

2024 Data and Statistics

Annual Report

Working in partnership with our community protecting lives and property while enforcing laws impartially.



Des Moines Police Department

(515) 283-4811 (non-emergency)
25 E 1st Street
Des Moines, IA 50309
[DSM.city/DMPD](https://www.dsm.city/DMPD)





Des Moines Police Department



Letter from the Chief:

2024 marked the end of an era for the Des Moines Police Department with the retirement of Chief Wingert after 33 years of dedicated service. We extend our deepest gratitude for his leadership and wish him many happy years in retirement. I am proud to now lead one of the finest law enforcement agencies in the county — a testament to the dedication and professionalism of our officers and staff.

Community outreach remains a cornerstone of our department, and we recognize that gathering and utilizing high-quality information is key to our success. In 2024, we took a significant step forward by enhancing our data collection processes, improving our ability to provide accurate, transparent information to the public while optimizing resource allocation.

In the Central Business District, we implemented new policing strategies, including Foot Patrol and a Loop traffic enforcement squad, in response to citizen concerns and data analysis. These efforts led to a noticeable reduction in complaints from residents and businesses, reinforcing our commitment to proactive and responsive policing.

Additionally, our police academy graduated two classes, welcoming 37 new officers to the force. Each recruit completed 19 weeks of field training with a veteran officer before transitioning to their patrol assignments. We commend them for choosing this noble profession and look forward to their continued growth and contributions.

As we look ahead, I am excited for the opportunities and challenges that await us. Together, we will continue to strengthen the Des Moines Police Department and enhance the safety and wellbeing of our community. With gratitude,

Michael J. McTaggart

Chief of Police





Des Moines Police Department

Department Overview



Mission Statement

In partnership with our community, we will provide for the general protection, safety, and well-being of all through a proactive approach in the prevention, detection, and investigation of criminal activity. We will always act with professionalism and integrity to reduce crime and build trust while treating everyone with respect, compassion, and fairness.

Motto

To empathetically serve all people and relentlessly pursue justice on their behalf.

Vision

To be regarded as a leader in law enforcement through a commitment to professionalism, training, and community-oriented policing.

Executive Staff



Michael J. McTaggart
Chief of Police



David M. Ness
Major, Investigations Division



Lillie M. Parker
Major, Administration Division



Ryan J. Doty
Major, Operations Division



Des Moines Police Department

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Frequently Called Numbers



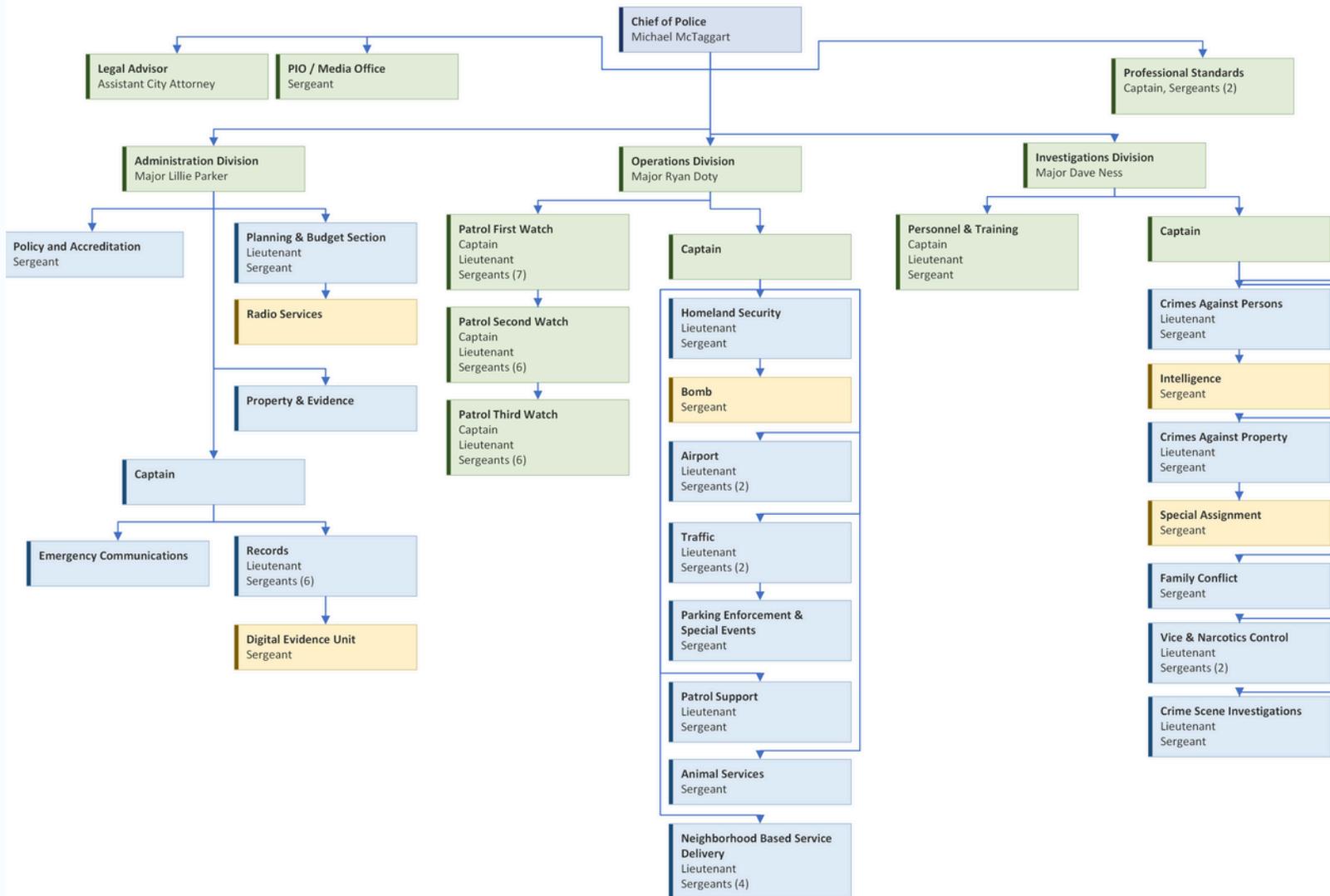
Des Moines Police Department

Department Overview



Organization Chart

as of 1/6/2025



Personnel and Training: 2 Classes Graduated in 2024

37

Police Officers Graduated
16 New Recruits Hired

23

Non-Sworn
Employees Hired

346

Officer Applicants

43,194

Training Hours
Logged



Des Moines Police Department

2024 Recognitions



Sworn Officer Promotions

Michael McTaggart

Promoted to Chief
November, 2024

Chad Steffen

Promoted to Captain
January, 2024

Jeremy Sprague

Promoted to Lieutenant
January, 2024

Austin Finley

Promoted to Sergeant
February, 2024

Andrew Long

Promoted to Sergeant
February, 2024

Peter Wilson

Promoted to Sergeant
February, 2024

Jacob Austin

Promoted to Senior Police Officer
May, 2024

Tanner Beery

Promoted to Senior Police Officer
May, 2024

Jacob Boekhoff

Promoted to Senior Police Officer
May, 2024

Connor Essary

Promoted to Senior Police Officer
May, 2024

Issac Gibbons

Promoted to Senior Police Officer
May, 2024

Mariah Hanian

Promoted to Senior Police Officer
May, 2024

Samuel Johnson

Promoted to Senior Police Officer
May, 2024

Lanny Herzog

Promoted to Senior Police Officer
May, 2024

Joshua Leibold

Promoted to Senior Police Officer
May, 2024

Savahanna Liu

Promoted to Senior Police Officer
May, 2024

Timothy Morgan

Promoted to Senior Police Officer
May, 2024

Cade Moritz

Promoted to Senior Police Officer
May, 2024



Des Moines Police Department

2024 Recognitions



Sworn Officer Promotions (continued)

Ralph Ivan Nery

Promoted to Senior Police Officer
May, 2024

Chase Poston

Promoted to Senior Police Officer
May, 2024

Matthew Sander

Promoted to Senior Police Officer
May, 2024

Chase Sandy

Promoted to Senior Police Officer
May, 2024

Jerrud Severance

Promoted to Senior Police Officer
May, 2024

Chase Williams

Promoted to Senior Police Officer
May, 2024

Katie Wolfkill

Promoted to Senior Police Officer
May, 2024

Jacob Cuppy

Promoted to Senior Police Officer
July, 2024

Augusto Quintero

Promoted to Senior Police Officer
November, 2024

Colby Heller

Promoted to Police Officer
June, 2024

Non-Sworn Employee Promotions

Corinne Salazar

Promoted to Digital Records Specialist
January, 2024

Samantha Scott

Promoted to Senior Customer Service Rep
January, 2024

Benjamin Steven

Promoted to Police Analyst
January, 2024

Cynthia Thompson

Promoted to Digital Records Specialist
Later Promoted To Senior Customer Service Rep
January and April, 2024

Jaquelin Smith

Promoted to Administrative Assistant
February, 2024

Colleen Barongan

Promoted to Police Budget Specialist II
June, 2024

Lindsay Schmidt

Promoted to Senior Crime Scene Investigator
December, 2024



Des Moines Police Department

2024 Recognitions

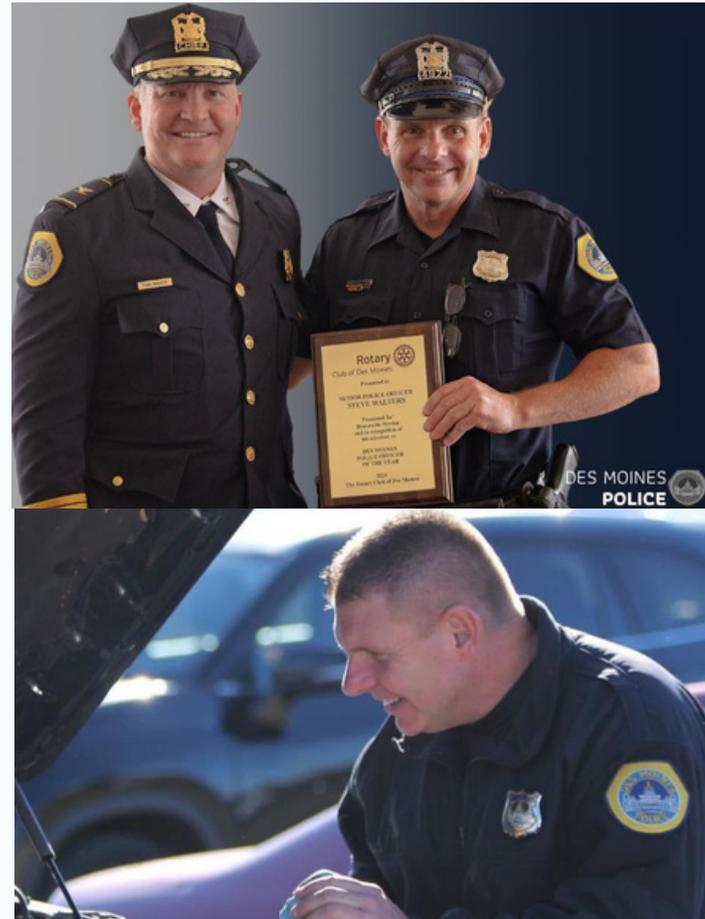


2024 Rotary Officer Of The Year

In July of 2024, we were honored to join the Rotary Club of Des Moines as they honored Senior Police Officer Steve Walters as the 2024 Police Officer Of The Year.

Following in the footsteps of his father, SPO Walters has served with the DMPD for nearly 30 years. SPO Walters is a respected friend and officer throughout our organization. He has dedicated his career to keeping Des Moines families safe as a longtime narcotics investigator, keeping our roadways safe as a member of our Traffic Unit, and he now serves in our NBSD Unit working foot patrol in our skywalks and downtown neighborhoods.

Steve is a smiling face who works with residents, business owners and visitors throughout the downtown area to come up with creative solutions to keep downtown safe. Congratulations, SPO Walters!



Senior Police Officer Trudy Paulson



2024 Life Saving Award

In early 2024, SPO Trudy Paulson, a 17 year veteran officer was honored with a Lifesaving Award.

SPO Paulson received this recognition for her actions responding to a 2023 cardiac arrest. Her swift intervention was credited with contributing to the patient's full recovery.

Congratulations, SPO Paulson!



Des Moines Police Department

2024 Recognitions



2024 Service Awards

SPO Jesse Schneider was awarded the Service Injury Award. SPO Schneider was shot in the line of duty in July 2024.

Four DMPD Officers were honored for their actions after coming under gunfire at an incident in September, 2024. Both SPO Cade Moritz and SPO Jacob Boekhoff were awarded the Service Injury Award after being shot and injured. Captain Chad Steffen, SPO Boekhoff, and SPO Frankie Contreras were awarded the Distinguished Service Award.

SPO Rogelio Apolonio was awarded the Chief's Certificate of Commendation for his actions during a fatal shooting investigation in July, 2024. His awareness during the moments immediately following the shooting brought him to intercept the suspect, and assisted detectives with evidence that led to a Murder - 1st Degree charge.

Each officer represents the commitment to excellence that our entire organization strives for in our service to Des Moines residents. Congratulations to all!



SPO Jesse Schneider



Captain Chad Steffen



SPO Cade Moritz



SPO Jacob Boekhoff



SPO Frankie Contreras



SPO Rogelio Apolonio



Des Moines Police Department

2024 Data and Statistics



2024 DMPD Personnel Demographics

Race	Des Moines Demographics*	DMPD Personnel Demographics**	Metropolitan Statistical Area Available Workforce***
White	63.4%	83%	83.6%
African American	11.8%	4%	5%
American Indian and Alaska Native	.3%	<1%	.25%
Asian, Native Hawaiian and Pacific Islander	6.6%	4%	4%
Two or more races	7.4%	<1%	1%
Hispanic or Latino	14.3%	8%	6%

*Des Moines Demographics information provided by US Census data from 2020 US Census.

**Personnel DMPD – 4th Quarter for Period Ending December 31, 2024

***MSA from City of Des Moines last update 1/08/2019 Reflects where our applicants originate. (Dallas, Guthrie, Jasper, Madison, Polk, and Warren counties)

DMPD Gender Breakdown

384

Male Employees (78%)

110

Female Employees (22%)



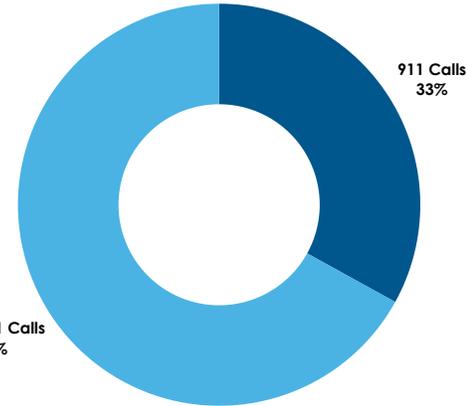
Des Moines Police Department

2024 Data and Statistics



Administration Division

Dispatch Phone Calls Received



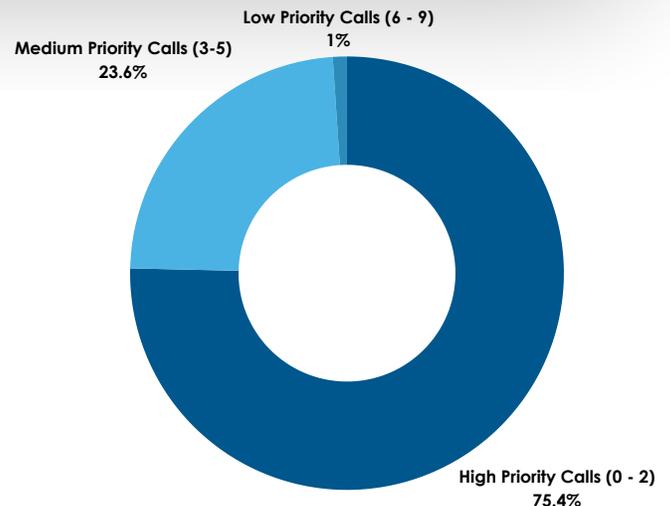
2024 Police Calls For Service By Priority Level

Service Calls by Day and Time (24 Hour)

	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sunday	1296	1070	934	698	484	461	449	574	759	941	1105	1144	1242	1385	1447	1354	1480	1517	1496	1424	1356	1399	1296	992
Monday	892	753	625	475	412	453	613	957	1334	1543	1719	1630	1708	1787	1918	2017	2429	1944	1748	1600	1401	1321	1296	1035
Tuesday	868	703	566	474	369	436	643	991	1237	1518	1610	1605	1589	1837	1879	2112	2453	1994	1599	1525	1460	1387	1261	1105
Wednesday	824	719	571	449	372	444	603	946	1322	1529	1702	1612	1590	1734	1933	2052	2553	1988	1789	1636	1481	1364	1363	1147
Thursday	896	741	596	478	394	431	583	922	1199	1405	1542	1615	1583	1728	1900	1959	2092	1881	1761	1555	1444	1570	1378	1202
Friday	882	841	622	450	405	454	587	885	1233	1364	1500	1554	1607	1797	1957	1996	2189	1913	1743	1652	1479	1706	1638	1401
Saturday	1149	988	903	642	490	396	443	596	899	1132	1239	1279	1327	1487	1542	1560	1472	1562	1593	1603	1610	1789	1696	1508

Priority Levels are assigned to calls at dispatch. Priority 0-2 are the highest priority call levels including fights, crimes in progress, hold up alarms, accidents with unknown injuries and fire support calls.

- 353 Priority 0
- 2,384 Priority 5
- 90,072 Priority 1
- 5,012 Priority 6
- 65,906 Priority 2
- 195 Priority 7
- 26,306 Priority 3
- 118 Priority 8
- 20,262 Priority 4
- 1,864 Priority 9





Des Moines Police Department

2024 Data and Statistics



Professional Standards: Personnel Complaints

Complaint Type	Sustained	Non-Sustained	Unfounded	Exonerated	Pending
Citizen Complaint	12	0	15	1	0
Internal	52	0	1	0	0

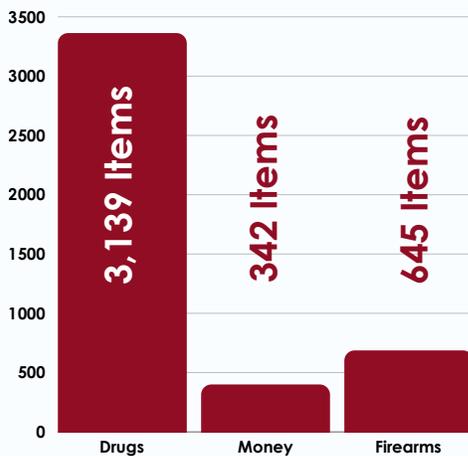
Officer-involved Shootings

There were three officer-involved shooting incidents in 2024. The Iowa Division of Criminal Investigations (DCI) performed all the investigations into these incidents per DMPD protocol for officer-involved shooting cases. In all three incidents, the DMPD officers were cleared through the Attorney General as justified in their use of force.

Administration Division: Property and Evidence Section

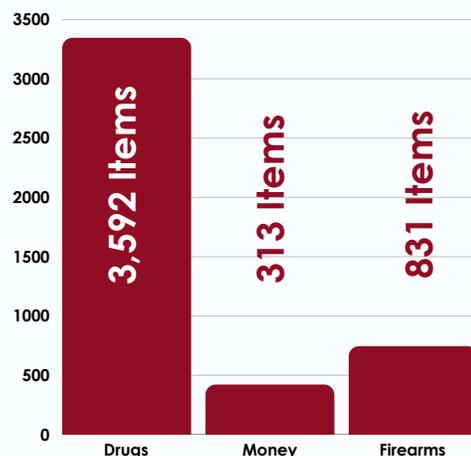
20,827

Property and Evidence
Items Logged in 2024



19,526

Property and Evidence
Items Disposed of in 2024





Des Moines Police Department

2024 Data and Statistics



Updated Impound Release Procedure

In an ongoing effort to improve service delivery and enhance public convenience, the Des Moines Police Department has successfully transitioned to a more efficient vehicle release process.

Previously, individuals were required to visit the police department to obtain a release before retrieving their vehicle. As of March 1, 2025, this step has been eliminated, and individuals now only need to proceed directly to Crow Tow to claim their vehicle, eliminating a visit to the Des Moines Police Department.

This change reduces unnecessary delays and improves customer service, ensuring a quicker and more seamless process for the public to retrieve their vehicles. We are committed to continuously evaluating and enhancing our procedures to better meet the needs of our community.

9th Annual Community Car Checkup

October 19, 2024



In 2015, Jim O'Halloran & Jim O'Halloran Jr. approached former Chief Wingert with an idea that would provide basic car checkups for the community, making for safer winter driving. Chief Wingert recruited community organizations such as Urban Dreams, DMACC, NAPA, & Broadlawns to help provide guidance and free services to the community. The event has grown to include Polk County as a sponsor and many other donors who provide complementary windshield wiper replacements, fluid fills, and more to prepare drivers for winter free of charge.

Approximately 500 cars are serviced each year through this program, for FREE. Services have now grown beyond minor maintenance and upkeep tasks to include car seat maintenance and replacement, flu and COVID shots, and voter registration. The next Annual Community Car Checkup event will be on October 10, 2025.



Des Moines Police Department

2024 Data and Statistics



Operations Division: Traffic Unit

21,969

Total Traffic Tickets
Written by Officers

9,772

Total Written Warnings

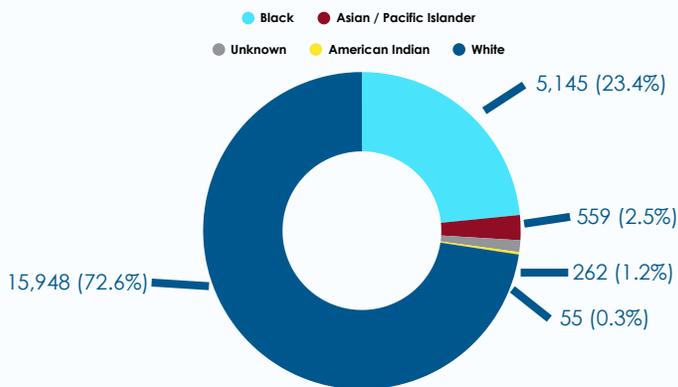
584

OVI Arrests
(including refusal to test)

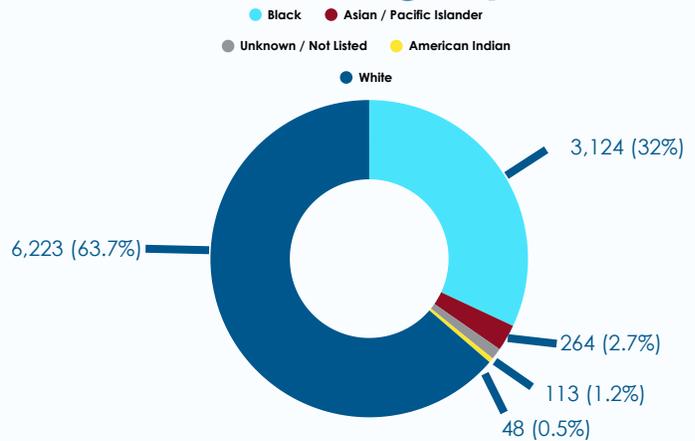
202

Crashes
with impaired drivers
(including refusal to test)

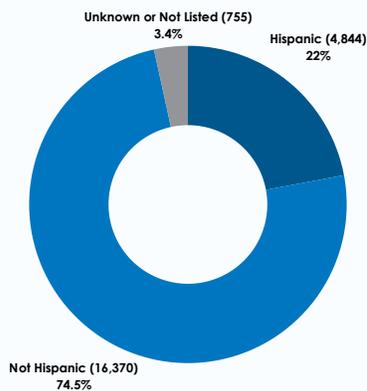
Traffic Tickets By Race



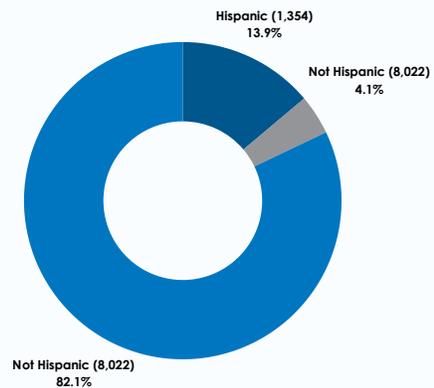
Written Warnings By Race



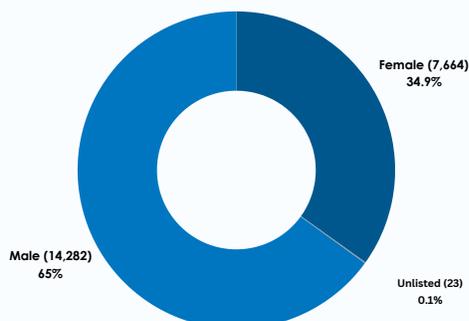
Traffic Tickets By Ethnicity



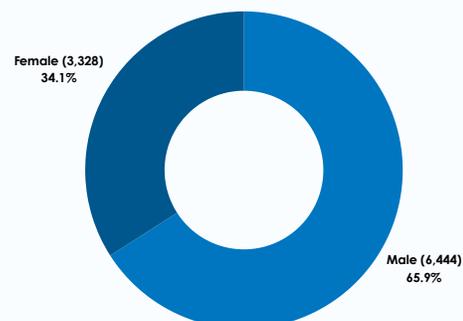
Written Warnings By Ethnicity



Traffic Tickets By Gender



Written Warnings By Gender





Des Moines Police Department

2024 Data and Statistics



Operations Division: Traffic Unit

2024 Automatic Traffic Enforcement (ATE) Data

Citations Issued

14,239

Red Light
Citations Issued

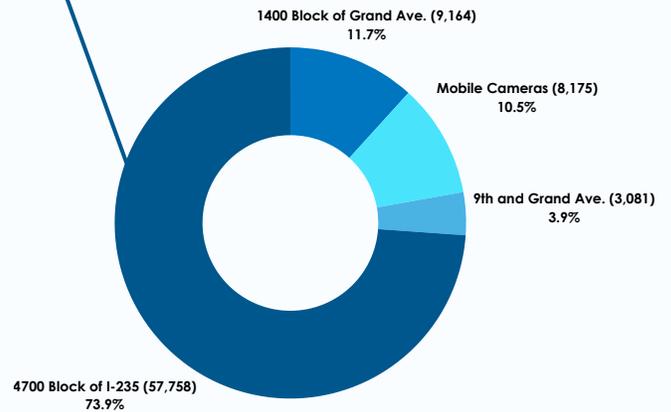
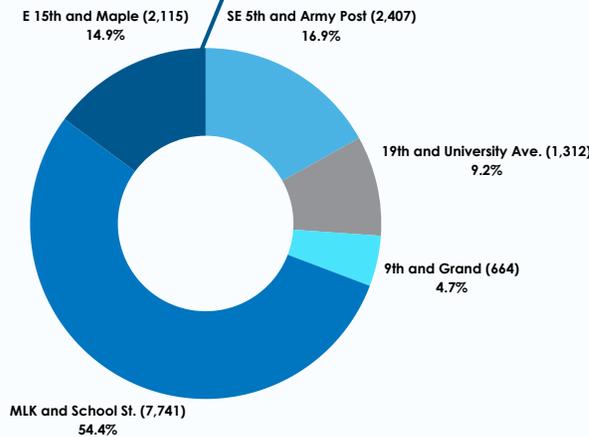
(-2% from 2023)

78,178*

Speed Enforcement
Citations Issued

(-20% from 2023)

*2024 program paused enforcement on May 17th for law implementation. Enforcement resumed on June 27th.



2024 Fatal Crash Data

15

Fatal Accidents
Resulting in 18 fatalities

Contributing Factors

Impaired

9

Speeding

11



Des Moines Police Department

2024 Data and Statistics



Operations Division: Traffic Unit

Two of DMPD's Traffic Unit members received honors from the Central Iowa Traffic Safety Task Force in 2024.

SPO Andy Wierck was selected as the Traffic Safety Officer of the Year during the September 17th luncheon. SPO Wierck has been with the Traffic Unit for 18 years, and his duties include hit & run investigations, crash investigation, and traffic enforcement.

SPO Gideon Kluge was nominated for OWI Enforcement Officer of the Year for his impressive work getting impaired drivers off our roadways. A member of the Traffic Unit since 2021, SPO Kluge conducted over 110 impaired driving investigations in the past year, including three Homicide By Motor Vehicle - OWI investigations.

Congratulations to SPO Wierck on his recognition and SPO Kluge on being named runner-up for his award.



Operations Division: Metro STAR

The Metro STAR Crisis Negotiation Team took the top honors with a first place finish (law enforcement category), achieving the Overall Competition Winner selection at the 11th Annual Iowa Crisis Negotiators Association Conference.

The Iowa Crisis Negotiators Association (IACNA) was founded in 2013 by a group of local and state law enforcement and corrections agencies across Iowa. IACNA is an educational association for crisis negotiators and mental health personnel that provides networking and training opportunities for professionals in Iowa and others throughout the nation.



Des Moines Police Department

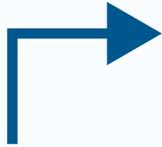
2024 Data and Statistics



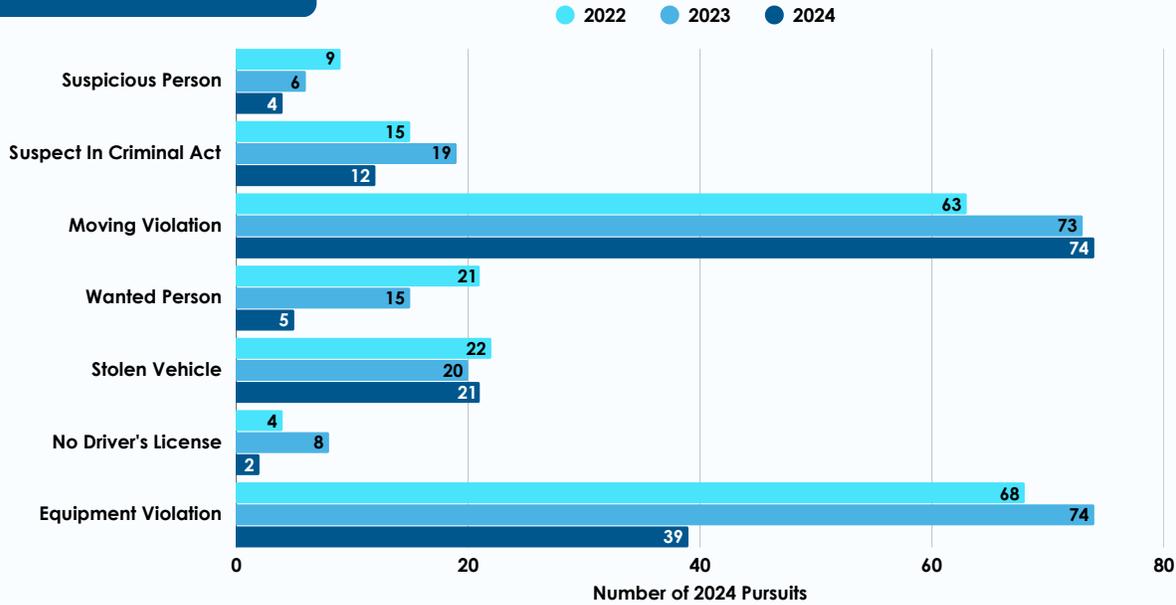
Operations Division: Patrol

157

Total Vehicle Pursuits
In 2024



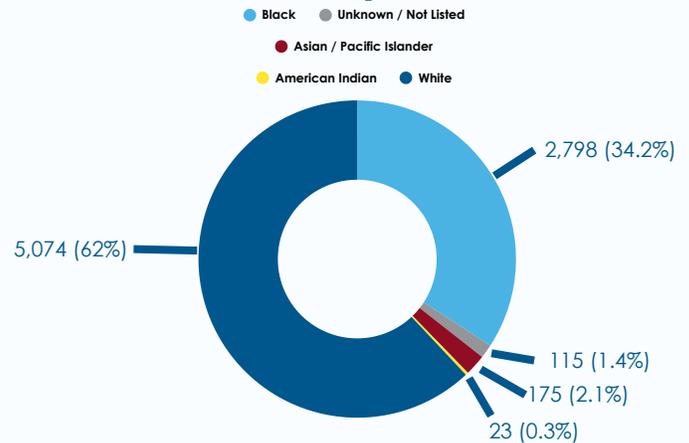
**Reason Pursuit
Initiated
(2022-2024)**



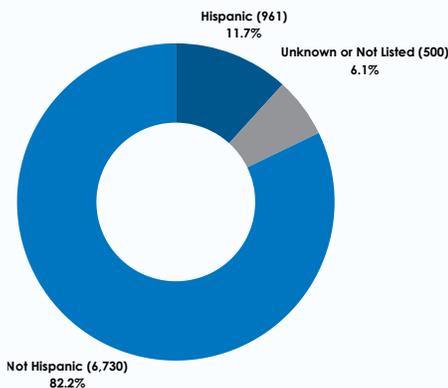
2024 Arrest Data

8,457
Total Arrests

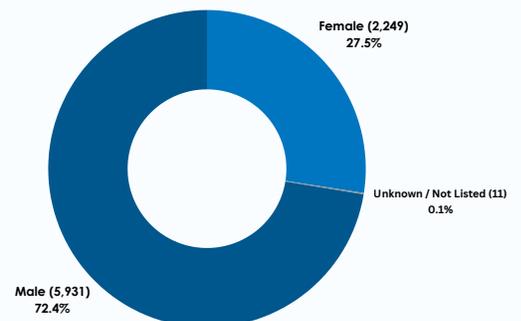
Arrests By Race



Arrests By Ethnicity



Arrests By Gender





Des Moines Police Department

2024 Data and Statistics



Case Files: Animal Care & Control

Date: *March 25, 2024*

Animal Services Officers received a tip referencing Animal Abuse involving two Siberian Husky Type Dogs. Des Moines Police obtained a search warrant on the residence and rescued both animals. The suspect was arrested and charged with Animal Abuse.



Date: *June 21, 2024*

Des Moines Police received a tip from a citizen about a horse being used to pull a horse-drawn carriage in downtown. An investigation was initiated and Animal Services Officers were able to locate the horse. Due to the horse's poor body condition, it was impounded for a neglect evaluation where it was determined that the horse was emaciated and approximately 500 lbs. underweight. A rescue was performed on the animal and the owner was arrested for Livestock Neglect.

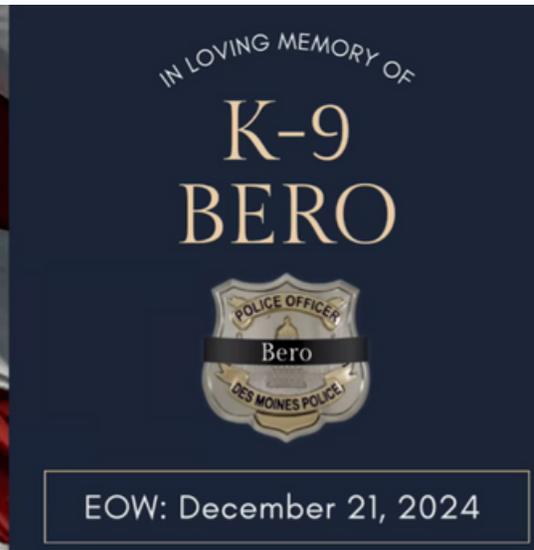


Operations Division: K-9 Unit

In January 2024, DMPD retired K-9 officer Bingo. Bingo's departure left the department with four K-9 officers for the first quarter of the year. During this time the department trained three new K-9 officers to join the team. Draco, Finn, and Ares, were each awarded with ballistic vests in 2024.

On July 9th, 2024, K-9 Bero was involved in a vehicle crash and was recovering well. However, he became ill at the end of the year and passed away in December of 2024.

DMPD currently has six K-9 officers for Operations and Narcotics Investigations and two explosive detection K-9 officers.





Operations Division: K-9 Unit

2024 Canine Unit Data

64

Number of times K-9 was deployed to effect an arrest

(-53% from 2023)

2

Number of times K-9 partner made an apprehension (bite)

(-60% from 2023)

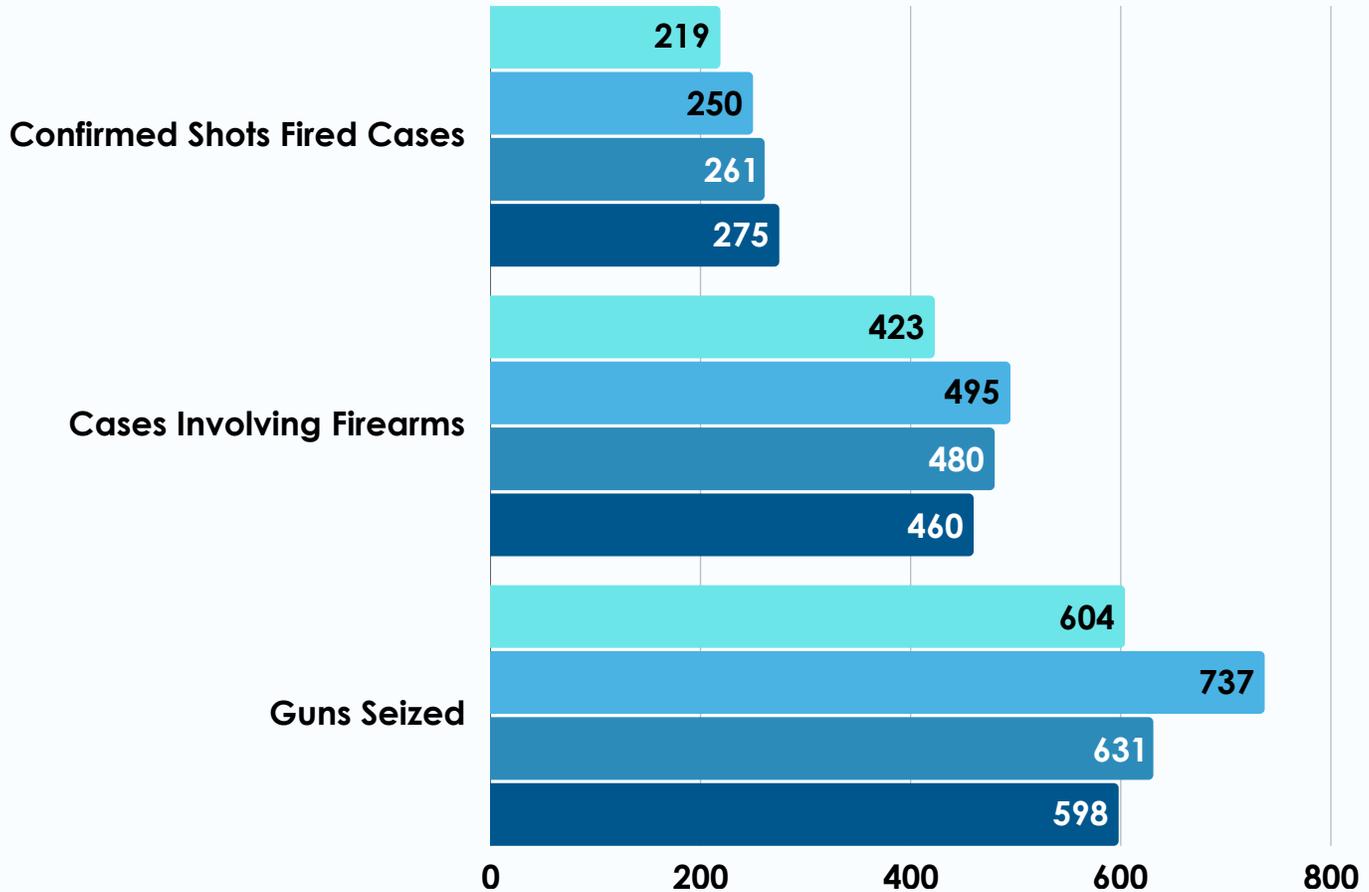
23

Number of times K-9's presence alone was effective and no force was used (surrender)

(-56% from 2023)

Investigations Division: Firearms Data

● 2021 ● 2022 ● 2023 ● 2024





Des Moines Police Department

2024 Data and Statistics



Investigations Division: Detectives

Crimes Cleared in 2024

DMPD Clearance Percentage

National Clearance Percentage (2022)

Aggravated Assault

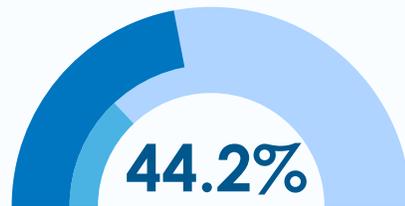
1,162 Reported Cases (Down 3.33% from 2023)



*35.8% above national clearance average

Arson

43 Reported Cases (Down 44.87% from 2023)



*18.1% above national clearance average

Burglary

1,046 Reported Cases (Down 15.51% from 2023)



*8.2% above national clearance average

Motor Vehicle Theft

1,131 Reported Cases (Down 17.08% from 2023)



*31.6% above national clearance average

Murder

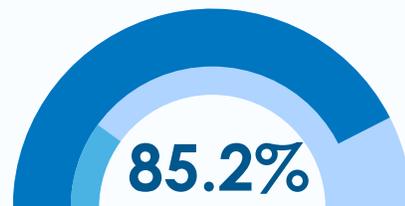
15 Reported Cases (Up 7.14% from 2023)



*43.3% above national clearance average

Rape

162 Reported Cases (Up 1.89% from 2023)



*65% above national clearance average

Robbery

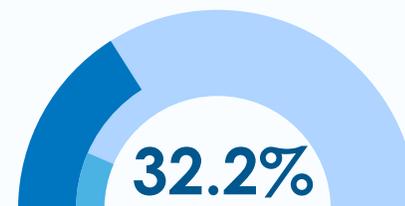
163 Reported Cases (Down 19.31% from 2023)



*21.3% above national clearance average

Theft/Larceny

4,643 Reported Cases (Down 5.92% from 2023)



*19.4% above national clearance average

*All percentages represent DMPD cases cleared compared to 2022 national cases cleared average



Des Moines Police Department

2024 Data and Statistics



Investigations Division: Narcotics Control

180
Drug Overdose cases initiated

27
Narcotics related deaths

35
Narcan Doses Administered by Police

30
Lives Saved (85.7% Narcan Success Rate)

Drugs Seized in 2024

Drug Type	Pounds	Approximate Street Value
Fentanyl/Heroin	34	\$1,817,436
Methamphetamine	78	\$1,236,690
Marijuana	157	\$1,209,057
Wax / Butane Honey	54	\$880,632
Cocaine / Cocaine Base	2.5	\$89,468
Edibles	13	\$35,334
Psilocybin Mushrooms	11	\$23,847
MDMA	6	\$9,696



Des Moines Police Department

2024 Data and Statistics



Investigations Division: Vice and Narcotics

During the month of January 2024, Des Moines Police Department Vice and Narcotics Investigators began investigating a large-scale fentanyl distribution operation originating out of Phoenix, AZ. This operation was flooding the Des Moines Metro area with a significant number of fentanyl pills - DEA labs later revealed that 40% of the pills contained a potentially lethal dose. Through electronic and physical surveillance, investigators intercepted a load-car traveling from Arizona that contained over 13,000 fentanyl pills. A short time later investigators using the same surveillance techniques seized another vehicle traveling from Arizona that contained over 30,000 fentanyl pills.

This seizure is equivalent to 172,000 dosage units of fentanyl valued at over \$700,000.00. Additionally, it is estimated that over 17,000 seized fentanyl pills in these cases contained a potentially lethal dose. The investigation and prosecution of this organization disrupted a major fentanyl organization in Des Moines and potentially saved multiple lives by seizing these pills before they were distributed into the community.



Investigations Division: CSI

CSI responded to 17 major scenes which resulted in over 100 individual 3D laser scans of crime scenes in major cases. These scans are used to provide the courts with a fly through diagram of the scene that can be used in court to provide juries with what the scene looked like.

During a robbery investigation, CSI managed to identify a suspect from latent prints that had been recovered from a basket at the scene. The suspect had handled the basket according to the witness. The prints were developed and lifted, leading to positive identification of a suspect and assisting detectives in solving the case.

The suspect and his accomplice were charged with five armed robberies of Git and Go stores between October 5 - October 12 in 2024. On October 13, both individuals were arrested for possession of firearms. CSI identified fingerprints in another case further tying the suspects to the robberies. Both individuals were federally indicted and are currently awaiting trial.





Des Moines Police Department

2024 Data and Statistics



Investigations Division: CSI

Fingerprints

1,754

Latent Prints Analyzed

24,089

Manual Print Comparisons

403

Identifications Made

Lab Submissions

293

In-house Lab Requests

204

Requests Submitted To DCI Lab

760

NIBIN Requests

Ballistics

2,806

Fired Casings Analyzed

947

Casings Entered Into National Database

320

Leads Returned From Database

13

Local Agencies Served

Investigations Division: Property and Special Assignment

Cryptocurrency Scams

18

Cases Reported

\$480K

Total money lost in these scams

\$26.7K

Average loss per scam

Retail Theft

1,713

Thefts at retail locations

817

Cases closed

506

Cases closed by arrest



Des Moines Police Department

2024 Data and Statistics



Investigations Division: Police Academy

Through federal grants in 2024, the Des Moines Regional Police Academy was able to purchase a virtual reality training system. The new immersive VR system will provide several training benefits to police officers to include a safe training environment.

This system also allows DMPD officers to gain experience in high-stress situations and experience the emotional and physical responses that accompany them. The new technology also gives instructors the ability to view trainee progress with insight to areas for improvement, creating a more targeted training and skill development.



Investigations Division: Family Conflict Section

The Family Conflict Section also collaborates closely with the Internet Crimes Against Children (ICAC) Task Force. ICAC regularly refers "cybertips" to our detectives, providing leads or information about suspects involved in the illegal possession, distribution, and manufacturing of Child Sexual Abuse Material (CSAM) in the Des Moines area.

In August 2024, a Family Conflict detective received a Cybertip from ICAC regarding a suspect accused of possessing CSAM and attempting to meet with an underage female.

Over the following months, the detective worked diligently to identify the suspect and locate his residence in Des Moines. A search warrant was ultimately executed at the suspect's residence, leading to the seizure of several electronic devices suspected of being used in the possession and distribution of CSAM.

After the seizure, the devices were analyzed. In consultation with the Polk County Attorney's Office, over 20 felony charges were filed against the defendant.

Investigations Division: Sex Offender Compliance

The Des Moines Police Department, along with surrounding law enforcement agencies, conducted the annual Polk County Sex Offender Compliance Sweep from May 5th to May 9th, 2024.

This multi-day operation involved officers working in small teams to contact every registered sex offender residing in Polk County to ensure they were in compliance with court-ordered restrictions. Currently, there are 1,023 sex offenders residing in the county.

Funded by the U.S. Marshals Service, the annual sweep supplements the ongoing compliance checks conducted year-round by the Des Moines Police Department and the Polk County Sheriff's Office.

During the 2024 compliance operation, officers verified the status of all 1,023 registered offenders. Of these, 853 were found to be in compliance, while 96 offenders were either incarcerated or deceased. As a result of this year's operation, 13 offenders were identified as being out of compliance, and law enforcement, in coordination with the Polk County Attorney's Office, determined violation charges for these individuals.

In addition to the annual operation, the Des Moines Police Department conducts monthly compliance checks on sex offenders, typically verifying the status of around 30 offenders per month. These checks are performed in close collaboration with the Polk County Sheriff's Office and the Iowa Department of Criminal Investigation's Iowa Sex Offender Registry to ensure all agencies are informed of any irregularities.



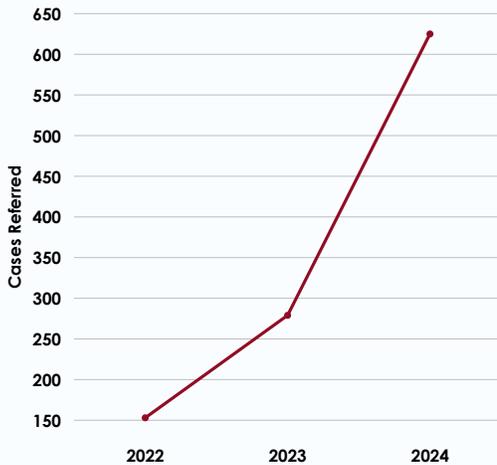
Des Moines Police Department

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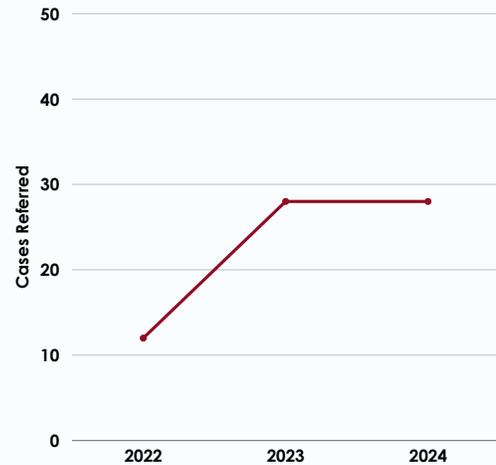


Investigations Division: Referrals From Partner Organizations

HHS Referrals



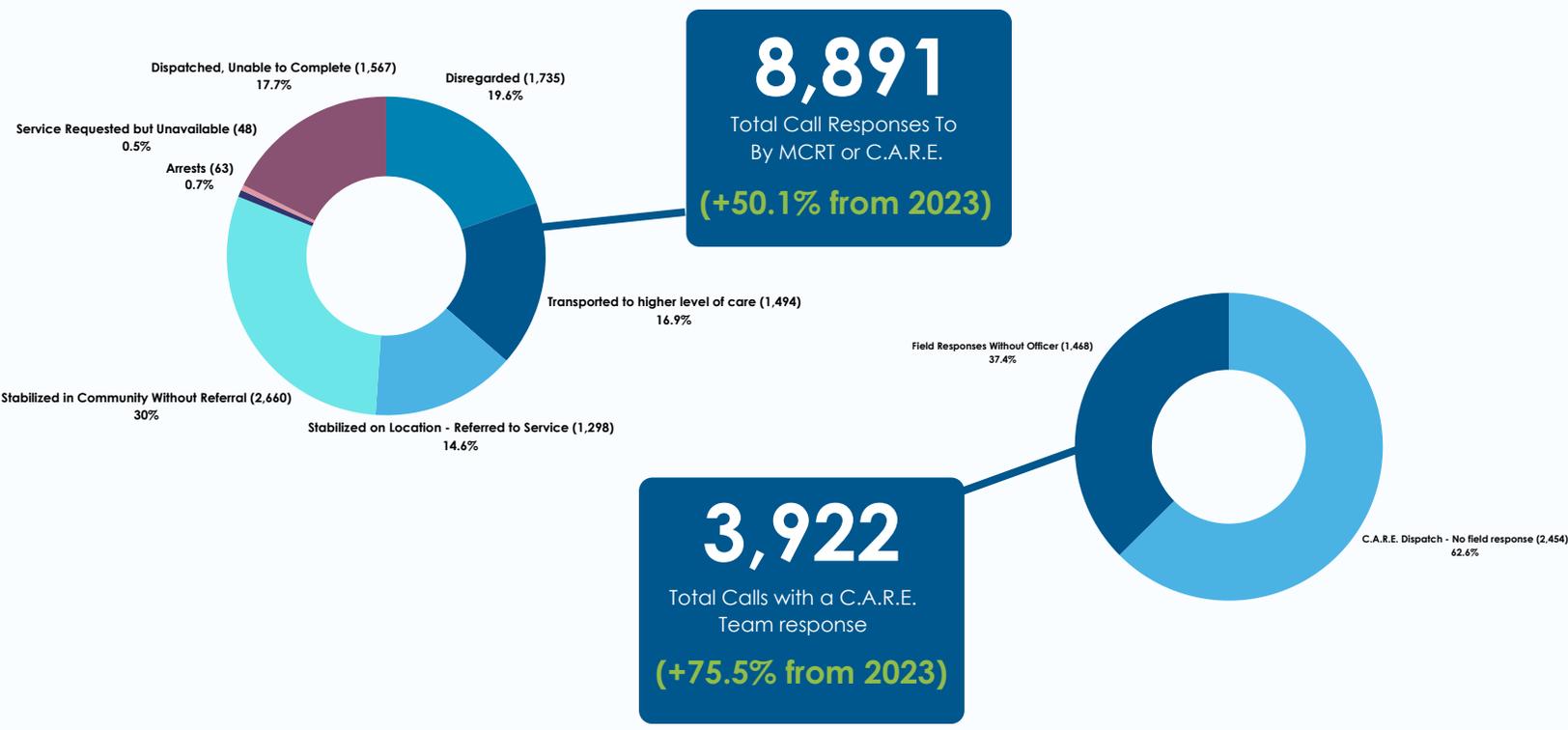
Cyber Tips*



*Cyber Tips provided by Internet Crimes Against Children Task Force Program

Mobile Crisis Response Team and C.A.R.E. Program

Mission Statement: To respond and serve all people in our community that are experiencing a crisis; advocating with compassion, empathy, and understanding.





Des Moines Police Department

2024 Data and Statistics



Public Safety Technology

The Public Safety Technology (PST) team was formed at the beginning of 2024 to support and enable the efforts of Des Moines' public safety professionals through specialized technologies and data driven solutions. These technical experts support the needs of nearly 750 Police and Fire Department personnel through solutions including the 911 dispatch platform, records management systems, in-car mobile technologies, digital evidence cameras, enterprise data analytics, and others.



In 2024, the team processed nearly 3,200 technical support requests from Police and Fire personnel. The team also completed 63 new technology projects including replacing all in-car police cameras and mobile computers. The team processed 19 technology-related purchases and contract renewals including a new outdoor warning system for the City of Des Moines, a new 911 phone system, technological advancements for the Police Academy, and the new DMPD public relations mobile phone app.



Enterprise Data & Analytics Team

The Data Team is part of the public safety technology team and specializes in capturing, integrating, and analyzing public safety data for increased public transparency and improved departmental decision making.

In 2024, the team analyzed calls for service, crime incidents, arrests, traffic enforcement, complaints, use of force, Mobile Crisis/CARE activities, and vehicle pursuits. Many of those statistics are now available in the department's annual reports on the City's website and open data portal (Data.DSM.City).

Planned 2025 analytics include advanced crime reporting, traffic stop analytics, operational workforce reporting, and creating additional public facing reports.



Des Moines Police Department

2024 Data and Statistics



Modernizing Policing With Data-Driven Insights

DMPD continues to move forward with a clear focus on enhancing its data capabilities, building public trust, and meeting national standards for excellence in policing. In recent years, the department has taken significant steps to modernize its approach, incorporating recommendations from two outside consulting firms - Public Works, LLC and 21CP Solutions - while also actively pursuing national accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

Public Works, LLC conducted an in-depth assessment of DMPD's data infrastructure in 2022, emphasizing the importance of reliable and comprehensive data collection - particularly around traffic stops. Their report outlined key attributes for an effective data system, including accountability, transparency, and actionability. This foundational work laid the groundwork for further improvements and helped prioritize initiatives around stop data, system integration, and officer reporting.

In 2023, 21CP Solutions built upon this momentum by conducting a comprehensive organizational review. Their report offered recommendations aimed at strengthening data analysis, deepening community engagement, and ensuring that DMPD's decisions are guided by transparent and objective information. As a result of these recommendations, DMPD has made significant progress, including hiring dedicated data professionals to support analytics efforts and developing a robust public-facing data dashboard to share real-time department statistics.

The department's commitment to continuous improvement is also reflected in its pursuit of national accreditation through CALEA. DMPD has been working through the rigorous self-assessment and documentation phases required to meet over 180 law enforcement best practice standards. Accreditation represents more than a badge of honor—it reflects DMPD's dedication to aligning its policies, procedures, and performance with nationally recognized benchmarks.



Des Moines Police Department

Frequently Called Numbers



If you have an emergency,
DIAL 9-1-1

	Hours	Phone
Police Non-emergency Dispatch	Staffed 24 hours / day	(515) 283 - 4811
Police Information Desk	Daily 7 a.m. - 7 p.m.	(515) 283 - 4824
Animal Control Shelter	M-F 9:30 a.m. - 6:30 p.m. Weekends 9:30 a.m. - 5:30 p.m.	(515) 284 - 6905
Crime Scene Investigations (Fingerprints)	M-F 8 a.m. - 4 p.m.	(515) 283 - 4804
Investigations Division	M-F 8 a.m. - 4 p.m.	(515) 283 - 4864
Police Legal Advisor	M-F 8 a.m. - 5 p.m.	(515) 283 - 4121
Professional Standards (Personnel Complaints)	M-F 8 a.m. - 5 p.m.	(515) 283 - 4816
Personnel and Training (Academy)	M-F 8 a.m. - 5 p.m.	(515) 323 - 8350
Property Management/Vehicle Impound	M-F 7 a.m. - 4 p.m.	(515) 283 - 4850
Public Information Office	M-F 8 a.m. - 5 p.m.	(515) 732 - 5115
Records Section - Report Requests	M-F 7 a.m. - 4 p.m.	(515) 283 - 4896
Records Section - Phone Report Unit	Hours Vary	(515) 283 - 4771
Traffic Section	M-F 7 a.m. - 4 p.m.	(515) 323 - 8370
Vice and Narcotics Control	M-F 8 a.m. - 4 p.m.	(515) 283 - 4830