

JANUARY 2024

ALTOONA, IOWA



WATER SERVICE LINE SURVEY

Select residents received postcards in the mail asking them to complete a short survey as the city completes an inventory of lead service lines in the community. Please note that just because you received a postcard, does not mean that there are lead service lines present in your home.

Please complete the survey this month to help city staff get an inventory of service lines. Find the survey by following the QR code, or visiting www.altoona-iowa.com. Residents who are unable to complete the survey can schedule a home inspection by calling 515-957-5120.



ALTOONA CITY COUNCIL MEETINGS

**TUESDAY, JAN 5 &
MONDAY, JAN 15**
CITY COUNCIL
CHAMBERS

**MONDAY, FEB 5 &
MONDAY, FEB 19**
CITY COUNCIL
CHAMBERS

**MONDAY, MARCH 4 &
MONDAY, MARCH 18**
CITY COUNCIL
CHAMBERS



Emergency Access

Maintain your sidewalks and driveway of snow and ice. If you do require an emergency response, a clear approach to your door is the safest route for the emergency responders and you. Maintain your outdoor lights to illuminate your numerical house numbers. If you call “911” for an emergency response, turn on your lights to make it easier and faster for responders to find your home.

City Trails in Winter

The City of Altoona does clear the snow off of the trails during winter. However, we do not treat the trails with salt or sand. The trails are cleared last, following the city facilities’ sidewalks and parking lots. Please enjoy the trails but be cautious of the weather conditions.



Winter Cart Placement

Please remember that your garbage and recycling totes must be accessible 18 inches from the curb, even after a snow fall. Please do NOT place your carts on city streets. City snowplows cannot clear snow properly when these are placed on streets. This is especially true in cul-de-sacs which are impossible to plow if carts are placed in the road. In times of heavy snow, your driveway approach is likely the best spot to place your carts.

FLOOD INSURANCE

Floods are the most frequent and costliest disaster in the United States, but the number of homeowners opting to have a National Flood Insurance Policy continues to decline. Learn more about these types of policies and find links to evaluate if your property is a good candidate for this type of insurance at www.altoona-iowa.com.

