



Policy Manual

Continuously reviewed and approved by
Brookings Public Library Board of Trustees

Updated April 2024

Table of Contents

1. By-laws.....	<i>pg. 3-7</i>
2. Acceptable Behavior Policy.....	<i>pg. 8-9</i>
3. Unattended Child Policy.....	<i>pg. 10-11</i>
4. Circulation Policy.....	<i>pg. 12-17</i>
5. Interlibrary Loan Policy.....	<i>pg. 18-21</i>
6. Outreach Services Policy.....	<i>pg. 22-23</i>
7. Materials Selection Policy.....	<i>pg. 24-29</i>
8. Display Policy.....	<i>pg. 30-31</i>
a. Loan to Library Agreement.....	<i>pg. 32</i>
9. Citizens Request for Review Policy and Procedure.....	<i>pg. 33-34</i>
a. Citizen’s Request for Reconsideration Form.....	<i>pg. 35-36</i>
10. Confidentiality of Library Records Policy.....	<i>pg. 37</i>
11. Video Surveillance Policy	<i>pg. 38-39</i>
12. Internet Usage Policy.....	<i>pg. 40-42</i>
13. Wireless Agreement Policy.....	<i>pg. 43-44</i>
14. Website Link Selection Policy	<i>pg. 45</i>
15. Social Media Policy.....	<i>pg. 46-48</i>
16. Community Bulletin Board Policy.....	<i>pg. 49-50</i>
17. Gift Policy.....	<i>pg. 51-54</i>
a. Gift of Art Form.....	<i>pg. 55</i>
18. Historical Collection Policy.....	<i>pg. 56-57</i>
19. Meeting Room Policy.....	<i>pg. 58</i>
20. Mother’s Room Policy.....	<i>pg. 59</i>
21. Volunteers Program Policy.....	<i>pg. 60</i>
22. Maker Lab Policy.....	<i>pg. 64</i>
a. Maker Lab Guidelines.....	<i>pg. 67</i>
b. Maker Lab Waiver.....	<i>pg. 68</i>
23. Work from Home/Remote Work Policy.....	<i>pg. 69</i>

BOARD OF TRUSTEE BYLAWS
BROOKINGS PUBLIC LIBRARY

MISSION STATEMENT

The Brookings Public Library (BPL) will provide materials and information contributing to the education, recreation and quality of life for the community.

The BPL offers the same quality of service to everyone regardless of race, color, creed, national origin, educational background, disability, age, sex, sexual orientation, gender identity or any other criterion.

ARTICLE I - Name

This organization shall be called "The Board of Trustees of the Brookings Public Library" existing by virtue of the provisions of Chapter 14-2 of the South Dakota Codified Laws, 1975 revision and 1977 supplement, and exercising the powers and authority and assuming the responsibilities delegated to it under the said statute.

ARTICLE II – Appointment of Trustees

Section 2.03 of the Brookings City Charter requires that the Mayor shall appoint with the advice and consent of the City Council the members of citizen advisory boards, committees and commissions including the BPL Board of Trustees.¹ A majority of the members shall be residents of the City. Members shall have a current library card in good standing. The City Clerk will post the call for BPL Board of Trustee applications and contact incumbents whose terms are expiring and inquire if they wish to be considered for reappointment. Normally only those who have filed applications will be considered for appointment. Trustees are encouraged to suggest that potential Board members apply. A book of filed applications is maintained by the City Clerk and will be available for review by the public. Formal City Council action on all appointments is required. Upon appointment, new Trustees are sent a letter of congratulations and a certificate of appointment. Applicants who are not appointed will be advised in writing.

ARTICLE III - Officers

Section 1. The officers shall be a Chairperson and a Vice-Chairperson, elected from among the appointed Trustees at the annual meeting of the Board.

¹ Mayoral Volunteer Appointment Process (effective 01/01/03), City of Brookings Directory; Elected Officials Appointed Boards, Committees & Commissions. p. 60 Updated 05/18/2018, Mayoral Volunteer Appointment Process (effective 01/01/03). <http://www.cityofbrookings.org/DocumentCenter/Home/View/262> Accessed July 31, 2018.

Section 2. Officers shall serve a term of one year from the annual meeting at which they are elected until their successors are duly elected. Vacancies in office shall be filled by election at the next regular meeting of the Board to fill unexpired terms. Officers may serve for not more than two successive terms in the same position.

Section 3. The Chairperson shall preside at all meetings of the Board, authorize calls for any special meetings, appoint all committees, execute all documents authorized by the Board, shall certify all bills approved by the Board, and generally perform all duties associated with that office.

Section 4. The Vice-Chairperson shall, in the absence of the Chairperson, exercise the Chairperson's functions.

ARTICLE IV – Trustee Expectations and Responsibilities

Section 1. It is the policy of the City of Brookings and the BPL to uphold, promote and demand the highest standards of ethics from all its appointed officials. Trustees shall maintain the utmost standards of personal integrity, truthfulness, honesty and fairness in carrying out their duties, avoid any improprieties in their roles as public servants including the appearance of impropriety, and never use their position for improper personal gain. In order to maintain and enhance public trust and confidence in the Library, to achieve equity and social justice, to affirm human dignity, and to better the quality of life for residents of Brookings, the members of the boards and committees and dedicate themselves to the stewardship of the public trust. To ensure this, Trustees agree to adhere to the City of Brookings Code of Volunteer Ethics² as a condition of their appointment.

Section 2. Each Trustee shall make a personal commitment to contribute the time and energy to faithfully carry out their duties and responsibilities effectively and with absolute truth, honor and integrity to ensure that library provides the best possible service to the community.

Expectations. A Trustee:

- a) is collegial;
- b) has a current library card;

² City of Brookings Volunteer Code of Ethics, City of Brookings Governance and Ends Policies – Appendix B, Updated 1/17, <http://www.cityofbrookings.org/DocumentCenter/Home/View/263>. Accessed July 31, 2018.

- c) represents the diversity of the community with respect to interests, age, and socioeconomic levels;
- d) is familiar with library trends and standards;
- e) participates in Board meetings and serve on Board subcommittees as requested;
- f) participate in continuing education activities;
- g) will protect the confidentiality of library records;
- h) avoids conflicts of interest;
- i) will comply with the legal authority, state statutes, and local ordinances and board regulations under which the library operates.

Responsibilities. Trustees will

- a) establish goals and objectives for the library in a written long-range plan that should be revised annually;
- b) determine and adopt written policies to govern the programs, operations, and use of the library;
- c) assist in the preparation of the annual library budget;
- d) approve library expenditures;
- e) advocate for improved library service and resources;
- f) consider citizen or staff complaints or suggestions in regard to adopted policies;
- g) ensure the preparation of annual reports and statistics to the city and state library.

ARTICLE V - Meetings

Section 1. The library Trustees shall meet at least once during each quarter of the year, the date and hour to be set by the Board at its annual meeting.

Section 2. The annual meeting, which shall be for the purpose of the election of officers, shall be held at the time of the regular meeting in January of each year.

Section 3. The order of business for regular meetings shall include, but not be limited to, the following items that shall be covered in sequence shown so far as circumstances will permit:

- a) Roll call of members
- b) Reading and approval of minutes
- c) Approval of bills
- d) Report of librarian
- e) Financial report of the library
- f) Reports of Committees

- g) Communications
- h) Unfinished business
- i) New business
- j) Public presentation to, or discussion with the board
- k) Adjournment

Section 4. Special meetings may be called by the Chairperson or at the request of three Trustees for the transaction of business as stated in the call for the meeting.

Section 5. A quorum for the transaction of business at any meeting shall consist of three members of the board present in person.

Section 6. Conduct of meetings: Robert's Rules of Order, online edition, shall govern proceedings of all meetings.

ARTICLE VI - Library Director and Staff

The Board shall appoint a qualified Library Director who shall be the executive and administrative officer of the library on behalf of the Board and under its review and direction. The Director shall be held responsible for the proper direction and supervision of the staff, for the care and maintenance of library property, for an adequate and proper selection of books in keeping with the stated policy of the board, for the efficiency of library service to the public and for its financial operation within the limitations of the budgeted appropriation. The Director shall appoint and specify the duties of other employees with the consent of the city manager.

The Library Director shall prepare and submit any and all reports requested by the board or required by laws; shall issue notices of all regular meetings, and on the authorization of the Chairperson, of all special meetings, shall have custody of the minutes and other records of the board; shall be responsible for maintaining a complete set of minutes and other records on permanent file at the library; shall, together with the Chairperson, certify all bills approved by the board; shall notify the mayor of any vacancies on the board. The Library Director or their designee shall attend all board meetings, serving as secretary. At the Board's discretion, he/she may attend those at which the librarian's appointment, salary, or performance is to be discussed or decided.

ARTICLE VII - Committees

Section 1. The Chairperson shall appoint committees of one or more members each for such specific purposes as the business of the Board may require from time to time. The committee shall be considered discharged upon the completion of the purposes for which it was appointed and after the final report is made to the Board.

Section 2. All committees shall make a progress report to the Board at each of its meetings.

Section 3. No committee will have other than advisory powers unless, by suitable action of the Board, it is granted specific power to act.

ARTICLE VIII - General

Section 1. An affirmative vote of the majority of all members of the Board present at the time shall be necessary to approve any action before the board. The Chairperson may vote upon and may move or second a proposal before the board.

Section 2. The by-laws may be amended by the majority vote of all members of the Board provided written notice of the proposed amendment shall have been distributed to all members at least ten days prior to the meeting at which such action is purposed to be taken.

Section 3. Any rule or resolution of the board, whether contained in these by-laws or otherwise, may be suspended temporarily in connection with business at hand, but such suspension, to be valid, may be taken only at a meeting at which two-thirds of those present shall so approve.

Brookings Public Library Policy:	Title: Acceptable Behavior Policy	
Issue Date: August 2014	Updated: December 2023	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish guidelines of acceptable behavior in the Library to provide everyone with an equal opportunity to use the library facilities.

II. POLICY

Library trustees may make all necessary rules and regulations pertaining to the use and management of the library building as are not inconsistent with state law. This policy is to ensure that library facilities are safe, welcoming and provide equitable access to materials and services for all library users. Appropriate library conduct includes activities such as reading, studying, properly using library materials or computers and other similar conduct normally associated with a public library.

This Policy and the following library regulations are established to provide everyone with an equal opportunity to use the library facilities. A person who repeatedly violates library policies may be barred from using the library facilities for a period not to exceed 6 months. The Library Board will determine whether repeated violations will result in the prohibited use of library facilities.

III. DEFINITIONS

- A. Vandalism: an action involving deliberate destruction of or damage to public or private property
- B. Harassment: behavior that annoys or troubles someone.

IV. ADMINISTRATION

- A. The following inappropriate behaviors, without limitation by the enumeration in this Policy, are prohibited in the Brookings Public Library
 - a) Destroying or damaging Library materials, equipment or furniture.
 - b) Vandalism of Library property.
 - c) Unsanitary habits which create unclean or unsanitary conditions within the Library building.
 - d) Smoking or vaping in the Library building or within 20 ft of any entrance.

- e) Refusing to follow the reasonable directions of library staff, including, for example, failing to take shelter in an emergency as directed by staff.
 - f) Refusal to leave the Library building at designated closing times or when requested by Library Staff.
 - g) Engaging in any behavior that a reasonable person would find to be annoying, disruptive, harassing, or threatening in nature to library users or staff including stalking, prolonged staring at another person, following another person with the intent to annoy, or intentionally behaving in a manner that could reasonably be expected to annoy or disturb other patrons.
 - h) Engaging in excessive or disruptive conversations, talking loudly, using personal electronic equipment at such a volume or making ongoing noise that is unreasonably disturbing to other library users.
 - i) Running in the building.
 - j) Consumption of alcohol or illegal substances in the Library.
 - k) Engaging in any other activities that disrupt library services.
- B. The Library and staff are not liable/responsible for unattended personal items. Staff cannot monitor personal items for patrons.
- C. While patrons of all ages are welcome to browse and check out materials from the Children's or Young Adult collections, the use of seating and activities within these spaces is reserved exclusively for the use of children or teens and their parents/caregivers.
The Children's and Young Adult areas are reserved for children or teens and those who accompany them as well as those adults interested in children's and young adult literature. Adults 18 and over not accompanying a child or teen may be asked to leave the specified area at any time.
- D. Beverages with lids and food items may be consumed in the Library except when using Library computers. No food is allowed within the Maker Lab.
- E. In the case of unacceptable behavior by minor children, parents will be notified of their behavior. Supervision of children is the responsibility of parents. See Library Board Policy on Unattended Children.

Brookings Public Library:	Title: Unattended Children Policy	
Issue Date: June 2019	Updated: January 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to unattended children in the Library building.

II. POLICY

The Brookings Public Library encourages visits by children. Parents are responsible for their children’s behavior in the Library, and children should not be left unattended if under the age of eight.

III. DEFINITIONS

A. Unattended: the parent or responsible person is not in close proximity to the child.

IV. ADMINISTRATION

- A. Parents are responsible for their children’s behavior in the library. Library staff cannot be expected to assume responsibility for the care of unsupervised children.
- B. It is the policy of the library that all children seven years of age and under must be in the company of a parent or responsible person who is fourteen or older while in the library.
- C. If a child aged seven or under is attending a Library program, a parent or responsible person must remain in the library until the conclusion of the program.
- D. If a child is left unattended in the Library, the staff will attempt to locate his/her parent/care provider. If a parent/care provider is in the Library, they will be informed of the Library’s policy concerning unattended children.

- E. If a parent/care provider is not found in the Library, staff will attempt to locate the parent using library card registration. A parent, when contacted, will be informed of the Library's policy concerning unattended children. If the parent is unable to be contacted, the police will be called to help in locating the parent and/or escorting the child home.
- F. Fifteen minutes before closing time, Library staff will remind young people to contact a parent/responsible person for a ride home.
- G. If a parent/responsible person cannot be reached or does not arrive within fifteen minutes past closing time, the police will be called to escort the child home.
- H. The Library staff is not permitted to give any child a ride home.

Brookings Public Library Policy:	Title: Circulation Policy	
Issue Date: May 2021	Updated: September 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 7

V. PURPOSE

To establish a written policy in regard to the circulation of Library materials.

VI. POLICY

There is a large investment of public funds in the library's collections. Policies are established to provide patrons with an equal opportunity to use the materials and to protect them from damage or abuse.

Although the Brookings Public Library makes as much material as possible available for loan, certain items must be restricted. These include those that must be continually available within the building (reference books); materials of great cost or rarity; or materials that are useless away from the library, i.e. microforms requiring special readers.

The following policies are formulated to acquaint patrons with the services of the Brookings Public Library and to set forth the regulations for the borrowing of library materials.

VII. DEFINITIONS

- A. Registration: an official act of signing up for a Brookings Public Library Card
- B. Circulation: checking items in or out of the Brookings Public Library
- C. Loan Periods: How long patrons may have an item checked-out from the Brookings Public Library

VIII. ADMINISTRATION

A. Registration:

- i. All residents of Brookings County may register for use of library materials free of charge. Patrons who neither reside in nor pay property taxes to Brookings County may borrow materials with payment of an out-of-county fee set annually by the Library Board. If a family purchases a year's library service, each member of the immediate family will receive a card and will be allowed to check out 25 items at a time per card. Immediate family members are defined as parent(s)/guardian(s) and children or stepchildren 17 years of age and younger living at the same residence.

- ii. Patrons younger than 18 years of age are required to have a parent or guardian's signature before a borrower's card will be issued. Library cards must be presented at time of check out.
- iii. Patrons older than 18 years of age applying for a library card will be required to show picture identification with their home and/or current address, and must list their birth date on the application. Parents must show ID when applying for cards for their children.
- iv. South Dakota State University students will be issued a library card that will expire in one year to ensure having current address information. These cards have the same privileges as a local card with the exception of Interlibrary Loan privileges which are defined by the State Interlibrary Loan Agreement. Students whose permanent address is in Brookings County may be issued permanent (3 year) cards.
- v. Cards for individuals who are staying at group homes such as Teen Challenge or the Domestic Abuse Shelter will expire in one year due to the temporary nature of the residence.
- vi. For individuals in the Brookings County Youth Mentoring Program, cards can be issued to the mentee upon application by the mentor. The mentor assumes responsibility for books checked out on the card. Cards will expire in one year, and are limited to a maximum of two (2) books checked-out at one time. Mentee cards cannot be used to check out other materials except books.
- vii. In all cases, each new registrant is to receive a new number. All cards expire in three years with exception of Out-of-County, SDSU, and Temporary. In order to re-register, the patron's address must be updated and all fines and outstanding debts must be settled.
- viii. A replacement fee is charged for lost cards. We will loan library material only to library patrons using their own borrower's cards, unless immediate family members are specified for use on the account.

B. Temporary Registrations:

- i. Temporary cards will be issued to people who generally reside outside of Brookings County but are temporarily living here. This does not apply to residents of surrounding counties, but to those individuals who are here on a short-term basis. A deposit equal to the current out-of-county rate will be collected. The deposit will be returned when all materials are returned in good condition. Maximum length of time a card will be issued is for three (3) months.

C. Institutional Cards:

- i. Any school or educational institution with a Brookings County address may receive an institution card. This is not intended to allow all

employees personal access to the Library, but is to be used by staff for school or institutional program purposes. The designated staff person from the school or institution may apply for an institution card at the Library by completing and signing a Brookings Public Library Registration Form. The designated staff member shall provide names of any additional staff members who have permission to check out materials using the institution's card. The physical library card is kept at the Library circulation desk, and authorized staff may ask for items to be checked out on their institution's card. Library staff will verify the name of the institution staff member requesting use of the institution card. All circulation policies regarding length of check out, overdues, copyright restrictions, and care of materials apply to institution cards. The card is issued for three (3) years.

D. Receipts:

- i. Receipts shall be given for payment of out-of-county registrations and lost items. A receipt may be given for fines at the patron's request.

IX. Circulation

A. Loan periods and checkout limits

- i. Patrons may checkout up to 25 total items per card, while also maintaining the collection limits outlined below. Teachers may borrow more materials for class upon approval from the Circulation Manager or supervising Librarian.
- ii. Any item may be renewed once unless a hold has been placed on the item or the item's allotted renewals have been exhausted. Renewals are granted for the length of the item's loan period based on the calendar date on which the item was renewed.
- iii. Items will auto-renew when possible, as outlined in A.ii. If a patron has email communication enabled, a courtesy email will be sent noting which materials were renewed. Patrons are responsible for noting items not able to be auto-renewed, and return accordingly.
- iv. Interlibrary Loan materials cannot be renewed.

Material Type	Loan Period	Checkout Limits
Audiobooks (CD or MP3)	4 weeks	25
Board Games	4 weeks	1
Board Games (Easy)	4 weeks	1
Books	4 weeks	25
Book Bags	6 weeks	25
Book Club Books	2 weeks	25
DVDs/Blu-rays	1 week	5
Easy Audio (Wonderbooks)	4 weeks	10
High-Demand Books**	1 week or 2 weeks	25

Interlibrary Loans	4 weeks	10
Kids CD Kits	4 weeks	25
Kids Packs	4 weeks	1
Laptops (in-Library only)	4 hours	1
Launchpads	1 week	1
Magazines (except current issue)	4 weeks	25
Maker Kits	1 week or 4 weeks	1
Playaways	4 weeks	5
Puzzles	4 weeks	1
Vertical File Material	1 week	25
Video Games	1 week	1
Wellness DVDs	4 weeks	1
Yard Games	1 Week	1

**The choice of titles and length of high demand loan status for each title will be determined by the Librarian in charge of that collection.

A. Holds:

- i. The Brookings Public Library will permit a patron to place a hold on any materials in the collections, whether they are available at the time of hold or loaned out to another patron. The request may be made by phone, in person, or online through the Library catalog. Patrons will be notified by email, phone, or mail when the reserved material is available. Material will be held for seven (7) days. If the material is not picked up within that time, the reserved material will be loaned to the next patron on the list or returned to the shelf, whichever is applicable. A patron may have up to 20 holds on their card at any one time.

B. Reserves:

- i. Materials are put on reserve if frequently used or has been shown to be susceptible to theft or mutilation. Such material must be checked out and returned to the circulation desk; it does not leave the Library building.

The Brookings Public Library is not responsible for patron use.

X. Other Types of Loans

A. Interlibrary Loans:

- i. Interlibrary loan privileges are available to all registered patrons. The Brookings Public Library ascribes to the state and national interlibrary loan codes, which necessitates our referring SDSU students to the SDSU Interlibrary Loan department for class-related items and teachers to their school libraries for items used in their classrooms.
- ii. Patrons may have 15 active requests at any one time. Notification of arrival of material will be by phone, mail, or email.

B. Historical Collection:

- i. Because of the historical value of the collection and the fact that much of the material is irreplaceable, the material should be used within the Library, if possible. Exceptions may be made with approval of the Director

of Library Services or the Adult Services Librarian.

XI. Fines for Overdue Material

- A. Fines on overdue materials will accrue per 24 hours overdue beginning at closing time the day they are due, and are outlined below. The in-house laptop fine is \$25, beginning immediately after four hours use. (See *Circulating Laptops Policy* for more guidelines.)

Material Type	Grace Period	Fines (per day)
Audiobooks (CD or MP3)	7 days	\$0.10
Board Games	0 days	\$0.10
Books	7 days	\$0.10
Book Bags	7 days	\$0.10
DVDs/Blu-rays	0 days	\$1.00
Easy Audio (Wonderbooks)	7 days	\$0.10
High-Demand Books**	7 days	\$0.10
Interlibrary Loan	0 days	\$0.10
Kids CD Kits	7 days	\$0.10
Kids Packs	7 days	\$0.10
Laptops (in-Library only)	0 days	\$25.00
Launchpads	0 days	\$1.00
Magazines (except current issue)	7 days	\$0.10
Maker Kits	0 days	\$1.00
Playaways	7 days	\$0.10
Puzzles	0 days	\$0.10
Vertical File Material	7 days	\$0.10
Video Games	0 days	\$1.00
Wellness DVDs	0 days	\$1.00
Yard Games	0 days	\$0.10

- B. A courtesy reminder email is sent two (2) days before an item is due if the patron has email notifications enabled on their account. The first seven days after an item (other than those noted above) is due is a grace period. If the items are returned within that time, no fines are levied. On the eighth day, fines begin accumulating from the day the items became overdue. One overdue notice will be sent via email or regular mail (if no email address on file) on the 8th day after the item is due. A bill for the replacement cost of the item and a \$5 processing fee per item will be sent via regular mail 28 days after the due date. Fines for overdue materials will not exceed the replacement cost of these items. The postage required for any regular mail notices will be added to the total fine.
- C. If the total value of the material is \$50 or more, and if there is no response from the bill the Director may seek collection of the account through Unique National Collections Service, which will include the current retail cost of the book,

processing fee, late fines, and the cost of the collection proceedings. This is done monthly.

VIII. **Restriction of Borrowing Privileges**

- a. A patron's privilege to check out materials may be suspended under the following circumstances:
 - i. Accumulated fines over \$5.
 - ii. Failure of any registered patron to renew their card on or before the expiration date.
 - iii. Accumulated charges for lost or damaged materials.

In all cases, full privileges shall be restored upon the payment of the fee or fine, return of materials, or renewal of the card, whichever is applicable.

IX. **Damaged Materials**

- a. In general, wear and damages occurring through normal use will incur no penalty.
- b. Wear and damages occurring through misuse or negligence will be charged as follows: if the damage is repairable, no charges will be assessed, but any additional occurrences will be cause for the withdrawal of checkout privileges, at the discretion of the Director.

If the damage is not repairable and necessitates replacement of the item, the charge will be the current retail price of the item type plus a \$5.00 processing fee for reordering, cataloging, and related processing charges.

- c. Patrons will be allowed to keep damaged materials after they have paid for replacing them and after the Library staff have withdrawn the materials from the collection.
- d. Staff members will inspect all materials before checking them in to make certain the materials are in good condition before placing them on shelves.

X. **Lost Materials**

- a. If a patron pays for replacement of a lost or damaged item, no fines will be charged for that item. When a patron returns any item that has been lost and paid for, the cost for the item will be refunded if it is returned within 90 days of the payment. The \$5 processing fee is not refundable. If it is determined that the Library staff have made a mistake charging the replacement fee, a full refund will be given to the patron, along with our apologies.

Brookings Public Library Policy:	Title: InterLibrary Loan Policy	
Issue Date: May 2018	Updated: December 2021	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 3

- I. **PURPOSE**
To establish a written policy in regard to the use of Interlibrary Loan.

- II. **POLICY**
The Brookings Public Library strives to provide, through Interlibrary Loan, resources and information not available in our library.

- III. **DEFINITIONS**
 - A. Interlibrary Loan (ILL): Borrowing materials from libraries in South Dakota and throughout the United States.
 - B. OCLC: international bibliographic database.

- IV. **ADMINISTRATION: Requests to Borrow Materials form Another Library:**
 - A. The Brookings Public Library will request materials not owned in our collection through the use of South Dakota Share-it, OCLC, and other means (American Library Association forms and direct mail.).
 - B. Items will be verified on South Dakota Share-it or OCLC prior to request. Book and magazine requests should have full citation including book author and title, title of magazine, title of article, author of article, publication date, volume number and page number (inclusive). All requests must comply with the copyright law of the United States (Title 17, United States Code).
 - C. Every effort will be made to order Interlibrary Loan request quickly according to Interlibrary Loan staff schedules.
 - D. Materials generally can be expected within working days. The patron will be notified by phone or email when materials arrive. After notification, the Interlibrary Loan materials will stay on the holds shelf until the due date. It is the patron’s responsibility to obtain the materials in a timely fashion after notification. Materials are checked out to the patron upon arrival at Brookings Public Library. Loan periods of Interlibrary loan materials vary

from two to four weeks, depending on the lending library policy.

- E. Items owned by the Brookings Public Library but currently checked out may not be requested on Interlibrary Loan. If this occurs, the Interlibrary Loan Services Coordinator will place a hold for the patron. A request to Interlibrary Loan will be made if the item is long overdue, lost, or stolen.
- F. Since most libraries will not lend best sellers or high-demand items, audio or video materials, computer software, reference materials, art prints, or entire magazines, the Library may request these items on Interlibrary Loan with the understanding that the materials might not be available.
- G. Interlibrary Loan requests may be made at the circulation desk during library hours. Requests will also be taken by phone or online. Patrons must have a valid Brookings Public Library card and be in good standing. SDSU students may request materials through Interlibrary loan only if it does not relate to class. If the materials are related to a class being taken, SDSU students are encouraged to use the University Library as their source of Interlibrary Loan.
Patrons who are enrolled in distance education at institutions other than SDSU may request class related items on ILL.
- H. Patrons are required to pay fees connected to genealogy microfilm and materials from the South Dakota State Archives. The patron will be notified of the potential charges prior to the request being sent.
- I. Requests for reimbursement for postage, insurance, etc. will be absorbed by the Library, providing the cost is under \$5.
- J. Patrons who consistently do not pick up their Interlibrary Loan materials upon receipt of the notice may lose their Interlibrary Loan privileges or be asked to reimburse the cost to re-request the item(s).
- K. If a request is unfilled, the patron will be contacted concerning the difficulty in borrowing the materials and to determine the next course of action.
- L. No grace period exists for Interlibrary Loan materials that become overdue. Patrons are responsible for all fines or charges resulting from overdue, lost, or damaged materials.

V. Requests from other Libraries to Borrow Materials from Brookings Public Library

- A. The Brookings Public Library will give first priority to serving the needs of the Brookings community. Instate requests will take precedence over out of state requests. No other priorities will be in place for requests. All requests will be addressed in a timely fashion.

- B. Materials in demand at Brookings Public Library or new to the collections will not be loaned or placed on hold for ILL until that demand has been satisfied. Other restricted materials include popular audiovisual items, reference materials, and historical collection materials. The Library will make copies of magazine articles as needed and scan and email to requesting library or patron.

- C. The Brookings Public Library does not charge for lending books on Interlibrary Loan. Materials sent on Interlibrary Loan will have a four-week loan period. Brookings Public Library overdue policies apply to Interlibrary Loan materials. However, no fines will be assessed. An item not returned after being six (6) weeks overdue will be billed to the borrowing library for the replacement cost of the materials and a processing fee. Books borrowed from Brookings Public Library remain the fiscal responsibility of the borrowing library until the item is received at the Brookings Public Library. Materials lost or damaged in the mail or other methods of transit are the responsibility of the borrowing library. Materials damaged while on loan to another library will be billed for replacement or repair.

Brookings Public Library Policy:	Title: Outreach Services Policy	
Issue Date: 2018	Updated: August 2023	Section: Brookings Public Library
Policy Source: Director of Library Services Office	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to Brookings Public Library Outreach Services to homebound patrons.

II. POLICY

The Brookings Public Library offers outreach services for patrons who cannot visit the library for various reasons including but not restricted to health or physical limitation or any temporary conditions that makes visiting the Library difficult, such as broken bones, new babies in winter, or problem pregnancies.

III. DEFINITIONS

- a. Outreach: the act of extending services, benefits, etc. to a wider section of the population, as in community work.
- b. Limitation: restrictive, lack of capacity, inability or handicap, restriction

IV. ADMINISTRATION

- A. Phone calls or personal visits will be used to reach all potential patrons. Present patrons are encouraged to tell their friends. Activity directors at local nursing homes are regularly contacted.
- B. Information may be collected for each patron and may include the following:
 - a. Name, address, and telephone number
 - b. Interests and dislikes in reading/viewing material
 - c. Conditions of health pertinent to reading ability
 - i. Sight – size of print
 - ii. Book size or weight
 - iii. Amount of time needed to read a book, if unusual
 - d. Number of books requested: limit 25
 - e. Number of DVDs requested: limit 5

- f. Book/DVD preferences
 - g. Personal preferences for time of visit – if any
 - i. Morning or afternoon visits
 - ii. Standing appointments such as clinic appointments etc.
- These files shall be confidential.
- C. The Outreach Services Coordinator will be responsible for selecting materials to deliver to patrons when no patron requests are made. Materials are checked out to Outreach card numbers. No overdue charges are assessed. Overdue notices are generated for the convenience of the Outreach Coordinator.
 - a. Books will be checked out in 6-week increments to Outreach patrons
 - b. DVDs will be checked out in 2-week increments to Outreach patrons
 - i. Only DVDs from the regular DVD collection will be available to Outreach patrons. No “new” collection DVDs will be circulated to Outreach patrons.
 - D. Excessive damage that requires material replacement, beyond normal wear and tear, will result in charges assessed to the responsible party.
 - E. If an item/items are lost, the replacement cost will be assessed to the responsible party.
 - F. This program will serve homebound patrons, within the city of Brookings, in private homes, retirement housing, and assisted living homes.
 - G. One phone call or visit to each patron every two (2) weeks will be the standard. A patron may request a delay in service.
 - H. The Outreach Services Coordinator maintains contact with the South Dakota State Library concerning materials for the Blind and Physically Handicapped and serves as the Library’s representative to the Brookings Area Coalition on Aging.

Brookings Public Library Policy:	Title: Materials Selection Policy	
Issue Date: April, 2019	Updated: April 2023Citi	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Patrons	Total Pages: 6

XII. PURPOSE

The purpose of this policy is to guide the library staff in the selection of materials and to inform the public about the principles upon which selections are made. This statement was approved and adopted by the Brookings Public Library Board, which assumes full responsibility for all legal actions that may result from the implementation of any policies stated herein.

XIII. POLICY

The aim of the Brookings Public Library is service to *all* community members. This encompasses individuals and groups of every age, education, philosophy, occupation, economic level, ethnic origin and human condition. Fulfilling the educational, informational and recreational needs of these people is the Brookings Public Library's broad purpose. More specifically, it helps people to keep current with change in all areas, educate themselves continually, become better members of their families and communities, become socially and politically aware, be more capable in their occupations, develop their creative abilities and spiritual capacities, appreciate and enjoy literature and art, contribute to the overall expanse of knowledge, and stimulate their own personal and social well-being. All printed and non-print materials are selected by this library in accordance with these basic objectives.

XIV. DEFINITIONS

- A. Selection: deciding whether or not to add a specific item or types of materials to the collection based on criteria outlined within the Collection Development Policy
- B. Materials: printed or non-print items such as books, CDs, DVD, etc.

XV. ADMINISTRATION

RESPONSIBILITY FOR MATERIALS SELECTION:

- I. The Library Board adopts as part of its policy the following paragraphs from the Library Bill of Rights:
 - a. As a responsibility of library service, books and other library materials should be chosen for values of interest, information, and enlightenment of all people of the

community. In no case should library materials be excluded because of the race or nationality or the social, political, or religious views of the authors.

- b. Libraries should provide books and other materials presenting all points of view concerning the problems and issues of our times; no library materials should be proscribed or removed from libraries because of partisan or doctrinal disapproval. ⁱ
- J. Final responsibility for selection of library materials is and shall be vested in the Director of Library Services. However, the Director may delegate, to such members of the staff as are qualified by reason of training, the authority to interpret and guide the application of the policy in making day-to-day selections. Any library materials so selected shall be held to be selected by the Board. Unusual problems will be referred to the Director for resolution.

V. CRITERIA FOR SELECTION

- A. Certain factors influence the selection of library materials. Among these are:
1. The authors reputation and significance as a writer
 2. The importance of subject matter to the collection
 3. Availability of material in other libraries or in print
 4. Timeliness or permanence of the item
 5. Authoritativeness
 6. Attention of critics, reviewers, and general public
 7. The currency of information in rapidly changing fields
 8. Popular appeal including nature and frequency of patron requests
 9. Format, including possibility of rebinding, as well as type
 10. Price
 11. Level of materials funding
- B. Staff will select materials from general to specialized review media, trade publications, publishers' and booksellers' catalogs, websites, blogs, in response to Library users' requests, and from inspection of the material itself when possible. Review sources currently purchased by the Library include:
1. Booklist
 2. Library Journal
 3. Publisher's Weekly

4. Hornbook
5. School Library Journal
6. New York Times Book Review

C. Any citizen of Brookings County may recommend materials for selection consideration by the Library. The Director and their staff will consider such recommendations with the same evaluative criteria established above. Such recommendations shall be made in writing on forms developed by the Librarian.

VI. SCOPE OF THE COLLECTION

A. To meet the information and recreational needs of the general public, the Library collects materials in a variety of formats including books, graphic novels, periodicals, newspapers, microfilm, audiodiscs, videodiscs, e-books, and e-audiobooks, and others. Formats are chosen for durability, ease of use, and appropriateness of format to subject area. In some circumstances, the same work may be acquired in more than one format. Formats include:

- i. Monographs – These will be ordered in hard cover, trade paperback, and mass market paperback. Special bindings are purchased where appropriate (e.g. board books for young children.)
- ii. Periodicals –These cover a wide range of subject areas, interests, and reading levels. Preference is given to titles that are indexed.
- iii. Graphic novels may be fiction or nonfiction and are primarily pictorial, with text and dialog working together to tell the story or provide the information. The Library collects in graphic novel format for all audiences: children, teens, and adults.
- iv. Newspapers –Regional newspapers are purchased with emphasis on larger cities in South Dakota. At least one national newspaper subscription will be purchased.
- v. Microfilm materials –The U.S. Census materials are purchased in microfilm. Other historical items may be microfilmed for preservation purposes.
- vi. DVDs – an emphasis is placed on items with above average ratings or great patron demand.
- vii. Audiobooks – Unabridged books (on compact disc, MP3 disc, Playaway or downloadable) are preferred with titles that are highly recommended or that reflect borrowing patterns of popular titles selected.
- viii. Compact discs (CDs music) – Reviewed items of above average ratings, that reflect borrowing patterns or round out the core collection are selected.

- ix. Card and board games – An emphasis is placed on items with above average rating (boardgamegeek.com) award winners (es. Spiel des Jahres) or great patron demand.
 - x. Materials in new technologies are added when they provide additional information, substantial ease of access, or significant demand by patrons.
- B. Children’s materials are collected to serve the needs of young people from infancy through the fifth grade. Children’s non-fiction materials address the needs of young people from infancy through eighth grade. The Young Adult collection will include materials that address the needs of young people in grades six through twelve. The Young Adult collection may also include books written for adults that have special appeal to young adults, ages 12 through 18.
- C. Electronic resources enhance the Library’s collections by providing convenient access to expanded and consolidated information. While all criteria relevant to the selection of materials in traditional formats apply to electronic resources, some additional criteria must be considered:
- i. Ease of access and number of access points
 - ii. Hardware and software requirements, including maintenance
 - iii. Vendor support and contractual requirements
 - iv. Comparison of content with other formats available
 - v. Networking capabilities
 - vi. Ownership of product
 - vii. Staff training and/or client assistance requirements.
- D. The Library recognizes its obligations to provide reference and research materials for the direct answering of specific questions and for continuing research. It also recognizes the purposes and resources of other libraries in the community and state and shall not needlessly duplicate functions and materials.
- E. The Library acquires textbooks and other curriculum-related materials when such materials serve the general public.
- F. The Library acknowledges a particular interest in local and state history; therefore, it will seek to acquire state and municipal public documents, and it will take a broad view of works by and about South Dakota authors as well as general works relating to the State of South Dakota, whether or not such materials meet the standards of selection in other respects. However, the Library is not under any obligation to add to its collections everything about South Dakota or produced by authors, printers, or publishers with South Dakota connections if it does not seem to be in the

public interest to do so.

G. The Library will acquire:

- i. Aids to genealogical research such as general introductions that orient the patron to the subject of genealogy; and guides to genealogical information that tell a patron how to find various kinds of source material and provide helpful information concerning its interpretation and use.
- ii. Source material of a local nature only, including;
 1. Primary sources (census schedules, telephone books, city and county directories.)
 2. Secondary sources (local histories of a state, county or municipality)

H. Inclusion of an item in the collection is not to be considered an endorsement by the Library.

I. Materials Donations: Unconditional gifts, donations, and contributions to the Library may be accepted by the Director on behalf of the Library Board. No gifts or donations conditionally made shall be accepted without the approval of the Library Board.

Generally, collections of books and other materials with restrictions which necessitate special housing, or which prevent integration of the gift into the general library collections will not be accepted.

The same standards of selection will govern the acceptance of gifts as govern purchase by the Library. If material is useful but not needed, it may be disposed of at the discretion of the Director.

VII. MAINTAINING THE COLLECTION

A. Systematic withdrawal of materials is necessary in order to maintain the collections. Reasons for collection weeding include:

- i. To improve the collection
- ii. To save space and money
- iii. To save time
- iv. To make the Library more appealing
- v. To provide feedback on the collection's strengths and weaknesses.

B. The same criteria will be used in weeding materials from the collection as are used in their acquisition. The decision to withdraw library material shall be based on the physical condition, use of the material as determined by last date of loan or number of loans in the last five years, and the age of the material as misinformation factor, especially in the area of the sciences. Library staff members are thoroughly instructed with

regard to the necessity of discarding books and library materials.

- C. Withdrawn materials are not automatically replaced. Replacement is considered in relation to adequate coverage in a specific subject area, availability of more current or better titles, and demand for the title.
- D. At least 25% of the collection will be reviewed for weeding each year, so that the entire collection can be weeded once every four years.

VIII. CENSORSHIP

- A. The selection of library materials is predicated on the library patron's right to read, view, or listen and their freedom from censorship by others. Many items are controversial and any given item may offend some persons. Selections for this Library will not be made on the basis of anticipated approval or disapproval but solely on the merits of the materials in relation to the building of the collection and serving the interests of the readers. This Library holds censorship to be a purely individual matter and declares that – while anyone is free to reject for themselves books and other materials of which they do not approve they cannot exercise the right of censorship to restrict the freedom of others.
- B. With respect to the use of library materials by children, the decision as to what a minor may read, view, or listen to is the responsibility of their parent or guardian. Selection will not be inhibited by the possibility that materials may inadvertently come into the possession of minors.ⁱⁱ
- C. Materials from circulating collections will not be placed in a closed collection to limit access. Cautionary labels will not be added to materials.
- D. It is also the right of any active library card holder to question any library material selected by the Brookings Public Library since opinions may differ in our democracy. Such questions shall be presented in writing on forms developed and made available by the Director and shall be specific as to title and nature of the material being questioned (See Citizen's Request for Reconsideration of Materials and Displays Policy and Procedure.)

Brookings Public Library Policy:	Title: Display Policy	
Issue Date: January 13, 2022	Updated: January 13, 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages:

- I. PURPOSE
To establish a written policy in public displays and exhibits in the Brookings Public Library.

- II. POLICY
The Brookings Public Library provides displays and exhibits in the Library to highlight the Library’s collection and inform the public.

- III. DEFINITIONS
 - A. Display: a prominent exhibition of something in a place it can be easily seen.

- IV. ADMINISTRATION: Selection of Displays
 - A. Library displays are planned, organized, and/or implemented by Library Staff. Library Staff use the following criteria in making decisions about display topics, materials and accompanying resources:
 - a. Community needs and interest
 - b. Availability of display space
 - c. Historical or educational significance
 - d. Connection to other community or national programs, exhibitions, or events.
 - e. Relation to Library collections, resources, exhibits, and programs.

 - B. In addition, the Library draws upon other community resources in developing displays and exhibits, and may partner with other community agencies, organizations, educational institutions, or individuals to develop and present co-sponsored displays and exhibits.

 - C. The Library will strive to include a wide spectrum of opinions and viewpoints in Library-initiate displays and exhibits, as well as offer displays and exhibits that appeal to a range of ages, interests, and information needs. Library-initiated displays and exhibits should not exclude topics, books, media, and other resources solely because they may be considered

to controversial. Acceptance of display or exhibit topic by the Library does not constitute an endorsement by Brookings Public Library or the City of Brookings of the content of the display or exhibit, or of the view expressed in materials on display.

V. Responsibility

- A. Library staff accept suggestions for display topics, but topics and materials selection are at the discretion of the Library staff, and ultimately, the Library Director.
- B. The artist of individual representing the organization must complete a *Display Loan Agreement Form* prior to the public display of items.
- C. The Library will not display or promote raffle items except for the Friends of the Library

(text modified from the Driftwood Library: https://www.driftwoodlib.org/pdf/policy_display.pdf)

Loan to Library Agreement

Brookings Public Library
515 Third Street
Brookings SD 57006

Phone (605) 692-9407
Fax (605)692-9386
www.brookingslibrary.org

Lender _____

Address _____ Phone Number () _____

City _____ State _____ Zip _____

#	Title of Work	Year	Medium	Dimensions	Value (\$ US)

1. The Brookings Public Library will exercise every care with the loaned items.
2. The lender agrees not to withdraw this work during the period of the loan.
3. This work may be withdrawn from the exhibition by the Library at any time during the period of the loan.
4. The work will be insured by the library for the amount of the value herein specified by the lender against all risks of physical loss or damage from external cause while in our custody or control and for which we are liable.

The loan period will be from _____, 20 ____ to _____, 20 ____

I hereby verify that the above listed items were received by and lent to the Brookings Public Library for display therein.

Signature _____ Date _____
(Lender)

Signature _____ Date _____
(for Brookings Public Library)

Brookings Public Library Policy:	Title: Citizen’s Request for Review of Materials and Displays Policy and Procedure	
Issue Date: October 2021	Updated: December 14, 2023	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

XVI. PURPOSE

To establish a written policy in regard to citizens request for review of materials and displays.

XVII. POLICY

As in handling any type of complaint about library operations, a courteous and calm approach is essential. Above all, the complainants must know that their objections will be given serious consideration and that their interest in the library is welcome.

XVIII. DEFINITIONS

A. Review: to go over; to look at, or look over again

XIX. ADMINISTRATION

- A. All requests to review materials must be on the written form that the Library provides.
 - a. Only one item of the materials may be included on each form.
 - b. Only requests submitted by individuals with active Brookings Public Library cards will be considered.
 - c. On the form the complainant must demonstrate that they have thoroughly reviewed the material and industry critics.
- B. As soon as the complaint has been filed, the Director of Library Services should review the objections. Simultaneous with the review, the Director should routinely notify the Library Board that a formal complaint has been made.
- C. The staff person in charge of the collection (Adult Services Librarian, Technology Services Librarian, Young Adult Services Coordinator, or Children’s Services Coordinator) will evaluate the reasons for the purchase. The objections should be considered both in terms of the Library’s materials selection policy and the opinions of the various reviewing sources used in materials selection. The Director and staff

member will further evaluate the material.

- D. The objections and the response by the Library Staff will be given to the Library Director. The Director will review the response and add their own comments. At this point either the ordering Librarian or the Director will make a written response to the complainant. The Library Staff will endeavor to respond within thirty (30) working days of receipt of the complaint.
- E. If the complainant is not satisfied with the decision, the Director of Library Services can serve as the person to whom an initial appeal is made. The Director should contact the complainant explaining the decision of the Library and advising the complainant that further discussions are welcome.
- F. If the complainant still feels that their objections have been dealt with inadequately, the complainant can make a final appeal to the Library Board of Trustees. The Library Board will in turn decide upon an appropriate course of action.
- G. Priority may be given to review requests from individuals who have not previously submitted a review request.
- H. Requests for review of materials, or groups of identical or similar requests, may be collectively considered and a joint response issued. Review materials may be used from previous reviews if applicable.
- I. A Person may not have more than three (3) reviews active at one time.

(Adapted from the Intellectual Freedom Manual, published by the American Library Association, Office of Intellectual Freedom, 2010.)

CITIZEN'S REQUEST FOR REVIEW OF MATERIALS OR DISPLAYS

Author: _____

Title: _____

Publisher (if known): _____

Request initiated by: _____ Phone: _____

Address: _____

Complainant represents

_____ Himself/herself

_____ Name of Organization: _____

_____ Other groups, please identify: _____

1. What do you object to in this item? (Please be specific; cite pages)

2. What do you feel might be the result of reading/viewing/hearing this item?

3. For what age group would you recommend this item?

4. Is there anything good about this item?

(Continued on other side)

5. Did you read the entire book (listen to the CD/record/tape) (view the video)?

_____ What parts? _____

6. Have you read reviews of this item by industry critics (please cite)?

7. What do you believe is the theme of this item?

8. What would you like the library to do about this item?

9. In its place, what item of equal quality would you recommend that would convey as valuable a picture and perspective of our society?

Signature of Complainant and today's date

Brookings Public Library Policy:	Title: Confidentiality of Library Records Policy	
Issue Date: January 2019	Updated: January 2024	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 1

I. PURPOSE

To establish a written policy in regard to the confidentiality of Library records.

II. POLICY

In order for people to make full and effective use of library resources, they must feel confident that information about the books they read, the materials they use, the questions they ask, and computer/internet usage will remain private. Therefore, the Board of Trustees of the Brookings Public Library has adopted the following policy concerning the disclosure of information about library patrons.

III. DEFINITIONS

A. Confidentiality: The ethical principle or legal right that the Library and Library staff will hold secret all information relating to patron library use, unless the patrons give consent permitting disclosure

IV. ADMINISTRATION

- A. Except as may be required by applicable law, no employee of the Brookings Public Library shall divulge any information that identifies library patrons with materials borrowed, questions asked, information requested, meeting attended, computer/internet usage, or the frequency or dates of visits to the library.
- B. This policy does not prohibit library employees from responding to a parent's telephone request to contact a minor child while the child is at the Brookings Public Library, or prohibit the release of composite library statistics.
- C. Procedures have been developed to address compliance with requests by law enforcement officers. In the event that any library employee is served with a court order to provide information prohibited by this policy, that employee shall immediately inform the Library Director who shall in turn consult with the Board of Trustees and the City Attorney before complying with the order.

Brookings Public Library Policy:	Title: Video Surveillance Policy	
Issue Date: January 20, 2022	Updated: January 20, 2022	Section: Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to video surveillance at the Brookings Public Library

II. POLICY

Security cameras are used where needed to provide peace of mind to Library users and staff by discouraging violations of BPL's *Acceptable Behavior Policy*, to assist Library staff in preventing the occurrence of any violations, and when necessary, to provide law enforcement assistance in prosecuting criminal activity. The Brookings Public Library will adhere to the applicable federal, state, and local law concerning the confidentiality of Library records and the protection of individual privacy. Signs will be posted at Library entrances informing the public that security cameras are in use.

III. DEFINITIONS

- A. Security Camera: A device for capturing a video recording using digital memory.
- B. Video footage/camera footage: a section of film or video that been shot or recorded.

IV. ADMINISTRATION

- A. Recorded data is considered confidential and secure. Access to live feeds of images and recorded data is limited to authorized Library or City staff designated by the Director of Library Services. Only authorized employees can view or export video footage. Sending unauthorized recorded data to cell phones, portable devices, or other means is prohibited. Video is only kept for 30 days, except as otherwise authorized by the Director of Library Services.

- B. To ensure patron privacy, the general public is prohibited from viewing security camera footage that contains patron information. Any members of the public who request to view security camera footage for an incident will be advised to file a police complaint related to the incident. The release of security camera footage will then only be released with the authorization of the Brookings Police Department or the City Attorney.
- C. Law enforcement officials or agencies may be provided access to recorded data pursuant to a subpoena, court order, or as otherwise permitted by law. Library Administration may consult with legal counsel to administer this Video Surveillance Policy.
- D. Cameras are positioned to monitor public areas, indoors and outdoors, of the Library. Cameras are not be located in areas where patrons and staff have a reasonable expectation of privacy, such as restrooms.
- E. As cameras will not be continuously monitored, the public and staff should take appropriate precautions for their safety and safeguarding their personal property. The Library is not responsible for the loss of personal property.

Brookings Public Library Policy:	Title: Internet Usage Policy	
Issue Date: August 2020	Updated: January 3, 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 3

- I. **PURPOSE**
To establish a written policy in regard to the use of the internet on Brookings Public Library computer lab computers.

- II. **POLICY**
- III. The Brookings Public Library provides materials and information contributing to the community’s education, recreation, and quality of life. This ensures that the people of the Brookings community have the right and means to free and open access to ideas and information which are fundamental to a democracy. The Internet, as an information resource, enables the Library to provide information beyond the confines of its own collection. However, it is an unregulated medium. As such, while it offers access to a wealth of material that is personally, professionally, and culturally enriching to individuals of all ages, it also enables access to some material that may be offensive, disturbing and/or illegal.

- IV. **DEFINITIONS**
 - A. Internet: a vast computer network linking smaller computer networks worldwide. The internet includes commercial, educational, governmental, and other networks, all of which use the same set of communications protocols

 - B. Unregulated: Uncontrolled

- V. **ADMINISTRATION**
 - J. Library staff will identify specific starting points for searches on the Library’s home page which are appropriate to the Library's mission and service roles. The Library cannot control or monitor other material, which may be accessible from Internet sources. Individual users must accept responsibility for determining content of Internet resources.

- K. The Library upholds and affirms the right of each individual to have access to constitutionally protected material. The Library also affirms the right and responsibility of parents to determine and monitor their children's use of Library materials and resources.

VI. Conditions and the Terms of Use

- A. In order to encourage use and establish guidelines, the following regulations will apply to internet computers:
 - i. Designated Internet stations will be located where they can be monitored by staff for assistance and security.
 - ii. All users are expected to use the resources in a responsible, ethical manner with includes, but is not limited to the following:
 - 1. Using resources for educational, informational and recreational purposes only, not for unauthorized, illegal or unethical purposes.
 - 2. Respecting the privacy of others by not misrepresenting oneself as another user; by not attempting to modify or gain access to files, passwords, or data belonging to others; by not seeking unauthorized access to any computer system, or damaging or altering software components of any network or database.
 - 3. Making only authorized copies of copyrighted or licensed software or data.
 - 4. Not to make any changes to the setup or configuration of the software or hardware.
 - 5. Not sending, receiving, or displaying, text or graphics that may reasonably be construed as obscene. Because the Brookings Public Library is a public place, displaying sexually suggestive objects or pictures may be a violation of the City of Brookings Sexual Harassment Policy or a violation of the State and Federal Obscenity laws (South Dakota Statutes, Section 22-24-1 to 22-24-37; Title 18, United States Code, Section 2252).
 - iii. Prospective users will sign an Internet Use Contract. Youth under 18 years of age will be required to have written parental or guardian permission to access the Internet. The Brookings Public Library assumes no responsibility for the use of the Internet by children. It is the responsibility of the user (or the parent, guardian or caregiver) to determine what is appropriate. While the Library will make every effort to ensure that the use of the Internet is consistent with the Mission statement, parents are encouraged to work closely with their children in selecting material that is consistent with personal and family values and boundaries.

- iv. Users are able to print from computers in the computer lab and from their own devices at a rate of \$0.10 per black and white page and \$0.50 per color page. Library staff will enforce a limit of 100 printed page sides total per day. Library staff will release print jobs upon payment at Circulation Desk. Users must pay for any pages printed no matter what finished project looks like.
- v. Users are required to show their Brookings Public Library card or their picture ID to access a computer. Internet stations will be available on a first come, first served basis. Use will be limited to one hour when others are waiting, with a maximum of three hours per day.
- vi. The Library's Rules of Conduct concerning behavior will be applied.
- vii. Misuse or abuse of computers or Internet access will result in suspension of Internet access privileges.
- viii. Library staff is available to assist in the use of online resources, but may not be familiar with every application patrons might wish to use. Because of the many different internet applications available, we cannot provide complete technical support. The level of assistance will also depend on staffing levels at the time of the request.

Brookings Public Library Policy:	Title: Wireless Agreement Policy	
Issue Date: March 2019	Updated: January 3, 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to the use of Brookings Public Library wireless internet access.

II. POLICY

The Brookings Public Library (“the Library”) provides free wireless Internet access via an open, unsecured wireless network. By using this free service, you agree to abide by the Library’s Internet Use Policy.

III. DEFINITIONS

- A. Security: precautions taken to guard against crime, attack, sabotage, espionage, etc.
- B. Virus Protection: Virus protection software is designed to prevent viruses, worms and Trojan horses from getting onto a computer as well as remove any malicious software code that has already infected a computer.
- C. Liability: Being responsible for something.

IV. ADMINISTRATION

- L. **Security:** As with most public wireless access points, the Library’s wireless connection is not secure. Information transmitted could potentially be intercepted by another wireless user. Cautious and informed wireless users should be wary about transmitting personal information (credit card numbers, passwords, and other sensitive information) while using any wireless access point.
- M. **Virus Protection:** All wireless access point users should have up-to-date virus protection on their laptop computers or wireless devices. The Library is not responsible for any information that is compromised or for any damage caused to your hardware or software due to security issues,

viruses, or hacking.

- N. **Liability:** Use of the Library's wireless network is entirely at the risk of the user. The Library disclaims all liability for loss of confidential information or damages resulting from any such loss. By using this connection, patrons acknowledge that security errors and hacking are an inherent risk associated with the use of any wireless services. Wireless users agree to hold the Library harmless from any claim or loss arising out of, or related to, any such instance of hacking or other unauthorized use or access of a patron's computer.
- The Library accepts no responsibility for any software downloaded and/or installed, email opened, or sites accessed while patrons are on wireless access points. Any damage done to the patron's equipment from viruses, identify theft, spyware, plug-ins, or other internet-borne programs (malware) is the sole responsibility of the wireless users, and the wireless user agrees to indemnify and hold harmless the Library from any such damages.

Brookings Public Library Policy:	Title: Website Link Selection Policy	
Issue Date: 2015	Updated: January 3, 2022	Section: Library
Policy Source: Director of Library Services/Library Board	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to what links the Brookings Public Library will post on the Brookings Library Website.

II. POLICY

The Brookings Public Library website contains internet resources links to meet the needs of Brookings area citizens. It is our intent to cover as broad a range of interests and viewpoints as possible and to connect to resources supporting the needs and interests of librarians and the general public.

III. DEFINITIONS

A. Internet Link: a shortcut between two webpages.

IV. ADMINISTRATION

D. Sites in this collection are selected based on the usefulness, relevancy, quality, and currency of the contents, and the navigability and ease of use of the site's design. Sites included should have an identifiable content authority, be reliably and freely accessible, updated frequently, and be easy to use. A search engine or other form of index to the site's contents is desirable.

E. A Library link to an external website does not constitute an endorsement or affiliation by the Library to the site or its sponsors. The Library cannot control or monitor other material which may be accessible from Internet sources. Individual users must accept responsibility for determining content of Internet resources.

Brookings Public Library Policy:	Title: Social Media Policy	
Issue Date: December 2018	Updated: January 3, 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 3

I. PURPOSE

To establish a written policy to ensure effective promotion of library services, resources, and events to the public, and to ensure a high standard of customer service on social media.

II. POLICY

For the purposes of this policy, "social media" refers to any online or mobile platform open to the public, including but not limited to Facebook, Twitter, Snapchat, LinkedIn, Tumblr, etc.

The Library Director must approve the creation of social media accounts. The Library Director may assign an employee or employees to manage social media accounts. The Library may require a member of library management or IT to be added as account administrator in order to ensure continuity of access.

IV. DEFINITIONS

A. Social Media: websites and other online means of communication that are used by large groups of people to share information and to develop social and professional contacts.

B. Unregulated: Uncontrolled

V. ADMINISTRATION

A. Data Ownership

All social media communications or messages composed, sent, or received on library equipment are the property of the Brookings Public Library and will be subject to the South Dakota public records law. This law classifies information as available to the public upon request. The Brookings Public Library also maintains the sole property rights to any image, video, or audio captured while a Library employee is presenting the Library in any capacity.

The Library retains the right to monitor employee's social media use on

library equipment, and will exercise its right as necessary. Users should have no expectation of privacy. Social Media is not a secure means of communication.

B. Content of Posts

Posts should inform library users about services, resources, programs and events, promote library usage, and encourage dialogue between library users and library representatives. Social media post, as with all library media release, should be positive in tone and should reflect the values and viewpoint of the library rather than personal opinions of library employees.

Social media may also be used, with careful discretion, to occasionally share news from Brookings Community organizations and South Dakota Library organizations which library staff determine will meet the needs and interests of the Library's social network audience. This use of social media will build partnerships with local organizations.

C. Third-party posts

The Library is not responsible for the content of posts or comments made by third parties, including patrons, reviewers, advertisers, etc. Public posts by third-parties do not necessarily reflect the position of the Brookings Public Library, its employees, or the City of Brookings.

The Library reserves the right to delete public posts or comments if they include:

- a. Obscene comments or hate speech
- b. Personal attacks, insults, or threatening language
- c. Private or personal information, including phone numbers and addresses, or requests for personal information
- d. Potentially libelous statements
- e. Falsification of identity
- f. Copyrighted, trademarked, or plagiarized material
- g. Posts in violation of laws or library policies
- h. Comments, links, or information unrelated to the purpose of the forum
- i. Duplicated posts by an individual user
- j. Spam or other commercial, political, or proselytizing messages.

Any content posted by third parties is the sole opinion of the third party posting the message and does not reflect the position, official view, or

policies of the Brookings Public Library. The Library is not responsible for, or liable for, any content posted by any participant in a Library social media forum who is not a member of the Library's staff. Complaints or negative comments should not be deleted by staff, but should be addressed as a patron complaint. Staff may move the discussion to a private venue, such as chat or messaging.

Brookings Public Library Policy:	Title: Community Bulletin Board and Pamphlet Table Policy	
Issue Date: December 2018	Updated: May 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to the community bulletin board and pamphlet table in the Brookings Public Library

II. POLICY

The Brookings Public Library has a community bulletin board and pamphlet table available for community members and organizations to post announcements, fliers, pamphlets and posters about non-profit, civic, educational, cultural, or recreational organizations and events. The Library Director must approve all material before they are posted on the bulletin board or added to the table.

III. DEFINITIONS

- A. Bulletin Board: A cork board for hanging posters and announcements.
- B. Posters: a place-card or bill posted or intended for posting in a public place.
- C. Pamphlet: any small booklet, leaflet, or postcard containing information on a subject.

IV. ADMINISTRATION

- K. Posters will be initialed and dated by the Library Director. All posters will be removed after the date of the event. Display of posters is subject to space limitations as determined by the Library. Only the bulletin board set aside for public community postings may be used for this purpose. Posters posted anywhere else in the Library or on library grounds without permission may be discarded.
- L. One pamphlet will be initialed and dated by the Library Director. If date specific, pamphlets will be removed after the date of the event. Display of pamphlets is subject to space limitations as determined by the Library. Only the pamphlet table set aside for public community information may be used for this purpose. Pamphlets left anywhere else in the Library or on Library grounds without permission will be discarded.

- M. The Library is solely responsible for the acceptance and placement of posters and pamphlets and the aesthetic appearance of the bulletin board and pamphlet table. Individuals may not rearrange posters or pamphlets in the public space or remove any but their own materials.
- N. Display of posters or pamphlets does not constitute Library endorsement of its contents.
- O. General Guidelines for approval:
 - a. Events must be free and open to the public.
 - i. Exceptions are: Brookings High School Performing Arts, SDSU Performing Arts, Swiftel Center Events, Brookings Community Theater.
 - b. No job or help wanted postings
 - c. No "for sale" ads
 - d. No fundraising
 - e. No political endorsements or campaign material

Brookings Public Library Policy:	Title: Gift Policy	
Issue Date: November 2014	Updated: December 30, 2021	Section: Brookings Public Library
Brookings Public Library Policy:	Title: Gift Policy	
Issue Date: November 2014	Updated: December 30, 2021	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 4

XX. PURPOSE

To establish a written policy in regard to citizens gifts to the Brookings Public Library

XXI. POLICY

The Brookings Public Library Board of Trustees acknowledges the great importance of gifts and donations to the Library's future growth and development, and encourage gifts to the Library consistent with the Library's mission and policies. Donations are not intended to replace regularly budgeted Library expenditures; however, private resources can extend and enrich Library services.

XXII. DEFINITIONS

A. Gift: Something given voluntarily without payment in return, as to show favor toward someone, honor an occasion, or make a gesture of assistance; present

XXIII. ADMINISTRATION

O. Gifts of Materials

a. Gift materials will be subjected to the same scrutiny as new materials with reference to their value for the Library and the community. All gifts are accepted with the understanding that if the Library has no use for them, or if they become outdated or worn, they may be disposed of as the Library decides best. Political material and denominational literature in small quantities will be accepted, providing they meet the criteria for selection of such material. In most cases, gift books will not be accepted unless the items may be separated and shelved in the regular collection. Unneeded gift books may be donated to the Friends of the Library book sales.

P. Memorials

- a. The Library encourages individuals to donate funds for the purchase of materials or other items to honor friends and loved ones. Gift materials as memorials give the Library an opportunity to add both needed titles and those that the Library would not ordinarily be able to afford. Donors may suggest a specific item to purchase, or a field of interest held by the person being memorialized may be suggested. Final decision on what is purchased lies with the Library. Each item purchased with gift funds will have a bookplate identifying the person being honored and the donor if they so choose.

Q. Special Collections

- a. Large gifts of materials on some subject or large gifts of money to buy books in a certain field require careful examination because accepting a special collection brings with it an obligation to continue to build up the collection. The material must be considered of general interest to the community and the Library must ascertain the funding necessary for perpetuation of the collection.
- b. Brookings Public Library will not make a monetary evaluation of the gift or memorial, but will help the donor locate and experienced appraiser who is prepared and willing to make evaluations.
- c. The Library will keep a record of all memorials with the donor's name, the date, and to whom the memorial was made, if applicable.
- d. The Library will assist donors giving rare, valuable, or esoteric literature better used in another library or depository to locate where such materials should be donated for their optimum use.

R. Gift of Art Objects

- a. The Brookings Public Library Board of Trustees will consider gifts of works of art and make the final decision whether to accept or reject gifts.
- b. To be accepted any work must meet the following standards:
Quality –The work must be, in judgement of the Board, of high quality with respect to execution and artistic merit.
- c. The board may solicit expert opinion to aid in the evaluation of the work from such groups or individuals connected with the Brookings Sculpture Committee, South Dakota Memorial Art Museum, or SDSU Visual Arts Department.
- d. Safety –The work must not, in the judgment of the Board, pose a safety hazard.

- e. Appropriateness –The work must be either maintainable at an acceptable level of expense or endowed by the donor with funds producing income sufficient for maintenance, with any special arrangements required for maintenance worked out in advance and agreed to by the donor and the board.
 - f. The Board may apply additional criteria as may be deemed appropriate in individual cases, in deciding whether to accept or decline a proposed gift. Gifts must be legally owned by the donor and free of liens or claims.
 - g. The donor must present clear title to the gift, provide a clear description, and outline, in writing, any restrictions that may apply, prior to consideration by the Library Board.
 - h. Gifts become the property of the Brookings Public Library. Disposition of gifts is at the discretion of the Brookings Public Library Board and/or Library Director.
 - i. The Library reserves the option to make necessary alterations to optimize appropriate display.
 - j. A written agreement accepting the gift and outlining any details will be signed by the donor and the Chair of the Library Board following the approval of the gift.
 - k. The written agreement may include provisions for a maintenance endowment, a hold harmless statement in the event the artwork is damaged or disappears, and a designated alternative recipient in the event the Library can no longer house the gift.
- S. Gifts of Equipment or Personal Property
- a. Factors to be taken into consideration are the purpose of any gifts or equipment or personal property, any restrictions by the donor on the use of the gifts, and practical use of the gifts for the Library and its patrons.
 - b. The Library Trustees will approve acceptance of large or unusual gifts. All gifts are accepted with the provision that if they become outdated or worn, they may be disposed of as the Board decides best.
 - c. In order to avoid disappointments and misunderstandings, no purchases for the Brookings Public Library should be made by an individual or organization without the approval of the Director of Library Services or the Board of Trustees.
 - d. The Library will keep a record of all memorials with the donor's name, the date and to whom the memorial was made, if applicable.

T. Planned Giving

- a. Larger gifts to the Library are encouraged in order to insure long-term stability and provide for future needs of the Library as it strives to fulfill its mission. Future needs may include:
 - i. Upgrades to Library technology
 - ii. The growth of current collections
 - iii. New collection formats and
 - iv. Adequate funds for capital expenditures.

- b. These gifts are referred to as planned giving. Planned giving is a voluntary gift for current or future use that requires the use of a professional. These may include bequests from an estate, life insurance, stocks and mutual funds, real estate or other tangible items.

- c. Monetary gifts may be administered by the Library Board. Gifts of real estate, stocks or other tangible items will be held in trust by the Brookings Foundation.

Gift of Art Form

The Brookings Public Library accepts the gift of _____.
The following criteria are agreed upon by both parties:

The _____ becomes the property of the Brookings Public Library. The display and disposition of the gift is at the discretion of the Library Board and/or Director

The Library will not be held liable in the event the _____ is damaged or disappears.

Should the Library no longer be able to house the gift, the donor designates _____ as the alternative recipient.

Chair, Brookings Public Library
Board of Trustees

Donor

Date

Date

Brookings Public Library Policy:	Title: Historical Collection	
Issue Date: May 2012	Updated: December 2021	Section: Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to the Historical Collection at the Brookings Public Library

II. POLICY

The Library acknowledges an interest in local and state history; therefore, it will seek to acquire state and municipal public documents, and will take a broad view of works by and about South Dakota authors as well as general works relating to the State of South Dakota, whether or not such materials meet the standards of selection in other respects. However, the Library is not under any obligation to add to its collections everything about South Dakota or produced by authors, printers, or publishers with South Dakota connections if it does not seem to be in the public interest to do so. Materials purchased may be placed in the circulating South Dakota collection or in the South Dakota Historical Collection. The Library will make no monetary evaluation of any gift.

III. DEFINITIONS

A. Historical Collection: Materials that are of, pertaining to history or past events in South Dakota. These materials do not circulate.

IV. ADMINISTRATION

- A. Items presented as gifts to the Brookings Public Library Historical Collection fall into two (2) categories: books and magazines, and documents and artifacts. These donation categories will be addressed differently.
- B. Books and Magazines: The Library will consider for purchase or receive by gift, books by and about South Dakota authors and/or about South Dakota. Emphasis will be placed on local and regional materials. Periodicals purchased for the Library may have a statewide emphasis. Gift subscriptions or back issues of magazine will be accepted if the emphasis is local or regional.

The Library reserves the right to refuse any donation or request for storage if it is not in the best interest of the Library. Any materials donated are accepted with the provision that if the Library has no use for them, or if they become worn to the point of requiring excessive special storage, the materials may be disposed of following standard Library procedures.

- C. Documents and Artifacts: Items in this category will be accepted only as space and funds allow for maintenance and upkeep. Items will be relevant to the founding, organizing, and continuing history of the City and County of Brookings.

Types of documents in this class may include but not be limited to scrapbooks, meeting minutes, published documents, news clippings, and commemorative artifacts. Generally, acceptance of items will be approved by the Library Director with recommendations from the Adult Services Librarian. The acceptance of items which may require special shelving, storage, or other expense will be referred to the Library Board. The Library reserves the right to refuse any donation or request for storage.

Items donated in this category may not be removed from the Library collection without written request from the organization/donor and with the approval of the Library Director.

If the Library is unable to continue housing items in this category, an effort will be made to locate the donor or a representative of the organization to arrange for alternate storage. If these attempts fail, the Library may dispose of the items as it sees fit.

Brookings Public Library Policy:	Title: Meeting Room Policy	
Issue Date: June 2015	Updated: December 21, 2021	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

I. PURPOSE

To establish a written policy in regard to use of the various meeting spaces in the Brookings Public Library.

II. POLICY

The Brookings Public Library has two small study rooms, one small conference room and one large meeting room (Cooper Room) that can be divided into two smaller rooms. The Cooper Room space(s) are intended for use by groups and not for individual use. Individuals may reserve a study room for that purpose. The children’s activity room (story time) and the Historical Collection Room are not available as public meeting areas, but may be used for Library or City business.

III. DEFINITIONS

- A. Meeting room (Cooper Room): A space to gather as a large group
- B. Study room: A small, quiet space to work individually or in a small group of two (2)
- C. Small conference room: a space for a small group up to 6 people to gather or meet.
- D. Children’s Activity Room (story time): Room reserved for Children focused Library events.
- E. Historical Collection Room: Houses the Library’s Historical Collection. Not reservable by the public for meetings.

IV. ADMINISTRATION

- A. **Priority is given to programs sponsored by the Library when scheduling the use of the Library's meeting rooms.** If not reserved for Library purposes, the meeting rooms are available for public gatherings of a civic, cultural, or educational character. The Library reserves the right to limit the use of the meeting rooms by any one group to best accommodate the many requests for this facility. All meetings must be open to the general public. Use of the meeting rooms must not

include monetary solicitation, admission fees, or fundraising donations by any entity other than the Library, Library-sponsored presenters, or Friends of The Brookings Public Library. Recovery charges for food served are allowed. For-profit businesses/organizations are charged a \$10 per meeting fee payable when completing the Meeting Room Contract.

- B. Meetings may be held **only** during regular hours of Library service and staffing. Groups or people conducting the meeting will have access to the facility only during the time period designated. **Public meetings MUST be concluded so that all participants may exit the meeting space no later than fifteen (15) minutes prior to closing time.** PLEASE ALLOW TIME NEEDED FOR SETUP, CLEANUP AND RELATED SUPPORT SERVICES when scheduling the rooms. **Any group or people whose gathering lasts past closing time will be charged a \$25 per hour fee for any part of an hour.**
- C. The fact that a group is permitted to meet in the Library does not in any way constitute an endorsement of the group's policies or beliefs.
- D. The Library Board reserves the right to close access to the meeting rooms as necessary.
- E. The Library Board reserves the right to deny or revoke permission to use the meeting rooms. An organization may request from the Library Board a waiver or clarification of these policies at a regularly scheduled Board meeting.
- F. Request for reservation of the meeting rooms should be made online at <https://brookingslibrary.libcal.com/spaces?lid=9126> or by contacting the Library. Reservations must be completed at least three days before the meeting date. A meeting cannot be scheduled more than 90 days in advance.
- G. Seating arrangements are the responsibility of the organization using the meeting room. Chairs and tables must be returned to storage at the close of the meeting.
- H. Alcohol, smoking, e-cigarettes, or candles are not permitted. Food and other beverages may be served. Groups are responsible for clean-up and will be billed for any special cleaning necessary.
- I. Group members are responsible for the **supervision of their children** while using the meeting rooms.

Brookings Public Library Policy:	Title: Mother's Room Policy	
Issue Date: May 12, 2022	Updated: May 12, 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 1

V. PURPOSE

To establish a written policy in regard to the use of the Mother's Room in the Brookings Public Library.

VI. POLICY

The Brookings Public Library has a Mother's Room available to provide a private and comfortable place for a parent to nurse or use a breast pump. The room is available during library operating hours.

VII. DEFINITIONS

A. Mother's Room: A room that allows for privacy when nursing or expressing breast milk.

VIII. ADMINISTRATION

- A. To use the room check-out the key at the circulation desk.
- B. After using the room, please ensure that the room is clean and tidy and the door is completely shut and locked.
- C. Return the key to the circulation desk.
- D. If the room needs attention, please contact let staff at the circulation desk know.
- E. The room is available on a first-come, first-serve basis.

Brookings Public Library Policy:	Title: Volunteer Policy	
Issue Date: June 2015	Updated: January 3, 2021	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 3

- I. PURPOSE
To establish a written policy in regard to the Brookings Public Library volunteers' program.
- II. POLICY
- III. The Brookings Public Library Volunteers Program is designed to expand and enhance public service to the community.
- IV. DEFINITIONS
 - A. Volunteer: A person who freely offers to take part in an enterprise or undertake a task.
- V. Objectives:
 - D. To strengthen current library programs and assist library staff.
 - E. To free library staff for tasks which require advanced education and training by doing routine tasks which require less education and training.
 - F. Accomplish one-time, large projects which require above-normal staffing levels.
 - G. Provide access to skills and talents that are scarce or lacking in regular staff.
 - H. Establish a pool of volunteer workers willing to be on-call for tasks which are required on an intermittent basis.
 - I. The work performed by volunteers shall be utilized to augment basic services supported by the tax base of the community and will not supplant or displace the services provided by paid Library staff.

VI. Policies and Procedures

- a. Volunteers are selected based on their qualifications and the needs of the Library at any given time.
- b. Applicants under 18 years of age must have completed the sixth grade and have parental consent in writing prior to being accepted.
- c. Applicants over 18 years of age must complete a City of Brookings volunteer application and a background check prior to being accepted.
- d. The Library reserves the right to refuse to accept an applicant who does not meet Library or city needs and standards.

VII. Training and Supervision

- a. The Volunteer Coordinator provides a general over-all orientation to the Library, to volunteer policies and procedures, and to the area in which the volunteer will be working.
- b. The volunteer's direct supervisor provides more detailed orientation to the area, specific job training, and on-going supervision.

VIII. Work Schedules

- a. Volunteers work only during hours when adequate supervision by paid staff is available.
- b. Work schedules and specific time commitments are arranged individually by each volunteer and their supervisor.
- c. Volunteers who are unable to report for work on a scheduled day must inform their supervisor in advance.
- d. A mutual review of the volunteer experience should be done annually and changes in assignment made as necessary or desirable.
- e. A volunteer whose work does not meet Library standards may be terminated or referred to the Volunteer Coordinator for possible reassignment.

IX. Employment of Volunteers in the Library

- a. Volunteers interested in any paid staff vacancies that may occur are encouraged to submit their application along with others at <https://www.governmentjobs.com/careers/cityofbrookings>.

X. Benefits for Volunteers

- a. One of the benefits is the satisfaction of contributing to the Brookings community.
- b. Additional benefits include experience in library work, practice in job skills, establishing a record that can be used as a reference, and working with congenial people in a pleasant atmosphere.
- c. Each volunteer working a minimum of ten hours that year (April 1 to March 31) receives a small gift at the end of the year.
- d. After 250 hours of volunteer work, an honor book is placed in circulation with the volunteer's name and year of recognition on a bookplate. The book is chosen by the Volunteer Coordinator and supervisor to reflect that volunteer's interest.
- e. After 500 hours of volunteer work, the volunteer is given a wooden plaque with his/her name engraved on the plaque.
- f. After 1000 hours of volunteer work, the volunteer's name is engraved on our permanent plaque displayed at the Circulation desk in the Library.
- g. After 1500 hours of volunteer work, the volunteer receives a \$25 Brookings retail gift certificate.
- h. After 2000 hours of volunteer work, the volunteer receives a gift certificate at a local bookstore for \$30 and their name is added to the permanent plaque displayed at the Circulation desk in the Library.

Brookings Public Library Policy:	Title: Maker Lab Usage Policy	
Issue Date: September 2022	Updated: September 2022	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 3

I. PURPOSE

To establish a written policy in regard to the Maker Lab at the Brookings Public Library (BPL) and its use.

II. POLICY

The Maker Lab is a flexible, participatory learning environment where Brookings Public Library patrons (Makers) can engage in a variety of hands-on learning opportunities, access technology, and become more creative and empowered with new skills. While BPL staff will offer classes and workshops within the space, Makers are able to make a reservation to use the space and tools within it. To achieve this, Makers must observe the Library’s policies, including the guidelines and responsibilities listed here.

III. DEFINITIONS

- A. Maker Lab: a maker lab is a collaborative work space for making, learning, and exploring that uses both high tech and no-tech tools.
- B. Maker: Library patron approved to use the Maker Lab.

IV. ADMINISTRATION

- A. Registration and Reservations:
 - i. Reservations are required to use the Maker Lab. Frequency limits may be placed on reservations based on Maker Lab usage and staff availability (ex: no more than one reservation per week).
 - ii. Makers must have a BPL library card in good standing to make a Maker Lab reservation.
 - iii. Makers must be age 18+. No children under the age of 18 are allowed in the Maker Lab unless part of a Library-sponsored program.
 - iv. Before using the Maker Lab for the first time, the Maker must complete the Maker Waiver Form and present a valid library card.
 - v. Makers can bring one adult (18+) with them to their reservation.
 - 1. The added individual must complete the Maker Waiver Form.
 - 2. The added individual cannot operate equipment that requires training certification, such as the laser printer or electronic cutting machine.
 - vi. Makers are expected to abide by Maker Lab policy, Maker Lab Usage Guidelines, and any applicable Library policies at all times.

- vii. Groups may schedule a training or demonstration of equipment in the Maker Lab. To schedule, please contact the Library. Trainings or demonstrations may be offered based on staff availability.
- B. Using Maker Lab Equipment
- i. Some equipment may require training before use. Makers may not use these pieces of equipment unless the Maker has attended a training classed, passed any required certification quizzes for that equipment, and received approval from staff for use.
 - ii. When using equipment without a training requirement in the Maker Lab, the Maker certifies they are capable of using the equipment in a safe and proper manner and must follow any safety guidelines listed with the equipment. Staff may not be available to assist with equipment use.
 - iii. If any equipment begins to act unsafe or incorrectly, the Maker must immediately discontinue use and notify Library staff. If the Maker notices any damage to the equipment, they must notify Library staff before using. BPL is not responsible for any defects or the quality of any of the Maker Lab equipment.
 - iv. Equipment used must be returned in the same condition as it was issued, barring normal wear and tear such as scratches or wear on the outside of the equipment from use. Examples of not-normal wear and tear are breaking of structure, cracking, losing parts, etc. Makers agree to pay for the loss of or damage to any items due to misuse or non-compliance with specified instructions.
 - v. Makers may temporarily lose equipment access and require retraining on equipment if they 1) cause the equipment to be out of service, 2) do not follow equipment usage guidelines, 3) demonstrates a lack of the basic knowledge required to use the equipment.
 - vi. Makers may lose their equipment access if retraining is required more than one time per piece of equipment.
 - vii. Makers are required to provide their own consumable materials for use with equipment, such as fabric for use with the sewing machine or vinyl for use with the Cricut cutting machine.
- C. Other Maker Responsibilities
- i. Makers agree to keep their workspace neat and to return all equipment to its proper place when finished.
 - ii. A Maker must be in reach of the equipment at all times while it is in use to ensure safety and so equipment can be controlled or turned off.
 - iii. Makers must immediately notify Library staff of any accident or incident of violation of any guidelines or library policies that occurs in the Maker Lab.

- iv. BPL is not responsible for any personal effects, supplies, or equipment left unattended in the Maker Lab.
- v. Drinks with lids are allowed at the work tables; no drinks are allowed at the work desks or near equipment. Food is not allowed in the Maker Lab at all.
- vi. Makers must respect the intellectual property of others and U.S. copyright laws.
- vii. Makers must not create anything unlawful, dangerous, obscene or racially, ethnically, or otherwise objectionable. Final determination is at the discretion of the Director of Library Services or designee.
- viii. While Library staff will make every effort to oversee the use of equipment, BPL is not responsible for any object created with the use of the equipment. This disclaimer includes any harm or injury incurred as a result of using the resources in the Maker Lab.

Maker Lab Usage Guidelines

In an emergency, call 911

The following guidelines apply to all Maker Lab users. Makers are expected to abide by the following Maker Lab Usage Guidelines, Maker Lab policy, and applicable Library policies at all times. Failure to follow these guidelines may result in the revoking of Maker Lab privileges.

Room Guidelines

- Follow any rules for each piece of equipment or tool.
- Report any unsafe behavior, injuries, or malfunctioning equipment to Library staff immediately.
- Do not take equipment out of the Maker Lab
- Keep cabinet drawers and doors closed when not in use.
- Clean and return any item to its proper storage when not in use.
- Clean up before leaving an area.
- Know where the first aid kit is and know the operating guidelines for the equipment you're using.
- Make sure hair, jewelry, and clothing are not hanging loose near equipment.
- If you are not sure what you're doing, please ask Library staff.

Equipment Guidelines

- Use tools only as they were designed to be used and always use the proper type and size of tool.
- Check tools for damage before using and never use a broken tool.
- Always check adjustments on the machines before turning on the power.
- Make sure that everyone is clear of the machines before turning the power on.
- Once you have started a machine, remain with it until you have turned it off and it has come to a complete stop.
- Keep all safety guards on the machines in their correct position.
- Keep hands, fingers and hair away from the blades or other moving parts of equipment.
- Stay clear of machines being operated by others.
- Stay focused on your work at all times while operating equipment.
- Shut off and unplug items when you are finished using them.
- Let hot items cool completely before handling and/or storing.
- Always close or cover blades, if possible, when not in use.

Brookings Public Library Maker Lab Accident Waiver and Release of Liability Form

Notice: *Please read the following information carefully and make sure that you understand it before participating in this activity or program. This Accident Waiver and Release of Liability Form is to be construed broadly to provide a release and waiver to the maximum extent permissible under applicable law.*

Waiver and Release of Liability: I agree to abide by Maker Space(s) Usage Guidelines. I am fully aware that participation in Maker Lab may result in risk of personal injury or harm. In consideration of being granted the opportunity to participate, I hereby agree to release and hold harmless the Brookings Public Library and the City of Brookings, their employees, volunteers, committees and boards, from and against any and all liability, loss, damages, claims, or actions (including costs and attorney's fees) for bodily injury and/or property damage, to the extent permissible by law, resulting from my participation in Maker Lab.

I hereby assume all of the risks of participating in any and all activities at the Brookings Public Library Maker Lab, including, by way of example, any risks that may arise from negligence or carelessness on the part of employees and volunteers of the Brookings Public Library and the City of Brookings.

I, for myself and my heirs, in consideration of being permitted to use Maker Lab tools and equipment, agree to release and hold harmless the Brookings Public Library and the City of Brookings, their employees, volunteers, committees and boards, from any and all liability, loss, claims, and demands, actions, or causes of action for the death or injury to any persons and for any property damage suffered by any person which arises from participation in the Maker Lab or the use of tools, technology, equipment or supplies I am using at the Maker Lab of the Brookings Public Library.

Release of Use of Photograph and Sound and Video Images: I understand while participating in this activity, I may be photographed. I agree to allow my photo, video, sound or film likeness to be used for any legitimate purpose by the Brookings Public Library, the City of Brookings, and their employees, volunteers, committees and boards or its assignees.

I certify that I have read this document and I fully understand its content. I am aware that this is a release of liability and I sign it of my own free will.

Signature _____ Date _____

Printed Name _____

Library Card Number: _____

Email: _____ Phone: _____

Emergency Contact (Name and phone): _____

Brookings Public Library Policy:	Title: Work from Home/Remote Work Policy	
Issue Date: March 2023	Updated: March 2023	Section: Brookings Public Library
Policy Source: Director of Library Services	Policy Audience: Brookings Public Library Staff and Patrons	Total Pages: 2

V. PURPOSE

To establish a written policy for implementation, approval, supervision, and evaluation of employees who are authorized to work from home.

VI. POLICY

Working from home or remote work is a voluntary alternative that is appropriate for some employees and some jobs, but not for all employees or all positions. The nature of the employee position will dictate the availability of remote work. The Library Director and direct supervisor of the employee must approve all work from home requests.

VII. DEFINITIONS

A. Remote work: performing work duties outside of the Library, typically in a home office. Also called, "work from home."

VIII. ADMINISTRATION

P. Remote work necessity must be approved by the direct supervisor and Library Director. Supervisor approval will take daily staffing levels into account on work from home requests.

Q. The Library is not obligated to make remote work available to an employee and may revoke permission to work from home at any time.

R. The employee's work hours and responsibilities will not change as a result of working remotely without prior approval from their supervisor. Work assignments will be commensurate with the employee's classification. Employees will follow standard procedures for accurately recording hours worked.

S. Remote work employees must follow library service and personnel policies including attendance, library privacy, data protection, code of conduct and other applicable staff policies.

T. Designated Remote Worksite:

- a. Employees are entirely responsible for providing a safe and productive office environment.
- b. The Library will supply employees with appropriate office supplies and equipment for successful completion of job responsibilities. (computer, VPN access point, etc.)

U. Electronic Access and Security

- a. Employees working remotely on a regular basis must use Library provided equipment. No Library work of any kinds shall be stored on personal equipment or on personal storage devices due to public records considerations. All business data is to be stored on Library network drives where it can be kept secure and backed up. Protecting Library data is a primary requirement.
- b. Brookings Public Library and customer information and documents must be kept secure from family members and others who may access the remote work site. Employees are prohibited from sharing information, documents, and/or work product, or allowing anyone other than Library employees to use Library equipment. In addition, employees are expected to take steps to ensure the protection of Library information which is accessible from their home office.
- c. All work performed at the remote location is considered to be the Library's official business, and all work products which are created by the employee working remotely are the property of The Brookings Public Library and must be protected from theft and unauthorized access. The Library reserves the right to recover any of its property from the remote location, and the employee agrees to make such property available to the Library upon request.
- d. The City of Brookings Telework Agreement must be filled out and submitted.

ⁱ American Library Association (ALA). Library Bill of Rights (adopted June 18, 1948; amended February 2, 1961, and June 27, 1967 by the ALA Council).

ⁱⁱ Policy includes American Library Association Resolution on Challenged Materials (adopted July 22, 1974 by the ALA Council)