

# City of Akron

Utilities Business Office  
 1180 S Main Street Suite 110  
 Akron OH 44301-1253  
 Website: [www.akronohio.gov/ubo](http://www.akronohio.gov/ubo)  
 Customer Service: 330-375-2554  
 Office Hours: Mon.-Fri. 8:00am-4:00pm  
 For general information see reverse side

ACCT. #	001-9999.301	SERVICE ADDRESS	1234 MAIN ST
BILLING DATE	02/15/22	SVCE.	AKRON
		CLASS	RESIDENTIAL
DUE DATE	03/05/22	CUSTOMER NAME	JOHN D CUSTOMER

Customer Account Number

Property Owner

METER NUMBERS (S)	READING PERIOD			METER READING INFORMATION					
	FROM	TO	DAYS	PREVIOUS	READ TYPE	PRESENT	READ TYPE	CONS. 100 CF	DESCRIPTION
29394093	12/29/2021	01/26/2022	28	12	ACT	19	ACT	7	WATER

**PREVIOUS ACTIVITY**

**PREVIOUS BILLING**

LATE PAYMENT CHARGE

PAYMENT 02/02/2022 - THANK YOU

Billing period

Billed consumption in HCFs  
 1 HCF = 748 Gallons

**BALANCE FORWARD**

**CURRENT ACTIVITY**

WATER CHARGE

SEWER CHARGE

BILLING CHARGES

CURB SERVICE FOR FEBRUARY

TOTAL CURRENT CHARGES

TOTAL AMOUNT NOW DUE

10% of the unpaid previous current charges not paid by due date

Current charges for Water, Sewer & Refuse, plus associated Billing Charge

\$573.30  
 \$16.48  
 \$200.00CR

\$389.78

\$19.11  
 \$74.61  
 \$7.75  
 \$23.22

\$124.69  
 \$514.47

FOR MORE INFORMATION ON AKRON'S COMBINED SEWER OVERFLOW (CSO) PROJECT, VISIT [www.akronwaterwaysrenewed.com](http://www.akronwaterwaysrenewed.com).

SIGN UP TO RECEIVE YOUR BILL IN YOUR E-MAIL INBOX INSTEAD OF YOUR MAIL BOX AND RECEIVE A ONE-TIME \$5.00 CREDIT ON YOUR NEXT BILL. VISIT OUR WEB SITE AT [www.akronohio.gov/146](http://www.akronohio.gov/146) FOR ADDITIONAL INFORMATION.

**Remittance Stub**

Please return with your payment if paying by mail to ensure proper credit to your account

PLEASE DETACH AND RETURN WITH MAIL PAYMENT - BRING THE ENTIRE BILL WITH YOU WHEN PAYING IN THE OFFICE. MAKE CHECK OR MONEY ORDER PAYABLE TO: UTILITIES BUSINESS OFFICE

**SERVICE ADDRESS**

1234 MAIN ST

BILLING DATE	02/15/22	TOTAL AMOUNT DUE	\$514.47
DUE DATE	03/05/22		

Date payment must be received by to avoid late fees

Amount that must be received by due date to avoid late fees

JOHN D CUSTOMER  
 4567 BROWN AVE  
 AKRON OH 4431-0123

Bill Mailing Address (property owner)

ACCOUNT NUMBER 001-9999.301

AMOUNT \$ \_\_\_\_\_

**BACK (Paper Bill)**

## General Information

Utilities Business Office, Customer Service  
Phone (330) 375-2554  
Fax (330) 375-2308

Mail Payments to:

Utilities Business Office  
PO BOX 3674  
Akron OH 44309-3674

### EMERGENCIES

Water Maintenance (330) 375-2420  
Sewer Maintenance (330) 375-2666

E-Mail: ubo@akronohio.gov

Our Night Deposit Box is located at the front entrance of the Russell M. Pry Building and is accessible 24 hours a day, 7 days a week including holidays.

### SANITATION SERVICE

Curb Service & Recycling 3-1-1 or (330) 375-2311

If your bill shows a water turn-off date, your account is seriously delinquent. Your water service may be shut off on or after that date unless payment of the seriously delinquent balance is received in the Business Office at 1180 S. Main Street, Suite 110 prior to the Turn-off date. Please allow five business days for mail payments to be processed.

A 10% late payment penalty is applied to any unpaid current charges. Delinquent accounts are subject to charges for turning off water service. Accounts are subject to charges for meters that are lost, stolen or tampered.

**PLEASE SEND ALL CORRESPONDENCE, OTHER THAN PAYMENTS,**

**TO:**

Utilities Business Office  
1180 S. Main Street, Suite 110  
Akron OH 44301-1253

#### **Correspondence Address**

Please use this address to send correspondence **OTHER THAN PAYMENTS** to our physical address.

Payments sent to our physical address above may delay posting to your account and result in late fees or disconnection of service.

(Note: Please do not send correspondence other than actual payments to the address listed below.)

**PLEASE RETURN ONLY THIS PORTION OF YOUR BILL IN THE ENCLOSED ENVELOPE WITH YOUR PAYMENT TO:**

Utilities Business Office  
PO BOX 3674  
Akron OH 44309-3674

#### **Remittance Address**

Please return with your payment if paying by mail to this address; payments sent to our physical address above may delay posting to your account and result in late fees or disconnection of service.