

VETERANS ASSISTANCE COMMISSION OF ST. CLAIR COUNTY

Intake Packet

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USEFUL CONTACT INFORMATION

- ❖ **VA Hotline – Claim Status**
 - 800-827-1000
- ❖ **St. Louis VA Medical Center**
 - Main: 314-652-4100
- ❖ **St Clair County Assessor's Office**
 - 618-825-2334
- ❖ **Defense Finance Accounting Services**
 - 888-332-7411
- ❖ **Illinois Department of Veterans Affairs**
 - 800-437-9824
- ❖ **Illinois Armed Forces Legal Aid Network**
 - 855-452-3526
- ❖ **Veterans Crisis Hotline**
 - 988 Ext 1

CONTACT US AT:

-  **618-277-0040**
- 618-277-9626 FAX**
-  **veterans@co.st-clair.il.us**
-  **www.vac4scc.org**
-  **19 Public Square
Suite 300
Belleville, IL 62220**



VETERANS ASSISTANCE COMMISSION

ST. CLAIR COUNTY

WELCOME TO THE VAC

Thank you for reaching out to us for assistance and congratulations on taking the first step towards acquiring your VA benefits. Our staff of highly trained and accredited Veteran Service Officers are ready to work with you. Whether this is your first time filing a VA compensation claim, or whether you are looking to appeal wrongfully denied benefits.

This packet contains many of the preliminary tasks and documents that need to be completed in order to get a successful start to the VA claims process. Please review the packet carefully, complete the required sections, and start to gather any supporting documentation that may be beneficial for your claim.



LAST REVISION
02/2025

Please complete the Claims Questionnaire Pages 4 – 9 and sign the Signature Page (page 9). The Signature Page will be used as your digital signature for VA forms. Once you are finished with the packet, you can return via email, mail, fax, or drop off at our office.

Office Hours: Monday through Friday (Except Holidays)
8:00 AM to 4:00 PM

Please return a completed Claims Questionnaire promptly and call to set up an appointment at (618) 277-0040.

Please note, incomplete package will delay processing.

Once complete, please return this questionnaire to

Veterans Assistance Commission of St. Clair County
19 Public Square
Suite 300
Belleville, IL 62220

Email: veterans@co.st-clair.il.us
Phone: (618) 277-0040
FAX: (618) 277-9626

MY TIMELINE



Feel free to use this timeline to check off your progress through the VA claims process

1 CLAIMS QUESTIONNAIRE

- Complete and submit the questionnaire
- Call **618-277-0040** to schedule your first appointment with a VSO after submittal

2 GATHER DOCUMENTS

- Prior to your appointment, gather any relevant documentation such as service medical records or private medical records

3 FIRST APPOINTMENT

- After Claims Questionnaire submission
- Meet with a VSO to discuss service history, medical history, and VA benefits in general
- You may be tasked with gathering additional evidence to support your claim

4 RECORD REVIEW

- Provide private medical records to your VSO
- 3 – 6 months
- Your VSO will thoroughly review any available service medical records or private treatment records, looking for claimable conditions or previous injuries

5 FINAL APPOINTMENT

- Before your fully developed claim is submitted, you'll review your claim packet with a VSO one final time to finalize the compiled claim packet

6 CLAIM SUBMISSION

- 9 – 12 months
- With your final approval, the claim packet will be signed and securely transmitted to the VA Regional Office for intake and processing

7 CHECK STATUS OF CLAIM

- Call 1-800-827-1000
- VA.GOV

CLAIMS QUESTIONNAIRE



Applicant Information

Veteran Name: _____

Last

First

M.I.

DOB: _____

SSN: _____ Birthplace: _____

Address: _____

Street Address

Apartment/Unit #

Phone: _____ Email: _____

Military Service Information

	YES	NO
Are you a Vietnam Veteran with service in Vietnam?	<input type="checkbox"/>	<input type="checkbox"/>
Did you serve onboard a ship off the coast of Vietnam during Vietnam War?	<input type="checkbox"/>	<input type="checkbox"/>
Did you serve at Camp Lejeune between August 1, 1953 and December 31, 1987?	<input type="checkbox"/>	<input type="checkbox"/>
Did you serve in Southwest Asia/Middle East after August 2, 1990?	<input type="checkbox"/>	<input type="checkbox"/>

Branch of Service: _____ Dates of Service: _____

Type of Discharge? _____

VA Compensation Status

Have you ever filed a VA compensation claim before?

YES	NO
<input type="checkbox"/>	<input type="checkbox"/>

If yes, what is your current overall rating? _____

Do you have your Service Medical Records?

YES	NO
<input type="checkbox"/>	<input type="checkbox"/>

Do you have relevant Private Medical Records?

YES	NO
<input type="checkbox"/>	<input type="checkbox"/>

Examples:

- X-rays from your non-VA physician related to the back condition you would like to claim
- Mental health treatment record from your non-VA physician with a diagnosis of PTSD
- Prescription record from your non-VA physician

Spouse Information (if applicable)

YES NO

Is Spouse a Veteran?

Spouse Name: _____ DOB: _____
Last _____ First _____ M.I. _____

SSN: _____ Date and Place of Marriage: _____

Address: _____
Street Address (if different from the Veteran) _____ **Apartment/Unit #** _____

City _____ *State* _____ *Zip Code* _____

Phone: _____ Email: _____

YES NO YES NO
Does spouse have prior marriages? Do you have prior marriages?

Dependent Children Information (if applicable)

Name: _____ DOB: _____

SSN: _____ Birthplace: _____

Address: _____
Street Address (if different from the Veteran) _____ **Apartment/Unit #** _____

City _____ **State** _____ **Zip Code** _____

STATUS: Biological Adopted Stepchild 18-23 years old in school
(Check all that apply) Severely Disabled Previously Married

	YES	NO
• If stepchild, is the child the spouse's biological child?	<input type="checkbox"/>	<input type="checkbox"/>
• Date stepchild became member of Veteran's household?		

Name: _____ DOB: _____

SSN: _____ Birthplace: _____

Address: _____
Street Address (if different from the Veteran) _____ **Apartment/Unit #** _____

City _____ **State** _____ **Zip Code** _____

STATUS: Biological Adopted Stepchild 18-23 years old in school
(Check all that apply) Severely Disabled Previously Married

	YES	NO
• If stepchild, is the child the spouse's biological child? <input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• Date stepchild became member of Veteran's household?		

Name: _____ DOB: _____

SSN: _____ Birthplace: _____

Address: _____
Street Address (**if different from the Veteran**) _____ Apartment/Unit # _____

City _____ State _____ Zip Code _____

STATUS: _____ Biological Adopted Stepchild 18-23 years old in school
(Check all that apply) Severely Disabled Previously Married

YES NO

- If stepchild, is the child the spouse's biological child?
- Date stepchild became member of Veteran's household? _____

Name: _____ DOB: _____

SSN: _____ Birthplace: _____

Address: _____
Street Address (**if different from the Veteran**) _____ Apartment/Unit # _____

City _____ State _____ Zip Code _____

STATUS: _____ Biological Adopted Stepchild 18-23 years old in school
(Check all that apply) Severely Disabled Previously Married

YES NO

- If stepchild, is the child the spouse's biological child?
- Date stepchild became member of Veteran's household? _____

Name: _____ DOB: _____

SSN: _____ Birthplace: _____

Address: _____
Street Address (**if different from the Veteran**) _____ Apartment/Unit # _____

City _____ State _____ Zip Code _____

STATUS: _____ Biological Adopted Stepchild 18-23 years old in school
(Check all that apply) Severely Disabled Previously Married

YES NO

- If stepchild, is the child the spouse's biological child?
- Date stepchild became member of Veteran's household? _____

DO NOT SKIP THIS SECTION

In the space below, please list any medical conditions that you believe to be related to your military service, or other service-connected condition, and how. The VSO will discuss in further detail.

Condition	How is it related to service?

Additional Comments

What is your overall goal, expectations, or purpose for our assistance?

Final Checklist

	YES	NO
Copy of Veteran's DD214 (Member 4 copy)?	<input type="checkbox"/>	<input type="checkbox"/>
Questionnaire Completed?	<input type="checkbox"/>	<input type="checkbox"/>
Signature Page Completed?	<input type="checkbox"/>	<input type="checkbox"/>

SIGNATURE PAGE



PLEASE SIGN LEGIBLY INSIDE THE BOX BELOW

With your consent, this signature will be scanned and used as a digital signature for future claim forms or documents that need to be submitted to the VA.

PRINT NAME: _____

For VA purposes only

PLEASE KEEP SIGNATURE WITHIN THE BOX

HOW DID YOU HEAR ABOUT US?

Referral

VA Hospital

St. Clair County Referral

Social Media

VAC4SCC.org Website

Veteran Service Organization _____

Other _____



TO-DO LIST

Please provide any applicable documents or information listed.

DD 214 – (Member 4)

- DD 215 (If applicable)
- Any discharge paperwork before DD 214's were issued upon discharge
- Discharge documents from Reserve or National Guard
 - Line of Duty documents for claimed conditions (If applicable)
- If you have multiple DD 214's from reenlistments or breaks in service, bring in copies

Marriage Certificate (If applicable)

Birth Certificate

- Dependent's & Stepchildren Birth Certificate

Divorce Decree (If Applicable)

- Prior marriage and divorce information for Veteran and spouse if applicable
 - To include marriage date, city/state of marriage, divorce date, city/state of divorce for each prior marriage

Death Certificate (If applicable)

Banking information – please include copy of a voided check (used for direct deposit, may provide later)

Service Medical Records

- Review your records and identify and separate any medical records related to the conditions that you are claiming. If you have multiple medical records detailing treatment or diagnosis of the condition, injury, or illness, group the documents together in chronological order.
- If you don't have your service medical records you can order them online from the National Personnel Records Center (NPRC) website: vetrecs.archives.gov

Civilian Medical Records

- Another option; Veteran obtains the problem list, medication list, surgical history, labs, x-ray reports, and MRI's from any private primary care provider, specialists, alternative treatments (chiropractor, massage therapist, acupuncturist, etc). Ensure that they are relevant to your claimed conditions
- Ensure you have your private provider **name, address, treatment dates from start to finish** for any condition you want to submit a claim for

VA Medical Records

- Request and review your VA medical records and identify and separate any medical records related to the conditions that you are claiming. If you have multiple medical records detailing treatment or diagnosis of the condition, injury, or illness, group the documents together in chronological order.
- Include Problem list, medication list, diagnosis history, labs, x-rays and surgeries

Lay statements in Support of Claim

- Ensure that statements are relevant and helpful to your claimed condition.
- Ensure that statements include the following phrase at the end:
 - *"I certify that the statements on this form are true and correct to the best of my knowledge and belief."*
- Ensure that statements are signed and dated by the author.
 - Personal statement
 - Include duty station
 - Deployments
 - Locations
 - Unit assigned
 - Awards received (If applicable)
 - Triggers (If applicable)
 - Describe overall picture of what is going on
 - Spousal statement
 - Elaborate on what their observations/experiences are regarding the Veterans claimed conditions
 - Buddy statement
 - Elaborate on what their observations/experiences are regarding the Veterans claimed conditions

VA PRESUMPTIVE CONDITIONS



VA presumes that specific disabilities diagnosed in certain veterans were caused by their military service. VA does this because of the unique circumstances of their military service. If one of these conditions is diagnosed in a Veteran in one of these groups, VA presumes that the circumstances of his/her service caused the condition, and disability compensation can be awarded.

Gulf War/Southwest Asia/Burn Pit Veterans

Presumptive Conditions:

- Asthma that was diagnosed after service
- Chronic Bronchitis
- Chronic Fatigue Syndrome
- Chronic Obstructive Pulmonary Disease (COPD)
- Chronic Rhinitis
- Chronic Sinusitis
- Constrictive Bronchiolitis or Obliterative Bronchiolitis
- Emphysema
- Fibromyalgia
- Granulomatous Disease
- Interstitial Lung Disease (ILD)
- Irritable Bowel Syndrome
- Pleuritis
- Pulmonary Fibrosis
- Sarcoidosis

These Cancers are now Presumptive:

- Brain Cancer	- Gastrointestinal Cancer of any type	- Glioblastoma
- Head Cancer of any type	- Kidney Cancer	- Lymphatic Cancer of any type
- Lymphoma of any type	- Melanoma	- Neck Cancer
- Pancreatic Cancer	- Reproductive Cancer of any type	- Male Breast Cancer
- Respiratory (Breathing-related) Cancer of any type		- Urethral Cancer
- Cancer of the paraurethral glands		

Medically Unexplained Chronic Multi-Symptom Illnesses that exist for six months or more, such as:

- Cardiovascular Symptoms
- Fatigue
- GI Symptoms
- Headaches
- Joint Pain
- Menstrual Disorders
- Muscle Pain
- Neurological Symptoms
- Skin Symptoms
- Sleep Disturbance
- Weight Loss

VA PRESUMPTIVE CONDITIONS



VA presumes that specific disabilities diagnosed in certain veterans were caused by their military service. VA does this because of the unique circumstances of their military service. If one of these conditions is diagnosed in a Veteran in one of these groups, VA presumes that the circumstances of his/her service caused the condition, and disability compensation can be awarded.

Former Prisoners of War	Agent Orange (AO) Exposure	Camp Lejeune Contaminated Water
Imprisoned for any length of time. <ul style="list-style-type: none"> - Any of the Anxiety States - Dysthymic Disorder - Heart Disease or Hypertensive Vascular Disease and their Complications - Organic Residuals of Frostbite - Post Traumatic Osteoarthritis - Psychosis - Stroke and its Residuals Imprisoned for at least 30 days. <ul style="list-style-type: none"> - Avitaminosis - Beriberi - Chronic Dysentery - Cirrhosis of the Liver - Helminthiasis - Irritable Bowel Syndrome - Malnutrition - Any other Nutritional Deficiency - Pellagra - Peptic Ulcer Disease - Peripheral Neuropathy 	<ul style="list-style-type: none"> - Acute and Subacute Peripheral Neuropathy - AL Amyloidosis - B-Cell Leukemias - Chloracne or other Acne Form Disease - Bladder Cancer - Chronic Lymphocytic Leukemia - Diabetes Type II - Hodgkin's Disease - Ischemic Heart Disease - High Blood Pressure (also called Hypertension) - Hypothyroidism - Monoclonal Gammopathy of Undetermined Significance (MGUS) - Multiple Myeloma - Non-Hodgkin's Lymphoma - Parkinson's Disease - Porphyria Cutanea Tarda - Prostate Cancer - Respiratory Cancers - Soft Tissue Sarcoma - Parkinson's-Like Symptoms <p>Veterans may have been exposed if they served in:</p> <ul style="list-style-type: none"> * Vietnam to include Blue Water Navy (1/9/1962 – 5/7/1975) * Korean DMZ (9/1/1967 – 8/31/1971) * Thai Air Force bases (1/9/1962 – 6/30/1976) * Laos (12/1/1965 – 9/30/1969) * Cambodia at Mimot or Krek (4/16/1969 – 4/30/1969) * Guam or American Samoa & territorial waters (1/9/1962 – 7/30/1980) * Johnson Atoll (1/1/1972 – 9/30/1977) * C-123 aircraft (1969 – 1986) * Limited US military CONUS installations 	<p>Served at Camp Lejeune or MCAS New River for at least 30 cumulative days from August 1953 through December 1987.</p> <ul style="list-style-type: none"> - Adult Leukemia - Aplastic Anemia and other Myelodysplastic Syndromes - Bladder Cancer - Kidney Cancer - Liver Cancer - Multiple Myeloma - Non-Hodgkin's Lymphoma - Parkinson's Disease



EXPLANATION OF FORMS

PLEASE NOTE: The following forms are **samples only**. These forms will be completed on your behalf by the VACLC staff.

VA FORM 21-22

The VA Form 21-22 will appoint us as your representatives for VA claims and appeals. Additionally, it will grant us access to your VA file so that we can review historical claims and evidence. Samples have been included so that you can review the forms to which your digital signature will be applied.

VA FORM 21-0966

The VA Form 21-0966 establish the earliest possible effective date for benefits and will entitle you to a lump sum retroactive payment if your claim is approved. Samples have been included so that you can review the forms to which your digital signature will be applied.

For example, if this form is filed in July of 2021, and your claim is approved in June 2022, you will be entitled to retroactive pay going back to July 2021.

SECTION IV: AUTHORIZATION INFORMATION

19. AUTHORIZATION FOR REPRESENTATIVE'S ACCESS TO RECORDS PROTECTED BY SECTION 7332, TITLE 38, U.S.C. - By checking the box below I authorize VA to disclose to the service organization named on this appointment form any records that may be in my file relating to treatment for drug abuse, alcoholism or alcohol abuse, infection with the human immunodeficiency virus (HIV), or sickle cell anemia.

I authorize the VA facility having custody of my VA claimant records to disclose to the service organization named in Item 15 all treatment records relating to drug abuse, alcoholism or alcohol abuse, infection with the human immunodeficiency virus (HIV), or sickle cell anemia. Rediscovery of these records by my service organization representative, other than to VA or the Court of Appeals for Veterans Claims, is not authorized without my further written consent. This authorization will remain in effect until the earlier of the following events: (1) I revoke this authorization by filing a written revocation with VA; or (2) I revoke the appointment of the service organization named in Item 15, either by explicit revocation or the appointment of another representative.

20. LIMITATION OF CONSENT - I authorize disclosure of records related to treatment for all conditions listed in Item 19 except:

<input type="checkbox"/> DRUG ABUSE	<input type="checkbox"/> INFECTION WITH THE HUMAN IMMUNODEFICIENCY VIRUS (HIV)
<input type="checkbox"/> ALCOHOLISM OR ALCOHOL ABUSE	<input type="checkbox"/> SICKLE CELL ANEMIA

21. AUTHORIZATION TO CHANGE CLAIMANT'S ADDRESS - By checking the box below, I authorize the organization named in Item 15 to act on my behalf to change my address in my VA records.

I authorize any official representative of the organization named in Item 15 to act on my behalf to change my address in my VA records. This authorization does not extend to any other organization without my further written consent. This authorization will remain in effect until the earlier of the following events: (1) I file a written revocation with VA; or (2) I appoint another representative, or (3) I have been determined unable to manage my affairs and the individual or organization named in Item 16A is not my appointed fiduciary.

I, the claimant named in Items 1 **or** 10, hereby appoint the service organization named in Item 15 to prepare, present and prosecute my claim(s) for any and all benefits due to me as a result of my service of the veteran named in Item 1. I authorize VA to release my tax information (other than as provided in Items 15 and 16A) to the service organization I have appointed. The appointed representative will not charge any fees for services rendered. I understand that the service organization I have appointed will not charge any fees for services rendered.

20.6. Additionally, in some cases, the service organization may be required to verify your income. This verification is valid for only five years from the date it is accepted. The service organization will accept subject to the foregoing.

15 as my representative to the Department of Veterans Affairs (VA) based on the information provided in Item 15. I understand that my appointment is valid for five years from the date of my appointment. I understand that my appointment may be terminated at any time, subject to 38 CFR 10.603. I understand that the service organization may be required to verify my income. This verification is valid for only five years from the date it is accepted. The service organization will accept subject to the foregoing.

V: SIGNATURES

NOTE: THIS POWER OF ATTORNEY

DOES NOT REQUIRE EXECUTION BEFORE A NOTARY PUBLIC

22A. SIGNATURE OF VETERAN OR CLAIMANT <i>(Do Not Print)</i>	22B. DATE SIGNED (MM/DD/YYYY)
23A. SIGNATURE OF VETERANS SERVICE ORGANIZATION REPRESENTATIVE NAMED IN ITEM 16A <i>(Do Not Print)</i>	23B. DATE SIGNED (MM/DD/YYYY)

NOTE: As long as this appointment is in effect, the organization named herein will be recognized as the sole representative for preparation, presentation and prosecution of your claim before the Department of Veterans Affairs in connection with your claim or any portion thereof.

VA USE ONLY	COPY OF VA FORM 21-22 SENT TO:	DATE SENT	ACKNOWLEDGED (Date)	REVOKED (Reason and date)
	<input type="checkbox"/> VR&E FILE <input type="checkbox"/> EDU FILE <input type="checkbox"/> LG FILE <input type="checkbox"/> INSURANCE FILE			

PENALTY: The law provides severe penalties which include fine or imprisonment, or both, for the willful submission of any statement of a material fact, knowing it to be false or for the fraudulent acceptance of any payment to which you are not entitled.

