



FRONTLINE NATIONAL

FrontLine National Candidate Handout

Overview

FrontLine National Testing System was developed to measure specific aptitudes important to law enforcement occupations. There are three components to the FrontLine National Testing System: a human interaction test, a writing test and a reading test. All test items were developed through rigorous research with many panels of experienced law enforcement professionals. You do not need law enforcement experience to answer the questions in this test. Common sense is always your best guide.

Character is important in law enforcement. You will be required to sign a confidentiality agreement stating that you have not and will not violate test security through coaching or exchange of specific information about test items. Breach of this agreement is subject to prosecution under federal copyright law and would be viewed as an unacceptable integrity failure for an employee or prospective employee.

The answer sheet is machine scored, so mark only one answer for each question and fill in the bubble completely. If you mark more than one answer, you will get the question wrong. If you do not know the answer to a question, the best strategy is to guess because you may get it right anyway and you will definitely get it wrong if you do not answer.

FrontLine National Video-Based Human Relations and Judgment Test

46 Scenarios (90 Minutes)

FrontLine National focuses on using good judgment in enforcement, public relations and teamwork. It was specifically designed for entry level law enforcement. You will watch a video segment and then choose the BEST course of action in a multiple-choice format. This test is presented on video and the items play without stopping. You will have 10 seconds to answer each question.

You do not need law enforcement experience to answer these questions. FrontLine National is not intended in any way to be a test of your knowledge of policy or technical aspects of the job. Any such information that may be needed to answer a question is provided in the test. You are not expected to know anything other than what is stated. Base your answers only on information given in the test and your own common sense.

Test Instructions

These are the instructions for taking FrontLine National. These instructions will also be provided to you at the time of the actual testing.

Officers have a duty to enforce all laws. They decide when and they decide how. Every situation is different and officers must use their own judgment and common sense. Since you have applied to be an officer, this test will look at your judgment and common sense. Short video scenarios will be followed by multiple-choice questions. This is a test. It is not in any way intended as training. Officers portrayed may or may not be demonstrating good performance.

Here is some information that may be helpful when you take the test. The questions ask what you think is the best thing to do, not what you have seen before and not what the current policy is in any particular department.



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Officers serve the community – enforcing law and court orders, investigating crime and suspicious circumstances, protecting individual and property rights, assisting victims, helping citizens, providing information and generally trying to make the community better. Law enforcement agencies want good community relations and they want to be viewed positively by citizens. How officers interact with people and how well they get to know the community is important.

Officers patrol in certain areas and also respond to radio calls. Sometimes radio calls direct certain units to a location. Often radio calls ask for any available unit in the area to respond to a call. A responding unit will radio back to take the call. Officers must manage their own time and be productive members of the law enforcement team. Officers often work with a partner. When making a contact, one officer will be primary and do the talking while the other observes and provides cover.

Officers handle problems and investigate suspicious situations. People have to do what officers order them to do, or they can be arrested for noncompliance. Officers have the authority to approach anyone and ask questions but should not generally get involved in issues that are not police matters.

Officers are trusted by the community to protect people, using the most appropriate way that will be effective. That can range from voice commands to physically controlling subjects to using weapons such as guns, batons and tasers. Guns are considered lethal force and are aimed at the largest part of the body. Batons and tasers are used to assist in controlling subjects.

Law enforcement agencies are team organizations. Officers need to support each other and also work well with higher ranking members. That includes following orders and instructions.

There are no trick questions. If a choice is given, it means the officer could choose to do that.

FrontLine National Writing Test – Initial Report

1 Written Report (10 Minutes)

The FrontLine National Writing Test is given in two parts. The first part involves writing a report and the second part is a multiple-choice test. For the first part, you will be shown a brief scenario on video and will be asked to write a factual report describing the scenario. You will watch the scenario twice with time in-between viewings to take notes. Prior to viewing the test scenario, you will be shown a sample situation and an example report to guide you on what is considered a good response. You will be able to take notes and can use these notes to write your report. After watching the test scenario twice, you will have 10 minutes for writing.

FrontLine National Multiple-Choice Writing Test

15 Questions (10 Minutes)

After completing the FrontLine National Video Test, you will be asked to answer language ability multiple-choice questions (multiple-choice writing test and multiple-choice reading test). For the multiple-choice writing test, you will answer questions on straightforward information that law enforcement officers would need to include in their actual reports. For the multiple-choice test, you will use the initial report you wrote in the first part of the Writing Test to answer the test questions.



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FrontLine National Multiple-Choice Reading Test

30 Questions (15 Minutes Total)

After completing the FrontLine National Video Test, you will be asked to answer language ability multiple-choice questions (multiple-choice writing test and multiple-choice reading test). The multiple-choice reading test is designed specifically for law enforcement officers, a job requiring on-going study of difficult and technical materials. This test is based on actual job materials. You will be required to choose a word that best fits in the blank. Here is an example:

Example	Choices			
	A	B	C	D
This test is designed ___1___ for law enforcement officers, a ___2___ requiring on-going study of difficult and technical materials.	1. never 2. job	specifically test	usually vehicle	as suspect

Correct Responses:

For each of the blanks, only one of the answers provided makes sense. The only answers that make sense in the above example are:

1. b (specifically)
2. a (job)