



Animal Rescue League of Iowa City Council Workshop Presentation September 11, 2023



Agenda

- Overall Program Goals
- ARL-City – History of Partnership
- New Shelter Operations
- Field Services Efficiencies
- The True Benefits of this Partnership
- Additional Program Enhancements
- Both Ends of the Leash
- Next Steps - Timeline



Overall Program Goals

- Recognize the importance of shelter operations, field services, and animal-related ordinances and policy as part of an integrated Animal Services Program necessary to deliver the desired level of service.
- Manage costs going forward, both for the operation of the new shelter as well as field services.
- Take full advantage of the new shelter and operate the facility so as to meet the needs of the citizens of Des Moines.
- Strengthen the customer service orientation of the overall program.
- Reinforce ARL commitment to public safety and partnership with DMPD to enforce City ordinances.
- Strive to maintain the highest live release rate possible by working together with ARL, City officials and the community



ARL-City – History of Partnership

- FY 2005—Shelter Services contracted to ARL
- FY 2010—Field Services contracted to ARL
- FY 2019 – 10-year agreement covering shelter operations and field services
- FY 2022/23 – Prepare for New Animal Facility
- October 2023 – New 10-year agreement to coincide with opening of new animal facility
- **December 4, 2023 – New Animal Facility open for business, further strengthening the partnership between City & ARL**



New Shelter Operations

- **New Business Hours: 9:30am – 6:30pm M-F; 9:30am-5:30pm Sa-Su**
 - Current Business Hours: 9 to 5 pm Monday – Saturday
 - Increased hours outside of normal business hours
- **New: Adoption Services provided by ARL**
- **New: Veterinary Surgical Services**
- **Community Outreach and Education provided by ARL**
 - Pet Pantry
 - Vaccination, Spay/Neuter, Microchip and Wellness Clinics
 - And more...



Field Services Efficiencies

- Continue to Prioritize Public Safety, Welfare of Animals & Proactive Approaches to Pets in the Community
- Seasonal business hours to match seasonal demand
- Continued response to emergencies after hours
- New Patrol District Model
 - Increased efficiency, responsiveness and reduced environmental impact
- Equip Fleet with DMPD Mobile Data Terminals and Dispatch Software
- Deceased animal removal using City equipment
- City-owned Fleet to save acquisition, fuel & maintenance costs



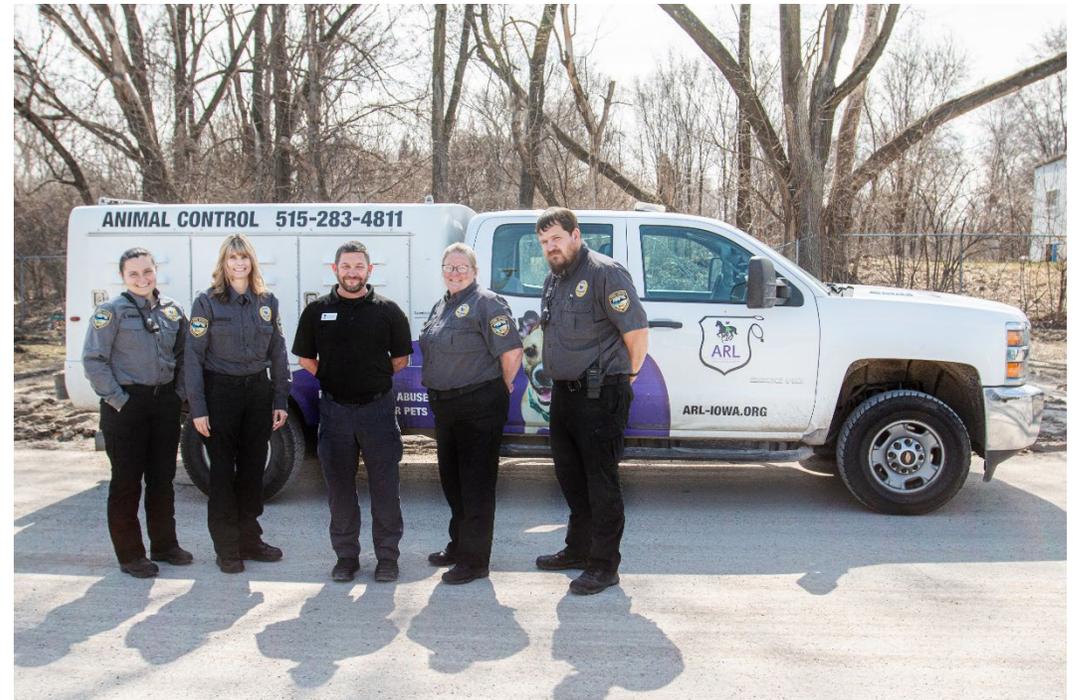
The True Benefits of this Partnership

- Keep Pets & Families Together
 - “Both Ends of the Leash”
 - Effective Ordinances and Policies designed to enhance compliance
 - Provide necessary resources instead of punishment
 - Help residents meet animal welfare needs
 - Help residents address behavior concerns
 - Educate residents on “at-large” issues
 - Shelter Diversion saves taxpayer money
- Ensure Public Safety
- Significant Cost Savings to the Taxpayer
- ARL Community Outreach Programs at no cost to City



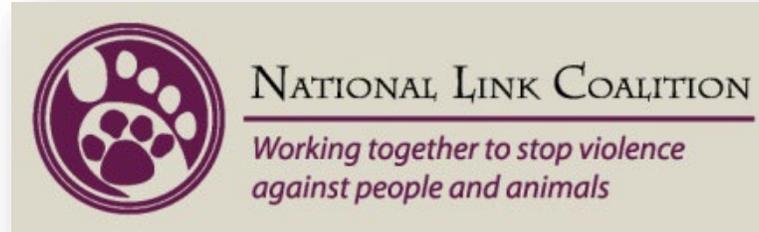
Additional Program Enhancements

- Initiate trial program of no late license fee for 1st time offenders
- Revise pet licensing program to:
 - Move towards fully online process/3rd party solutions
 - Use license anniversary as renewal date (rolling 12 months)
 - Consider multi-year licenses to coincide with longer vaccination periods
- Ask for Council: authorize City Manager to pursue these initiatives and come back to Council with recommendations by January 8, 2024



The Link Between Animal Abuse And Human Violence:

Creating Safer Communities Through Species-Spanning Partnerships



Phil Arkow

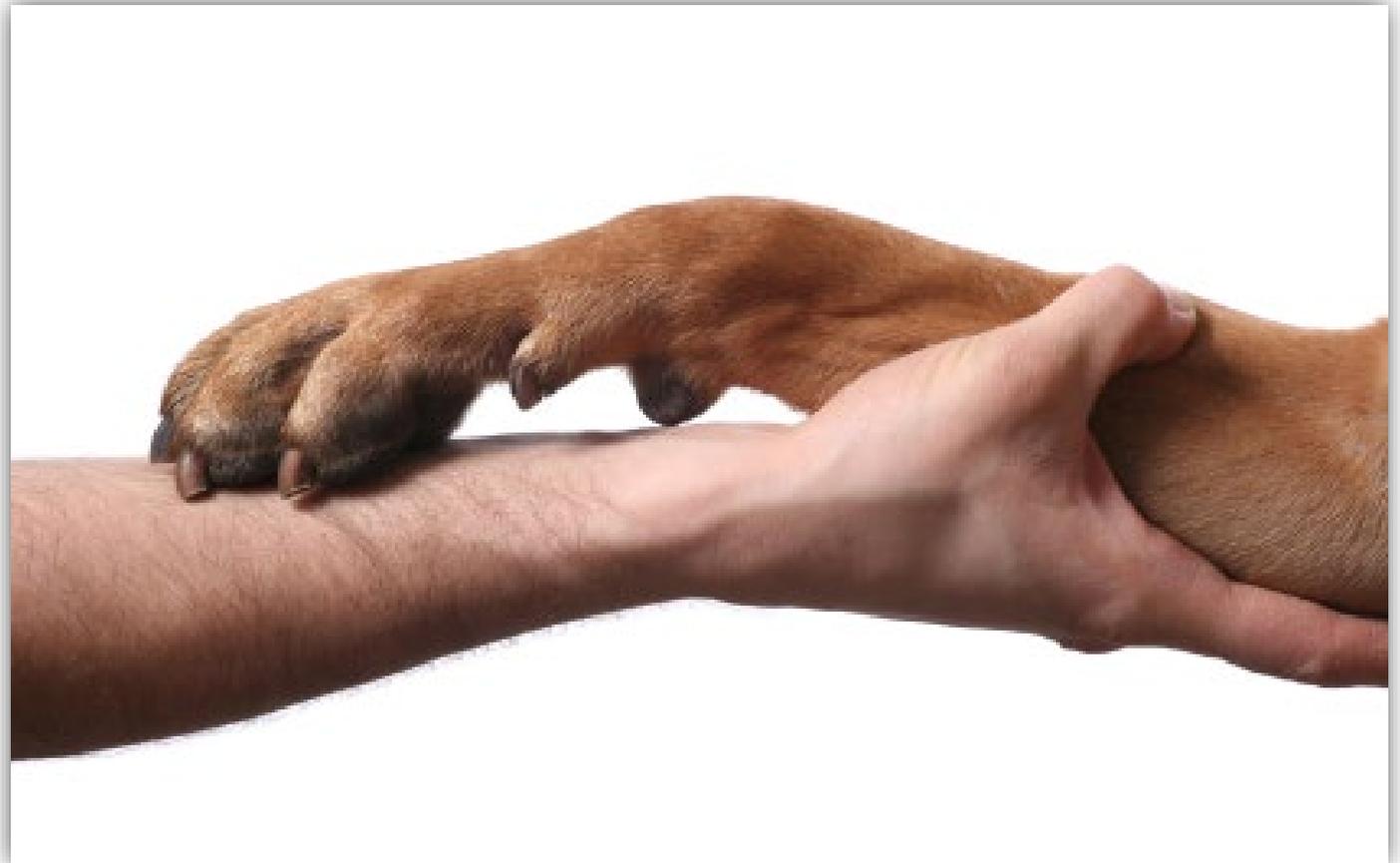
President & Secretary,
National Link Coalition

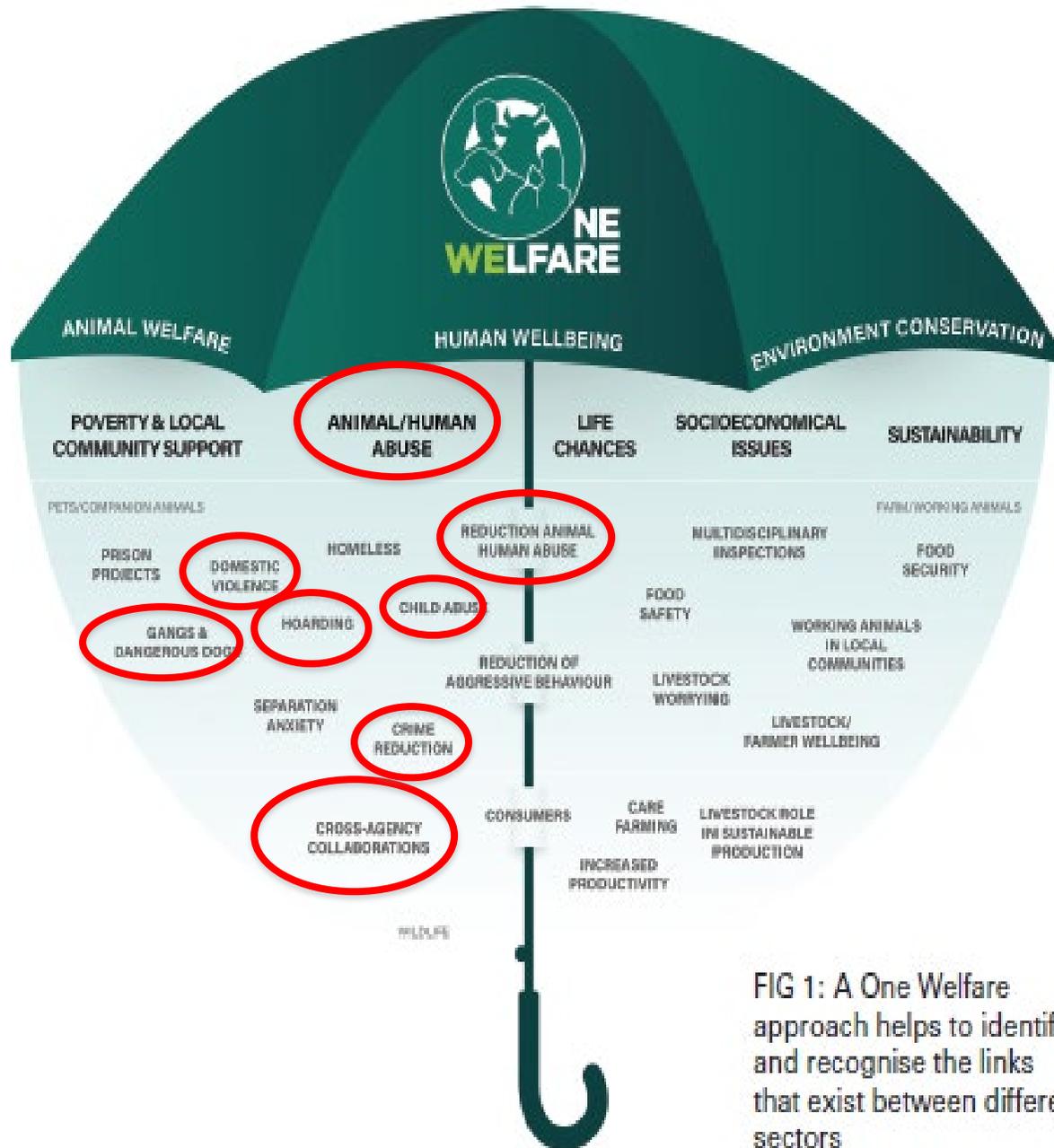
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*Animal Rescue League of Iowa
Des Moines
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The Link: A One Health model of species-spanning interventions

FIG 1: A One Welfare approach helps to identify and recognise the links that exist between different sectors



Next Steps - Timeline

- **October 2, 2023:** Council Approval of Shelter and Field Services agreement to include a resolution authorizing the City Manager to prepare the ordinance amendments reflecting licensing and fee programmatic changes for Council approval.
- **October 3, 2023:** ARL begins transition of new equipment, hiring and training staff for new shelter.
- **December 4, 2023:** New shelter is open for business.
- **December 16, 2023:** Grand Opening and Adoption Event for new shelter.
- **January 8, 2024:** City Manager, in conjunction with ARL, to pursue programmatic changes as outlined above and submit definitive proposals and ordinance amendments.



Questions?

