Arlington Heights Solid Waste Program

General Information

April 1, 2026 – March 31, 2027

The Village of Arlington Heights, in partnership with Groot Recycling & Waste Services, Inc., provides residential solid waste services.

Contact Information

Groot Recycling & Waste Services, Inc.
Email: vah@groot.com
Phone: 800-244-1977
Website: www.groot.com

Collection Overview

- Refuse, recycling, and landscape waste are collected on the same day.
- The Village is divided into four collection quadrants.
- Unlimited weekly collection of household waste (excluding oversized or overweight items).

Collection Hours

- Collection occurs between 7:00 a.m. and 6:00 p.m.
- All materials must be placed at the curb by 7:00 a.m.
- Items placed out late will not be collected.

Set-out times:

- April through October: after 7:00 p.m. the night before collection
- November through March: after 4:00 p.m. the night before collection

Cart Placement

- Do not place carts in the street.
- Place carts:
    - At least 10 feet from trees and mailboxes

    - At least 4 feet from other carts
- Remove carts by 8:00 a.m. the day after collection.
- Do not store carts in front yards.

Collection Schedule by Quadrant

Quadrant Collection Day Area Description

Quadrant 1 Monday	North of Oakton St. and west of Arlington Heights Rd.
Quadrant 2 Tuesday	South of Oakton St. and west of Arlington Heights Rd.
Quadrant 3 Thursday	North of Oakton St. and east of Arlington Heights Rd.
Quadrant 4 Friday	South of Oakton St. and east of Arlington Heights Rd.

Holiday Collection Schedule

Holiday	Observed Date	Quadrant 1	Quadrant 2	Quadrant 3	Quadrant 4
Memorial Day	Monday, May 25	Tuesday	Wednesday	Friday	Saturday
Independence Day	Saturday, July 4	Monday	Tuesday	Thursday	Friday
Labor Day	Monday, September 7	Tuesday	Wednesday	Friday	Saturday
Thanksgiving	Thursday, November 26	Monday	Tuesday	Friday	Saturday
Christmas Day	Friday, December 25	Monday	Tuesday	Thursday	Saturday
New Year’s Day	Friday, January 1	Monday	Tuesday	Thursday	Saturday

Refuse Collection

- Each residence receives a refuse cart.

- Additional bags or containers may be placed next to the cart.
- Weight limit: 50 pounds per item.

Special items:

- Carpet must be rolled, tied, under 5 feet long, and under 50 pounds.
- Cart size changes:
    - First change: no charge
    - Additional changes: $25 each

Recycling Program

- Single-sort recycling (no separation required).
- Place all recyclables in the recycling cart.

Guidelines:

- Do NOT place plastic bags in recycling carts.
- Do NOT use duct tape.
- Flatten cardboard into 2 ft x 2 ft sections.
- Remove packing materials.
- Overflow recyclables may be placed in paper bags next to the cart.

Accepted plastics:

- #1, #2, #3, #4, #5, and #7 bottles and containers

Electronics Collection

- Up to 2 electronic items collected per week at no charge.
- TVs over 50 pounds: $50 fee.
- Call Groot to schedule collection.

Additional information: www.swancc.org or 847-724-9205

Landscape Waste Collection

March 30 through December 18

Bags

- Use biodegradable paper bags (30-gallon).
- Maximum weight: 50 pounds.
- Do not use tape.

Bundles

- Max length: 4 feet
- Max diameter: 2 feet
- Max weight: 50 pounds
- Branches: under 6 inches in diameter

Logs

- Over 6 inches in diameter: collected as refuse
- Limit: 1 cubic yard

Food Scrap Composting

Accepted Items

- Fruits and vegetables
- Bread, grains, pasta, cereal
- Dairy (no liquids)
- Coffee grounds
- Tea leaves

Not Accepted

- Meat, poultry, seafood
- Bones or shells
- Paper products (napkins, pizza boxes, etc.)
- Plastic, glass, Styrofoam
- Diapers or pet waste
- Liquids, grease, oil

Rates

Monthly Service Rates

Service Type	Monthly Cost
Curbside Service	$19.16
Back Door Service	$32.58
Curbside Service – Senior	$16.29
Back Door Service – Senior	$27.69
Curbside Service – Low Income/Disabled	$9.58
Back Door Service – Low Income/Disabled	$16.29
Curbside Service – Active Military	$17.24
Back Door Service – Active Military	$29.32

Additional Fees

Service	Cost	Notes
Landscape Waste Sticker	$2.86 each	2:1 leaf program Oct 19–Dec 18
Landscape Waste Subscription	$155.30 annually	Bags/bundles only
Food Scrap Cart (95-gallon)	$191.36 annually	Subscription required
Food Scrap Cart (65-gallon)	$173.34 annually	Subscription required
Remodeling Refuse	$17.48 per cubic yard	Over 1 cubic yard
Oversized Items	$17.48 per cubic yard	Special handling
Additional Cart Rental	$5.82 monthly	Optional

Special Services

White Goods

Includes refrigerators, washers, dryers, and similar appliances.

- No additional charge

- Must schedule in advance

Oversized Items

Examples: pianos, hot tubs

- Additional fee applies
- Must schedule in advance

Service Interruptions (Vacation)

- Contact Groot for absences of 30 days or more.
- No charge if service is paused in advance.

Moving

- New residents must start service with Groot.
- Residents moving out must stop service to avoid charges.

Discount Programs

Senior Discount

- Age 65 or older
- Apply through Village website or Senior Center

Low-Income/Disability Discount

- Household income under $16,000
- Application required

Active Military Discount

- Available for deployed service members
- Requires documentation

Back Door Service

- Optional paid service
- Includes refuse collection from home location
- Recycling and landscape waste are curbside only (except qualifying seniors/disabled residents)

Seasonal Programs

Free Spring Collection

- Week of April 13
- Up to 5 unstickered bags or bundles

Leaf Collection Program

- October 19 – December 18
- 1 sticker covers 2 bags of leaves