PROPERTY TAX PAYMENTS
FREQUENTLY ASKED QUESTIONS

2025 Annual Property Tax Information

How can I pay my taxes?

Escrow Checks: Any arrangements with your escrow agent are between you and the agent. If you are paying with an escrow check, please ensure it is properly endorsed before submitting it to the City. To help us process your payment correctly, return the payment stub from your tax bill and include the parcel number on the check. The City cannot deposit checks made payable to a personal bank account, whether jointly or singly, nor can it endorse the check back to the taxpayer. Escrow checks must be applied to the entire outstanding tax bill. If an escrow check exceeds the tax amount due, a refund will be mailed to the homeowner listed on the tax bill within 30 days.

Checks: Payments made on or before January 31 should be made payable to and mailed to the City of Monroe. Do not include any other payments to the City on the same check. Payments postmarked December 31 or in the drop box on the morning of January 2 will be applied in 2025.

All returned checks are charged a $35.00 fee. If a check is returned, credit for the tax payment is reversed, and the check is not re-deposited. Tax receipts are not valid until payment has cleared the bank. **Payments made *after* January 31 should be payable to and mailed to the Green County Treasurer.**

Cash: Payments can be made in person at City Hall. Please do not use the City drop box or mail if you are paying in cash.

Where do I pay my taxes?

Mail: Payments by check can be mailed to the City at 1110 18th Avenue, Monroe, WI 53566. Cash payments by mail are not recommended. Be sure to enclose the payment stub from the tax bill and write the parcel number on the check.

24/7 Drop Box: Across from the post office is a white drive-up drop box marked CITY HALL. Cash payments are not recommended to be left in the drop box.

In Person: Remember to bring the tax bill payment stub. Office hours: Monday through Thursday, 7:00 am to 3:30 pm, and Friday, 7:00 am to 11:00 am.

Credit/Debit Card Payments via PSN:

- In person at City Hall
- By phone: call PSN at 1-877-885-7968 New PSN customers must register an account with the parcel number in the following format: 23251 12345678
- Online: make sure to submit payment to the City of Monroe, WI (Property Tax Acct) at https://www.paymentservicenetwork.com/Login.aspx?acc=RT19268

Online payments are accepted until January 29, 2026.

Note: A third-party convenience fee is charged for using this service. Checking/Savings fee: $1.10. Credit/Debit fee: 3.0% fee and an additional fee of .50¢ is applied to payments below $100.00. You will be informed of the amount prior to authorizing the charge.

How do I get a receipt?

If you are paying by mail or drop box and would like a receipt, please include a self-addressed, stamped envelope along with your tax bill and payment.

To obtain a receipt of your tax bill go online through the Green County Ascent Land Records Suite website (hosted by Green County). Payments made to the City for property taxes are typically updated online within a week of receipt. https://wi-greencounty.civicplus.com/

Use the public portal and parcel search features to search by owner, address, or parcel number.

Payments submitted via the online PSN portal will receive confirmation at the time of payment that can serve as a receipt.

How do I change an address or name on a tax bill?

To correct your tax bill mailing address, note the change on the payment stub from the tax bill that is returned with your payment and the City will make the change.

The City cannot change the name(s) on a tax bill. Instead, contact the Green County Offices for additional information and assistance by calling 608-328-9430.

Fast Facts

$1.25 billion

Total assessed value of all property within the City as of 1/1/25 (an increase of 7.67% from 2024's total assessed value of $1.17 billion).

4,265

Total number of parcels within the City Increase of 18 parcels from 2024.

$263,771

Assessed value of the 2025 average home (residential properties saw an average 6% increase in assessed value from 2024 to 2025).

$17 million

Net new construction value, which is 1.443% of the 2025 equalized value Increase x 5.46 from 2024 net new construction value.

$17.24

Average overall tax rate per $1,000 in assessed value for 2025 (a decrease of $0.37 from 2024's average overall tax rate).

↑ $167.96

Change in the average home's total tax bill, which is a 3.8% increase.

$7.15 City's tax mill rate per $1,000 in assessed value for 2025 (a decrease of $0.39 from 2024's city tax rate of $7.54).

↑ $9.78

Change in the average home's tax bill used for City government purposes from $1,876.49 to $1,886.27, factoring in the average 6% increase in residential assessed value.

CITY OFFICES WILL BE CLOSED: December 24th and 25th of 2025 and January 1, 2026.

When are my taxes due?

1st Installment:

The full tax amount owed for the first installment must be paid by January 31, 2026. Payments postmarked December 31 or in the City's drop box the morning of January 2, 2026 will be applied as received in the 2025 year.

2nd Installment:

If paying installments, the second installment payment must be made payable to the Green County Treasurer by July 31, 2026. The City CANNOT accept or process tax payments after February 1st.

What is a lottery credit?

The lottery credit program is a property tax relief program offered through the State. Your tax bill qualifies for a lottery credit if either:

- As of January 1, 2025 you owned the home and used it as your primary residence, or
- The property being taxed was owned by someone else and used as their primary residence on January 1, 2025

Your tax bill does NOT qualify for a lottery credit for this tax bill if your home was newly built and completed after January 1, 2025. If it meets the criteria, it would be eligible for the lottery credit on next year's tax bill.

If you claimed the lottery tax credit in the past, that certification is generally good until you certify that you no longer qualify. Your current bill should continue to show a lottery credit. If not, contact the City to discuss at 608-329-2591.

Please check your bill for the credit. If you qualify for the credit and have not filed a claim form, you may request a late claim form by contacting our office by phone or when you come in to pay your bill. The deadline for claiming the 2025 lottery credit with the City is January 31, 2026. A late claim can be filed directly with the Wisconsin Department of Revenue from February 1, 2026 until October 1, 2026.

Additional information on the lottery credit program is also available on the Department of Revenue website at:

https://www.revenue.wi.gov/Pages/FAQS/slf-lottcr.aspx

What makes up my tax bill?

Your tax bill is split between 4 entities, not just the City of Monroe. The total amount you pay is divided using a mathematical equation that allocates funds to the four jurisdictions:

- Green County (GC)
- City of Monroe (City)
- Monroe School District (School)
- Blackhawk Tech (BHT)

Each entity's share is based on specific tax rates and budgets set by their governing bodies. This ensures that your payment is distributed fairly to meet the community's needs. The pie chart to the right is the average allocation by taxing authority for the year 2025.

The City is not responsible for setting the property tax levies for these other jurisdictions. For questions or comments about your taxes, please contact the appropriate entity.

How do I get a dog and/or cat license?

All dogs and cats living within City limits are required to be licensed by the City. City limits are commonly known as areas receiving city water and sewer services.

Dog and/or cat licenses can be purchased from the City Clerk's office. To obtain a dog license, you must have proof of rabies vaccination from your veterinarian. Licenses can be obtained year-round and are based on the calendar year (January 1 – December 31). To obtain a cat license you must also show proof of rabies vaccinations.

Citizens that would like to use the dog park must first have or obtain a dog license from the city, township, or village in which they currently reside and must have proof of rabies and Bordetella vaccinations from your veterinarian. Dog park licenses can only be purchased at the City of Monroe Clerk's office. To learn more about required documentation or assistance with the entry code to the dog park, visit:

https://www.cityofmonroe.org/division/culture,_recreation,_and_education/parks,_recreation_and_forestry/dog_park.php

When is my garbage and recycling picked up?

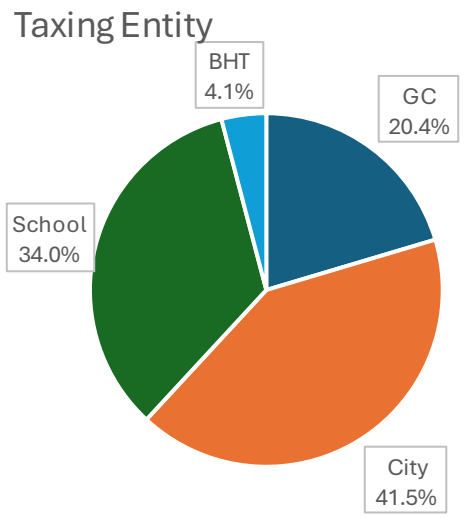
The 2026 calendar is available online at:

https://www.cityofmonroe.org/division/public_works/curbside_garbage_collection.php

For More Information

City of Monroe: www.cityofmonroe.org

Green County: www.greencountywi.org



Where do my City tax dollars go?

About 41% of your total property tax payment is used to pay for City-provided services. Costs shown are based on a $263,711 home, which was the approximate median assessed value of a City of Monroe home for 2025. This home would pay approximately $1,886.27 for its 2025 City services.

City Services Received	$ Per Year
Police Protection	$564
Fire Protection	$112
Public Works street maintenance, storm sewer maintenance, stormwater facilities, pothole patching, street cleaning, snow removal, street painting, & engineering	$375
Parks & Recreation	$223
Senior Center	$55
General Govt/Administration Mayor, City Council, City Attorney, Assessor, Clerk, Finance, Human Resources, & Information Technology	$280
Community Development Planning, Building Inspection, Code Enforcement, Cemetery, & Humane Society	$36
Airport	$36
Debt Service majority used for Capital Projects	$205
Total City of Monroe Government Tax Bill ($263,711 assessed home)	**$1,886**

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