

CodeRED Public Enrollment Portal: Sign-Up Instructions

Access the Portal

You can access the public enrollment portal in one of the following three ways:

1. Visit the Website:

<https://accountportal.onsolve.net/akronoh>

2. Scan the QR Code

3. Text to Enroll:

Text AKRONOH to 24639 to receive a direct link to the enrollment portal.



Create an Account

1. On the portal's login page, click **“Register”** under the “Need an Account?” section.
2. Fill in the required fields: **First Name, Last Name, Create a Username, & Choose a Password**
3. **Verify your email address** using the **one-time code** sent to your inbox.
4. After verification, you'll be prompted to complete your account details.

Set Up Your Profile

Language

- Select your **default language** from the list. All notifications can be received in any language that's listed.

Device Details

- Add one or more **phone numbers** and/or **email addresses**.
- Choose your **preferred notification methods**: voice calls, text messages, or both.

Location Details

- Enter a physical address.
 - Use your **home address** if you live in Akron.
 - Use your **work address** if you work in Akron but live elsewhere.

Notification Groups

- Select the **types of alerts** you want to receive.
- Hover over the **info icon** next to each group for a description of the alert type.

Click **Save** at the bottom right of the page to **store** your settings. You can **log in** to the portal at any time to **update** your information.

If you have any questions or issues, please reach out to **311**.

