

To improve service to homeowners, CCMC has identified the need for a more efficient and technologically advanced banking partner. As a result, our bank lockbox provider is changing from Pacific Western Bank (PWB) to Alliance Association Bank (AAB), effective July 2023. AAB provides services to over 35,000 community associations and over 1,000 management companies. We are confident that this change will result in faster and more efficient processing of assessment payments.

Action Needed >>>

Please update your payment mailing address to PO Box 93327, Las Vegas, NV 89193 - 3327. Payments mailed to the old payments processing address will be returned to the sender after 8/15.

Bank Bill Pay Service



Delete the existing payment profile, Create a new payment profile using the following:

Payee: [Community Association Name]
c/o CCMC Processing Center
PO Box 93327
Las Vegas, NV 89193-3327

Memo/Account Number:
Management Company ID (6675)- Association ID - Property Account Number
(example: 0000 – DAY – 10). ***This information is outlined in your payment coupon.***

Pay by Check



Include your payment coupon with your check in the provided windowed envelope to ensure your payment is accurately processed to your account. If you are paying for multiple properties, please send a separate coupon and check for each property to ensure timely and accurate posting to the accounts.

[Community Name]
c/o CCMC Processing Center
PO Box 93327
Las Vegas, NV 89193-3327

Recurring/Debit/Credit Options



View the back of the statement for more information on the following online options:

- **Recurring Electronic Check Payments** – You may have your assessments automatically deducted from your checking account. This service is FREE.
- **One-Time Electronic Check Payments** – Pay your assessment online one time only. This service is \$2.95 per transaction.
- **One-Time Payment with Credit/Debit Cards** – You may make a one-time payment with a credit or debit card. Credit Card service fee- 3.5%, Debit Card flat fee \$5.00 charged by the bank.

CCMC Customer Service Support Team

1-833-301-4538

customerservice@ccmcnet.com

CCMCnet.com

Additionally, you can contact your onsite team for more information

Scan for Payment Options

