Operations Reception in the Eau Claire County Human Services Department" – Discussion/Action (pages 18-21) - Director
9. Review of May 2025 Financials – Discussion/Action (pages 22-25) – Fiscal Administrator
10. Overview of 2026 DHS Budget – Discussion (pages 26-50) – Director
11. Human Services Director's Report - Discussion (pages 51-58) – Director
12. Future Agenda Items – Chair
13. Announcements – Chair
14. Adjourn – Chair

Upcoming Human Services Board meetings:
September 8, 2025 – 5 pm – Human Services Board Meeting – Rm 1301/1302
Tentative: October 6, 2025 – 5 pm – Joint Human Services Board Meeting & Committee on Finance & Budget

Prepared by Terri Bohl, Operations Administrator, Department of Human Services

***PLEASE NOTE**: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters, remote access, or other auxiliary aids. Contact the clerk of the committee (715-839-6794) or Administration for assistance (715- 839-5106). For additional information on ADA requests, contact the County ADA Coordinator at 839-7335, (FAX) 839-1669 or 839-4735, TTY: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703*

MINUTES

Eau Claire County
Human Services Board
Monday, July 7, 2025, at 5:00 pm

Present:

Human Services Board:

- Chair David Hirsch
- Vice-Chair Katherine Schneider*
- Supervisor Deirdre Jenkins
- Supervisor Connie Russell
- Supervisor Nick Smiar
- Supervisor Christy Tomczak*
- Citizen Member Jeremy Beaulieu
- Citizen Member Kathleen Clark
- Citizen Member Paul Maulucci

Others:

- DHS Assistant Director Angela Stokes
- DHS Fiscal Services Division Administrator Vickie Gardner
- DHS Economic Support Consortium Administrator Kathy Welke
- DHS Behavioral Health Division Administrator Luke Fedie
- DHS Family Services Division Administrator Melissa Christopherson*
- DHS Data Specialist Matthew Kulasiewicz
- DHS Operations Division Administrator/Human Services Board Committee Clerk Terri Bohl
- DHS Operations Admin Specialist Kristen Beaudette
- County Executive Office Administrator Samantha Kraegenbrink*

  * Attended virtually

Members of the Public:

- Not Present

Welcome and Call to Order:
Chair Hirsch called the meeting to order at 5:01 pm.

Roll Call:
The DHS Committee Clerk called the roll, and it is noted above under Present.

Confirmation of Meeting Notice:
Chair Hirsch asked if the meeting had been noticed. The Clerk said it had been noticed on Wednesday, July 2, 2025.

Public Comment:
Chair Hirsch asked if any members of the public wished to speak at the meeting. No members of the public were present. Chair Hirsch also asked the Committee Clerk if any public comments were received, and the Committee Clerk indicated no public comments were received.

Review/Approval of Committee Meeting Minutes:
The Board reviewed meeting minutes from the Human Services Board Meeting on June 2, 2025. Supervisor Smiar moved to approve the minutes. There were no revisions identified; the minutes were approved 8-0.

Professionals with a Purpose:
Behavioral Health Administrator Fedie provided an overview of the Children's Long-Term Support (CLTS) program at the Department. Discussion occurred on this item; no action was taken.

State & Federal Budget and Legislative Updates:
Chelsea Shanks, Government Affairs Associate, provided legislative and budget updates, specifically addressing the portions approved in the 2025–27 biennial budget into law last week as 2025 Wisconsin Act 15 signed by Governor Evers. Discussion occurred on this item; no action was taken.

Vice Chair Schneider joined the meeting at 5:24 pm.

Review of December 2024 Financials:
Fiscal Services Division Administrator Gardner gave a review of the December 2024 financials. Discussion occurred on this item. Vice Chair Schneider motioned to accept the December 2024 financials. The Human Services Board passed the motion 9-0.

Review of April 2025 Financials:
Fiscal Services Division Administrator Gardner gave a review of the April 2025 financials. Discussion occurred on this item. An error in wording was noted on page one of the financials as the $300,422 was an estimated surplus, rather than an overage. The Clerk agreed to pursue re-posting the corrected financials noting a surplus. Citizen Member Kathleen Clark motioned to revise the April 2025 financials to reflect the correct wording. The Human Services Board passed the motion 9-0.

Human Services Director's Report:
Assistant Director Stokes provided an overview of Department updates. Discussion occurred; no action was taken.

Future Agenda Items:
- Budget Overview

Announcements:
Vice Chair Schneider shared that UW–Eau Claire will host a panel discussion on July 22 from 3–5 p.m. to commemorate the 35th anniversary of the Americans with Disabilities Act. Additional information will be emailed out to the board.

Discussion occurred about advertising for next month's public hearing including social media and a press release.

Adjourn
The meeting was adjourned at 6:26 pm.

Respectfully submitted by,

Terri Bohl

FACT SHEET

TO FILE NO. 25-26/041

This resolution approves the proposed 2026 fee schedule for the Eau Claire County Department of Human Services (DHS), as required by Wisconsin Statute §1.03(2), which mandates annual County Board approval of all fees charged by county departments.

During a review of other statutory requirements, the Department identified that Department of Human Services fee schedules had not been presented for annual approval in prior years.

Per Wisconsin Statutes, the maximum monthly payment amounts are calculated using the Consumer Price Index (CPI) for the Midwest Region. For the 2026 budget, the Department of Human Services is proposing a 2.4% increase to all applicable fees, reflecting the CPI as of June 25, 2025. This adjustment ensures that actual costs are accurately reported to the state and applied consistently.

Exception: Rick House fees were significantly increased in 2025 and are proposed to remain unchanged for 2026.

These fee adjustments reflect the Department's commitment to fiscal responsibility and statutory compliance.

Fiscal Impact: The estimated impact of this increase in fees is $10,000 for 2026.

Respectfully Submitted,

Angela Weideman
Human Services Director

Enrolled No. RESOLUTION File No. 25-26/041

REQUESTING APPROVAL OF THE 2026 DHS FEE SCHEDULE FOR THE DEPARTMENT OF HUMAN SERVICES (DHS)

WHEREAS, the Department of Human Services (DHS) establishes standard fees for services provided across various program areas. These fees are billed to multiple payer sources, including Medicaid (MA), Medicare, private insurance, and, in limited cases, directly to clients based on their ability to pay; and

WHEREAS, the fees are updated annually based on the Consumer Price Index (CPI) for the Midwest Region, DHS is proposing a 2.4% increase to all applicable fees; and

WHEREAS, a significant portion of reimbursement revenue comes from Medicaid (MA) and the increase in fees does not result in proportional increase in reimbursement from MA or other public payers and federal agencies with the exception of the Comprehensive Community Services (CCS) program. This reporting is essential for applying for and justifying grant funding, determining eligibility for specific programs, and meeting compliance requirements with various funding sources; and

WHEREAS, Wis. Admin. Code § DHS 1.03(2) requires annual approval of the fees by the county board of supervisors in the fall of each year.

NOW, THEREFORE BE IT RESOLVED the Eau Claire County Board of Supervisors does hereby approve the attached 2026 DHS Fee Schedule.

ADOPTED

Human Services Board

	AYE	NAY	ABSTAIN	ABSENT
David Hirsch	☐	☐	☐	☐
Deirdre Jenkins	☐	☐	☐	☐
Connie Russell	☐	☐	☐	☐
Katherine Schneider	☐	☐	☐	☐
Nick Smiar	☐	☐	☐	☐
Christy Tomczak	☐	☐	☐	☐
Jeremy Beaulieu	☐	☐	☐	☐
Jim Catlin	☐	☐	☐	☐
Kathleen Clark	☐	☐	☐	☐
Paul Maulucci	☐	☐	☐	☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Terri Bohl – Committee Clerk

Resolution 25-26/041

2026 Proposed DHS Fee Schedule

Outpatient Behavioral Health Clinic					
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	APNP	$ 97.00	$ 100.00
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	Masters	$ 97.00	$ 100.00
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	MD	$ 97.00	$ 100.00
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	QTT1	$ 97.00	$ 100.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90791	Psychiatric Diagnostic Evual. w/o Medical Services	Fixed Fee (Per event)	Masters	$ 392.00	$ 404.00
90791	Psychiatric Diagnostic Evual. w/o Medical Services	Fixed Fee (Per event)	QTT1	$ 392.00	$ 404.00
90791	Psychiatric Diagnostic Evual. w/o Medical Services	Fixed Fee (Per event)	QTT2	$ 392.00	$ 404.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90792	Psychiatric Diagnostic Evual. with Medical Services	Fixed Fee (Per event)	APNP	$ 427.00	$ 440.00
90792	Psychiatric Diagnostic Evual. with Medical Services	Fixed Fee (Per event)	MD	$ 597.00	$ 615.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90832	Psychotherapy 30 min (16 - 37 min)	Fixed Fee (Per event)	Masters	$ 131.00	$ 135.00
90832	Psychotherapy 30 min (16 - 37 min)	Fixed Fee (Per event)	QTT1	$ 131.00	$ 135.00
90832	Psychotherapy 30 min (16 - 37 min)	Fixed Fee (Per event)	QTT2	$ 131.00	$ 135.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90834	Psychotherapy 45 min (38 - 52 min)	Fixed Fee (Per event)	Masters	$ 240.00	$ 247.00
90834	Psychotherapy 45 min (38 - 52 min)	Fixed Fee (Per event)	QTT1	$ 240.00	$ 247.00
90834	Psychotherapy 45 min (38 - 52 min)	Fixed Fee (Per event)	QTT2	$ 240.00	$ 247.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90837	Psychotherapy 60 min (53 - 74 min)	Fixed Fee (Per event)	Masters	$ 278.00	$ 286.00
90837	Psychotherapy 60 min (53 - 74 min)	Fixed Fee (Per event)	QTT1	$ 278.00	$ 286.00
90837	Psychotherapy 60 min (53 - 74 min)	Fixed Fee (Per event)	QTT2	$ 278.00	$ 286.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90839	Psychotherapy for Crisis 60 min (53 - 74 min)	Fixed Fee (Per event)	Masters	$ 331.00	$ 341.00

90839	Psychotherapy for Crisis 60 min (53 - 74 min)	Fixed Fee (Per event)	QTT1	$ 331.00	$ 341.00
90839	Psychotherapy for Crisis 60 min (53 - 74 min)	Fixed Fee (Per event)	QTT2	$ 331.00	$ 341.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90840	Psychotherapy for Crisis additional 30 min	Fee Per 30 Minute Unit	Masters	$ 121.00	$ 125.00
90840	Psychotherapy for Crisis additional 30 min	Fee Per 30 Minute Unit	QTT1	$ 121.00	$ 125.00
90840	Psychotherapy for Crisis additional 30 min	Fee Per 30 Minute Unit	QTT2	$ 121.00	$ 125.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90840	Psychotherapy for Crisis additional 30 min	Fee Per 30 Minute Unit	Masters	$ 121.00	$ 125.00
90840	Psychotherapy for Crisis additional 30 min	Fee Per 30 Minute Unit	QTT1	$ 121.00	$ 125.00
90840	Psychotherapy for Crisis additional 30 min	Fee Per 30 Minute Unit	QTT2	$ 121.00	$ 125.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90847	Family Psychotherapy 50 min	Fixed Fee (Per event)	Masters	$ 301.00	$ 310.00
90847	Family Psychotherapy 50 min	Fixed Fee (Per event)	QTT1	$ 301.00	$ 310.00
90847	Family Psychotherapy 50 min	Fixed Fee (Per event)	QTT2	$ 301.00	$ 310.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90853	Group Psychotherapy	Fixed Fee (Per event)	Masters	$ 133.00	$ 137.00
90853	Group Psychotherapy	Fixed Fee (Per event)	QTT1	$ 133.00	$ 137.00
90853	Group Psychotherapy	Fixed Fee (Per event)	QTT2	$ 133.00	$ 137.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
99204	New Client Evaluation for Medication Management	Fixed Fee (Per event)	APNP	$ 494.00	$ 509.00
99204	New Client Evaluation for Medication Management	Fixed Fee (Per event)	MD	$ 691.00	$ 712.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
99212	10 min follow-up for Med Management - est. client	Fixed Fee (Per event)	APNP	$ 97.00	$ 100.00
99212	10 min follow-up for Med Management - est. client	Fixed Fee (Per event)	MD	$ 97.00	$ 100.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
99213	15 min follow-up for Med Management - est. client	Fixed Fee (Per event)	APNP	$ 121.00	$ 125.00
99213	15 min follow-up for Med Management - est. client	Fixed Fee (Per event)	MD	$ 121.00	$ 125.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**

99214	30 Minutes Medication Management	Fixed Fee (Per event)	APNP	$ 181.00	$ 186.00
99214	30 Minutes Medication Management	Fixed Fee (Per event)	MD	$ 181.00	$ 186.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
99215	40 + Minutes Medication Management	Fixed Fee (Per event)	APNP	$ 271.00	$ 279.00
99215	40 + Minutes Medication Management	Fixed Fee (Per event)	MD	$ 271.00	$ 279.00

Outpatient Behavioral Health Clinic - Med Management

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	APNP	$ 97.00	$ 100.00
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	Masters	$ 97.00	$ 100.00
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	MD	$ 97.00	$ 100.00
90785	Interactive Complexity PsychoTherapy	Fixed Fee (Per event)	QTT1	$ 97.00	$ 100.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
90792	Psychiatric Diagnostic Evual. with Medical Services	Fixed Fee (Per event)	APNP	$ 427.00	$ 440.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99204	New Client Evaulation for Meidcation Management	Fixed Fee (Per event)	APNP	$ 494.00	$ 509.00
99204	New Client Evaulation for Meidcation Management	Fixed Fee (Per event)	MD	$ 691.00	$ 712.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99212	10 min follow-up for Med Management - est. client	Fixed Fee (Per event)	APNP	$ 97.00	$ 100.00
99212	10 min follow-up for Med Management - est. client	Fixed Fee (Per event)	MD	$ 97.00	$ 100.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99213	15 min follow-up for Med Management - est. client	Fixed Fee (Per event)	APNP	$ 121.00	$ 125.00
99213	15 min follow-up for Med Management - est. client	Fixed Fee (Per event)	MD	$ 121.00	$ 125.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99214	30 min Medication Management	Fixed Fee (Per event)	APNP	$ 181.00	$ 186.00
99214	30 min Medication Management	Fixed Fee (Per event)	MD	$ 181.00	$ 186.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99215	40+ min Medication Management	Fixed Fee (Per event)	APNP	$ 271.00	$ 279.00
99215	40+ min Medication Management	Fixed Fee (Per event)	MD	$ 271.00	$ 279.00

Outpatient Clinic AODA

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
90832	Psychotherapy 30 min (16 - 37 min)	Fixed Fee (Per event)	Masters	$ 131.00	$ 135.00
90832	Psychotherapy 30 min (16 - 37 min)	Fixed Fee (Per event)	QTT1	$ 131.00	$ 135.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90834	Psychotherapy 45 min (38 - 52 min)	Fixed Fee (Per event)	Masters	$ 240.00	$ 247.00
90834	Psychotherapy 45 min (38 - 52 min)	Fixed Fee (Per event)	QTT1	$ 240.00	$ 247.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90837	Psychotherapy 60 min (53 - 74 min)	Fixed Fee (Per event)	Masters	$ 278.00	$ 286.00
90837	Psychotherapy 60 min (53 - 74 min)	Fixed Fee (Per event)	QTT1	$ 278.00	$ 286.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
90853	Group Psychotherapy	Fixed Fee (Per event)	Masters	$ 90.00	$ 93.00
90853	Group Psychotherapy	Fixed Fee (Per event)	QTT1	$ 90.00	$ 93.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**2026 Proposed Rate**
99204	New Client Evaluation for Medication Management	Fixed Fee (Per event)	APNP	$ 494.00	$ 509.00
99204	New Client Evaluation for Medication Management	Fixed Fee (Per event)	MD	$ 691.00	$ 712.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99212	10 min follow-up for Med Management - est. client	Fixed Fee (Per event)	APNP	$ 97.00	$ 100.00
99212	10 min follow-up for Med Management - est. client	Fixed Fee (Per event)	MD	$ 97.00	$ 100.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99213	15 min follow-up for Med Management - est. client	Fixed Fee (Per event)	APNP	$ 121.00	$ 125.00
99213	15 min follow-up for Med Management - est. client	Fixed Fee (Per event)	MD	$ 121.00	$ 125.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99214	30 min Medication Management	Fixed Fee (Per event)	APNP	$ 181.00	$ 186.00
99214	30 min Medication Management	Fixed Fee (Per event)	MD	$ 181.00	$ 186.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
99215	40+ min Medication Management	Fixed Fee (Per event)	APNP	$ 271.00	$ 279.00
99215	40+ min Medication Management	Fixed Fee (Per event)	MD	$ 271.00	$ 279.00

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H0005	AODA Group 15 minutes/Unit	Fee Per 15 Minute Unit	Bachelors Lvl	$ 16.00	$ 16.00
H0005	AODA Group 15 minutes/Unit	Fee Per 15 Minute Unit	Masters Lvl	$ 12.00	$ 12.00
H0005	AODA Group 15 minutes/Unit	Fee Per 15 Minute Unit	QTT1	$ 12.00	$ 12.00

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H0022	AODA Intervention-panned 15 minutes/Unit	Fee Per 15 Minute Unit	Masters Lvl	$ 46.00	$ 47.00
H0022	AODA Intervention-panned 15 minutes/Unit	Fee Per 15 Minute Unit	QTT1	$ 46.00	$ 47.00

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H0047	AODA Not Specified 15 minutes/Unit	Fee Per 15 Minute Unit	Masters Lvl	$ 45.00	$ 46.00
H0047	AODA Not Specified 15 minutes/Unit	Fee Per 15 Minute Unit	QTT1	$ 45.00	$ 46.00

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
T1006	AODA Family/Couple Counseling 15 minutes/Unit	Fee Per 15 Minute Unit	Masters Lvl	$ 127.00	$ 131.00
T1006	AODA Family/Couple Counseling 15 minutes/Unit	Fee Per 15 Minute Unit	QTT1	$ 127.00	$ 131.00

Autism Case Management (Inactive)

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
T1016	Case Management, TPA	Fee Per 15 Minute Unit		$ 17.00	$ 18.00

CLTS

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
S0215	Transportation per mile	Fee Per 1 Minute Unit		$ 2.00	$ 2.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit		$ 17.00	$ 18.00

Crisis Intervention

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H0030	Crisis Line	Fixed Fee (Per event)	Bachelors Lvl	$ 45.00	$ 46.00
H0030	Crisis Line	Fixed Fee (Per event)	BSW	$ 45.00	$ 46.00
H0030	Crisis Line	Fixed Fee (Per event)	LPN	$ 45.00	$ 46.00
H0030	Crisis Line	Fixed Fee (Per event)	Masters Lvl	$ 45.00	$ 46.00
H0030	Crisis Line	Fixed Fee (Per event)	MD	$ 45.00	$ 46.00
H0030	Crisis Line	Fixed Fee (Per event)	MS~Inactive	$ 45.00	$ 46.00
H0030	Crisis Line	Fixed Fee (Per event)	MSN~Inactive	$ 45.00	$ 46.00

CPT		Fee	Degree	2025	Proposed

Code	CPT Code Description	Type	Level	Rate	Rate
H2011	Crisis Response	Fee Per 15 Minute Unit	Bachelors Lvl	$ 53.00	$ 55.00
H2011	Crisis Response	Fee Per 15 Minute Unit	BSW	$ 53.00	$ 55.00
H2011	Crisis Response	Fee Per 15 Minute Unit	LPN	$ 53.00	$ 55.00
H2011	Crisis Response	Fee Per 15 Minute Unit	Masters Lvl	$ 48.00	$ 49.00
H2011	Crisis Response	Fee Per 15 Minute Unit	MD	$ 48.00	$ 49.00
H2011	Crisis Response	Fee Per 15 Minute Unit	MS~Inactive	$ 48.00	$ 49.00
H2011	Crisis Response	Fee Per 15 Minute Unit	MSN~Inactive	$ 48.00	$ 49.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	Bachelors Lvl	$ 210.00	$ 216.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	BSW	$ 210.00	$ 216.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	LPN	$ 210.00	$ 216.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	Masters Lvl	$ 190.00	$ 196.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	MD	$ 190.00	$ 196.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	MH Tech/Other [UC]	$ 270.00	$ 278.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	MS~Inactive	$ 190.00	$ 196.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	MSN~Inactive	$ 190.00	$ 196.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	MSW	$ 190.00	$ 196.00
S9484	Crisis Intervention, MH Per Hour	Fee Per 60 Min Unit	Paraprofessional [U7]	$ 270.00	$ 278.00
CPT Code	**CPT Code Description**	**Fee Type**	**Degree Level**	**2025 Rate**	**Proposed Rate**
T1016	Case Management, TPA	Fee Per 15 Minute Unit	Bachelors Lvl	$ 53.00	$ 55.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	BSW	$ 53.00	$ 55.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	LPN	$ 53.00	$ 55.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	Masters Lvl	$ 48.00	$ 49.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	MD	$ 48.00	$ 49.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	MS~Inactive	$ 48.00	$ 49.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	MSN~Inactive	$ 48.00	$ 49.00
T1016	Case Management, TPA	Fee Per 15 Minute Unit	MSW	$ 48.00	$ 49.00

Community Support Program

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H0039	Community Support Program	Fee Per 15 Minute Unit	APNP	$ 65.00	$ 67.00
H0039	Community Support Program	Fee Per 15 Minute Unit	Bachelors Lvl	$ 40.00	$ 41.00
H0039	Community Support Program	Fee Per 15 Minute Unit	BSW	$ 40.00	$ 41.00
H0039	Community Support Program	Fee Per 15 Minute Unit	Masters Lvl	$ 40.00	$ 41.00

H0039	Community Support Program	Fee Per 15 Minute Unit	MD	$ 110.00	$ 113.00
H0039	Community Support Program	Fee Per 15 Minute Unit	MH Tech/Other [UC]	$ 36.00	$ 37.00
H0039	Community Support Program	Fee Per 15 Minute Unit	MSW	$ 38.00	$ 39.00
H0039	Community Support Program	Fee Per 15 Minute Unit	QTT1	$ 40.00	$ 41.00
H0039	Community Support Program	Fee Per 15 Minute Unit	RN	$ 40.00	$ 41.00

Comprehensive Community Service

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
99199	Special Service or Report	Fee Per 15 Minute Unit	APNP	$ 58.00	$ 60.00
99199	Special Service or Report	Fee Per 15 Minute Unit	Associates Degree	$ 42.00	$ 43.00
99199	Special Service or Report	Fee Per 15 Minute Unit	Bachelors Lvl	$ 35.00	$ 36.00
99199	Special Service or Report	Fee Per 15 Minute Unit	Certified Peer Specialist	$ 42.00	$ 43.00
99199	Special Service or Report	Fee Per 15 Minute Unit	Masters Lvl	$ 40.00	$ 41.00
99199	Special Service or Report	Fee Per 15 Minute Unit	MH Tech/Other [UC]	$ 42.00	$ 43.00
99199	Special Service or Report	Fee Per 15 Minute Unit	Ph.D	$ 65.00	$ 67.00
99199	Special Service or Report	Fee Per 15 Minute Unit	QTT1	$ 45.00	$ 46.00
99199	Special Service or Report	Fee Per 15 Minute Unit	QTT2	$ 45.00	$ 46.00
99199	Special Service or Report	Fee Per 15 Minute Unit	Rehab Worker	$ 42.00	$ 43.00
99199	Special Service or Report	Fee Per 15 Minute Unit	RN	$ 67.00	$ 69.00

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	APNP	$ 59.00	$ 61.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Associates Degree	$ 41.00	$ 42.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Bachelors Lvl	$ 41.00	$ 42.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Certified Peer Specialist	$ 41.00	$ 42.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Contract	$ 41.00	$ 42.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Masters Lvl	$ 45.00	$ 46.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	MD	$ 146.00	$ 150.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	MH Tech/Other [UC]	$ 41.00	$ 42.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Ph.D	$ 46.00	$ 47.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	QTT1	$ 34.00	$ 35.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	QTT2	$ 34.00	$ 35.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	Rehab Worker	$ 41.00	$ 42.00
H2017	Psychosocial Rehabilitation Services, per 15 minutes	Fee Per 15 Minute Unit	RN	$ 45.00	$ 46.00

Birth to Three Case Management

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate

T1017	Case Management, Targeted	Fee Per 15 Minute Unit		$ 46.00	$ 47.00

Case Management

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
T1017	Case Management, Targeted	Fee Per 15 Minute Unit		$ 46.00	$ 47.00

Community Recovery Services

CPT Code	CPT Code Description	Fee Type	Degree Level	2025 Rate	Proposed Rate
H0038	CRS Peer Support	Fee Per 15 Minute Unit		$ 10.00	$ 10.00
H0043	Community Recovery Service, QTR HR	Fee Per 15 Minute Unit		$ 36.00	$ 37.00

FACT SHEET

TO FILE NO. 25/26-045

Rationale for New Position: To enhance the 180 Program within the Juvenile Detention Center. The 180 Program has only one assigned staff member. The added position will enhance programming/services to the youth, allow for more flexible coverage within the facility, provide better support for youth in Aftercare, and potentially grow the 180 Program. Ultimately, the outcomes for youth in the 180 Program and re-integrating into the community will be improved.

Functional Role of Position: The major function of this position will be to provide support for the 180 Program Coordinator. The person in this position will have a small caseload. They will be responsible for conducting team meetings, communicating with Social Workers, parents/guardians, and having weekly meetings with youth on their caseload. They will make referrals when necessary. They will also participate in weekly 180 Program meetings to give updates about youth on their caseload. Another major function of this position is to connect with community partners and have an active role with youth in Aftercare. Additionally, the person in this position will also provide coverage in the facility, when necessary.

Determined need for the Position: The desire to better serve the youth and lack of flexibility in staff resources caused the need for this position. An Aftercare Program was implemented a few months ago. There is a need to provide better support for youth as they transition back to the community. We are trying to connect youth with community resources and engage them in various community activities to support community re-integration. Assigning another full-time staff member to the 180 Program will allow for consistent and improved programming with minimal disruption to the short-term program.

Risk of not approving: The work is currently being underperformed. We have had to limit enrollment in 180 and at times there is a waitlist. Further, youth are limited in opportunities for community involvement and re-integration when we do not have staffing to meet capacity. If we do not create this position, we will continue to have a waitlist at times and the opportunities for youth in 180 will remain limited. This is particularly important as there have been times when due to the waitlist, we have had to consider pursuing high-cost residential care for children in Eau Claire needing 180 placements.

Cost Impacts: JDC Management applied for a Youth Stabilization Re-entry Grant through the Wisconsin Department of Justice and were awarded $247,538 with an effective date of July 1, 2025. The grant award covers the full personnel costs, including benefits, for a limited-term Juvenile Detention Center worker for 2 years or conclusion of the grant award in June 30, 2027. Due to the grant award, this request requires $0 investment or matching funds on behalf of Eau Claire County.

Respectfully Submitted,
Angela Weideman
Human Services Director

Enrolled No. RESOLUTION File No. 25-26/045

CREATING A FULL-TIME LIMITED-TERM JUVENILE DETENTION WORKER POSITION TO SUPPORT THE 180 PROGRAM IN THE EAU CLAIRE COUNTY HUMAN SERVICES DEPARTMENT

WHEREAS, the Juvenile Detention Center recently applied for and was awarded grant funds in the amount of $247,538 through the Youth Stabilization Re-entry grant with the Department of Justice; and

WHEREAS, supporting the 180 Program within the Juvenile Detention Center to increase opportunity for youth to engage in community activities and support re-integration back into the community; and

WHEREAS, this position is needed to increase enrollment numbers for the program and subsequently reduce and/or eliminate the current waitlist of the program; and

WHEREAS, if this position is not created, there is risk associated with some of the youth on the waitlist needing to be referred to high-cost residential care therefore impacting Eau Claire County's cost to serve; and

WHEREAS, the grant award fully covers all personnel costs, including benefits, in the amount of $192,512 for a Juvenile Detention Worker to start effective immediately through June 30, 2027, requiring no financial investment or matching funds from the County to implement.

NOW THEREFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors hereby approves the creation of a Full-time limited term Juvenile Detention Worker position in DHS as soon as possible and going through June 30, 2027.

ADOPTED:

Human Services Board

	AYE	NAY	ABSTAIN	ABSENT
David Hirsch	☐	☐	☐	☐
Deirdre Jenkins	☐	☐	☐	☐
Connie Russell	☐	☐	☐	☐
Katherine Schneider	☐	☐	☐	☐
Nick Smiar	☐	☐	☐	☐
Christy Tomczak	☐	☐	☐	☐

	AYE	NAY	ABSTAIN	ABSENT
Jeremy Beaulieu	☐	☐	☐	☐
Jim Catlin	☐	☐	☐	☐
Kathleen Clark	☐	☐	☐	☐
Paul Maulucci	☐	☐	☐	☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Terri Bohl – Committee Clerk

Committee on Human Resources

	AYE	**NAY**	**ABSTAIN**	**ABSENT**
Heather DeLuka	☐	☐	☐	☐
Larry Hoekstra	☐	☐	☐	☐
Allen Myren	☐	☐	☐	☐
Cory Sisk	☐	☐	☐	☐
Jim Schumacher	☐	☐	☐	☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Samantha Kraegenbrink – Committee Clerk

Committee on Finance & Budget

	AYE	**NAY**	**ABSTAIN**	**ABSENT**
Jim Dunning	☐	☐	☐	☐
Stella Pagonis	☐	☐	☐	☐
Jim Schumacher	☐	☐	☐	☐
Bob Swanson	☐	☐	☐	☐
Dane Zook	☐	☐	☐	☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Erika Gullerud – Interim Committee Clerk

Resolution 25-26/045

FACT SHEET

TO FILE NO. 25/26-046

Background

The current Resource Specialist – Operations Records position is a full-time (1.0 FTE) role that is split between two distinct functions:

- 50% Records Management: Includes organizing, maintaining, and processing sensitive client records and data in compliance with regulatory and department requirements.
- 50% Front Desk Support: Involves greeting the public, answering phones, directing visitors, and supporting lobby operations for the Department of Human Services.

Proposal

This resolution proposes dividing the existing 1.0 FTE position into two separate 0.5 FTE part-time positions:

- 0.5 FTE Resource Specialist Operations Records – Dedicated exclusively to records responsibilities.
- 0.5 FTE Resource Specialist Operations Reception – Front Desk Support: Focused solely on reception and lobby operations.

Rationale

1. Operational Efficiency – Splitting the role allows for more focused attention and expertise in each area. Each function requires different skill sets, workflows, and priorities.
2. Employee Performance and Fit – The current structure has demonstrated that individual strengths may align more effectively with one area than the other. Specializing roles allows for better job performance and satisfaction.
3. Improved Coverage and Flexibility – Having two part-time roles increases staff availability for lobby coverage, especially during vacations, FMLA absences, or other unexpected leave.
4. Cost Savings - The 2026 budget reflects this change, resulting in an approximate savings of $11,000 annually through adjustments in wage and benefit costs.
5. Workforce Planning – This approach aligns with the department's broader goal to ensuring high-quality customer service and compliance with recordkeeping standards.

Next Steps

Pending approval, the two part-time positions will be posted and filled in accordance with County HR protocols. The Department will continue to monitor staffing needs to ensure continuity of operations.

Respectfully Submitted,

Angela Weideman
Human Services Director

Enrolled No. RESOLUTION File No. 25-26/046

ABOLISHING (**1.0)** FTE, RESOURCE SPECIALIST- OPERATIONS RECORDS POSITION AND CREATING (**2)- 0.5** PART_TIME FTE POSITIONS FOR (0.5) RESOURCE SPECIALIST- OPERATIONS RECORDS AND (0.5) RESOURCE SPECIALIST- OPERATIONS RECEPTION IN THE EAU CLAIRE COUNTY HUMAN SERVICES DEPARTMENT

WHEREAS, the current Resource Specialist role required a mix of data compliance and front desk support, which can require different skillsets; and

WHEREAS, when the current position became vacant, it allowed DHS to re-analyze the primary functions and determine that increased operational efficiencies as well as cost savings could be realized by splitting the role into (2) part-time positions; and

WHEREAS, the operational efficiencies would come in the form of focused attention and expertise in each area, increased candidate interest by appealing to a wider candidate pool, increase coverage availability for the lobby and increased customer service due to the role aligning with the function; and

WHEREAS, the cost savings would come from the decreased cost of benefits due to the part time role classification in the amount of ($11,000); and

WHEREAS, HR has verified that the candidate pool for part-time positions with comparable skill requirements is strong and doesn't foresee increased challenges for recruiting.

NOW THEREFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors hereby approves abolishing 1.0 (FTE) Resource Specialist-Operations position and creating of (2)- 0.5 Part-time positions for 0.5 Resource Specialist-Operations Records and a 0.5 Resource Specialist- Operations Reception as soon as possible- determined by Human Resources.

ADOPTED:

Human Services Board

	AYE	**NAY**	**ABSTAIN**	**ABSENT**
David Hirsch	☐	☐	☐	☐
Deirdre Jenkins	☐	☐	☐	☐
Connie Russell	☐	☐	☐	☐
Katherine Schneider	☐	☐	☐	☐
Nick Smiar	☐	☐	☐	☐

Christy Tomczak	☐	☐	☐	☐
Jeremy Beaulieu	☐	☐	☐	☐
Jim Catlin	☐	☐	☐	☐
Kathleen Clark	☐	☐	☐	☐
Paul Maulucci	☐	☐	☐	☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Terri Bohl – Committee Clerk

Committee on Human Resources

	AYE	**NAY**	**ABSTAIN**	**ABSENT**
Heather DeLuka	☐	☐	☐	☐
Larry Hoekstra	☐	☐	☐	☐
Allen Myren	☐	☐	☐	☐
Cory Sisk	☐	☐	☐	☐
Jim Schumacher	☐	☐	☐	☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Samantha Kraegenbrink – Committee Clerk

Committee on Finance & Budget

	AYE	**NAY**	**ABSTAIN**	**ABSENT**
Jim Dunning	☐	☐	☐	☐
Stella Pagonis	☐	☐	☐	☐
Jim Schumacher	☐	☐	☐	☐
Bob Swanson	☐	☐	☐	☐

Dane Zook ☐ ☐ ☐ ☐

Dated this ______ day of ___________, 2025.

ATTEST:

____

Erika Gullerud – Interim Committee Clerk

Resolution 25-26/046

Eau Claire County Human Services Financial Overview

Preliminary Thru May 2025
Human Services Board Meeting Held on 8/4/25

The Preliminary May financials indicate a surplus for the Department.

Estimated Surplus $91,492

Factors to note impacting budget

YTD Revenues:

Crisis under budget	**$269,000**
Clinic under budget	**$ 71,000**
Community Recovery Services (CRS) under budget	**$155,000**

Expenses:

Placement of Children

Over budget this month	**($10,500)**
YTD Overage	**($226,000)**

Legally Ordered Hospitalization of Children and Adults

Under budget this month	**$230,300**
Under YTD	**$636,000**

Placement of Adults

Under budget this month	**$ 41,600**
Under YTD	**$182,500**

NOTE: Per the Budget Deviation Policy "If the department identifies a budget overage that is greater of $50,000 or 2.5% of the department's annual budgeted expenditures, the department will follow the guidelines set by the policy." DHS' 2.5% Expense Budget Deviation amount through May is **(444,809)**. **Currently, our YTD estimated surplus of $91,492 does not require a formal mitigation plan through the budget deviation policy.**

Eau Claire County
Department of Human Services
Preliminary Financial Statement Estimated for the Period
January 1, 2025 through May 31, 2025

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	Adjusted Total	Net Variance Excess (Deficient)
01-Tax Levy	4,238,886	4,238,886	-	4,238,886	-
04-Intergovernment Grants and Aid (State & Federal Grants)	6,449,263	3,842,336	2,518,839	6,361,175	(88,087)
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	6,720,979	6,904,653	(513,502)	6,391,150	(329,828)
06-Public Charges for Services (Client Contributions)	310,715	258,584	12,406	270,990	(39,725)
09-Other Revenue (TAP & Misc.)	72,520	30,604	35,226	65,830	(6,690)
Pass Through Fund 206	3,451,664	1,738,800	1,425,910	3,164,710	(286,955)
Total Revenue	**21,244,027**	**17,013,864**	**3,478,878**	**20,492,741**	**(751,285)**

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	Adjusted Total	Net Variance Excess (Deficient)
01-Regular Wages	7,538,235	6,435,753	609,263	7,045,016	493,219
02-OT Wages	-	30,704	-	30,704	(30,704)
03-Payroll Benefits	2,779,244	2,367,206	83,586	2,450,792	328,452
04-Contracted Services	7,184,743	6,938,563	492,480	7,431,043	(246,300)
05-Supplies & Expenses	173,248	158,602	-	158,602	14,646
07-Fixed Charges (Liability Insurance)	63,705	76,447	(12,741)	63,706	(0)
09-Equipment	53,187	66,523	(9,846)	56,677	(3,490)
Pass Through Fund 206	3,451,664	3,164,709	-	3,164,709	286,955
Total Expenditures	**21,244,027**	**19,238,506**	**1,162,743**	**20,401,249**	**842,777**

General Ledger Surplus/(Deficiency) of Revenue over Expenditures	**$ (2,224,643)**	
Excess (Deficiency) of Revenue over Expenditures		**91,492** **
Less 2025 CCS Est. Gap Rec'd 2026		0
Excess (Deficiency) Net of CCS		**91,492**

Estimated May **2024** Surplus / (Deficiency) **$ (1,420,580)**

Revenue Adjustments Included:

01-Tax Levy	-
04-Grants and Aid	2,518,839
05-Charges for Services	(513,502)
06-Public Charges	12,406
09-Other	35,226
Pass Through Fund 206	1,425,910
	$ 3,478,878

Expense Adjustments Included:

01-Regular Wages	609,263
02-OT Wages	
03-Payroll Benefits	83,586
04-Contracted Services	492,480
05-Supplies & Expenses	-
07-Fixed Charges	(12,741)
09-Equipment	(9,846)
10-Other	-
	$ 1,162,743

** This reflects an estimate as of the point in time of the current month's financials. This is not reflective of a year-end estimate.

Placements/Hospitalizations of Adults and Children
For Period Ending 05/31/2025

Placement of Children - Expenses

	Placements/Days				Monthly			YTD				
	Monthly New Placements	Monthly Clients	Monthly Number of Days	YTD Days	Budget	Expense	(Over)/Under Budget	Budget	Expense	(Over)/Under Budget	% Used	Average Cost per Day
FC	1	53	1,639	8,275	$ 140,583	$ 96,108	$ 44,475	$ 702,917	$ 501,482	$ 201,435	71.3%	$61
TFC	0	13	402	1,872	$ 49,917	$ 90,336	$ (40,419)	$ 249,583	$ 393,474	$ (143,890)	157.7%	$210
GH	0	1	31	400	$ 45,000	$ 14,204	$ 30,796	$ 225,000	$ 158,763	$ 66,237	70.6%	$397
RCC	1	11	281	1,384	$ 115,444	$ 160,781	$ (45,337)	$ 577,219	$ 926,785	$ (349,567)	160.6%	$670
Monthly Total	2	78	2,353		$ 350,944	$ 361,428	$ (10,485)					
2025 YTD Total	***19***	***105***		***11,931***				***$ 1,754,719***	***$ 1,980,504***	***$ (225,785)***	***112.9%***	
2024 YTD Comparison	**34**	**126**	**3,100**	**14,295**	**$ 256,937**	**$ 446,201**	**$ (189,264)**	**$ 1,284,685**	**$ 2,042,523**	**$ (757,838)**	**159.0%**	

Placement of Children - Revenues

	YTD		
	Budget	Revenue	Percent Collected
FC	$ 106,667	$ 109,458	102.6%
TFC	$ 15,083	$ 10,740	71.2%
GH	$ 8,000	$ 9,545	119.3%
RCC	$ 17,542	$ 12,081	68.9%
2025 YTD Total	***$ 147,292***	***$ 141,823***	***96.3%***
2024 YTD Comparison	**$ 137,217**	**$ 85,779**	**62.5%**

Legally Ordered Hospitalization of Children and Adults

	Placements/Days				Monthly			YTD				
	Monthly New Placements	Monthly Clients	Monthly Number of Days	YTD Days	Budget	Expense	(Over)/Under Budget	Budget	Expense	(Over)/Under Budget	% Used	Gross Cost per Day
TCHCC	1	2	62	220	$ 39,167	$ 23,560	$ 15,607	$ 195,833	$ 83,600	$ 112,233	42.7%	$380
Winnebago/Mendota	7	9	48	313	$ 133,333	$ (81,394)	$ 214,727	$ 666,667	$ 142,865	$ 523,801	21.4%	$1,770
Monthly Total	8	11	110		$ 172,500	$ (57,834)	$ 230,334					
2025 YTD Total	***47***	***59***		***533***				***$ 862,500***	***$ 226,465***	***$ 636,035***	***26.3%***	
2024 YTD Comparison	**44**	**65**	**132**	**838**	**$ 115,633**	**$ 79,107**	**$ 36,526**	**$ 578,166**	**$ 732,996**	**$ (154,830)**	**126.8%**	

Placement of Adults

	Placements/Days		Monthly			YTD			
	Monthly New Placements	Monthly Clients	Budget	Expense	(Over)/Under Budget	Budget	Expense	(Over)/Under Budget	% Used
AFH	1	14	$ 117,750	$ 142,955	$ (25,205)	$ 588,750	$ 540,908	$ 47,842	91.9%
CBRF	0	10	$ 99,055	$ 32,202	$ 66,853	$ 495,276	$ 360,620	$ 134,657	72.8%
Monthly Total	1	24	$ 216,805	$ 175,157	$ 41,649				
2025 YTD Total	***6***	***36***				***$ 1,084,026***	***$ 901,528***	***$ 182,499***	***83.2%***
2024 YTD Comparison	**9**	**31**	**$ 151,090**	**$ 180,535**	**$ (29,445)**	**$ 755,448**	**$ 1,197,549**	**$ (442,101)**	**158.5%**

Eau Claire County
Department of Human Services
YTD Program Expense & Revenue Summary
Thru May 31, 2025

	Monthly						YTD						Year End			
	Budgeted		Adjusted Actual Expenses		Adjusted Actual Revenues		Budgeted		Adjusted Actual Expenses		Adjusted Actual Revenues		Annualized		Annualized	
Program/Sub-Program	Expenses & Revenues	Targeted %	Expenses	% of Expenses Utilized	Revenue	% of Revenues Utilized	Expenses & Revenues	Targeted %	Expenses	% of Expenses Utilized	Revenues	% of Revenues Utilized	Expenses	% Annualized	Revenues	% Annualized
Family Services	$988,034	**8.3%**	$1,077,932	9.1%	$1,095,672	9.2%	$4,940,169	**41.7%**	$5,169,427	**43.6%**	$5,061,096	**42.7%**	$12,406,625	104.6%	$12,146,630.3	102.4%
Behavioral Health	$2,260,840	**8.3%**	$2,358,025	8.7%	$2,492,867	9.2%	$11,304,201	**41.7%**	$10,598,587	**39.1%**	$10,805,737	**39.8%**	$25,436,608	93.8%	$25,933,769.2	95.6%
Economic Support	$309,598	**8.3%**	$348,980	9.4%	-$12,472	-0.3%	$1,547,992	**41.7%**	$1,468,527	**39.5%**	$1,461,257	**39.3%**	$3,524,464	94.9%	$3,507,016.8	94.4%
GRC	$690,333	**8.3%**	$574,704	6.9%	$574,704	6.9%	$3,451,664	**41.7%**	$3,164,709	**38.2%**	$3,164,710	**38.2%**	$7,595,302	91.7%	$7,595,303.1	91.7%
Total	**$4,248,805**	8.3%	**$4,359,641**	**8.6%**	**$4,150,770**	**8.1%**	**$21,244,027**	41.7%	**$20,401,249**	**40.0%**	**$20,492,800**	**40.2%**	**$48,962,998**	**96.0%**	**$49,182,719**	**96.5%**

Family Services:
Community Care & Treatment of Children and Youth for Wellbeing, Protection, and Safety (CPS & Youth Justice)

Behavorial Health:
Community Care & Treatment of Adults & Children with Mental Health and/or Substance Use Disorder (CSP, Crisis, Treatment Court, CCS, Clinic)

Economic Support:
Financial & Economic Assistance (ES)

GRC:
Great Rivers Consortia and BCA Payback

Eau Claire County
Department of Human Services

Initial Overview of 2026 Proposed Budget

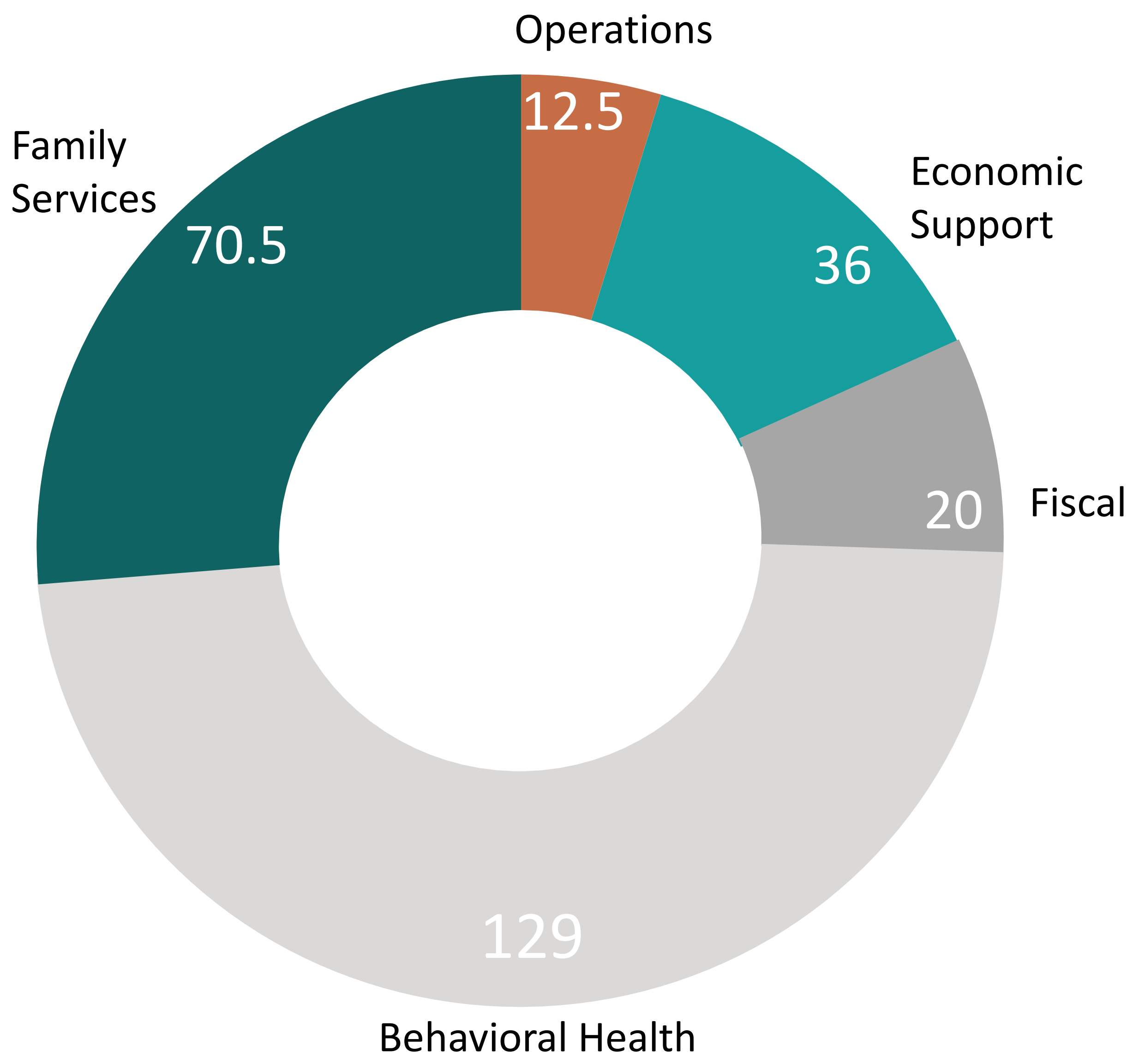
August 4, 2025

Eau Claire
COUNTY
HUMAN SERVICES

Current Staffing

Eau Claire County Department of Human Services (ECCDHS) is currently staffed by a dedicated team of 273 individuals, representing 268 full-time equivalent (FTE) positions.

The department is organized into 5 interconnected divisions.



Mission: We care.
We act. We empower.

Vision: To boldly advocate for a safe, healthy, and caring community.

Values: Welcoming, Ethical, Compassion, Appreciation, Respect, Excellence

Statutory Responsibilities

46.23 (1) Intent: To make available to all citizens of this state a comprehensive range of human services in an integrated and efficient manner

46.23 (3) County Department of Human Services: Prepare a local plan for the delivery of human services including an inventory of all existing resources, identifying new resources and services, and a plan for meeting the health, mental health, and social needs of individuals and families. The plan should include the establishment of long-range goals and intermediate-range plans, detailing priorities and estimated costs.

For Eau Claire County our service delivery is structured to provide services in response to the following mandates:

- Economic Support Services
- Child Protective Services
- Youth Justice Services
- Long-Term Support Services
- Adult Protective Services
- Mental Health and Substance Abuse Services
- Birth to Three Services

46.23 (4) Human Services Board: Policy Making Board

Budget Summary

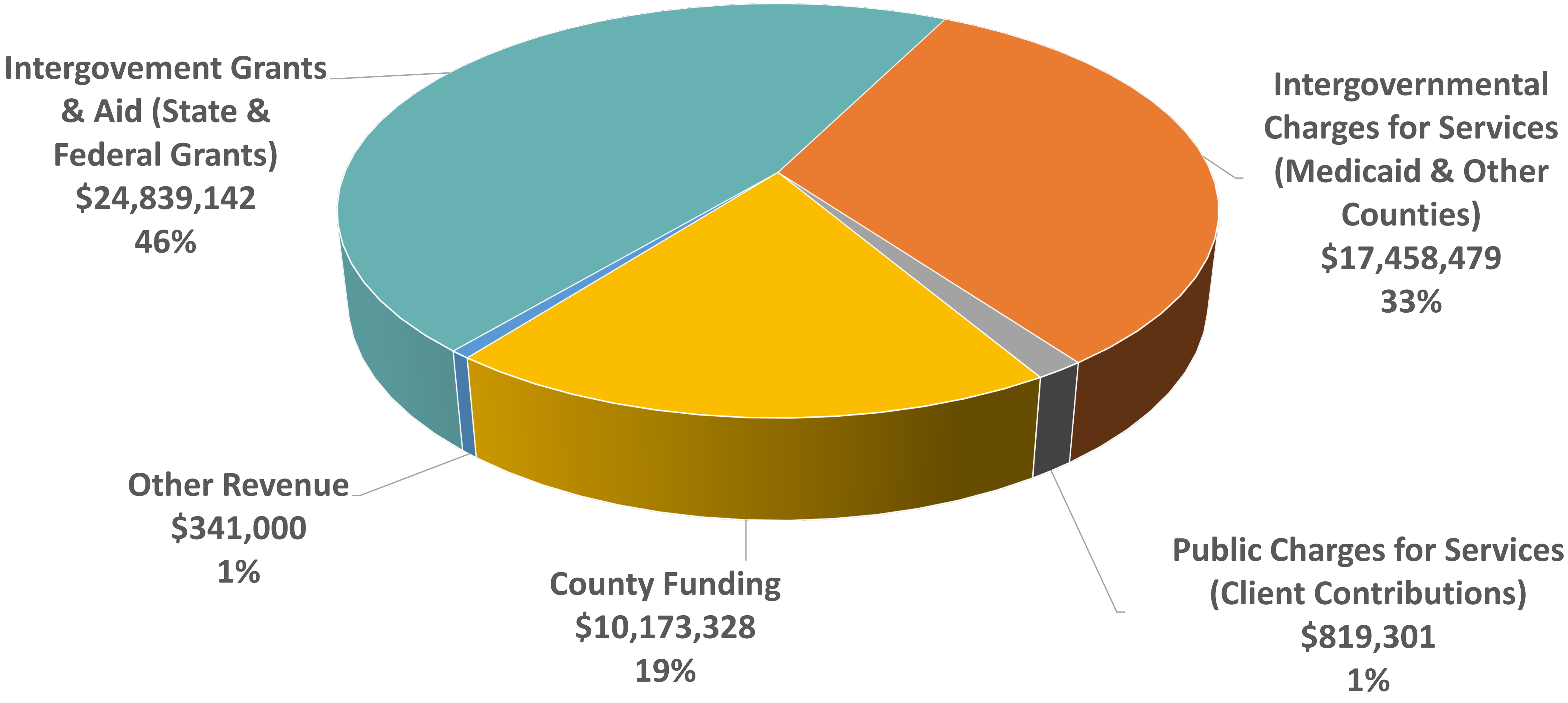
ECCDHS 2026 Total Budget Request: **$53,631,250**

- **5% increase** from 2025 budget

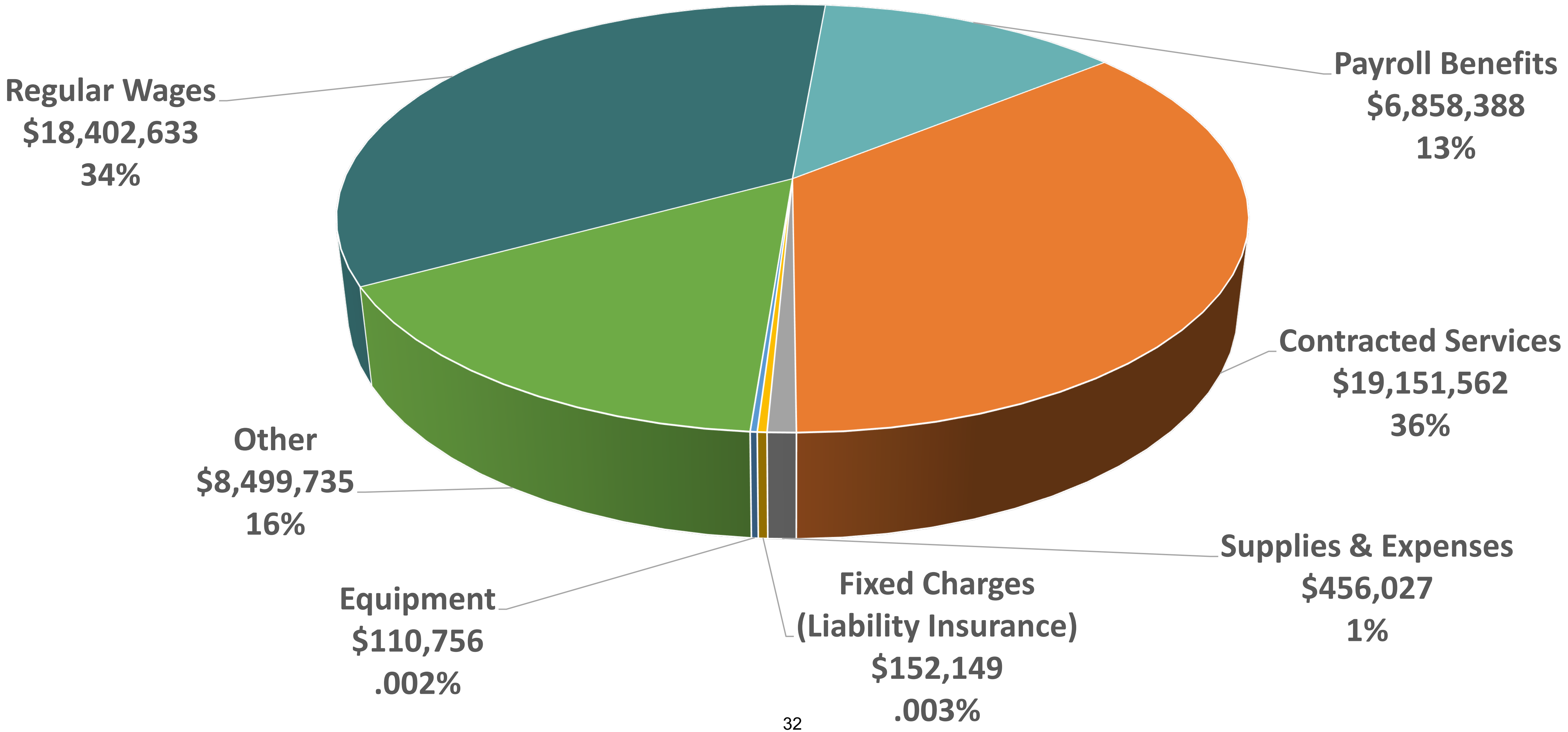
ECCDHS Total Amount of County Funding: **$10,173,328**

- **No increase** from 2025 budget

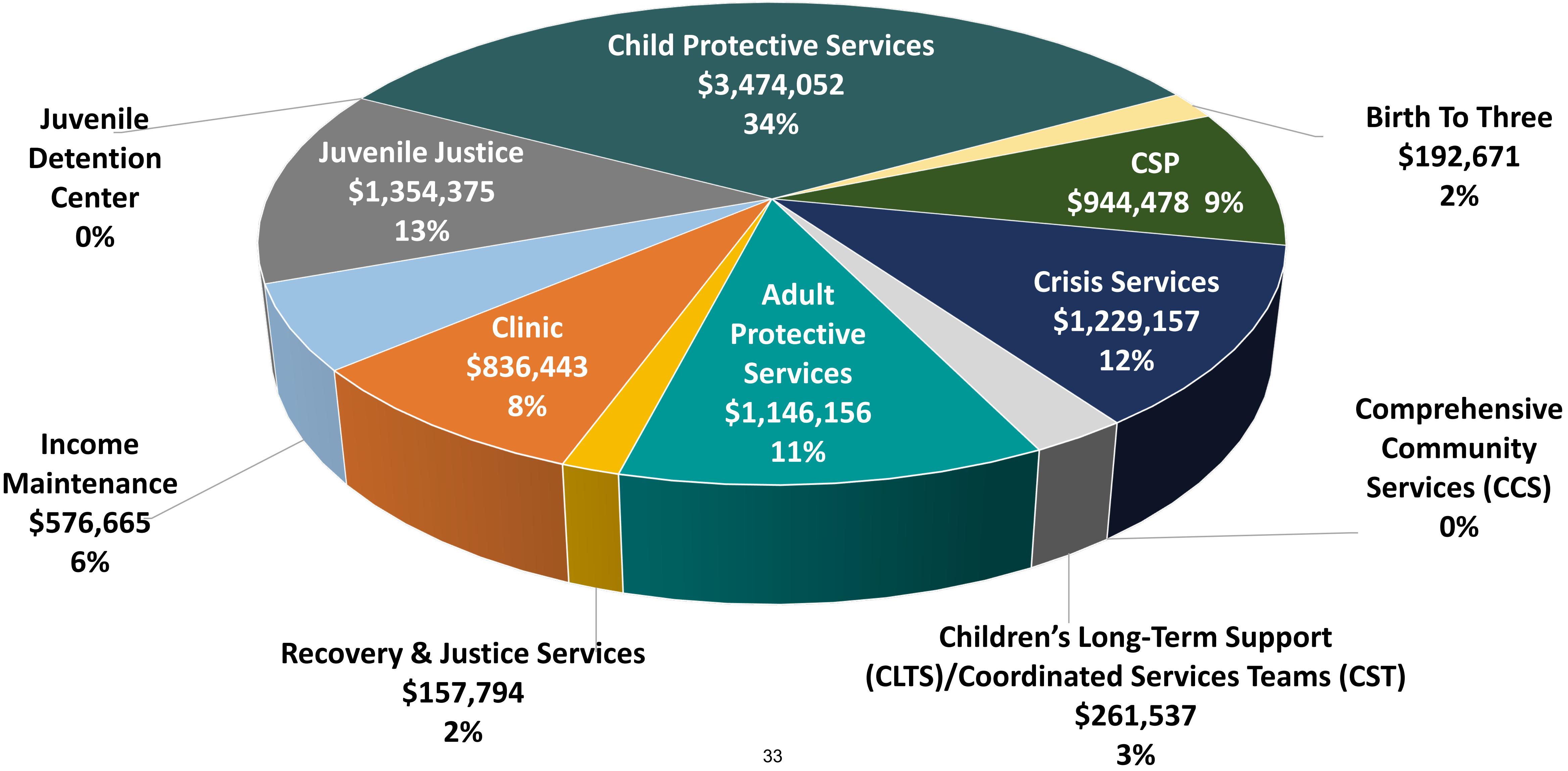
2026 Budget Revenue Summary



2026 Budget Expenditures Summary



County Funding by Program



DHS Budget Focus

Community Needs & Prevention

Placements & Hospitalizations

Staff Retention & Well-Being

State Mandates

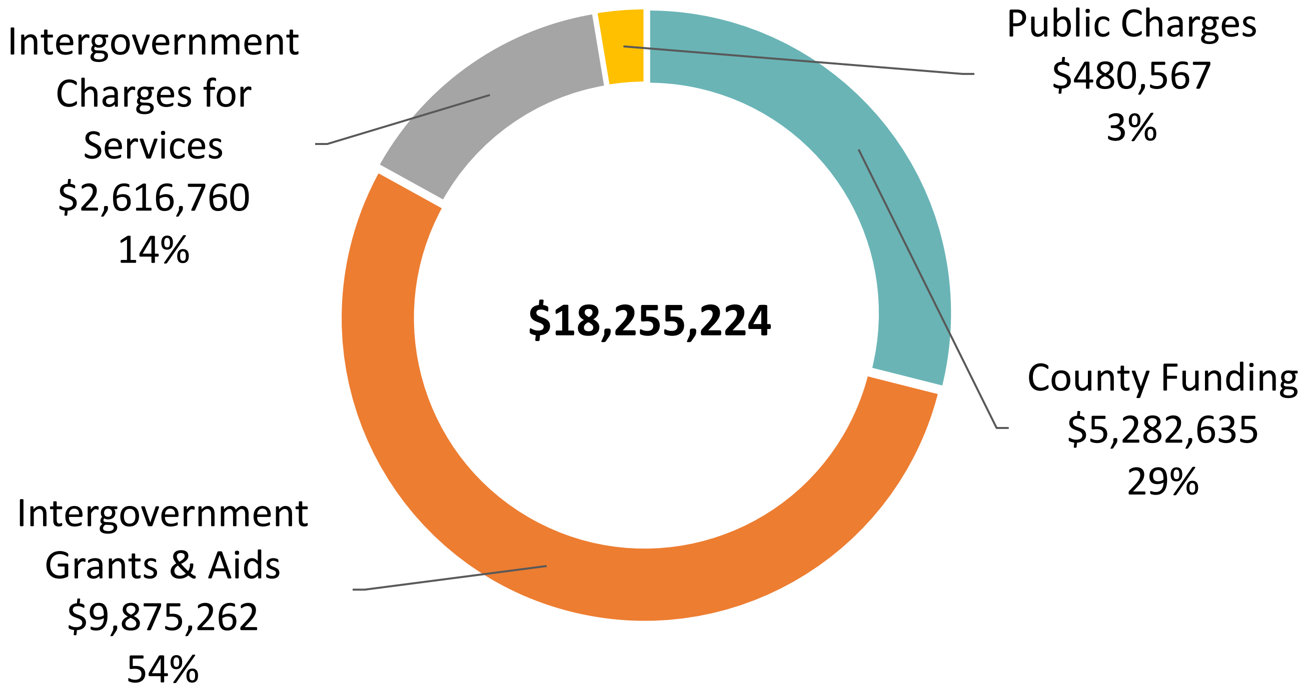
Funding Uncertainty at Federal & State Levels

Family Services Division

Units:

- **Centralized Access**
- **Child Protective Services (CPS) – Initial Assessment (IA)**
- **Child Protective Services (CPS) – Ongoing**
    - Ongoing Child Protective Services
    - Family Treatment Court
- **Children's Long-Term Support (CLTS)**
- **Juvenile Detention Center (JDC)**
- **Resource Unit**
    - Alternate Care
    - Birth to Three Services
    - Family Teaming
    - Intensive Permanency Services (IPS)
    - Parents Supporting Parents (PSP)
- **Youth Services**
    - Coordinated Services Teams (CST)
    - Juvenile Intake
    - System of Care
    - Youth Services Ongoing

2026 Family Services Funding Sources



Family Services Division

Revenues

- Added $125,000 Family Treatment Court grant

Expenditures:

- Increased placement expenditures in Family Services by $660,414
- Decreased Birth to Three contracted therapy services by over $200,000
- Increased CLTS Program contracted services by $596,876

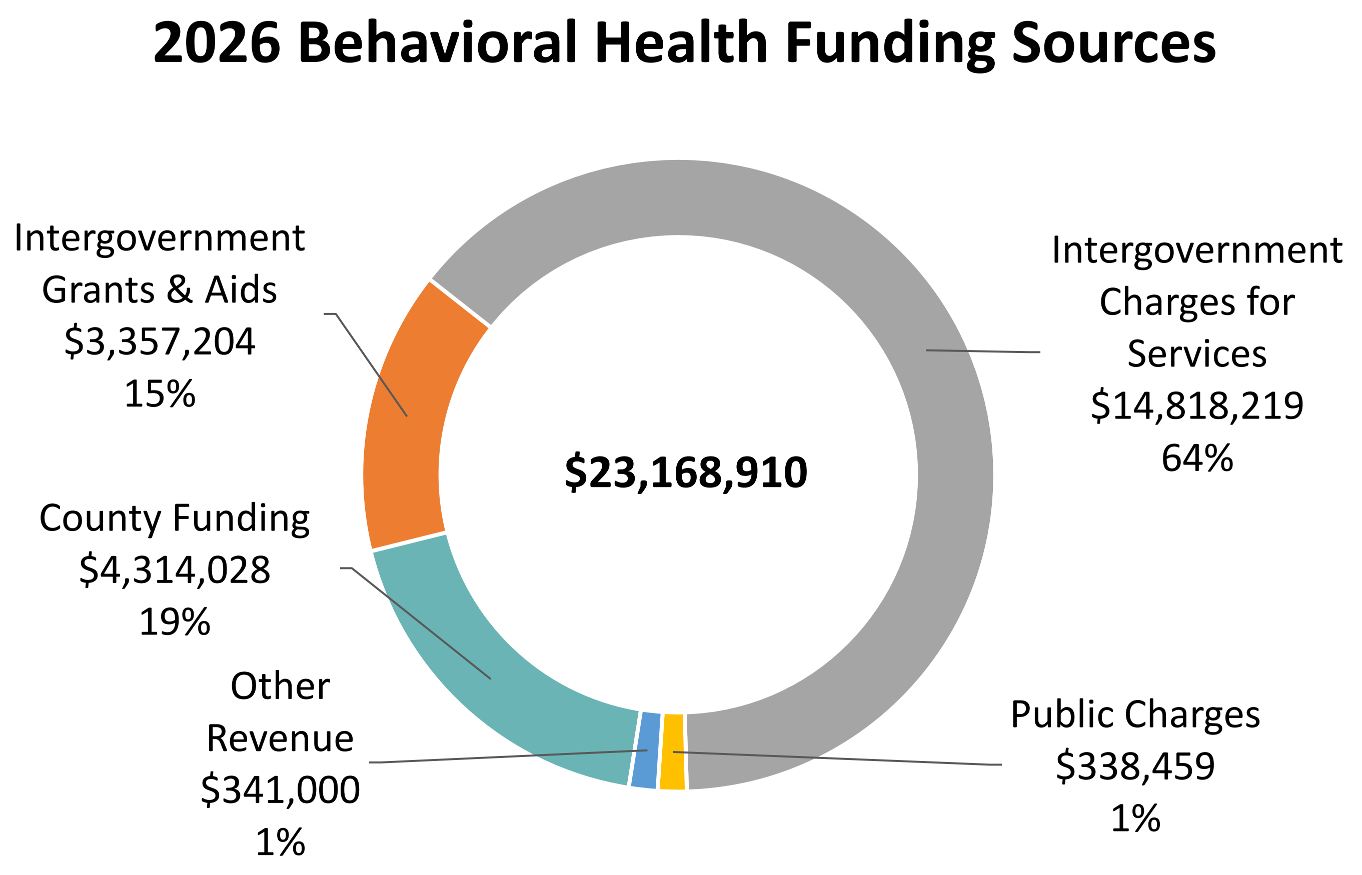
Other:

- Shifting of Children’s Long-Term Support (CLTS) program to Family Services

Behavioral Health Division

Units:

- **Adult Protective Services (APS)**
  - Community Recovery Services (CRS)
- **Community Support Program (CSP)**
- **Comprehensive Community Services (CCS)**
- **Crisis Services**
  - Community Re-entry
  - Crisis Liaison
- **Outpatient Clinic**
  - Medication Management
  - Therapy
- **Recovery & Justice Services**
  - Deflection
  - Treatment Courts



Behavioral Health Division

Revenues

- Decreased Clinic MA revenues by $75,000
- Decreased Crisis MA revenues by $288,931
- Increased TAP grant funding by $174,638

Expenditures:

- Increased adult placement expenditures by $298,337

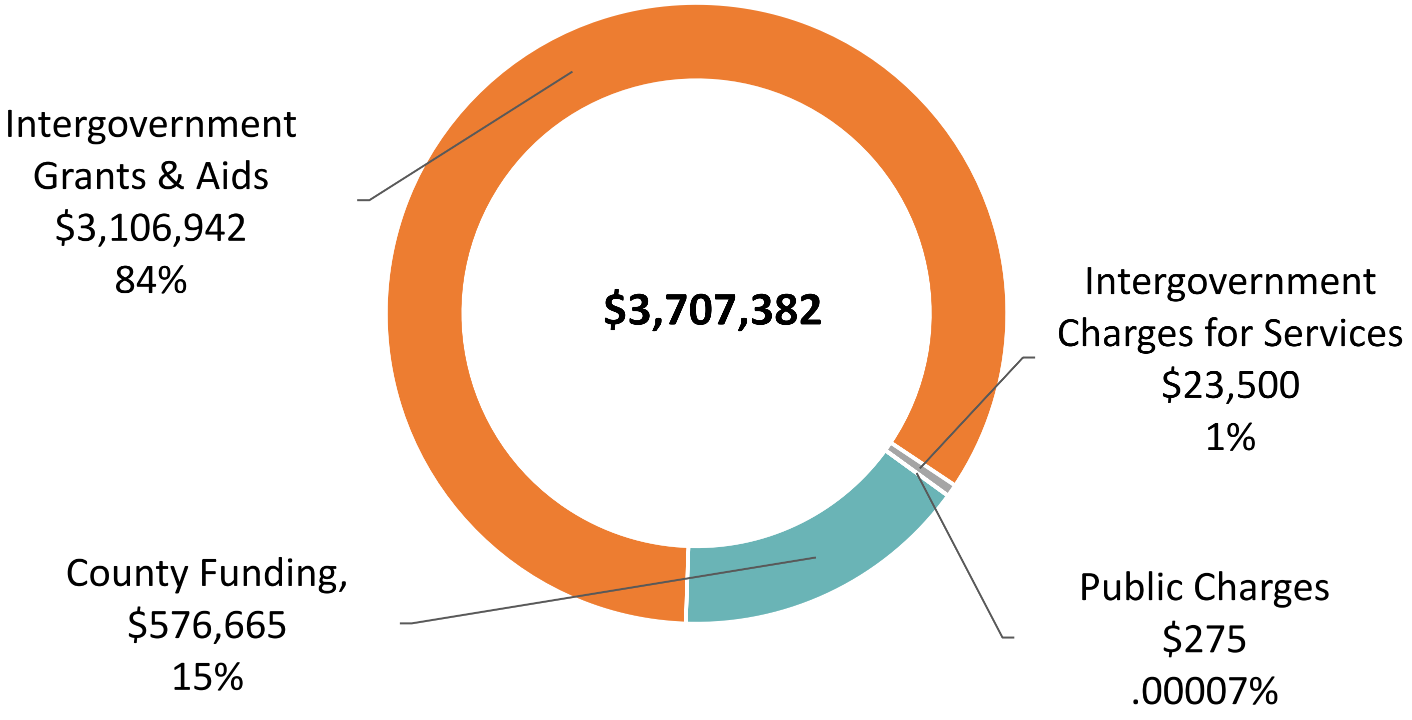
Other:

- Added Adult Protective Services (APS) Social Worker
- Added Recovery & Justice Services Case Worker

Economic Support Division

Units:
- Child Care
- Great Rivers Consortium (GRC)
  - BadgerCare
  - Food Share
  - Medical Assistance (MA)
- Fraud & Benefit Recovery

2026 Economic Support Funding Sources



Economic Support Division

Potential Program Changes:

- No changes to state funding for Income Maintenance
- Federal Provisions
  - Expanded SNAP (FoodShare) Work Requirements
  - SNAP Administrative Cost Share
  - SNAP Benefit Cost Share for States
- Federal & State Budget Uncertainty

Agency Management, Support, & Overhead (AMSO)

- **AMSO Definition - Costs associated with management and overhead that cannot be attributed/expensed to a specific program.**
- **Costs are allocated to each program based on FTE count by unit.**

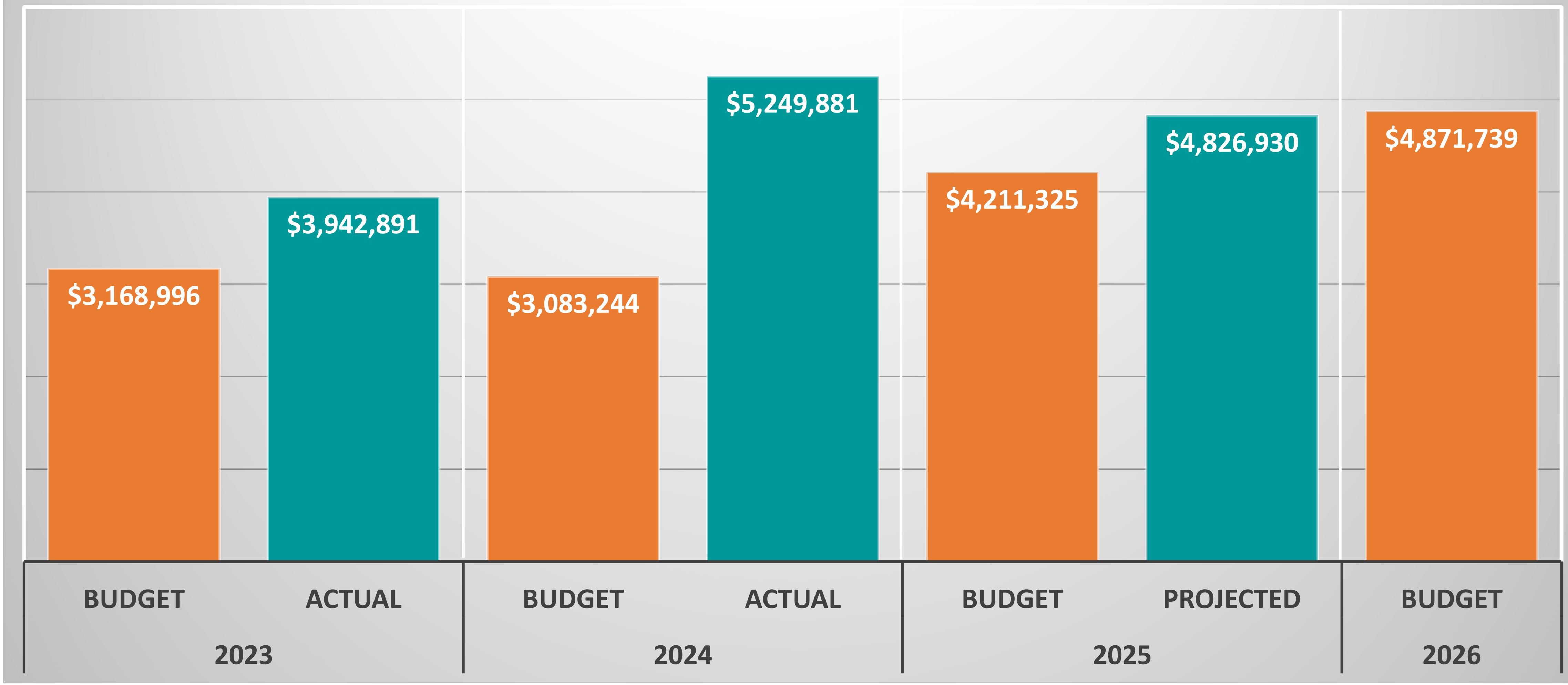
Examples of AMSO Expenses	
• DHS Board Per Diem & Travel	• Phone Expenses (Telephone & Cell)
• County Audit	• Advertising
• Portion of Leadership/Support Positions	• Office Supplies
• Travel	• Software Maintenance
• Training	• Postage/Shipping
• Liability Insurance	• Printing/Duplicating
• Office Equipment	• Advertising

Agency Management, Support, & Overhead (AMSO)

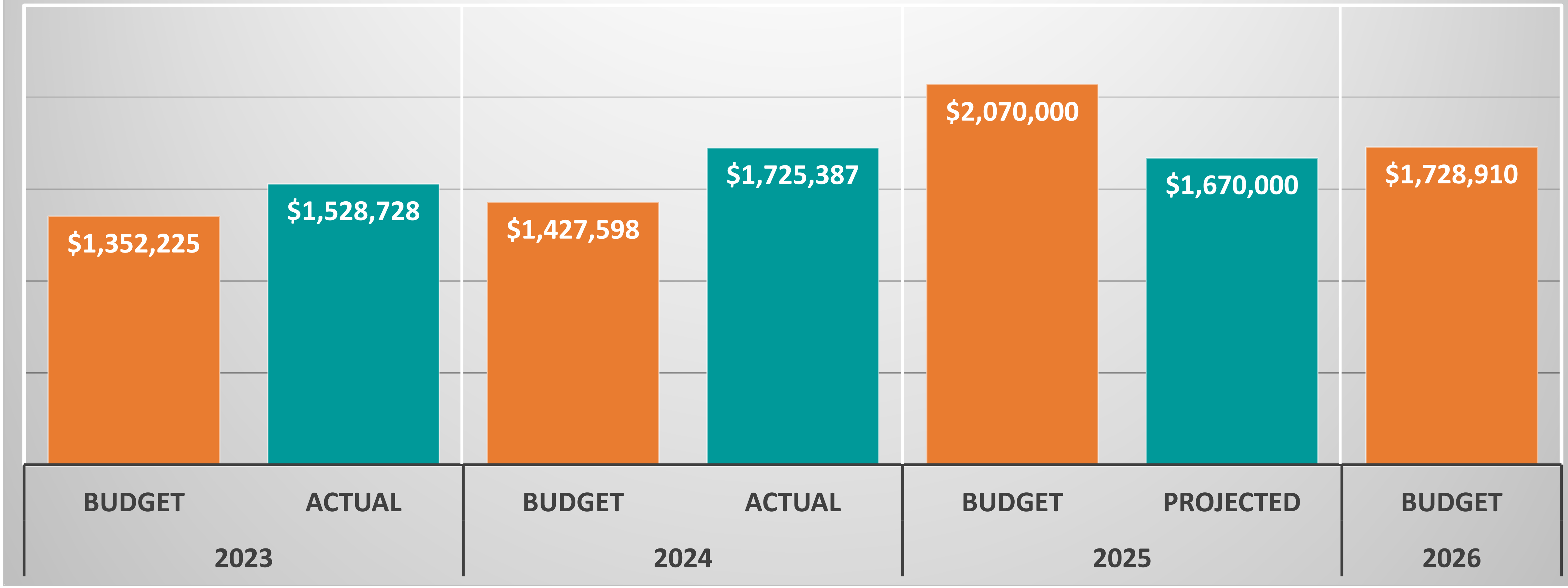
Expenditures:

- Reduced wage expenses by over $67,000 by:
  - Shifting Leadership positions to divisional areas
  - Splitting one full-time Operations Resource Specialist position into two part-time roles

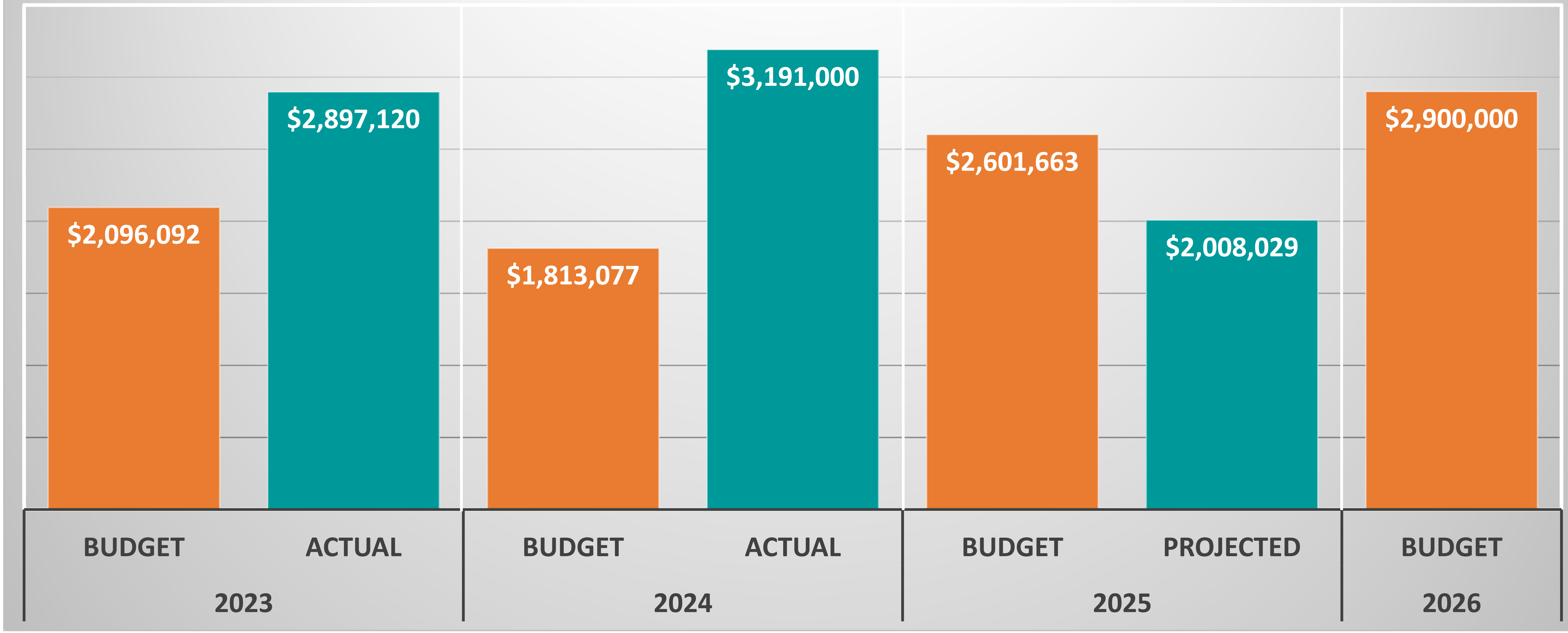
Placement of Children Costs



IMD (Institute for Mental Disease) Placement Costs



Adult Family Home (AFH) / Community - Based Residential Facilities (CBRF) Placement Costs



2026 Position Requests

Abolish	FTE	Create	FTE	Funding
Operations Supervisor	1	Case Manager – Recovery & Justice Services	1	TAP Grant
Social Worker - Crisis	1	Social Worker - Adult Protective Services	1	Savings in Birth to Three Contracted Services
Resource Specialist – Operations Records	1	Resource Specialist – Operations Records & Resource Specialist – Operations Reception	.5 .5	Existing Funding for Current Resource Specialist – Operations Records (savings of $11,000 to split position)
Case Manager – Birth to Three	.5	N/A		
Total to Abolish	3.5	Total to Create	3	

Key Assumptions & Potential Risks

Funding Uncertainty at Federal & State Levels

Placement Cost Volatility

CLTS & APS Caseload Growth

Birth to Three Program Cost Increases

Lower Projected Crisis Revenue & Caseload

DHS Budgeted Medical Assistance

	CSP	Crisis	Recovery & Justice Services	CCS	Clinic	Birth to Three	CLTS	Total
Budgeted Medical Assistance	$928,667	$1,032,315	$112,000	$12,200,570	$370,000	$157,000	$4,576,406	$19,376,958
Total Budget Amount	$2,796,939	$2,887,690	$694,028	$12,220,570	$1,435,280	$603,067	$5,152,370	$25,789,944
Percentage of Budget that is Medical Assistance	33%	36%	16%	100%	26%	26%	89%	75%

Trends & Future Focus

Community Outreach Expansion

Family Recovery Court

Local High-Acuity Placement Development

Increased Juvenile Detention Center Capacity

CRS & 1915(i) Medicaid Waiver Expansion

Cross-Divisional Improvement Efforts Using the Plan-Do-Study-Act (PDSA)

Eau Claire
COUNTY
HUMAN SERVICES

Thank You!

Questions

EAU CLAIRE COUNTY DEPARTMENT OF HUMAN SERVICES
Department Report – Division & Unit Updates
Director – Angela Weideman
August 4th, 2025

Operations, Data, and Fiscal Update

Federal Policy Update: Executive Order on Homelessness, Mental Illness & Public Safety – Update from National Association of Counties (NACo)

On July 24, 2025, the White House issued an Executive Order (EO) that shifts federal policy on homelessness and behavioral health, emphasizing civil commitment, public safety, and treatment-based interventions. This change will significantly impact counties across several program areas:

Key Implications for Counties:

1. **Mental Health Treatment Beds** – Counties will be required to support civil commitment and institutional treatment for individuals with serious mental illness to avoid premature releases due to capacity constraints.
2. **Restrictions on Harm Reduction** – Federal funding from SAMHSA can no longer support syringe exchange, naloxone distribution, or supervised consumption sites. Counties must use state, local, or opioid settlement funds for these services.
3. **New Crisis Response Support** – Increased funding for Federally Qualified Health Centers (FQHCs) and Certified Community Behavioral Health Clinics (CCBHCs) to provide rapid crisis intervention and diversion services.
4. **Drug Courts & Jail Diversion** – Expanded support for drug courts and alternatives to incarceration.
5. **Emergency Encampment Response** – DOJ-directed emergency funds may assist counties in removing encampments where public safety is at risk.
6. **Tighter Program Conditions** – HUD and HHS may now require:
    a. Mandatory treatment participation
    b. Data sharing with law enforcement (as legally allowed)
    c. Limits on housing eligibility (e.g., for sex offenders or individuals near safe consumption sites)

Broader Fiscal and Operational Challenges Nationally:

- **Increased Local Costs** – Cuts in federal cost-sharing for programs like SNAP and Medicaid will increase county obligations—$850 million annually for SNAP alone by FY2027.
- **Administrative Burdens** – Stricter eligibility and verification requirements will demand more staff and technology upgrades without additional funding.
- **Uncompensated Care Risk** – Reduced Medicaid coverage may increase pressure on county-supported hospitals and emergency services.
- **Cuts to Key Programs** – Proposed federal budget cuts threaten rural and infrastructure programs including:
    - Community Development Block Grants (CDBG)
    - HOME Investment Partnerships

- USDA Rural Development
- FEMA's BRIC disaster mitigation program

- **Reduced Local Autonomy –** Counties may face tighter mandates and less flexibility to prioritize local needs, with possible implications for local taxes or service reductions.

Next Steps

Counties are advised to monitor forthcoming federal guidance, assess local service capacity, and prepare for adjustments in funding eligibility, privacy rules, and behavioral health services. NACo continues to advocate on behalf of counties and track these developments.

Here are the links to the articles providing information:
White House Executive Order Shifts Federal Approach to Homelessness, Mental Illness and Public Safety | National Association of Counties

The Big Shift: An Analysis of the Local Cost of Federal Cuts | National Association of Counties

Department Staffing Update				
Total FTE's	Filled FTE's		Vacant FTE's	
268	249.5	93.1%	18.5	6.9%

Family Services Division Update (Melissa Christopherson)

In Family Services, we continue to focus on innovative services, reducing placements and creative budget planning.

The JDC is working to add a position that is grant funded for the first 2 years. This position will improve 180 program support and after care services with the goal of increasing program capacity and revenue. The grant also adds additional mentoring services and staff training. Further, the implementation of the mental health practitioner is complete, and we are now in the process of expanding the services of the mental health practitioner to short term youth through available school district mental health funds.

The Youth Services unit, Resource unit , Children's Long Term Support unit, and Lutheran Social Services are now finalizing the planning stage and entering the implementation phase of the development of a level 5 shift staffed foster home. The development of this home will allow us to bring back one out of state placement and will result in a long-term cost savings when it comes to serving that youth, as due to the acuity of needs, the youth is expected to require lifelong services. It is also a major undertaking requiring partnership and approvals from both the WI Department of Children and Families and the WI Department of Health. We do hope in the long term this home will be able to expand and serve 1-2 more children currently in long term residential placements.

The Youth Services team recently applied for a Youth Innovation Grant that if awarded will provide increased staff training, improved access to post dispositional services to youth, and transportation for youth who are struggling with truancy and working with us through system of care or as part of a diversion from a truancy citation.

The Resource Unit is also working to finalize a new procedure on respite that will assist us in better managing costs and coordinating care needs. Further, they are working to continue to support other units in family find and connections. This summer we were able to place children long term with relatives in New York and are currently assisting in reunifying children currently in placement here with extended family in Tennessee and Arkansas.

Centralized Access (Julie Brown)	Feb	Mar	Apr	May	Jun
Total number of referrals received in month	414	415	321	392	358
Total pounds of food from Feed My People distributed this month	782	935	908	722	873
Total people receiving food from Feed My People this past month	165	178	195	159	183

Child Protective Services (CPS) Initial Assessment (Tasha Alexander)	Feb	Mar	Apr	May	Jun
Number of CPS reports received	113	133	134	128	120
Number of CPS reports screened in for initial assessment	12	22	24	22	15
Number of child welfare reports screened in	7	5	7	4	6
Assessments resulting in services opening with Dept	3	2	2	2	1

Child Protective Services (CPS) Ongoing (Courtney Wick)	Feb	Mar	Apr	May	Jun
Number of children served in CPS Ongoing	118	118	115	119	110
Number of children opened to CPS Ongoing	6	6	3	8	3
Number of children closed to CPS Ongoing	13	6	3	13	8
Number of children served in their home in CPS Ongoing	51	48	48	51	46

Juvenile Intake (Hannah Keller)	Feb	Mar	Apr	May	Jun
Number of referrals received	36	41	43	34	16
Number of referrals involving delinquencies	23	25	31	31	11
Number of referrals involving JIPS truancies	12	11	5	0	0
Number of referrals involving JIPS non-truancy	1	5	8	4	5

Youth Services (Hannah Keller)	Feb	Mar	Apr	May	Jun
Number of youth served in Youth Services Ongoing	95	90	95	100	98
Number of youth served residing in their family home	70	68	72	78	76

System of Care (Hannah Keller)	Feb	Mar	Apr	May	Jun
Number of youth served in program	19	16	28	12	12
Number of youth served enrolled in high school	6	10	15	8	8
Number of youth served enrolled in middle school	13	6	13	4	4

Coordinated Services Teams (Hannah Keller)	Feb	Mar	Apr	May	Jun
Number of CST participants	7	8	9	8	8
Number of youth starting CST programming this month	4	1	0	1	2
Number of youth discharged from CST programming this month	0	0	2	0	0

Intensive Permanency Services (Nicholas Stabenow-Schneider)	Feb	Mar	Apr	May	Jun
Number of youth receiving Intensive Permanency Services	11	12	11	11	12
Number of family conferences conducted for family finding purposes	7	8	7	8	13

Alternate Care (Nicholas Stabenow-Schneider)	Feb	Mar	Apr	May	Jun
Number of licensed ECC foster and respite homes	87	87	85	87	86
Number of new inquiries for licensing over past month	2	6	2	4	2

Birth-to-Three (B-3) Services (Nicholas Stabenow-Schneider)	Feb	Mar	Apr	May	Jun
Number of children served by B-3 this month	98	111	119	113	114
Number of B-3 assessments completed this month	21	18	17	15	14

Parents Supporting Parents Program (Nicholas Stabenow-Schneider)	Feb	Mar	Apr	May	Jun
Number of parents served by the Parents Supporting Parents Program	12	11	8	9	12

Juvenile Detention Center (Kevin Cummings)	Feb	Mar	Apr	May	Jun
Total admissions - number youth	25	28	32	37	30
Total admissions - number days	501	564	485	502	528
Eau Claire County admissions - number days	148	141	144	160	129
Short-term admissions - number youth	15	17	22	27	22
Short-term admissions - number days	221	270	184	225	302
Eau Claire County short-term admissions - number youth	2	2	6	11	4
Eau Claire County short-term admissions - number days	32	19	24	61	39
180 program admissions - number youth	10	11	11	10	8

180 program admissions - number days	280	294	301	277	226
Average daily population of youth per day	17.9	18.2	16.2	16.2	17.6
Occupancy rate	77.8	79.1	70.3	70.5	76.5

Behavioral Health Division Update (Luke Fedie)

As you venture around downtown Eau Claire this July and August, you may see some signage for the Deflection Program that we are running here in DHS. July 20th through the 26th was National Deflection Week. During that week we were able to put together some media campaigns, including but not limited to, a video on what Deflection is and how to access the program, as well as signage with QR codes that could be scanned to learn more.

This media campaign also includes the use of social media, with posts on the Eau Claire County Facebook page as well as the Eau Claire Sheriff's Office's Facebook page. Here are the posts:

Eau Claire County Facebook:

A Safer, Healthier Eau Claire – Together

The new **Eau Claire County Deflection Program** is changing the way we respond to substance use.

Deflection means offering help—not handcuffs—by connecting people to free, confidential peer support **before** an overdose or crisis.

This program is the result of a strong **community partnership** between the **Sheriff's Office, Department of Human Services, Criminal Justice Services, Eau Claire City-County Health Department, and At the Roots LLC**—all working together to create a healthier, safer Eau Claire County. Add funding sentence

👉 If you or someone you know is struggling with substance use, visit or call:

🌐 www.eauclairecounty.gov/deflection

📞 715-829-8628

No cost. No judgment. Just support.

#EauClaireCounty #DeflectionWorks #HelpNotHandcuffs

ECCSO Facebook:

Help, Not Handcuffs

Our job is to protect the public and sometimes, that means helping people before a crime is ever committed.

The **Eau Claire County Deflection Program** connects people struggling with substance use to free, confidential support services **before** an overdose, a crisis, or contact with law enforcement.

Every person we help through deflection instead of incarceration isn't just saving a life, we're reducing crime and making our community safer.

👉 **Know someone who needs help?** Self-refer today:

🌐 www.eauclairecounty.gov/deflection

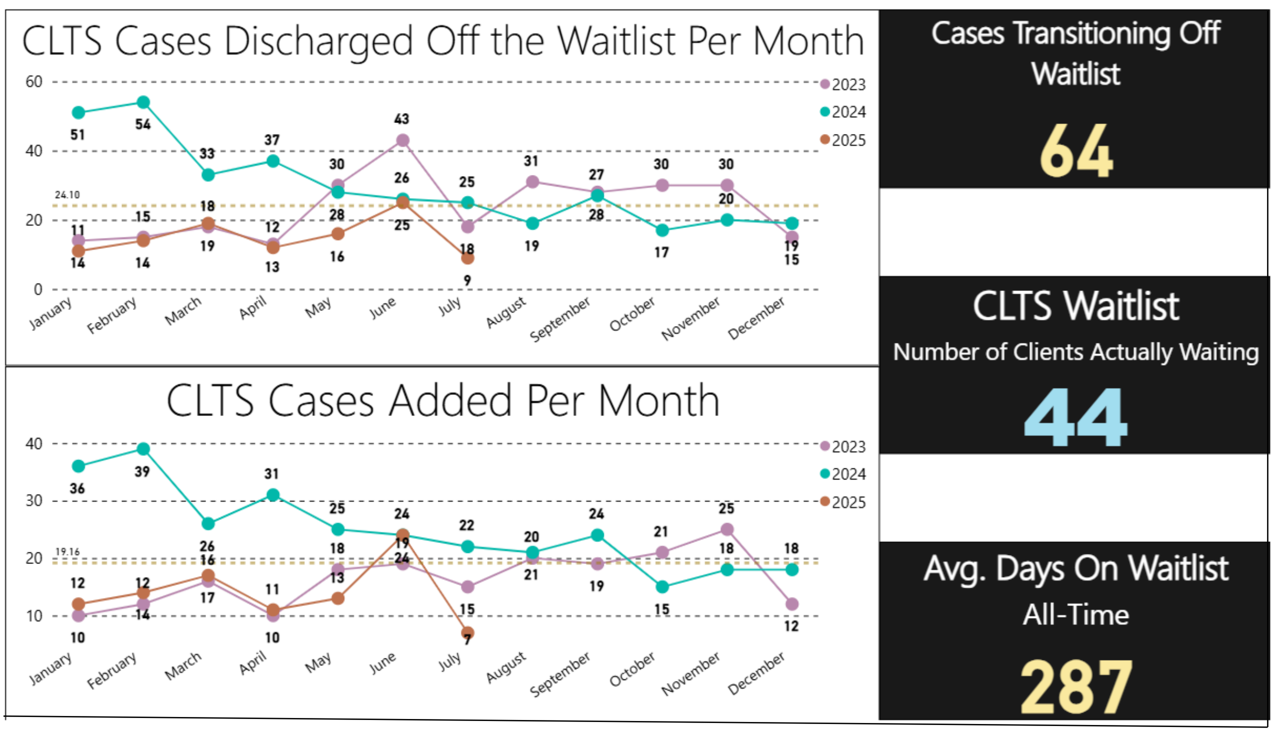
📞 715-829-8628

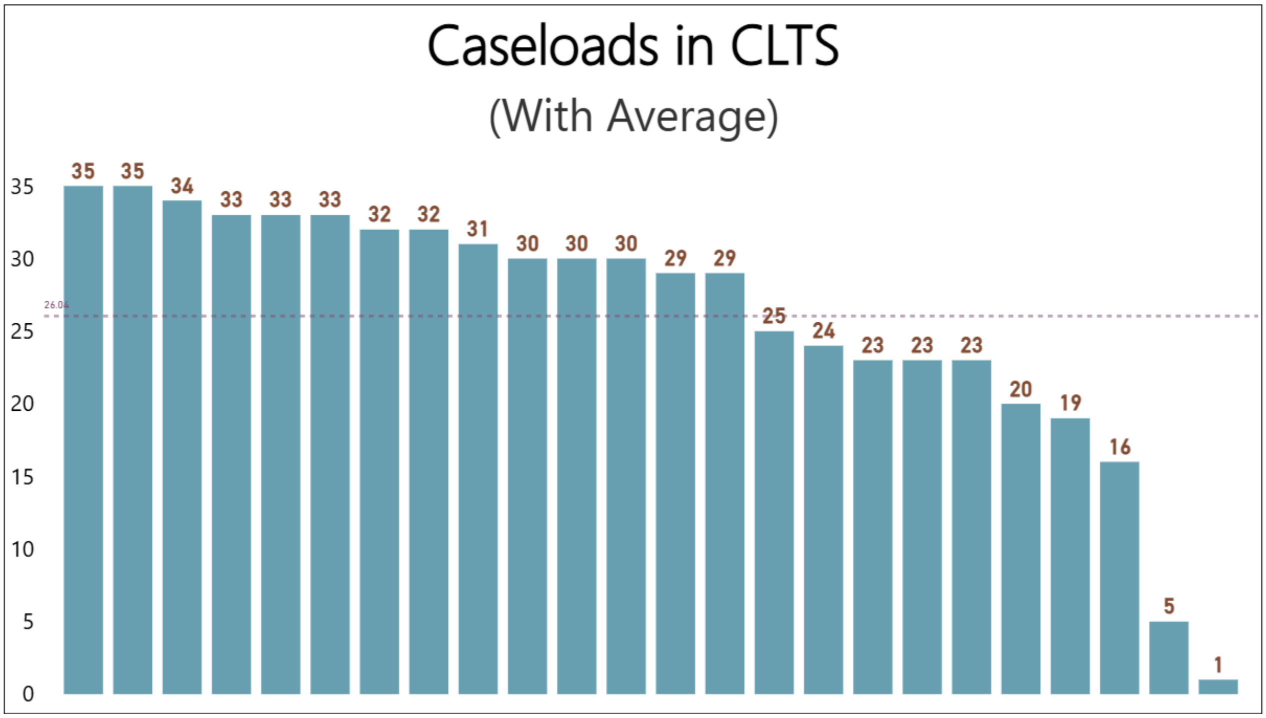
#HelpNotHandcuffs #DeflectionWorks #EauClaireCounty

Our goal is to spread the word about deflection and get individuals the services and help that they need before they are involved in the criminal justice system.

Adult Protective Services (Nancy Weltzin)	Feb	Mar	Apr	May	Jun
Number of investigations requests	45	68	54	58	54
Number of investigations screened out	17	14	16	19	21
Number of investigations concluded	9	10	12	15	7
Number of investigations substantiated	1	4	5	6	1
Number of allegations of self-neglect	9	15	17	22	15
Number of allegations of neglect	12	13	5	8	10
Number of allegations of financial abuse	6	10	11	8	8
Number of requests for guardianship	6	14	5	6	6

Children's Long-Term Support (Taylor Johnson)	Feb	Mar	Apr	May	Jun
Number of CLTS waiver clients served	589	596	605	606	625
Number of children on waitlist	30	35	34	44	44
Number of newly eligible referrals	8	23	22	18	30
Number of newly enrolled clients in CLTS program	14	17	11	13	24
Number of discharges from the CLTS program	7	7	7	2	6





Clinic (Jen Coyne)	Feb	Mar	Apr	May	Jun
Number of new referrals for therapy and med management	32	21	23	21	32
Percentage of referrals from service areas within the Department	84%	67%	85%	71%	69%
Total number of clients enrolled in therapy	217	197	195	210	198
Total number of clients enrolled in med management	214	189	199	202	193

Community Support Program (Jocelyn Lingel-Kufner)	Feb	Mar	Apr	May	Jun
Number of participants served	113	113	110	112	113
New admissions	2	3	2	2	2
Current referral list	13	15	14	14	14

Comprehensive Community Services (Cinthia Wiebusch & Beth O'Brien)	Feb	Mar	Apr	May	Jun
Participants served	278	280	276	270	278
Referrals received	49	50	48	41	46
External referrals received	37	38	42	29	37
Internal referrals received	12	12	6	12	9
Number of admissions	15	17	14	13	28
Number of discharges	13	16	16	12	20
Adults waiting for CCS services	1	4	1	0	0
Youth waiting for CCS services	0	1	7	6	11

Crisis Services (Olympia Prochaska)	Feb	Mar	Apr	May	Jun
Number of crisis contacts	270	336	266	287	292
Number of emergency detentions	20	45	23	26	32
Number of referrals for substance use treatment	8	9	12	10	15
Number of face-to-face assessments completed	20	16	27	20	24
Number of community Re-Entry Referrals (ECC Jail)	34	42	47	41	39
Number of DHS Mental Health Liaison Contacts (ECC Sheriff's Office)	7	6	10	8	15
Number of DHS Mental Health Liaison Contacts (ECPD)	18	21	25	21	15
Number of people served through peer support	8	10	15	N/A	N/A
Percentage of diversions from hospitalization related to phone assessments	70%	93%	80%	77%	75%

Treatment Courts (Brianna Albers)	Feb	Mar	Apr	May	Jun
Number of referrals received	9	10	16	12	10
Current waitlist	7	7	12	12	13
Clients currently in programming	22	25	26	29	31

Deflection Program (Brianna Albers)	Feb	Mar	Apr	May	Jun
Number of referrals received	23	48	18	13	7
Number of clients participating in program	2	4	5	5	5

Economic Support Services Division Update (Kathy Welke)
During the month of June Great Rivers Call Center received 12,569 calls, answering 94% of those calls with an Average Speed of Answer 4.05 minutes.

Economic Support Services (Kathy Welke)	Feb	Mar	Apr	May	Jun
Number of calls received	12,997	13,382	12,537	12,569	12,630
Number of applications processed	3,593	3,442	3,217	3,060	3,107
Total caseload	62,522	64,381	64,703	64,900	65,379
Total Eau Claire County caseload	13,819	13,975	14,080	15,076	14,206
Total Child Care caseload	1,055	1,058	1,086	1,088	1,084
Total Eau Claire Child Care caseload	287	298	313	306	299