



City Garbage Cart Collection FAQ

- ✓ **When will the City of Easley stop collecting stand-alone garbage bags on the side of the road?**
 - Bags placed on the side of the road, and not within the City provided carts, will no longer be picked up by the Public Works Department after August 13, 2021.
- ✓ **Can I purchase a cart on my own from an independent retailer/provider and still have City garbage pick-up?**
 - No. The City of Easley provides all City Residents with one cart. If a second or third cart is needed, then please contact Public Works. Any resident can purchase up to two extra carts for \$5 per month each. This is paid annually starting in 2022 and is pro-rated for 2021. Carts provided by the City are equipped with data collecting sensors that will assist the Public Works Department obtain information to improve the services they provide.
- ✓ **Can cardboard be placed within the carts?**
 - Yes, but the cardboard must be broken down and placed within the cart itself. Cardboard should not be placed to the side, behind, or on top of the cart. Cardboard does not need to be bagged. It can also be taken to the City of Easley Recycling Center located at 201 W A Ave Easley, SC 29640.
- ✓ **Why does the lid of the cart have to be closed?**
 - The lid of the carts must be closed to keep animals, insects, and precipitation out of the inside of the cart. If the lid is open, then it can get caught in the machinery when being lifted and cause it to break.

✓ Where do I need to place my cart for pick-up?

- Carts need to be placed at the edge of your driveway or property, off the roadway, with the handle of the cart facing away from the road. The machinery needs three feet on all sides to be able to lift the cart, so please remember that there cannot be any obstacles within that area. This will assist with successful collection each week.

✓ Can yard debris be placed within the cart?

- No, yard debris cannot be placed within the cart.

✓ Are there any smaller cart options?

- The City of Easley does have smaller carts for those who are elderly or disabled. Please reach out to Public Works for details.

✓ Is there any assistance available for elderly or disabled persons?

- Yes, the City of Easley has always taken our elderly and disabled citizens in consideration and will continue to do so with the cart collection. To receive more information on this service, please reach out to the Public Works Department.

✓ Why is there an extra fee for additional carts?

- Fees for additional carts in other municipalities within the area were investigated and information from the company the carts are purchased from led City Council to agree that \$5 per month was affordable if additional carts were needed.

✓ What do I do if I haven't received my cart yet?

- As of August 5th, 2021, all City residents should have received their carts. If you haven't, please accept our apology and contact Public Works at 864-855-7916 to let them know so that they can get one out to you quickly.