

ARLINGTON HEIGHTS POLICE DEPARTMENT

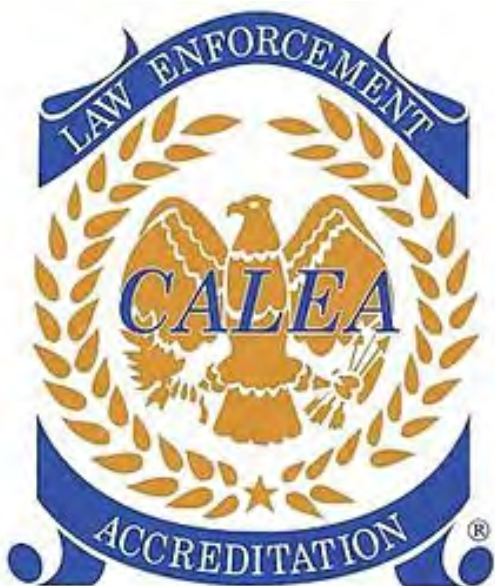


2022 ANNUAL REPORT

*Achieving Excellence in Policing by Protecting, Serving and
Partnering with our Community*



Arlington Heights Police Department A CALEA Accredited Agency



The Arlington Heights Police Department has been an accredited agency through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2008. CALEA was created in 1979 by the International Association of Chiefs of Police (IACP), the National Organization of Black Law Enforcement Executives (NOBLE), the National Sheriffs' Association (NSA), and the Police Executive Research Forum (PERF). The Purpose of CALEA is to provide law enforcement agencies with a body of nationally recognized standards created by law enforcement professionals, thereby improving the quality of law enforcement services. There are currently 460 individual standards in the CALEA manual. Compliance with the standards allows a law enforcement agency to deliver a high quality of service, increase citizen confidence in the agency, decrease liability issues, and raise the agency to a national level of professionalism.

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Arlington Heights Police Department

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Chief of Police

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Deputy Chief
Patrol Division

Greg Czernecki
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Patrol Day Shift

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Commander
Patrol Afternoon Shift

Christopher Sefton
Commander
Patrol Midnight Shift

MESSAGE FROM THE CHIEF

Welcome to the 2022 Arlington Heights Police Department Annual Report. The report highlights the many great accomplishments the men and women of the Arlington Heights Police Department have achieved throughout the year. While only a snapshot of the wide range of services provided to the community, the report should serve to demonstrate our staff's continued commitment in making Arlington Heights a safe and welcoming place.


I would like to start by expressing my deepest gratitude to the community, elected officials, Village administration, and each member of the Arlington Heights Police Department. Our successes are largely part of each group working together towards a common goal. We are energized by the continued outpouring of support from the community, whether a simple friendly wave to officers driving through the community, unexpected deliveries of snacks to roll call briefings, or just enjoying a casual conversation in passing or during our many community events. Partnerships and community support remain a cornerstone in the effective delivery of police services.

This past year, the Arlington Heights Police Department continued to focus on ensuring the availability of resources and training to support a consistent high-quality delivery of core services to the Village. All of our police officers were equipped with body-worn cameras in the first half of the year. The cameras provide the opportunity for faster and unbiased resolutions to citizen complaints, supplement evidence for criminal prosecution and assist in de-escalating tense or aggressive encounters. The availability of a digital recording of an officer's interaction supports our already robust culture of accountability and commitment to public confidence. In many cases, such evidence can rebut unjustified complaints or civil actions potentially avoiding unnecessary costs associated with litigation. In one case, an officer's heroic actions were documented by a fellow officer's body camera as he successfully resolved a child's obstructed airway by administering abdominal thrusts.

We also had the opportunity, through a grant funded initiative, to expand our outreach for those experiencing a mental health crisis. The Department established a Crisis Co-Responder Team (CCRT) program at the beginning of the year. In partnership with Ascension Center for Mental Health, a full-time crisis counselor was embedded within the Police Department. The counselor responded with officers to many calls for service involving a person suffering a mental health crisis. The program immediately proved successful, de-escalating many tense situations and providing timely mental health related follow-up services. The program added significant and demonstrated weight that public safety is not only a physical manifestation of crime, but also a product of overall mental wellbeing.

Finally, I would be remiss not to mention the fanfare regarding the potential redevelopment of the Arlington Park Racetrack. It seemed as though every week a new story or theory emerged regarding the potential purchase of the property and proposed stadium development. Even though the potential of what may come to the site is still unknown, our team began exploring what it could potentially mean for our daily operations. I want to assure our community, regardless of what may happen or how the property is developed, our Department will remain cognizant of potential impacts to our service delivery.




Nicholas A. Pecora, Jr.
Chief of Police

While proud of our recent accomplishments, I look forward to what our team can achieve in the coming year. Our mission would not be as successful without the continued support of all those we serve, for which I am truly grateful. The Village of Arlington Heights community has, and will always remain, our most valued partner and highest priority.



MEET OUR TEAM

The Arlington Heights Police Department is comprised of 139 full time employees, including 109 sworn police officers and 30 civilian personnel. In addition to the full-time personnel, there are two part-time records clerks and two seasonal park counselors that assist the Police Department during the summer months. All employees are dedicated to serving the 77,676 residents of the Arlington Heights community. Sworn officers are responsible for investigating and enforcing both local and state criminal offenses. The Chief of Police reports directly to the Village Manager and is responsible for the overall direction and vision of the Police Department.

The Department is divided into three divisions: Administrative Services, Patrol, and Criminal Investigation and Community Services. Each division is led by a Deputy Chief who reports directly to the Chief of Police. The Deputy Chief of Administrative Services oversees the Office of Professional Standards / Internal Affairs, Records and Support Bureaus, which coordinate all support activity relative to the overall needs of the Police Department. The Patrol Division is responsible for the initial delivery of police services to the community and is comprised of the Patrol and Traffic Bureaus. The Criminal Investigation and Community Services Division provides both criminal and juvenile investigation and enforcement while responding to the needs of the community. The Division includes the Criminal Investigation Bureau and the Community Services Bureau.

The communications function for the Departments is provided by Northwest Central Dispatch Services (NWCDS), which is an intergovernmental consolidated emergency dispatch system that provides 9-1-1 services for 12 communities covering over 170 square miles.



Chief of Police

Administrative Services Division

Patrol Division

Criminal Investigation and Community Services Division

Records Bureau

Patrol Bureau

Criminal Investigation Bureau

Support Services

Traffic Bureau

Community Services Bureau

Professional Standards / Internal Affairs

Historical Staffing

In 2008, the Police Department had 150 full-time authorized positions, as compared to the current 139 positions. For nearly a decade and a half, staffing levels have not increased and remained consistent.

ADMINISTRATIVE SERVICES DIVISION

The Administrative Services Division serves as the component that is responsible for the overall management and organization of the Department. Responsibilities include records management, procedural analysis, training management, budget preparations, accreditation, grant management, recruitment and a multitude of other administrative services. The Division is comprised of two Bureaus, Support Services and Records, and the Office of Professional Standards / Internal Affairs.

Records Bureau

Records Management
FOIA Requests
Traffic Crash Requests
Identification Services

Support Services Bureau

Accreditation
Training
Grant Management
Planning and Research
Budget Preparation
Homeland Security
Policy Development

Professional Standards / Internal Affairs

Citizen Complaints
Policy Compliance
Employee Recognition

As a planning function of the division, specific goals and objectives for the Department are developed every year. These priorities coincide with the overall vision as set forth by the Village Board.

2022 Police Department Priorities

Explore Opportunities for Increasing Diversity in Certified Sworn Officer Recruitment

Implementation of Body Worn Cameras

Pursue Training Curriculum and Resources that Enhance Core Traffic Safety Initiatives

Implementation of the Department's Crisis Co-Responder Team

Enhance Educational Pedestrian and Bicycle Safety Programs

Assess Citizen and Business Satisfaction Survey Results to Enhance Public Safety Communication

Arlington Racetrack Project—Police Specific Responsibilities

2023 Police Department Priorities

Focus Efforts for Increasing Diversity in Entry-Level Sworn Officer Recruitment

Expand Critical Incident Response Training

Enhance Enforcement of Pedestrian and Bicycle Safety Initiatives

Evaluate New Methods for Enhanced Community Dialogue

Arlington Racetrack Project—Police Specific Responsibilities



Festival Polonaise

109 Sworn

- 1 -

Chief of Police

- 3 -

Deputy Chiefs

- 5 -

Commanders

- 17 -

Sergeants

- 83 -

Police Officers

30 Civilian

- 2 -

Civilian Supervisors

- 16 -

**Public Service
Officers**

- 1 -

Management Analyst

- 3 -

**Administrative
Service Officers**

- 5 -

Records Personnel

- 2 -

**Administrative
Assistants**

1

**Victim Services
Coordinator**



Staffing and Recruitment in 2022

The Arlington Heights Police Department hires both lateral police officers, those already certified by the State of Illinois as a Law Enforcement Officer, and entry-level officers, or those who still need to complete the basic academy. The basic law enforcement academy is 16 weeks. Following the academy, all probationary officers undergo an extensive 20 weeks of fielding training before they are certified for solo patrol. As such, it is not uncommon for the entire process from applicant selection to patrol certified to take anywhere between 9 months or even a full year.

During 2022, the Police Department hired 11 new Police Officers. These latest new hires helped the Department finally attain full authorized sworn police officer staffing, an accomplishment not realized since 2016. The Department was able to maintain full staffing for a total of 58 days before retirements and separations created new vacancies.

There continues to be a declining interest for individuals desiring a career in law enforcement, both on a national and local level. While our recruitment efforts continue providing exceptional candidates, concerns still exist on how these trends will impact the Department in coming years. The Arlington Heights Police Department remains a *'Destination Agency'* where law enforcement officers call home for their entire career. The support of the community, elected officials and Village administration has helped build the reputation of Arlington Heights as a great place to serve.



Personnel Actions



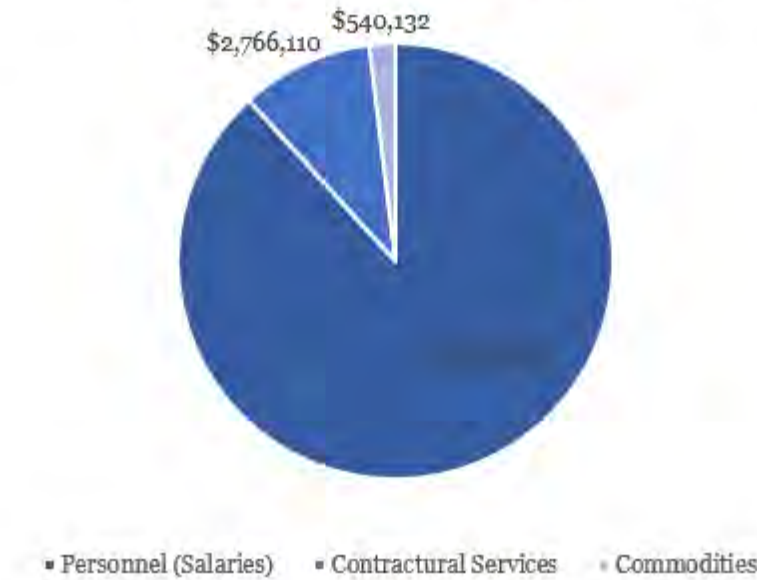
New Staff

In the past 2 years, the Police Department experienced a 22% turnover in line-level sworn police officers.

Annual Budget

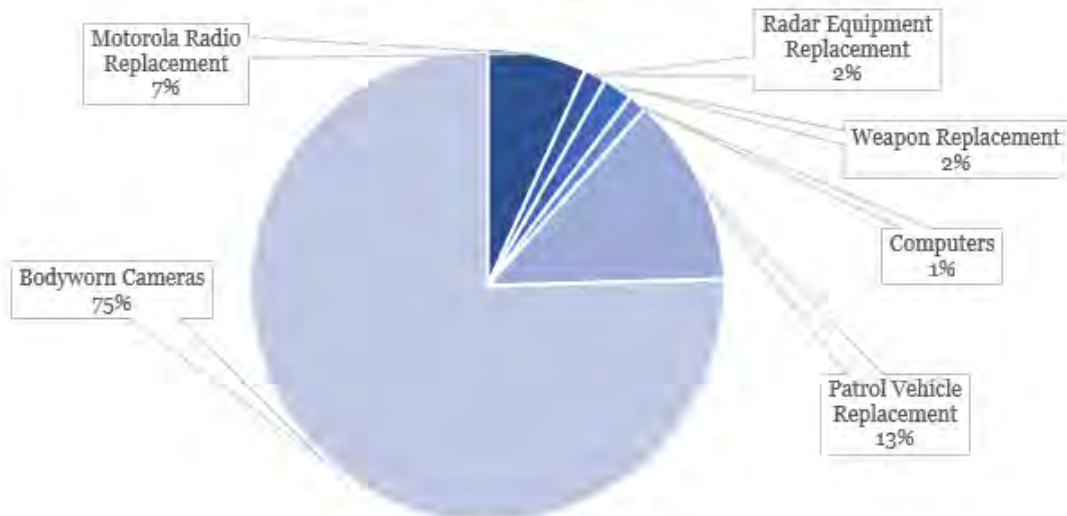
The Arlington Heights Police Department Annual Budget for 2022 was \$28,117,767. The overwhelming majority of the budget, just over 88%, is allocated towards personnel costs including salaries and fringe benefits. Approximately 10% is budgeted towards contractual services. These expenses include assessments for our consolidated dispatch center (Northwest Central Dispatch), equipment maintenance, training, vehicles lease charges, and general insurance. The remainder of the budget, just 2%, goes towards mission specific commodities, such as office supplies and equipment, fuel, uniforms and other operational supplies.

2022 Police Department Annual Budget



During 2022, the Police Department allocated \$397,600 towards specific annual capital projects. Many of these projects and expenditures are forecasted years in advance based on emerging necessities outside the scope of annual expenses. Significant capital projects during 2022 included:

Capital Projects Fund



Police Department Grant Funding

In 2022, the Police Department submitted for, and was awarded, \$738,632 in grant funding from federal, state, local and/or private organizations. These funds are used to not only implement new programs, but also offset costs associated with already budgeted items.

The Police Department was able to offset \$113,961 in operational and capital project costs during the year. Awarded grants supported portions of the budget relating to the acquisition of the police body worn cameras and issuance of new or replacement bulletproof vests for officers. While such grants are subject to available funding from the issuing authority and, at times, one-time awards; the received funds during the year accounted for 12% of the total operational commodity and capital project fund balances.

Grants in the amount of \$624,671 were awarded during the year to support both existing programs and develop new initiatives to address community concerns. The Crisis Co-Responder Team (CCRT) was implemented during 2022 with \$250,000 in grant funding awarded for a two year period to support enhanced community mental health intervention. Programs such as the Community Addiction and Recovery (CARE) and the Victim of Crime Assistance (VOCA) received funding based upon the continued success. Just over \$100,000 was awarded to support the Police Department extensive traffic safety enforcement program, aimed at reducing traffic related fatalities and injuries.

POLICE DEPARTMENT GRANTS	FUNDING AMOUNT
Crisis Co-Responder Team CCRT Grant (DOJ - COPS Office)	\$250,000
Community Addiction and Recovery CARE Grant (ICJIA)	\$149,254
VOCA Grant Victim Services Coordinator (ICJIA)	\$124,887
Illinois Department of Transportation STEP Grant	\$100,530
Law Enforcement Camera Grant (ILETSB)	\$79,686
Bulletproof Vest Partnership BVP Grant (DOJ -OJP)	\$24,275
Body Worn Camera Grant (IRMA)	\$10,000
TOTAL	\$738,632

The Arlington Heights Police Department donated retired bulletproof vests during 2022 to support citizens and military personnel in the Ukraine.



Support Services Bureau

The Support Bureau is overseen by the Deputy Chief of Administration while the Support Bureau Sergeant typically manages the day-to-day administrative operations. The Bureau is comprised of both sworn and civilian personnel. Projects that affect multiple areas of the Department, or the Department as a whole, are typically led by Support Bureau personnel. In addition to project-based assignments, the Bureau is responsible for:

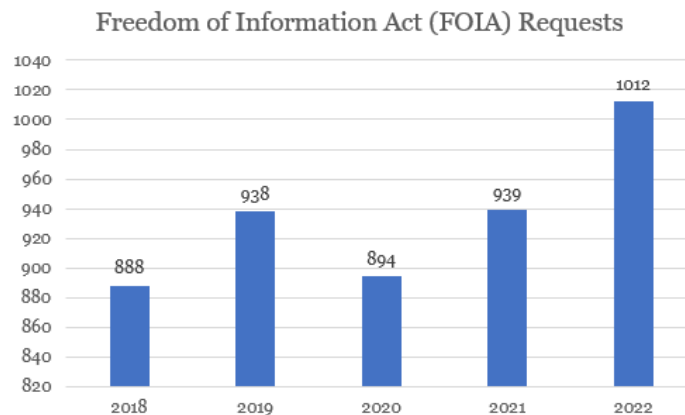
- Accreditation
- Budget Preparation
- Evidence Processing
- Grants Management
- Policy Revision
- Training Coordination

Records Bureau

The Records Bureau is comprised of support staff who are tasked to provide support services to the Department, the community and other agencies. The bureau is overseen by the Deputy Chief of Administration and is staffed by a Records Supervisor, four full-time clerks and two part-time clerks.

In addition to handling public inquiries, records staff complete the processing for nearly all Department paperwork, including incident, arrest and traffic crash reports. In 2021, the Department transitioned to a new Records Management System (RMS) through Motorola Solutions. While the software consolidated a number of different record systems, the review, approval and expungement of submitted records remains a necessary function of the bureau.

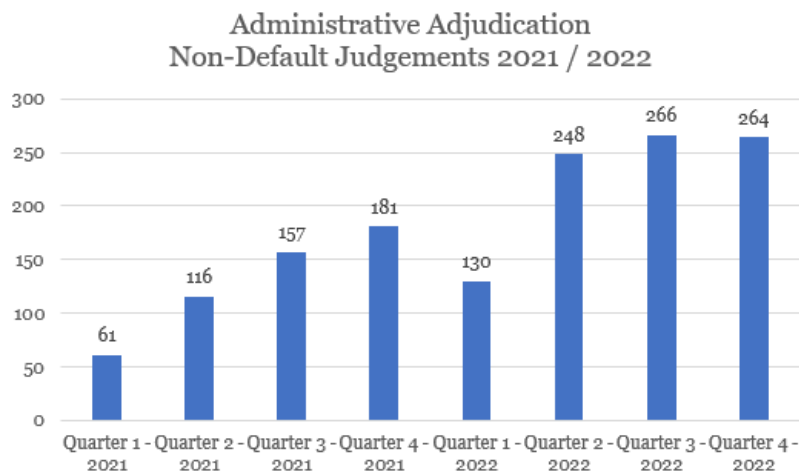
Freedom of Information Act (FOIA) requests are also a significant component of the Records Bureau. As submitted requests have specific timeframes and deadlines, the management of multiple and voluminous requests are critical in ensuring compliancy and timely response. Requests in recent years have seen a consistent increase, with 2022 reaching a record of 1,012 requests. Any Village Department is subject to FOIA requests and requirements; however, the Police Department responds to the overwhelming majority of requests submitted to the Village, just over 56% in 2022. A typical request involves not only locating the subject records, but also reviewing the entire document and redacting information not pertinent to the request, personal identifiers (such names, dates of birth, social security numbers, phone numbers, etc.) and any content subject to on-going investigations. As such, the review of an average of 1,500 to 2,000 reports on a yearly basis requires a considerable effort of Records Bureau staff.



Administrative Adjudication

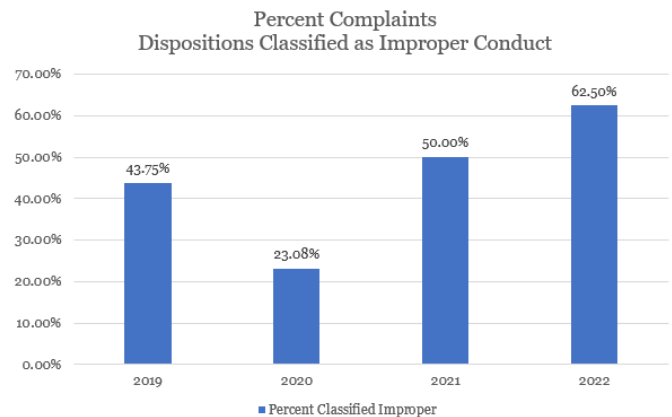
The Village of Arlington Heights Administrative Adjudication Program is primarily overseen by the Police Department. Pursuant to State of Illinois and Arlington Heights Municipal Codes, certain violations which do not carry a penalty of incarceration or otherwise exempt by statute, may be heard locally before a neutral administrative hearing officer. While the option of presenting such cases before the Cook County District Courthouse remains an option, the Administrative Adjudication Program provides an expedited means for prosecution and/or correction of the violations.

Since the expansion of the Village’s Administration Program in late 2020, the Village has experienced a steady increase in the number of administrative cases heard. In 2022, a total of 6,988 cases were brought before the administrative hearing officer. Approximately 85% of these cases received a default judgement, wherein the respondent did not contest the violation or appear for the hearing. The remaining cases, totaling 908 for the year, were presided before the administrative hearing officer. Hearings are currently held every 2nd Tuesday of each month.



Office of Professional Standards / Internal Affairs

To maintain a high level of integrity and accountability, the Office of Professional Standards facilitates an objective, unbiased and transparent administrative review of all complaints of either criminal or procedural misconduct of staff. During 2022, the Department investigated 8 such complaints, which remained below the previous multi-year average. While the number of investigated complaints appears to be trending down, the number of sustained complaints have slightly increased year-over-year. The Police Department is steadfast ensuring improper conduct, regardless of severity, is thoroughly investigated and a remedial course of action is implemented.



PATROL DIVISION

The Patrol Division is the largest, in terms of allocated personnel, and the most public facing division of the Department. The Division consists of personnel patrolling the community 24 hours a day, 365 days a year and is responsible for the initial delivery of police services. The Division is comprised of two bureaus: the Patrol Bureau and Traffic Bureau.

Patrol Bureau

Forensic Services
Traffic Crash Reconstruction
Arson Investigation
Bicycle Officers
Canine Unit
Honor Guard
Drone Program
Field Training Officers

Major Case Assistance Team (MCAT)
Northern IL Police Alarm System (NIPAS)
Motorcycle Officers
Crisis Intervention Team (CIT)
Crisis Co-Responder Team (CCRT)

Traffic Bureau

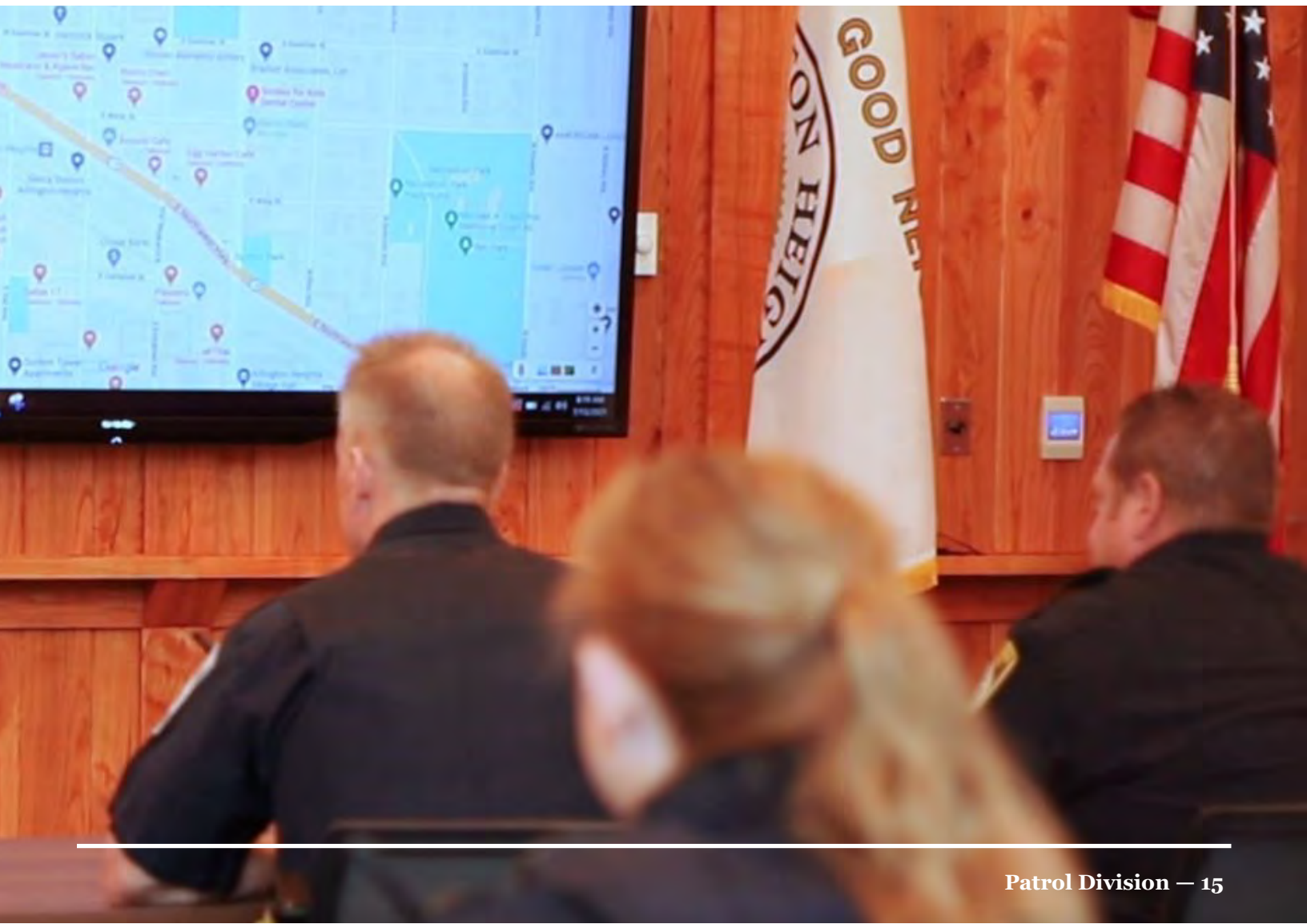
Traffic Enforcement
Parking Enforcement
Motorcycle Officers
Animal Control Services



The Arlington Heights Police Department maintains an extensive listing of specialty assignments and programs within the Patrol Division to provide exemplary service to the community. Many of these programs require extensive initial and on-going training to maintain a high-level of proficiency. While some positions require full-time obligation of staff, a significant majority are supported by ancillary assignment of personnel within the division. As such, staff assigned to these positions play a dual-role; both responding to routine calls for service and using their specialized skills when needed.

Field Training Program

After graduating the academy, or transferring from another police agency, probationary officers complete a 20-week Field Training Program. The Field Training Program is designed to give new officers the skills and knowledge necessary to become effective and competent police officers. During field training, probationary police officers respond to actual calls for service while accompanied at all times by a Field Training Officer (FTO). The department currently has 17 FTOs assigned to patrol. These are officers who have demonstrated exceptional professionalism; have expert knowledge of policy, procedure, and law; and have a passion for law enforcement. During field training, each recruit works with several different FTOs, allowing them to learn different skills they will need as an Arlington Heights Police Officer. Once certified to conduct solo patrol, probationary officers are evaluated and have regular meetings with their supervisor to track their progression. In 2022, seven (7) probationary police officers were assigned to the Field Training Program, with six (6) successfully completing the program.





K-9 Unit

The Arlington Heights Police Department has three (3) canines; Yara, Argos and Vargo. The canines receive extensive training in tracking, apprehension, protection and narcotic location. During the year, the canines were deployed a total of 65 times, including: 18 narcotic vehicle sniffs, 16 narcotic building sniffs, 12 person tracks, 9 building searches, 5 area searches, and 5 article searches. During the course of these activities, a total of **\$381,067** in narcotic related money was located and seized.

Northern Illinois Police Alarm System (NIPAS)

NIPAS represents a joint venture of suburban municipal police departments in the Chicago metropolitan area. The purpose of the unit is to provide mutual aid to member agencies during times when additional or specialized resources may be required. The Arlington Heights Police Department has two officers assigned in an ancillary capacity to the Emergency Service Team (EST), a special tactical unit specializing in hostage/barricade incidents, high-risk warrant service, search and rescue, crime scene searches and dignitary protection. During the year, Arlington Heights personnel provided mutual aid assistance on 27 separate incidents, including the 4th of July active shooter in Highland Park. Arlington Heights did not have any NIPAS mutual aide requests during the year.

Major Case Assistance Team (MCAT)

The Arlington Heights Police Department is a member of the Major Case Assistance Team (MCAT), a multi-jurisdictional task force comprised of detectives, forensic technicians, traffic crash investigators and drone operators. While maintaining a highly-trained cadre of personnel in each of these disciplines in-house, the Arlington Heights Police Department benefits from the opportunity to request additional resources should the need require. Four of the ten personnel assigned in an ancillary capacity in MCAT maintain supervisory positions as a result of their exceptional skillset and leadership. In 2022, Arlington Heights assisted in 18 MCAT member agency incidents.





Traffic Bureau

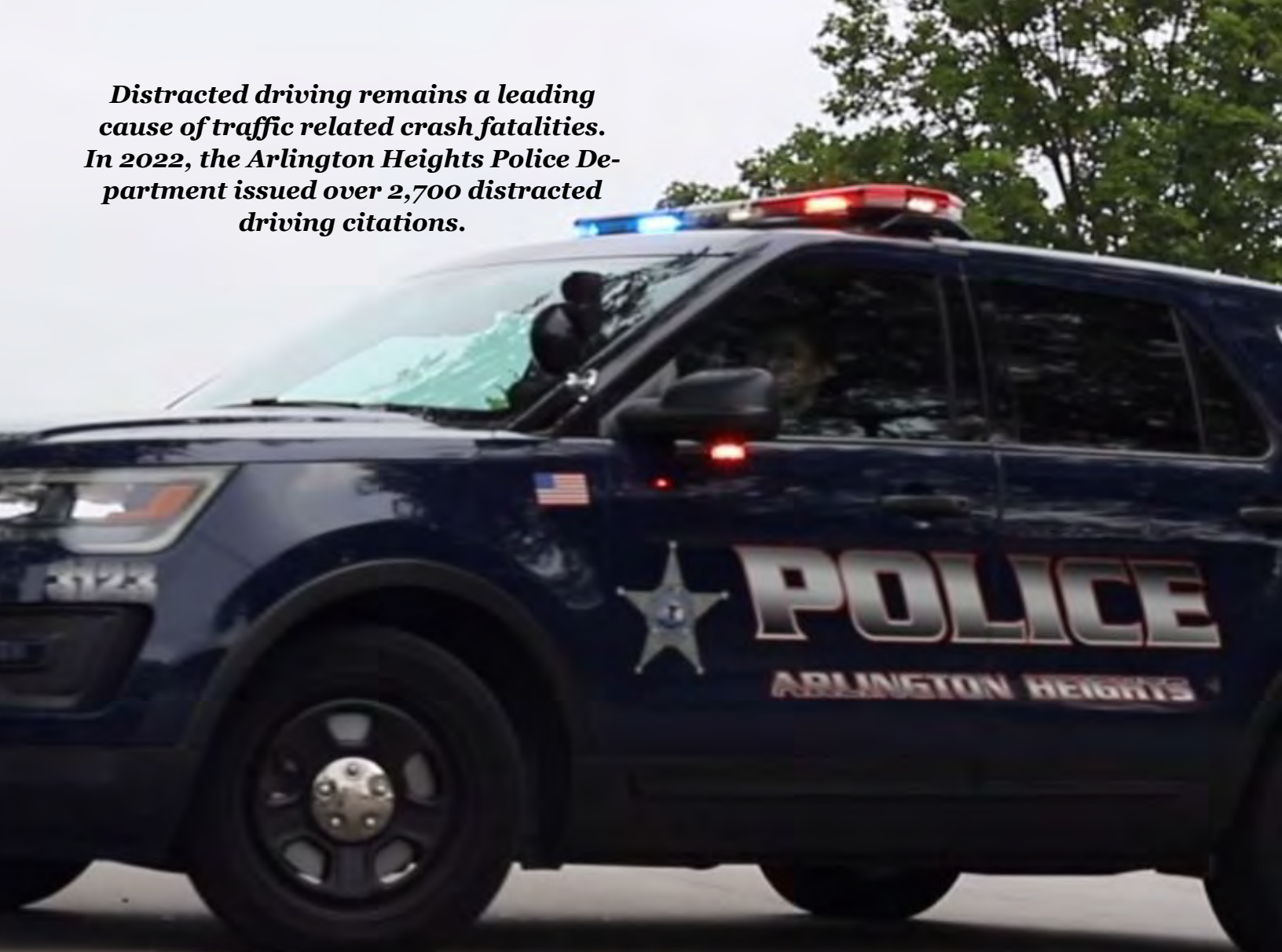
The Traffic Bureau consists of two operational components: traffic enforcement and parking enforcement. The primary focus of the Traffic Bureau is to develop working relationships within the community to specifically address citizen complaints involving traffic-related problems and focus enforcement efforts at reducing traffic crash incidence and severity.

Traffic crash incidence in the Village of Arlington Heights increased by approximately 10% from the previous year. The increase is realistically attributed to traffic patterns incrementally returning to normal pre-pandemic levels. Even so, total crash experience was lower than that in 2019. Educational and enforcement efforts by the Department continue to show positive impacts in making the community a safe place to travel.

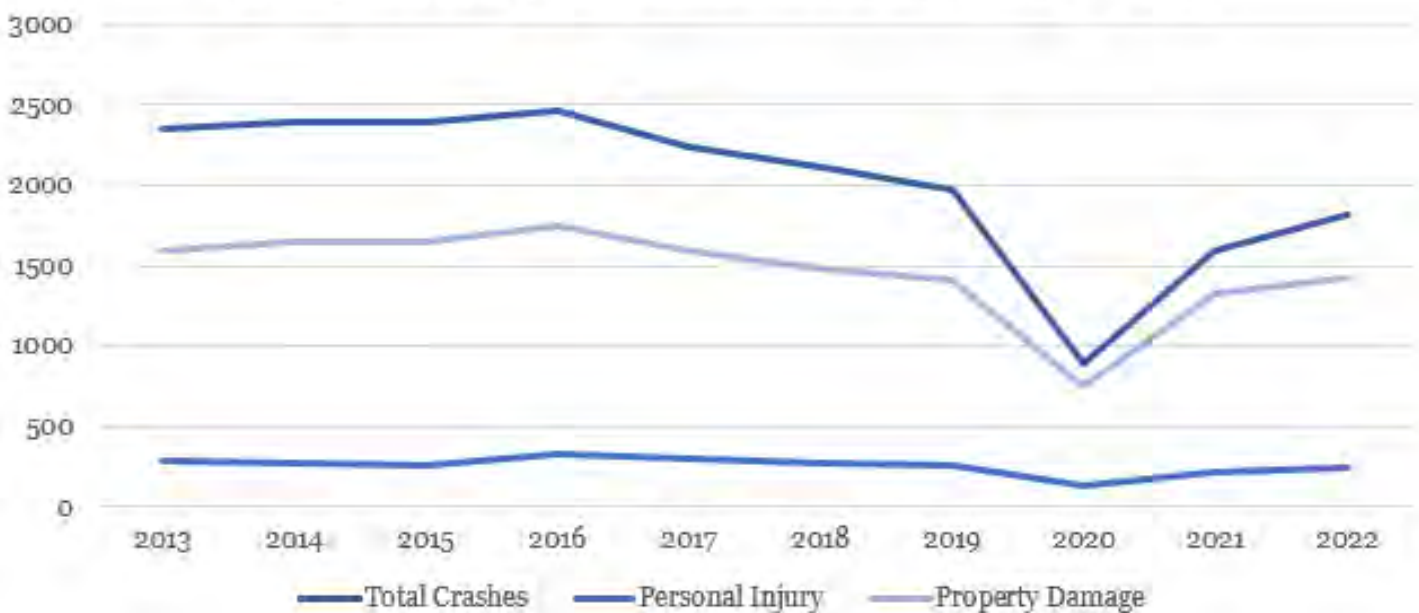
During 2022, the Traffic Bureau issued a total of 20,684 citations, with an overwhelming majority related to speeding, distracted driving, and seatbelt violations. Speeding violations, in particular, are a common traffic-related complaint in residential neighborhoods. To address these complaints, the traffic officers conduct 'Selective Traffic Enforcement Activities' at these locations.

The Traffic Bureau oversees enforcement activities pertaining to the Illinois DOT's Sustained Traffic Enforcement Program (STEP) Grant. As part of the grant, officers conduct additional enforcement hours targeting impaired driving, speeding, distracted driving and occupant protection.

Distracted driving remains a leading cause of traffic related crash fatalities. In 2022, the Arlington Heights Police Department issued over 2,700 distracted driving citations.



Arlington Heights Traffic Crashes 2013 - 2022





CRIMINAL INVESTIGATION AND COMMUNITY SERVICES DIVISION

The Criminal Investigation and Community Services Division serves two functions of the Department: the provision of adult and juvenile investigations and the delivery of proactive policing services with a focus on crime prevention, special events planning, and relationship building with the schools and community. The division is comprised of two bureaus: the Criminal Investigation Bureau and the Community Services Bureau.

Criminal Investigation Bureau

Adult Investigations

Juvenile Investigations

Gang Crimes

Victim Services

Drug Enforcement Administration Task Force (DEA)

North Central Narcotics Task Force (NCNTF)

Peer Jury

Community Services Bureau

Crime Prevention

Problem-Oriented Policing

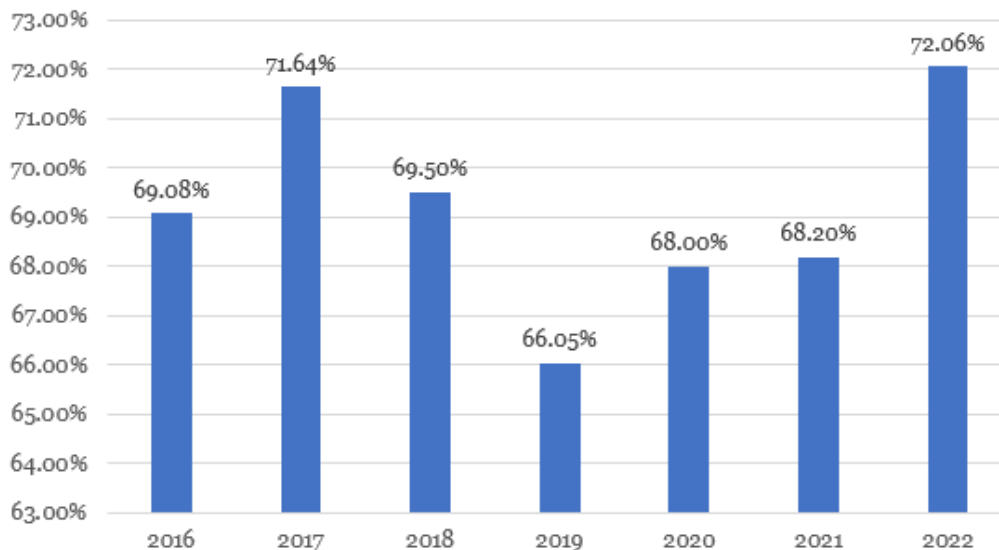
School Safety Planning

Special Events Planning

Criminal Investigation Bureau

The Criminal Investigation Bureau was assigned as total of 741 cases for investigative follow-up during 2022. This represented an increase of approximately 23% from the previous 5-year average of 598 cases per year. Despite the increase in total caseload, the bureau surpassed historical clearance rates, with just over 72% of cases cleared.

Criminal Investigation - Clearance Rates





Detectives in the Criminal Investigation Bureau actively investigate all criminal cases occurring within the Village, as well as pursuing offenders collaboratively with other agencies when the span covers a more regional landscape. An example of such initiative resulted in the following success:

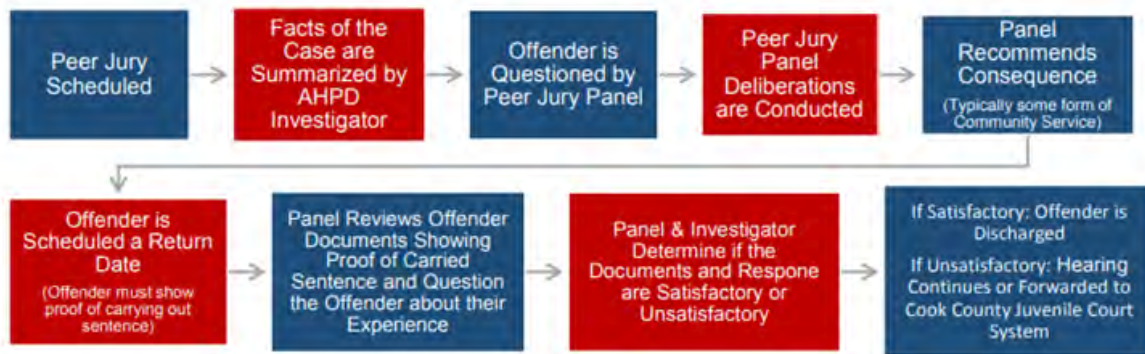
In June of 2022, the Arlington Heights Police Department, working in conjunction with the Federal Bureau of Investigation (FBI) arrested twenty-three (23) defendants in the states of Illinois, Florida and Texas in relation to a fraud scheme through which they swindled ten life insurance carriers out of at least \$26 million in fraudulent benefits. The culmination of a four-year investigation beginning in Arlington Heights in July of 2018.

The investigation revealed that beginning in approximately 2013, the defendants submitted fraudulent information on applications to obtain life insurance policies under fictitious identities or for those known to suffer from a terminal illness. An insurance agent who doubled as a paramedical examiner forged medical screening documentation and submitted biological samples (blood/urine) from healthy subjects with no association to the policy holder to overcome the scrutiny of the underwriting process. Once the policies were granted by the companies, the defendants paid premiums for two years, at which time the period of contestability expired, making it more difficult for insurance companies to decline death benefit claims. The defendants then induced the carriers to pay death benefits when the terminally ill policy holder passed away or by knowingly misrepresenting the identity of a different deceased person as the insured to law enforcement, first responders, medical personnel, funeral home staff, and cemetery employees.

The defendants were indicted by a Federal Grand Jury on multiple counts of wire and mail fraud. Among the defendants are sets of spouses and, in some cases, their children, as well as the life insurance agent who participated in the scheme. The indictment seeks forfeiture from the defendants of at least \$26 million in alleged ill-gotten gains, as well as nine luxury automobiles, eight Rolex watches, and properties in the Chicago suburbs of Orland Park, Bridgeview, and Burbank.

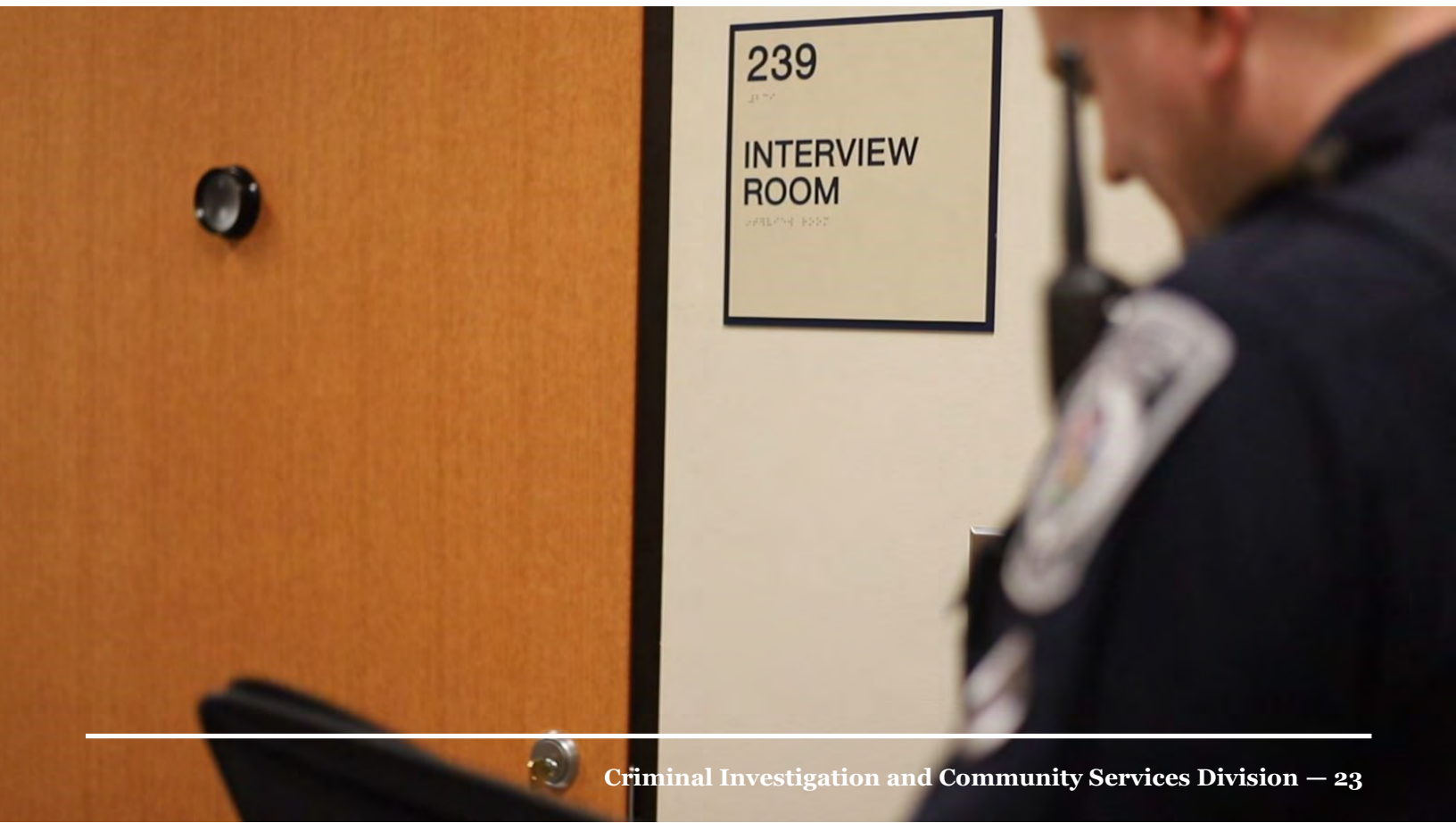
Peer Jury

Embedded within the Criminal Investigation Bureau, the Peer Jury Program is designed to provide a meaningful and remedial method of dealing with selected juvenile (17 years old or younger) offenders without referral to the Cook County Juvenile Court system. It does not determine guilt or innocence. A case is only sent to the peer jury for a hearing when (1) the offender admits having committed the offense (2) the police officer handling the case determines that such a disposition is appropriate and (3) the offender and his/her parent(s) consent in writing to such a disposition and sign the Waiver of Liability and Confidentiality.



During the 2021-2022 school year there were 14 total offenders sent to Peer Jury. Each offender was sent to Peer Jury by a School Resource Officer. The offenses included drug possession, tobacco possession, CDTP, Battery and Harassment through Electronic Communication.

A typical punishment issued by the peer jury encompassed community service hours, an apology letter, and/or a personal reflection paper. It should be noted none of the Peer Jury attendees were repeat offenders. Furthermore, none of them had any further police contact.

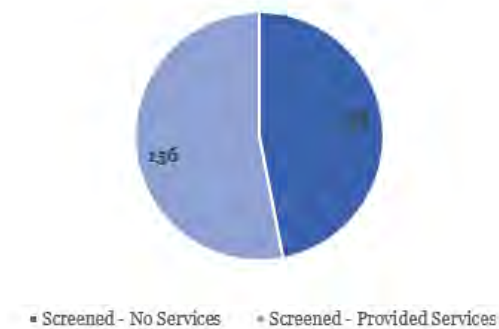


Victim Assistance Program

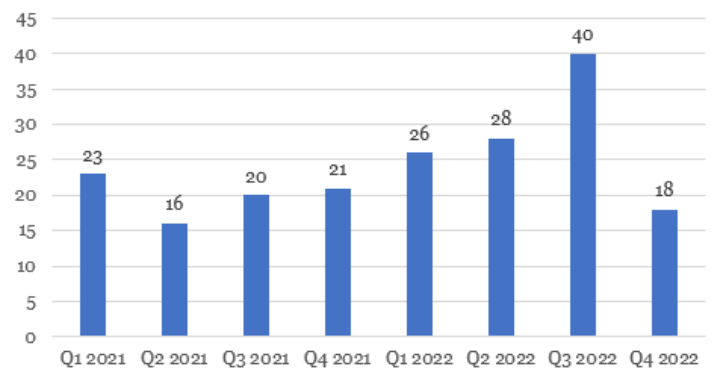
The Police Department maintains a comprehensive and robust Victim Assistance Program which ensures the fair and compassionate treatment of victims and witnesses of criminal acts. The program aims to not only support those during some of the most difficult times in their lives, but also increase the effectiveness of prosecution. The Victim Services Coordinator assists crime victims with their concerns in various areas, including but not limited to criminal justice support and advocacy, crisis counseling, assistance with Order of Protection and other referral services.

During 2022, the Victim Services Coordinator intervened on the behalf of 294 victims of crime, with just over 50% requiring additional services beyond the scope of initial screening. In the last quarter of the year, a personnel transition affected the number of services provided. During this brief time period, the Police Department relied upon police officers, the Department's Crisis Co-Responder and Village Social Services to assist with new and continuing cases. It is anticipated a new Victim Services Coordinator will assume the responsibilities in the first quarter of 2023.

Crime Victims Screened vs. Services Provided



Criminal Advocacy Services Provided



Community Services Bureau

The Community Services Bureau remains a complementary aspect of law enforcement operations within the division, focusing on crime prevention, problem oriented policing and community outreach. The bureau is also responsible for the planning and management of law enforcement services at community special events and festivals.

In 2022, the Community Services Bureau provided 98 community presentations. The topics ranged from school safety, drug misuse and addiction, traffic safety, and general emerging concerns in the community. While in-person presentations are an important means of interacting with the community, the Community Services Bureau also utilizes social media to communicate and engage with the community we serve. Platforms such as Facebook, Twitter, Nextdoor, and YouTube are updated with new content to keep the community notified of crime alerts, security tips and traffic incident notifications.



376 Posts in 2022
9.5K Followers



268 Tweets in 2022
3.8K Followers

Residents, business owners/employees and visitors are encourage to join our social media community to stay updated on important information.

The Community Service Bureau planned and managed law enforcement operations at 17 events throughout the community



School Resource Officers

The Community Services Bureau has two School Resource Officers (SRO) providing direct law enforcement liaison services to elementary, middle and private schools in Arlington Heights. Their primary mission is to help facilitate a safe learning environment with school administrators and interact with students to develop a positive and constructive rapport with our youngest community members. The School Resource Officers also conduct investigations originating in the schools, conduct lock-down drills, provide security assessments and conduct safety presentations to school staff, student and parents. At the end of the school year, the School Resource Officers organize a “Kickin’ with the Cops’ events open to all the students, allowing for a fun filled afternoon playing kick ball, enjoying some pizza and watching K-9 demonstrations with many Arlington Heights Police Officers.

53

*School Resource Investigations
Initiated during 2022*

84

*School Safety Presentations reach-
ing over 2,700 students in 2022*

Volunteers in Police Service (VIPS)

The Volunteers in Police Service completed their fifth year of service to the community. The group consists of Citizen Police Academy (CPA) graduates who seek an active role in the community and are willing to give their time and experience for the betterment of the community. VIPS volunteers contributes in numerous ways, from assisting law enforcement during community events, such as Frontier Days or National Night Out, to providing administrative support in the Records Bureau archiving old files and data. The Police Department is ever grateful for their continued support of not only our agency, but more importantly the community as a whole.





CITIZENS POLICE ACADEMY



JOIN CPA NOW

**PRESENTED BY
THE ARLINGTON HEIGHTS POLICE DEPARTMENT**

WHEN:

EVERY TUESDAY
6:00PM - 9:30PM
FALL AND SPRING SESSIONS

CONTACT:

OFFICER OVINGTON
847-368-5330
AOVINGTON@VAH.COM



WHERE:

ARLINGTON HEIGHTS POLICE DEPARTMENT
200 E. SIGWALT ST.
ARLINGTON HEIGHTS, IL 60005

REGISTRATION:

WWW.VAH.COM/CPA
CONTACT OFFICER ALEX OVINGTON IF
YOU HAVE ADDITIONAL QUESTIONS

CLASSES INCLUDE:

- POLICE OPERATIONS
- SPECIALTY ASSIGNMENTS
- CLASSROOM AND HANDS-ON TRAINING
- INTERACTIVE SCENARIOS
- RIDE ALONG AFTER CLASS COMPLETION

SCAN NOW TO REGISTER



ANNUAL AWARDS



L.W. Calderwood Officer of the Year

An annual award presented to a sworn officer of the Department for recognition of demonstrated contributions for the overall betterment of the community.

Detective Brian Clarke

The following was taken from Detective Clarke's nominations for this award by his peer: *"If I could list everything that Brian has done since becoming an Arlington Heights Police Officer, this memo would be several pages long. The examples listed above truly show Brian's commitment to the Police Department, Village and community as a whole. Brian believes if he can help officers be more efficient at their job and make their day easier it will translate to the care provided to members of this community. I can't imagine an officer more dedicated to his co-workers and in turn, the community."*

Crime Stoppers Officer of the Year

An annual award presented to a sworn officer of the Department for recognition of demonstrated contributions to public safety and the reduction of crime through the use of investigative skill and enforcement-oriented activities.

Detective Brandon Clabough and Detective Andrew Gatz

The following is taken from the nomination submitted by one of his peers: *"These are only a few cases which demonstrate the amount of hard work and dedication Detective Clabough and Detective Gatz have towards their job. Within a short period of time, Detective Clabough and Gatz have made a significant impact on public safety demonstrated through their work and dedication to the Department's core values."*

Civilian Employee of the Year

An annual award presented to a non-sworn officer or civilian employee of the Department in recognition of demonstrated contributions to the overall betterment of the Department and/or the community it serves.

Jaime Rickerson

The following was taken from Public Service Officer Rickerson's nomination for this award by one of her peers: *"She is often called upon to do tasks that are far outside her duties as a Public Service Officer. She is always willing to assist others in tasks that vary in range and does so without complaint. Public Service Officer Rickerson is an invaluable asset to the traffic enforcement unit and Police Department as a whole"*

DEPARTMENT AWARDS

Lifesaving Awards

An award presented to a sworn officer or civilian employee for saving a human life under circumstances in which the recipient exposed themselves to either great personal risk and/or significant or prolonged hardship.

Lifesaving Awards issued in 2022: 10

Commendations

Outstanding achievement or conduct in an incident which brings credit to the Department and which involves performance above and beyond that required by the officer's or employee's assignment.

Commendations awarded in 2022: 3

The following is an example of a Department Commendation issued in 2022: *While participating in the National Night Out event at North School Park, Officer Treston Schoeny observed a commotion in the crowd a short distance from where he was standing. Officer Schoeny discovered a 7-year-old boy who was choking and could not breathe. Officer Schoeny, without hesitation, administered the Heimlich Maneuver and was able to dislodge a piece of candy that was obstructing his airway. This all occurred amidst a large crowd of concerned observers. The incident was captured on Police body worn camera, showing the quick reaction and decisive response of Officer Schoeny.*

Distinguished Performance Citations

An award presented to a sworn officer or civilian employee of the Department when in the considered opinion of the awards committee, that officer or employee has performed his duties in an exceptional manner.

Distinguished Performance Citations awarded in 2022: 35



The Village of
Arlington Heights
Illinois

Officer Treston Schoeny was presented a Department Commendation at the October 17th 2022 Village Board Meeting for his quick, decisive actions and potentially lifesaving actions.





AGENCY AWARDS

Illinois Traffic Safety Challenge

On August 19th, 2022 the Arlington Heights Police Department was presented with three (3) first place awards for the 2020-2021 Illinois Traffic Safety Challenge, including:

First Place - Championship Class

First Place Distracted Driving Enforcement

First Place Speed Awareness

The awards were presented by the Illinois Association of Chiefs of Police at the Midwest Police and Security Expo in Tinley Park, Illinois.

The Illinois Traffic Safety Challenge is coordinated by the Illinois Association of Chiefs of Police (ILACP) and supported by a National Highway Traffic Safety Administration (NHTSA) grant administered through the Illinois Department of Transportation (IDOT). The challenge targets four major traffic safety priorities: occupant protection, distracted driving, speeding and impaired driving, in addition to other traffic safety initiatives. Programs receiving the award effectively combine traffic enforcement, public educational activities and innovative problem-solving strategies.

Applications are judged by law enforcement and traffic safety professionals from around the State. The Illinois Traffic Safety Challenge award recipients manage comprehensive programs within their communities that identify traffic issues, plan strategies, reduce social harm and improve the quality of life in their communities. Traffic safety remains a top priority of the Arlington Heights Police Department and receiving these awards validates the on-going commitment of keeping the communities' roadways safe for residents, businesses and visitors.

YEAR END STATISTICS

The Arlington Heights Police Department utilizes the National Incident-Based Reporting System (NIBRS) to report incidents related to criminal activity. Data was previously reported through the Uniform Crime Reporting (UCR) Program Summary Reporting System (SRS), however, the Federal Bureau of Investigation (FBI) has since retired the SRS collection method in favor of the more robust NIBRS data set. Data collected from police incidents helps the Arlington Heights Police Department give context to specific crime problems, should they exist, and deploy resources in the most efficient and effective manner.

Violent crime includes the offenses of murder and nonnegligent manslaughter, rape, robbery, and aggravated assault. Property crime includes the offenses of burglary, larceny-theft, and motor vehicle theft. Data submitted for 2022 is not published until all collected information has been validated by the Arlington Heights Police Department and FBI NIBRS. Published data is typically available in the 3rd calendar quarter of the proceeding reporting year.

	2017	2018	2019	2020	2021
Violent Crimes Reported in Arlington Heights by year	44	29	33	43	31
Rate per 100,000 (United States)	394.9	383.4	380.8	398.5	395.7
Rate per 100,000 (Illinois)	436.2	411.4	415.3	425.9	406.3
Rate per 100,000 (Arlington Heights)	58.2	38.3	57.1	57.9	41.1
Property Crimes Reported in Arlington Heights by year	654	628	600	546	503
Rate per 100,000 (United States)	2,362.9	2,209.8	2,130.6	1,958.2	1,933.4
Rate per 100,000 (Illinois)	1,995.2	1,938.8	1,855.5	1,559.4	1,513.6
Rate per 100,000 (Arlington Heights)	865.2	829.7	797.4	723.2	666.2
Total Crimes Reported in Arlington Heights by year	698	657	633	589	534
Percent change from previous year	-11.7%	-6.2%	-3.8%	-7.5%	-7.8%
Arrests	127	93	146	82	43
Violent Crime Arrests	28	23	21	17	7
Property Crimes Arrests	99	70	125	65	36

Reported violent crime, property crime and arrest data based upon information submitted to the Federal Bureau of Investigation (FBI) – Summary Reporting System and National Incident-Based Reporting System (NIBRS). Comparison data for 2020 and 2021 (US and Illinois) is based upon estimates derived from statistical analyses and regional crime data trends resulting from the transition by the FBI to the NIBRS. As such, the estimates provided are for general comparison purposes only.



	2019	2020	2021	2022
Calls For Service	21,818	20,073	19,571	21,806
Average Calls for Service per Day	60	55	54	60
Traffic Crashes	1,659	890	1,649	1,848
Percent Change from Previous Year	-4.80%	-46.40%	85.28%	12.07%
Traffic Citations	21,423	12,832	17,961	22,340
Total Traffic Stops	12,616	6,135	9,508	10,393
State Tickets	11,425	3,422	3,180	3,655
Administrative Adjudication	9,998	9,410	14,781	18,685

Traffic crashes experienced an 85% increase in 2021 based on reduced roadway traffic from pandemic related mitigations during the preceding year.

2.7 X

Less likely to be a victim of *ANY CRIME* in Arlington Heights as compared to all of Illinois

10.2 X

Less likely to be a victim of a *VIOLENT CRIME* in Arlington Heights as compared to all of Illinois

2.2 X

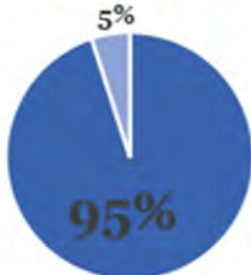
Less likely to be a victim of a *PROPERTY CRIME* in Arlington Heights as compared to all of Illinois



CITIZEN AND BUSINESS SURVEYS

The Arlington Heights Police Department distributes surveys to residents and businesses to obtain feedback on their interactions with police department employees, gauge perceptions of the efforts and visibility of the Arlington Heights Police Department and assess perceptions of safety. These surveys are a barometer to not only measure our successes, but also identify areas for improvement. The most recent survey's completed in 2022 showed improvements both in perception of officer conduct and an overall feeling of safety in the community, goals the Police Department continuously strives for.

Officer Competence



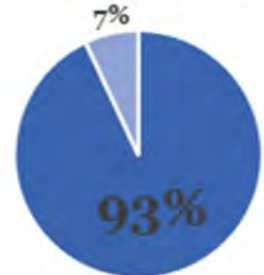
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Officer Demeanor



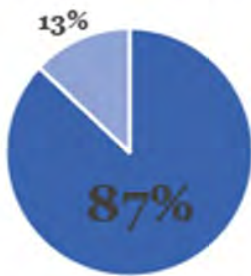
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Officer Courtesy



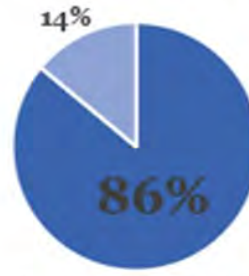
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Traffic Enforcement



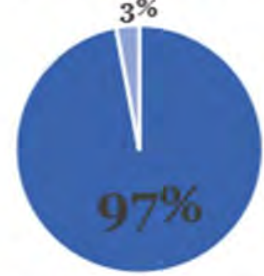
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Police Visibility in the Community



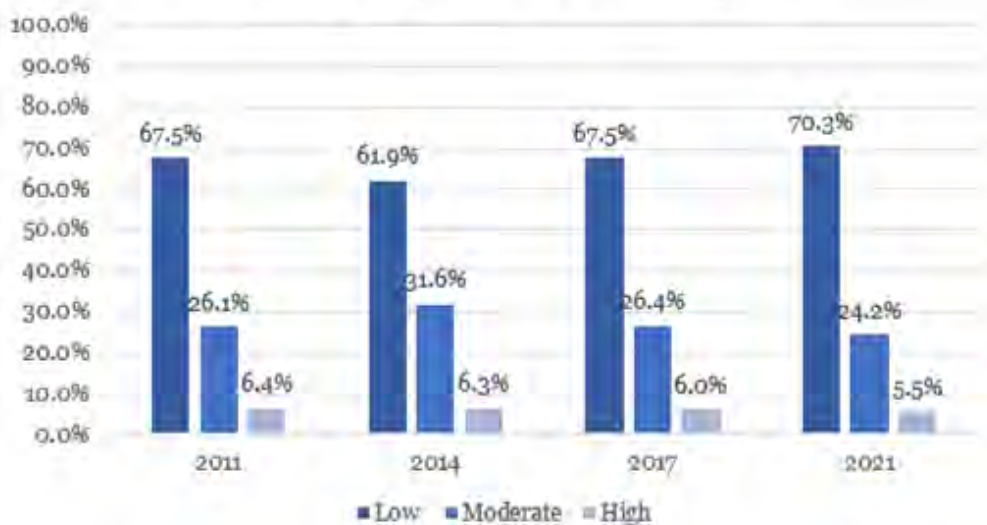
■ Excellent or Good ■ Fair or Poor

Overall Services



■ Excellent or Good ■ Fair or Poor

Percent of Respondents Concerned About Becoming a Victim of a Serious Crime



POLICE TRAINING

The training of all Department staff is overseen by the Support Services Bureau Sergeant in the Administrative Services Division. Training remains a critical component of delivery of high quality core services to residents, businesses and visitors in the Village of Arlington Heights.

The Arlington Heights Police Department provides quality training to new and veteran officers, as well as civilian staff. Cumulatively, Police Department personnel participated in approximately 21,120 hours of training. In addition, personnel complete online training modules throughout the year on topics such as legal updates, Village policy, Department policy and procedure, and topics specific to the employee’s assignment.

Sample of training topics and associated hours covered during 2022

TRAINING TYPE	HOURS
ILLINOIS LEGISLATIVE MANDATES	3850
FORENSICS	1332
FIREARMS	1197
K9 TRAINING	818
EMERGENCY SERVICES TEAM	648
BASIC POLICE ACADEMY	569
NORTHWESTERN UNIVERSITY STAFF & COMMAND	480
CRIMINAL INVESTIGATIONS	439
TRAFFIC CRASH INVESTIGATION	434
FIELD TRAINING OFFICER	408
CRITICAL INCIDENT MANAGEMENT	352
HOMICIDE INVESTIGATIONS	332
MOTORCYCLE OPERATOR	312
SCHOOL RESOURCE OFFICER	246
CRIMINAL LAW UPDATES	208

In 2022 each officer attended a 40-hour annual training which included training on law updates, tactical medical response, CPR, less lethal weapons systems, Body Worn Cameras, Active Threat / Rapid Deployment and Joint Rescue Taskforce, and Use of Force Scenarios. While annual training was under way, the Illinois Law Enforcement Training and Standards Board (ILETSB) was developing the guidelines for the minimum in-service training standards required for police officers in the state of Illinois pursuant to the Illinois Police Training Act (commonly referred to as the SAFE-T Act).

Safety, Accountability, Fairness and Equity-Today Act (SAFE-T Act)

The SAFE-T Act required ILETSB to adopt rules and minimum standards for in-service training requirements addressed in the SAFE-T Act. While the Arlington Height Police Department has been proactively training on many of these topics as part of our in-house training program, the new mandates were largely unfunded and placed additional burdens with delivery and administration of training.

Training is essential in maintaining proficiency, knowledge and skills so when the time comes to deploy resources for an active incident, our officers are ready to act with speed and confidence.



Ultimately, the SAFE-T Act required the establishment of listed minimum in-service training standards by the Illinois Law Enforcement Training and Standards Board (ILETSB). Annually, police officers are required to complete in-service training mandates on several topics:

- Crisis Intervention Training
- Emergency Medical Response Training and Certification
- Law Updates
- Officer Wellness and Mental Health
- Firearms Restraining Order Act
- Firearms Qualifications

Additionally, Police Officers must complete mandatory training hours, over the course of three years, in additional topics:

- Sexual Assault / Trauma Informed Response
- Constitutional and Proper Use of Law Enforcement Authority
- Cultural Competency
- Civil Rights
- Human Rights
- Procedural Justice
- Reporting Child Abuse and Neglect
- Sexual Assault / Abuse Investigator Training (Detectives)
- Use of Force including scenario-based role-playing, instruction on use of force techniques, de-escalation techniques, high risk traffic stops, officer safety techniques (cover, concealment, time), and laws concerning stops, searches, and use of force under the 4th Amendment to the United States Constitution



There are currently only three ways an officer can received credit for these training mandates.

- Participate in an off-site training course offered by the Mobile Training Unit, North East Multi-Region Training, which satisfies a mandated topic(s);
- Develop in-service lesson plans which are submitted through the MTU to be reviewed and approved by ILETSB. In addition to the lesson plans, instructors must apply to ILETSB through the MTU for approval to teach the mandated course; or
- Register for online training courses through ILETSB for training mandates that do not require hands-on, scenario-based role-playing.

In anticipation of unfunded statutory changes to police training, the Police Department focused on identifying new in-service instructors and providing further instructor development opportunities to veteran instructors. The Department dedicated over 1,000 training hours for in-house instructors to be in compliance with training requirements. A significant percentage of these instructors submitted lengthy applications to ILETSB to be certified by the state as instructors in their respective training subjects. The availability of certified in-house instructors provides a cost savings to the Village, decreasing the dependency on outside training which often carries associated and often substantial registration costs.

A training plan was developed to include a combination of the described training methods, which will allow flexibility with resources and maintain the current quality of training offered to Department members. A dedicated group of our police instructors spent several months creating course content for the 2023 in-service annual training program. Lesson plans were created for blocks of training including Law Review, Tactical Medical, Defensive Tactics, High Risk Traffic Stops, Active Threat / Rapid Deployment, Rescue Taskforce, and Use of Force Scenario-based training. The lesson plans were submitted for review and approval by ILETSB. Three additional courses shared by NEMRT (Taser 7, American Heart Association CPR, Less Lethal Shotgun) were incorporated into the curriculum for 2023 in-service annual training. The result was a comprehensive curriculum which not only satisfied the new mandates, but also maintained the high-level of training the Police Department has been providing officers for quality police service delivery.

Specialty Assignments and Ancillary Duties

Many officers are appointed to specialty assignments or are assigned ancillary duties. Ancillary duties offer a wide range of training opportunities of varying interest to officers and allow for additional services and resources for the community. Specialized training is required to fulfill the duties of the assignments.

Officers assigned to the forensics unit participate in ongoing training to maintain their skills and learn about new evidence processing techniques and equipment. In 2022, members of the Forensic Unit participated in 1332 hours of formal training addressing topics such as advanced fingerprinting techniques, vehicle systems forensics, bloodstain evidence, arson investigation, death investigation, and outdoor recovery.

Officers in the Field Training Unit assisted with the build and implementation of a new training software. The software build provided Field Training Officers a more efficient format to document training for new entry-level and lateral police officers. Field Training Officers received training for use of the new program. Additionally, five new Field Training Officers were selected and completed specialized training for the ancillary duty.



Arlington Heights Police officers receive extensive training in responding to resistance under various circumstances, emphasizing using only the minimum level of response to achieve necessary compliance.





Motor Officers wear the 'Winged Wheel' patch on their uniforms. The patch represents swiftness (wings), precision (arrow) and motion (wheel)

Training Spotlight—Motorcycle Operators

The Arlington Heights Police Department has four motorcycles in the fleet. The motorcycles are primarily used for patrol operations, with the most significant benefit in the area of traffic enforcement. Motorcycles are easier to maneuver through traffic and provide an unobstructed vantage point for the officers to observe traffic violations while on patrol. The motorcycles also enhance community relations by removing the physical barriers of squad car doors and windows. Our officers routinely comment on the countless conversations initiated by citizens when they are monitoring traffic in the neighborhoods on the motors. The officers welcome the additional interactions and enjoy removal of the normal squad car barriers during the warmer weather months.

Training to be certified for motor patrol is physically and cognitively demanding. Officers undergo 80-hours of in-the-seat training which covers a wide range of topics, including slow speed control, emergency maneuvers and braking, off road terrain, tactical response and awareness. The Police Department has two certified instructors and has established itself as a regional training destination, hosting initial certification classes and annual advanced training for officers throughout the Chicagoland area and Illinois.





Training Spotlight—Emergency Management and Special Events

Throughout the year, the Village of Arlington Heights hosts numerous special events. Whether a festival drawing thousands of visitors, a 5K run for charity or a concert in the park; the Arlington Heights Police Department is dedicated to providing the resources and staff to ensure a safe and fun experience for all those that attend. For these types of events, the Police Department focuses on preparing for the unexpected, so should a critical incident develop, our staff will be able to respond quickly, confidently and without hesitation.

During 2022, the Department hosted a wide range of advanced classes in emergency management, active threat / rapid deployment, National Incident Management System (NIMS), Incident Command System (ICS) and special event planning. Over 3,000 hours were dedicated to these training topics, which included personnel from line-level up through executive staff. In many cases, the training incorporates exercises in which staff are presented with an incident and work through the initial crucial phases of response towards incident stabilization and recovery.

While these trainings are a routine part of the Police Department's training program, the pending sale and redevelopment of the Arlington Park Racetrack spurred staff to explore applying these principles towards a potential large-scale sporting venue. In cooperation with Texas A&M Engineering Extension Service (TEEX), federally funded trainings were brought to the Police Department at no cost. TEEX, an internationally recognized leader in emergency response and national domestic preparedness, provided training to Police Department on special topics such as:

- Sports and Special Event Incident Management
- Crowd Control and Management
- Public and Emergency Notification
- Risk Management
- Venue Evacuations and Protective Actions

Even though the Arlington Heights Police Department has a long history of managing large scale events throughout town and at the former Arlington Park Racetrack, the training provided an opportunity to learn new emerging principles, practices and technology in special event and sport management. The information was highly-scalable, with applications for both small and large events.

BODY WORN POLICE CAMERAS

Illinois House Bill 3653, also known as the Illinois Safety, Accountability, Fairness and Equity-Today Act (SAFE-T) was signed into law on January 22, 2021 and included provisions for unfunded mandated wear of body worn cameras for all Illinois Law Enforcement Officers. While compliance is not required for the Arlington Heights Police Department until January 1, 2024, earlier implementation of body worn cameras afforded the opportunity to capture unbiased, real-time evidence to defend an officer or the Village against an unjustified complaint or civil action.


The Arlington Heights Police Department recognized the numerous and unmistakable advantages of equipping officers with body worn cameras. The ability to capture and document what transpired during an incident on audio and video from the officer's perspective supports the Police Department's commitment to instilling the highest level of public confidence. Body worn cameras not only further our professionalism, accountability and transparency with the public, but also protect our officers, organization and Village against unjustified complaints or civil actions."

In early 2021, the Department formed an internal project team to research and evaluate implementation of body worn cameras for the Arlington Heights Police Department. Personnel conducted vigorous field testing of available technology, examined best practices and explored digital media storage options. The intention was to develop an implementation plan prior to the legislative requirement. At the end of the year, the Department entered into an agreement with Axon Enterprise Inc., a leading innovator in public safety products. During 2022, Department personnel executed a multifaceted process of implementation with a strong focus on training officers in the new technology. By the fourth quarter of the year, all officers were trained and equipped with body worn cameras, vehicles were outfitted with state-of-the-art in car camera systems, officers received updated electro-muscular disruption weapons (TASERS) for less-lethal response option, and the Department transitioned to a digital evidence platform capable of supporting the increased demand of storing emerging technologies.

The body worn camera technology improves transparency with the community, helps resolve potential complaints in an unbiased manner and assists in criminal prosecution through evidence collection. However, body worn cameras do not change how we conduct day-to-day business. It essentially just captures what we have always been doing. The Arlington Heights Police Department continues to pledge our mission of *'Committed to Excellence,'* to our community, ourselves and the law enforcement profession - with or without body cameras.

BENEFITS OF BODY WORN CAMERAS

- Evidence Collection—Body worn cameras provide an additional means of capturing evidence. Prosecutors and Judges are able to review what transpired during an incident leading to any arrest from the officers perspective.
- Complaint Resolution—The Police Department accepts and investigates all complaints regarding police conduct. During the investigation, supervisors review any and all information to ascertain whether any criminal or procedural violations had taken place. Body worn cameras many times provide unmistakable evidence to either support or refute unjustified complaints, not only expediting the process, but also potentially saving countless hours spent during investigations.
- De-Escalation—Our officers are accustomed to having their actions recorded and scrutinized. However, when an aggressive or unruly person knows they are being recorded, their attitude may change knowing what they say or do can be introduced as evidence in criminal prosecution.

A close-up photograph of an Axon body-worn camera mounted on a police officer's uniform. The camera is black and rugged, with a prominent lens and a circular microphone grille. The officer's uniform is dark blue or black, and a patch is visible on the shoulder. The background is blurred, showing an indoor setting.

Despite body worn cameras being an unfunded mandate, the Police Department was able to secure \$89,686 in grant funding to offset initial implementation costs.



Officers also utilize body worn cameras during training sessions. Traditionally, instructors provided feedback to officers through their direct observations during any scenario-based training. With Body worn cameras, officers can review video with instructors to see first-hand what they did well and areas they can improve. This has shown to be highly valuable in officer knowledge and skill retention following training.

Additionally, supervisors and instructors have the ability to review videos with officers from real incidents throughout the year. This provides officers responding to an incident the ability to review and critique a response during the post-incident debrief. These debriefs may also include officers who did not respond to the incident, allowing for additional learning.





GENERAL ORDER

Arlington Heights Police Department

Order Number: 900
Effective Date: 3/25/2022

SUBJECT: BODY WORN CAMERAS

900.1 Purpose

The purpose of this policy is to provide officers with instructions on when and how to use body worn cameras so that officers reliably record their contact with the public in accordance with the law.

900.2 Procedure

It is the policy of the Arlington Heights Police Department to provide officers with body worn cameras. The Department is committed to the belief that video and audio documentation of an officer's encounter with the community is an important and valuable resource. Use of body worn cameras will facilitate professionalism, accountability, and transparency by documenting interactions with the public. This policy is not intended to erode relationships with the community by capturing footage or conversations with citizens who do not wish to be recorded. The Department strives to respect the reasonable privacy expectations of civilians, as provided by law.

Furthermore, the Department recognizes that the body worn camera may not capture all of what the officer sees and hears, or what an officer senses or experiences. The recorded images do not provide the totality of the circumstances that drives the officer's response to a particular situation. Officers will continue to provide thorough police reports to ensure the totality of each incident is documented.

900.4 Objectives of the Body Worn Camera Program

The Arlington Heights Police Department has adopted the use of body worn camera, hereinafter referred to as BWC, technology to accomplish the following objectives:

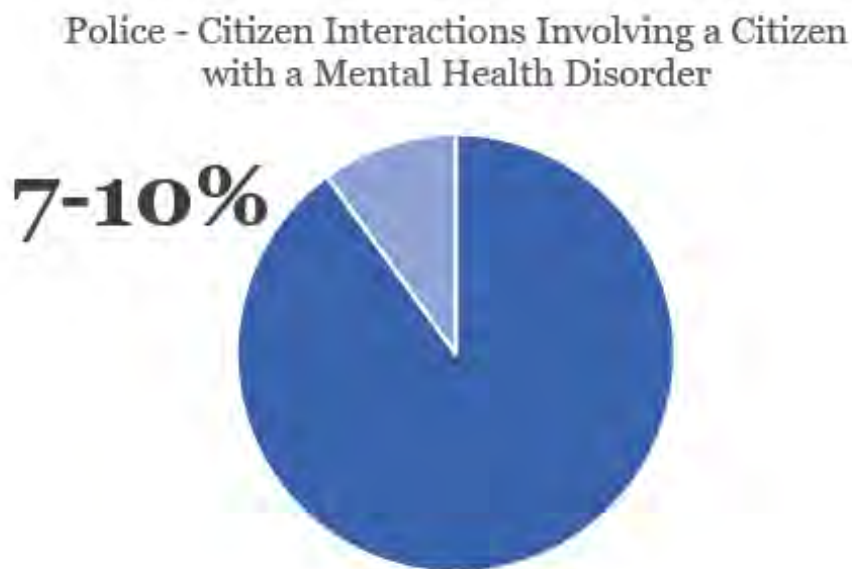
1. Promote officer safety
2. Document statements and events during the course of an incident.
3. Enhance an officer's ability to document and review statements and actions for internal reporting requirements, as well as courtroom preparation and presentations.
4. Preserve visual and audio information and evidence for use in investigations and criminal prosecutions.
5. Serve as a training tool to provide impartial measurement for self-critique and field evaluation during officer training.
6. Enhance public trust and accountability by preserving factual representations of officer and citizen interactions.

CRISIS CO-RESPONDER TEAM (CCRT)

The Police Department acknowledged a need to proactively address an emerging mental health crisis that was growing prior to the COVID-19 pandemic and thereby further enhance community trust. Staff conducted extensive research and decided a strong collaboration of multiple service partners was critical in achieving a successful response. A partnership with Ascension Illinois Center for Mental Health (formerly AMITA Health) was a natural fit as they have had an active presence within our community for several decades. Staff from the Police Department and Ascension drafted an innovative proposal that was submitted and ultimately selected through a highly competitive grant application process.

On March 7, 2022 the Arlington Heights Village Board approved a resolution accepting a United States Department of Justice - Office of Community Oriented Policing grant for the implementation of a Crisis Co-Responder Team. The award allowed the Village to enter into an agreement with Ascension Illinois Center for Mental Health to embed a crisis counselor within the Police Department. Implementing this additional community resource supplements and reinforces an existing support network currently available through the Village's Health and Human Services Department social services staff, Fire Department Emergency Medical Services and the Police Department Victim Services Coordinator.

Police officers remain the primary first responders to applicable mental health related CFS. However, when an officer determines a person involved may benefit from specialized intervention, the officer will request a counselor respond to offer mental health focused services. The crisis counselor will conduct an assessment and navigate the individual to treatment options that are best suited for their circumstance. Even though the crisis counselors are only available for immediate response during specific hours, they routinely conduct outreach on cases referred to them by a responding officer or by proactively engaging with the community. The ultimate goal of the program is to connect people to community-based mental health services, thereby improving outcomes and providing a robust support system.



2018 Survey: Illinois Criminal Justice Information Authority

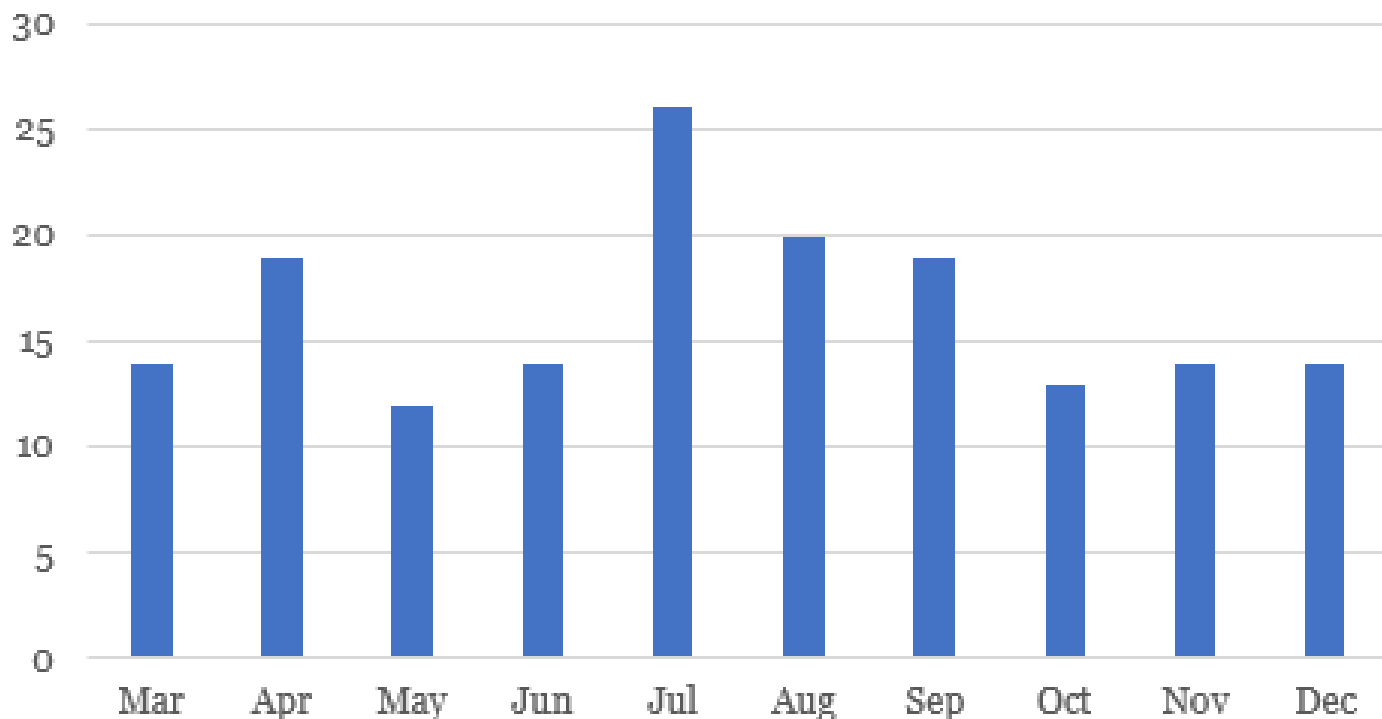
“The collaborative Crisis Co-Responder program teams responding officers and a crisis counselor during incidents where individuals who may be experiencing a mental health crisis are most vulnerable. De-escalation and, when appropriate, timely access to treatment can provide the greatest chance of success for a person in crisis.”

- Chief Nicholas A. Pecora, Jr.



The Crisis Co-Responder Team officially went into service on March 10th, 2022. In less than 10 months, the crisis co-responder responded to 166 calls for service and conducted 271 follow-up appointments. While the program’s priority remains an active response to in-progress mental health related calls for service, follow-up and proactive outreach proved immensely effective and successful. The Crisis Co-responder program also works collaboratively with the Police Department Victim Services Coordinator and Village’s Health and Human Services Department.

2022 Crisis Co-Responder Contacts



Statistical data alone cannot support the success of the program. Throughout the year, the crisis co-responder assisted the Police Department in various projects and programs to support the ultimate goal of providing exemplary mental health outreach services to the community, including:

- Assisted the Police Department’s implementing a new partnership with Northwest Compass, Inc. (a non-profit social service agency) in providing temporary housing and social services to homeless persons.
- Collaborated with Cook County Sheriff’s Co-Responder Virtual Program (CVAP), adopted by the Police Department in 2022, managing incidents and follow-ups.
- Participated in numerous community events, including National Night Out, Citizen’s Police Academy, as well as conducting training for Police and Fire Department staff.

Crisis Co-Responder—Spotlight

In the third quarter of 2022, the Police and Fire Department responded to the same address 12 times over a 4 week timeframe for well-being checks and suicidal person calls. The individual suffered from Post-Traumatic Stress Disorder (PTSD), stopped seeing their doctor and was abusing alcohol. The crisis co-responder visited the resident, often taking walks around the block and was eventually able to connected them with mental health services. The individual has since regained work and continues therapy. The crisis co-responder still meets with them and provides support.

Impacts of Co-Responder Programs

Enhances Crisis De-Escalation

Fewer incidents of force and low rates of subsequent injuries

Increases Connection to Services

Teams facilitate the connection of individuals in crisis to behavioral health services.

Reduces Pressure on the Criminal Justice System

Arrests, police detentions and officer time spent on calls for service

Reduces Pressure on the Healthcare System

Reducing unnecessary emergency department visits and in-patient hospitalizations

Promotes Cost Effectiveness

Reduces the burden on resources, staff time and response for repeat dispatches

BICYCLE AND PEDESTRIAN SAFETY

The Village Board, as one of its strategic priorities, directed staff to seek opportunities to make the community more livable by increasing pedestrian and bicycle options for residents. In an effort to contribute towards this endeavor, the Police Department sought ways to enhance the overall safety of bicyclists and pedestrians through educational programs during the year. The programs provided a unique opportunity to promote ecologically safe transportation, such as walking or biking, while being safe. A sample of some, but not all, of the programs are outlined in the following pages.

Our efforts in 2022 were recognized by the Illinois Association of Chiefs of Police (ILACP), Traffic Safety Challenge with an award for the most comprehensive bicycle and pedestrian safety program. This was *not* the first time the Arlington Heights Police Department received the award, demonstrating our continued commitment to bicycle and pedestrian safety.

As such, our intention during the last year was not only to expand on currently successful programs, but also introduce some new and innovative strategies to foster greater community engagement. In cooperation with the Village of Arlington Heights Bicycle and Pedestrian Commission and Arlington Heights Bicycle Club, planning began early in the year in hopes of establishing programs and events prior to the arrival of warmer weather and increased bicycle and pedestrian activity throughout the Village. In addition to these organizations which already had a vested interest towards promoting safety in the Village, the Police Department reached out to other organizations and local businesses to solicit participation, including: Arlington Heights Park District, Dick's Sporting Goods, Sam Cycle, Village Cycle Sport, Crime Stoppers and Ride Illinois.



Bicycle Rodeo

One expanded program, the Bicycle Rodeo, focused on putting together bicycle skill events throughout the community for bicyclists to develop skills that will help them become better bicyclists and learn about proper safety. The events were staffed by the Police Department Bicycle Unit. These sworn and public service officers have all received specialized training and are not only skilled in safe bicycle operation, but also have significant riding experience.

During the event, staff evaluate participants as they navigate various courses and provide immediate feedback on what they riders did well and how they can improve. Whenever a participant has difficulty during a particular course, officers take the time to coach and help develop those skills to be successful. The entire experience is fun, non-competitive and engaging. The Bicycle Rodeo focuses on the following areas:

- Bicycle and Helmet Checks
- Proper Start and Stopping
- Scanning for Obstacles and Potential Threats
- Hazard Avoidance
- Approaching Streets from Driveways and Intersections

A significant majority of the participants were young riders, many just having learned to ride bicycles in the last few years. This provided a great opportunity to help break any bad habits and instill the importance of safety. Events were held in Arlington Heights Park District facilities. Over the numerous events, over 260 children participated in the program.



Bike Arlington

Annually, the Village of Arlington Heights Bicycle and Pedestrian Commission hosts the ‘Bike Arlington’ community bike ride. The event is open to the public and brings riders together for a fun and educational riding experience. Bike Arlington is not a race, but rather a way for the community to come together and enjoy taking a ride together through the community.

During the event, the Police Department Bicycle Unit provided an escort and traffic direction for the riders. Prior to the ride, members of the Arlington Heights Police Department were present to discuss bicycle safety, provide safety related giveaways, and, more generally, engage with the community around a shared passion for bicycling. Local businesses and organizations also set-up informational booths to further connect participants to bicycle safety related materials and programs. The event was attended by over 175 community residents.







Bike Safety Quiz

The Police Department, in cooperation with Ride Illinois, developed a bike safety quiz for 3rd to 8th grade children. The purpose of the quiz was not only to test young bicycle rider knowledge about traffic laws and riding, but also engage parents to talk to their children about bicycle safety in a fun and unique manner. The questions were not only relevant to the targeted age group, but also provided feedback if a question was not answered correctly. Participants had three chances to get the correct answer after each attempt.

Dick's Sporting Goods, Arlington Heights, partnered with the Police Department to promote the initiative by donating two brand new bicycles to be raffled to participants who successfully completed the quiz. The quiz was promoted at bicycle event throughout the Village and completed by 186 children. Two winners were randomly selected and presented with certificates for new bicycles at the National Night Out Events in August 2022. The Police Department met with the winners at Dick's Sporting Goods to congratulate the winners and help them pick out their brand new bicycles.



Pedestrian Safety Education and Engineering

In coordination with the Village's Public Works Engineering Department, The Arlington Heights Police Department prioritized improving pedestrian safety through both education and enforcement. During the year, several high pedestrian traffic intersections received improvements including new improved signage and Rectangular Rapid Flash Beacons (RRFBs). The RRFBs are placed at the entrances to help pedestrians safely cross the road when no traffic lights or signals are present.

To assist with the deployment of the new engineering improvements, the Police Department created short videos explaining how the systems work, law regarding stopping for pedestrians and other safety recommendations. These videos were disseminated to the community through social media.

The Department's Traffic Enforcement Unit also conducted education and enforcement activities at crosswalks and the Downtown Metra Train Station to further promote pedestrian safety.



Bicycle Helmets and Safety Equipment

With the numerous events throughout town, the Arlington Heights Police Department sought ways to increase the availability of bicycle safety equipment to riders. The equipment included bicycle helmets, bells, safety lights and reflective bands. Many of the items were donated or purchased in cooperation with local partners. As an example, Bell Helmets of Rantoul, IL provided the Police Department with generously discounted helmets in various sizes for children and adults. These helmets were given out to riders who did not have a helmet, where in need of a replacement or were otherwise unable to get a helmet.

During events, Police Department staff provided free bicycle and helmet checks. During these checks, staff would demonstrate and explain the importance of having a proper fitting helmet, functioning auditory and reflective markers, seat and handlebar adjustments, and general assessment of bicycle.

COMMUNITY ENGAGEMENT

The Arlington Heights Police Department continuously seeks to engage with the community on a daily basis. Whether as simple as a conversation with a resident while patrolling the neighborhood or attending community events attracting thousands of residents and visitors. Communication not only fosters trust and legitimacy within the community, but also provides opportunities to learn from both perspectives. While the Arlington Heights Police Department has well over 200 written policies and directives that guide our staff and officers, the two most important policies are reflected within the Law Enforcement Code of Ethics and Arlington Heights Police Department Mission Statement:

Law Enforcement Code of Ethics

As a Law Enforcement Officer, my fundamental duty is to service mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feelings, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing excessive force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will strive to achieve these objectives and ideals, dedicating myself to my chosen profession... Law Enforcement.

Arlington Heights Police Department Mission Statement

The Arlington Heights Police Department will achieve excellence in policing by protecting, serving, and partnering with our community.

Codified as the first and second General Order in the catalogues sequence (100 and 101 respectively), both highlight the importance of trust, service and establishment of strong partnerships with the community we serve.

The following pages illustrate only a small representation of community engagement efforts. The most significant engagement is, and will always, lie in the day-to-day, routine and casual interactions our police officers have with the community we serve.





Youth and Citizen Police Academy

For almost 20 years, the Arlington Heights Police Department has been hosting a Citizen Police Academy in the Spring and Fall of every year. The 10-week program provides hand-on experience and practical insights into the everyday operations and specialized services of the Arlington Heights Police Department. The academy includes classroom lectures, open discussions, multi-media presentations, live demonstrations and practical exercises in all facets of police work ranging from patrol operations and traffic law enforcement to criminal investigations, forensic sciences and crime prevention strategies.

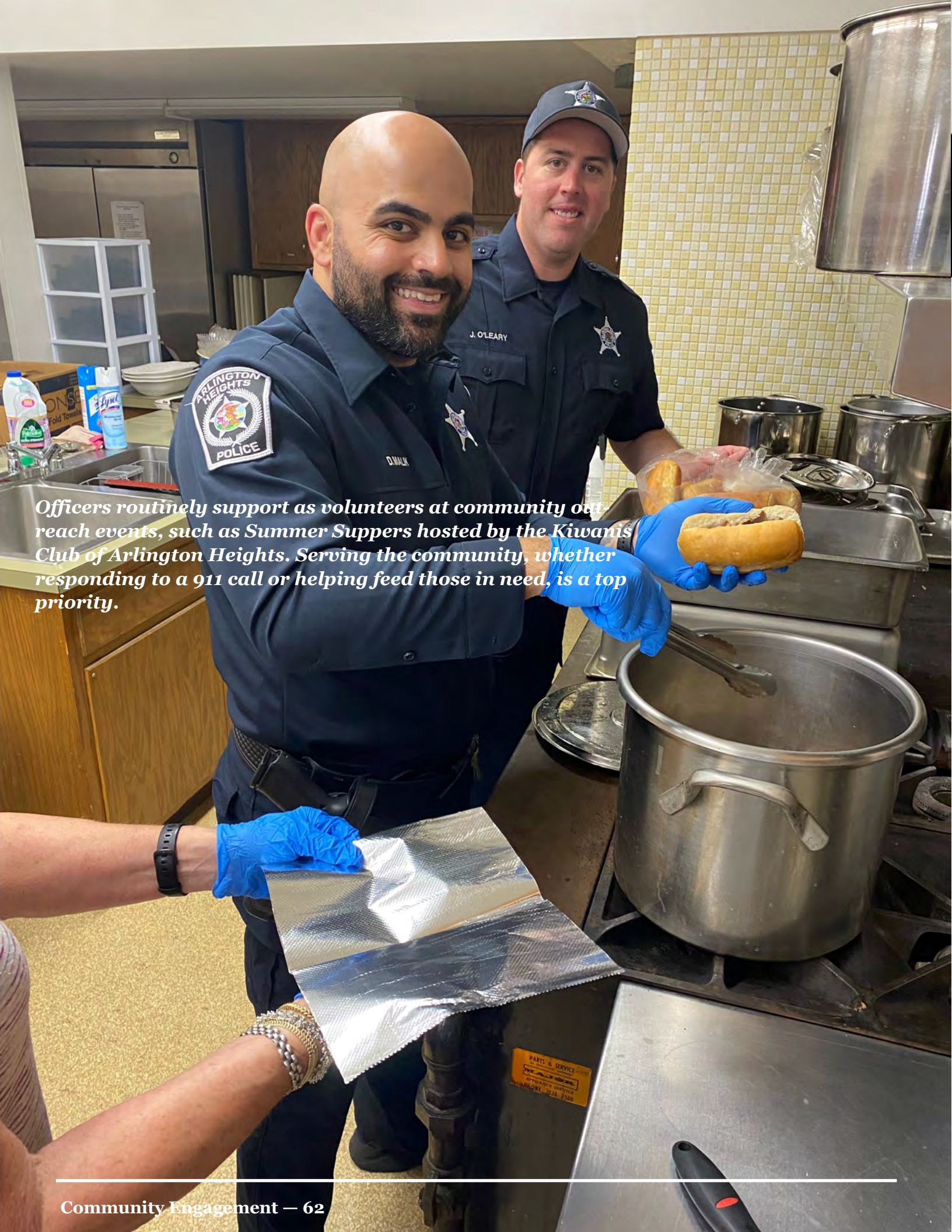
While the regular Citizen Police Academy has typically only been open to the adult community, the Police Department saw an opportunity to expand to the younger generation living in Arlington Heights. The hope of the program was not only to continue developing rapport with the youthful members of the community, but also expose them to law enforcement as a potential career.



The Youth Police Academy hosted classes during the year to increase communication, awareness and understanding about the role of law enforcement in today's society. The academy was modeled after the long standing and highly successful Citizen Police Academy and adopted to a format more appropriate for a younger audience 13 to 17 years of age. Elements, such as lectures, practical exercises, and live demonstrations continued to be an integral part of the program.

Based on the success of the first classes, the Arlington Heights Police Department hopes to continue this offering to the community. Be sure to follow the Arlington Heights Police Department on social media (Facebook, Twitter, Instagram) for session dates and time for both Citizen Police Academy and Youth Citizen Police Academy, or contact

Arlington Heights Police Department
Community Services Bureau
847-368-5300



Officers routinely support as volunteers at community outreach events, such as Summer Suppers hosted by the Kiwanis Club of Arlington Heights. Serving the community, whether responding to a 911 call or helping feed those in need, is a top priority.

LOCK IT OR LOSE IT

saffs

PERSONAL XSPORT TRAINING FITNESS



The Department started a program in 2022 to proactively reduce instances of locker room thefts at local fitness facilities. 'Lock It or Lose It' aims to educate patrons that most thefts are crimes of opportunity where valuables are left unsecured.

National Night Out

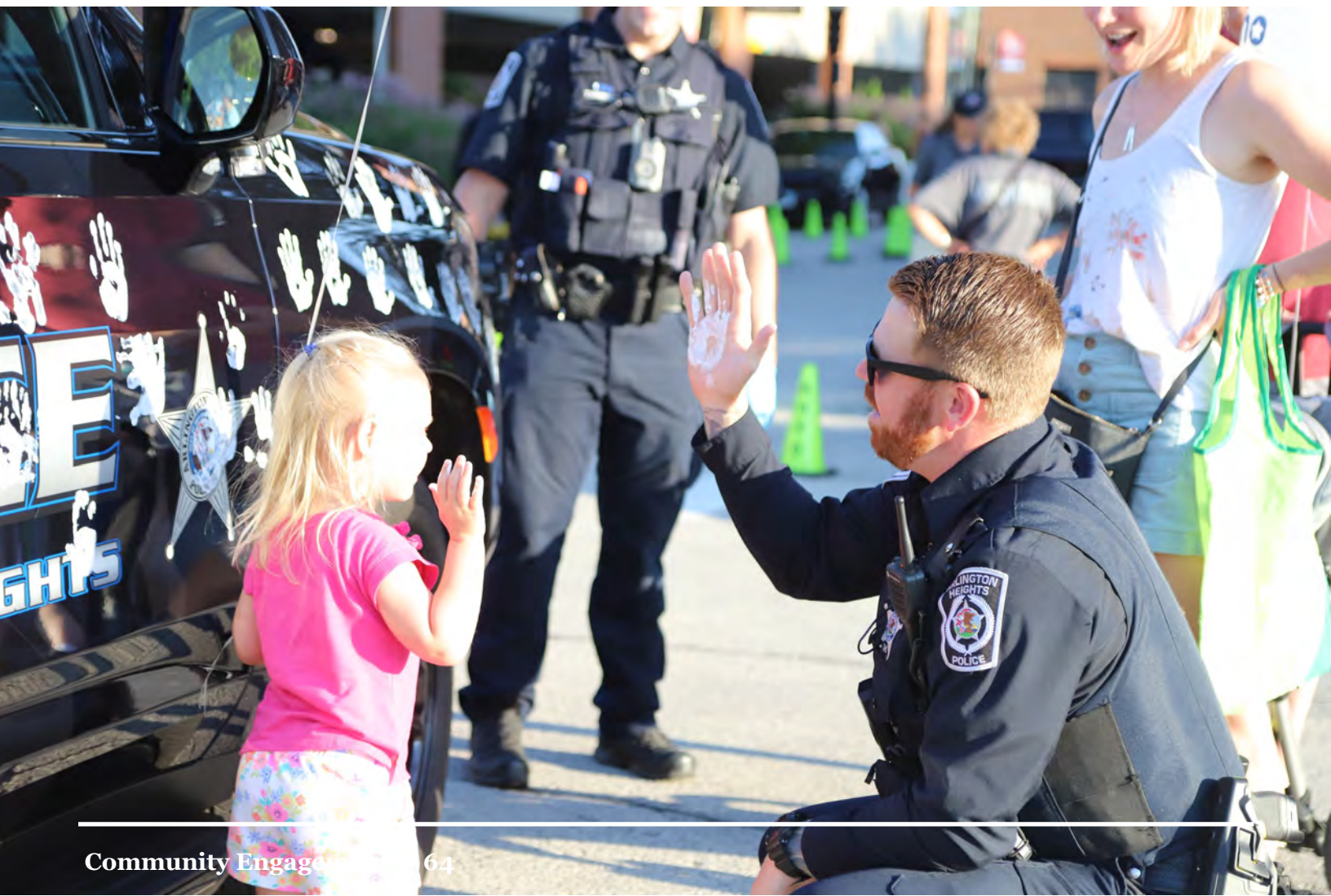
National Night Out is an annual event which aims to enhance the relationship with neighbors and law enforcement while fostering a true sense of community. It is a great opportunity to bring public safety together with residents for a fun-filled afternoon, celebrating the community.

Public Safety staff, including Police, Fire and Public Works were represented at the event, interacting with residents through informational booths, demonstrations and activities, including:

- Forensic Services
- Traffic Bureau
- Child Passenger Safety
- Railway Safety
- K-9 Demonstrations
- Emergency Services Team
- Unmanned Aerial System (Drones)

The afternoon and evening was a tremendous success. Each year, the Police Department looks forward to the event, knowing the positive experience it leaves on not only the community, but also all the officers and staff working the event.

New this year was ‘Handprints Bringing Change’, a fundraiser for Special Olympics Illinois. Visitors were able to place a handprint on a police squad car with washable paint. The theme of ‘Handprints Bringing Change’ supported the principle that a single hand can help affect positive change and contribute to the betterment of the community. \$1,500 was raised with support of sponsors including, Berry-Yo, Jimmy D’s, Burger Baron and Delboccio—Marchetti Group.





At nearly every large community event, members of the Arlington Heights Police Department are present to provide security and be available to talk to the public. Next time you see the blue Arlington Heights Police tent, feel free to stop by and speak with one of our officers.





During the school year, High-Five Friday continues to be a great success. Officers and other community organizations line the entrances to the school during arrival to give the students a high-energy high-five experience to help start their days off with a smile.



In support of Special Olympics, the Police Department organized 'Cop on a Rooftop' in partnership with Dunkin' Donuts. Other events included the Polar Plunge and Plane Pull.

On February 17, 2022 the Police Department hosted a ‘Random Acts of Kindness Day’ to give back to the community and promote kindness. In partnership with Dunkin Donuts, officers bought and served coffee to customers, both at the counter and drive-up window. Officers enjoyed the smiles and conversations with the unsuspecting customers throughout the morning.





The Arlington Heights Police Department provides law enforcement services at many special events throughout the year. These security details offer the opportunity to interact with our diverse community.





POLICE

Each year, the Department organizes an event at the end of the school year to engage with students. The ‘Kickin with the Cops’ event brings kickball, pizza and safety education together for a fun afternoon for all.

ARLINGTON PARK REDEVELOPMENT

The Village of Arlington Heights received significant local and national media attention during 2022 regarding the sale of the Arlington Park Racetrack to the Chicago Bears Football Club (BCFC) for the potential development of a world-class NFL stadium. While the property was under a pending sales contract, the Police Department began proactively exploring what this type of development would mean for public safety and potential future impacts.

Little information was, and currently is, known being early in this project, however, the intent was clear the Chicago Bears wanted to develop as state-of-the-art stadium, entertainment district and mixed use development on the 326-acre site. With a proposed project of this magnitude, the Police Department knew they needed to gain a better understanding of the safety and security needs should the development come to fruition in the coming years.

During the second half of the year, several members of the Police Department visited and met with law enforcement counterparts in cities hosting NFL stadiums, including:

- SoFi Stadium in Inglewood, CA
- AT&T Stadium in Arlington, TX
- Allegiant Stadium in Las Vegas, NV

Prior to visiting the stadiums, the Police Department attended various emergency management courses which addressed sport venue safety and security. While the courses provided valuable information and simulated exercises, the true benefit was gained from the direct observation of academic best practices in real-world situations.



Local law enforcement agencies at each of these cities provided Arlington Heights Police Department executives and officers the opportunity to shadow law enforcement operations during NFL games. While an NFL game is only three or four hours for spectators, police operations lasted substantially longer to ensure safety of the spectators, efficient traffic ingress/egress, and overall positive fan-experience. Information obtained from the visits sparked creative thought processes and provided guidance in what areas the Police Department should focus future planning and research. The Police Department was grateful to each agency on their professionalism and willingness to share their knowledge and experiences.

While many questions remain on the future of the former Arlington Park Racetrack, preparation for what may come is critical. The Arlington Heights Police Department is committed in making sure that whatever happens, the Department will be prepared to deliver the same high-quality police services, not only to what is developed on the site, but also to the entire community. Any research and planning at this phase of the project provides benefits to the entire community. Information learned from our counterparts across the county can be applied and scaled to many different events, whether a small gathering at a local park, a large festival or a NFL game with tens of thousands visitors. In the coming year, the Police Department will continue exploring opportunities to learn more information, network with national law enforcement agencies, investigate the availability of grants to fund necessary resources and lay a strong foundation for future planning. Preparedness and diligence in all these elements will be paramount for future success.

The Arlington Heights Police Department will always look back with fond memories at the nearly 100-years of history at the Arlington Park Racetrack, however, we look forward to the opportunities a redevelopment could bring to the community in coming years.





Stay current on Arlington Heights Police Department news, events and public safety information by following us on social media:



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